**Background/Introduction**

Sheffield Health and Social Care NHS Foundation Trust (The Trust) provide mental health, learning disability, community rehabilitation, and a range of primary care and specialist services to the people of Sheffield. We also provide some of our specialist services to people living outside of Sheffield.

We provide:

* Mental health services for adults and older people.
* Services for people with learning disabilities.
* Long Term Neurological Conditions.
* A wide range of other specialist services, such as for people accessing perinatal mental health, gender dysphoria services and psychology for people with physical health problems.

We provide a range of inpatient and residential services for individuals who cannot be appropriately helped in a community-based setting.

We have approximately 50 different services spread out across the city.

We have an annual income of more than £120 million and employ nearly 2,500 people.

**Our vision**

To improve the mental, physical and social wellbeing of the people in our communities.

Our values are:

Working together for our service users

Respect and kindness

Everyone counts

Commitment to quality

Improving lives

Our staff and many of our service users and carers have a strong emotional connection to our values. They guide our behaviours and summarise how we wish to be viewed.

**Our communities**

Most of our services operate within the geographical boundaries of our main commissioners: NHS South Yorkshire Integrated Care Board and Sheffield City Council.

We are part of South Yorkshire Integrated Care System. Some of our services operate on part of the wider ICS footprint, for example, we lead on the Rotherham Doncaster and Sheffield Perinatal Mental Health Service.

A very small number of our specialist services reach into North Derbyshire.

Some of our services are commissioned on a national scale by NHS England, for example, our Gender Identity Service.

**The Purpose - Introduction and background**

Sheffield Health and Social Care NHS Foundation Trust (SHSC) wishes to commission a crisis house for mental health service users in Sheffield.

The aim for the service is to ensure that timely and effective mental health crisis care and support is delivered in a community setting, away from an acute hospital environment. This must be provided in a homely, 24/7 residential setting that enables safe care and promotes independence and on-going recovery.

To build on SHSC’s partnerships with external organisations, SHSC is assessing the interest and capability of organisations with a proven track record of working in partnership and collaboration with other statutory and third sector organisations to deliver a clinically effective and operationally efficient mental health care pathway for Sheffield.

Research suggests that, through timely intervention in times of crisis, the clinical and social outcomes achieved in community settings can be at least as effective as those achieved in traditional acute in-patient settings. The crisis house model is in line with the provision of least restrictive care.

A community-based crisis house offers a less clinical environment as an alternative to hospital admission. The crisis house can offer sanctuary, support, information and practical advice to those suffering from a psychiatric crisis or emergency, providing an initial assessment of need and a short-term intervention. In Sheffield, a crisis house has been in operation for a number of years with a proven success of person centred outcomes and effective discharge / community reorientation. SHSC wishes to consolidate and build on these outcomes, to maximise the impact of the mental health crisis house provision.

The Trust is seeking to procure a 6 bed crisis house service for adults over the age of 18 who perceive themselves to be in, or are at risk of moving into, mental health crisis.

The Crisis House will be situated in Sheffield and within a close proximity, and accessible to individuals, who live in the Heeley area of Sheffield. The location to be within a maximum of a 5-mile radius of The Longley Centre S5 7JT and within a maximum 5-mile radius of Heeley, Sheffield S2.

The service will take referrals through an agreed pathway, working collaboratively with the Adult Home Treatment Team, other teams within SHSC and the Heeley Mental Health Team, whilst preventing or signposting away from attendance at Emergency Department, secondary or acute mental health services.

The service will ensure safety and support recovery by offering:

• timely skilled assessment, treatment, psychosocial interventions, peer and practical support to address health and social care needs for those in crisis, or at risk of moving into, crisis.

• structured support planning and crisis planning that promotes access to mental health and universal services that support resilience building, self-management on discharge, maintenance of wellbeing and prevent future crisis

• identification and support for carers

The service allows early and quick access and management during the early crisis or relapse phase. This service acts as alternative care pathway to hospital for those in the early stages of a crisis, and it also provides a more flexible response, in the least restrictive setting, for those who can be managed in a community setting. The service reduces demand on acute mental health admissions in Sheffield, freeing up hospital treatment for others who have more significant mental health needs.

This Crisis House is part of the mental health crisis prevention pathway in Sheffield Health and Social Care, which provides a vital role in providing urgent mental health support, to prevent a mental health crisis developing, or preventing escalation of mental health problems to avoid distressing A&E presentations and/or an inpatient admission, and the maintenance of a person’s wellbeing to prevent future crisis.

**Evaluation of Questions included in Pre Market engagement**

The questions included in the pre market engagement are for information to assess the availability and capability of potential providers in the market and will not be scored at this stage.

Later in the process there will be an assessment against the following Key Criteria (minimally)

Quality criterion 1- Quality and innovation

Quality criterion 2 – Value

Quality criterion 3 - Integration, collaboration and service sustainability

Quality criterion – 4 Improving access, reducing health inequalities, and facilitating choice

Quality criterion – Social Value

**Duration of the contract**

The contract shall be two years with 5 additional annual extensions **(to be confirmed at later stage). It is expected that the contract will be 5 years minimum**

**Financial Envelope**

While the financial envelope currently is approx. £500,000 annually, it is expected that a successful bidder would be able to provide the service considerably under this amount and have a flexible approach to the cost.

**Additional information**

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

**Timetable (may be subject to change)**

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| **Task** | **Indicative End Date** |
| Confirmation of narrative and questions | 17/10/2024 |
| Market Engagement opens | 17/10/2024 |
| Clarifications start | 17/10/2024 |
| Clarifications close | 24/10/2024 |
| Market engagement closes | 31/10/2024 |
| Market Engagement evaluation starts | 31/10/2024 |
| Feedback to providers of next steps | 04/11/2024 |
| Launch Procurement next steps process | 05/11/2024 |
| Contract implementation | 01/04/2025 |

**Please direct all clarifications through the Atamis portal. Responses for all clarifications will be shared with All Suppliers**