

ESMCP TERMS AND CONDITIONS – USER SERVICES

SCHEDULE 2

SERVICES DESCRIPTION – ANNEX C MCX SOLUTION REQUIREMENTS

CHANGE HISTORY

Version	Date	Description	Document Number
1.0	2022.08.01	Base Version – MSC 2.0 unamended	72923116.1
1.1	2023.06.15	Issued for early draft release to suppliers 16 June 2023	
1.2	2023.07.27	Issued for release to bidders with ITPD	
1.3	2023.10.24	Issued for release to bidders prior to detailed dialogue	
1.4	2024.02.22	Issued for release to bidders with updates post dialogue	
2.0	2024.03.13	Issued for release to bidders at ISFT publication	
3.0	2024.10.01	Issued for release to the Preferred Bidder prior to contract conformance	
4.0	2024.12.06	Issued for release to the Preferred Bidder for contract execution	

SCHEDULE 2 (SERVICES DESCRIPTION) ESMCP User Services

Version 4.0

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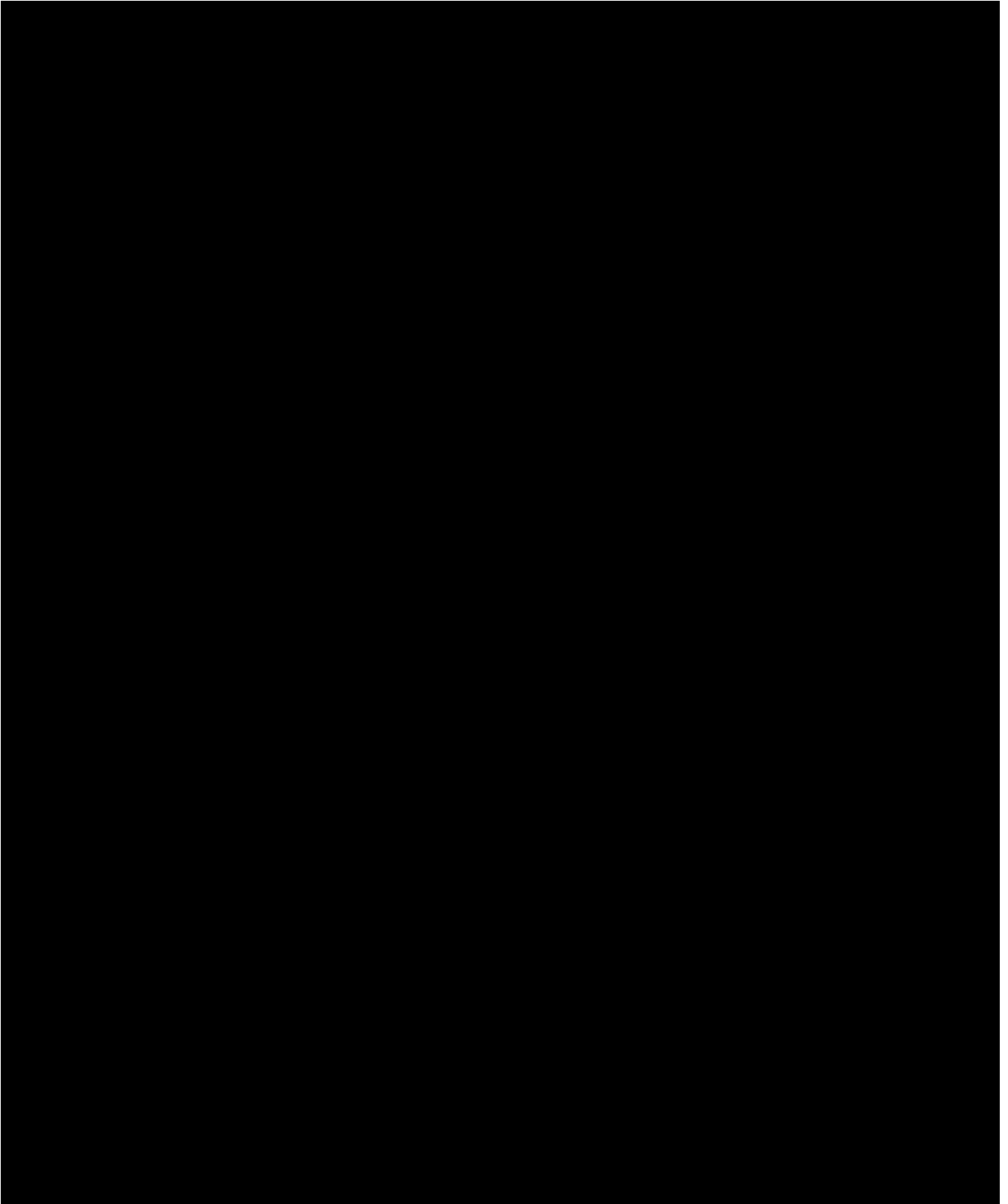
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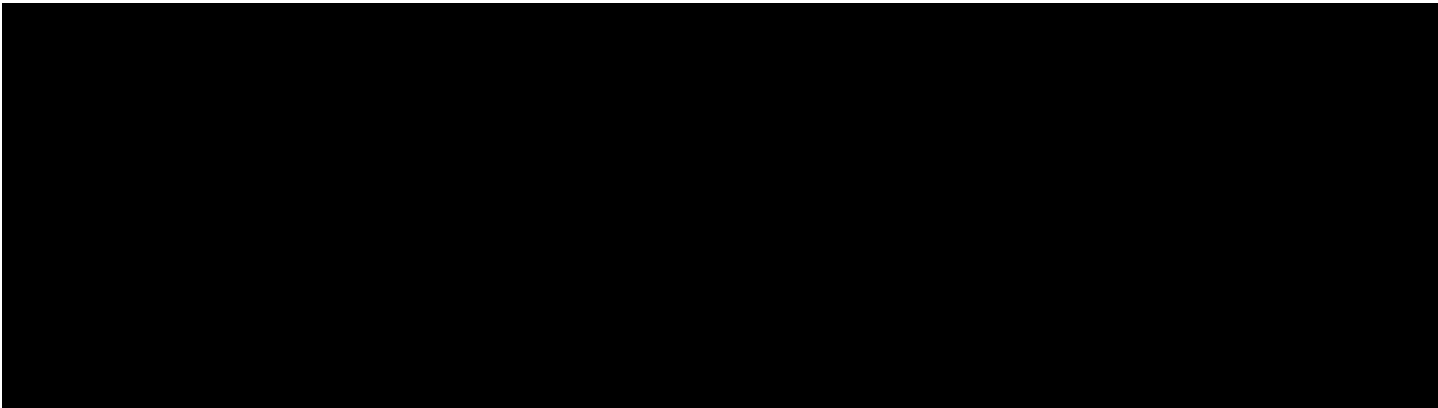
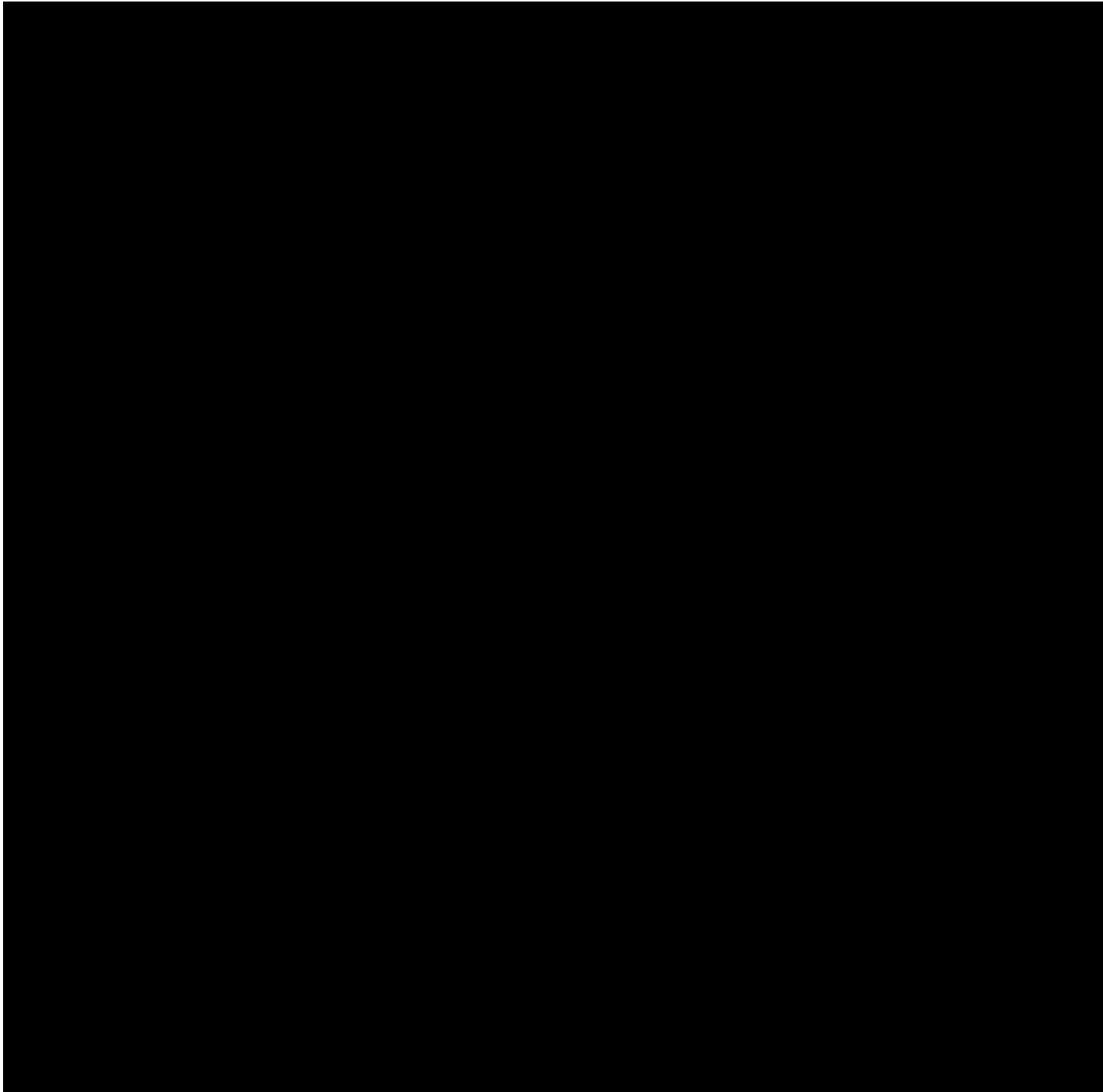
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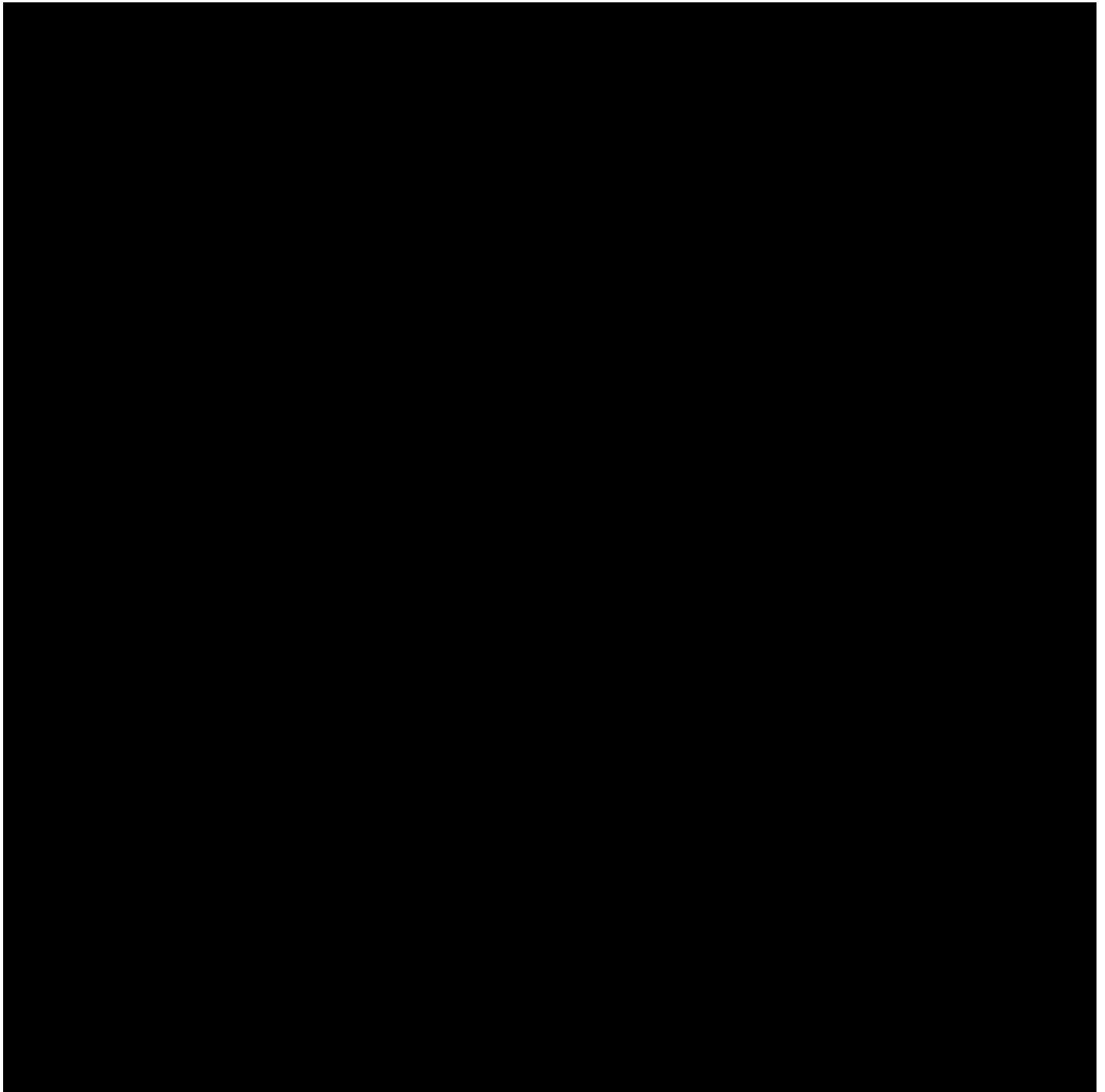
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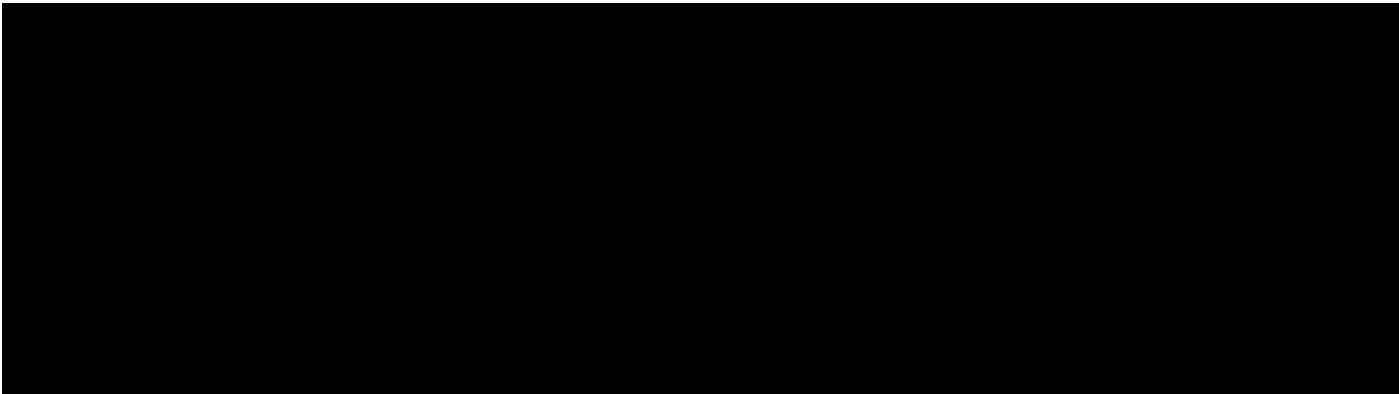
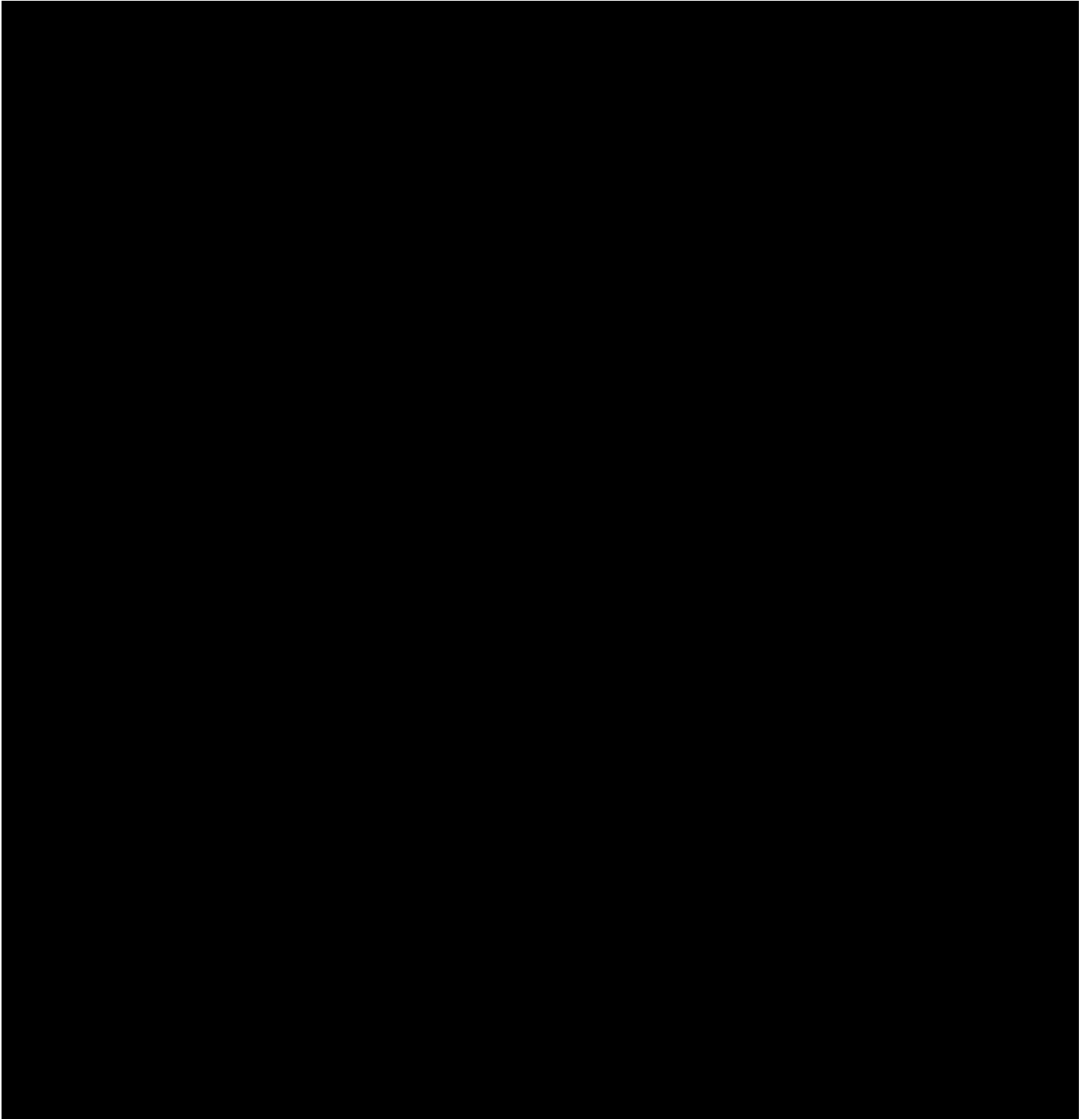
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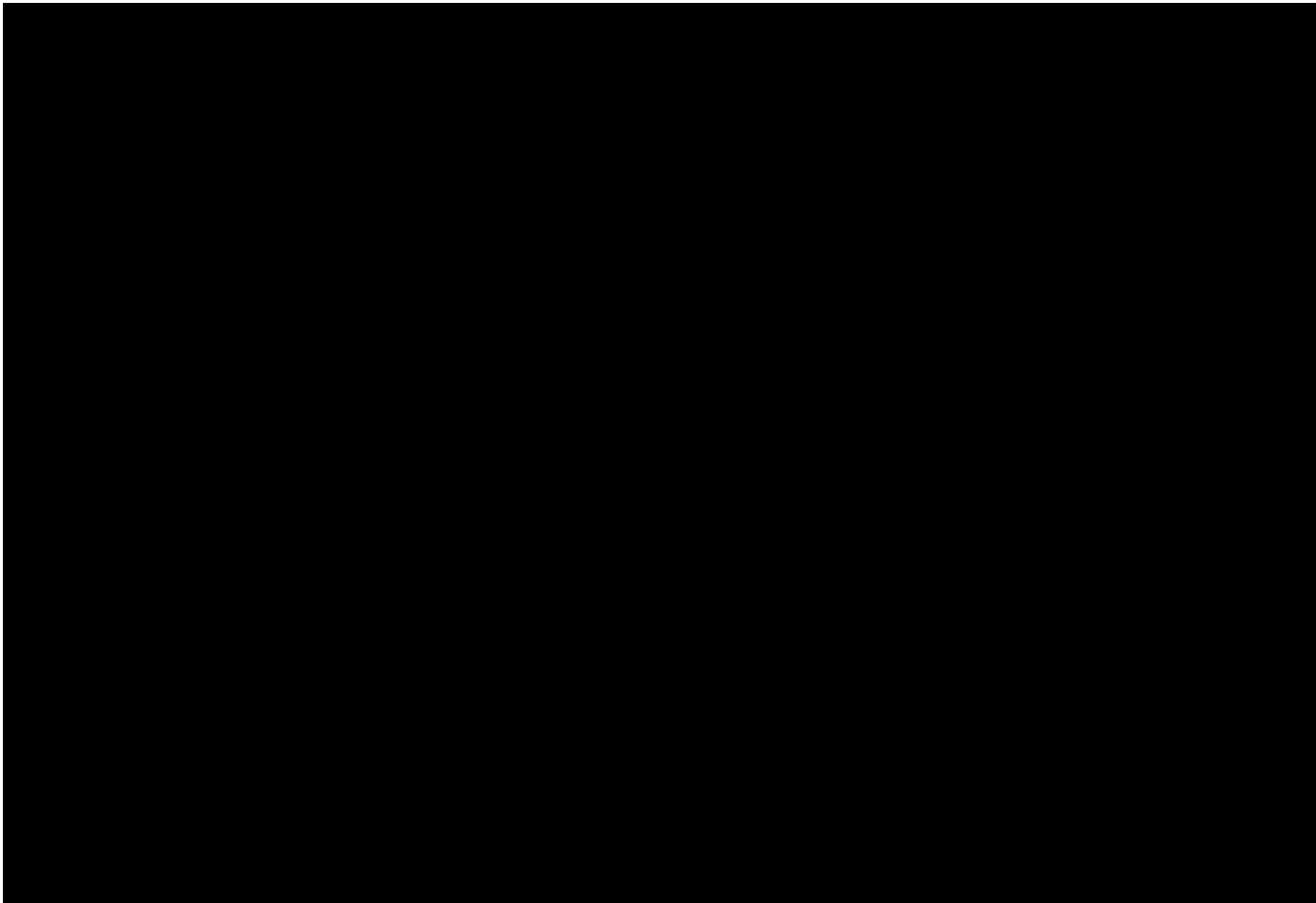
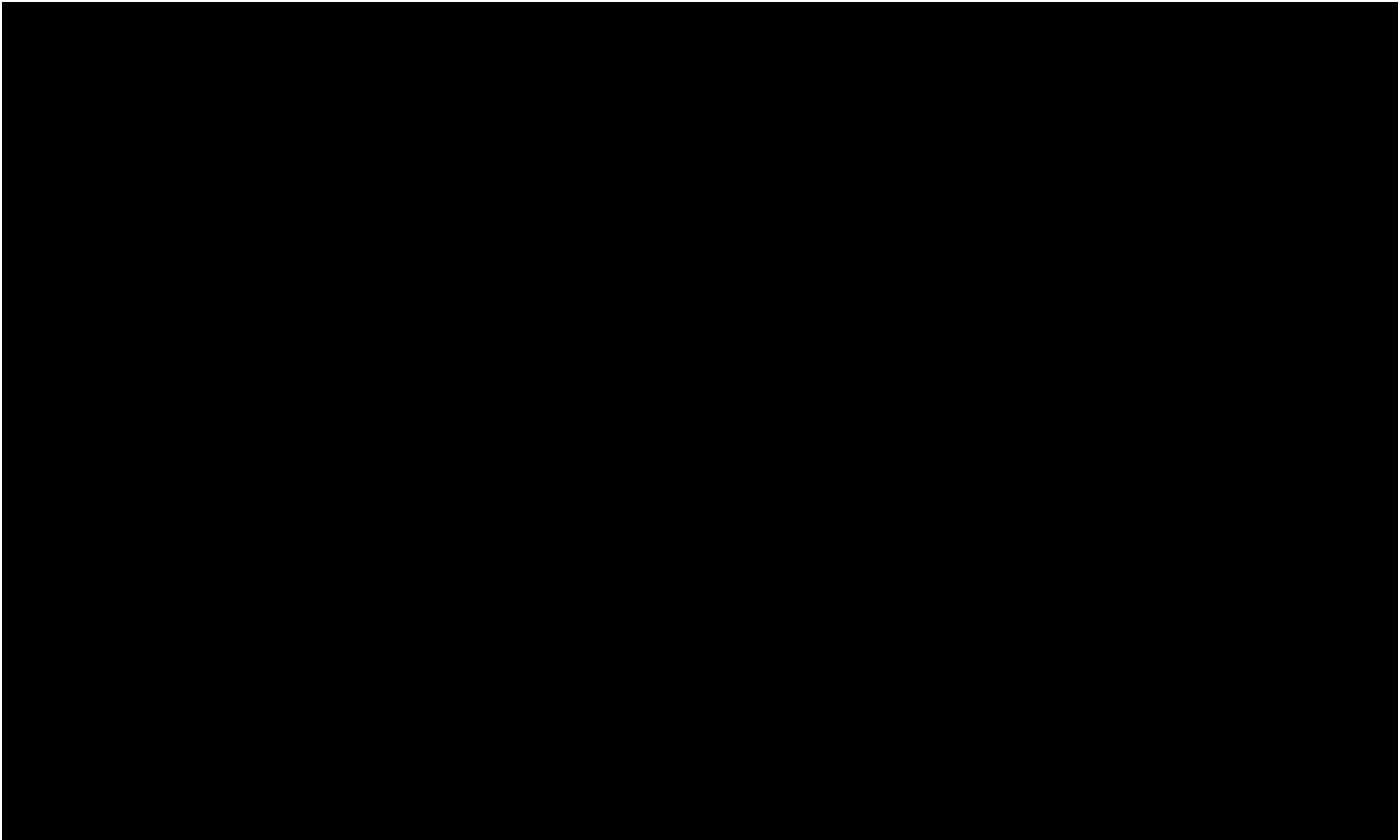
APPENDIX 1 – CALL INTERACTION MATRIX

