

Order Form

Framework agreement reference: SBS/19/AB/WAB/9411

Date of order	20/02/2025	Order Number	TBC
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FROM

Customer	NHS North of England Commissioning Support Unit (NECS) (Hosted by NHS England)
Customer's Address	John Snow House Durham University Science Park Durham DH1 3YG
Invoice Address	0AR Payables – M265, P O Box 312, Leeds, LS11 1HP
Contact Ref:	<div>██████████</div> John Snow House, Durham University Science Park, Durham. DH1 3YG <div>██████████</div> <div>██████████████████</div>

TO

Supplier	TET Limited
Supplier's Address	Unit 6, Brent Trade Park, 390 North Circular Road, Wembley, London, UK, NW10 0JF.
Account Manager	Name: <div>██████████</div> Address: Unit 6, Brent Trade Park, 390 North Circular Road, Wembley, London, UK, NW10 0JF.

	Phone:
	E-mail:
	Fax: N/A

GUARANTEE

Guarantee to be provided	No
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Where a guarantee is to be provided then this Contract is conditional upon the provision of a Guarantee to the Customer from the Guarantor in respect of the Supplier. Details of the Guarantor (if any) are set out below:

[Parent Company	N/A
Parent Company address	N/A
Account Manager	N/A

1. TERM	
Commencement Date	01/05/2025
Expiry Date	30/04/2026

2. GOODS AND SERVICES REQUIREMENTS

(2.1) Goods and/or Services

Quantity	Description
2	<p>BIG-IP Virtual Edition Subscription Best Bundle 200 Mbps (Per Month, 24x7 Support) comprising:</p> <ul style="list-style-type: none">■ BIG-IP Virtual Edition Subscription Advanced Firewall Manager Add-on License 200 Mbps (Per Month, 24x7 Support)■ BIG-IP Virtual Edition Access Policy Manager Add-on License 200 Mbps (500 Concurrent SSL VPN Users, 10000 Access Sessions) (Per Month, 24x7 Support)■ BIG-IP Virtual Edition Subscription DNS Add-on License (GSLB, DNSSEC, 1000 RPS) (Per Month, 24x7 Support)■ BIG-IP Virtual Edition Subscription Local Traffic Manager License 200 Mbps (Per Month, 24x7 Support)■ BIG-IP Virtual Edition Subscription Advanced Web Application Firewall Add-on License 200 Mbps (Per Month, 24x7 Support)■ BIG-IP Virtual Edition Threat Campaigns Add-on License for Advanced Web Application Firewall 200 Mbps (Per Month, 24x7 Support)
2	Level 1-3 Premium Service for BIG-IP Virtual Edition Subscription (24x7)

This is for the following device registration keys:

- [REDACTED]
- [REDACTED]

NECS F5 Account Manager: [REDACTED]

Order Value:	£21,149.98 + VAT
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(2.2) Premises

N/A

(2.3) Lease/ Licenses

Licences being provided to continue subscription for the two devices indicated in 2.1

(2.4) Standards

Suppliers of products or services should have the following accreditations or be able to demonstrate that their company operates systems/processes equivalent to such standards. Bidders should supply copies of their accreditation certificates or evidence of their equivalent operating systems.

- BS EN ISO 9001 - For Quality Management.
- ISO 14001 - Environmental Management Systems.

Please note the following Brand Protection text that any supplier MUST adhere to.

“The supplier guarantees that any product that they intend to deliver to NECS (North of England Care Support);

Is new, sourced directly from manufacturer or its authorised resellers

Is sold by manufacturer or with its consent within the European Economic Area

Is eligible for manufacturer’s warranty

Is eligible for manufacturer’s support and services in accordance with manufacturer policies

Is reported back to manufacturer as sold to NECS (North of England Care System)

In case any supplied product does not fulfil any of the obligations above, the supplier is in breach of contract with the customer/buyer.

Customer/buyer reserves the right to check the origin of the supplied products on receipt.”

(2.5) Security Requirements

Security Policy

Supplier will not require any access to any NECS infrastructure. Licences will be provided in digital format and installed where required by NECS ICT personnel.

