

**FRAMEWORK AGREEMENT  
NO: QC0020**

**ROUTE AGREEMENT  
NO: QC86408**

**ROUTE: 283**

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled  
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and  
Conditions

Schedule ID – Minimum Performance Standards

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## **SCHEDULE IA**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

#### **PART 1 – ROUTE REQUIREMENTS**

##### **1. Terminal Points**

Route number 283 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

##### **2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

##### **3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Stamford Brook Garage (V)  
74 Chiswick High Road  
London  
W4 1SY

##### **4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

# **LONDON BUSES - ROUTE DESCRIPTION**

## **ROUTE 283: East Acton, Brunel Road - Hammersmith Bus Station**

**Date of Service Change:** 24 February 2024.

**Reason for Issue:** New Contract.

### **STREETS TRAVERSED**

**Towards Hammersmith Bus Station:** Brunel Road, Old Oak Common Lane, Du Cane Road, Wood Lane, Westway, Bloemfontein Road, Uxbridge Road, Shepherd's Bush Green (south Side), Shepherd's Bush Road, Hammersmith Bus Station Northern Entrance Ramp, Hammersmith Bus Station Low Level

**Towards East Acton, Brunel Road:** Hammersmith Bus Station High Level, Hammersmith Bus Station Northern Entrance Ramp, Shepherd's Bush Road, Shepherd's Bush Green (west Side), Uxbridge Road, Bloemfontein Road, Westway, Wood Lane, Du Cane Road, Old Oak Common Lane, Brunel Road

## **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **East Acton Telford Way 4 Stand**

Private stand for 4 buses on the north side of Telford Way

Buses proceed from Brunel Road, Telford Way to stand, departing via Telford Way to Brunel Road.

Set down in Brunel Road, at Alighting Point X1 (BP2420 - Brunel Road) and pick up in Brunel Road, at Stop O (BP2422 - Brunel Road).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: No more than 2 buses on Route 283 should be scheduled to stand at any one time.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: East Acton.  
OTHER INFORMATION: LBSL toilet facilities available 24 hours.

### **Wood Lane, North Pole Road (from Hammersmith Bus Station)**

Buses proceed from Wood Lane, departing to Wood Lane.

Set down in Wood Lane, at Stop P (8908 - Cavell House) and pick up in Wood Lane, at Stop L (8907 - Cavell House).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: Wood Lane, Du Cane Road.

### **Shepherds Bush Green, West Side (from East Acton, Brunel Road)**

Public stand for two buses on west side of Shepherd's Bush Green prior to Stop N outside the 02 Empire building.

Buses proceed from Uxbridge Road, Shepherd's Bush Green (south Side), Shepherd's Bush Green (west Side) to stand, departing to Shepherd's Bush Green (west Side).

Set down in Uxbridge Road, at stop U (24294 - Shepherd's Bush Green) and pick up in Shepherd's Bush Green, at stop P (35052 - Shepherds Bush Green).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Shepherd's Bush.

### **White City, Leisure Centre (from Hammersmith Bus Station)**

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: White City, Leisure Centre.

### **Hammersmith Bus Station, Lower Level Temporary Stand**

Offside stand in lower bus station for 2 buses

Buses proceed from Hammersmith Bus Station Low Level, Butterwick, Talgarth Road to stand, departing via Hammersmith Bus Station Low Level, Butterwick, Talgarth Road to Hammersmith Bus Station High Level.  
Set down in Hammersmith Bus Station, at stop Z3 (BP5008 - Hammersmith Bus Station) and pick up in Hammersmith Bus Station, at stop A (R0875 - Hammersmith Bus Station).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: No more than 2 buses on Route 283 should be scheduled to stand at any one time.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Hammersmith, Bus Station.

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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	283-63850-LU-MF-1	26/02/24	A	10	9	10	6	918.02	250	229,505.00
Saturdays & Good Friday	283-63850-LU-Sa-1	24/02/24	A	N/A	10	N/A	6	875.06	56	49,003.36
Sundays & Public Holidays*	283-63850-LU-Su-1	25/02/24	A	N/A	8	N/A	6	774.60	58	44,926.80
								<b>Total Scheduled In Service Mileage</b>	<b>364</b>	<b>323,435.16</b>

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM  
ANNEX B TERMS AND CONDITIONS**

- |   |                   |
|---|-------------------|
| 1. Early Termination Date<br>(clause 27.9)  | Not<br>Applicable |
| 2. Sponsored Route<br>(clause 27.10)  | No                |
| 3. Multiple Termination<br>Clause 27.11 to apply  | No                |
| 4. Is the Operator permitted to accept advertising on the vehicles? (clause 20<br>of Annex B) | Yes               |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46)                      | Yes *             |

\* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

**“46. INCENTIVE PROVISIONS**

**46.1** The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

**46.2** The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and  
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”



6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 283.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.283 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- $P_{i+1}$  = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- $P_{i+13}$  = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.:

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**MINIMUM PERFORMANCE STANDARDS**

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (1 April 2024 to 3 January 2025)	Excess Wait Time = 1.12 minutes
Minimum Performance Standard	Excess Wait Time = 1.10 minutes
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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**SCHEDULE ID - ATTACHMENT**

<b>OUT DIRECTION</b>		<b>BACK DIRECTION</b>	
<b>Timing Point Code</b>	<b>Stop Name</b>	<b>Timing Point Code</b>	<b>Stop Name</b>
EACTBR	Brunel Road	HAMMBU	Hammersmith Bus Station
HAMMHP	Hammersmith Hospital	SBGNWS	Shepherds Bush Green
BLRDLP	Commonwealth Avenue	BLRDLP	Ellerslie Road
SBGNUR	Shepherd's Bush Green	HAMMHP	Hammersmith Hospital

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1              Vehicle Description

Part 2              No longer used

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**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

	<b>Vehicle Type A</b>
Chassis Manufacturer and Type	Alexander Dennis E200 MMC
Body Manufacturer and Type	Alexander Dennis Enviro 200 MMC
Single or Double Deck	Single Deck
Upper Deck Air Cooling System	Not Applicable
Minimum Seating Capacity	31
Maximum Standing Capacity	39 + 1 Wheelchair Space
Maximum Length	10,800mm
Maximum Width	2,550mm
Number of Doors	Two
Year of Manufacture	2018
Engine Type (Including Euro Rating)	Euro VI diesel

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 24 FEBRUARY 2024

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

- |    |  |                          |
|----|--|--------------------------|
| 1. | Contract Price   | £ 3,544,482.00 per annum |
| 2. | Period Contract Payment  | £ 272,652.46             |
| 3. | Scheduled In Service Mileage   | 323,435.16 miles p.a.    |
| 4. | Deduction Figure   | £ 10.96 per mile         |
| 5. | Date of Tender   | 15 August 2023           |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.  |                          |
| 7. | The <b>Payment Year</b> commences on the first day of Payment Period 11 (Quarter 4), and ends on the last day of Payment Period 10 (Quarter 3), save where the Initial Payment Year applies.   |                          |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the <b>Initial Payment Year</b> shall be from 1 April 2024 (Payment Period 1, Quarter 1) to 3 January 2025 (Payment Period 10, Quarter 3). |                          |