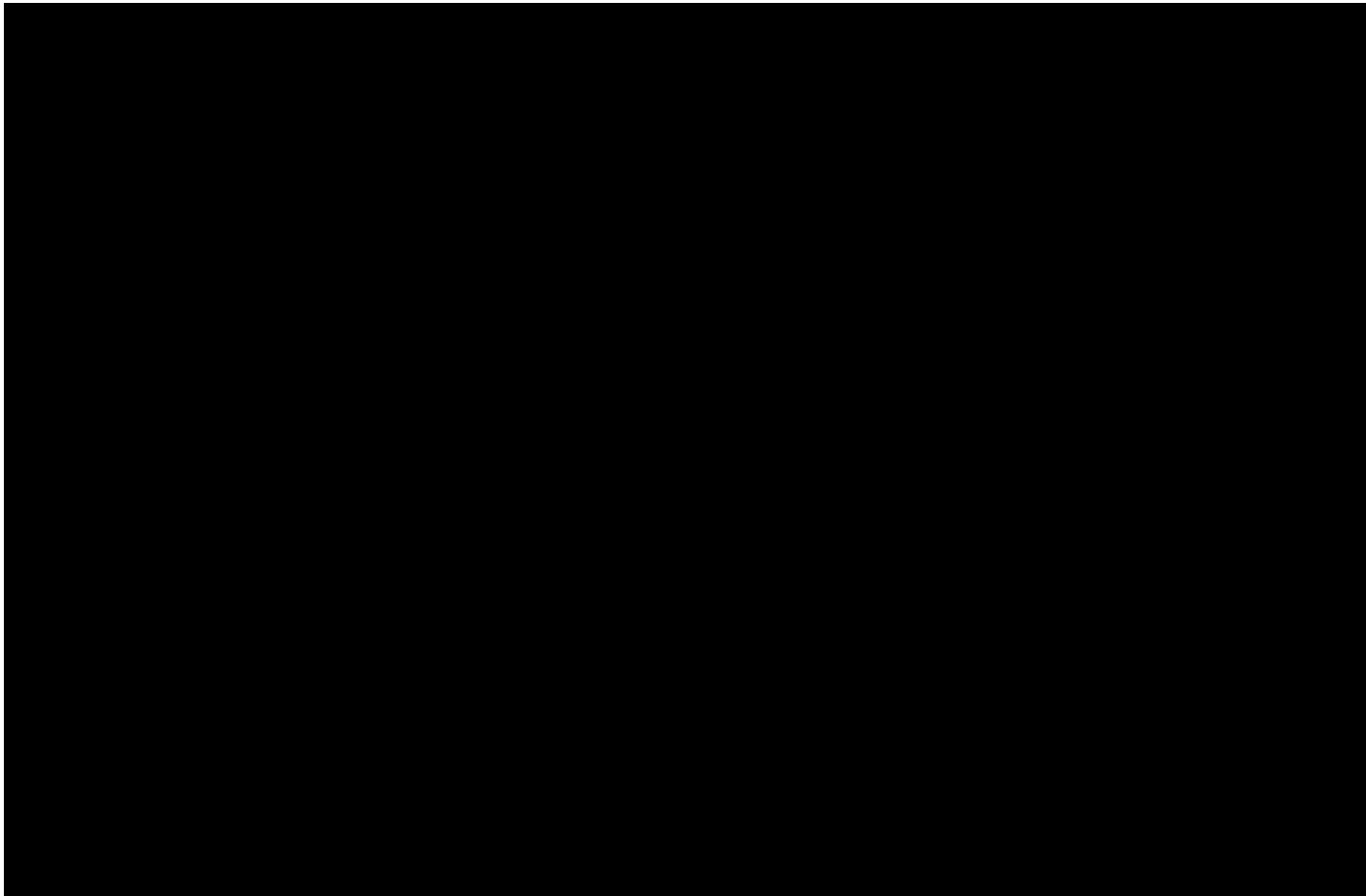
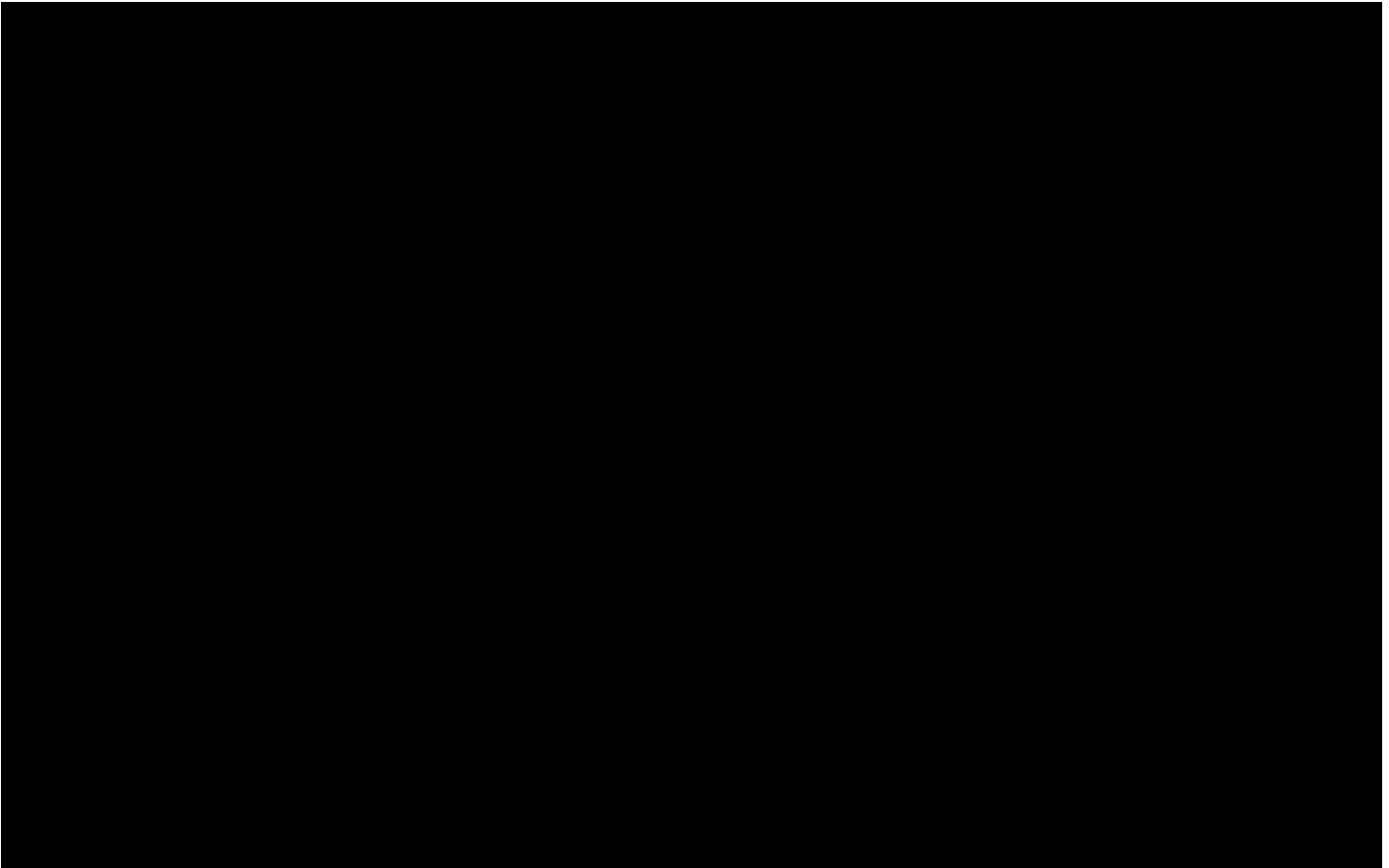


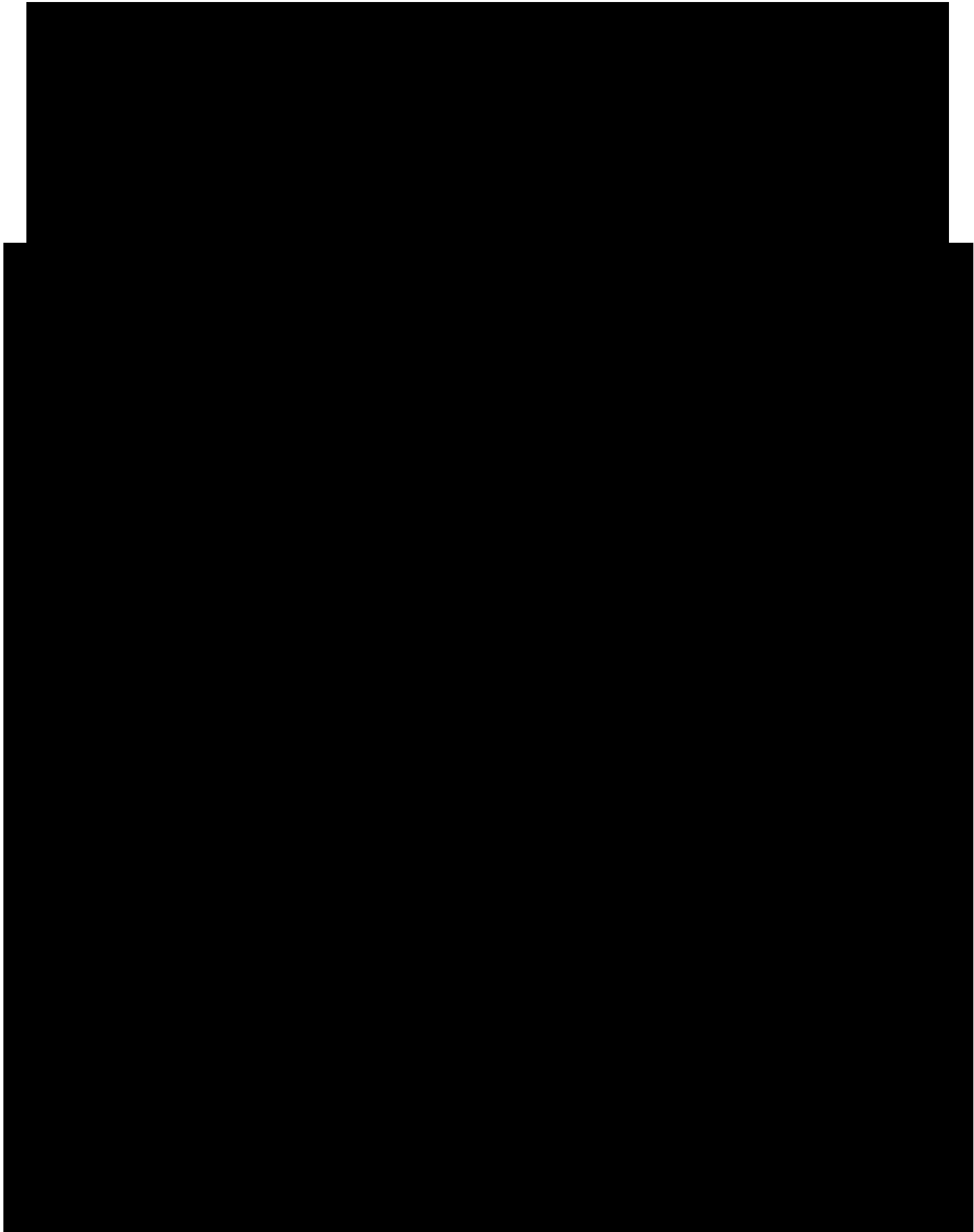


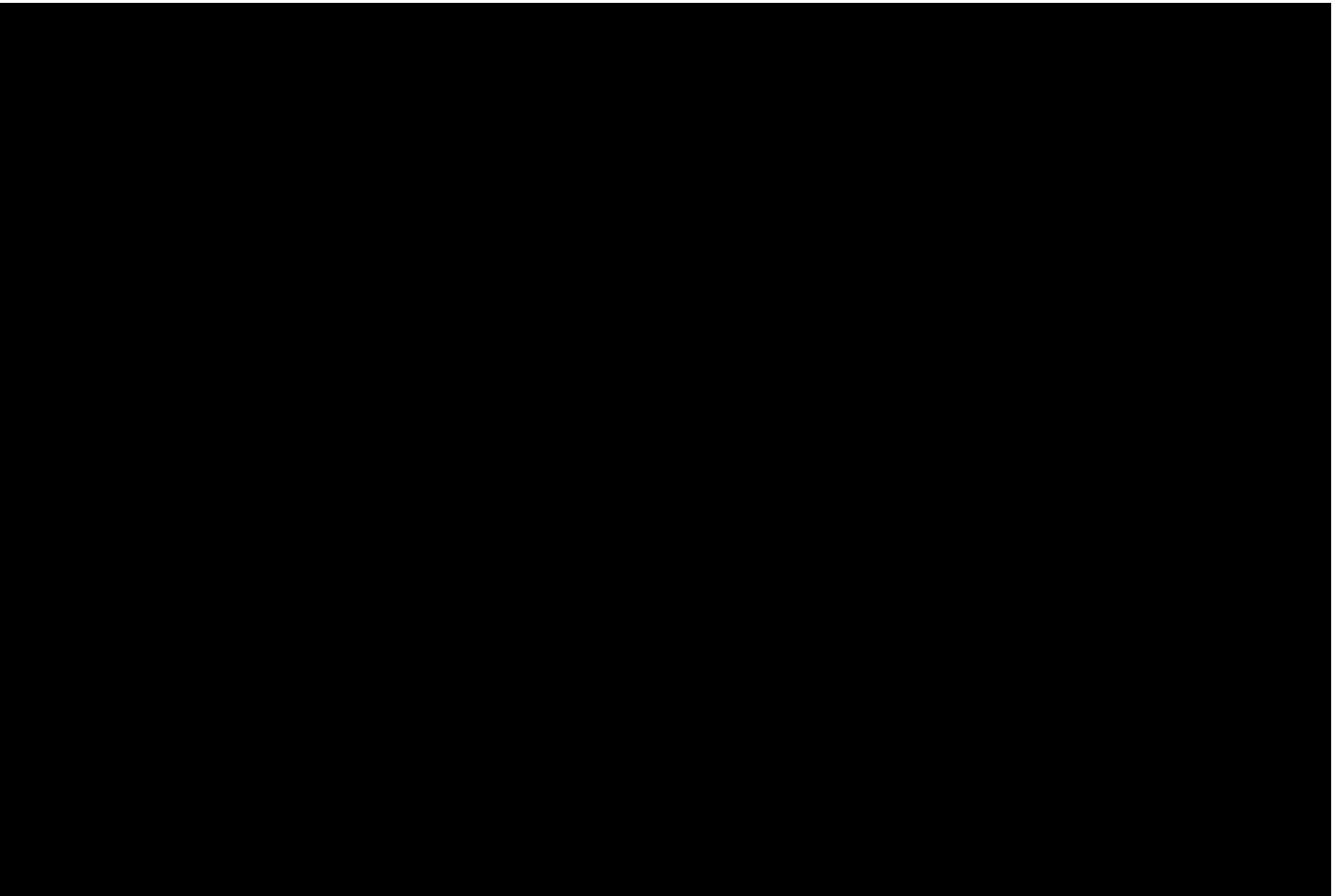
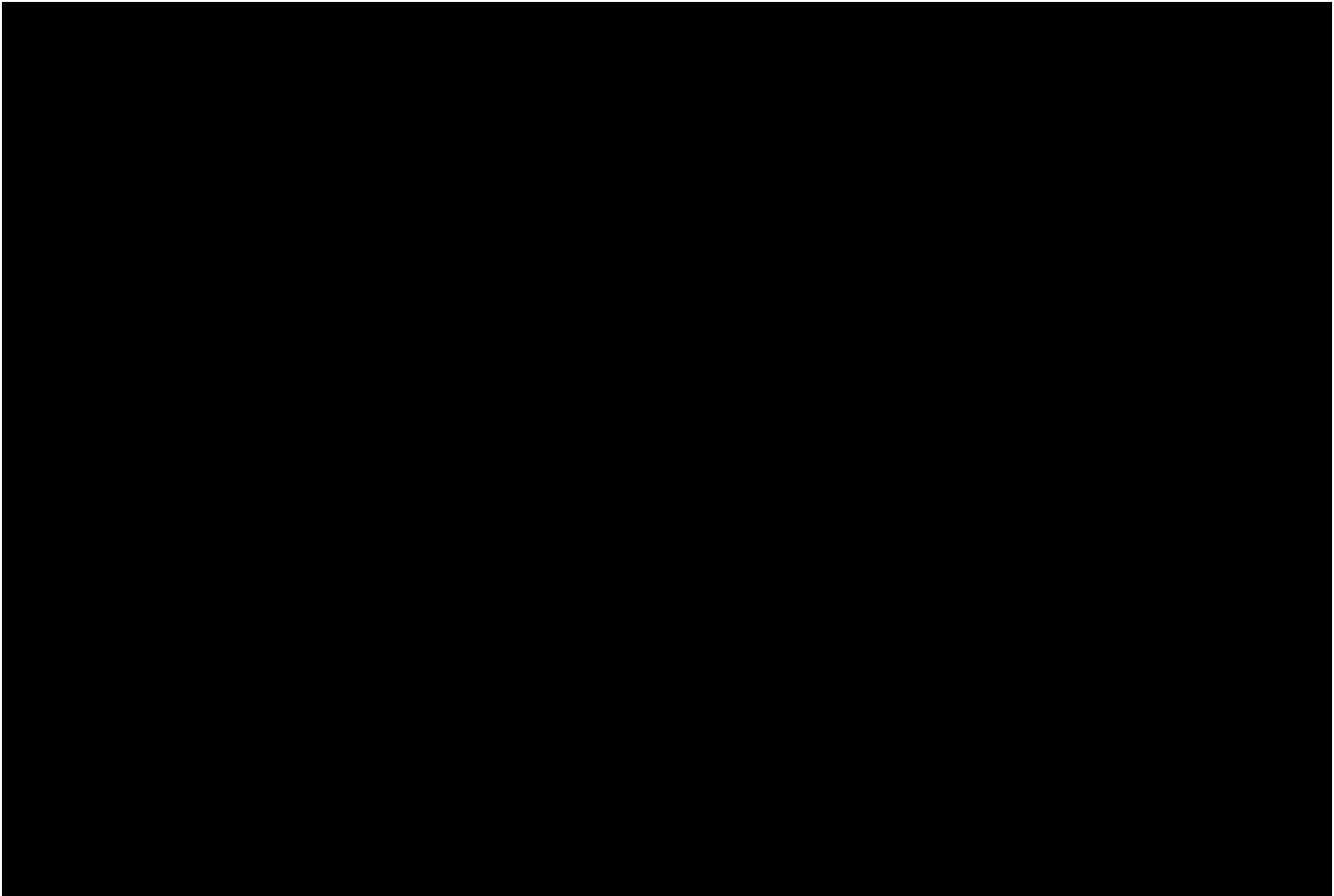


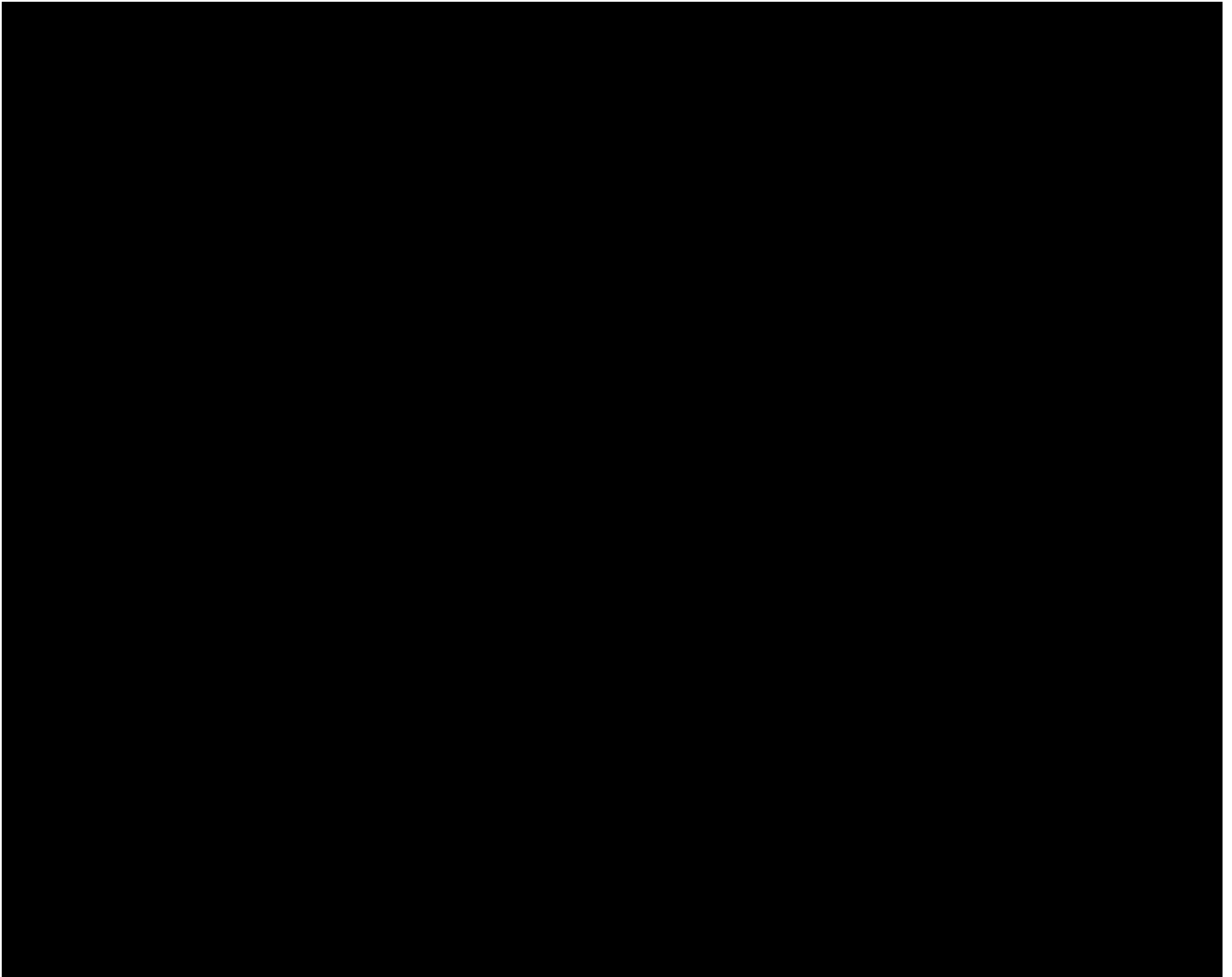
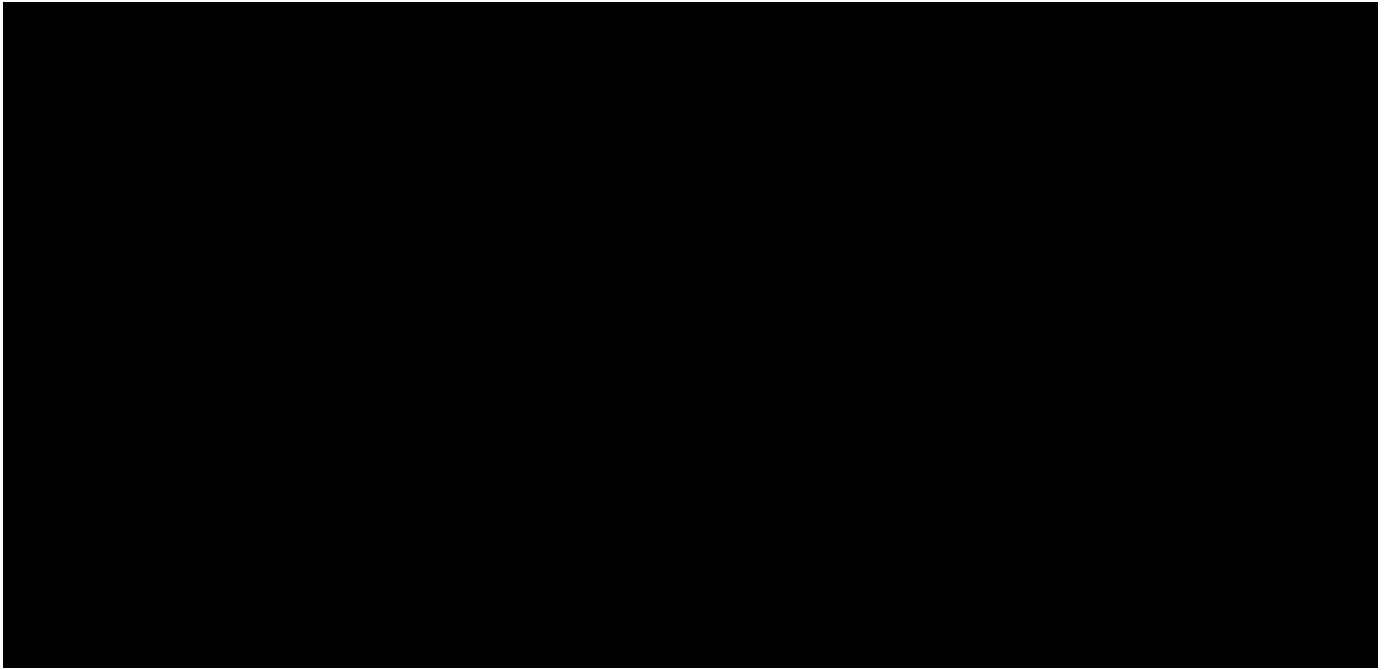


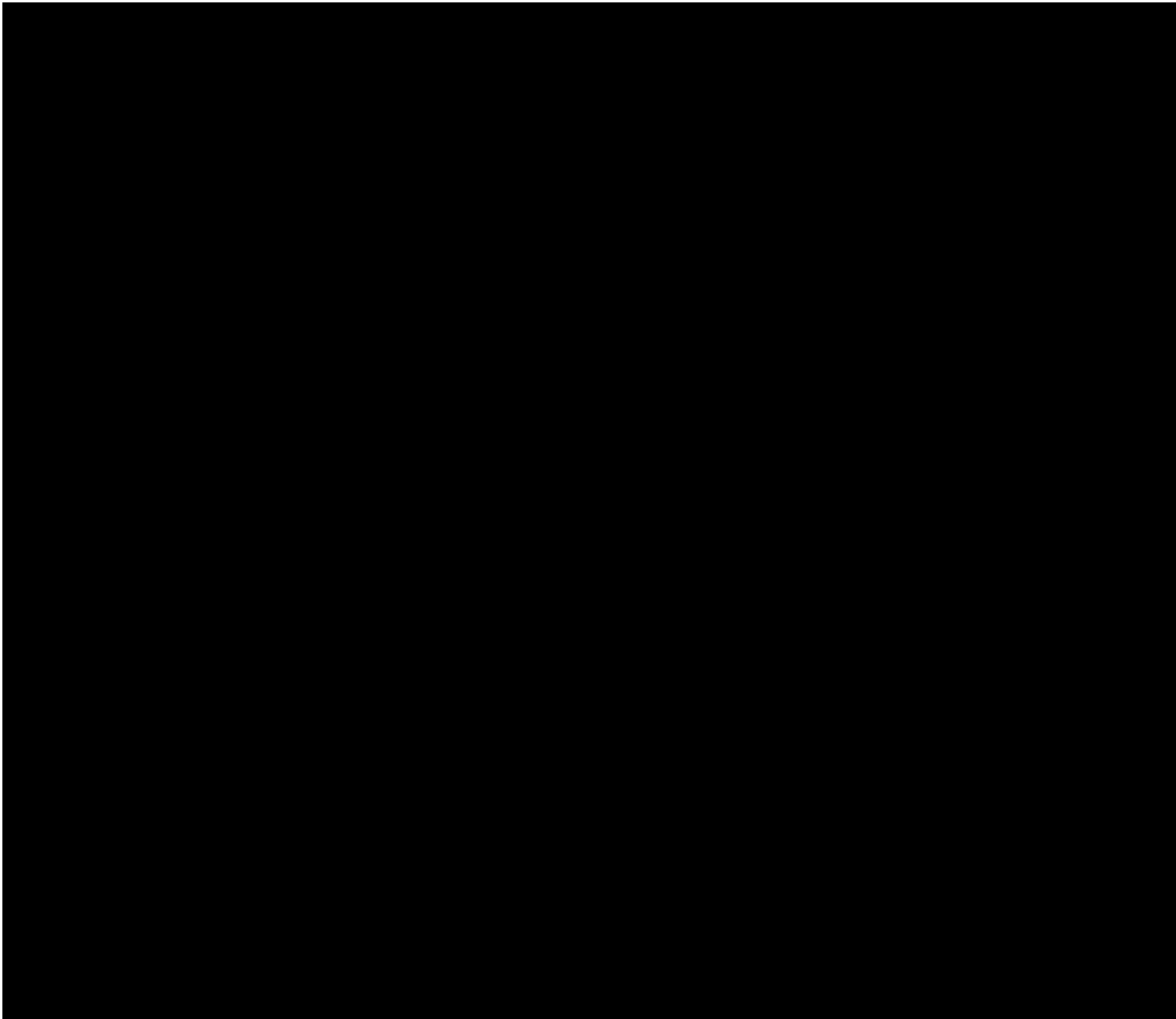
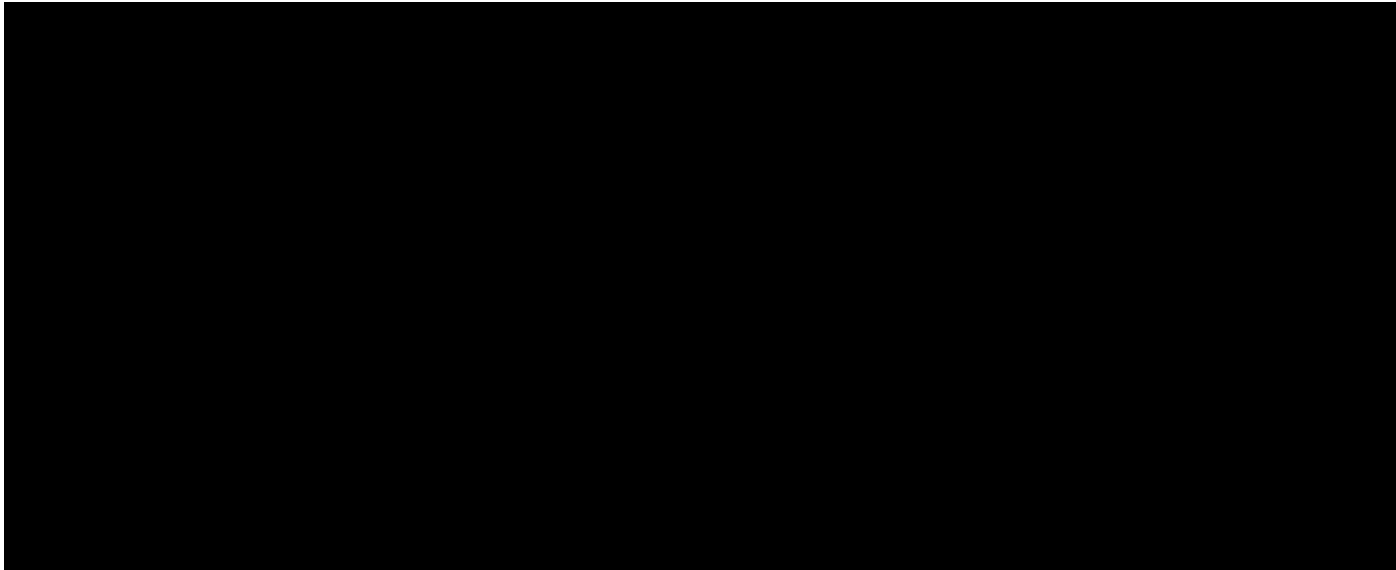


