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**Invitation to Tender**

For Customer Relationship Management System (CRM)

Tender Registration Number **664FALMOUTH**

RETURN DATE:

Friday 26th June 2015 at 12.00pm

UPDATE 18.06.2015

Dear suppliers,

The ITT (reference 664Falmouth - Customer Relationship Management System (CRM)

has been updated and re-issued through the [www.tendersincornwall.co.uk](http://www.tendersincornwall.co.uk) (as version 03).

Summary of the amendments:

* The removal of the deadline date for receipt of quotes in stage 2 of the process.
* Amendment on the evaluation criteria on page 7 of the ITT.
* Amendment of the Scoring criteria on Page 7.
* Additional Appendix H (High Level Specification) added
* Additional Appendix I (Pricing Matrix) added.
* Additional Appendix J (Part 2 B and C response) added.