THE ROYAL BOROUGH OF KENSINGTON AND CHELSEA

Service Description: Automated Public Conveniences

The Royal Borough of Kensington and Chelsea (‘the Authority’) will need to procure a supply and maintenance service for Automated Public Conveniences (APCs) towards the end of 2019.

The Authority currently has nine fully automated public conveniences (APCs) in the Borough. Three of the APCs are Bus Shelter APCs with advertising.

The Authority is considering its current provision and may decide to reduce the number however, presently, APCs are located at:

* Old Brompton Road / South Kensington London Underground station, London SW7
* Portobello Road / Tavistock Piazza, London W11
* Sloane Square, London SW3
* Gloucester Road, London SW7
* Lonsdale Road / Portobello Road, W11
* Earl’s Court London Underground station, London SW5

The combined bus shelters/automated public conveniences (‘Bus Shelter APCs’) are located at the following locations:

* Kensington High Street, London W8
* Notting Hill Gate, London W11
* Kensington Church Street, London W8

The APCs and Bus Shelter APCs all incorporate fully accessible disabled facilities fitted with RADAR locks. The Bus Shelter APCs incorporate display panels to allow income generation via advertising.

The supplier will be required to supply, fit and ensure operational APCs/Bus Shelter APCs at agreed locations in accordance with a detailed service specification (to be prepared by the Authority).

The Authority will be responsible for preparing sites and obtaining all necessary planning consents prior to the delivery. The supplier will be required to insure the APCs/Bus Shelter APCs whilst the same are being delivered and fitted.

The supplier will also be required to keep all the APCs supplied with all soap, disinfectants, paper products and materials required for their efficient operation and to inspect the APCs/Bus Shelter APCs Monday to Saturday with additional cleaning each Bank Holiday weekend. Cleaning will include the removal and disposal of all rubbish and litter. A same day reactive cleaning service may also be required.

The APCs/Bus Shelter APCs must be kept clean, in good repair and properly maintained for use including making good any damage by vandalism.

The Authority has one additional facility, in Courtfield Road, SW7, for which the supplier will need to provide cleaning, consumables and maintenance as well as access via a RADAR key.

The Authority will expect the supplier to enter into a contract, the terms of which will require the contractor to indemnify the Authority against claims by third parties arising from the Company’s failure to comply with its obligations under the contract.

The supplier will be expected, over the course of the contract, to introduce such technical improvements or alterations to the APCs/Bus Shelter APCs (without modifying the basic design of the APCs/Bus Shelter APCs) as may improve the operational performance thereof.

The supplier will be required to collect all income arising from the use of the APCs/Bus Shelter APCs and to account to the Authority for income collected every six months.

Orders, invoicing and payments by the Authority will all be made electronically.

2 April 2019