

Annex to Schedule 7

NHS FRAMEWORK AGREEMENT FOR THE SUPPLY OF GOODS AND THE PROVISION OF SERVICES

Order Form

This Order Form is issued subject to the provisions of the Framework Agreement ref. NOEI.0552.0 entered into between NOE CPC and the Supplier on 01/09/2022 for the Provision of **Total Technology Solutions** ("Framework Agreement").

The Supplier agrees to supply the Goods/Services specified below on, and subject to, the terms of this Contract and for the avoidance of doubt the Contract consists of the terms set out in this Order Form and the Contract terms, including the call off terms and conditions at Appendix A, together with the Schedules thereto.

Date of Order	05/02/2025	Order no.	[REDACTED]
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From:

Authority name	<i>The Secretary of State for Justice on behalf of the Independent Monitoring Authority</i>
Authority's address	<i>102 Petty France, London, SW1H 9AJ</i>
Invoice Address	[REDACTED]
Address for Notices to be given under the Contract	[REDACTED]
Commercial Contact Manager	[REDACTED]

To:

Supplier	[REDACTED]
Supplier's Address	[REDACTED]
Address for Notices to be given under the Contract	[REDACTED]
Supplier Representative Contact Manager	[REDACTED]

1. Service Requirements

Short Description of Services	Independent monitoring authority require a support and maintenance contract for i2 Analysts Notebook and iBase software.
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	[REDACTED]
Commencement date of services (if different from the Date of Order)	<i>05/02/2025</i>
Duration or long-stop date	<i>Initial 3 years from 05/02/2025 to 04/02/2028 plus 1 year optional extension</i>
Service Levels required	[REDACTED]
KPIs required	<i>As per Service Levels requirements</i>
Implementation	<i>N/A</i>
Management Information	<i>To be agreed with IMA business lead within 30 days of contract start date</i>
Contract Review Meetings	<i>First meeting to be 2 months after contract start date. After there will be planned quarterly meetings.</i>
Processing of Personal Data	<i>✓No</i>
Lease or Licence Granted	<i>The IMA currently have 5 perpetual licenses which enable the organisation perpetual access with no further fees.</i>

2. Charges and Payment

Contract Charges payable by the Authority	[REDACTED]
Invoicing	[REDACTED]

3. TUPE

TUPE at commencement	<i>N/A</i>
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TUPE at exit and/or termination	N/A

4. Formation of Contract

The Supplier shall enter into the Contract by returning a signed copy of this Order form (Order form for the [NHS Framework Total Technology Solutions NOE.0552]) to the Authority.

The Contract shall be formed when the Authority acknowledges receipt of the signed copy of this Order Form (Order form for the [NHS Framework Total Technology Solutions NOE.0552]) to the Authority.

For and on behalf of the Supplier:

Signature	[REDACTED]
Name and Title	[REDACTED]
Date	[REDACTED]

For and on behalf of the Authority:

Signature	[REDACTED]
Name and Title	[REDACTED]
Date	[REDACTED]

[REDACTED]