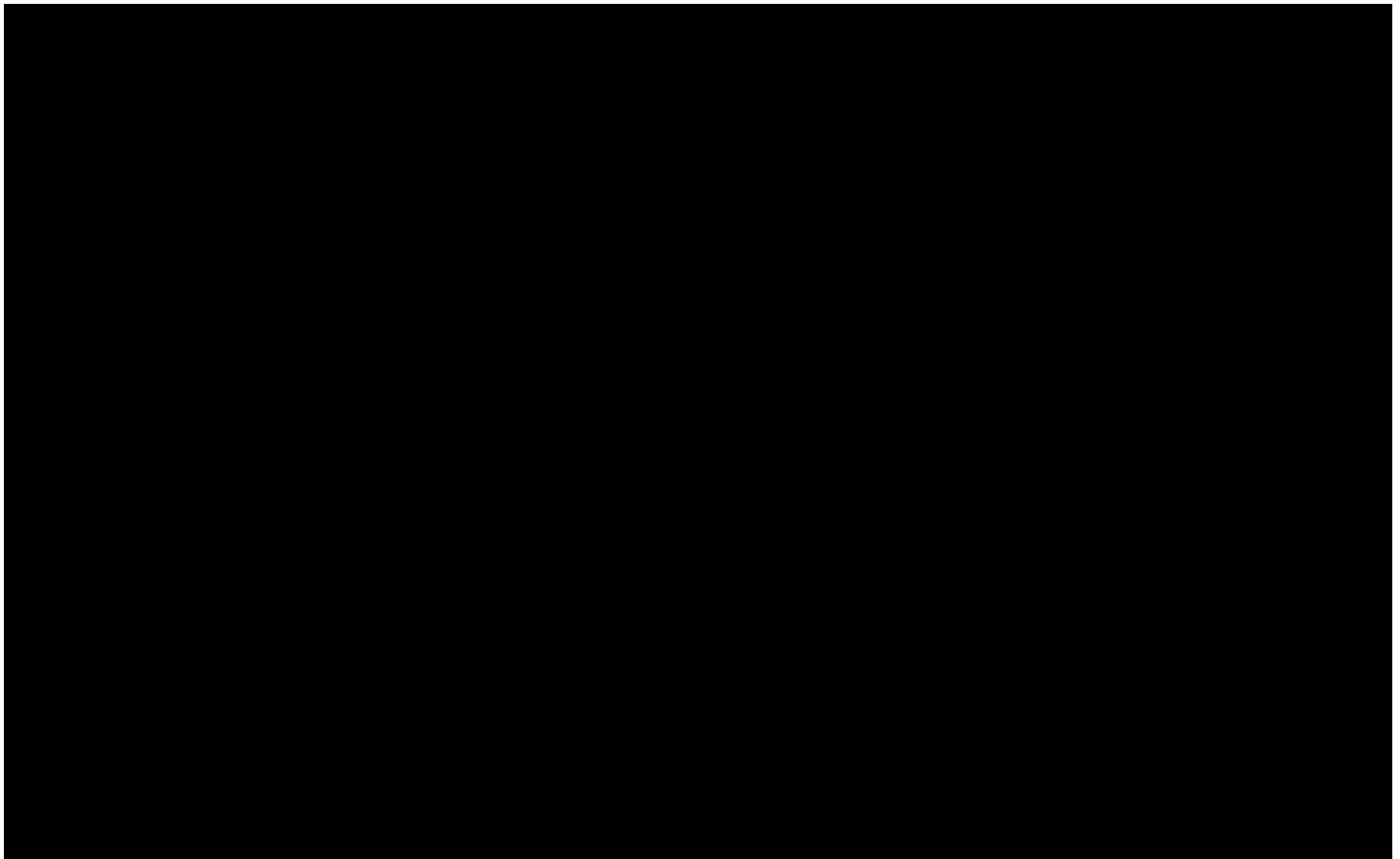


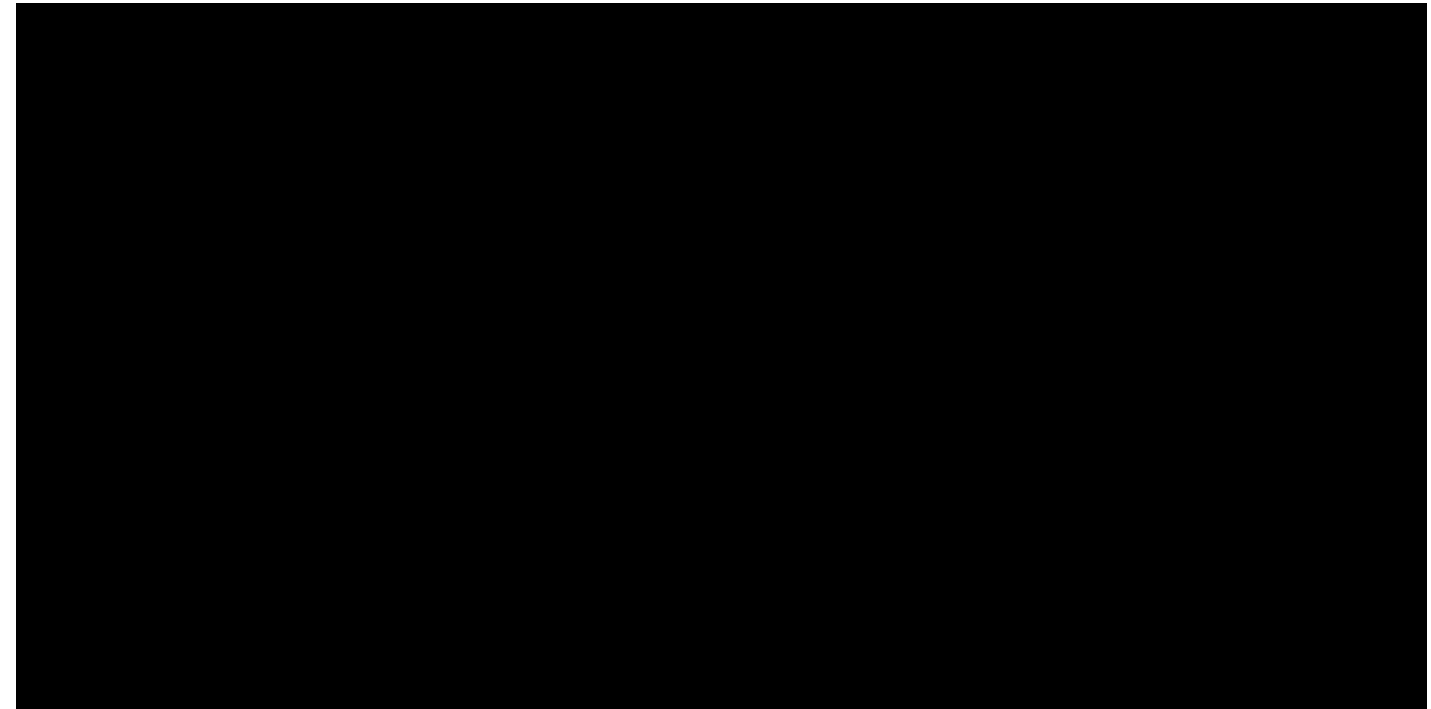
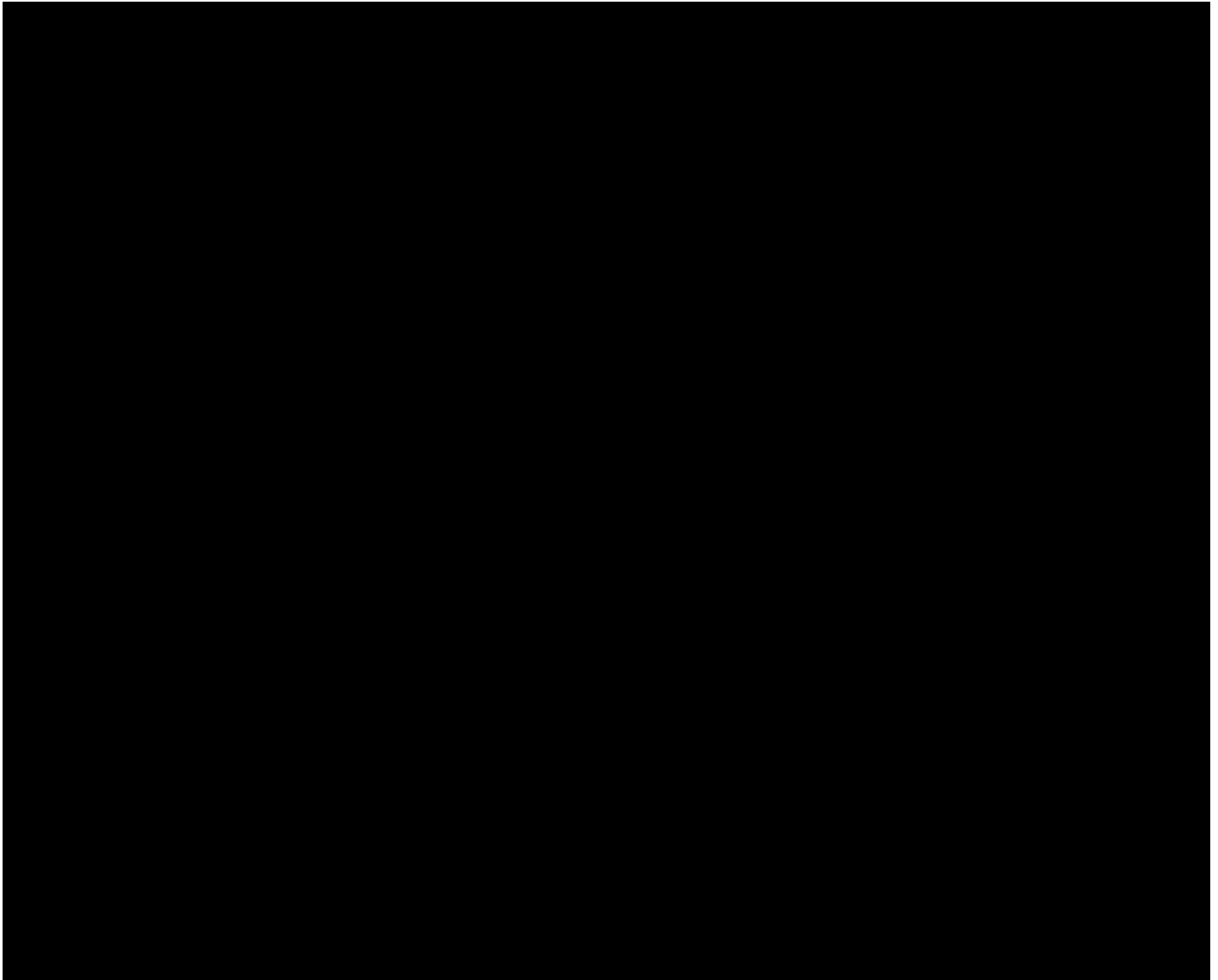


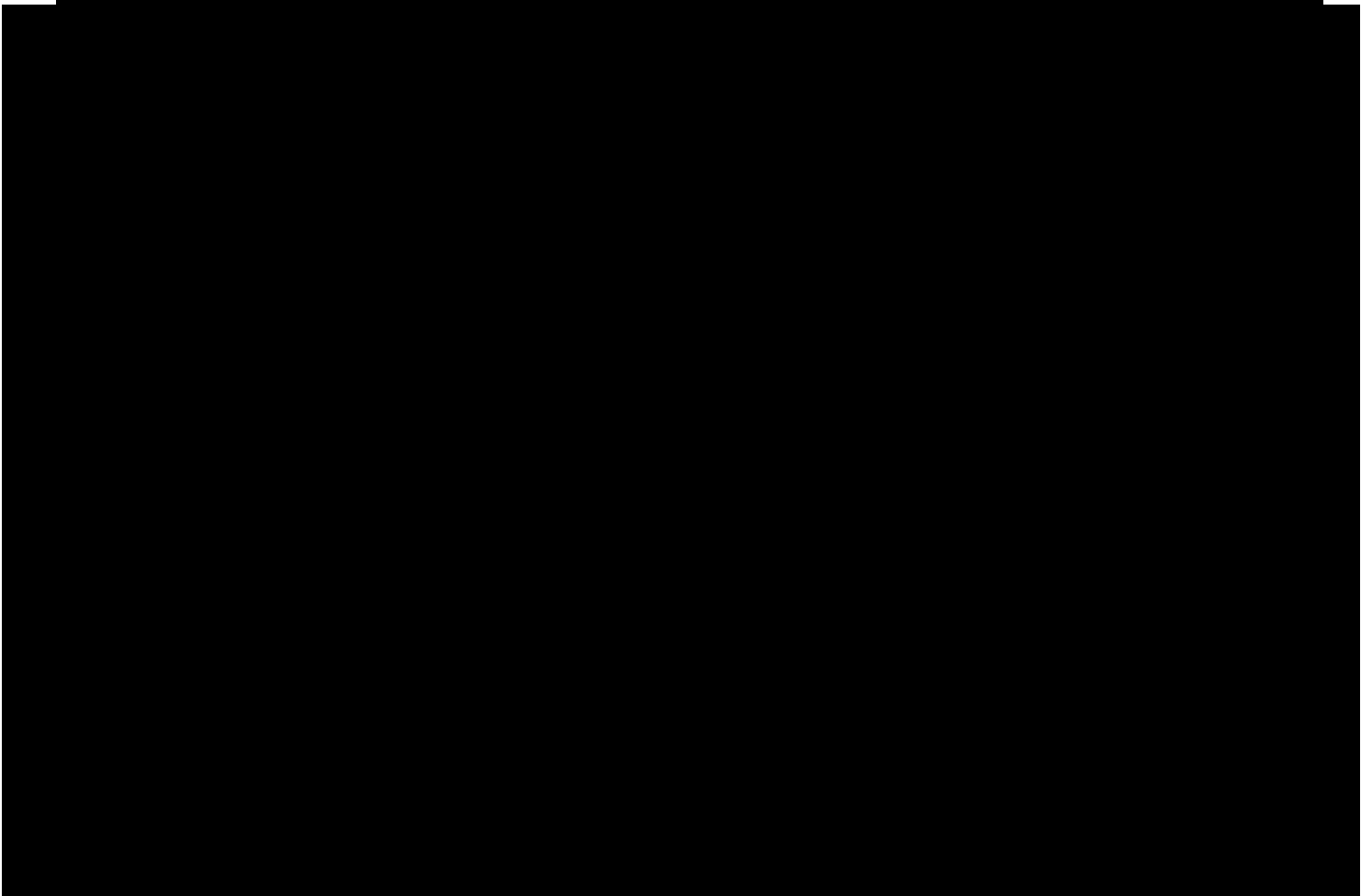
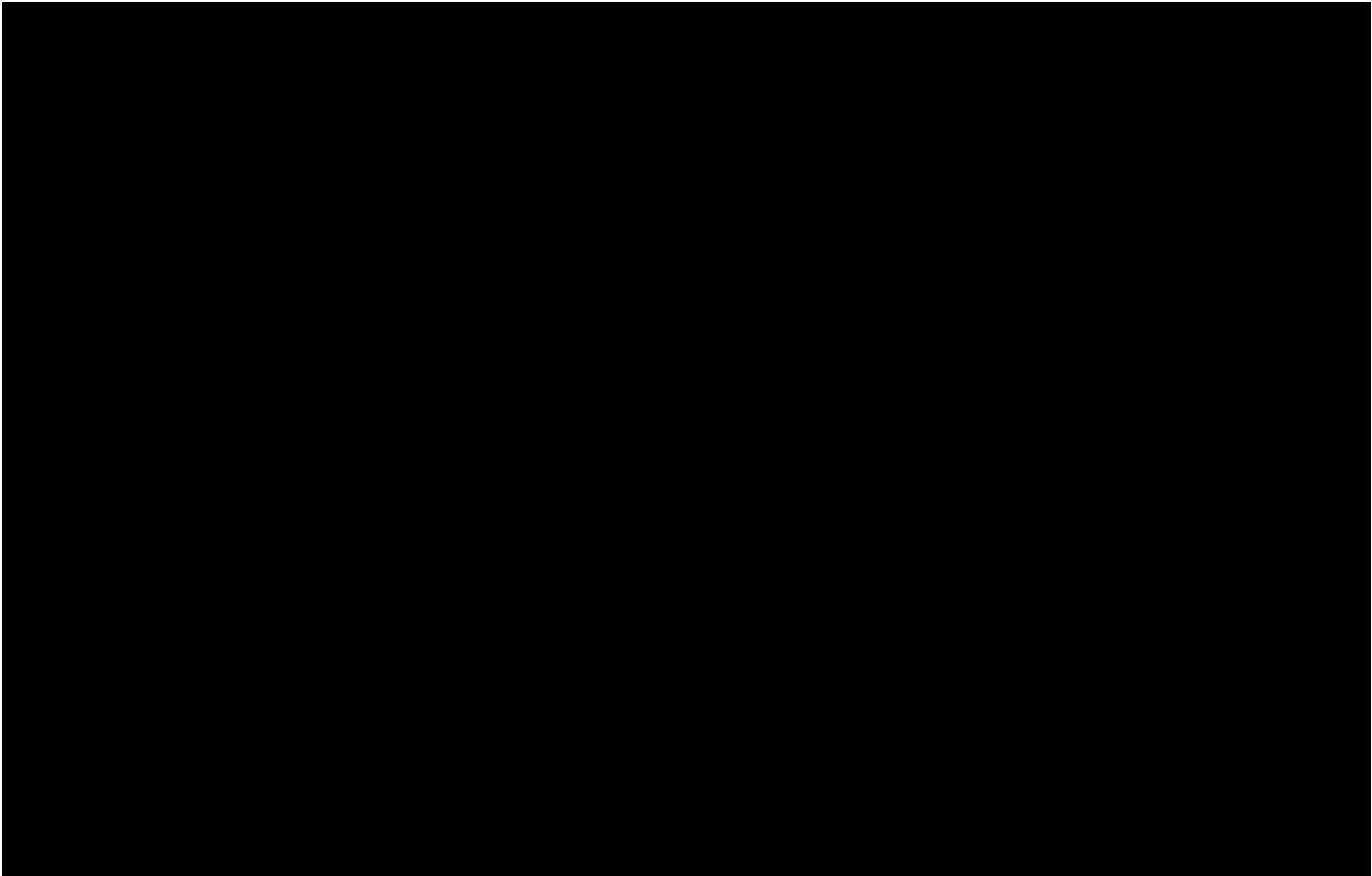


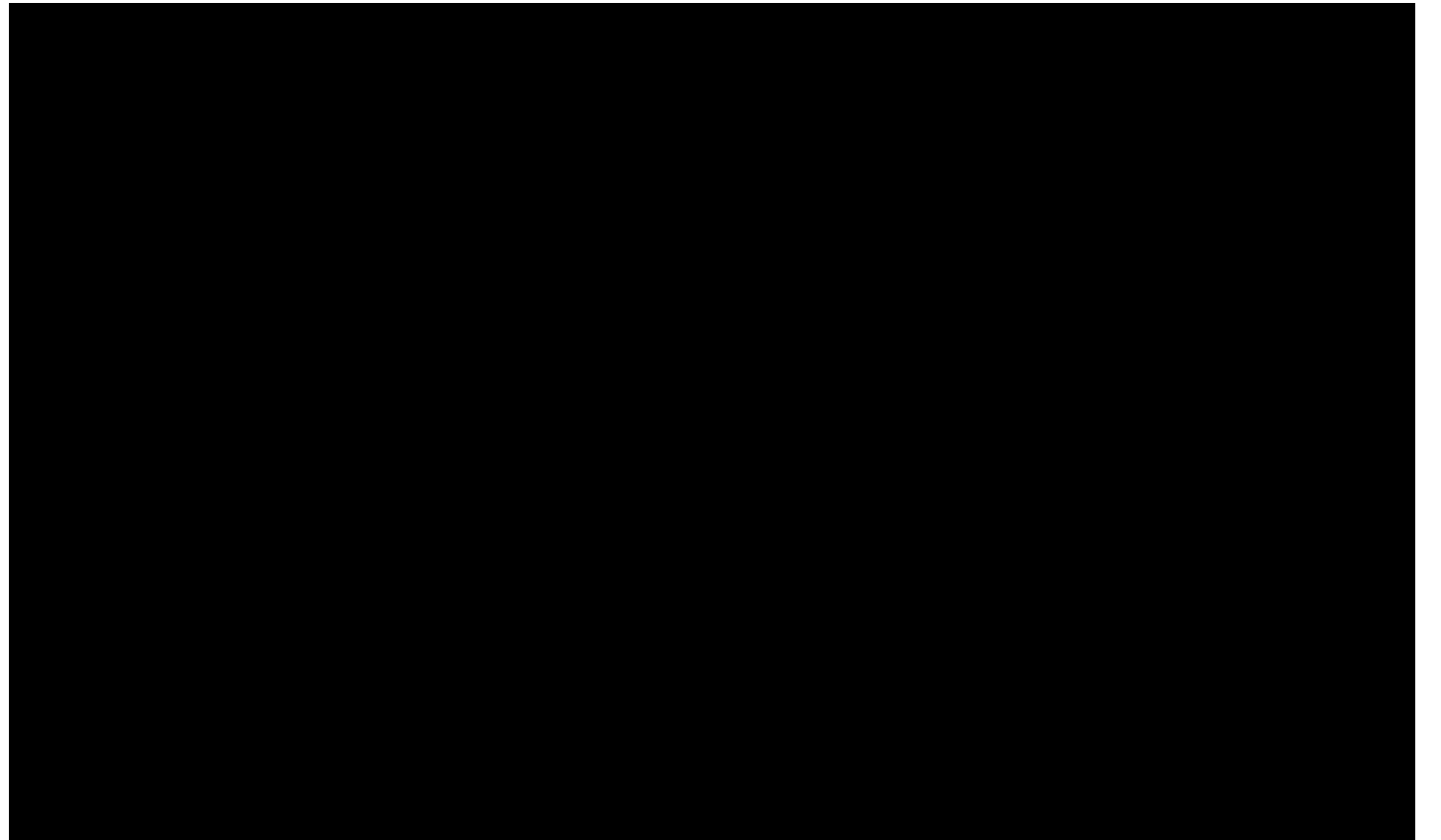
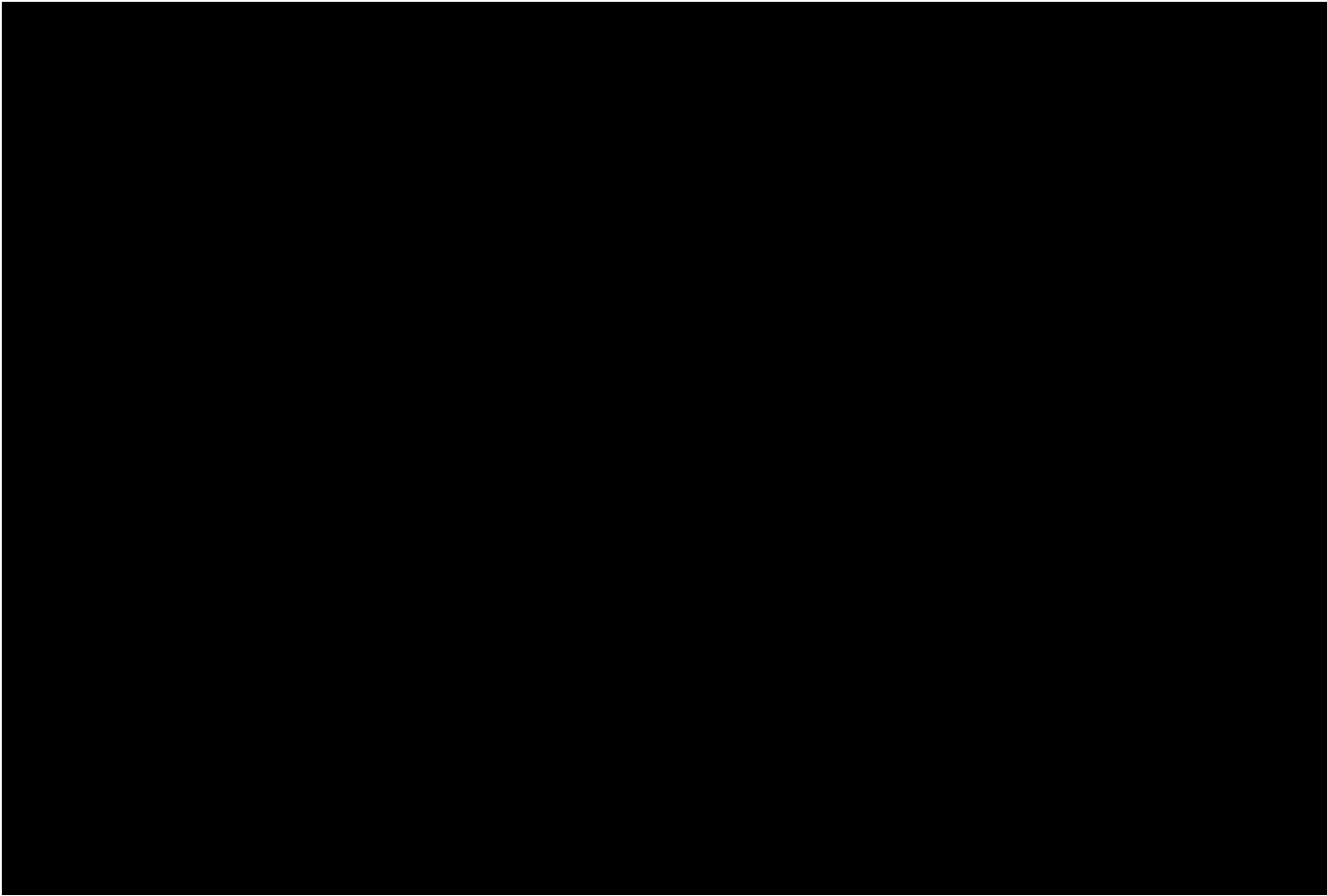


