

# Building Cleaning Services

You are **0%** through this questionnaire

Welcome to the Dynamic Purchasing System (DPS) registration questionnaire for Building Cleaning Services.

You will only have to complete this questionnaire once to register on the Building Cleaning Services DPS. This questionnaire allows you to register your service offering(s) for building cleaning with Crown Commercial Service (CCS). This information will allow buyers to invite you to bid for contracts that are suited to you directly. Should your organisation change its service offering(s) at any point during the lifetime of the DPS, you will be required to update the appropriate service filters in your DPS Selection Questionnaire (DPSQ) by following the instructions in the DPS Needs document which forms part of the bid pack for RM6130.

# Building Cleaning Services

You are **2%** through this questionnaire

**1.** Please self certify that your organisation and all members of your Group of Economic Operators has an Equality and Diversity Policy that complies with current legislative requirements.

► Guidance on non compliant criteria

This section is evaluated PASS/FAIL. If you answer No, your organisation will be deemed as non compliant and will therefore be rejected from the RM6130 DPS.

Yes

No

# Building Cleaning Services

You are **4%** through this questionnaire

2. Please indicate if, within the past three years, anywhere in the world if you, your organisation or any other person who has powers of representation, decision or control in the organisation has breached data protection obligations.

► Guidance on non compliant criteria

This section is evaluated PASS/FAIL. If you answer Yes, your organisation will be deemed as non compliant and will therefore be rejected from the RM6130 DPS.

Yes

Please provide details

No

# Building Cleaning Services

You are **7%** through this questionnaire

**3.** Please self-certify that your organisation and/or any of your Group of Economic Operators and/or proposed Key Sub-Contractors will comply with the "Supplier Code of Conduct" as detailed in the guidance in the following link?

[Supplier Code of Conduct February 2019](#)

► Guidance on non compliant criteria

This is a PASS or FAIL question. If you select 'No' to this question, your organisation will be deemed as non compliant and will therefore be rejected from the RM6130 DPS.

Yes

No

# Building Cleaning Services

You are **9%** through this questionnaire

**4.** In accordance with questions 140, 141 and 142 of the standard Selection Questionnaire, please confirm you have all of the required insurances in place by selecting below, and that you agree to provide evidence of each insurance to CCS following your appointment to the DPS.

**It is a legal requirement that all companies hold Employer's (Compulsory) Liability Insurance of £5 million as a minimum. Please note this requirement is not applicable to sole traders.**

Employer's (Compulsory) Liability  
Insurance = £5m

Public Liability Insurance = £5m

Professional Indemnity Insurance = £1m

# Building Cleaning Services

You are **11%** through this questionnaire

**5.** If you have answered No to Q.155 of the standard Selection Questionnaire (Does your organisation have Cyber Essentials Certification?), please confirm below if your response is correct:

► Guidance on non compliant criteria

This section is evaluated as PASS/FAIL. If you answer Yes, your organisation will be deemed as non compliant and will therefore be rejected from the RM6130 DPS.

Yes

Not Applicable - I have Cyber Essentials

Not Applicable - I have Cyber Essentials Plus

**6.** If you have confirmed that you have Cyber Essentials at Q.155 of the Selection Questionnaire and/or at question 5. above, please confirm that you are able to provide a copy of your Cyber Essentials certificate following appointment to this DPS.

► Guidance on non compliant criteria

This section is evaluated as PASS/FAIL. If you answer No, your organisation will be deemed as non compliant and will therefore be rejected from the RM6130 DPS.

Yes

No

**7.** If you have answered No to Q.155 and Yes to Q.156 (Cyber Essentials Plus), of the standard Selection Questionnaire, please confirm you are able to provide a copy of your Cyber Essentials Plus certification, following appointment to the DPS.

If you selected Yes to Q.155 of the standard Selection Questionnaire, please select Not applicable.

► Guidance on non compliant criteria

This section is evaluated as PASS/FAIL. If you answer No, your organisation will be deemed as non compliant and will therefore be rejected from the RM6130 DPS.

Yes

No

Not Applicable - I have Cyber Essentials

**8.** Do the members of your Group of Economic Operators and/or proposed Sub-Contractors agree to have Cyber Essentials certification on or before appointment to the DPS, in line with Schedule 9 (Cyber Essentials Scheme) of the Terms and Conditions.

► Guidance on non compliant criteria

If you are not bidding as a Group of Economic Operators and you are not proposing to use any Sub-Contractors please select Not applicable. This section is evaluated as PASS/FAIL. If you answer No, your organisation will be deemed as non compliant and will therefore be rejected from the RM6130 DPS.

Yes

No

Not Applicable

# Building Cleaning Services

You are **13%** through this questionnaire

**10.** If you answered Yes to Q19 of the standard Selection Questionnaire, Please provide the number of your Group of Economic Operator members.

If you selected 'No' to Q.19 of the standard Selection Questionnaire, please leave blank.

Number of Group of Economic Operator members

# Building Cleaning Services

You are **15%** through this questionnaire

**11.** Please provide details of your Group of Economic Operator member 1.

Name of Group of Economic Operator member 1

► Search for your location details

Address lookup

Street

Town or City

County or state

Postcode

Country

Company registration number

DUNS number

Registered VAT number

Role in Organisation

**11.1.** Please confirm the organisation type of Group of Economic Operators member 1.

Voluntary, Community and Social Enterprise (VCSE)

Sheltered Workshop

Public service mutual

None of the above

**11.2.** Please confirm trading status of Group of Economic Operators member 1.

Public limited company

Limited company

Limited liability partnership

Other partnership

Sole trader

Third sector

Other

Please specify trading status

**11.3.** Is your Group of Economic Operators member 1 a Small, Medium or Micro Enterprise (SME)?

Less than 250 employees, and turnover less than €50m or balance sheet less than €43m

Yes

No

**12.** Please provide details of your Group of Economic Operator member 2.

Name of Group of Economic Operator member 2

► Search for your location details

Address lookup

Street

Town or City

County or state

Postcode

Country

Company registration number

DUNS number

Registered VAT number

Role in Organisation

**12.1.** Please confirm the organisation type of Group of Economic Operators member 2.

Voluntary, Community and Social Enterprise (VCSE)

Sheltered Workshop

Public service mutual

None of the above

**12.2.** Please confirm trading status of Group of Economic Operators member 2.

Public limited company

Limited company

Limited liability partnership

Other partnership

Sole trader

Third sector

Other

Please specify trading status

**12.3.** Is your Group of Economic Operators member 2 a Small, Medium or Micro Enterprise (SME)?

Less than 250 employees, and turnover less than €50m or balance sheet less than €43m

Yes

No

**13.** Please provide details of your Group of Economic Operator member 3.

Name of Group of Economic Operator member 3

► Search for your location details

Address lookup

Street

Town or City

County or state

Postcode

Country

Company registration number

DUNS number

Registered VAT number

Role in Organisation

**13.1.** Please confirm the organisation type of Group of Economic Operators member 3.

Voluntary, Community and Social Enterprise (VCSE)

Sheltered Workshop

Public service mutual

None of the above

**13.2.** Please confirm trading status of Group of Economic Operators member 3.

Public limited company

Limited company

Limited liability partnership

Other partnership

Sole trader

Third sector

Other

Please specify trading status

**13.3.** Is your Group of Economic Operators member 3 a Small, Medium or Micro Enterprise (SME)?

Less than 250 employees, and turnover less than €50m or balance sheet less than €43m

Yes

No

**14.** Please provide details of your Group of Economic Operator member 4.

Name of Group of Economic Operator member 4

► Search for your location details

Address lookup

Street

Town or City

County or state

Postcode

Country

Company registration number

DUNS number

Registered VAT number

Role in Organisation

**14.1.** Please confirm the organisation type of Group of Economic Operators member 4.

Voluntary, Community and Social Enterprise (VCSE)

Sheltered Workshop

Public service mutual

None of the above

**14.2.** Please confirm trading status of Group of Economic Operators member 4.

Public limited company

Limited company

Limited liability partnership

Other partnership

Sole trader

Third sector

Other

Please specify trading status

**14.3.** Is your Group of Economic Operators member 4 a Small, Medium or Micro Enterprise (SME)?

Less than 250 employees, and turnover less than €50m or

balance sheet less than €43m

Yes

No

**15.** Please provide details of your Group of Economic Operator member 5.

Name of Group of Economic Operator member 5

► Search for your location details

Address lookup

Street

Town or City

County or state

Postcode

Country

Company registration number

DUNS number

Registered VAT number

Role in Organisation

**15.1.** Please confirm the organisation type of Group of Economic Operators member 5.

Voluntary, Community and Social Enterprise (VCSE)

Sheltered Workshop

Public service mutual

None of the above

**15.2.** Please confirm trading status of Group of Economic Operators member 5.

Public limited company

Limited company

Limited liability partnership

Other partnership

Sole trader

Third sector

Other

Please specify trading status

**15.3.** Is your Group of Economic Operators member 5 a Small, Medium or Micro Enterprise (SME)?

Less than 250 employees, and turnover less than €50m or balance sheet less than €43m

Yes

No

**16.** Please provide details of your Group of Economic Operator member 6.

Name of Group of Economic Operator member 6

► Search for your location details

Address lookup

Street

Town or City

County or state

Postcode

Country

Company registration number

DUNS number

Registered VAT number

Role in Organisation

**16.1.** Please confirm the organisation type of Group of Economic Operators member 6.

Voluntary, Community and Social Enterprise (VCSE)

Sheltered Workshop

Public service mutual

None of the above

**16.2.** Please confirm trading status of Group of Economic Operators member 6.

Public limited company

Limited company

Limited liability partnership

Other partnership

Sole trader

Third sector

Other

Please specify trading status

**16.3.** Is your Group of Economic Operators member 6 a Small, Medium or Micro Enterprise (SME)?

Less than 250 employees, and turnover less than €50m or balance sheet less than €43m

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Yes

No

17. Please provide details of your Group of Economic Operator member 7.

Name of Group of Economic Operator member 7

► Search for your location details

Address lookup

Street

Town or City

County or state

Postcode

Country

Company registration number

DUNS number

Registered VAT number

Role in Organisation

**17.1.** Please confirm the organisation type of Group of Economic Operators member 7.

Voluntary, Community and Social Enterprise (VCSE)

Sheltered Workshop

Public service mutual

None of the above

**17.2.** Please confirm trading status of Group of Economic Operators member 7.

Public limited company

Limited company

Limited liability partnership

Other partnership

Sole trader

Third sector

Other

Please specify trading status

**17.3.** Is your Group of Economic Operators member 7 a Small, Medium or Micro Enterprise (SME)?

Less than 250 employees, and turnover less than €50m or balance sheet less than €43m

Yes

No

**18.** Please provide details of your Group of Economic Operator member 8.

Name of Group of Economic Operator member 8

► Search for your location details

Address lookup

Street

Town or City

County or state

Postcode

Country

Company registration number

DUNS number

Registered VAT number

Role in Organisation

**18.1.** Please confirm the organisation type of Group of Economic Operators member 8.

Voluntary, Community and Social Enterprise (VCSE)

Sheltered Workshop

Public service mutual

None of the above

**18.2.** Please confirm trading status of Group of Economic Operators member 8.

Public limited company

Limited company

Limited liability partnership

Other partnership

Sole trader

Third sector

Other

Please specify trading status

**18.3.** Is your Group of Economic Operators member 8 a Small, Medium or Micro Enterprise (SME)?

Less than 250 employees, and turnover less than €50m or

balance sheet less than €43m

Yes

No

**19.** Please provide details of your Group of Economic Operator member 9.

Name of Group of Economic Operator member 9

► Search for your location details

Address lookup

Street

Town or City

County or state

Postcode

Country

Company registration number

DUNS number

Registered VAT number

Role in Organisation

**19.1.** Please confirm the organisation type of Group of Economic Operators member 9.

Voluntary, Community and Social Enterprise (VCSE)

Sheltered Workshop

Public service mutual

None of the above

**19.2.** Please confirm trading status of Group of Economic Operators member 9.

Public limited company

Limited company

Limited liability partnership

Other partnership

Sole trader

Third sector

Other

Please specify trading status

**19.3.** Is your Group of Economic Operators member 9 a Small, Medium or Micro Enterprise (SME)?

Less than 250 employees, and turnover less than €50m or balance sheet less than €43m

Yes

No

**20.** Please provide details of your Group of Economic Operator member 10.

Name of Group of Economic Operator member 10

► Search for your location details

Address lookup

Street

Town or City

County or state

Postcode

Country

Company registration number

DUNS number

Registered VAT number

Role in Organisation

**20.1.** Please confirm the organisation type of Group of Economic Operators member 10.

Voluntary, Community and Social Enterprise (VCSE)

Sheltered Workshop

Public service mutual

None of the above

**20.2.** Please confirm trading status of Group of Economic Operators member 10.

Public limited company

Limited company

Limited liability partnership

Other partnership

Sole trader

Third sector

Other

Please specify trading status

**20.3.** Is your Group of Economic Operators member 10 a Small, Medium or Micro Enterprise (SME) ?

Less than 250 employees, and turnover less than €50m or balance sheet less than €43m

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Yes

No

# Building Cleaning Services

You are **17%** through this questionnaire

**21.** Please confirm if your organisation has previously been appointed to this DPS, and subsequently removed from this DPS following a Contract Termination?

