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| **HMRC Accessibility Evidence** |
| HMRC recognises the need to ensure that its ICT products and services can be used by everyone, whether internal staff or external customers, from a population with the widest range of characteristics and capabilities. This may need to be achieved through the use of hardware and/or software added to or connected to a system that increases accessibility for an individual.In order to achieve this, HMRC has adopted the European Standard ‘[EN 301 549](http://mandate376.standards.eu/standard) Accessibility requirements suitable for public procurement of ICT products and services in Europe’ (which includes extending the Web Content Accessibility Guidelines 2.1, success criterion AA ([WCAG v2.1 AA](http://www.w3.org/TR/WCAG21/)) to non-web systems) as our minimum accessibility standard).Without overriding the need for the EN301 549 standard to be met, the key accessibility elements of the standard are listed in sections 3 and 4 below, and by answering the associated questions, it will assist HMRC in evaluating the readiness of your ICT product and/or service to meet the standard.  |
| **Compliance to Standards** |
| The supplier must acknowledge that digital products and services provided to HMRC must comply with EN 301 549 accessibility standards as a minimum.HMRC will request evidence of compliance relating to a product or service, HMRC will also test products and services to validate conformance to accessibility standards.In the event that the product and services do not comply with EN 301 549 accessibility standards at initial testing phase, the supplier will provide plans to meet the mandatory standards.* The Supplier will:
* undertake the relevant testing
* Correct any identified issues within HMRCs delivery timeframe, or within a timescale mutually agreed upon by HMRC and the supplier to achieve organisational targets.

HMRC will not provide funding for suppliers to comply with the mandatory standards or where a product and service does not meet the minimum accessibility requirement. |

**FOR INFORMATION ONLY**: HMRC has signed up to the [Accessible Technology Charter](https://businessdisabilityforum.org.uk/membership/technology-taskforce/accessible-technology-charter/), created by the [Technology Taskforce](https://businessdisabilityforum.org.uk/membership/technology-taskforce/) of the [Business Disability Forum](https://businessdisabilityforum.org.uk/). We wish to draw attention to the Charter and are asking our Suppliers to consider signing up to it.

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| **1. Does the product or service currently meet WCAG 2.1 AA standard?**a.           [YES] The product or service fully meets  the WCAG 2.1 AA standard. Provide evidence of how the product or service meets the standard, including independent audit reports etc.b.           The product or service partially meets the WCAG 2.1 AA standard. Please provide details of where the standard has not been met and a roadmap of how the product or service will fully meet WCAG 2.1 AA by the Contract Operational Date.c.           The product or service does not currently meet WCAG 2.1 AA standards and will not meet the standards before the Contract Operational Date.   |  |
| **2. Has the product or service been tested with assistive technology? If yes, describe which ones.** |  |
| **3. Explain how you will ensure future product or service updates will not have a negative impact on accessibility and usability once it have been deployed onto HMRC’s IT estate.** |  |