

Product Information

SERVICE DEFINITION

Advanced 365 SPECIALIST CLOUD, LEGACY APPLICATION AND DATA MIGRATION SERVICES

G-Cloud VI Reference: RM1557vi

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1. Service Definition: Cloud Support Services

1.1. An Overview of the Services

Advanced 365's Legacy Planning and Implementation Specialist Cloud Support Services provide a means for the migration of legacy systems, software and data to Advanced 365's PaaS and other PaaS services. Services offered include project management and consultancy services to enable the planning, transition, delivery and operation:

- On-boarding services for IaaS and PaaS
- Design and strategy
- Application migration and cloud enablement
- Data migration
- Deployment support

Each of Advanced 365's solutions provides rapid return on investment, reduced costs, improved productivity and efficiency, and the ability to manage operational risk. This directly supports organisations to extend their current business applications and services to the cloud and digital technologies.

Advanced365 have over 28 years of experience supporting modernisation, digitalisation and cloud enablement by migrating applications from legacy platforms such as HP OpenVMS, Fujitsu (ICL) VME to modern open systems such as Linux, Windows or Unix.

Advanced provide experienced consultants and a comprehensive tools based approach including:

- Planning
- Implementation
- Training
- Application modernisation
- Data Migration
- Application migration testing/remediation
- Advanced PaaS for the application hosting
- Service Desk support

The outcome is a legacy application, cloud enabled and available for access via Advanced 365 or alternative cloud based platform services.

Within the UK public sector Advanced 365 offer OpenVMS Application Migration Services, ICL / FUJITSU VME Application Migration Services and Legacy Application Integration Services as well as middleware migration services, framework migration or replacement and implementation services.

Advanced 365 offer application modernisation and cloud migration Services for applications written in COBOL, RPG, C, BASIC, FORTRAN, Application Master, SCL, S3, TPMS and other legacy languages and assets.

1.2. Application Migration and Modernisation

Legacy modernisation design, architecture and strategic consultancy services to support increased accessibility, digitalisation and cloud enablement. Advanced Application Integration & Modernisation offer a full range of Modernisation strategic consultancy including solution architecture, approach, initial discovery, feasibility, (analysis and advisory services) and visibility of risks as well as time and cost estimates, enterprise Architecture and design supporting Cloud enablement and SOA.

1.3. Application Integration & Modernisation

Advanced 365 ensures that existing applications stay relevant to today's business environment by improving the user experience, delivering better workflow and enabling integration with other systems. Enabling legacy systems to work in conjunction with innovations such as mobile devices and Cloud services provide significant business value and customer satisfaction. Advanced 365 provide the skills and solutions that enable such a transformation journey. Modernisation to support Business Intelligence, the implementation of new services and increasing digitalisation of legacy and 'new legacy' applications to fit your Digital Strategy. We offer a range of 'tools based' Application Implementation and Deployment as well as Development Services supported by an established .Net and Java Open Source practice offering both customisation and bespoke Development.

Advanced365 can offer experienced personnel offering Application integration tooling and consultancy services. Using either our own range of internal integration tools such as AppIntegrate, DBIntegrate, SQL which we can offer as a man and tool combined services or leading vendor solutions such as Oracle Tuxedo (related product implementation and support), Oracle Tuxedo ART Runtimes for CICS/IMS, Batch, and Oracle ART Workbench (implementation and support) as well as Red Hat JBOSS Middleware. In addition, Advanced 365 also have a well-established Microsoft practice covering everything from the basic operating system through to

Microsoft products such as SharePoint and Dynamics CRM. Within the application development team skills cover the SQL Server database and associated tools, the Microsoft BI Stack and the .NET development environment.

Data Services: Data is a key asset for any business but challenges that prevent timely and easy access to data of a consistent and trustworthy quality in the right location is a common problem. Advanced 365 Data Services allow you to access and merge data across modern and legacy systems. Data related services include Migration/Extraction Transformation & Loading (ETL), Integration, Data Cleansing, Data Quality Consultancy, Data Governance Consultancy, Data Migration Consultancy, VMS or VME Data Migration Services, Data Modelling. Legacy Data formats (ISAM, VSAM, RMS) and databases (IDMS, RDB) into a Relational Database management system (RDBMS) including (but not limited to) Oracle, Microsoft SQL Server, DB2, Postgres or EnterpriseDB. Design and establishment of a dedicated data mart or data warehouse for liberating data for Reporting and Business Intelligence purposes in new locations such as in the Cloud.

1.4. Project Management services

Programme and Project Management of a re-platforming approach to modernisation and cloud enablement. Traditional waterfall and Agile Sprint methodology available. Experience of public sector alpha, beta project phasing.

1.5. Support and Maintenance Services

On-going support and maintenance services are available. Advanced365 have the capability to offer 24x7 product support services and a range of service level agreements to support mission critical applications. 'On call' on demand live implementation support as required.

1.6. Pricing

Please refer to the Pricing Definition document supplied as part of this submission.

1.7. Ordering and Invoicing Process

Customers should place orders to Advanced 365 using the Government Procurement Service pro-forma via email. Advanced's customer relationship management (CRM) system records and tracks all customers' queries and requests. An acknowledgement email will be provided by return.

Invoicing terms are monthly in arrears. Cloud Support Services are invoiced either monthly in arrears, or at agreed milestones as part of a work package.

Account set up fees are payable with the first invoice.

Payment terms are 28 days as standard, or 10 days for organisations signed up to the Government 'prompt payment' initiative.

1.8. Contact Details

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