Yes

No

Please confirm the date your contract was terminated.

Day

Month

Year

Please provide details of the reason for your contract termination.

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## Guidance

If you cannot provide evidence of self cleaning that is acceptable to CCS, you will be excluded from further participation in this DPS. In this instance CCS will confirm the reasons why.

# Building Cleaning Services

You are **20%** through this questionnaire

**22.** Please provide your Companies House registered company number.

Registered company number

**23.** Please review the answers you have provided in the previous sections of your DPSQ submission and select the following tick box to confirm that the responses provided are correct.

Please note, you are unable to change responses in previous sections: Equality and Diversity, Data Protection, Supplier Code of Conduct, Insurances, Cyber Security, Group of Economic Operators, Contract Termination, and Companies House Data. Once you have selected the tick box to confirm the responses provided are correct and you select 'Continue'.

I Confirm

# Building Cleaning Services

You are **22%** through this questionnaire

**24.** Please confirm you are able to provide details of your contract example for RM6130.

If a contract example is not provided your organisation will be deemed as non compliant and will therefore be rejected from the RM6130 DPS.

**I Confirm**

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## Guidance

The named contact provided should be able to provide written evidence to confirm the accuracy of the information provided below.

Consortia bids should provide relevant examples of where the consortium has delivered similar requirements. If this is not possible (e.g. the consortium is newly formed or a Special Purpose Vehicle is to be created for this contract) then one example should be provided between the principal member(s) of the proposed consortium or Special Purpose Vehicle (One example is not required from each member).

Where the Supplier is a Special Purpose Vehicle, or a managing agent not intending to be the main provider of the supplies or services, the information requested should be provided in respect of the main intended provider(s) or sub-contractor(s) who will deliver the contract.

# Building Cleaning Services

You are **24%** through this questionnaire

**25.** Please provide the following information for your contract example for RM6130.

► Compliance criteria

- Examples can be public or private sector;
- Examples provided must relate to contracts performed during the past 3 years, prior to publication of the OJEU Contract Notice to be valid;
- Customer contact provided must be notified by you that they may be contacted by the Authority (the Authority reserves the right to verify the accuracy of contract details provided);
- Example must clearly and unambiguously fall within the scope of the requirement;
- Example of a contract awarded under a Framework Agreement via a Call Off contract will be considered valid, but Framework Agreements themselves will NOT be considered valid;
- Customer contact provided must not have been employed or appointed by your organisation, or from within your associated group of companies, within the past 3 years prior to the publication of the OJEU Contract Notice; and
- Example may cover situations where your organisation was acting as prime contractor, key subcontractor or part of a Group of Economic Operators.

Name of customer organisation

Point of contact in customer organisation

Position in the organisation

E-mail address

Contract Name

Contract start date

Day

Month

Year

Contract completion date

Day

Month

Year

Estimated contract value

**26.** Please describe the contract and how its performance demonstrates building cleaning services for customers:

# Building Cleaning Services

You are **26%** through this questionnaire

**27.** You have provided contract example information. Please download [Attachment 8](#) (Letter of Confirmation of Works - Contract Example). Once you have completed the highlighted fields upload Attachment 8 (Letter of Confirmation of Works - Contract Example) to certify the contract example you have provided in questions 25 and 26.

You must ensure Attachment 8 (Letter of Confirmation of Works - Contract Example) has been duly signed by both parties, both from your organisation and the customer organisation.

Please be aware that CCS will only accept customer references submitted using Attachment 8 (Letter of Confirmation of Works - Contract Example).

Please upload Letter of Confirmation of Works - Contract Example 1

 No file selected

Save attachment

Saved attachments

**File name**

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You haven't added any attachments

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# Building Cleaning Services

You are **28%** through this questionnaire

**28.** Please confirm if you intend to use a supply chain for this contract.

Yes

No

# Building Cleaning Services

You are **30%** through this questionnaire

**29.** Please confirm if you are a new entrant (including a SPV or JV set up solely for this contract, or a Sole Trader) to the market (trading for less than 12 months).

Yes

No

# Building Cleaning Services

You are **33%** through this questionnaire

**30.** Please confirm you are able to provide your Companies House number, to verify your response at question 29.

Yes

Please confirm your Company Registration number as applicable.

Please note CCS will use your Companies Registration number, to undertake a compliance check via Companies House to verify your response at question 29. If you fail to provide a response to this question, you will not be able to progress with your DPS submission.

No

**31.** Please confirm if you are bidding as a SPV, JV set up solely for this DPS or as a Sole Trader.

Yes

Please confirm the date your SPV, JV or Sole Trader status was set up.

Please note, if the date provided is not within the last 12 months you will be required to provide a response to questions 32 - 39 of this section as applicable. If you fail to provide a response to this question, you will not be able to progress with your DPS submission.

Day	Month	Year
<input type="text"/>	<input type="text"/>	<input type="text"/>

No

# Building Cleaning Services

You are **35%** through this questionnaire

**32.** Please confirm that you have systems in place to ensure that those in your supply chain are paid within your agreed contractual terms.

► Guidance on non compliant criteria

This section is evaluated PASS/FAIL. If you answer No, your organisation will be deemed as non compliant and will therefore be rejected from the RM6130 DPS.

Yes

No

**33.** Please confirm you have procedures for resolving disputed invoices promptly and effectively with those in your supply chain.

Not all payments involve an invoice. We advise that this includes situations where all payments are due.

► Guidance on non compliant criteria

This section is evaluated PASS/FAIL. If you answer No, your organisation will be deemed as non compliant and will therefore be rejected from the RM6130 DPS.

Yes

No

# Building Cleaning Services

You are **37%** through this questionnaire

**34.** For all contracts entered into pursuant to a procurement carried out under the PCR 2015, please confirm you include 30 day payment terms in all of your sub-contracts (and you require your supply chain to do so) on all such contracts.

► Guidance on non compliant criteria

This section is evaluated PASS/FAIL. If you answer No, your organisation will be deemed as non compliant and will therefore be rejected from the RM6130 DPS.

Yes

No

# Building Cleaning Services

You are **39%** through this questionnaire

**35.** Please select one of the following statements which apply to your organisation.

Not all payments involve an invoice. We advise that this includes situations where all payments are due.

95% or above of all supply chain invoices are paid in 60 days

75% - 95% of all supply chain invoices are paid in 60 days

75% or less of all supply chain invoices are paid in 60 days

# Building Cleaning Services

You are **41%** through this questionnaire

**36.** Please provide the percentage of invoices paid by you to those in your immediate supply chain on all contracts within 60 days of the receipt of the invoice in each of the last two six month periods. This should include the percentage of invoices paid within each of the following categories. Please include the total volume of invoices in each category which should total 95% or above.

Within 30 days

In 31 to 60 days

# Building Cleaning Services

You are **43%** through this questionnaire

**37.** Please provide the percentage of invoices paid by you to those in your immediate supply chain on all contracts within 60 days of the receipt of the invoice in each of the last two six month periods. This should include the percentage of invoices paid within each of the following categories. Please include the total volume of invoices in each category.

Within 30 days

In 31 to 60 days

In 61 days or more

Due but not paid by the last date for payment under agreed contractual terms

It is acceptable to cross refer to information that has previously been submitted to Government or is publicly available (provided it covers the requested period), in which case, please provide details and/or insert link(s):

# Building Cleaning Services

You are **46%** through this questionnaire

**38.** If you are unable to demonstrate that all invoices have been paid within the agreed contractual terms, please explain why.

If you are required to submit an action plan under question 39, this action plan must also set out steps to address your payment within agreed terms, in order to achieve a pass for question 39.

**39.** If you are unable to demonstrate that 95% of invoices payable to your supply chain on all contracts have been paid within 60 days of the receipt of the invoice in at least one of the last two (2) six (6) months reporting periods, please upload in response to this question an action plan for improvement which should include (as a minimum) the following.

If you have an existing action plan prepared for a different purpose, it is acceptable to attach this but it should contain the above features.

1. Identification of the primary causes of failure to pay:
  - a. 95% of all supply chain invoices within 60 days; and
  - b. If relevant under question 60, all invoices within agreed terms
2. Actions to address each of these causes
3. A mechanism for and commitment to regular reporting on progress to the bidder's audit committee (or equivalent).
4. Plan signed off by Director
5. Plan published on its website (this can be shorter, summary plan).

 No file selected

Save attachment

Saved attachments

**File name**

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You haven't added any attachments

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**40.** If you are bidding as a Group of Economic Operators (GoEO), please confirm that all members of your GoEO comply with the responses you have provided in questions 32 - 39 of the DPSQ as applicable.

Yes

No

Please provide full details to support this response in the text box provided below:

Not Applicable

# Building Cleaning Services

You are **48%** through this questionnaire

**41.** Please select the **Delivery and Performance Assessment Services** for which your organisation is able to provide. Tick all that apply.

General office - Customer Facing

General office - Non Customer Facing

Call Centre Operations

Warehouses

Restaurant and Catering Facilities

Pre-School

Primary School

Secondary School

Special Educational Needs Schools  
(SEN)

Universities and Colleges

Doctors, Dentists and Health Clinics

Nursery and Care Homes

Leisure facilities

Secure Facilities

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## Guidance

You are advised to select only the relevant criteria to your organisation.

Buyers using the RM6130 Marketplace will assess your credentials for specific contract opportunities during call for competitions.

Hospital/Medical

Residential

Library

Commercial space

# Building Cleaning Services

You are **50%** through this questionnaire

**42.** Please select the standards in **General office - Customer Facing** for which your organisation is able to provide. Tick all that apply.

Cleaning A

Cleaning B

Waste Management Services

**43.** Please select the standards in **General office - Non Customer Facing** for which your organisation is able to provide. Tick all that apply.

Cleaning A

Cleaning B

Waste Management Services

**44.** Please select the standards in **Call Centre Operations** for which your organisation is able to provide. Tick all that apply.

Cleaning A

Cleaning B

Waste Management Services

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## Guidance

You are advised to select only the relevant criteria to your organisation.

Buyers using the RM6130 Marketplace will assess your credentials for specific contract opportunities during call for competitions.

45. Please select the standards in **Warehouses** for which your organisation is able to provide. Tick all that apply.

Cleaning A

Cleaning B

Waste Management Services

46. Please select the standards in **Restaurant and Catering Facilities** for which your organisation is able to provide. Tick all that apply.