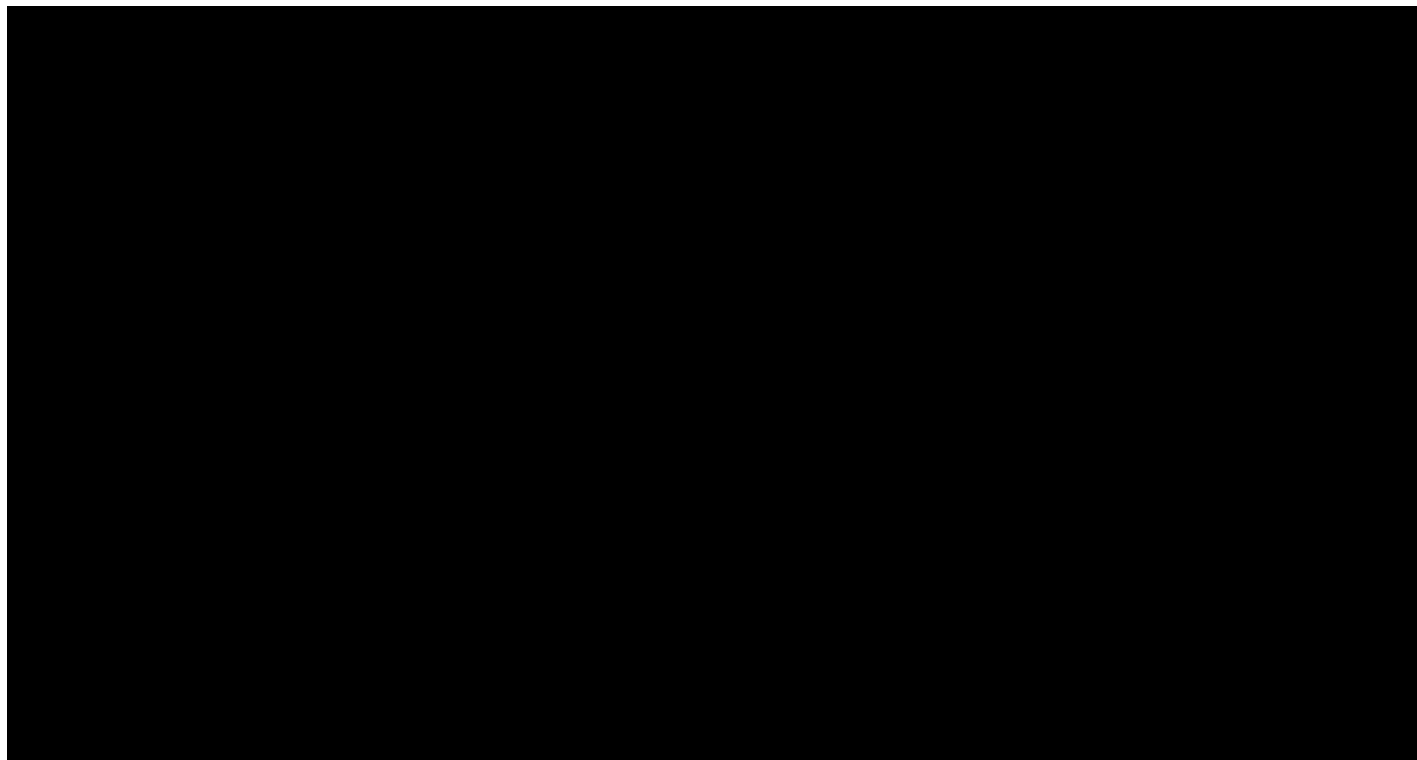
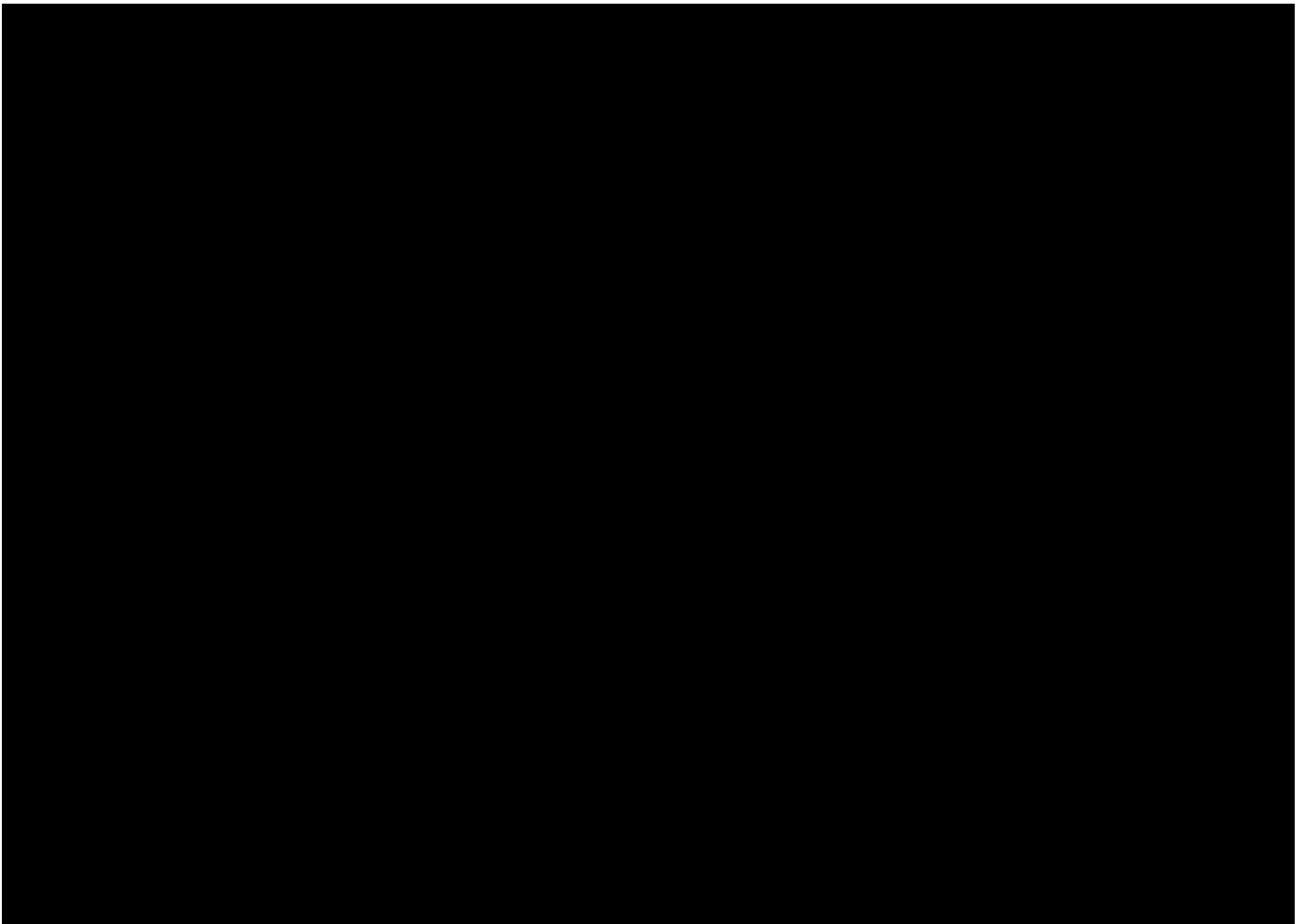


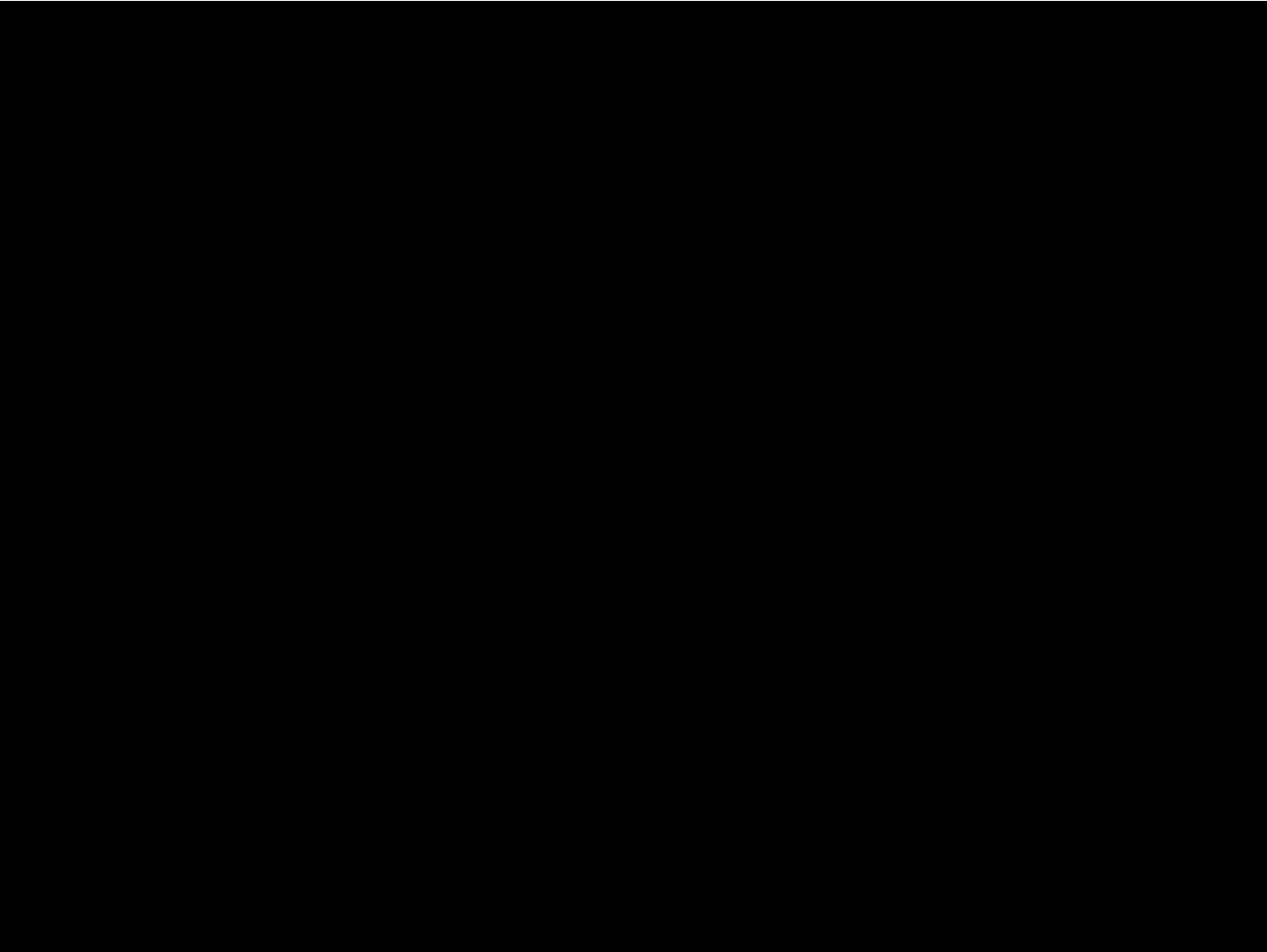
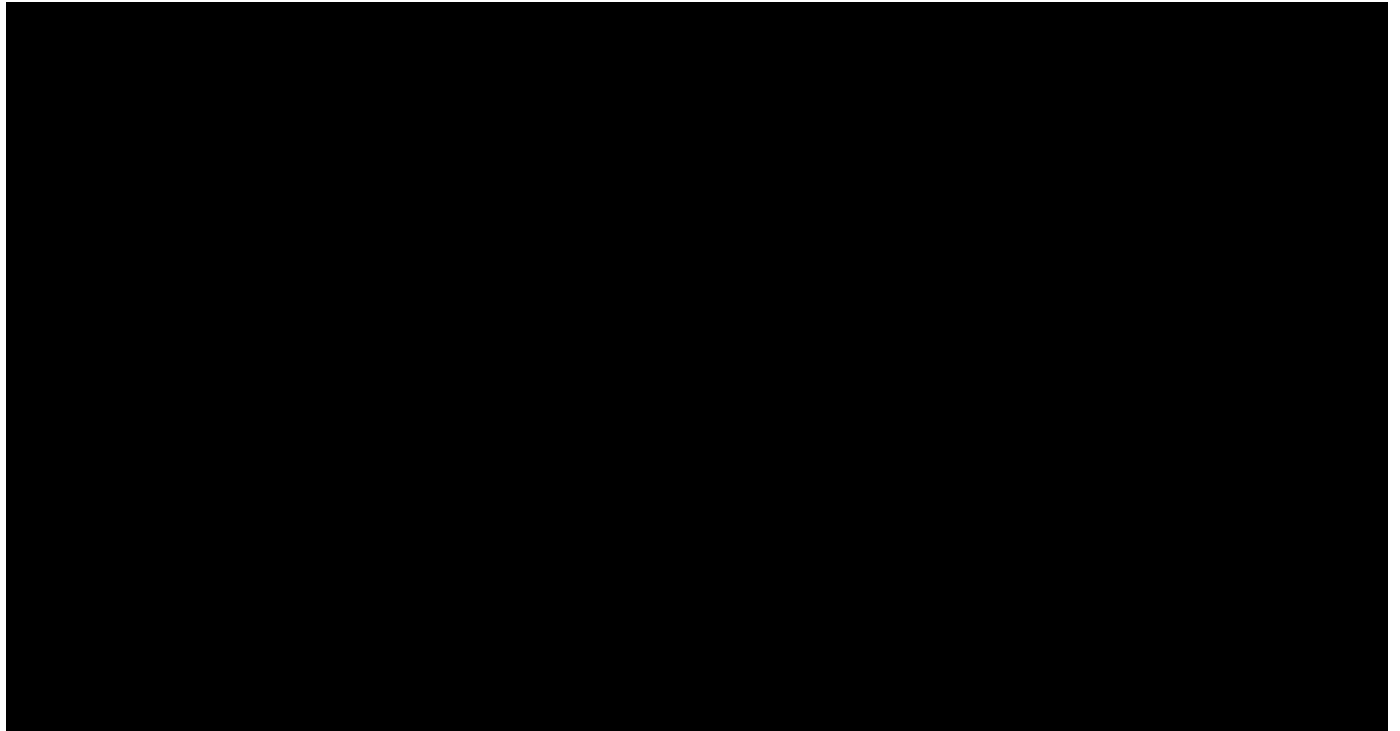


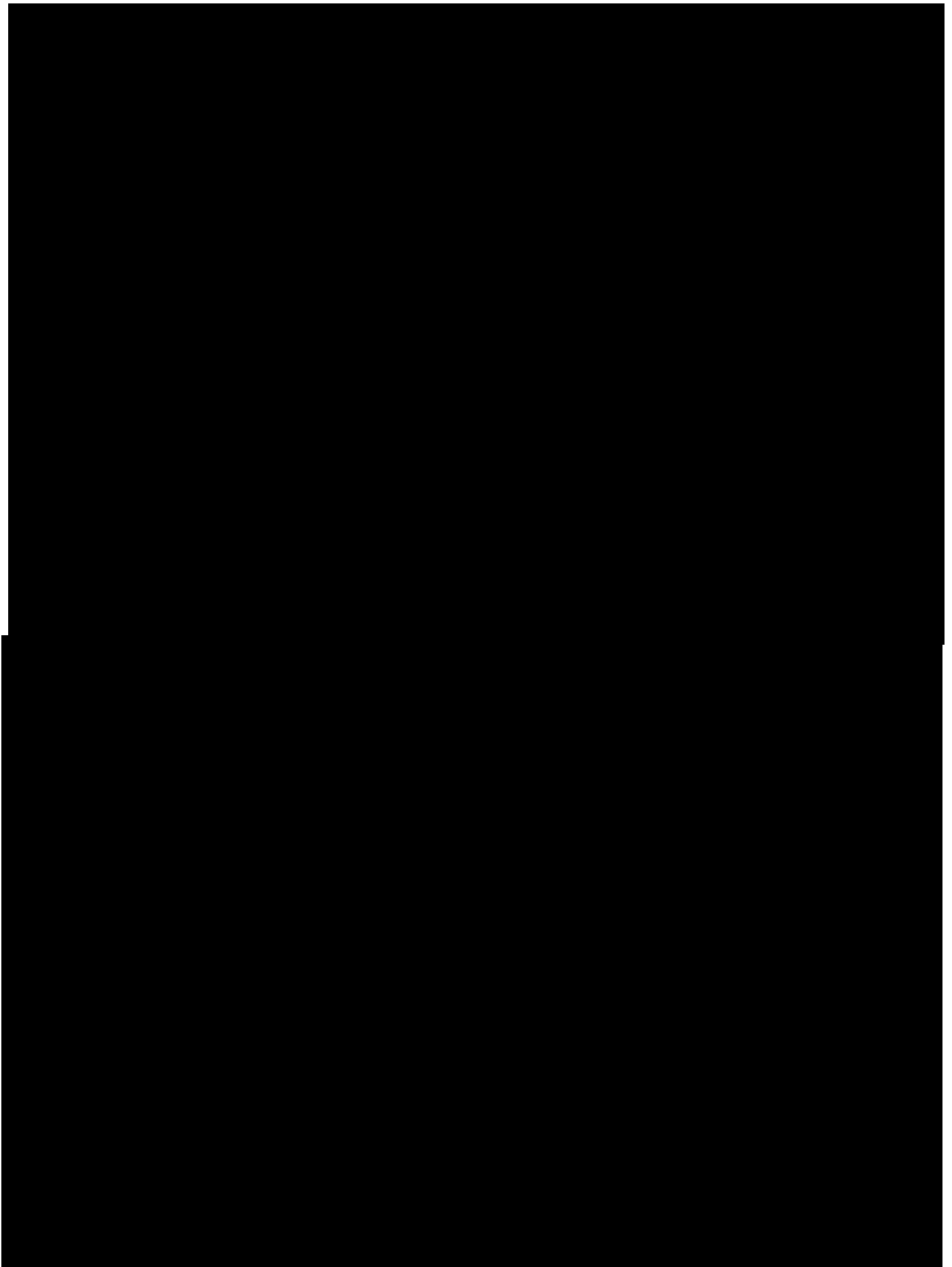


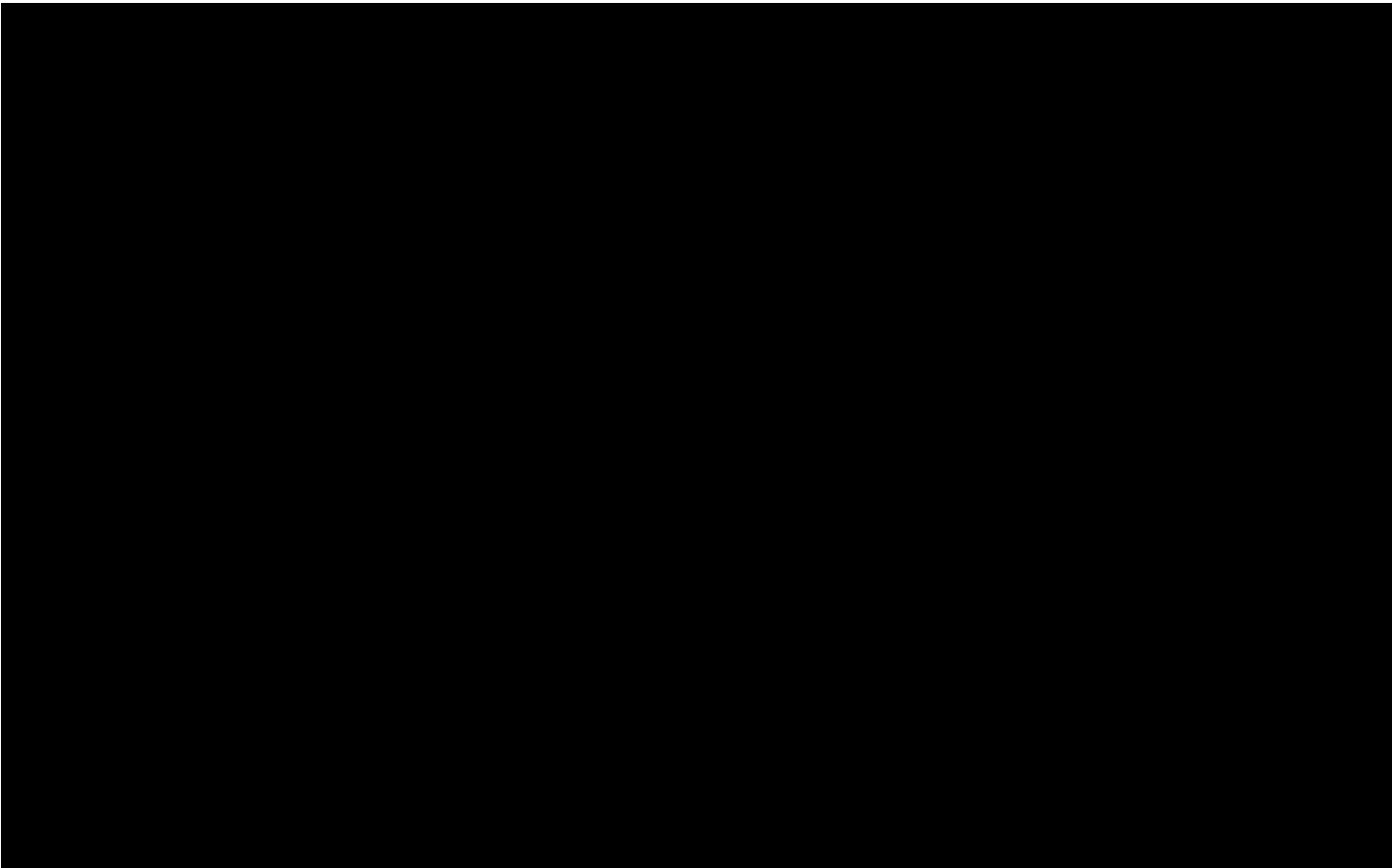
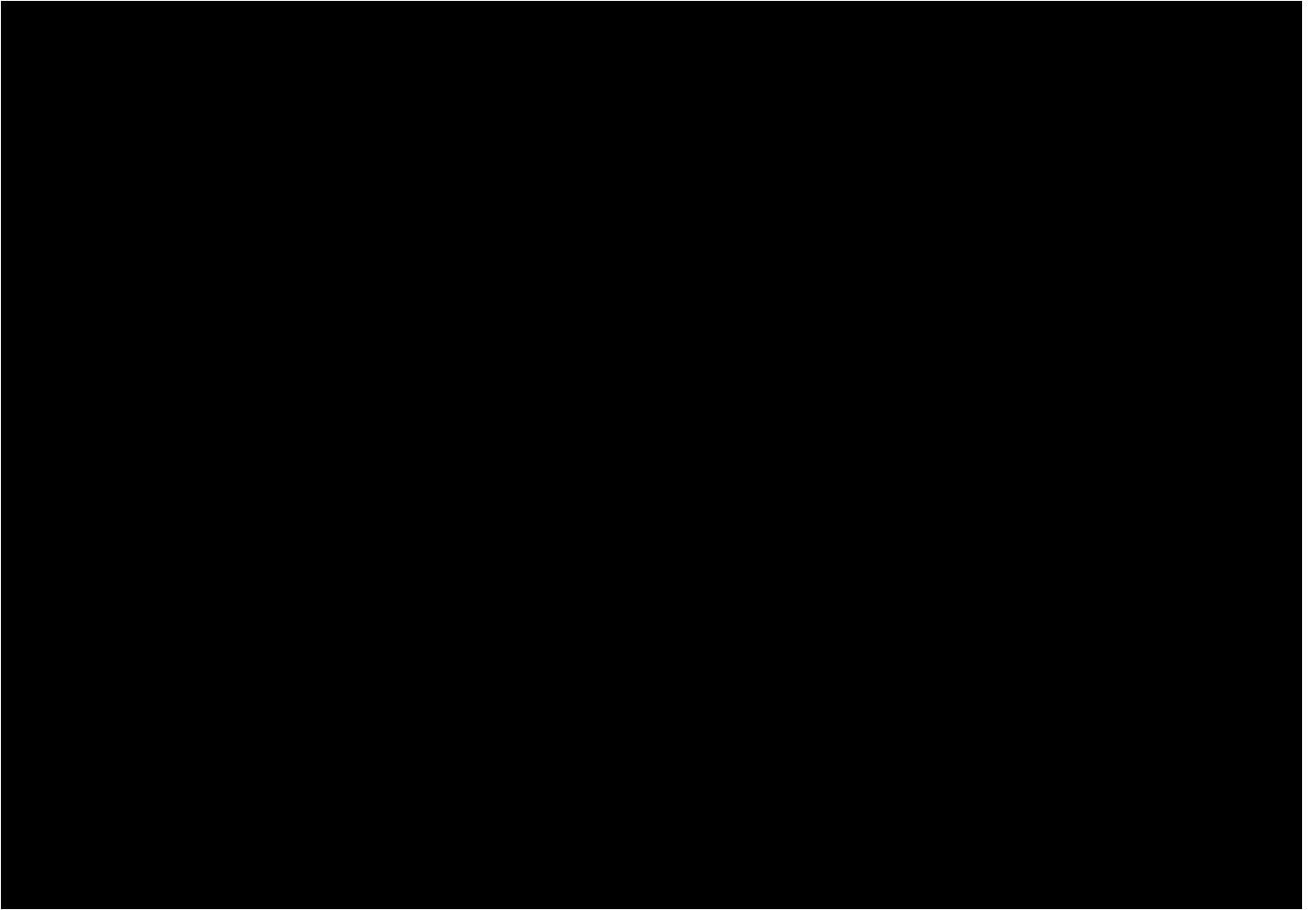


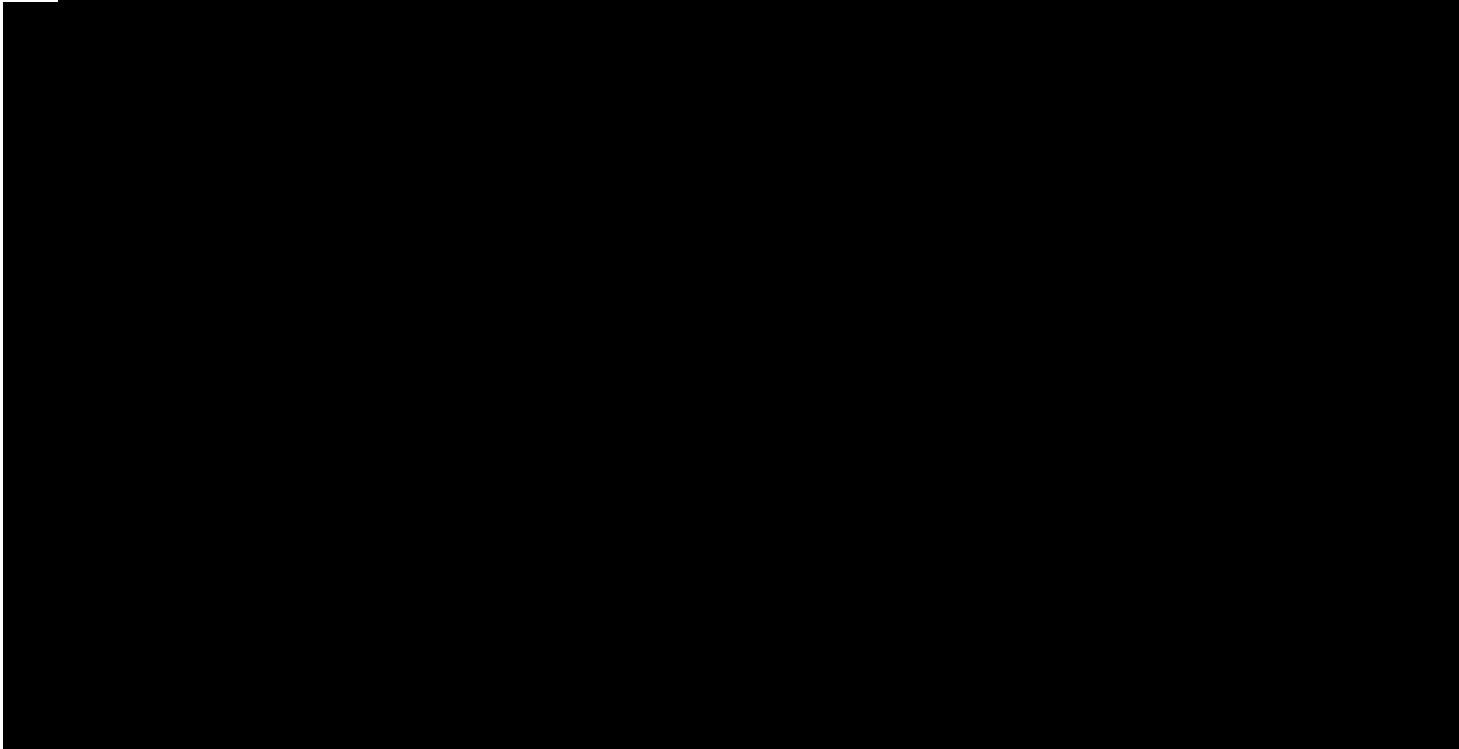
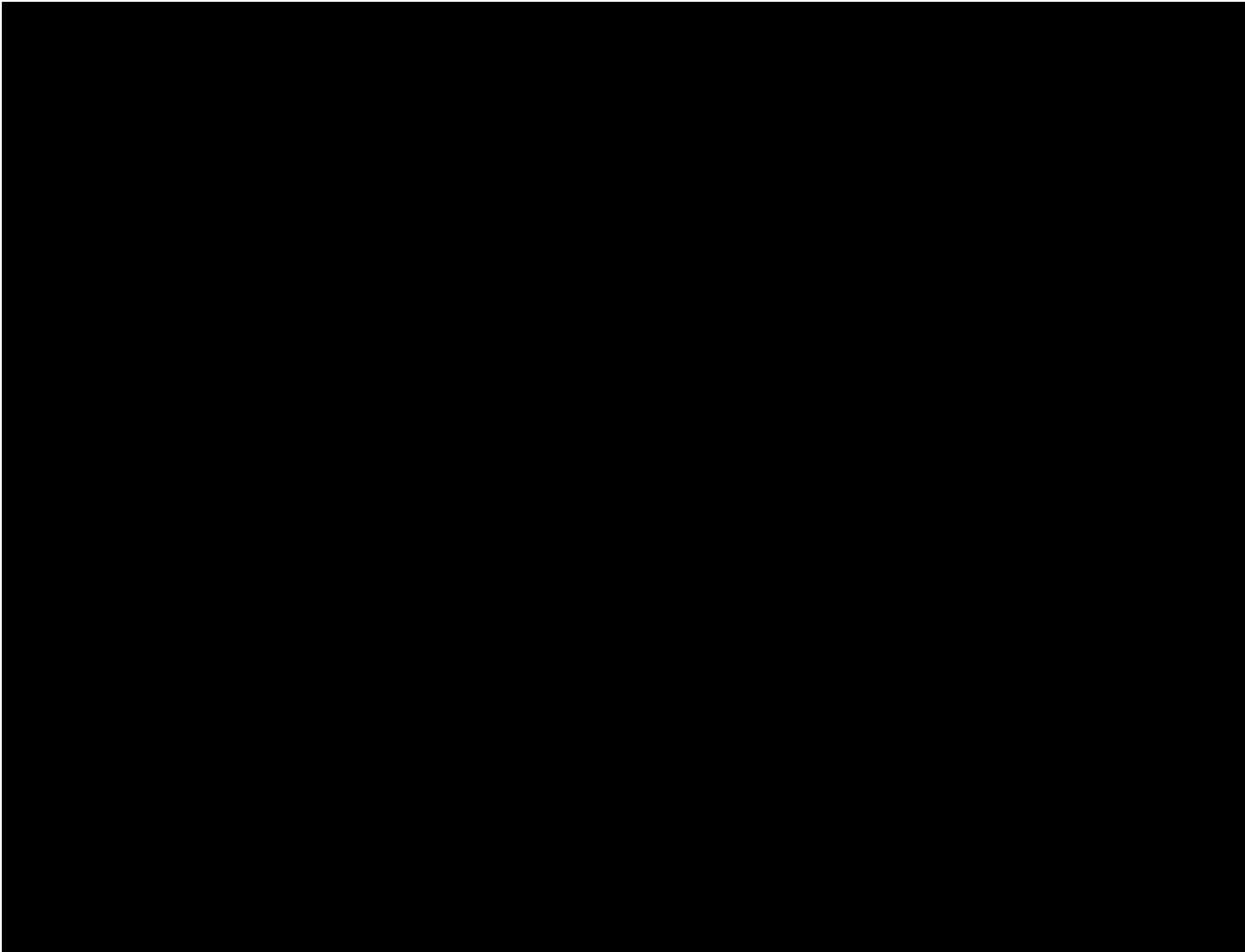


