



Order form

Order Details

Subscription Start Date:

December 14, 2023

Subscription End Date:

December 13, 2024

Subscription Term (Months):

12

Billing Model:

QEM

PO Required?:

No

Payment Frequency:

Annual

Payment Terms:

Net 30

Product	Quantity	Sales Price
[MEMBERSHIPS - MURAL] - Business Plan		

Total Price:

\$12,900.00

\$USD

Order form effective date: 12/13/2023

Billing information

Shipping information (if different)

Entity Name: Department for Health and Social Care

Entity Name: Department for Health and Social Care

Address: 39 Victoria St

Address: 39 Victoria St

City: London

City: London

State/Province:

State/Province:

Postal Code: SW1H 0EU

Postal Code: SW1H 0EU

Country: United Kingdom

Country: United Kingdom

VAT#/TIN (Optional):

Sales Tax Exemptions: N/A (Not Exempt)

Workspace

Contact information\*

Workspace ID:

Contact Person: [Redacted]

Contact Email: [Redacted]

Contact Phone:

Tactivos, Inc. dba Mural

Customer

Signature: [Redacted]

Signature: [Redacted]

Name: [Redacted]

Name: [Redacted]

Position: [Redacted]

Position: [Redacted]

\* Contact person will be Customer's primary point of contact for all administrative, billing, data processing, and security notification purposes.

Order form effective date: 12/13/2023

Mural Confidential Information  
Last Updated: 2/3/2023

This Order Form is governed by the terms of the Mural Services Agreement (the "Agreement") and Data Protection Addendum, each available at mural.co/terms, unless and to the extent Tactivos, Inc. dba Mural ("Mural") and Customer have previously executed offline written agreements for Mural's Services (the "MSA"), in which case the parties agree the Agreement does not apply, and the Order Form is expressly incorporated in and made part of the MSA, and the MSA will govern Customer's applicable use of the Services. Capitalized terms not defined in this Order Form have the meanings given in the Agreement or the MSA, as applicable. Accepted and agreed to as of the date specified below. Billing Information: If you are exempt from sales tax, please send a valid exemption or resale certificate for the applicable state(s) to tax@mural.co. If you file a Use Tax return and would like us to not charge sales tax, please provide a written statement to tax@mural.co confirming that the purchase will be included on the Use Tax return for the applicable state filed by you and you will be responsible for the liabilities. For billing questions, please contact the Mural Finance Team at ar@mural.co or +1 (415)-687-2501. Invoices will reflect Mural calculation of applicable taxes with which purchase orders must conform. Our Flexible Membership Model: "Membership" is the unit of value associated with a Workspace; for every Membership, there may be one (1) concurrent Member of a Workspace; Customer pays for the number of Memberships associated with a Workspace (but doesn't pay for Guests or Visitors). Depending on the applicable plan, Memberships are based on the number of either a) Authorized Users with full access to the collaboration features and content available in your plan or b) Quarterly Engaged Members (QEMs) within your Workspaces as determined based on engagement reviews. For more information about Flexible Membership Model, please visit support.mural.co. Engagement Reviews: Customer and Mural will review Customer's usage metrics in good faith at an agreed frequency, to determine the number of Memberships required for the remainder of the Subscription Term. If the number of Memberships required for the upcoming billing cycle exceeds the then number of licensed Memberships, then the Memberships shall be subject to a Membership true-up. If required, a new Order Form will be created with the new number of Memberships and signed prior to invoicing. For more information about Membership true-ups, please visit support.mural.co. Special Terms: see following section.

Except as otherwise specified in this Order Form, Subscriptions will automatically renew for subsequent terms of one year at a time ("Renewal Term"), unless either party gives the other notice of non-renewal at least 30 days before the end of the relevant subscription term. The per-unit pricing during any Renewal Term for all Memberships (including true-ups) will increase by up to 3% above the applicable pricing in the prior term, unless Mural provides you notice of different pricing at least 30 days prior to the applicable renewal term. Notwithstanding anything to the contrary, renewal of any free, complimentary, promotional or one-time priced subscriptions will renew at our applicable list price or the relevant uplifted per-unit pricing agreed between the parties, which ever lower, in effect at the time of the applicable renewal, and any renewal in which subscription volume for any Services has decreased from the prior term will result in re-pricing at renewal without regard to the prior term's per-unit pricing.

\*Special terms

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