Cleaning A

Cleaning B

Waste Management Services

47. Please select the standards in **Pre-School** for which your organisation is able to provide. Tick all that apply.

Cleaning A

Cleaning B

Waste Management Services

48. Please select the standards in **Primary School** for which your organisation is able to provide. Tick all that apply.

Cleaning A

Cleaning B

Waste Management Services

**49.** Please select the standards in **Secondary School** for which your organisation is able to provide. Tick all that apply.

Cleaning A

Cleaning B

Waste Management Services

**50.** Please select the standards in **Special Educational Needs Schools (SEN)** for which your organisation is able to provide. Tick all that apply.

Cleaning A

Cleaning B

Waste Management Services

**51.** Please select the standards in **Universities and Colleges** for which your organisation is able to provide. Tick all that apply.

Cleaning A

Cleaning B

Waste Management Services

**52.** Please select the standards in **Doctors, Dentists and Health Clinics** for which your organisation is able to provide. Tick all that apply.

Cleaning A

Cleaning B

Waste Management Services

**53.** Please select the standards in **Nursery and Care Homes** for which your organisation is able to provide. Tick all that apply.

Cleaning A

Cleaning B

Waste Management Services

**54.** Please select the standards in **Leisure Facilities** for which your organisation is able to provide. Tick all that apply.

Cleaning A

Cleaning B

Waste Management Services

**55.** Please select the standards in **Secure Facilities** for which your organisation is able to provide. Tick all that apply.

Cleaning A

Cleaning B

Waste Management Services

**56.** Please select the standards in **Hospital/Medical** for which your organisation is able to provide. Tick all that apply.

Cleaning A

Cleaning B

Waste Management Services

**57.** Please select the standards in **Residential** for which your organisation is able to provide. Tick all that apply.

Cleaning A

Cleaning B

Waste Management Services

**58.** Please select the standards in **Library** for which your organisation is able to provide. Tick all that apply.

Cleaning A

Cleaning B

Waste Management Services

**59.** Please select the standards in **Commercial Space** for which your organisation is able to provide. Tick all that apply.

Cleaning A

Cleaning B

Waste Management Services

# Building Cleaning Services

You are **52%** through this questionnaire

**60.** Please select the location for which your organisation is able to provide **General office - Customer Facing** standards for RM6130. Tick all that apply.

## North East (England)

Tees Valley and Durham

Northumberland and Tyne and Wear

## North West (England)

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

## Yorkshire and The Humber

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

## East Midlands (England)

Derbyshire and Nottinghamshire

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## Guidance

You are advised to select only the relevant criteria to your organisation.

Buyers using the RM6130 Marketplace will assess your credentials for specific contract opportunities during call for competitions.

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**61.** Please select the location for which your organisation

is able to provide **General office - Non Customer Facing** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**62.** Please select the location for which your organisation is able to provide **Call Centre Operations** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**63.** Please select the location for which your organisation is able to provide **Warehouses** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**64.** Please select the location for which your organisation is able to provide **Restaurant and Catering** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**65.** Please select the location for which your organisation is able to provide **Pre-School** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**66.** Please select the location for which your organisation is able to provide **Primary School** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

## Northern Ireland

**67.** Please select the location for which your organisation is able to provide **Secondary School** standards for RM6130. Tick all that apply.

### **North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

### **North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

### **Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

### **East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and

Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**68.** Please select the location for which your organisation  
is able to provide Special Educational Needs Schools

(SEN) standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**69.** Please select the location for which your organisation is able to provide **Universities and Colleges** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**70.** Please select the location for which your organisation is able to provide **Doctors, Dentists and Health Clinics** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**71.** Please select the location for which your organisation is able to provide **Nursery and Care Homes** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**72.** Please select the location for which your organisation is able to provide **Leisure Facilities** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**73.** Please select the location for which your organisation is able to provide **Secure Facilities** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

## Northern Ireland

**74.** Please select the location for which your organisation is able to provide **Hospital/Medical** standards for RM6130. Tick all that apply.

### **North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

### **North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

### **Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

### **East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and

Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**75.** Please select the location for which your organisation is able to provide **Residential** standards for RM6130. Tick

all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**76.** Please select the location for which your organisation is able to provide **Library** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**77.** Please select the location for which your organisation is able to provide **Commercial space** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

# Building Cleaning Services

You are **54%** through this questionnaire

**78.** Please select the **Building Cleaning Services** for which your organisation is able to provide. Tick all that apply.

Call Centre Operations

Commercial space

Doctors, Dentists and Health Clinics

External Leisure Facilities

General office - Customer Facing

General office - Non Customer Facing

Hospital/Medical

Internal Leisure facilities

Library

Nursery and Care Homes

Pre-School

Primary Schools

Residential

Restaurant and Catering Facilities

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## Guidance

You are advised to select only the relevant criteria to your organisation.

Buyers using the RM6130 Marketplace will assess your credentials for specific contract opportunities during call for competitions.

Secondary School

Secure Facilities

Special Educational Needs Schools  
(SEN)

Transport Network

Universities and Colleges

Warehouses

# Building Cleaning Services

You are **57%** through this questionnaire

**79.** Please select the services within **Call Centre Operations** for which your organisation is able to provide. Tick all that apply.

Unlocking/locking the building (Key Holding) disable/enable alarm

Additional to cleaning duties - care-taking activities

Chimney cleaning

Deep Clean - Reactive For example Dirty Protest, can include vehicles, internal and external areas.

External Building sand blasting

External - building cleaning for example walls, patio cleaning

External - Gutter Cleaning

External - Litter picking/cleaning and emptying bins

External - road/car park sweepers

External - Window Cleaning, 3 - 6 storeys

External - Window Cleaning up to 2 storeys

---

## Guidance

You are advised to select only the relevant criteria to your organisation.

Buyers using the RM6130 Marketplace will assess your credentials for specific contract opportunities during call for competitions.

External - Window Cleaning - High Rise  
7 plus storeys

External Signage up to 2 storeys

External Signage 3 - 6 storeys

External Signage high rise 7 plus storeys

Holds a recognised Eco/sustainability  
kite mark for example Ecolabel, carbon  
neutral certification

Internal - (Routine Cleaning) - Excluding  
Cleaning Consumables

Internal - (Routine Cleaning) Including  
Cleaning Consumables

Internal - Cleaning of Integral Barrier  
Mats

Internal - Deep (Periodic) Cleaning C

Internal - Deep high level (Periodic,  
requiring working at height equipment)  
Cleaning A

Internal - Deep high level (Periodic,  
requiring working at height equipment)  
Cleaning B

Internal - Deep low level (Periodic)  
Cleaning A

Internal - Deep Low level (Periodic)  
Cleaning B

Internal - Excluding Cleaning  
Consumables (Mobile Cleaning)

Internal - Including Cleaning  
Consumables (Mobile Cleaning)

Internal - Oven Cleaning - Commercial

Internal - Oven Cleaning - Domestic

Internal - Routine and Reactive Cleaning  
A

Internal - Routine and Reactive Cleaning  
B

Internal - Routine and Reactive Cleaning  
C

Internal - Routine, Reactive and Deep  
Cleaning Services via a Mobile Cleaning  
Service A

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service B

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service C

Internal - Specialist Floor Cleaning,  
striping, sealing, buffing, polishing, high  
pressure washing.

Internal - Trauma clean service, for  
example crime scene, undiscovered

death

Internal - Wet and dry changing room cleaning

Internal - Window Cleaning - High level (requiring working at height equipment)

Internal - Window Cleaning - Low level

Internal Barrier mat exchange Service

Internal Fume cupboards and air duct systems

Provide cleaning equipment for example vacuum cleaners

Reactive Graffiti Removal

Internal - IT Equipment Cleaning

Internal Carpet Cleaning

Security Clearance required

**80.** Please select the services within **Commercial Space** for which your organisation is able to provide. Tick all that apply.

Unlocking/locking the building (Key Holding) disable/enable alarm

Chimney cleaning

Deep Clean - Reactive For example Dirty

Protest, can include vehicles, internal and external areas.

External Building sand blasting

External - building cleaning for example walls, patio cleaning

External - Gutter Cleaning

External - Litter picking/cleaning and emptying bins

External - road/car park sweepers

External - Window Cleaning, 3 - 6 storeys

External - Window Cleaning up to 2 storeys

External - Window Cleaning - High Rise 7 plus storeys

External Signage up to 2 storeys

External Signage 3 - 6 storeys

External Signage high rise 7 plus storeys

Holds a recognised Eco/sustainability kite mark for example Ecolabel, carbon neutral certification

Internal - (Routine Cleaning) - Excluding Cleaning Consumables

Internal - (Routine Cleaning) Including

## Cleaning Consumables

Internal - Cleaning of Integral Barrier Mats

Internal - Deep (Periodic) Cleaning C

Internal - Deep high level (Periodic, requiring working at height equipment) Cleaning A

Internal - Deep high level (Periodic, requiring working at height equipment) Cleaning B

Internal - Deep low level (Periodic) Cleaning A

Internal - Deep Low level (Periodic) Cleaning B

Internal - Excluding Cleaning Consumables (Mobile Cleaning)

Internal - Including Cleaning Consumables (Mobile Cleaning)

Internal - IT Equipment Cleaning

Internal - Routine and Reactive Cleaning A

Internal - Routine and Reactive Cleaning B

Internal - Routine and Reactive Cleaning C

Internal - routine, reactive and deep cleaning services via a Mobile Cleaning Service A

Internal - routine, reactive and deep cleaning services via a Mobile Cleaning Service B

Internal - routine, reactive and deep cleaning services via a Mobile Cleaning Service C

Internal - Specialist Floor Cleaning, striping, sealing, buffing, polishing, high pressure washing.

Internal - Trauma clean service, for example crime scene, undiscovered death

Internal - Wet and dry changing room cleaning

Internal - Window Cleaning - High level

Internal - Window Cleaning - Low level

Internal Barrier mat exchange Service

Provide cleaning equipment for example vacuum cleaners

Reactive Graffiti Removal

Internal Fume cupboards and air duct systems

Internal - Commercial Kitchen Cleaning

Internal - Oven Cleaning Commercial

Internal - Oven Cleaning Domestic

Internal Carpet Cleaning

Security Clearance

**81.** Please select the services within **Doctors, Dentists and Health Clinics** for which your organisation is able to provide. Tick all that apply.

Unlocking/locking the building (Key Holding) disable/enable alarm

Additional to cleaning duties - care-taking activities

Chimney cleaning

Deep Clean - Reactive For example Dirty Protest, can include vehicles, internal and external areas.

External Building sand blasting

External - building cleaning for example walls, patio cleaning

External - Gutter Cleaning

External - Litter picking/cleaning and emptying bins

External - road/car park sweepers

External - Window Cleaning, 3 - 6 storeys

External - Window Cleaning up to 2 storeys

External - Window Cleaning - High Rise 7 plus storeys

External Signage up to 2 storeys

External Signage 3 - 6 storeys

External Signage high rise 7 plus storeys

Holds a recognised Eco/sustainability kite mark for example Ecolabel, carbon neutral certification

Internal - (Routine Cleaning) - Excluding Cleaning Consumables

Internal - (Routine Cleaning) Including Cleaning Consumables

Internal - Cleaning of Integral Barrier Mats

Internal - Commercial Kitchen Cleaning

Internal - Deep (Periodic) Cleaning C

Internal - Deep high level (Periodic, requiring working at height equipment) Cleaning A

Internal - Deep high level (Periodic,

requiring working at height equipment)  
Cleaning B

Internal - Deep low level (Periodic)  
Cleaning A

Internal - Deep Low level (Periodic)  
Cleaning B

Internal - Excluding Cleaning  
Consumables (Mobile Cleaning)

Internal - Housekeeping cleaning and  
preparing accommodation

Internal - Including Cleaning  
Consumables (Mobile Cleaning)

Internal - IT Equipment Cleaning

Internal - Oven Cleaning - Commercial

Internal - Oven Cleaning - Domestic

Internal - Routine and Reactive Cleaning  
A

Internal - Routine and Reactive Cleaning  
B

Internal - Routine and reactive Cleaning  
C

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service A

Internal - routine, reactive and deep

cleaning services via a Mobile Cleaning Service B

Internal - routine, reactive and deep cleaning services via a Mobile Cleaning Service C

Internal - Specialist Floor Cleaning, striping, sealing, buffing, polishing, high pressure washing.