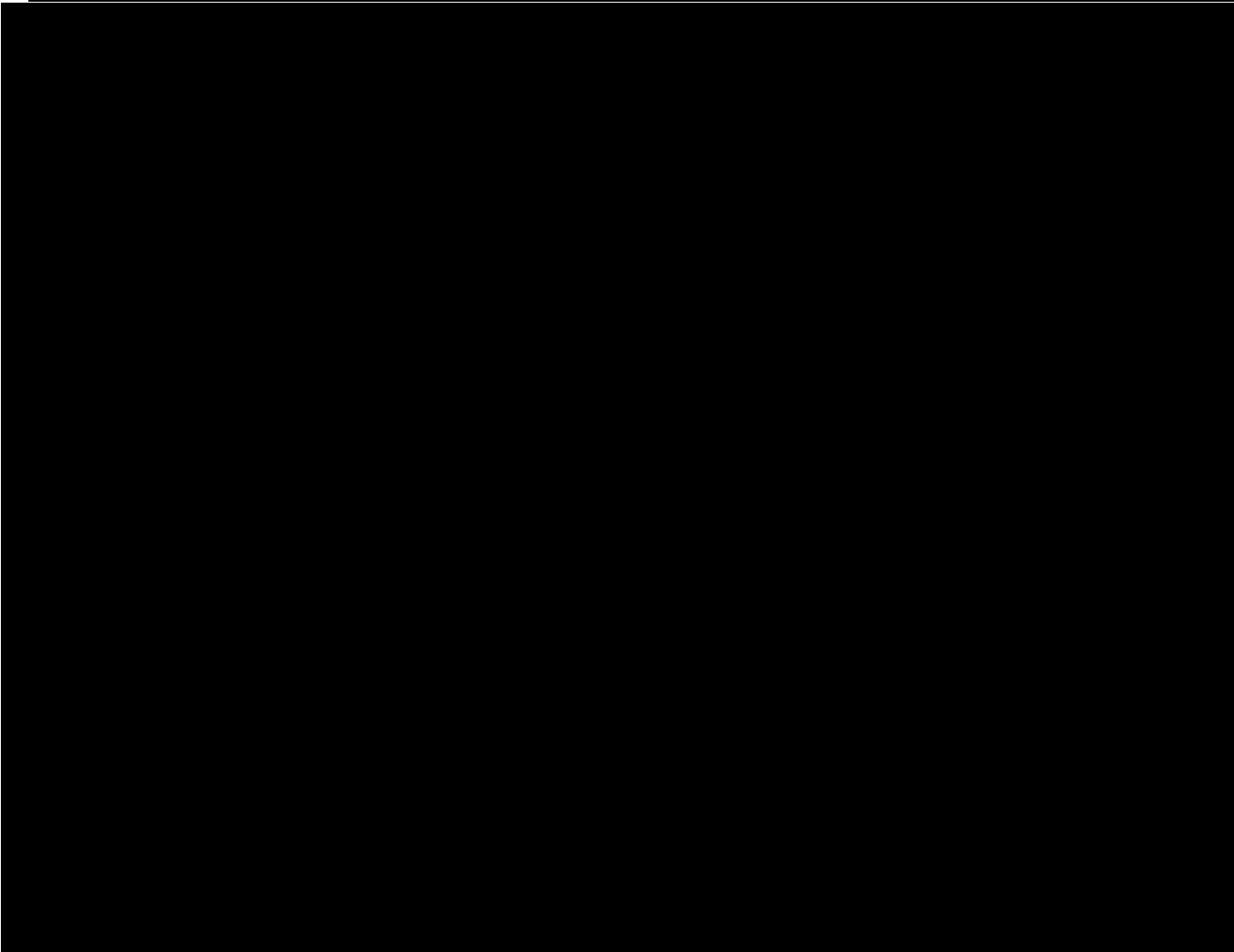
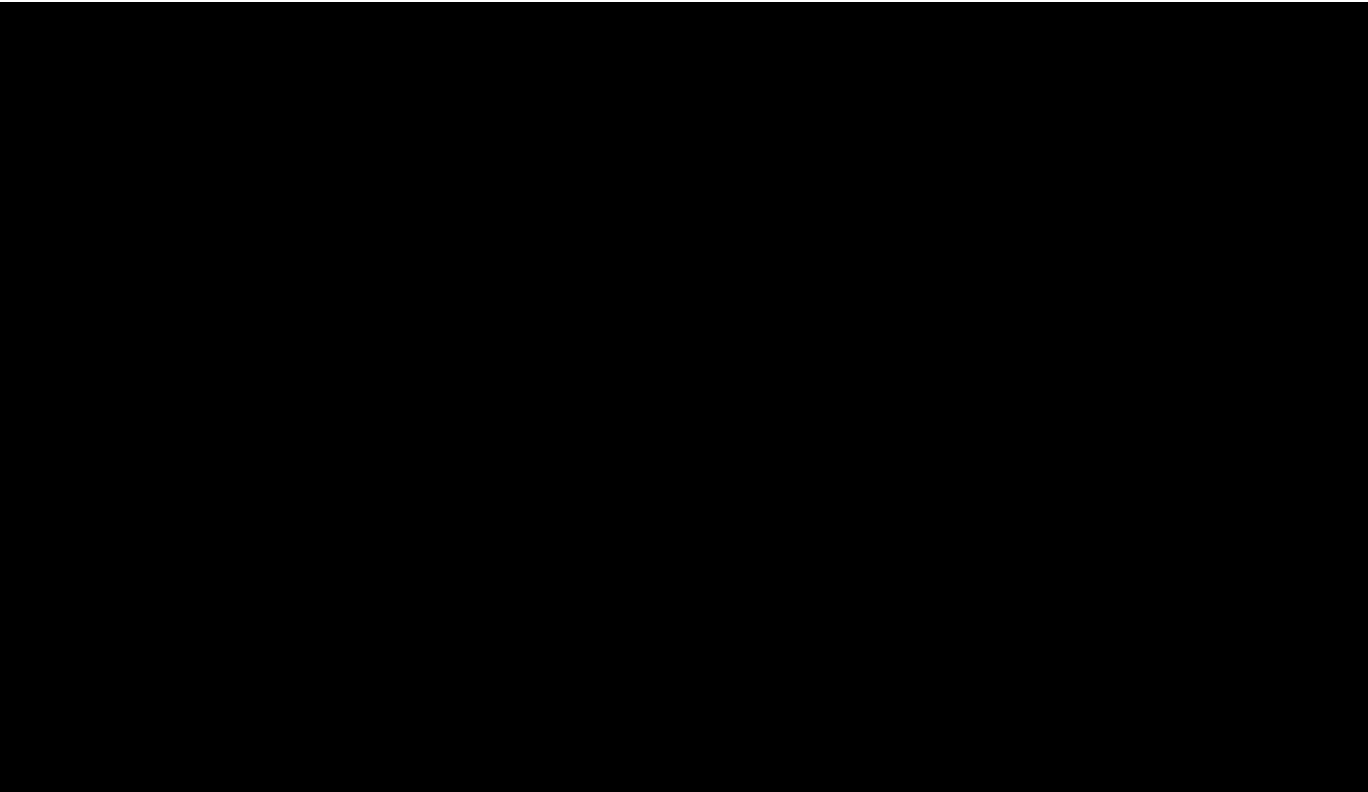


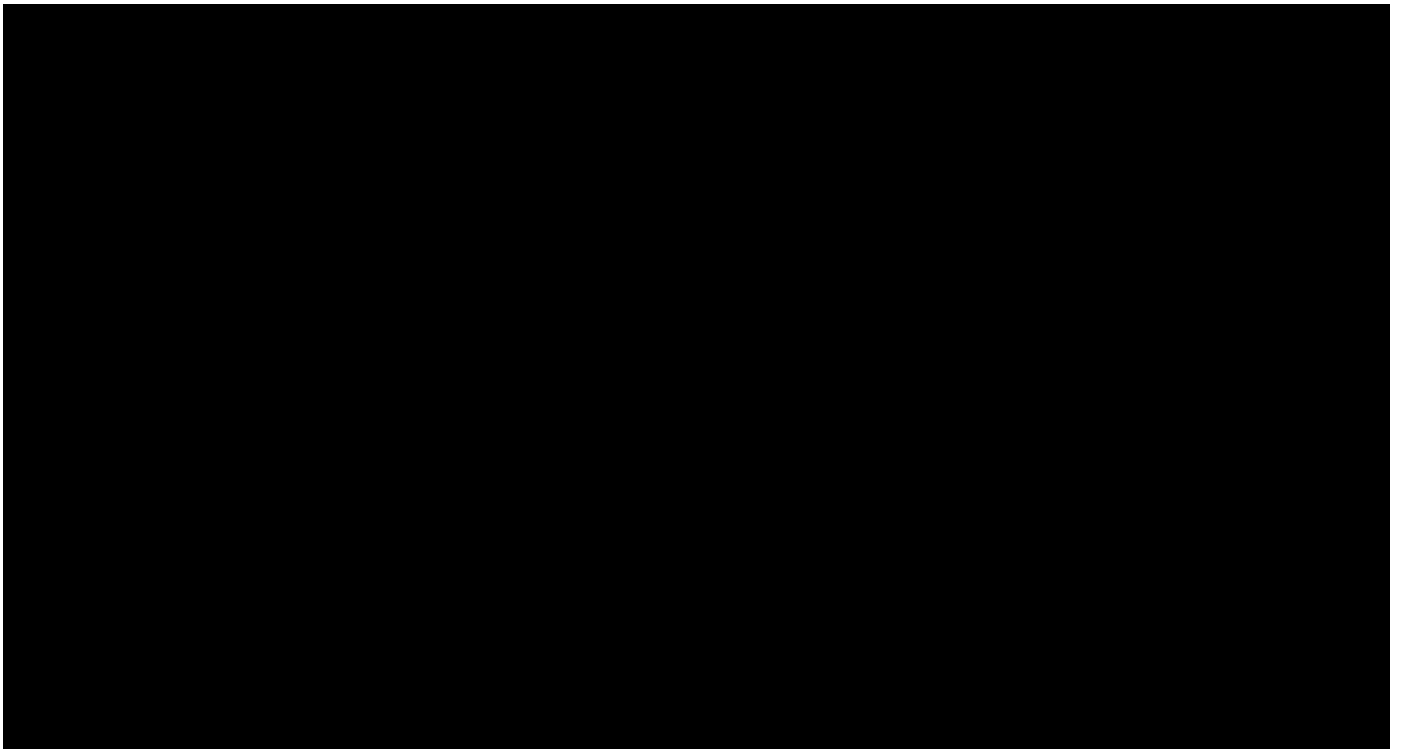
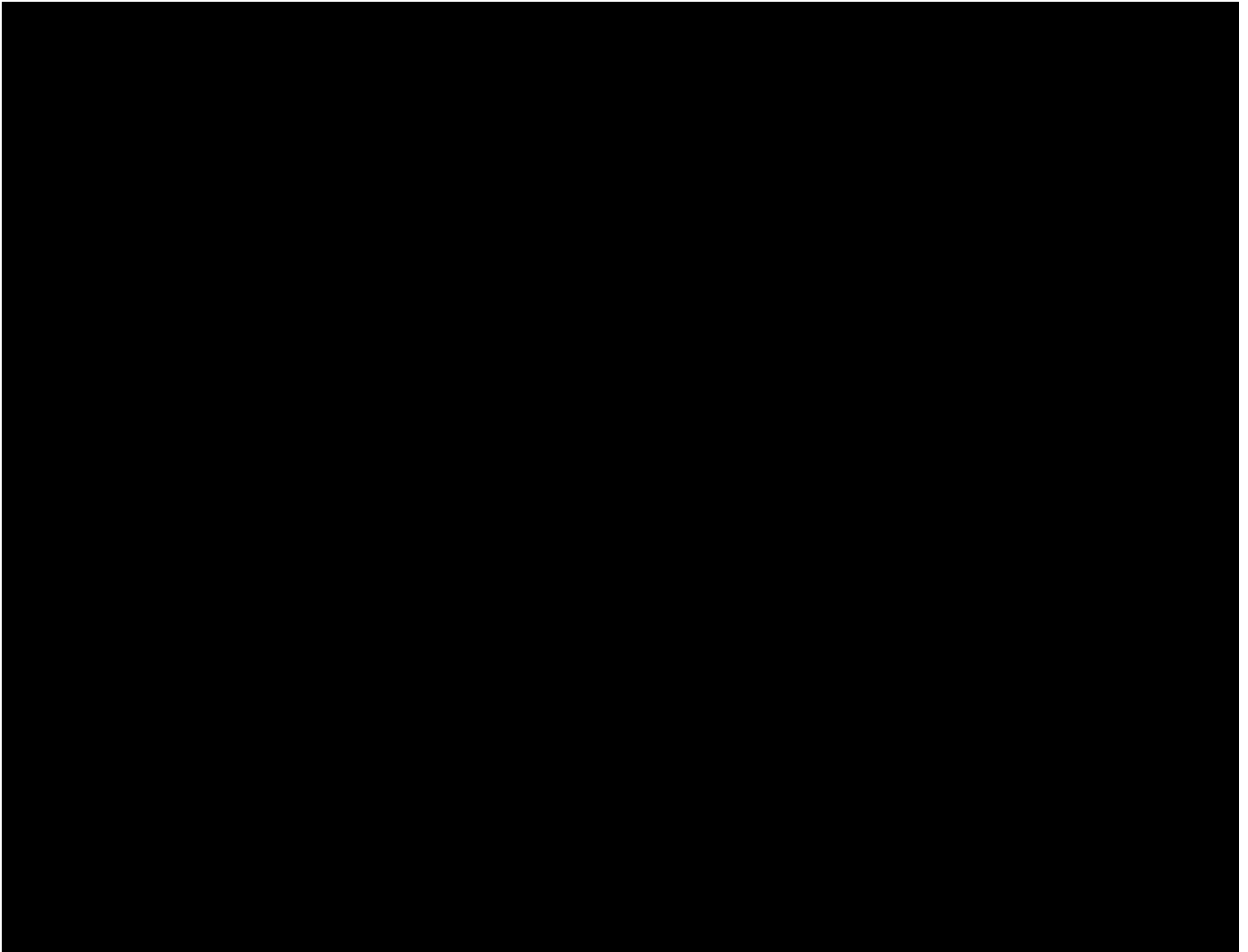


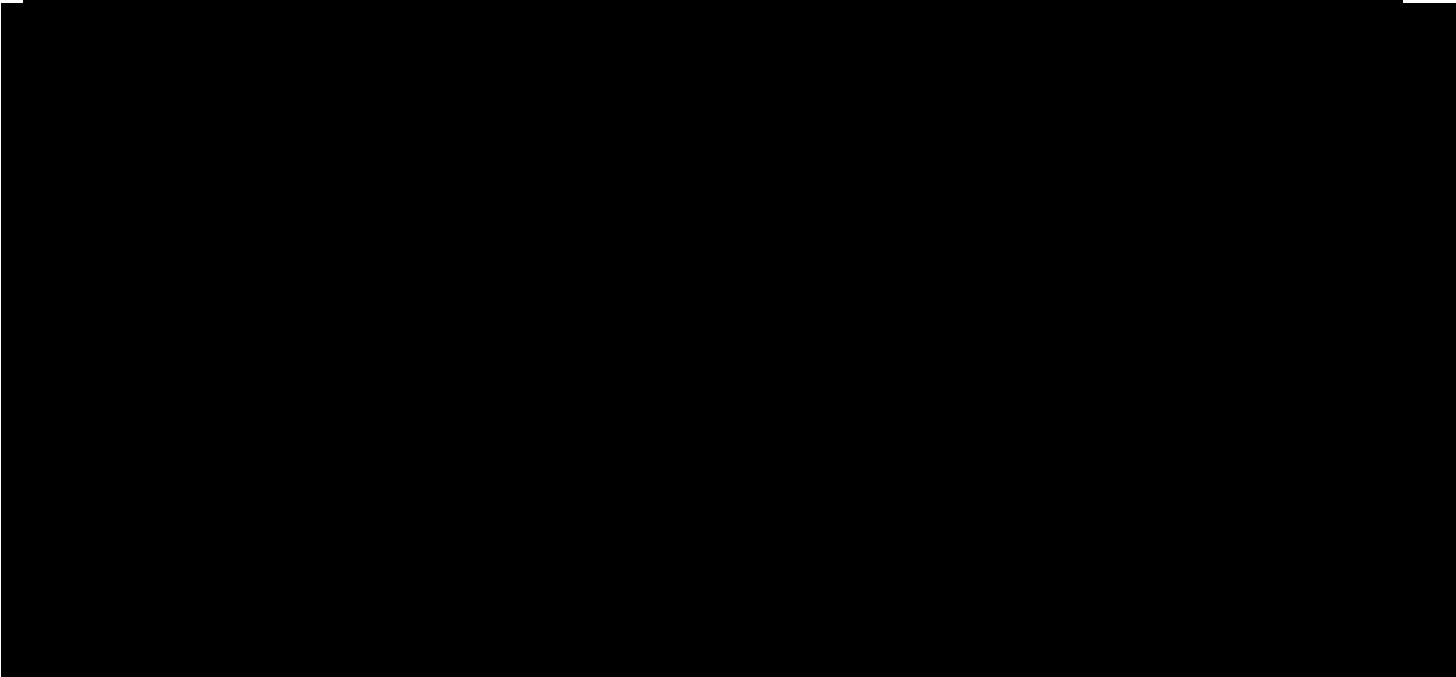
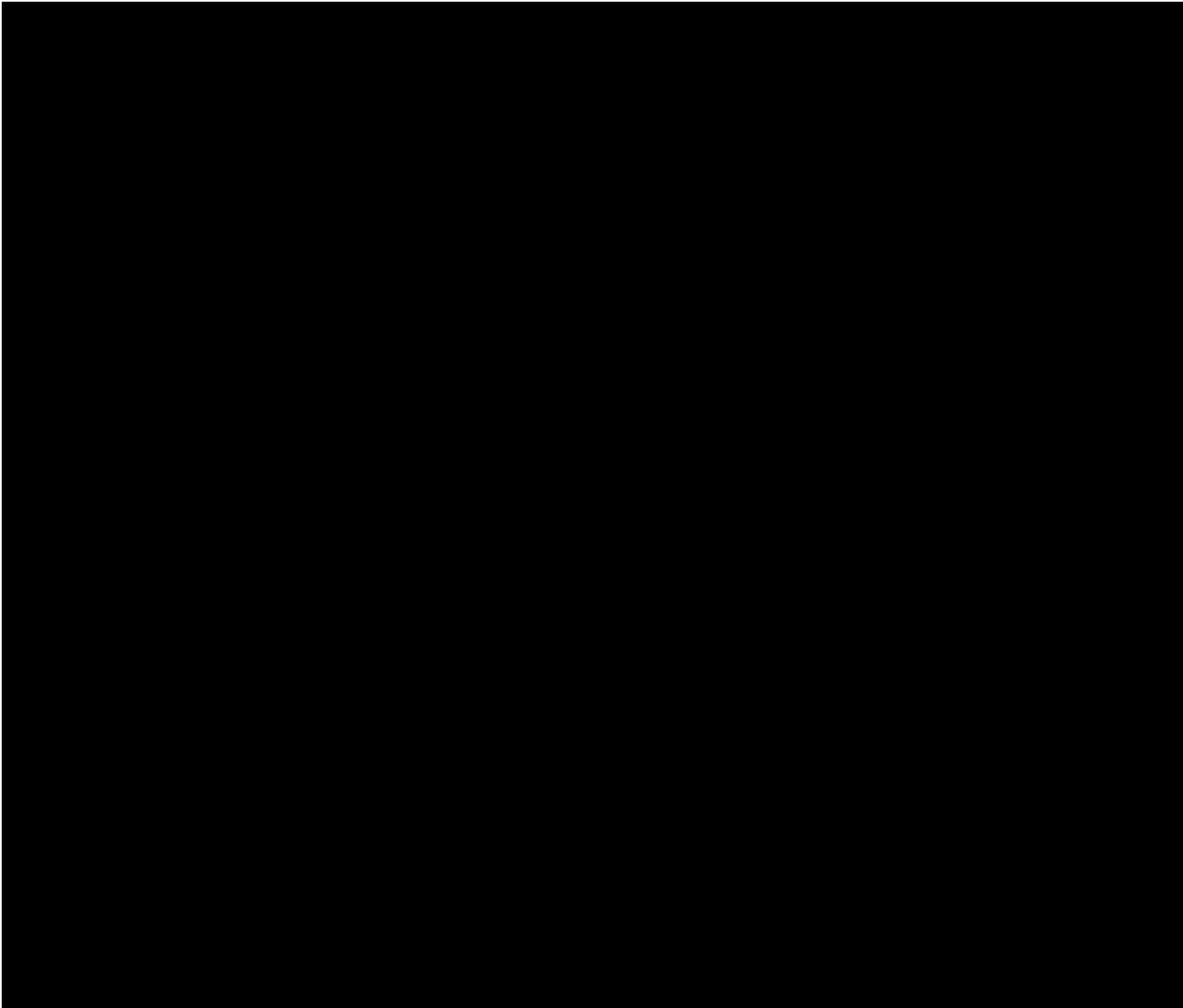


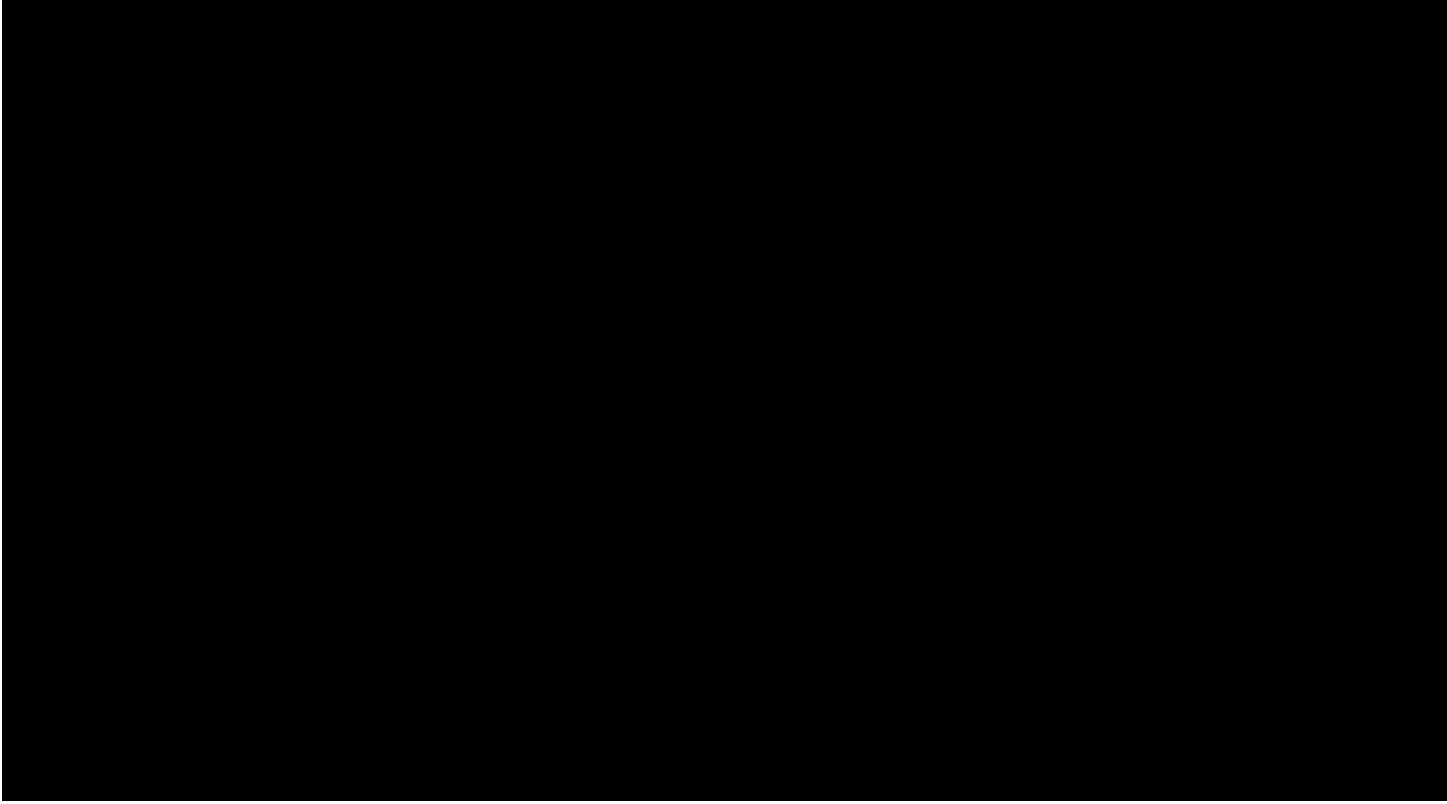
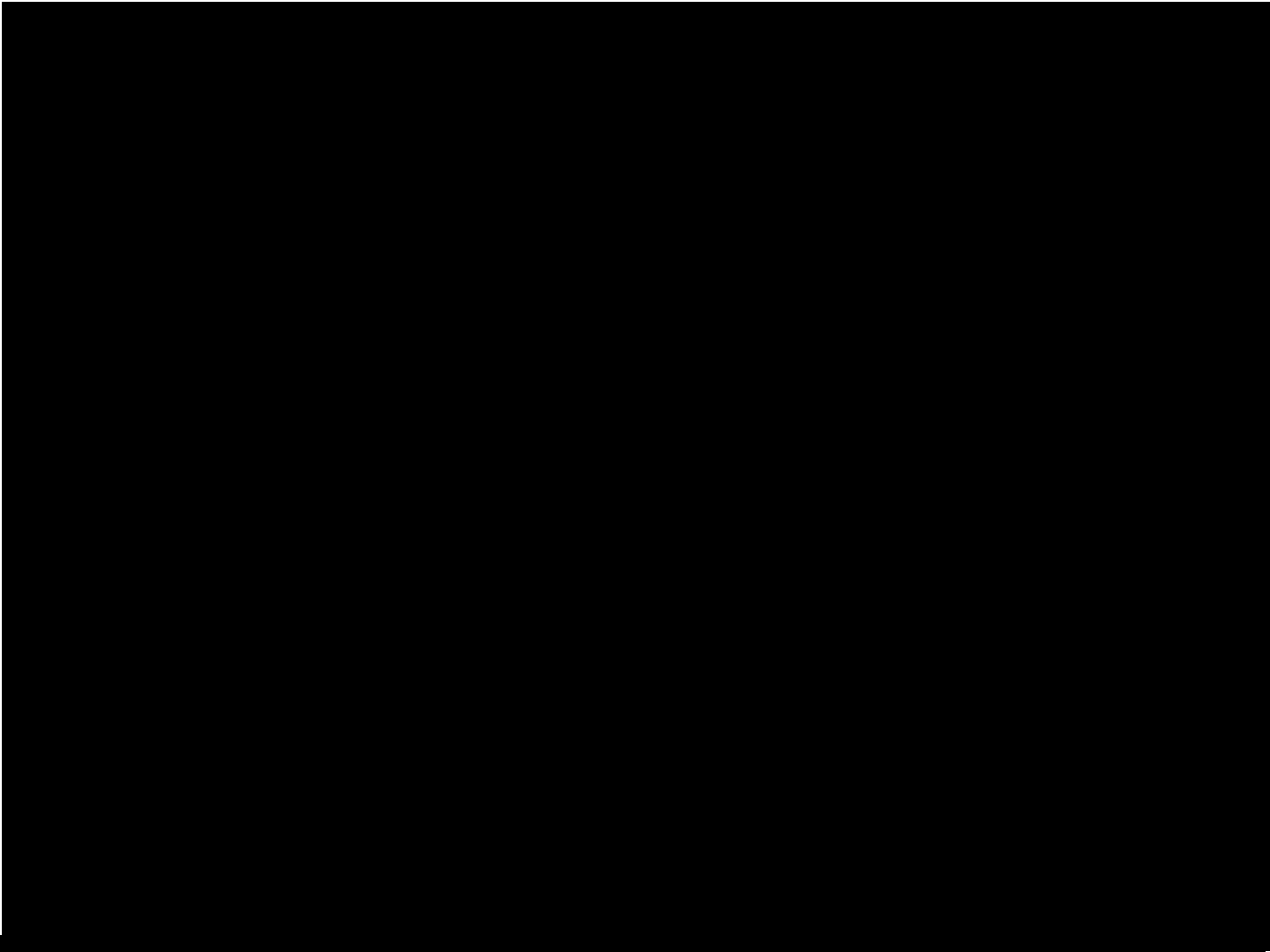