Additional Security Requirements

N/A

Processing personal data under or in connection with this contract

No

(2.6) Exit Plan (where required)

N/A

(2.7) Environmental Plan

N/A

3. SUPPLIER SOLUTION

(3.1) Supplier Solution

Supplier to procure necessary subscription licences from F5 and provide in digital format to customer.

(3.2) Account structure including Key Personnel

N/A

(3.3) Sub-contractors to be involved in the provision of the Services and/or Goods

Supplier will be acting as an intermediary/reseller and be obtaining the licences from F5 to provide to customer.

(3.4) Outline Security Management Plan

As set out below: N/A

(3.5) Relevant Convictions

N/A

(3.6) Implementation Plan

N/A

4. PERFORMANCE QUALITY

(4.1) Key Performance Indicators

Licences to be provided before commencement date.

(4.2) Service Levels and Service Credits

When providing the Goods and/or Services, the Supplier shall as a minimum ensure that it achieves the following service levels:


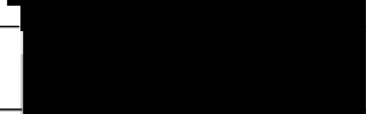
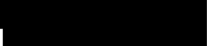
Service Level	Description	Service Credit Calculation	Critical Service Failure
	Provision of licences to extend F5 subscription for devices indicated in contract	100% of contract cost less reasonable administrative costs	Yes
<p>If the level of performance of the Supplier during the Contract Period:</p> <p>(i) fails to achieve a Service Level in respect of each element of the Service, then the Customer shall be entitled to deduct the Service Credits from the Contract Price; and/or</p> <p>(ii) constitutes a Critical Service Failure, the Customer shall be entitled to terminate this Contract.</p> <p><i>[Guidance: It is intended that the definition of critical service failure should link to a specified threshold of service level performance. The intention is to provide certainty over what level of service would trigger a termination right. If you wish to include such a concept, then the definition above should be populated with relevant thresholds.]</i></p>			

5. PRICE AND PAYMENT			
Description	Quantity	Unit Price (£) (Ex VAT)	Total Cost (£) (Ex VAT)
BIG-IP Virtual Edition Subscription Best Bundle 200 Mbps (Per Month, 24x7 Support) comprising:			
BIG-IP Virtual Edition Subscription Advanced Firewall Manager Add-on License 200 Mbps (Per Month, 24x7 Support)			
BIG-IP Virtual Edition Access Policy Manager Add-on License 200 Mbps (500 Concurrent SSL VPN Users, 10000 Access Sessions) (Per Month, 24x7 Support)			
BIG-IP Virtual Edition Subscription DNS Add-on License (GSLB, DNSSEC, 1000 RPS) (Per Month, 24x7 Support)			
BIG-IP Virtual Edition Subscription Local Traffic Manager License 200 Mbps (Per Month, 24x7 Support)			
BIG-IP Virtual Edition Subscription Advanced Web Application Firewall Add-on License 200 Mbps (Per Month, 24x7 Support)			
BIG-IP Virtual Edition Threat Campaigns Add-on License for Advanced Web Application Firewall 200 Mbps (Per Month, 24x7 Support)			
Level 1-3 Premium Service for BIG-IP Virtual Edition Subscription (24x7)			
Total Cost Overall (£) (Ex VAT)			£ 2,149.98
(5.2) Invoicing and Payment			
NECS expects to be invoiced for 12 months period at a time.			



Supplier must invoice to match the PO format and value. All invoices should include the supplier specific reference.
6. SUPPLEMENTAL AND/OR ADDITIONAL CLAUSES
(6.1) Supplemental requirements N/A

BY SIGNING AND RETURNING THIS ORDER FORM THE SUPPLIER AGREES to enter a legally binding contract with the Customer to provide the Goods and/or Services. The Parties hereby acknowledge and agree that they have read the [NHS Conditions of Contract for purchase of goods and/or Services](#) and by signing below agree to be bound by the terms of this Contract.

For and on behalf of the Supplier:

Name and Title	 Senior Account Director
Signature	
Date	2 

For and on behalf of the Customer:

Name and Title	 – Interim Business Information Director
Signature	
Date	27-02-2025