Internal - Trauma clean service, for example crime scene, undiscovered death

Internal - Wet and dry changing room cleaning

Internal - Window Cleaning - High level

Internal - Window Cleaning - Low level

Internal Barrier mat exchange Service

Internal Fume cupboards and air duct systems

Portering Duties

Provide cleaning equipment for example vacuum cleaners

Reactive Graffiti Removal

Internal Carpet Cleaning

Security Clearance

**82.** Please select the services within **External Leisure Facilities** for which your organisation is able to provide. Tick all that apply.

Unlocking/locking the building (Key Holding) disable/enable alarm

Deep Clean - Reactive For example Dirty Protest, can include vehicles, internal and external areas.

External - building cleaning for example walls, patio cleaning

External - Litter picking/cleaning and emptying bins

External - Gutter Cleaning

External - road/car park sweepers

External - Trauma clean service, for example crime scene, road traffic accidents

External Signage - up to 2 storeys

External Signage - 3-6 storeys

External Signage - High Rise 7+ storeys

Holds a recognised Eco/sustainability kite mark for example Ecolabel, carbon neutral certification

Internal - Specialist Floor Cleaning, striping, sealing, buffing, polishing, high

pressure washing.

Internal - Wet and dry changing room cleaning

Provide cleaning equipment for example vacuum cleaners

Reactive Graffiti Removal

Security Clearance

**83.** Please select the services within **General office - Non Customer Facing** for which your organisation is able to provide. Tick all that apply.

Unlocking/locking the building (Key Holding) disable/enable alarm

Additional to cleaning duties - care-taking activities

Chimney cleaning

Deep Clean - Reactive For example Dirty Protest, can include vehicles, internal and external areas.

External Building sand blasting

External - building cleaning for example walls, patio cleaning

External - Gutter Cleaning

External - Litter picking/cleaning and emptying bins

External - road/car park sweepers

External - Window Cleaning, 3 - 6 storeys

External - Window Cleaning up to 2 storeys

External - Window Cleaning - High Rise 7 plus storeys

External Signage up to 2 storeys

External Signage 3 - 6 storeys

External Signage high rise 7 plus storeys

Holds a recognised Eco/sustainability kite mark for example Ecolabel, carbon neutral certification

Internal - (Routine Cleaning) - Excluding Cleaning Consumables

Internal - (Routine Cleaning) Including Cleaning Consumables

Internal - Cleaning of Integral Barrier Mats

Internal - Deep (Periodic) Cleaning C

Internal - Deep high level (Periodic, requiring working at height equipment) Cleaning A

Internal - Deep high level (Periodic,

requiring working at height equipment)  
Cleaning B

Internal - Deep low level (Periodic)  
Cleaning A

Internal - Deep Low level (Periodic)  
Cleaning B

Internal - Excluding Cleaning  
Consumables (Mobile Cleaning)

Internal - Including Cleaning  
Consumables (Mobile Cleaning)

Internal - Oven Cleaning - Commercial

Internal - Oven Cleaning - Domestic

Internal - Routine and Reactive Cleaning  
A

Internal - Routine and Reactive Cleaning  
B

Internal - Routine and reactive Cleaning  
C

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service A

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service B

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning

## Service C

Internal - Specialist Floor Cleaning, striping, sealing, buffing, polishing, high pressure washing.

Internal - Trauma clean service, for example crime scene, undiscovered death

Internal - Wet and dry changing room cleaning

Internal - Window Cleaning - High level (requiring working at height equipment)

Internal - Window Cleaning - Low level

Internal Barrier mat exchange Service

Internal Fume cupboards and air duct systems

Provide cleaning equipment for example vacuum cleaners

Reactive Graffiti Removal

Internal Carpet Cleaning

Security Clearance

**84.** Please select the services within **General office - Customer Facing** for which your organisation is able to provide. Tick all that apply.

Unlocking/locking the building (Key

Holding) disable/enable alarm

Additional to cleaning duties - care-taking activities

Chimney cleaning

Deep Clean - Reactive For example Dirty Protest, can include vehicles, internal and external areas.

External Building sand blasting

External - building cleaning for example walls, patio cleaning

External - Gutter Cleaning

External - Litter picking/cleaning and emptying bins

External - road/car park sweepers

External - Window Cleaning, 3 - 6 storeys

External - Window Cleaning up to 2 storeys

External - Window Cleaning - High Rise 7 plus storeys

External Signage up to 2 storeys

External Signage 3 - 6 storeys

External Signage high rise 7 plus storeys

Holds a recognised Eco/sustainability kite mark for example Ecolabel, carbon neutral certification

Internal - (Routine Cleaning) - Excluding Cleaning Consumables

Internal - (Routine Cleaning) Including Cleaning Consumables

Internal - Cleaning of Integral Barrier Mats

Internal - Deep (Periodic) Cleaning C

Internal - Deep high level (Periodic, requiring working at height equipment) Cleaning A

Internal - Deep high level (Periodic, requiring working at height equipment) Cleaning B

Internal - Deep low level (Periodic) Cleaning A

Internal - Deep Low level (Periodic) Cleaning B

Internal - Excluding Cleaning Consumables (Mobile Cleaning)

Internal - Including Cleaning Consumables (Mobile Cleaning)

Internal - Oven Cleaning commercial

Internal - Oven Cleaning Domestic

Internal - Routine and Reactive Cleaning  
A

Internal - Routine and Reactive Cleaning  
B

Internal - Routine and reactive Cleaning  
C

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service A

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service B

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service C

Internal - Specialist Floor Cleaning,  
striping, sealing, buffing, polishing, high  
pressure washing.

Internal - Trauma clean service, for  
example crime scene, undiscovered  
death

Internal - Wet and dry changing room  
cleaning

Internal - Window Cleaning - High level  
(requires working at height equipment)

Internal - Window Cleaning - Low level

Internal Barrier mat exchange Service

Internal Fume cupboards and air duct systems

Provide cleaning equipment for example vacuum cleaners

Reactive Graffiti Removal

Internal Carpet Cleaning

Security Clearance

**85.** Please select the services within **Hospital/Medical** for which your organisation is able to provide. Tick all that apply.

Unlocking/locking the building (Key Holding) disable/enable alarm

Additional to cleaning duties - care-taking activities

Chimney cleaning

Deep Clean - Reactive For example Dirty Protest, can include vehicles, internal and external areas.

External Building sand blasting

External - building cleaning for example walls, patio cleaning

External - Gutter Cleaning

External - Litter picking/cleaning and emptying bins

External - road/car park sweepers

External - Window Cleaning, 3 - 6 storeys

External - Window Cleaning up to 2 storeys

External - Window Cleaning - High Rise 7 plus storeys

External Signage up to 2 storeys

External Signage 3 - 6 storeys

External Signage high rise 7 plus storeys

Holds a recognised Eco/sustainability kite mark for example Ecolabel, carbon neutral certification

Internal - (Routine Cleaning) - Excluding Cleaning Consumables

Internal - (Routine Cleaning) Including Cleaning Consumables

Internal - Cleaning of Integral Barrier Mats

Internal - Commercial Kitchen Cleaning

Internal - Deep (Periodic) Cleaning C

Internal - Deep high level (Periodic,  
requiring working at height equipment)  
Cleaning A

Internal - Deep high level (Periodic,  
requiring working at height equipment)  
Cleaning B

Internal - Deep low level (Periodic)  
Cleaning A

Internal - Deep Low level (Periodic)  
Cleaning B

Internal - Excluding Cleaning  
Consumables (Mobile Cleaning)

Internal - Housekeeping cleaning and  
preparing accommodation

Internal - Including Cleaning  
Consumables (Mobile Cleaning)

Internal - IT Equipment Cleaning

Internal - Oven Cleaning - Commercial

Internal - Oven Cleaning - Domestic

Internal - Routine and Reactive Cleaning  
A

Internal - Routine and Reactive Cleaning  
B

Internal - Routine and reactive Cleaning  
C

Internal - routine, reactive and deep cleaning services via a Mobile Cleaning Service A

Internal - routine, reactive and deep cleaning services via a Mobile Cleaning Service B

Internal - routine, reactive and deep cleaning services via a Mobile Cleaning Service C

Internal - Specialist Floor Cleaning, striping, sealing, buffing, polishing, high pressure washing.

Internal - Trauma clean service, for example crime scene, undiscovered death

Internal - Wet and dry changing room cleaning

Internal - Window Cleaning - High level

Internal - Window Cleaning - Low level

Internal Barrier mat exchange Service

Internal Fume cupboards and air duct systems

Portering Duties

Provide cleaning equipment for example vacuum cleaners

Reactive Graffiti Removal

Internal Carpet Cleaning

Security Clearance

**86.** Please select the services within **Internal Leisure facilities** for which your organisation is able to provide. Tick all that apply.

Unlocking/locking the building (Key Holding) disable/enable alarm

Additional to cleaning duties - care-taking activities

Chimney cleaning

Deep Clean - Reactive For example Dirty Protest, can include vehicles, internal and external areas.

External Building sand blasting

External - building cleaning for example walls, patio cleaning

External - Gutter Cleaning

External - Litter picking/cleaning and emptying bins

External - road/car park sweepers

External - Window Cleaning, 3 - 6 storeys

External - Window Cleaning up to 2

storeys

External - Window Cleaning - High Rise  
7 plus storeys

External Signage up to 2 storeys

External Signage 3 - 6 storeys

External Signage high rise 7 plus storeys

Holds a recognised Eco/sustainability  
kite mark for example Ecolabel, carbon  
neutral certification

Internal - (Routine Cleaning) - Excluding  
Cleaning Consumables

Internal - (Routine Cleaning) Including  
Cleaning Consumables

Internal - Cleaning of Integral Barrier  
Mats

Internal - Commercial Kitchen Cleaning

Internal - Deep (Periodic) Cleaning C

Internal - Deep high level (Periodic,  
requiring working at height equipment)  
Cleaning A

Internal - Deep high level (Periodic,  
requiring working at height equipment)  
Cleaning B

Internal - Deep low level (Periodic)  
Cleaning A

Internal - Deep Low level (Periodic)  
Cleaning B

Internal - Excluding Cleaning  
Consumables (Mobile Cleaning)

Internal - Including Cleaning  
Consumables (Mobile Cleaning)

Internal - IT Equipment Cleaning

Internal - Oven Cleaning - Commercial

Internal - Oven Cleaning - Domestic

Internal - Routine and Reactive Cleaning  
A

Internal - Routine and Reactive Cleaning  
B

Internal - Routine and reactive Cleaning  
C

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service A

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service B

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service C

Internal - Specialist Floor Cleaning,

striping, sealing, buffing, polishing, high pressure washing.

Internal - Trauma clean service, for example crime scene, undiscovered death

Internal - Wet and dry changing room cleaning

Internal - Window Cleaning - High level

Internal - Window Cleaning - Low level

Internal Barrier mat exchange Service

Provide cleaning equipment for example vacuum cleaners

Reactive Graffiti Removal

Internal Carpet Cleaning

Security Clearance

**87.** Please select the services within **Library** for which your organisation is able to provide. Tick all that apply.

