



Crown  
Commercial  
Service

**Technology Products 2 Agreement RM3733  
Framework Schedule 4 - Annex 1**

## **Order Form**

In this Order Form, capitalised expressions shall have the meanings set out in Call Off Schedule 1 (Definitions), Framework Schedule 1 or the relevant Call Off Schedule in which that capitalised expression appears.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of the Call Off Contract for the duration of the Call Off Period.

This Order Form should be used by Customers post running a Further Competition Procedure under the Technology Products 2 Framework Agreement ref. RM3733.

The Call Off Terms, referred to throughout this document, are available from the Crown Commercial Service website at <http://ccs-agreements.cabinetoffice.gov.uk/contracts/rm3733>



## Section A General information

This Order Form is issued in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

### Customer details

#### Customer organisation name

Department for Work and Pensions

#### Billing address

Your organisation's billing address - please ensure you include a postcode

<Redacted>

#### Customer representative name

The name of your point of contact for this Order Jo Hughes

#### Customer representative contact details

Email and telephone contact details for the Customer's representative

<Redacted>

### Supplier details

#### Supplier name

The Supplier organisation name, as it appears in the Framework Agreement

Computacenter (UK) Ltd.

#### Supplier address

Supplier's registered address

Computacenter, Hatfield Business Park, Hatfield Avenue, Hatfield, AL10 9TW

#### Supplier representative name

The name of the Supplier point of contact for this Order

<Redacted>



#### Supplier representative contact details

Email and telephone contact details of the supplier's representative

<Redacted>

#### Order reference number

A unique number provided by the supplier at the time of quote

21460

## Section B Overview of the requirement

#### Framework Lot under which this Order is being placed

Tick one box below as applicable

- |   |                                     |
|---|-------------------------------------|
| 1. HARDWARE                                       | <input checked="" type="checkbox"/> |
| 2. SOFTWARE                                       | <input type="checkbox"/>            |
| 3. COMBINED SOFTWARE AND HARDWARE REQUIREMENTS    | <input type="checkbox"/>            |
| 4. INFORMATION ASSURED PRODUCTS                   | <input type="checkbox"/>            |
| 5. VOLUME HARDWARE REQUIREMENTS (DIRECT FROM OEM) | <input type="checkbox"/>            |
|   | <input type="checkbox"/>            |

#### Customer project reference

Please provide a project reference, this will be used in management information provided by suppliers to assist CCS with framework management

Project 21460: Technology refresh – mobile devices

#### Call Off Commencement Date

The Call Off Commencement Date is the date on which the Call Off Contract is formed – this should be the date of the last signature on Section E of this Order Form 13/03/2019

#### Call Off Contract Period (Term)

A period in Months which does not exceed 60 Months (5 years) - **leave blank if this is a simple transactional Goods purchase**. Where established as an initial and extension period complete the fields below



**Call Off Initial Period** Months 12  
months

**Call Off Extension Period (Optional)** Months 24  
months

### **Specific Standards or compliance requirements**

Include any conformance or compliance requirements with which the Goods and/or Services must meet

The Supplier shall conform and comply with both the Additional Terms in Appendix E and Special Terms in Appendix F. Data Processing, if any, shall be as agreed between DWP and Apple.



Additional Terms  
(110319).pdf

Appendix E – Additional Terms



Special Terms  
(110319).pdf

Appendix F – Special Terms



## Section C Customer Core Goods and/or Services Requirements

Please provide details of all Goods and/or Services required (including any items which are considered business critical) including the locations where the supplier will be required to deliver the service/s Ordered.

### Goods and/or Services

*To include where relevant Packing/Packaging*

8,050 iPhone 7 devices and related delivery, packaging and storage as specified in the 'Appendix B - RM3733 ITT - Specification requirements & Quality evaluation' embedded in this Section C below.

Storage to be Free of Charge for 9 months, thereafter 0.55p per item per month.



Appendix B -  
RM3733 ITT - Specific

### Warranty Period, if applicable

switched on

One year warranty from the date at which they are  
(<https://www.apple.com/uk/legal/statutory-warranty/>)

### Location/Site(s) for Delivery

DWP Manchester Corporate hub (2 St Peter's Square, Manchester, M2 3AA)

### Dates for Delivery of the Goods and/or the Services As

per Specific Site Order form embedded in Section C

Software – N/A

Supplier Software

Third Party Software

Maintenance Agreement



Not Used.



