



ADVERT FOR CONTRACTS FINDER for Online Counselling for Adults in NHS Telford and Wrekin Clinical Commissioning Group

Midlands and Lancashire CSU on behalf of NHS Telford and Wrekin Clinical Commissioning Group are seeking suitably qualified and experienced providers to deliver an Online Counselling service for the Adult population of NHS Telford and Wrekin CCG.

The Contract will be for one year with an option to extend for a further 12 months. Estimated Contract Value: **£69,000** for 2017/18. (Maximum budget for 1 year period) The Commissioner reserves the right to reject bids that exceed this threshold.

The CCG wishes to commission an Online service that people can access without the need for a visit to the GP. The service needs to offer online counselling, peer support forums and tools to support people with depression. The offer needs to be available 365 days a year.

Telford and Wrekin CCG has a population of 180,000. Telford is a new town and many families have little family support. The health of people in Telford and Wrekin is varied compared with the England average. Deprivation is higher than average and about 23.9% (8,000) children live in poverty. Life expectancy for both men and women is lower than the England average.

In 2012, 32.3% of adults are classified as obese, worse than the average for England. The rate of alcohol related harm hospital stays was 681*. This represents 1,063 stays per year. The rate of self-harm hospital stays was 257.4*, worse than the average for England. This represents 450 stays per year.

The prevalence of depression is high in the population and the CCG has been investing in ensuring people can get treatment early and develop skills to support themselves. The estimated prevalence of those with depression and anxiety of is 17,472. Telford has a well performing IAPT service that sees 17% of the prevalence figures and is using online support for some who are referred to their service. The CCG also commissions a listening service (where people in mental anguish can attend for 3 sessions and helped to talk and or problem solve).

Initially this will be a one year contract with the opportunity to increase this for a further year depending on the usage and outcomes achieved. Providers will need to ensure they can data to the national submission



The ITT will be live on 26th January 2017 on the Midlands and Lancashire CSU e-tendering procurement portal (Bravo) and will be open until 1200 hours on Tuesday 7th February 2017.

All submissions will be evaluated using the scoring criterion which is contained within the ITT Instructions. Clarifications may be asked during the procurement process, the deadline for ITT clarification questions is 1200 hours on Tuesday, 31st January 2017.

To download the ITT documentation you will need to register and follow these steps:

To register on the portal: <https://mlcsu.bravosolution.co.uk>

- From the portal (NHS Midlands and Lancashire Commissioning Support Procurement services Portal Home Page, click the 'Click Here to Register' link.
- Accept the terms & conditions for using the portal.
- Complete your organisation & personal details.
- Choose a memorable username and submit.
- You will be sent an email with your unique password.

For technical support in submitting your expression of interest contact the BravoSolution Help-desk.

The online service will need to be in place for 20th March 2017

For any queries or questions please contact Frances Sutherland Head of commissioning for mental health and learning Disabilities on **francesutherland@nhs.net**

This service will be commissioned via an Open procurement process. It is envisaged that a single contract will be awarded to cover the geographic area of Telford and Wrekin.

This procurement is for clinical services which fall below the Light Touch Regime threshold for the purpose of the Public Contracts Regulations 2015 as specified in Schedule 3 of the Regulations ("Regulations"). Accordingly, the contracting authorities are only bound by those parts of the Regulations detailed in Chapter 3 Particular Procurement Regimes Section 7. The contracting authorities are not voluntarily following any other part of the Regulations. The procedure which the contracting authorities are following is set out here in this Advert.

As the CCG is a relevant body for the purpose of the National Health Service (Procurement, Patient Choice and Competition) (No 2) Regulations 2013 these Regulations also apply to this procurement. Right to Cancel: The contracting authority reserves the right to discontinue the procurement process at any time, which shall include the right not to award a contract or contracts, and does not bind itself to accept the lowest tender, or any tender received, and reserves the right to award a contract in part, or to call for new tenders should it consider this necessary. The contracting authority shall not be liable for any costs or expenses incurred by



any candidate or tenderer in connection with the completion and return of the information requested in this Contract Notice, or in the completion or submission of any tender, irrespective of the outcome of the competition or if the competition is cancelled or postponed. All dates, time periods and values specified in this notice are provisional and the contracting authority reserves the right to change these.

Transparency: The contracting authority is subject to the Freedom of Information Act 2000 (FOIA) and the Environmental Information Regulations 2004 (EIR) and may be required to disclose information received in the course of this procurement under FOIA or the EIR. In addition, and in accordance with the UK Government's policies on transparency, the contracting authority intends to publish procurement documentation and the text of any resulting contractual arrangements, subject to possible redactions at the discretion of the contracting authority. Any redactions, whether in relation to information requests under FOIA, the EIR or policies on transparency will be in accordance with those grounds prescribed under the Freedom of Information Act 2000 and the Environmental Information Regulations 2004. Further information on transparency can be found at:

<https://www.gov.uk/government/publications/procurement-and-contracting-transparency-requirements-guidance>”