Unlocking/locking the building (Key Holding) disable/enable alarm

Additional to cleaning duties - care-taking activities

Chimney cleaning

Deep Clean - Reactive For example Dirty Protest, can include vehicles, internal and external areas.

External Building sand blasting

External - building cleaning for example walls, patio cleaning

External - Gutter Cleaning

External - Litter picking/cleaning and emptying bins

External - road/car park sweepers

External - Window Cleaning, 3 - 6 storeys

External - Window Cleaning up to 2 storeys

External - Window Cleaning - High Rise 7 plus storeys

External Signage up to 2 storeys

External Signage 3 - 6 storeys

External Signage high rise 7 plus storeys

Holds a recognised Eco/sustainability kite mark for example Ecolabel, carbon neutral certification

Internal - (Routine Cleaning) - Excluding Cleaning Consumables

Internal - (Routine Cleaning) Including  
Cleaning Consumables

Internal - Cleaning of Integral Barrier  
Mats

Internal - Deep (Periodic) Cleaning C

Internal - Deep high level (Periodic,  
requiring working at height equipment)  
Cleaning A

Internal - Deep high level (Periodic,  
requiring working at height equipment)  
Cleaning B

Internal - Deep low level (Periodic)  
Cleaning A

Internal - Deep Low level (Periodic)  
Cleaning B

Internal - Excluding Cleaning  
Consumables (Mobile Cleaning)

Internal - Including Cleaning  
Consumables (Mobile Cleaning)

Internal - IT Equipment Cleaning

Internal - Routine and Reactive Cleaning  
A

Internal - Routine and Reactive Cleaning  
B

Internal - Routine and reactive Cleaning  
C

Internal - routine, reactive and deep cleaning services via a Mobile Cleaning Service A

Internal - routine, reactive and deep cleaning services via a Mobile Cleaning Service B

Internal - routine, reactive and deep cleaning services via a Mobile Cleaning Service C

Internal - Specialist Floor Cleaning, striping, sealing, buffing, polishing, high pressure washing.

Internal - Trauma clean service, for example crime scene, undiscovered death

Internal - Wet and dry changing room cleaning

Internal - Window Cleaning - High level

Internal - Window Cleaning - Low level

Internal Barrier mat exchange Service

Provide cleaning equipment for example vacuum cleaners

Reactive Graffiti Removal

Internal Carpet Cleaning

Security Clearance

**88.** Please select the services within **Nursery and Care Homes** for which your organisation is able to provide. Tick all that apply.

Unlocking/locking the building (Key Holding) disable/enable alarm

Additional to cleaning duties - care-taking activities

Chimney cleaning

Deep Clean - Reactive For example Dirty Protest, can include vehicles, internal and external areas.

External Building sand blasting

External - building cleaning for example walls, patio cleaning

External - Gutter Cleaning

External - Litter picking/cleaning and emptying bins

External - road/car park sweepers

External - Window Cleaning, 3 - 6 storeys

External - Window Cleaning up to 2 storeys

External - Window Cleaning - High Rise 7 plus storeys

External Signage up to 2 storeys

External Signage 3 - 6 storeys

External Signage high rise 7 plus storeys

Holds a recognised Eco/sustainability kite mark for example Ecolabel, carbon neutral certification

Internal - (Routine Cleaning) - Excluding Cleaning Consumables

Internal - (Routine Cleaning) Including Cleaning Consumables

Internal - Cleaning of Integral Barrier Mats

Internal - Commercial Kitchen Cleaning

Internal - Deep (Periodic) Cleaning C

Internal - Deep high level (Periodic, requiring working at height equipment) Cleaning A

Internal - Deep high level (Periodic, requiring working at height equipment) Cleaning B

Internal - Deep low level (Periodic) Cleaning A

Internal - Deep Low level (Periodic) Cleaning B

Internal - Excluding Cleaning  
Consumables (Mobile Cleaning)

Internal - Housekeeping cleaning and  
preparing accommodation

Internal - Including Cleaning  
Consumables (Mobile Cleaning)

Internal - IT Equipment Cleaning

Internal - Oven Cleaning - Commercial

Internal - Oven Cleaning - Domestic

Internal - Routine and Reactive Cleaning  
A

Internal - Routine and Reactive Cleaning  
B

Internal - Routine and reactive Cleaning  
C

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service A

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service B

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service C

Internal - Specialist Floor Cleaning,  
striping, sealing, buffing, polishing, high

pressure washing.

Internal - Trauma clean service, for example crime scene, undiscovered death

Internal - Wet and dry changing room cleaning

Internal - Window Cleaning - High level

Internal - Window Cleaning - Low level

Internal Barrier mat exchange Service

Internal Fume cupboards and air duct systems

Portering Duties

Provide cleaning equipment for example vacuum cleaners

Reactive Graffiti Removal

Internal Carpet Cleaning

Security Clearance

**89.** Please select the services within **Pre-School** for which your organisation is able to provide. Tick all that apply.

Unlocking/locking the building (Key Holding) disable/enable alarm

Additional to cleaning duties - care-taking activities

Chimney cleaning

Deep Clean - Reactive For example Dirty Protest, can include vehicles, internal and external areas.

External Building sand blasting

External - building cleaning for example walls, patio cleaning

External - Gutter Cleaning

External - Litter picking/cleaning and emptying bins

External - road/car park sweepers

External - Window Cleaning, 3 - 6 storeys

External - Window Cleaning up to 2 storeys

External - Window Cleaning - High Rise 7 plus storeys

External Signage up to 2 storeys

External Signage 3 - 6 storeys

External Signage high rise 7 plus storeys

Holds a recognised Eco/sustainability

kite mark for example Ecolabel, carbon neutral certification

Internal - (Routine Cleaning) - Excluding Cleaning Consumables

Internal - (Routine Cleaning) Including Cleaning Consumables

Internal - Cleaning of Integral Barrier Mats

Internal - Deep (Periodic) Cleaning C

Internal - Deep high level (Periodic, requiring working at height equipment) Cleaning A

Internal - Deep high level (Periodic, requiring working at height equipment) Cleaning B

Internal - Deep low level (Periodic) Cleaning A

Internal - Deep Low level (Periodic) Cleaning B

Internal - Excluding Cleaning Consumables (Mobile Cleaning)

Internal - Including Cleaning Consumables (Mobile Cleaning)

Internal - Commercial Kitchen Cleaning

Internal - Oven Cleaning - Commercial

Internal - Oven Cleaning - Domestic

Internal - Routine and Reactive Cleaning  
A

Internal - Routine and Reactive Cleaning  
B

Internal - Routine and Reactive Cleaning  
C

Internal - Routine, Reactive and Deep  
Cleaning Services via a Mobile Cleaning  
Service A

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service B

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service C

Internal - Specialist Floor Cleaning,  
striping, sealing, buffing, polishing, high  
pressure washing.

Internal - Trauma clean service, for  
example crime scene, undiscovered  
death

Internal - Wet and dry changing room  
cleaning

Internal - Window Cleaning - High level  
(requiring working at height equipment)

Internal - Window Cleaning - Low level

Internal Barrier mat exchange Service

Internal Fume cupboards and air duct systems

Provide cleaning equipment for example vacuum cleaners

Reactive Graffiti Removal

Internal - IT Equipment Cleaning

Internal Carpet Cleaning

Security Clearance required

**90.** Please select the services within **Primary Schools** for which your organisation is able to provide. Tick all that apply.

Unlocking/locking the building (Key Holding) disable/enable alarm

Additional to cleaning duties - care-taking activities

Chimney cleaning

Deep Clean - Reactive For example Dirty Protest, can include vehicles, internal and external areas.

External Building sand blasting

External - building cleaning for example walls, patio cleaning

External - Gutter Cleaning

External - Litter picking/cleaning and emptying bins

External - road/car park sweepers

External - Window Cleaning, 3 - 6 storeys

External - Window Cleaning up to 2 storeys

External - Window Cleaning - High Rise 7 plus storeys

External Signage up to 2 storeys

External Signage 3 - 6 storeys

External Signage high rise 7 plus storeys

Holds a recognised Eco/sustainability kite mark for example Ecolabel, carbon neutral certification

Internal - (Routine Cleaning) - Excluding Cleaning Consumables

Internal - (Routine Cleaning) Including Cleaning Consumables

Internal - Cleaning of Integral Barrier Mats

Internal - Deep (Periodic) Cleaning C

Internal - Deep high level (Periodic,  
requiring working at height equipment)  
Cleaning A

Internal - Deep high level (Periodic,  
requiring working at height equipment)  
Cleaning B

Internal - Deep low level (Periodic)  
Cleaning A

Internal - Deep Low level (Periodic)  
Cleaning B

Internal - Excluding Cleaning  
Consumables (Mobile Cleaning)

Internal - Including Cleaning  
Consumables (Mobile Cleaning)

Internal - Commercial Kitchen Cleaning

Internal - Oven Cleaning - Commercial

Internal - Oven Cleaning - Domestic

Internal - Routine and Reactive Cleaning  
A

Internal - Routine and Reactive Cleaning  
B

Internal - Routine and Reactive Cleaning  
C

Internal - Routine, Reactive and Deep  
Cleaning Services via a Mobile Cleaning  
Service A

Internal - routine, reactive and deep cleaning services via a Mobile Cleaning Service B

Internal - routine, reactive and deep cleaning services via a Mobile Cleaning Service C

Internal - Specialist Floor Cleaning, striping, sealing, buffing, polishing, high pressure washing.

Internal - Trauma clean service, for example crime scene, undiscovered death

Internal - Wet and dry changing room cleaning

Internal - Window Cleaning - High level (requiring working at height equipment)

Internal - Window Cleaning - Low level

Internal Barrier mat exchange Service

Internal Fume cupboards and air duct systems

Provide cleaning equipment for example vacuum cleaners

Reactive Graffiti Removal

Internal - IT Equipment Cleaning

Internal Carpet Cleaning

## Security Clearance required

**91.** Please select the services within **Residential** for which your organisation is able to provide. Tick all that apply.

Unlocking/locking the building (Key Holding) disable/enable alarm

Additional to cleaning duties - care-taking activities

Chimney cleaning

Deep Clean - Reactive For example Dirty Protest, can include vehicles, internal and external areas.

External Building sand blasting

External - building cleaning for example walls, patio cleaning

External - Gutter Cleaning

External - Litter picking/cleaning and emptying bins

External - road/car park sweepers

External - Window Cleaning, 3 - 6 storeys

External - Window Cleaning up to 2 storeys

External - Window Cleaning - High Rise  
7 plus storeys

External Signage up to 2 storeys

External Signage 3 - 6 storeys

External Signage high rise 7 plus storeys

Holds a recognised Eco/sustainability  
kite mark for example Ecolabel, carbon  
neutral certification

Internal - (Routine Cleaning) - Excluding  
Cleaning Consumables

Internal - (Routine Cleaning) Including  
Cleaning Consumables

Internal - Cleaning of Integral Barrier  
Mats

Internal - Commercial Kitchen Cleaning

Internal - Deep (Periodic) Cleaning C

Internal - Deep high level (Periodic,  
requiring working at height equipment)  
Cleaning A

Internal - Deep high level (Periodic,  
requiring working at height equipment)  
Cleaning B

Internal - Deep low level (Periodic)  
Cleaning A

Internal - Deep Low level (Periodic)  
Cleaning B

Internal - Excluding Cleaning  
Consumables (Mobile Cleaning)

Internal - Housekeeping cleaning and  
preparing accommodation

Internal - Including Cleaning  
Consumables (Mobile Cleaning)

Internal - IT Equipment Cleaning

Internal - Oven Cleaning - Commercial

Internal - Oven Cleaning - Domestic

Internal - Routine and Reactive Cleaning  
A

Internal - Routine and Reactive Cleaning  
B

Internal - Routine and reactive Cleaning  
C

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service A

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service B

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service C

Internal - Specialist Floor Cleaning, striping, sealing, buffing, polishing, high pressure washing.