Software.pdf

Apple's IOS 12 operating system for iPhones including the applications included within the IOS 12 operating system. As listed in the embedded document above (Software.pdf)

Where agreed by the Customer, Third Party Software shall be licensed subject to the third party licensor's standard license terms which shall govern the supply, the Customer's use of and obligations relating to the software in their entirety and which shall prevail in the event of any conflict with the terms and conditions of this Call-Off Contract. Prior to the introduction of any such Third Party Software, the Supplier shall provide to the Customer such Third Party license terms.  
Include license or link in Call Off Schedule 3

As per Supplier's quotation.

Third party services (if any) shall be supplied subject to the applicable third party's standard service terms.  
Include terms or link in Call Off Schedule 3

**Additional Clauses (see Annex 3 of Framework Schedule 4)** Tick as required

**Alternative Clauses**

**Additional Clauses**

Tick one box below as applicable

**Optional Clauses**

Tick any applicable boxes below

Scots Law  
Or

☐

A: Termed Delivery – Goods

☐

C: Due Diligence

☐



Northern Ireland Law	<input type="checkbox"/>	B: Complex Delivery – Solutions <input type="checkbox"/> (includes Termed Delivery – Goods)	D: Call Off Guarantee <input type="checkbox"/>
Non-Crown Bodies	<input type="checkbox"/>	<b>NB Both of the above options require an Implementation Plan which should be appended to this Order Form</b>	E: NHS Coding Requirements <input type="checkbox"/>
Non-FOIA Public Bodies	<input type="checkbox"/>		F: Continuous Improvement & Benchmarking <input type="checkbox"/>
			G: Customer Premises <input type="checkbox"/>
			H: Customer Property <input type="checkbox"/>
			I: MOD Additional Clauses <input type="checkbox"/>

**Items licensed by the Customer to the Supplier (including any Customer Software, Customer Background IPR and Customer Data)** Not applicable.

**Call Off Contract Charges payable by the Customer to the Supplier (including any applicable Milestone Payments and/or discount(s), but excluding VAT) and payment terms/profile including method of payment (e.g. Government Procurement Card (GPC) or BACS)**

The Supplier shall issue electronic invoices Monthly in arrears. The Customer shall pay the Supplier within thirty (30) calendar days of receipt of a valid invoice.

- The Call Off Charges are £2,659,301.90 (exclusive of VAT) as referenced in the Appendix D – RM3733 ITT – Pricing file embedded below in this Section C.
- The Supplier shall submit invoices directly to the billing address as per the Customer's order.

The Supplier shall submit an Invoice to the Customer for Goods in accordance with clause B1 of the Appendix E - Additional Terms, embedded in Section B of this Order Form.

Delivery of the Goods to the Customer Nominated Site shall be in accordance with the Specific Site Order and in accordance with 'Appendix B - RM3733 ITT - Specification requirements & Quality evaluation' Appendix B in Section C.



Appendix D -  
RM3733 ITT - Pricing



Specific site  
order.xlsx



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**Is a Financed Purchase Agreement being used?** ☐

Tick as required

If so, append to Call Off Schedule 2 as Annex A

**Estimated Year 1 Call Off Contract Charges (£)**

For Orders with a defined Call Off Contract Period

[Click here to enter text.](#)

## Section D Supplier response

Suppliers - use this section to provide any details that may be relevant in the fulfilment of the Customer Order

### Commercially Sensitive information

Any information that the Supplier considers sensitive for the duration of an awarded Call Off Contract  
Supplier's pricing and/or any Supplier specific solution(s)

### Total contract value

Please provide the total contract value (for the Call Off Initial Period) as detailed in your response to the Customer's statement of requirements

The Call Off Contract Value is estimated to be £2,659,301.90 (exclusive of VAT) as referenced in the Appendix D – RM3733 ITT – Pricing file embedded in Section C of this Order Form.

## Section E Call Off Contract award

This Call Off Contract is awarded in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of this Order Form and the Call Off Terms (together referred to as "the Call Off Contract") for the duration of the Call Off Contract Period.

### SIGNATURES





**For and on behalf of the Supplier**

Name	<Redacted>
Job role/title	<Redacted>
Signature	<Redacted>
Date	14/03/2019

**For and on behalf of the Customer**

Name	<Redacted>
Job role/title	<Redacted>
Signature	<Redacted>
Date	13/03/2019