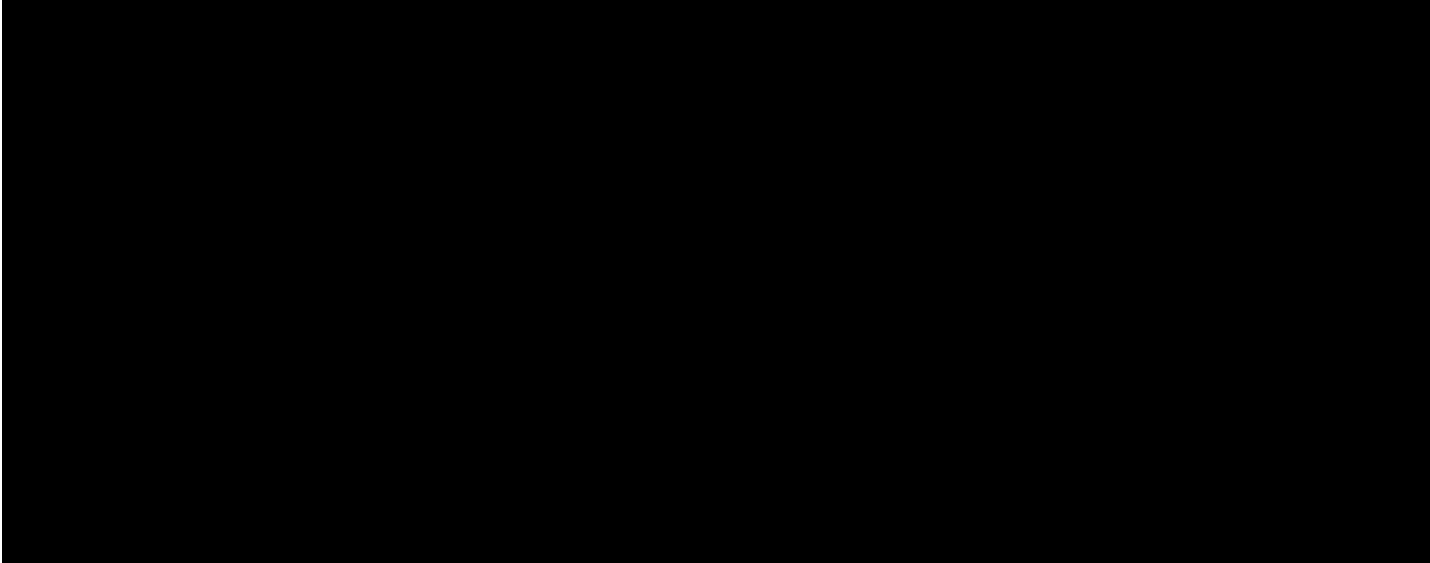
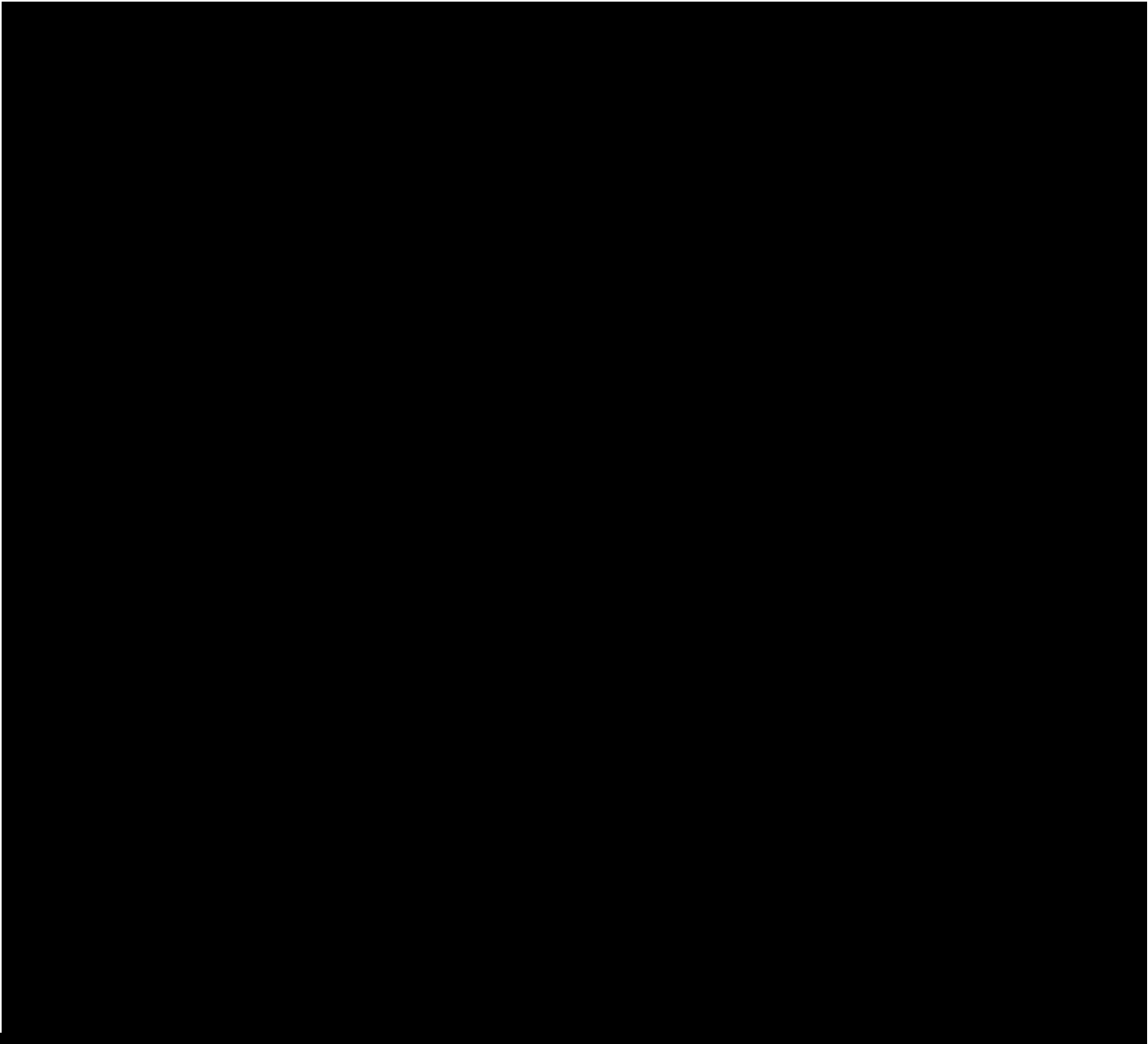


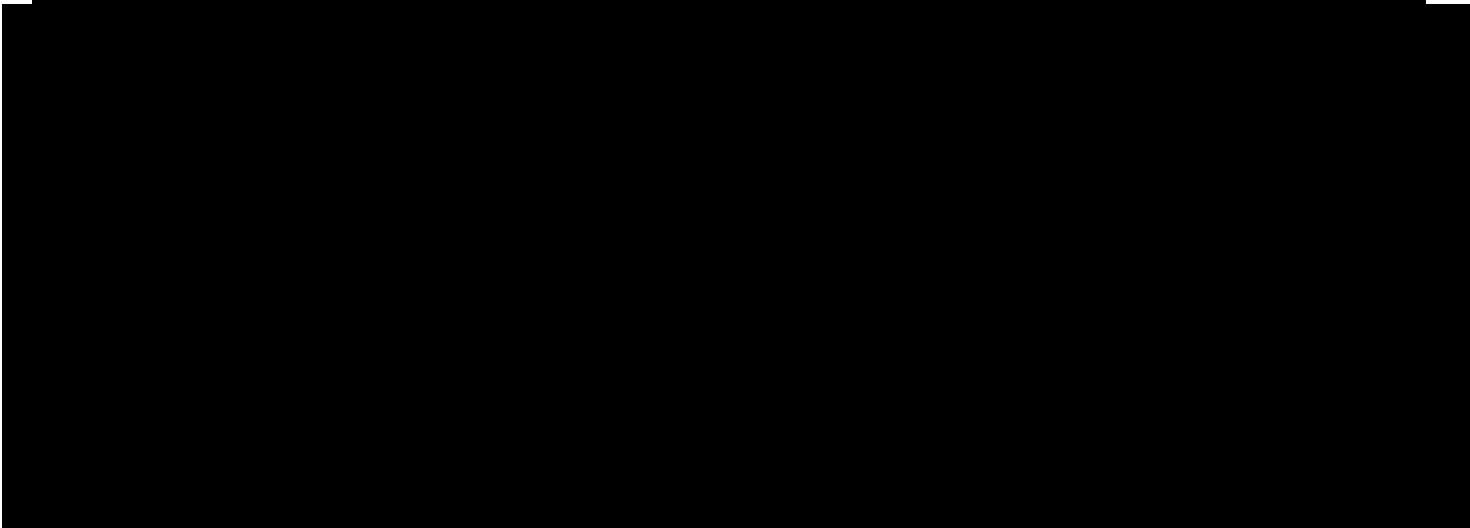
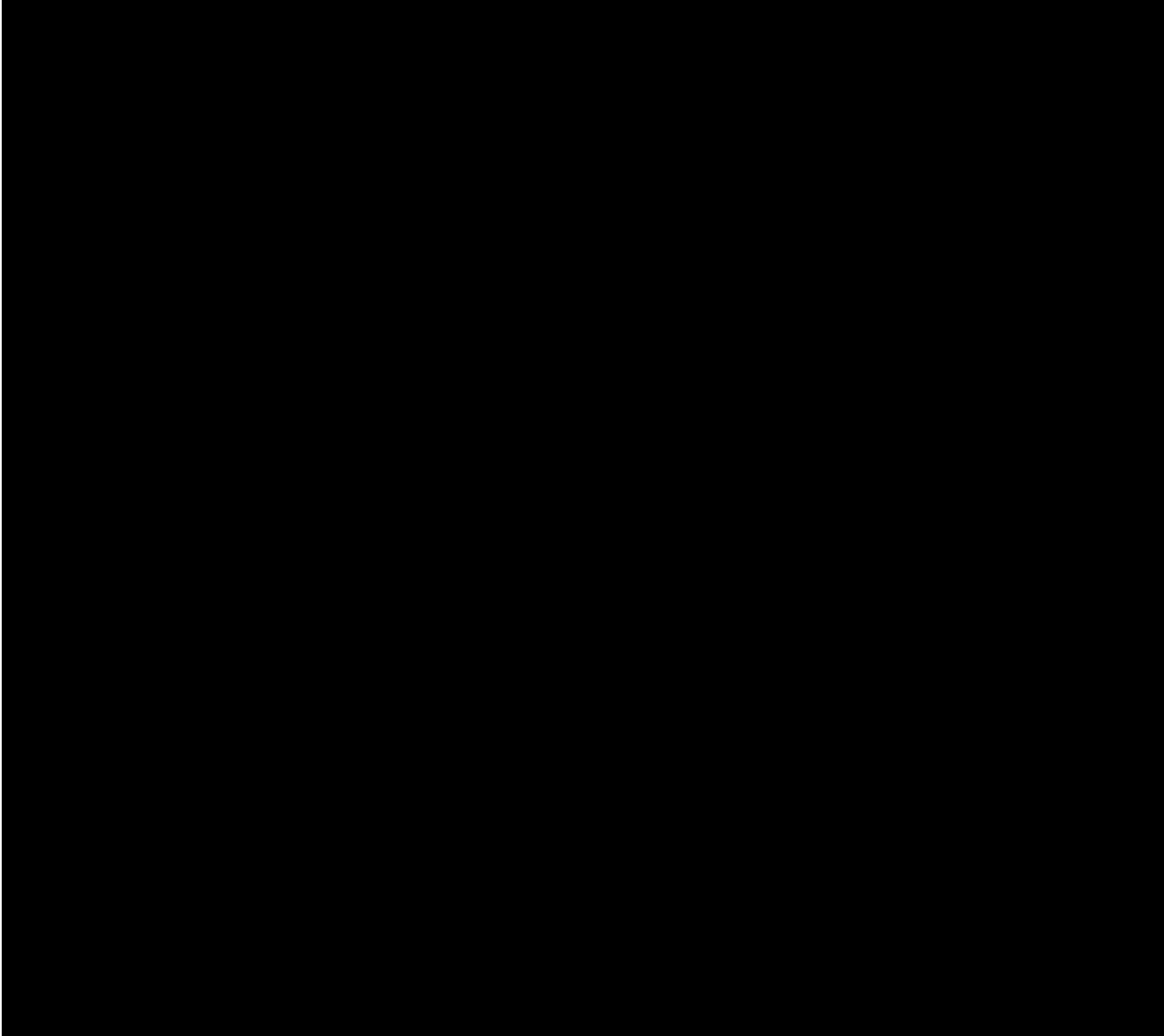


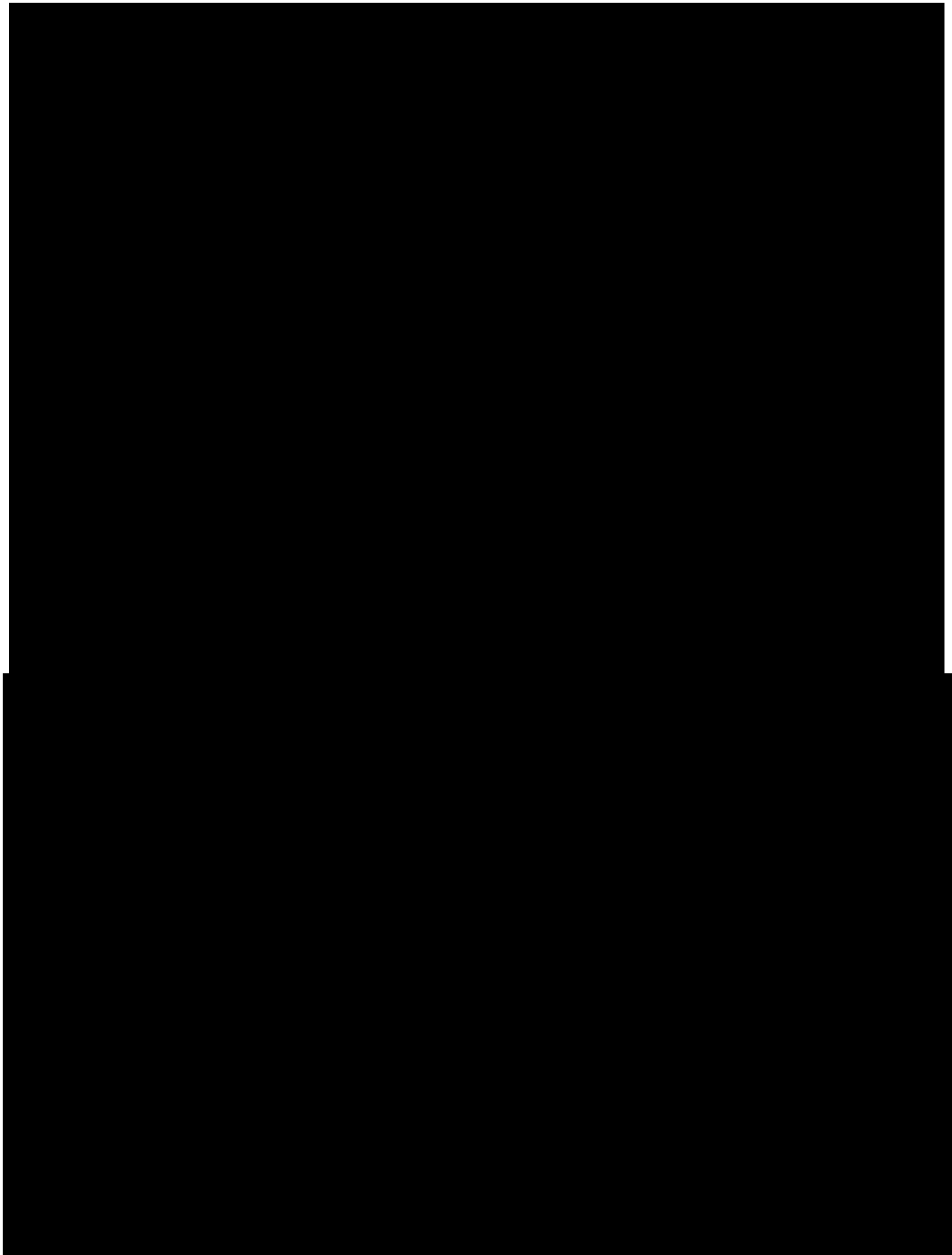


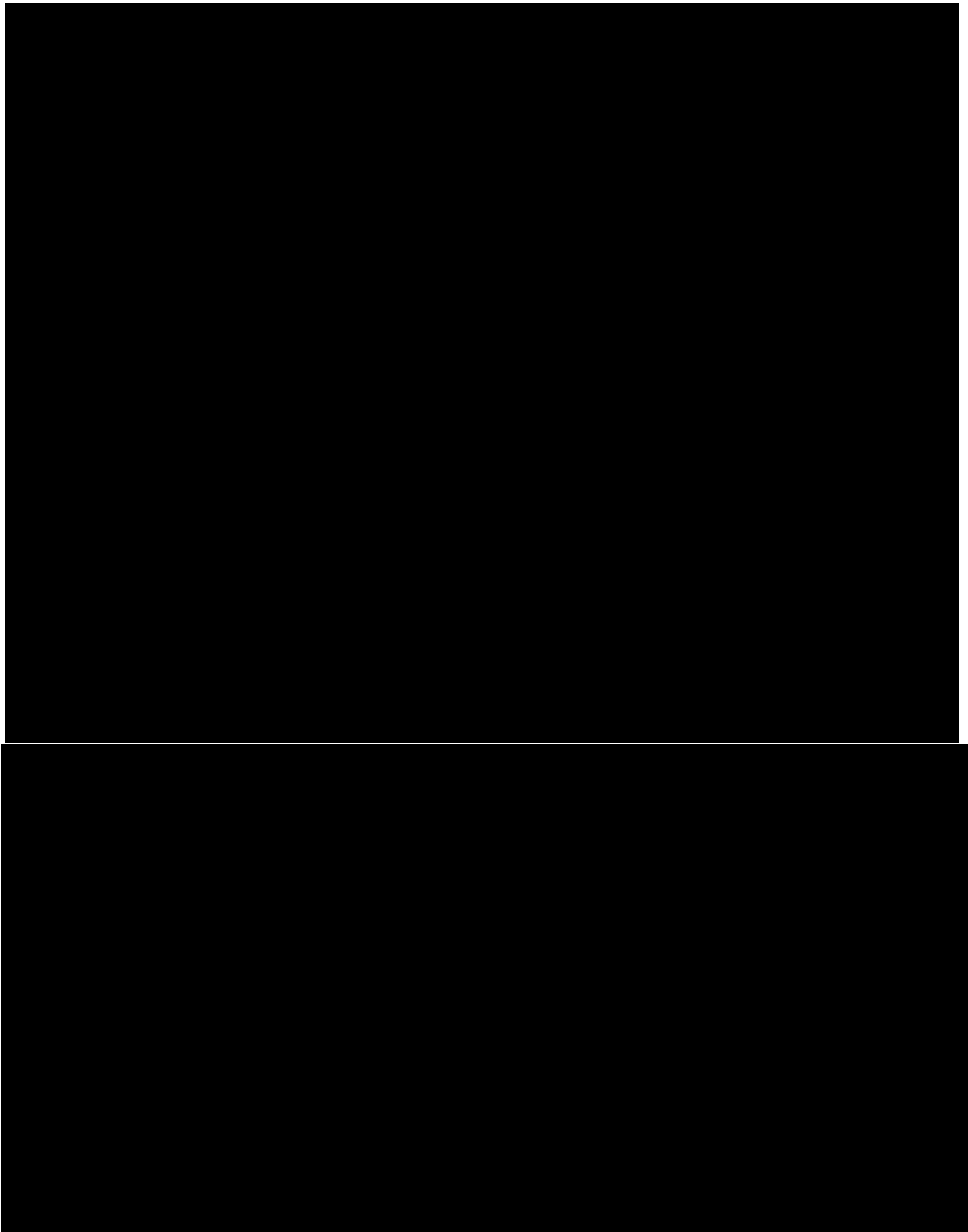


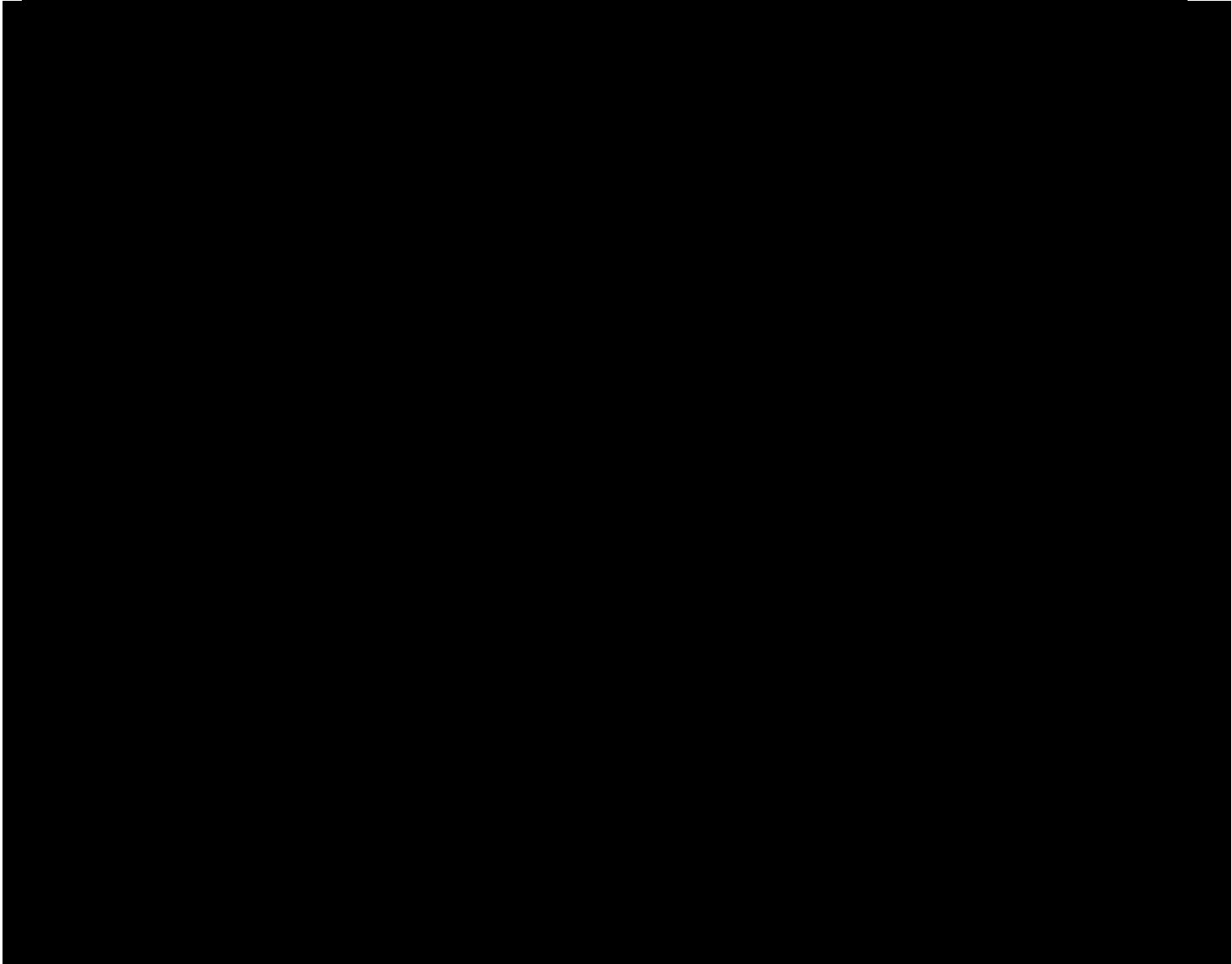
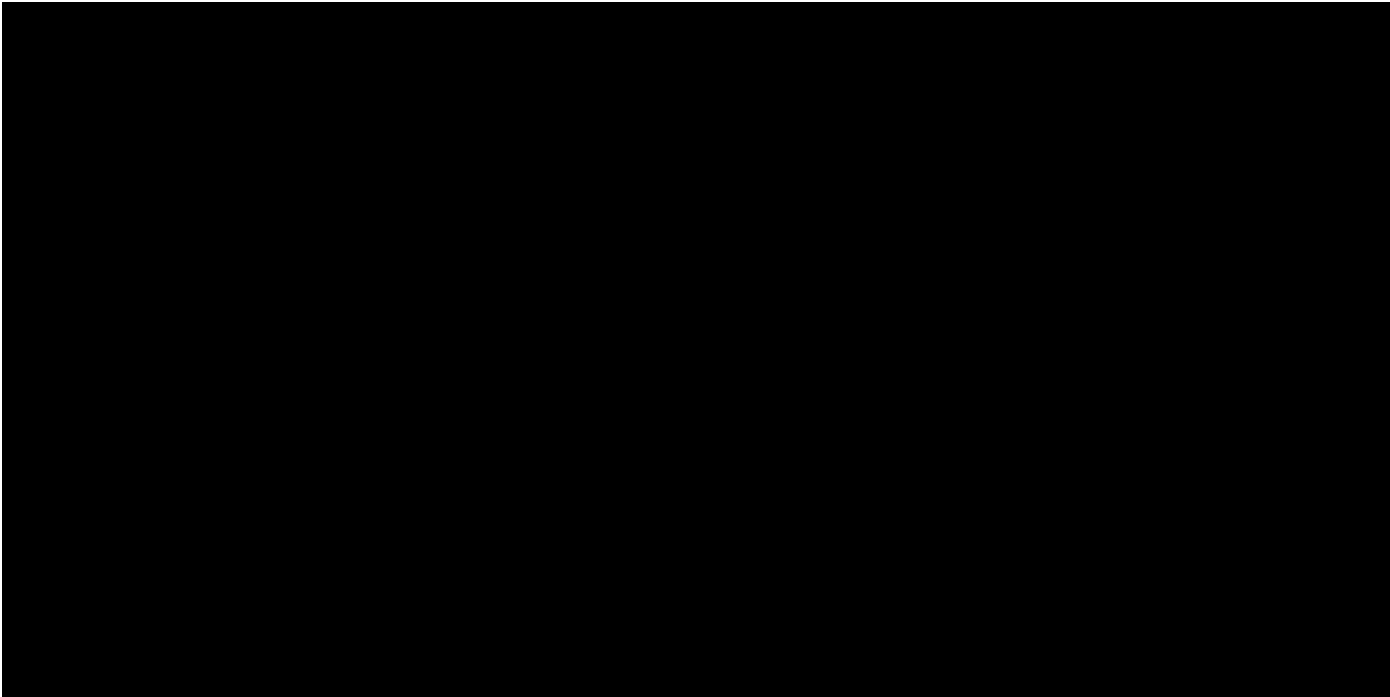