Internal - Trauma clean service, for example crime scene, undiscovered death

Internal - Window Cleaning - High level

Internal - Window Cleaning - Low level

Internal Barrier mat exchange Service

Internal Fume cupboards and air duct systems

Provide cleaning equipment for example vacuum cleaners

Reactive Graffiti Removal

Internal Carpet Cleaning

Security Clearance

**92.** Please select the services within **Restaurant and Catering Facilities** for which your organisation is able to provide. Tick all that apply.

Unlocking/locking the building (Key Holding) disable/enable alarm

Additional to cleaning duties - care-taking activities

Chimney cleaning

Deep Clean - Reactive For example Dirty  
Protest, can include vehicles, internal  
and external areas.

External Building sand blasting

External - building cleaning for example  
walls, patio cleaning

External - Gutter Cleaning

External - Litter picking/cleaning and  
emptying bins

External - road/car park sweepers

External - Window Cleaning, 3 - 6  
storeys

External - Window Cleaning up to 2  
storeys

External - Window Cleaning - High Rise  
7 plus storeys

External Signage up to 2 storeys

External Signage 3 - 6 storeys

External Signage high rise 7 plus storeys

Holds a recognised Eco/sustainability  
kite mark for example Ecolabel, carbon  
neutral certification

Internal - (Routine Cleaning) - Excluding  
Cleaning Consumables

Internal - (Routine Cleaning) Including  
Cleaning Consumables

Internal - Cleaning of Integral Barrier  
Mats

Internal - Deep (Periodic) Cleaning C

Internal - Deep high level (Periodic,  
requiring working at height equipment)  
Cleaning A

Internal - Deep high level (Periodic,  
requiring working at height equipment)  
Cleaning B

Internal - Deep low level (Periodic)  
Cleaning A

Internal - Deep Low level (Periodic)  
Cleaning B

Internal - Excluding Cleaning  
Consumables (Mobile Cleaning)

Internal - Including Cleaning  
Consumables (Mobile Cleaning)

Internal - Commercial Kitchen Cleaning

Internal - Oven Cleaning - Commercial

Internal - Oven Cleaning - Domestic

Internal - Routine and Reactive Cleaning  
A

Internal - Routine and Reactive Cleaning  
B

Internal - Routine and Reactive Cleaning  
C

Internal - Routine, Reactive and Deep  
Cleaning Services via a Mobile Cleaning  
Service A

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service B

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service C

Internal - Specialist Floor Cleaning,  
striping, sealing, buffing, polishing, high  
pressure washing.

Internal - Trauma clean service, for  
example crime scene, undiscovered  
death

Internal - Wet and dry changing room  
cleaning

Internal - Window Cleaning - High level  
(requiring working at height equipment)

Internal - Window Cleaning - Low level

Internal Barrier mat exchange Service

Internal Fume cupboards and air duct systems

Provide cleaning equipment for example vacuum cleaners

Reactive Graffiti Removal

Internal - IT Equipment Cleaning

Internal Carpet Cleaning

Security Clearance required

**93.** Please select the services within **Secondary School** for which your organisation is able to provide. Tick all that apply.

Unlocking/locking the building (Key Holding) disable/enable alarm

Additional to cleaning duties - care-taking activities

Chimney cleaning

Deep Clean - Reactive For example Dirty Protest, can include vehicles, internal and external areas.

External Building sand blasting

External - building cleaning for example walls, patio cleaning

External - Gutter Cleaning

External - Litter picking/cleaning and emptying bins

External - road/car park sweepers

External - Window Cleaning, 3 - 6 storeys

External - Window Cleaning up to 2 storeys

External - Window Cleaning - High Rise 7 plus storeys

External Signage up to 2 storeys

External Signage 3 - 6 storeys

External Signage high rise 7 plus storeys

Holds a recognised Eco/sustainability kite mark for example Ecolabel, carbon neutral certification

Internal - (Routine Cleaning) - Excluding Cleaning Consumables

Internal - (Routine Cleaning) Including Cleaning Consumables

Internal - Cleaning of Integral Barrier Mats

Internal - Deep (Periodic) Cleaning C

Internal - Deep high level (Periodic, requiring working at height equipment)

Cleaning A

Internal - Deep high level (Periodic,  
requiring working at height equipment)  
Cleaning B

Internal - Deep low level (Periodic)  
Cleaning A

Internal - Deep Low level (Periodic)  
Cleaning B

Internal - Excluding Cleaning  
Consumables (Mobile Cleaning)

Internal - Including Cleaning  
Consumables (Mobile Cleaning)

Internal - Commercial Kitchen Cleaning

Internal - Oven Cleaning - Commercial

Internal - Oven Cleaning - Domestic

Internal - Routine and Reactive Cleaning  
A

Internal - Routine and Reactive Cleaning  
B

Internal - Routine and Reactive Cleaning  
C

Internal - Routine, Reactive and Deep  
Cleaning Services via a Mobile Cleaning  
Service A

Internal - routine, reactive and deep

cleaning services via a Mobile Cleaning Service B

Internal - routine, reactive and deep cleaning services via a Mobile Cleaning Service C

Internal - Specialist Floor Cleaning, striping, sealing, buffing, polishing, high pressure washing.

Internal - Trauma clean service, for example crime scene, undiscovered death

Internal - Wet and dry changing room cleaning

Internal - Window Cleaning - High level (requiring working at height equipment)

Internal - Window Cleaning - Low level

Internal Barrier mat exchange Service

Internal Fume cupboards and air duct systems

Provide cleaning equipment for example vacuum cleaners

Reactive Graffiti Removal

Internal - IT Equipment Cleaning

Internal Carpet Cleaning

Security Clearance required

94. Please select the services within **Secure Facilities** for which your organisation is able to provide. Tick all that apply.

Unlocking/locking the building (Key Holding) disable/enable alarm

Additional to cleaning duties - care-taking activities

Chimney cleaning

Deep Clean - Reactive For example Dirty Protest, can include vehicles, internal and external areas.

External Building sand blasting

External - building cleaning for example walls, patio cleaning

External - Gutter Cleaning

External - Litter picking/cleaning and emptying bins

External - road/car park sweepers

External - Window Cleaning, 3 - 6 storeys

External - Window Cleaning up to 2 storeys

External - Window Cleaning - High Rise 7 plus storeys

External Signage up to 2 storeys

External Signage 3 - 6 storeys

External Signage high rise 7 plus storeys

Holds a recognised Eco/sustainability kite mark for example Ecolabel, carbon neutral certification

Internal - (Routine Cleaning) - Excluding Cleaning Consumables

Internal - Housekeeping cleaning and preparing accommodation

Internal - (Routine Cleaning) Including Cleaning Consumables

Internal - Cleaning of Integral Barrier Mats

Internal - Deep (Periodic) Cleaning C

Internal - Deep high level (Periodic, requiring working at height equipment) Cleaning A

Internal - Deep high level (Periodic, requiring working at height equipment) Cleaning B

Internal - Deep low level (Periodic) Cleaning A

Internal - Deep Low level (Periodic) Cleaning B

Internal - Excluding Cleaning  
Consumables (Mobile Cleaning)

Internal - Including Cleaning  
Consumables (Mobile Cleaning)

Internal - Commercial Kitchen Cleaning

Internal - Oven Cleaning - Commercial

Internal - Oven Cleaning - Domestic

Internal - Routine and Reactive Cleaning  
A

Internal - Routine and Reactive Cleaning  
B

Internal - Routine and Reactive Cleaning  
C

Internal - Routine, Reactive and Deep  
Cleaning Services via a Mobile Cleaning  
Service A

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service B

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service C

Internal - Specialist Floor Cleaning,  
striping, sealing, buffing, polishing, high  
pressure washing.

Internal - Trauma clean service, for example crime scene, undiscovered death

Internal - Wet and dry changing room cleaning

Internal - Window Cleaning - High level (requiring working at height equipment)

Internal - Window Cleaning - Low level

Internal Barrier mat exchange Service

Internal Fume cupboards and air duct systems

Provide cleaning equipment for example vacuum cleaners

Reactive Graffiti Removal

Internal - IT Equipment Cleaning

Internal Carpet Cleaning

Security Clearance required

**95.** Please select the services within **Special Educational Needs Schools (SEN)** for which your organisation is able to provide. Tick all that apply.

Unlocking/locking the building (Key Holding) disable/enable alarm

Additional to cleaning duties - care-

taking activities

Chimney cleaning

Deep Clean - Reactive For example Dirty Protest, can include vehicles, internal and external areas.

External Building sand blasting

External - building cleaning for example walls, patio cleaning

External - Gutter Cleaning

External - Litter picking/cleaning and emptying bins

External - road/car park sweepers

External - Window Cleaning, 3 - 6 storeys

External - Window Cleaning up to 2 storeys

External - Window Cleaning - High Rise 7 plus storeys

External Signage up to 2 storeys

External Signage 3 - 6 storeys

External Signage high rise 7 plus storeys

Holds a recognised Eco/sustainability kite mark for example Ecolabel, carbon neutral certification

Internal - (Routine Cleaning) - Excluding  
Cleaning Consumables

Internal - Housekeeping cleaning and  
preparing accommodation

Internal - (Routine Cleaning) Including  
Cleaning Consumables

Internal - Cleaning of Integral Barrier  
Mats

Internal - Deep (Periodic) Cleaning C

Internal - Deep high level (Periodic,  
requiring working at height equipment)  
Cleaning A

Internal - Deep high level (Periodic,  
requiring working at height equipment)  
Cleaning B

Internal - Deep low level (Periodic)  
Cleaning A

Internal - Deep Low level (Periodic)  
Cleaning B

Internal - Excluding Cleaning  
Consumables (Mobile Cleaning)

Internal - Including Cleaning  
Consumables (Mobile Cleaning)

Internal - Commercial Kitchen Cleaning

Internal - Oven Cleaning - Commercial

Internal - Oven Cleaning - Domestic

Internal - Routine and Reactive Cleaning  
A

Internal - Routine and Reactive Cleaning  
B

Internal - Routine and Reactive Cleaning  
C

Internal - Routine, Reactive and Deep  
Cleaning Services via a Mobile Cleaning  
Service A

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service B

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service C

Internal - Specialist Floor Cleaning,  
striping, sealing, buffing, polishing, high  
pressure washing.

Internal - Trauma clean service, for  
example crime scene, undiscovered  
death

Internal - Wet and dry changing room  
cleaning

Internal - Window Cleaning - High level  
(requiring working at height equipment)

Internal - Window Cleaning - Low level

Internal Barrier mat exchange Service

Internal Fume cupboards and air duct systems

Provide cleaning equipment for example vacuum cleaners

Reactive Graffiti Removal

Internal - IT Equipment Cleaning

Internal Carpet Cleaning

Security Clearance required

**96.** Please select the services within **Transport Network** for which your organisation is able to provide. Tick all that apply.

Holds a recognised Eco/sustainability kite mark for example Ecolabel, carbon neutral certification

External - Trauma clean service, for example crime scene, road traffic accidents

External - Litter picking/cleaning and emptying bins

Internal - Specialist Floor Cleaning, striping, sealing, buffing, polishing, high pressure washing.

External - building cleaning for example walls, patio cleaning

Reactive Graffiti Removal

Deep Clean - Reactive For example Dirty Protest, can include vehicles, internal and external areas.

External - road/car park sweepers

External Signage up to 2 storeys

External Signage 3 - 6 storeys

External Signage high rise 7 plus storeys

Security Clearance required

**97.** Please select the services within **Universities and Colleges** for which your organisation is able to provide. Tick all that apply.

