**Specification:**

* 3 year maintenance service comprehensive cover with one annual service visit. Repairs, labour and travel included
* Equipment: 3x Impella controllers (Cardiac assistance devices) – s/n IC1519, IC1542 and IC1868
* Location: Cardiothoracic (Cardiac catheter suite)
* Response times - please advice
* Coverage times – please confirm
* Software & hardware updates
* Loaners FOC
* Shipping and pick up organised by the suppliers
* Cancellation terms – please confirm
* Payment term – please confirm