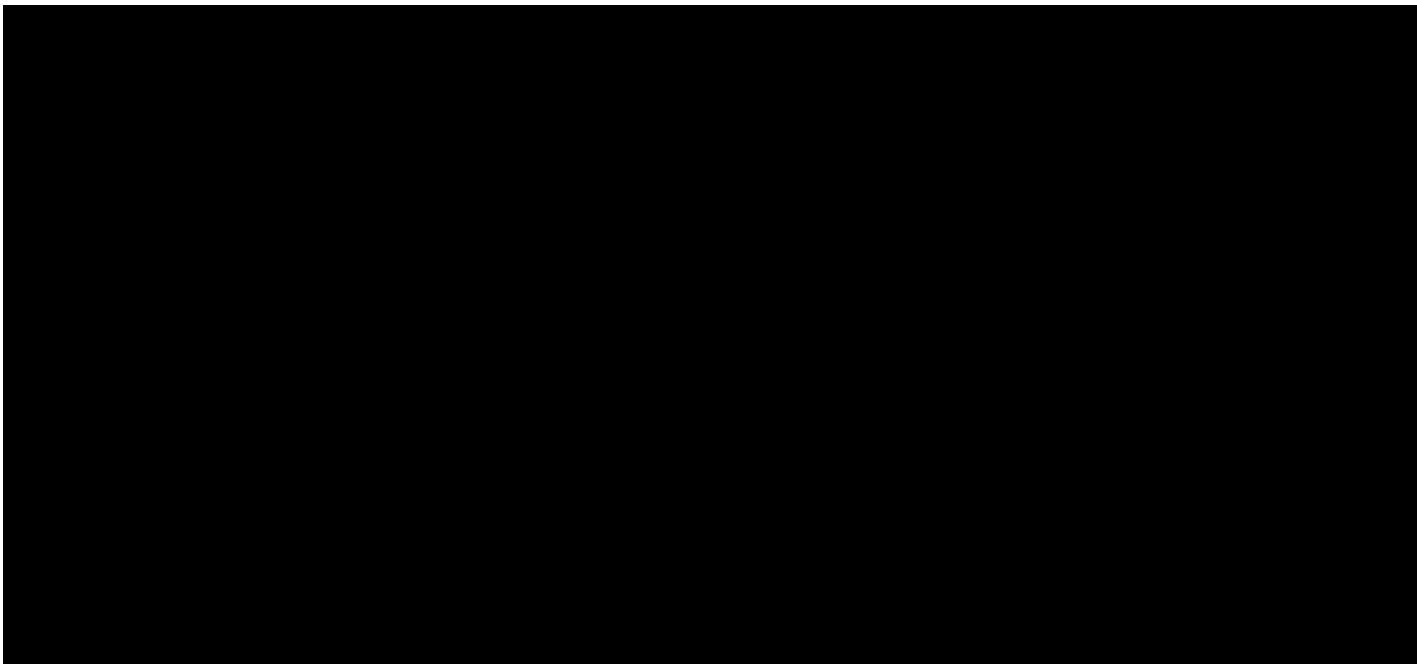
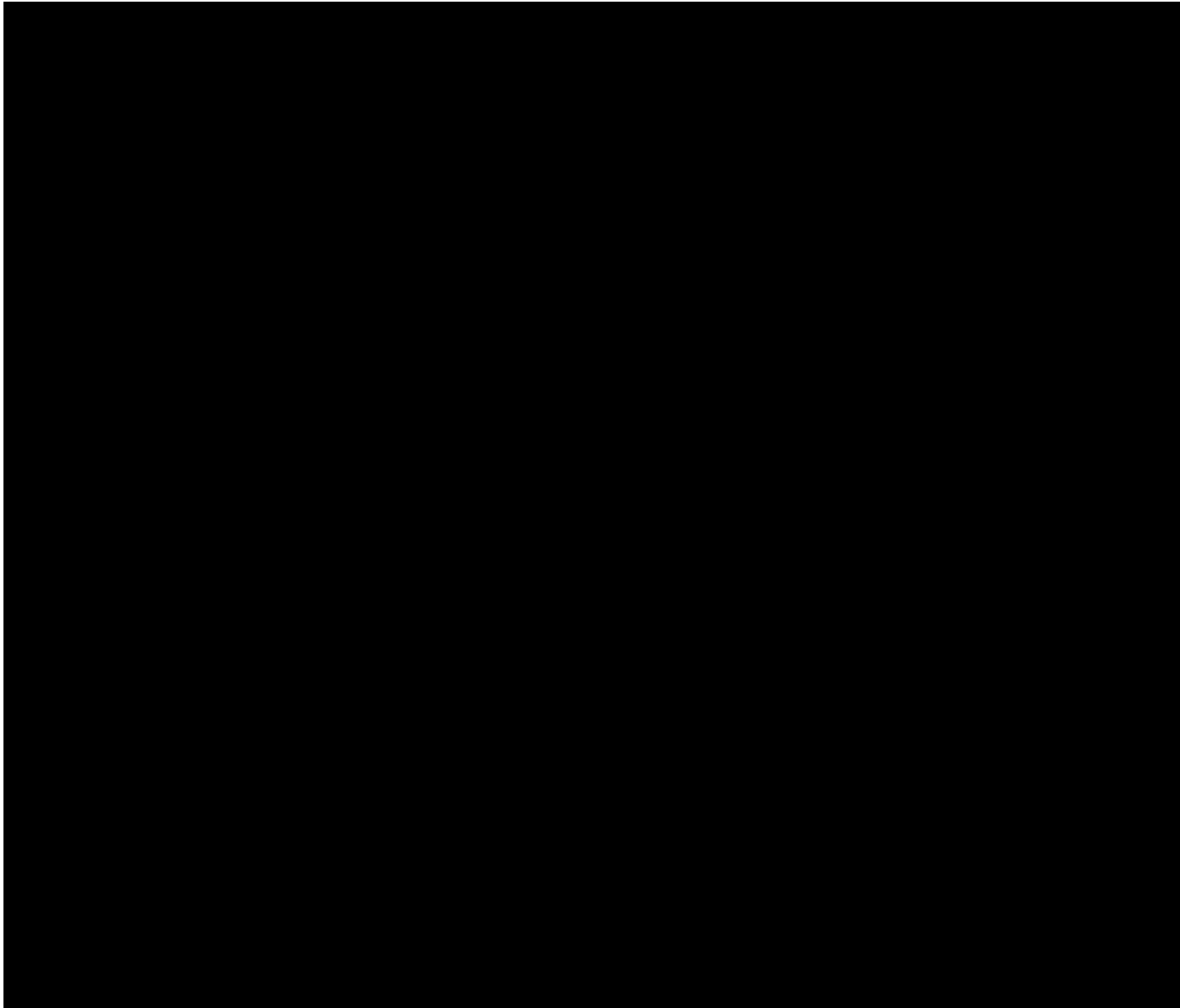


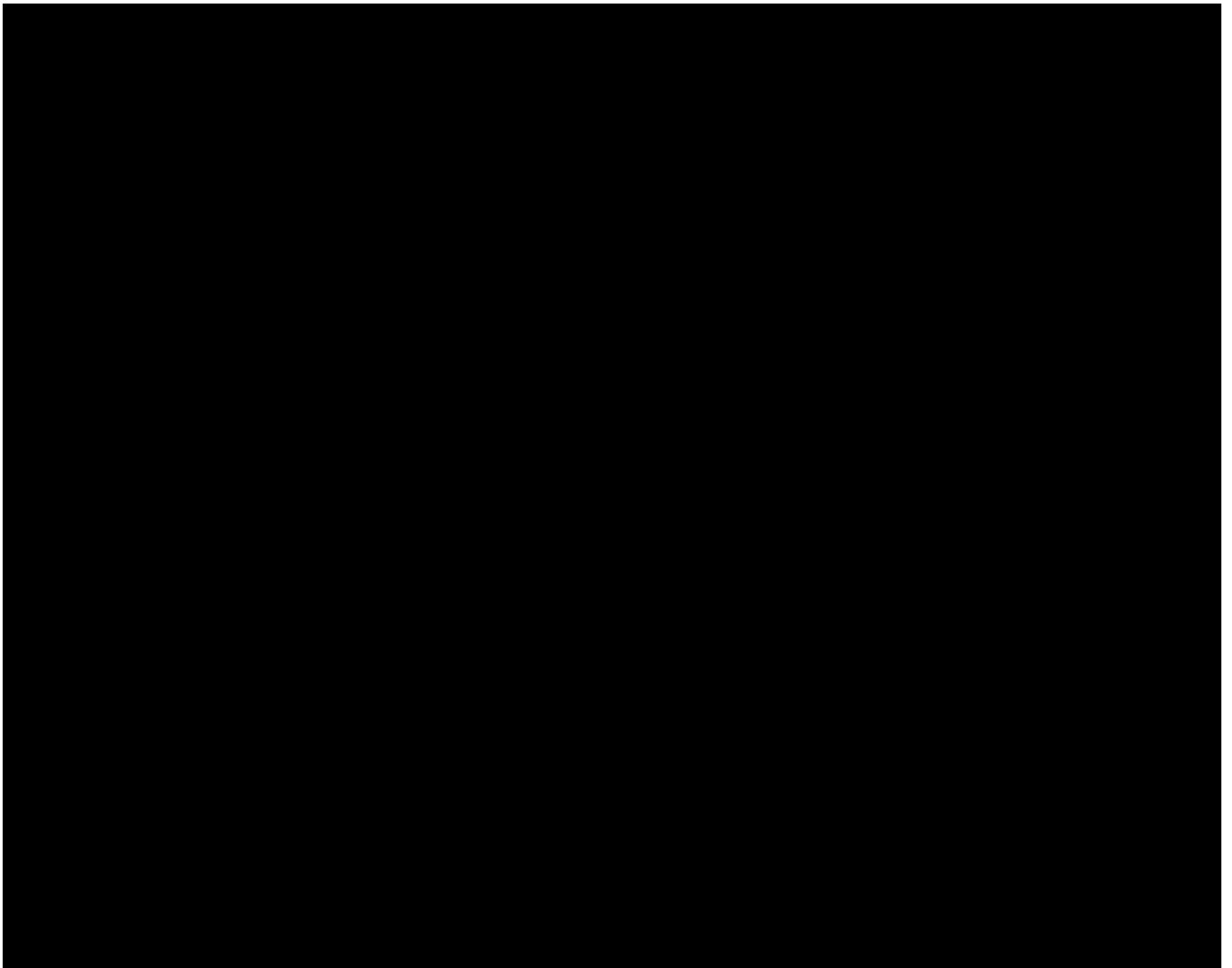




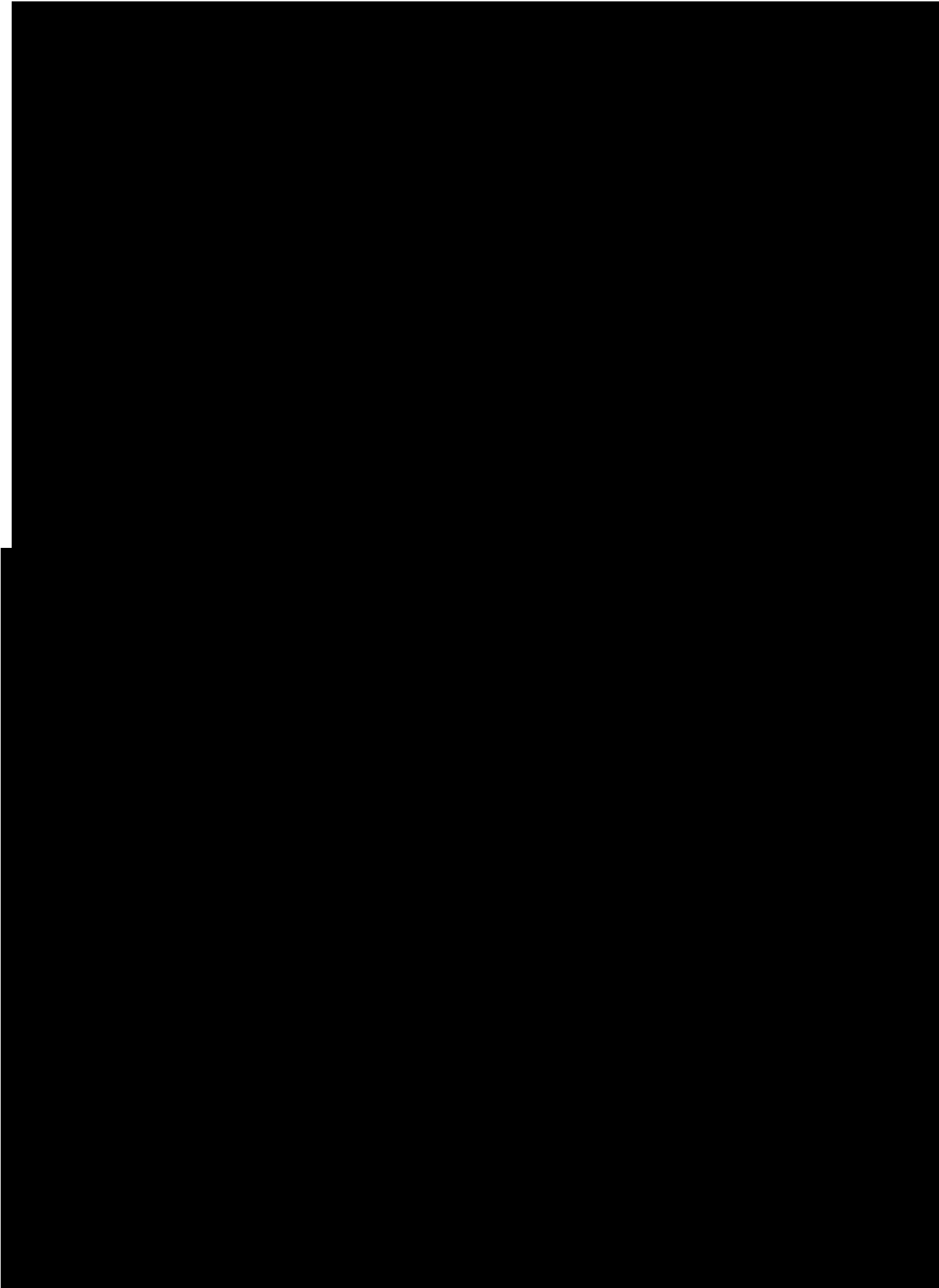




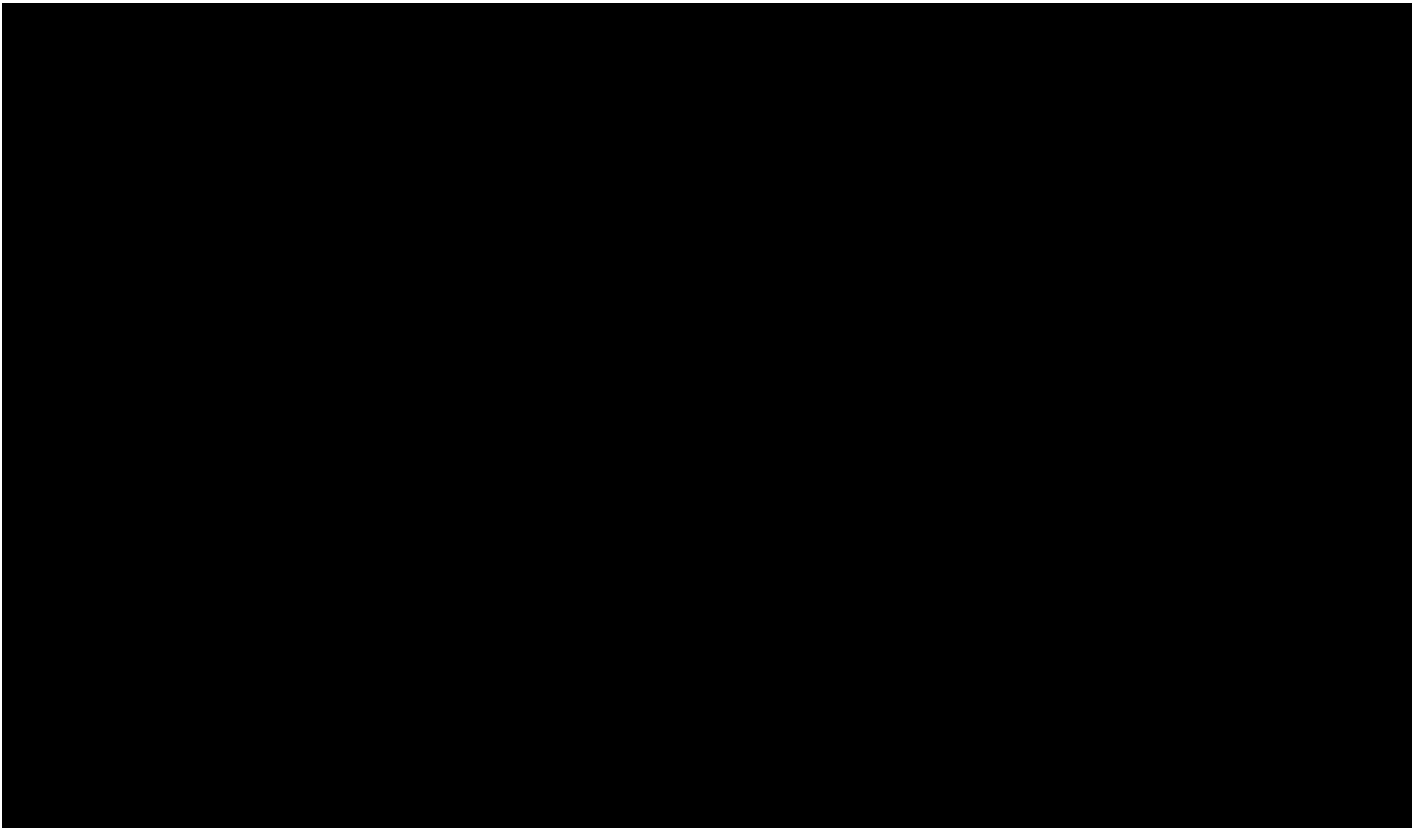
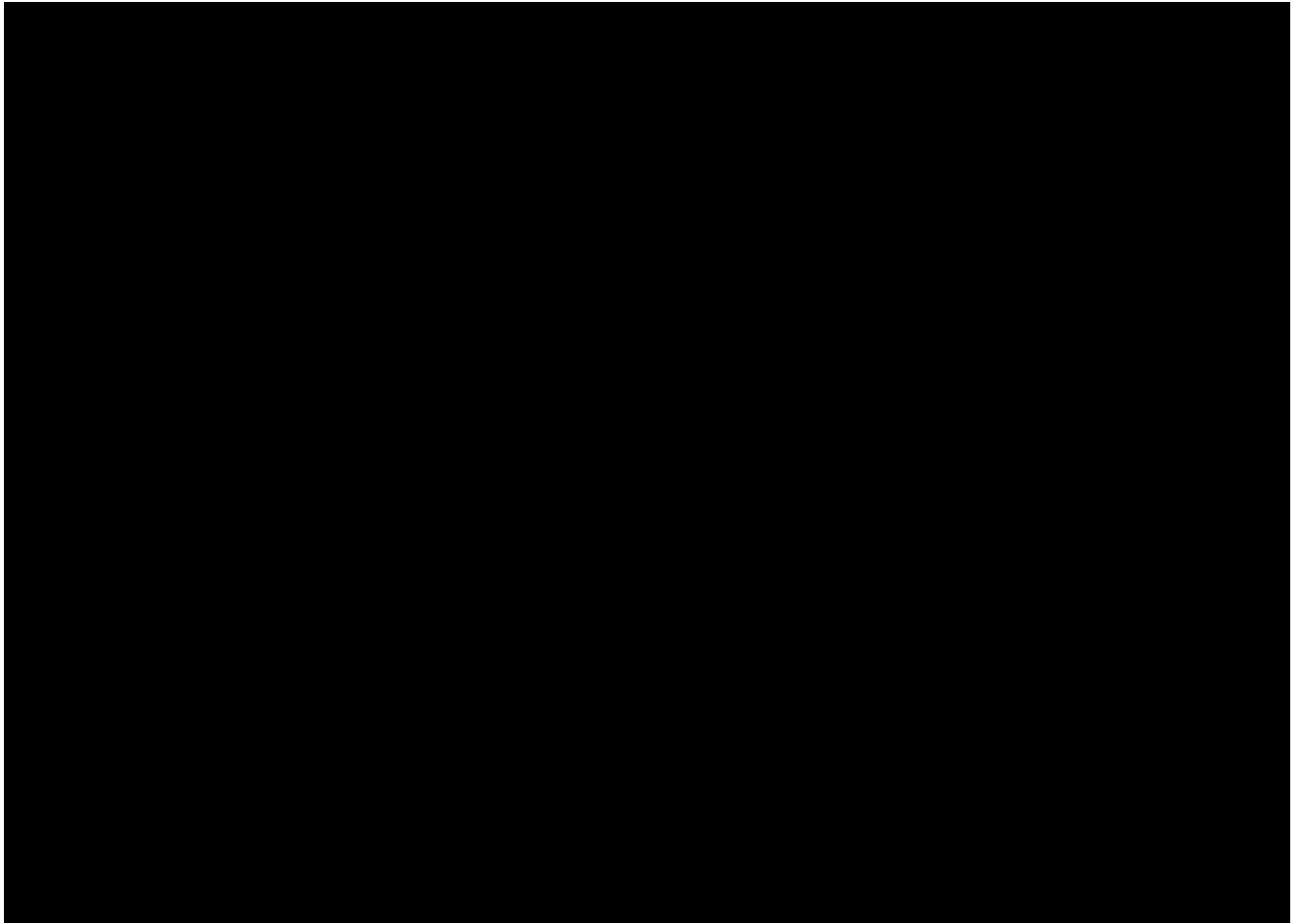






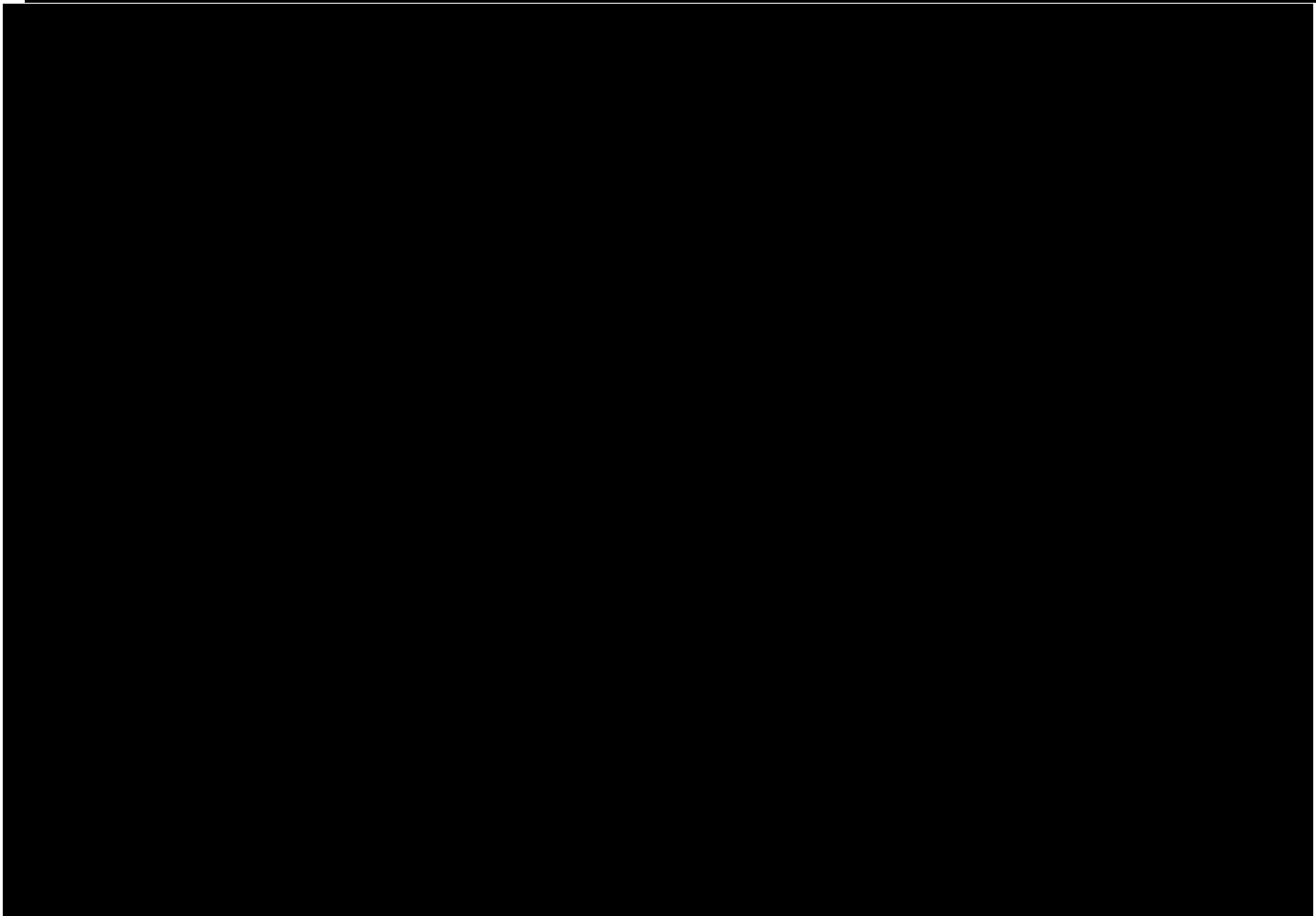
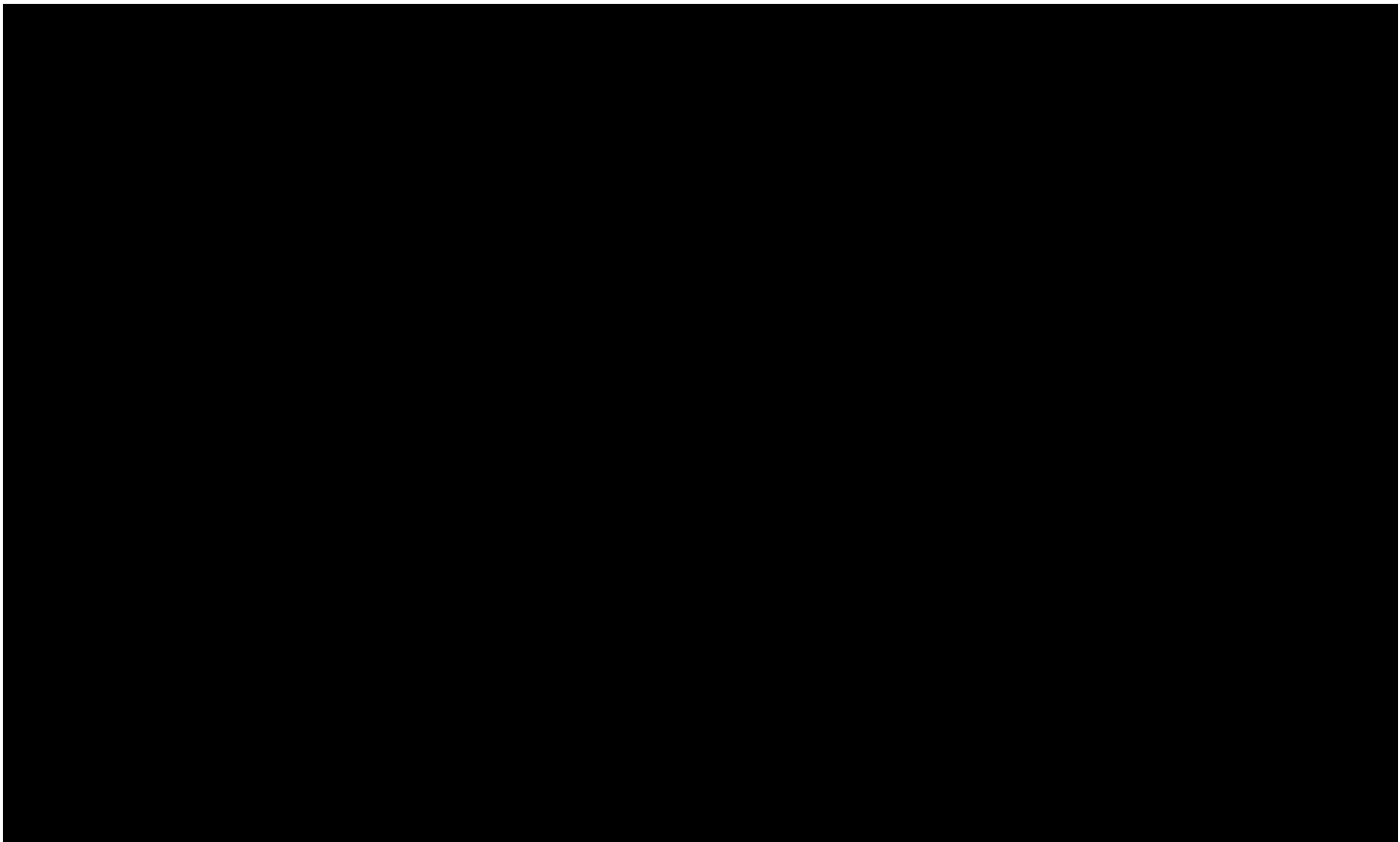