Unlocking/locking the building (Key Holding) disable/enable alarm

Additional to cleaning duties - care-taking activities

Chimney cleaning

Deep Clean - Reactive For example Dirty Protest, can include vehicles, internal and external areas.

External Building sand blasting

External - building cleaning for example walls, patio cleaning

External - Gutter Cleaning

External - Litter picking/cleaning and emptying bins

External - road/car park sweepers

External - Window Cleaning, 3 - 6 storeys

External - Window Cleaning up to 2 storeys

External - Window Cleaning - High Rise 7 plus storeys

External Signage up to 2 storeys

External Signage 3 - 6 storeys

External Signage high rise 7 plus storeys

Holds a recognised Eco/sustainability kite mark for example Ecolabel, carbon neutral certification

Internal - (Routine Cleaning) - Excluding Cleaning Consumables

Internal - (Routine Cleaning) Including Cleaning Consumables

Internal - Cleaning of Integral Barrier Mats

Internal - Deep (Periodic) Cleaning C

Internal - Deep high level (Periodic,  
requiring working at height equipment)  
Cleaning A

Internal - Deep high level (Periodic,  
requiring working at height equipment)  
Cleaning B

Internal - Deep low level (Periodic)  
Cleaning A

Internal - Deep Low level (Periodic)  
Cleaning B

Internal - Excluding Cleaning  
Consumables (Mobile Cleaning)

Internal - Including Cleaning  
Consumables (Mobile Cleaning)

Internal - Commercial Kitchen Cleaning

Internal - Oven Cleaning - Commercial

Internal - Oven Cleaning - Domestic

Internal - Routine and Reactive Cleaning  
A

Internal - Routine and Reactive Cleaning  
B

Internal - Routine and Reactive Cleaning  
C

Internal - Routine, Reactive and Deep Cleaning Services via a Mobile Cleaning Service A

Internal - routine, reactive and deep cleaning services via a Mobile Cleaning Service B

Internal - routine, reactive and deep cleaning services via a Mobile Cleaning Service C

Internal - Specialist Floor Cleaning, striping, sealing, buffing, polishing, high pressure washing.

Internal - Trauma clean service, for example crime scene, undiscovered death

Internal - Wet and dry changing room cleaning

Internal - Window Cleaning - High level (requiring working at height equipment)

Internal - Window Cleaning - Low level

Internal Barrier mat exchange Service

Internal Fume cupboards and air duct systems

Provide cleaning equipment for example vacuum cleaners

Reactive Graffiti Removal

Internal - IT Equipment Cleaning

Internal Carpet Cleaning

Security Clearance required

**98.** Please select the services within **Warehouses** for which your organisation is able to provide. Tick all that apply.

Unlocking/locking the building (Key Holding) disable/enable alarm

Additional to cleaning duties - care-taking activities

Chimney cleaning

Deep Clean - Reactive For example Dirty Protest, can include vehicles, internal and external areas.

External Building sand blasting

External - building cleaning for example walls, patio cleaning

External - Gutter Cleaning

External - Litter picking/cleaning and emptying bins

External - road/car park sweepers

External - Window Cleaning, 3 - 6 storeys

External - Window Cleaning up to 2 storeys

External - Window Cleaning - High Rise 7 plus storeys

External Signage up to 2 storeys

External Signage 3 - 6 storeys

External Signage high rise 7 plus storeys

Holds a recognised Eco/sustainability kite mark for example Ecolabel, carbon neutral certification

Internal - (Routine Cleaning) - Excluding Cleaning Consumables

Internal - (Routine Cleaning) Including Cleaning Consumables

Internal - Cleaning of Integral Barrier Mats

Internal - Deep (Periodic) Cleaning C

Internal - Deep high level (Periodic, requiring working at height equipment) Cleaning A

Internal - Deep high level (Periodic, requiring working at height equipment) Cleaning B

Internal - Deep low level (Periodic) Cleaning A

Internal - Deep Low level (Periodic)  
Cleaning B

Internal - Excluding Cleaning  
Consumables (Mobile Cleaning)

Internal - Including Cleaning  
Consumables (Mobile Cleaning)

Internal - Oven Cleaning - Commercial

Internal - Oven Cleaning - Domestic

Internal - Routine and Reactive Cleaning  
A

Internal - Routine and Reactive Cleaning  
B

Internal - Routine and Reactive Cleaning  
C

Internal - Routine, Reactive and Deep  
Cleaning Services via a Mobile Cleaning  
Service A

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service B

Internal - routine, reactive and deep  
cleaning services via a Mobile Cleaning  
Service C

Internal - Specialist Floor Cleaning,  
striping, sealing, buffing, polishing, high  
pressure washing.

Internal - Trauma clean service, for example crime scene, undiscovered death

Internal - Wet and dry changing room cleaning

Internal - Window Cleaning - High level (requiring working at height equipment)

Internal - Window Cleaning - Low level

Internal Barrier mat exchange Service

Internal Fume cupboards and air duct systems

Provide cleaning equipment for example vacuum cleaners

Reactive Graffiti Removal

Internal - IT Equipment Cleaning

Internal Carpet Cleaning

Security Clearance required

# Building Cleaning Services

You are **59%** through this questionnaire

**99.** Please select the location for which your organisation is able to provide **Call Centre Operations** standards for RM6130. Tick all that apply.

## North East (England)

Tees Valley and Durham

Northumberland and Tyne and Wear

## North West (England)

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

## Yorkshire and The Humber

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

## East Midlands (England)

Derbyshire and Nottinghamshire

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## Guidance

You are advised to select only the relevant criteria to your organisation.

Buyers using the RM6130 Marketplace will assess your credentials for specific contract opportunities during call for competitions.

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**100.** Please select the location for which your organisation

is able to provide **Commercial space** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**101.** Please select the location for which your organisation is able to provide **Doctors, Dentists and Health Clinics** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**102.** Please select the location for which your organisation is able to provide **External Leisure Facilities** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**103.** Please select the location for which your organisation is able to provide **General office - Customer Facing** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**104.** Please select the location for which your organisation is able to provide **General office - Non Customer Facing** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**105.** Please select the location for which your organisation is able to provide **Hospital/Medical** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

## Northern Ireland

**106.** Please select the location for which your organisation is able to provide **Internal leisure facilities** standards for RM6130. Tick all that apply.

### North East (England)

Tees Valley and Durham

Northumberland and Tyne and Wear

### North West (England)

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

### Yorkshire and The Humber

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

### East Midlands (England)

Derbyshire and Nottinghamshire

Leicestershire, Rutland and

Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**107.** Please select the location for which your organisation is able to provide **Library** standards for RM6130. Tick all

that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**108.** Please select the location for which your organisation is able to provide **Nursery and Care Homes** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**109.** Please select the location for which your organisation is able to provide **Pre-School** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**110.** Please select the location for which your organisation is able to provide **Primary Schools** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**111.** Please select the location for which your organisation is able to provide **Residential** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**112.** Please select the location for which your organisation is able to provide **Restaurant and Catering Facilities** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

## Northern Ireland

**113.** Please select the location for which your organisation is able to provide **Secondary School** standards for RM6130. Tick all that apply.

### North East (England)

Tees Valley and Durham

Northumberland and Tyne and Wear

### North West (England)

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

### Yorkshire and The Humber

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

### East Midlands (England)

Derbyshire and Nottinghamshire

Leicestershire, Rutland and

Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**114.** Please select the location for which your organisation is able to provide **Secure Facilities** standards for

RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**115.** Please select the location for which your organisation is able to provide **Special Educational Needs Schools (SEN)** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**116.** Please select the location for which your organisation is able to provide **Transport Network** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**117.** Please select the location for which your organisation is able to provide **Universities and Colleges** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

**118.** Please select the location for which your organisation is able to provide **Warehouses** standards for RM6130. Tick all that apply.

**North East (England)**

Tees Valley and Durham

Northumberland and Tyne and Wear

**North West (England)**

Cumbria

Greater Manchester

Lancashire

Cheshire

Merseyside

**Yorkshire and The Humber**

East Yorkshire and Northern Lincolnshire

North Yorkshire

South Yorkshire

West Yorkshire

**East Midlands (England)**

Derbyshire and Nottinghamshire

Leicestershire, Rutland and  
Northamptonshire

Lincolnshire

**West Midlands (England)**

Herefordshire, Worcestershire and  
Warwickshire

Shropshire and Staffordshire

West Midlands (England)

**East of England**

East Anglia

Bedfordshire and Hertfordshire

Essex

**London**

Inner London - West

Inner London - East

Outer London - East and North East

Outer London - South

Outer London - West and North West

**South East (England)**

Berkshire, Buckinghamshire and  
Oxfordshire

Surrey, East and West Sussex

Hampshire and Isle of Wight

Kent

**South West (England)**

Gloucestershire, Wiltshire and  
Bath/Bristol area

Dorset and Somerset

Cornwall and Isles of Scilly

Devon

**Wales**

West Wales and The Valleys

East Wales

**Scotland**

North Eastern Scotland

Highlands and Islands

Eastern Scotland

West Central Scotland

Southern Scotland

**Northern Ireland**

Northern Ireland

# Building Cleaning Services

You are **61%** through this questionnaire

**119.** Please review the contact information below that you have provided at question number 104 of your Selection Questionnaire, and update any fields if required, before continuing to the next page.

Contact name

Name of organisation

Role in organisation

Telephone number

E-mail address

► Search for your location details

Address lookup

Street

---

## Guidance

You can update your contact details at any point during the lifetime of the DPS, by updating your RM6130 Building Cleaning Services DPSQ.

Town or City

County or state

Postcode

Country

**120.** Please review the following information for your organisations headquarters, and update any fields if required, before continuing to the next page.

Full name of headquarters

► Search for your location details

Address lookup

Street

Town or City

County or state

Postcode

Country

DUNS number

# Building Cleaning Services

You are **63%** through this questionnaire

**121.** Please provide details of your **DPS Agreement Manager** and update any fields if required, before continuing to the next page.

Contact name

Name of organisation

Role in organisation

Telephone number

E-mail address

► Search for your location details

Address lookup

Street

---

## Guidance

You can update your contact details at any point during the lifetime of the DPS, by updating your RM6130 Building Cleaning Services DPSQ.

Town

County

Postcode

Country

# Building Cleaning Services

You are **65%** through this questionnaire

**122.** Please provide details of your **DPS Agreement Authorised Representative** and update any fields if required, before continuing to the next page.

Contact name

Name of organisation

Role in organisation

Telephone number

E-mail address

► Search for your location details

Address lookup

Street

---

## Guidance

You can update your contact details at any point during the lifetime of the DPS, by updating your RM6130 Building Cleaning Services DPSQ.

Town

County

Postcode

Country

# Building Cleaning Services

You are **67%** through this questionnaire

**123.** Please provide details of your **Compliance Officer** and update any fields if required, before continuing to the next page.

Contact name

Name of organisation

Role in organisation

Telephone number

E-mail address

► Search for your location details

Address lookup

Street

---

## Guidance

You can update your contact details at any point during the lifetime of the DPS, by updating your RM6130 Building Cleaning Services DPSQ.

Town

County

Postcode

Country

# Building Cleaning Services

You are **70%** through this questionnaire

**124.** Please provide details of your **Data Protection Officer** and update any fields if required, before continuing to the next page.

Contact name

Name of organisation

Role in organisation

Telephone number

E-mail address

► Search for your location details

Address lookup

Street

---

## Guidance

You can update your contact details at any point during the lifetime of the DPS, by updating your RM6130 Building Cleaning Services DPSQ.

Town

County

Postcode

Country

# Building Cleaning Services

You are **72%** through this questionnaire

**125.** Please provide details of your **Marketing Contact** and update any fields if required, before continuing to the next page.

