

# DIRECT AWARD ORDER FORM

CALL-OFF REFERENCE: [REDACTED]

THE BUYER: Ambulance Radio Programme (ARP)  
on behalf of Department of Health and  
Social Care (DHSC)

BUYER ADDRESS 1st Floor, 25 Wilton Road,  
Victoria, London, SW1V 1LW

SUPPLIER REFERENCE [REDACTED]

[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]

[REDACTED] CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 17/10/2024.  
It's issued under the Framework Contract with the reference number RM6261 for the  
provision of Mobile Voice and Data Services.

CALL-OFF LOT(S):  
Lot 1 - Mobile Voice and Data Services Catalogue

## CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are  
missing we are not using those schedules. If the documents conflict, the following order of  
precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1 (Definitions and Interpretation) RM6261
3. Framework Special Terms
4. The following Schedules in equal order of precedence:
  - Joint Schedules for RM6261
    - o Joint Schedule 2 (Variation Form)
    - o Joint Schedule 3 (Insurance Requirements)
    - o Joint Schedule 4 (Commercially Sensitive Information)
    - o Joint Schedule 6 (Key Subcontractors)
    - o Joint Schedule 10 (Rectification Plan)
    - o Joint Schedule 11 (Processing Data)
    - o Joint Schedule 12 (Supply Chain Visibility)

- Call-Off Schedules for RM6261
  - Call-Off Schedule 1 (Transparency Reports)
  - Call-Off Schedule 2 (Staff Transfer)
  - Call-Off Schedule 3 (Continuous Improvement)
  - Call-Off Schedule 8 (Business Continuity and Disaster Recovery)
  - Call-Off Schedule 9 (Security)
  - Call-Off Schedule 11 (Installation Works)
  - Call-Off Schedule 14 (Service Levels)

5. CCS Core Terms (version 3.0.11)

6. Joint Schedule 5 (Corporate Social Responsibility) RM6261

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

#### CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract:

1. The Suppliers Service Description for Lot 1 Mobile Voice and Data Services Catalogue shall apply to this Call-Off Contract.
2. The parties agree that the Supplier may bill the Buyer for the Charges through its Affiliate, Telefonica UK Limited, acting as the Suppliers billing and collections agent (the "Billing Agent"). Any invoice for Services from a Billing Agent must be settled on and in accordance with the terms of the Contract.

CALL-OFF START DATE:	14 days from the latest date of signature below
CALL-OFF EXPIRY DATE:	The day prior to the third anniversary of the Call-Off Start Date
CALL-OFF INITIAL PERIOD:	36 Months
CALL-OFF OPTIONAL EXTENSION PERIOD	+ 12 months + 12 months

If the Buyer wishes to invoke the extension above, it may do so only in multiples of 12 months, and provided that it does not exceed the total Call-Off Optional Extension Period set out above.

#### MINIMUM PERIOD OF NOTICE FOR WITHOUT REASON TERMINATION

During the Call Off Initial Period, the minimum period of notice for without reason termination, per Shared Data Bundle, shall be the Call-Off Initial Period minus the number of months such Shared Data Bundle has been connected under the Call-Off Contract.

Where a Buyer invokes the Call Off Extension Period, the minimum period of notice for without reason termination, per Shared Data Bundle, shall be extended to the Call-Off Initial

Period + Call-Off Extension Period minus the number of months such Shared Data Bundle

has been connected under the Call-Off Contract.

## CALL-OFF DELIVERABLES

[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]

[REDACTED]

[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]

REIMBURSABLE EXPENSES

None

PAYMENT METHOD

[REDACTED]

BUYER'S INVOICE ADDRESS:

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

BUYER'S AUTHORISED REPRESENTATIVE

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

BUYER'S ENVIRONMENTAL POLICY

Not Applicable

SECURITY REQUIREMENTS

In accordance with Call-Off Schedule 9, Part A (Short Form Security Requirements) applies.

SUPPLIER'S AUTHORISED REPRESENTATIVE

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

SUPPLIER'S CONTRACT MANAGER

[REDACTED]  
[REDACTED]  
[REDACTED]

PROGRESS REPORT FREQUENCY

On the first Working Day of each calendar month

PROGRESS MEETING FREQUENCY

Quarterly on the first Working Day of each quarter

KEY STAFF

Not Applicable

KEY SUBCONTRACTOR(S)

Telefonica UK Limited

COMMERCIALLY SENSITIVE INFORMATION

Not applicable

SERVICE CREDITS

Not applicable

ADDITIONAL INSURANCES

Not applicable

GUARANTEE

Not applicable

SOCIAL VALUE COMMITMENT

Not applicable

BUYERS DATA PROTECTION OFFICER DETAILS

[REDACTED]  
[REDACTED]  
[REDACTED]