Contact name

Name of organisation

Role in organisation

Telephone number

E-mail address

► Search for your location details

Address lookup

Street

---

## Guidance

You can update your contact details at any point during the lifetime of the DPS, by updating your RM6130 Building Cleaning Services DPSQ.

Town

County

Postcode

Country

# Building Cleaning Services

You are **74%** through this questionnaire

Thank you for completing the Building Cleaning Services DPS questionnaire.

By providing this information you confirm that you are an authorised representative of the organisation for which you have responded. In addition, this confirms that the information you have provided for the questionnaire represents a true and honest account of your organisations performance and that no information has been omitted which should reasonably have been shared.

To review your answers and make any final amendments prior to sending, please click "**Save and view answers**" below.

To submit your Building Cleaning Services DPS questionnaire, please click "**Continue**" below.

# Building Cleaning Services

You are **76%** through this questionnaire

**128.** Have you reviewed the related self cleaning evidence?

Yes

No

Explain the reason why self cleaning evidence is not reviewed

**129.** Are you satisfied with the evidence and explanation provided by the supplier?

Yes

No

Explain the reason why you are not satisfied with the evidence or explanation provided by supplier

# Building Cleaning Services

You are **78%** through this questionnaire

**130.** Please confirm one of the following actions for this supplier submission.

Direct this submission to the Registered  
1 stage

Reject this submission from the Building  
Cleaning Services DPS

Confirm the rejection of this supplier for Building Cleaning  
Services DPS

Explain the reason for rejection of this supplier for Building  
Cleaning Services DPSQ.

Date supplier can reapply

Day

Month

Year

# Building Cleaning Services

You are **80%** through this questionnaire

Please review and confirm your agreement to the following DPS Appointment Form information, before proceeding with your application for the RM6130 Building Cleaning Services DPS.

## Crown Commercial Service

The Minister for the Cabinet Office represented by its executive agency the Crown Commercial Service (CCS).  
Its offices are on: 9th Floor, The Capital, Old Hall Street, Liverpool L3 9PP.

## Supplier

The name, address, and registration number of the Supplier will be captured as part of the selection questionnaire during the DPS Registration process.

## Dynamic Purchasing System Contract

This dynamic purchasing system access agreement between CCS and the Supplier allows the Supplier to be considered for Order Contracts to supply the Deliverables in Service Filter Categories as detailed in bid pack Attachment 1- Building Cleaning Services DPS Services. You cannot deliver in any other Filter Categories under this contract. Any references made to other Filter Categories in this Contract do not apply.

This opportunity is advertised in the Contract Notice in the Official Journal of the European Union reference RM6130 (OJEU Notice).

## Deliverables

- Building Cleaning Services
- See DPS Schedule 1 (Specification) for further details.

## Dynamic Purchasing System Start Date

The date in which you agree to the Terms and Conditions; and become 'Appointed' to the DPS as detailed in paragraph 6.7 of this DPS Needs document, is the start date of your DPS Agreement. If you become appointed in the first thirty (30) days from the date of the OJEU submission (26/02/2020) your DPS agreement start date will be 30/03/2020.

## Dynamic Purchasing System Expiry Date

## DPS Optional Extension Period



# Building Cleaning Services

You are **83%** through this questionnaire

Please review the following DPS Incorporated Terms, before proceeding with your application for the RM6130 Building Cleaning Services DPS.

The following documents are incorporated into the DPS Contract. Where numbers are missing we are not using these schedules. If the documents conflict, the following order of precedence applies:

1. This DPS Appointment Form
2. Any DPS Special Terms (see Section 9 'DPS Special Terms' in this DPS Appointment Form)
3. Joint Schedule 1 (Definitions) RM6130
4. Joint Schedule 11 (Processing Data) RM6130
5. The following Schedules for RM6130 (in equal order of precedence):
  - DPS Schedule 1 (Specification)
  - DPS Schedule 3 (DPS Pricing)
  - DPS Schedule 4 (DPS Management)
  - DPS Schedule 5 (Management Levy and Information)
  - DPS Schedule 6 (Order Form Template and Order Schedules) including the following template Order Schedules:
    - Order Schedule 1 (Transparency Reports)
    - Order Schedule 2 (Staff Transfer)
    - Order Schedule 3 (Continuous Improvement)
    - Order Schedule 4 (Order Tender)
    - Order Schedule 5 (Pricing Details)
    - Order Schedule 7 (Key Supplier Staff)
    - Order Schedule 8 (Business Continuity and Disaster Recovery)
    - Order Schedule 9 (Security)
    - Order Schedule 10 (Exit Management)
    - Order Schedule 11 (Installation Works)
    - Order Schedule 12 (Clustering)
    - Order Schedule 13 (Implementation Plan and Testing)
    - Order Schedule 14 (Service Levels)
    - Order Schedule 15 (Order Contract Management)
    - Order Schedule 16 (Benchmarking)
    - Order Schedule 17 (MOD Terms)
    - Order Schedule 18 (Background Checks)
    - Order Schedule 19 (Scottish Law)
    - Order Schedule 20 (Order Specification)
    - Order Schedule 21 (Northern Ireland Law)
    - Order Schedule 22 (Lease Terms)
  - Order Schedule 23 (Secret Matters)
  - DPS Schedule 7 (Order Procedure)

- DPS Schedule 8 (Self Audit Certificate)
- DPS Schedule 9 (Cyber Essentials Scheme)
- Joint Schedule 2 (Variation Form)
- Joint Schedule 3 (Insurance Requirements)
- Joint Schedule 4 (Commercially Sensitive Information)
- Joint Schedule 6 (Key Subcontractors)
- Joint Schedule 7 (Financial Difficulties)
- Joint Schedule 8 (Guarantee)
- Joint Schedule 9 (Minimum Standards of Reliability)
- Joint Schedule 10 (Rectification Plan)
- Joint Schedule 12 (Supply Chain Visibility)

6. CCS Core Terms - DPS
7. Joint Schedule 5 (Corporate Social Responsibility) RM6130
8. DPS Schedule 2 (DPS Application) RM6130 as long as any part of the DPS Application that offers a better commercial position for CCS or Buyers (as decided by CCS) take precedence over the documents above

# Building Cleaning Services

You are **85%** through this questionnaire

Please review the following information, before proceeding with your application for the RM6130 Building Cleaning Services DPS.

## DPS Special Terms

Special term 1 - Clause 11.5 of the CCS Core Terms is varied with deletions marked as ~~strikeout~~ and insertions underlined as follows:

"11.5 in spite of Clauses 11.1 and 11.2, the Suppliers does not limit or exclude its liability for any indemnity given under Clauses 7.5, 8.3, 9.5, or 12.2 or Call-Off Schedule 2 (Staff Transfer) of a contract."

Special term 2 - In spite of Clauses 11.1, 11.2 but subject to Clauses 11.3 and 11.4, the Supplier's aggregate liability in each and any Contract Year under each Contract under Clause 14.8 shall in no event exceed £10 million.

## DPS Pricing

Details in DPS Schedule 3 (DPS Pricing)

## Insurance

Details in Annex of Joint Schedule 3 (Insurance Requirements)

## Cyber Essentials Certification

Building Cleaning Services Certificate (or equivalent). Details in DPS Schedule 9 (Building Cleaning Services Scheme) and as selected as part of your DPS submission.

## Management Levy

The supplier will pay, excluding VAT, 1% of all charges for the Deliverables invoiced to the buyer relating to ongoing services (those services for which there is a recurring charge).

## Supplier DPS Agreement Manager

## Supplier Authorised Representative

## Supplier Compliance Officer

**Supplier Data Protection Officer**

**Supplier Marketing Contact**

**Key Subcontractors**

Details of subcontractors where applicable have been registered and provided where applicable as part of your SQ DPS Submission.

**CCS Authorised Representative**

Name

Job Title

Email Address

Telephone

By selecting "I Confirm" you confirm that you comply with the above DPS Appointment Form statements and requirements. Once you have selected the tick box to confirm your compliance and acknowledgement of the above, select 'Save and continue' to be presented with your non watermarked DPS Appointment Form.

I Confirm

# Building Cleaning Services

You are **87%** through this questionnaire

You have successfully completed the SQ for Building Cleaning Services DPS. The DPS Appointment Form will be electronically signed and managed by Crown Commercial Service (CCS) and you.

Final sign off to ensure a legally binding DPS Appointment Form between CCS and you is completed by you ticking your acceptance in the below box.

By ticking, you are confirming that you comply with the following agreements and documentation, which you should download and retain:

- [DPS Appointment Form](#) (which includes Payment of management Levy)
- [Privacy Notice & CCS DPS Terms of Use](#)
- Answer Link
- Answer Link
- [DPS Bid Pack](#) (which includes the Terms and Conditions, DPS Needs and Buyer Needs documents)

If you are electronically signing the DPS Appointment Form for the RM6130 Building Cleaning Services DPS as the lead contact for a Group of Economic Operators (consortia) your electronic signature will be the signature that represents all members of the consortia as detailed within your submission for this DPS.

Once you have ticked that you agree to the covenants above you will be formally 'Appointed' to the DPS for Building Cleaning Services.

Failure to tick that you agree at this stage will prevent you from securing your appointment on to the DPS for Building Cleaning Services, as there will be no legally binding DPS Appointment Form between CCS and you.

**I Agree**

# Building Cleaning Services

You are **89%** through this questionnaire

Welcome to the Supplier Evidence Submission stage of the Building Cleaning Services DPS questionnaire.

The Supplier Evidence Submission stage allows you to upload the relevant documentation and evidence that you previously indicated you could provide.

Not all evidence will be applicable to all suppliers. Applicable evidence will be requested at Call for Competition stage by the customer prior to award of a contract.

Please be advised that there is currently no evidence submission required.

# Building Cleaning Services

You are **91%** through this questionnaire

**139.** A copy of your standard payment terms for all of your supply chain contracts

Evidence (pdf, image, max file size 5MB)

 No file selected

Browse previous...

Save attachment

Saved attachments

**File name**

---

You haven't added any attachments

---

**140.** Details of the systems which are in place to ensure that suppliers are paid Promptly.

Evidence (pdf, image, max file size 5MB)

 No file selected

Browse previous...

Save attachment

Saved attachments

**File name**

---

You haven't added any attachments

---

**141.** A copy of your procedures for resolving disputed invoices promptly and Effectively.

Evidence (pdf, image, max file size 5MB)

No file selected

Saved attachments

**File name**

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You haven't added any attachments

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**142.** Details of any payments of interest for late payments you have paid in the past 12 months or which became due during the past 12 months and remain payable (contractually or under late payment legislation) and, if any such payment has been made (or arose), an explanation as to why this occurred and an outline of what remedial steps have been taken to ensure this does not occur again.

Evidence (pdf, image, max file size 5MB)

No file selected

Saved attachments

**File name**

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You haven't added any attachments

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**143.** A copy of your standard payment terms used with sub-contractors on public sector contracts subject to PCR 2015.

Evidence (pdf, image, max file size 5MB)

Choose File No file selected

Browse previous...

Save attachment

Saved attachments

**File name**

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You haven't added any attachments

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# Building Cleaning Services

You are **93%** through this questionnaire

Thank you for completing the Evidence Submission stage of Building Cleaning Services DPS questionnaire.

To review your answers and make any final amendments prior to submit your evidence, please click "**Save and view answers**" below.

To submit your evidence to your Building Cleaning Services DPS questionnaire, please click "**Submit Evidence**" below.

# Building Cleaning Services

You are **96%** through this questionnaire

**145.** Confirm the rejection of this supplier for Building Cleaning Services DPS.

I Confirm

Explain the reason for rejection of this supplier for Building Cleaning Services DPSQ.

Date supplier can reapply

Day

Month

Year

# Building Cleaning Services

You are **98%** through this questionnaire

**146.** Please confirm if you wish to reappoint this supplier.

I Confirm

Please provide a reason