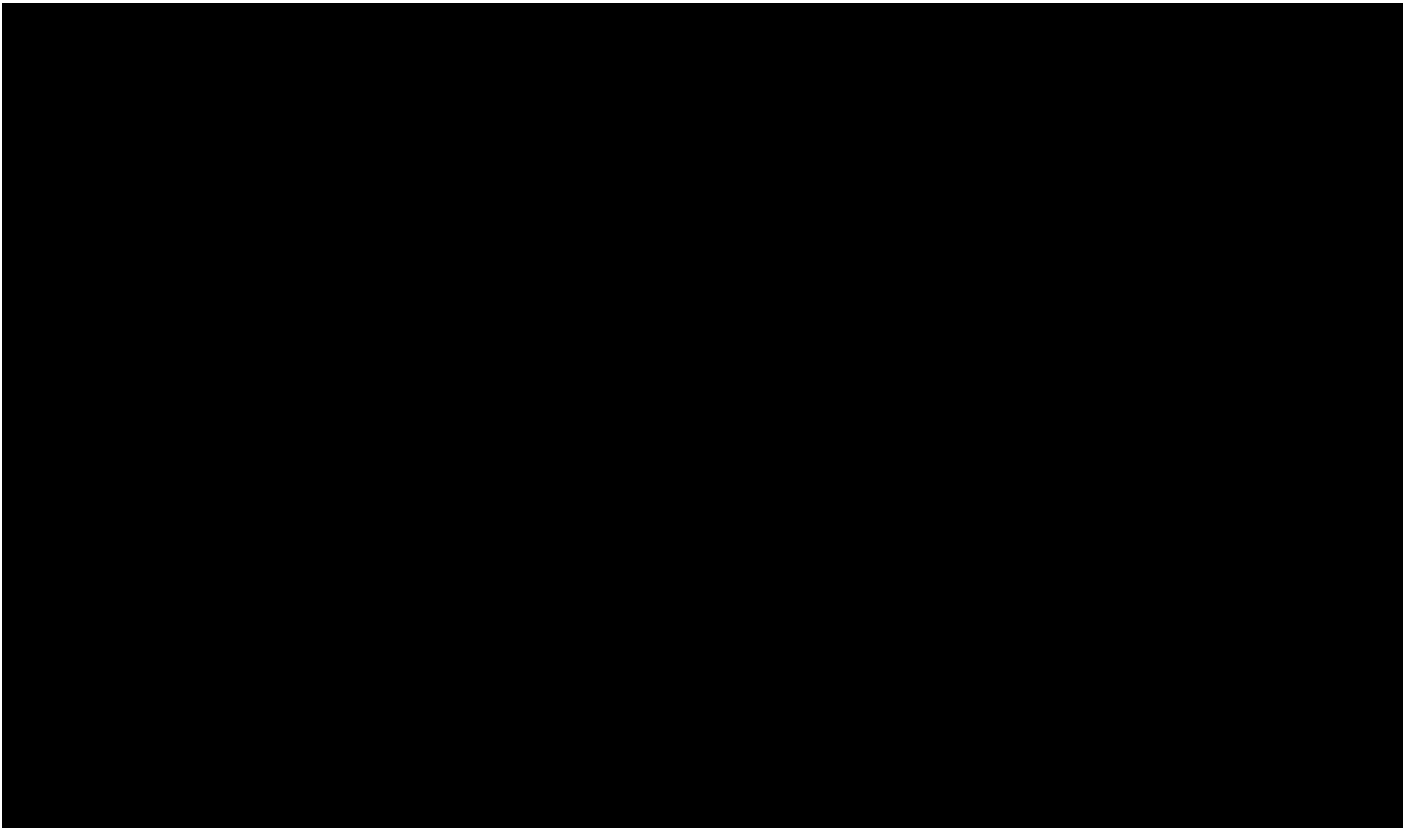
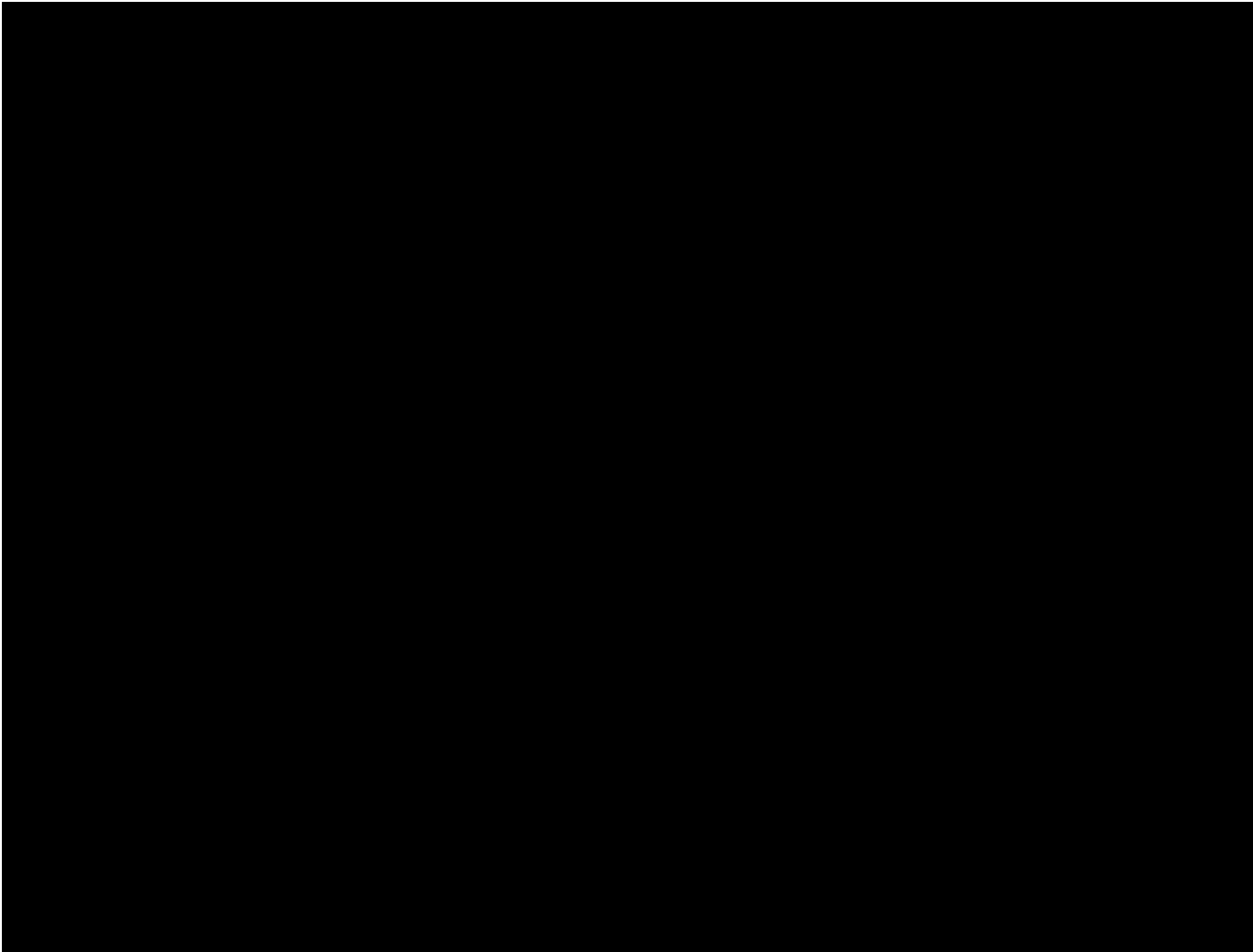


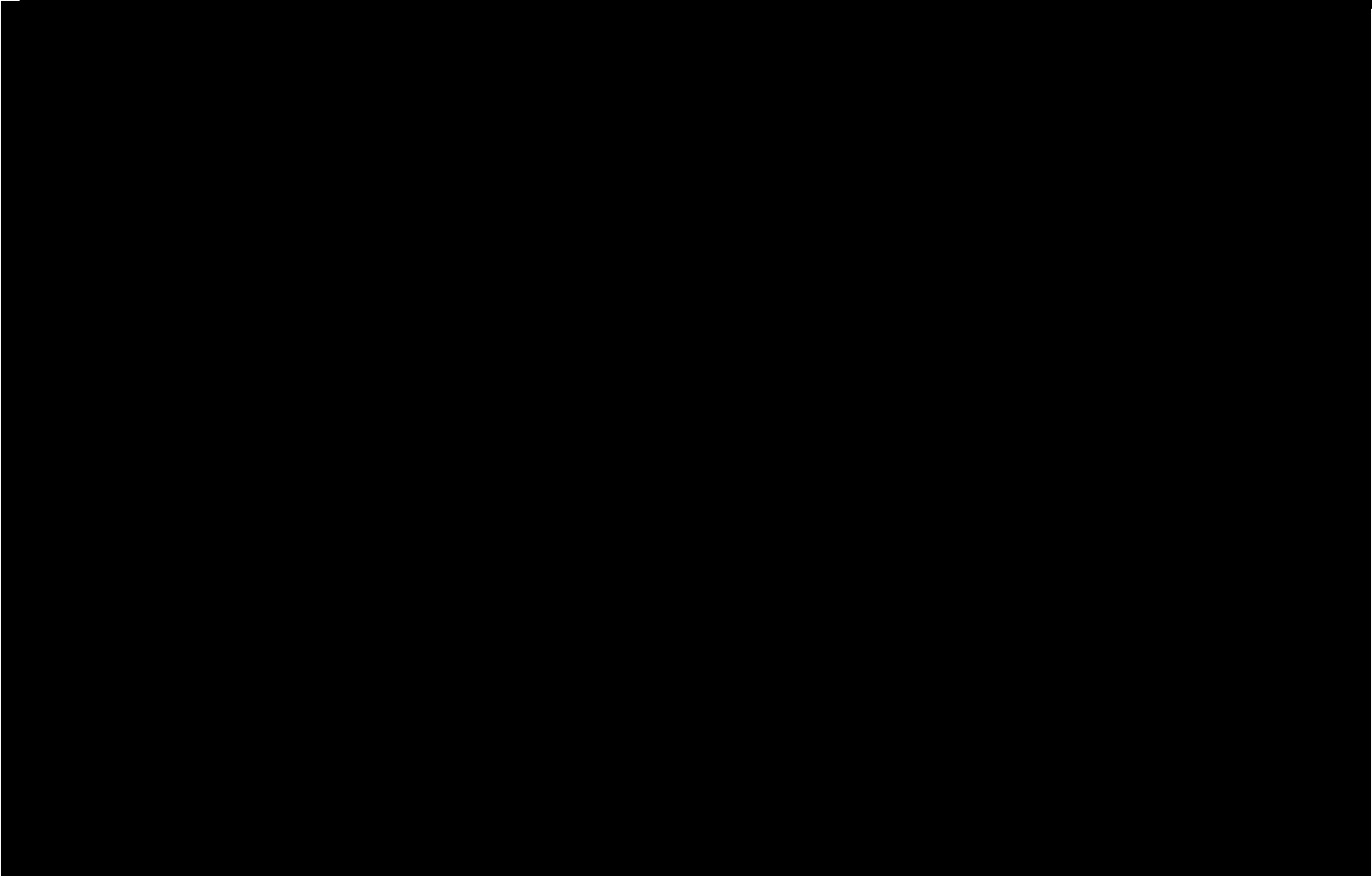
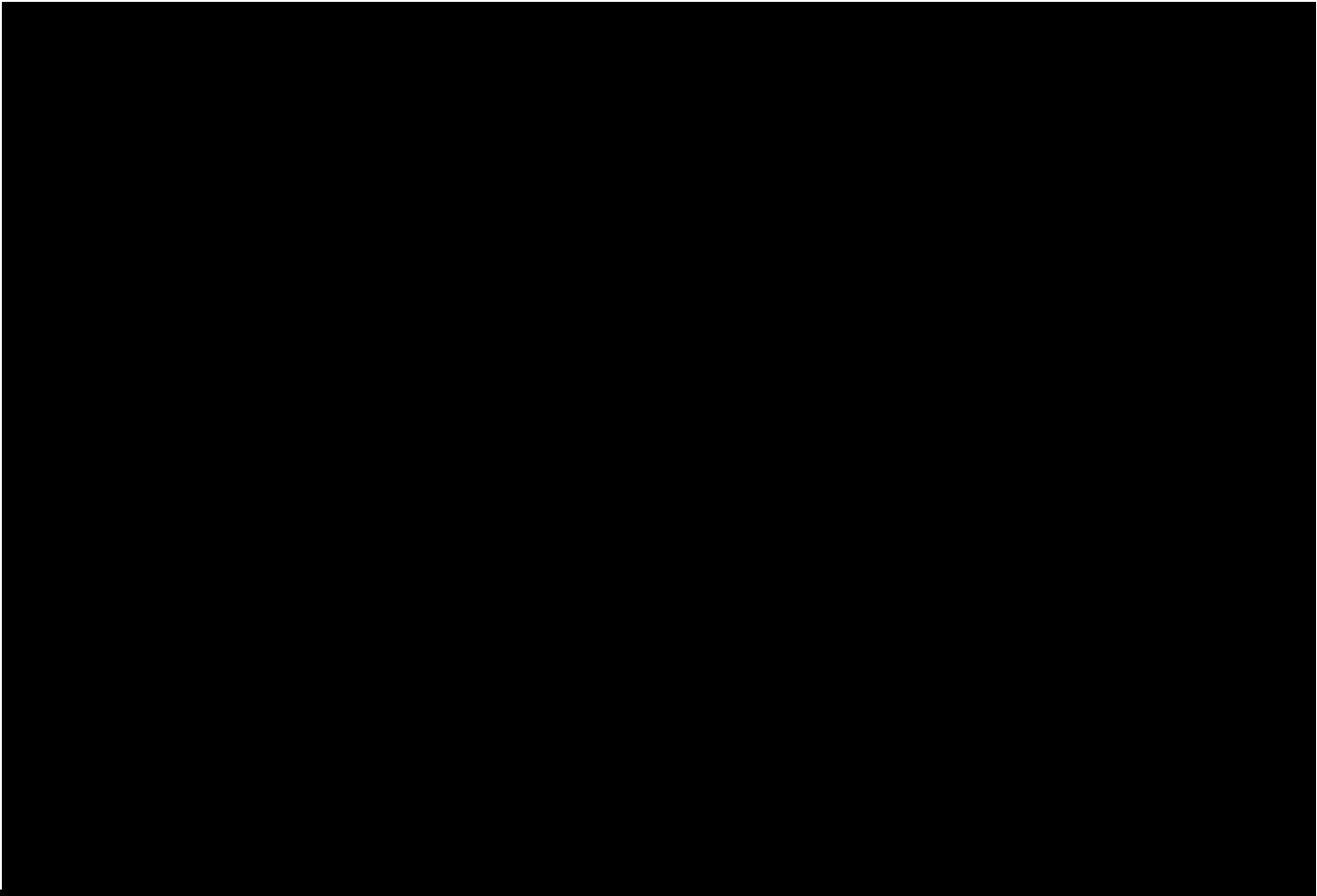




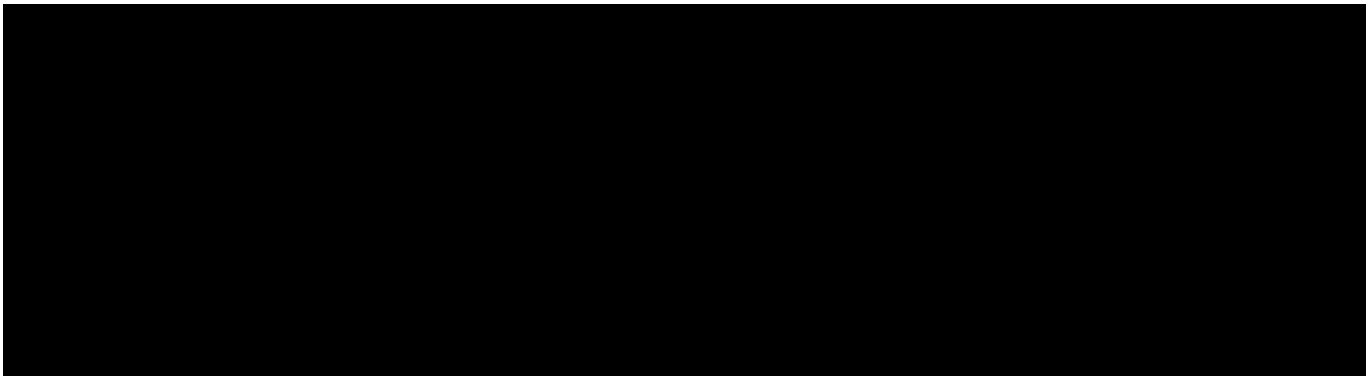
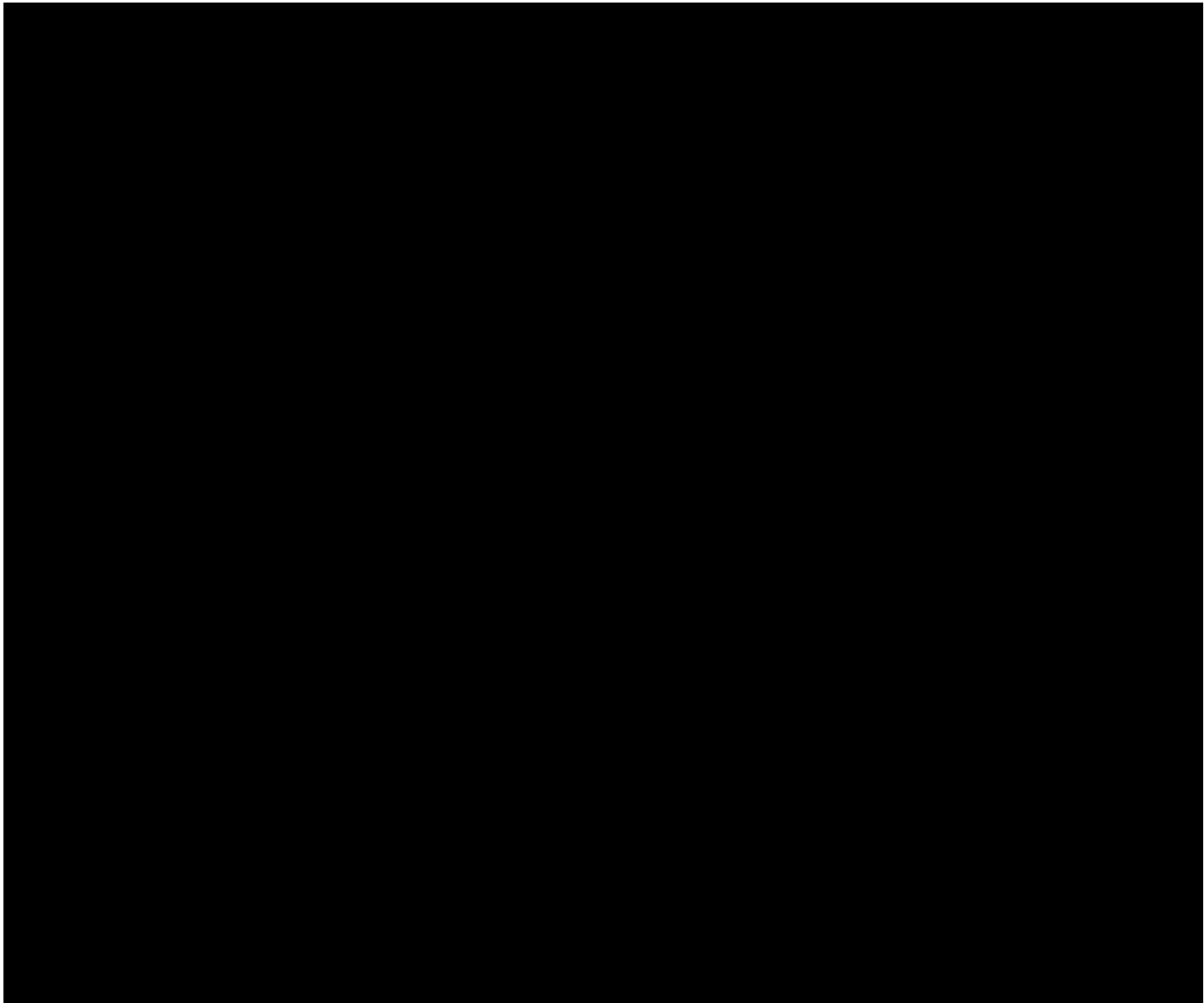


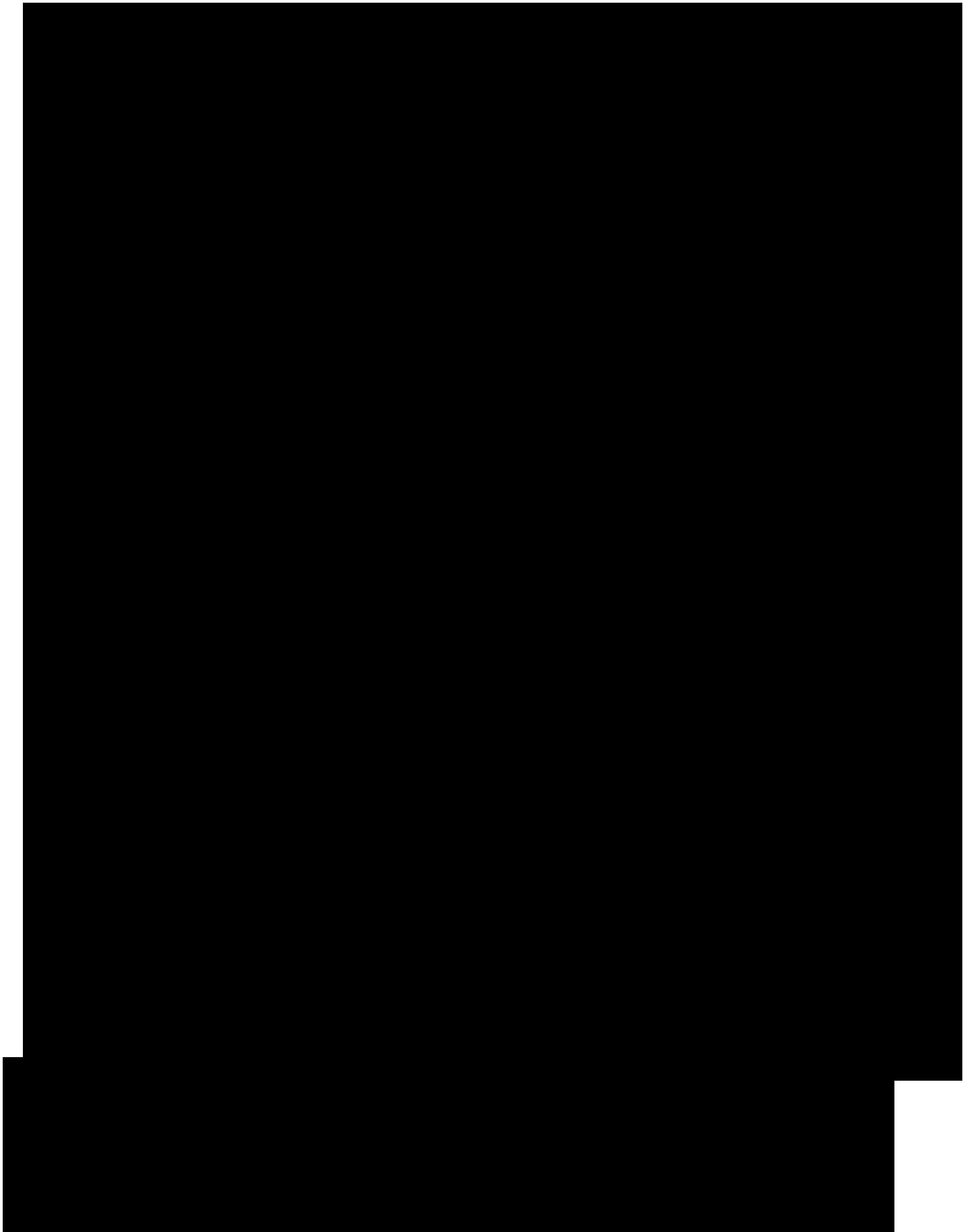


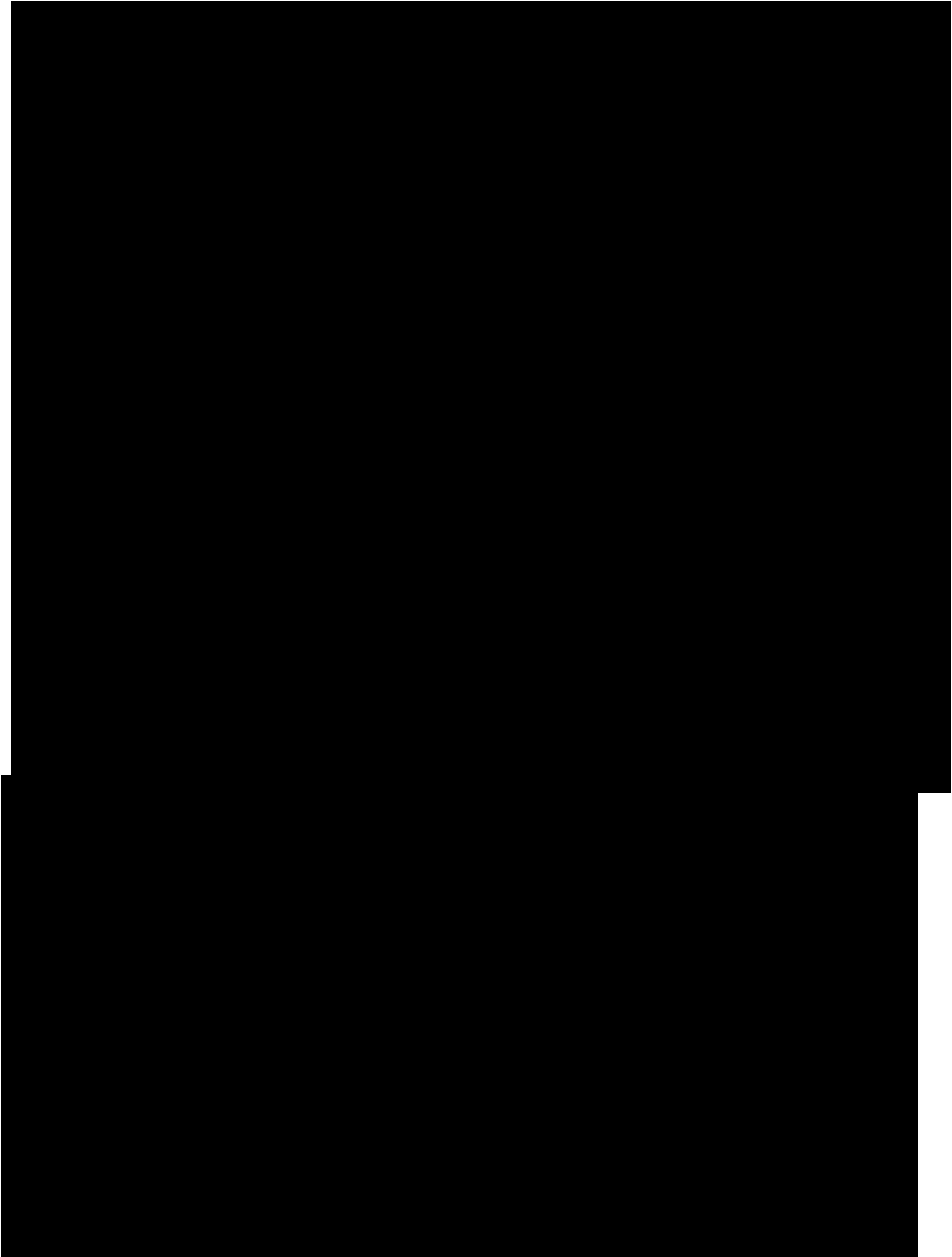


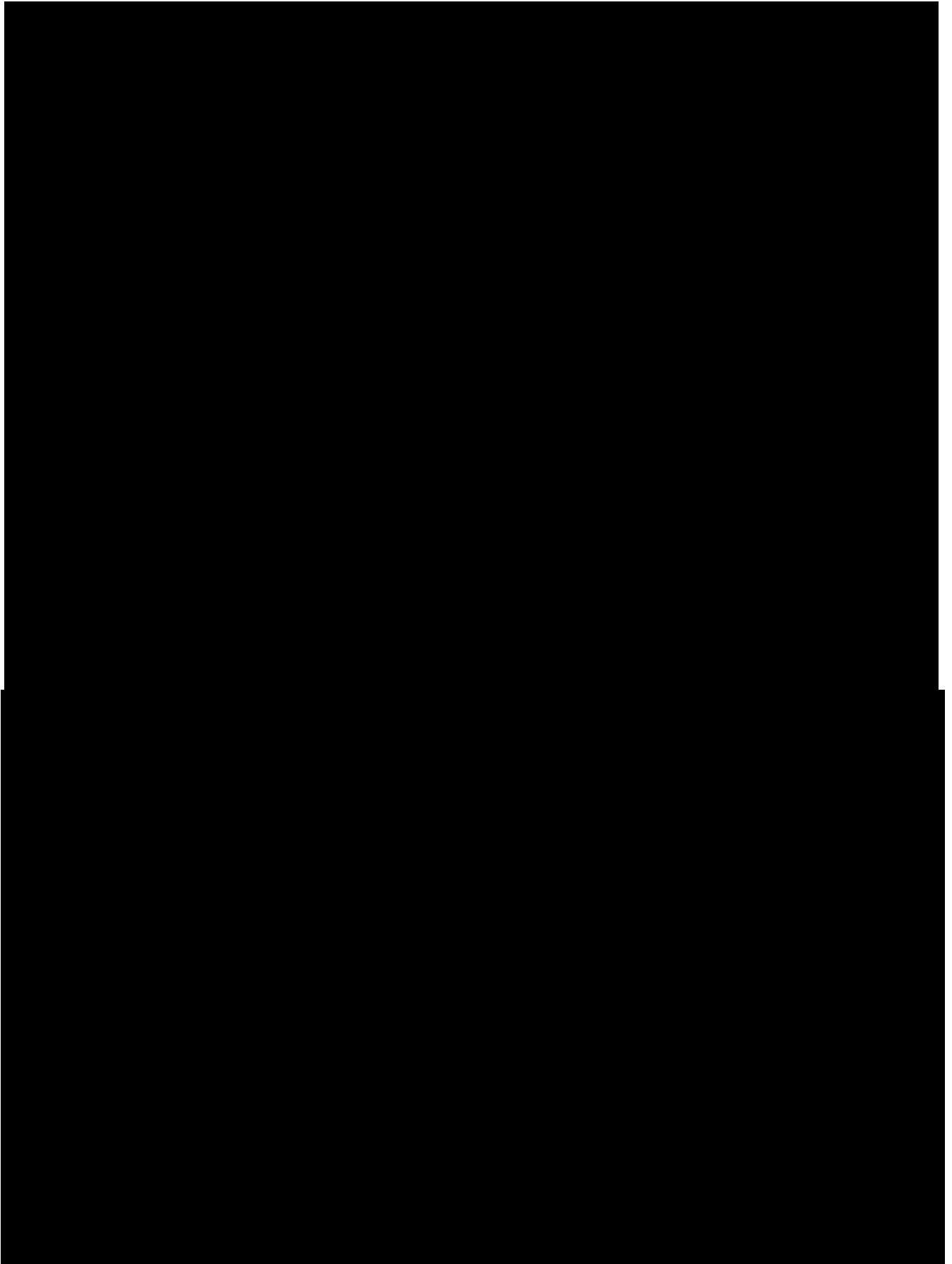


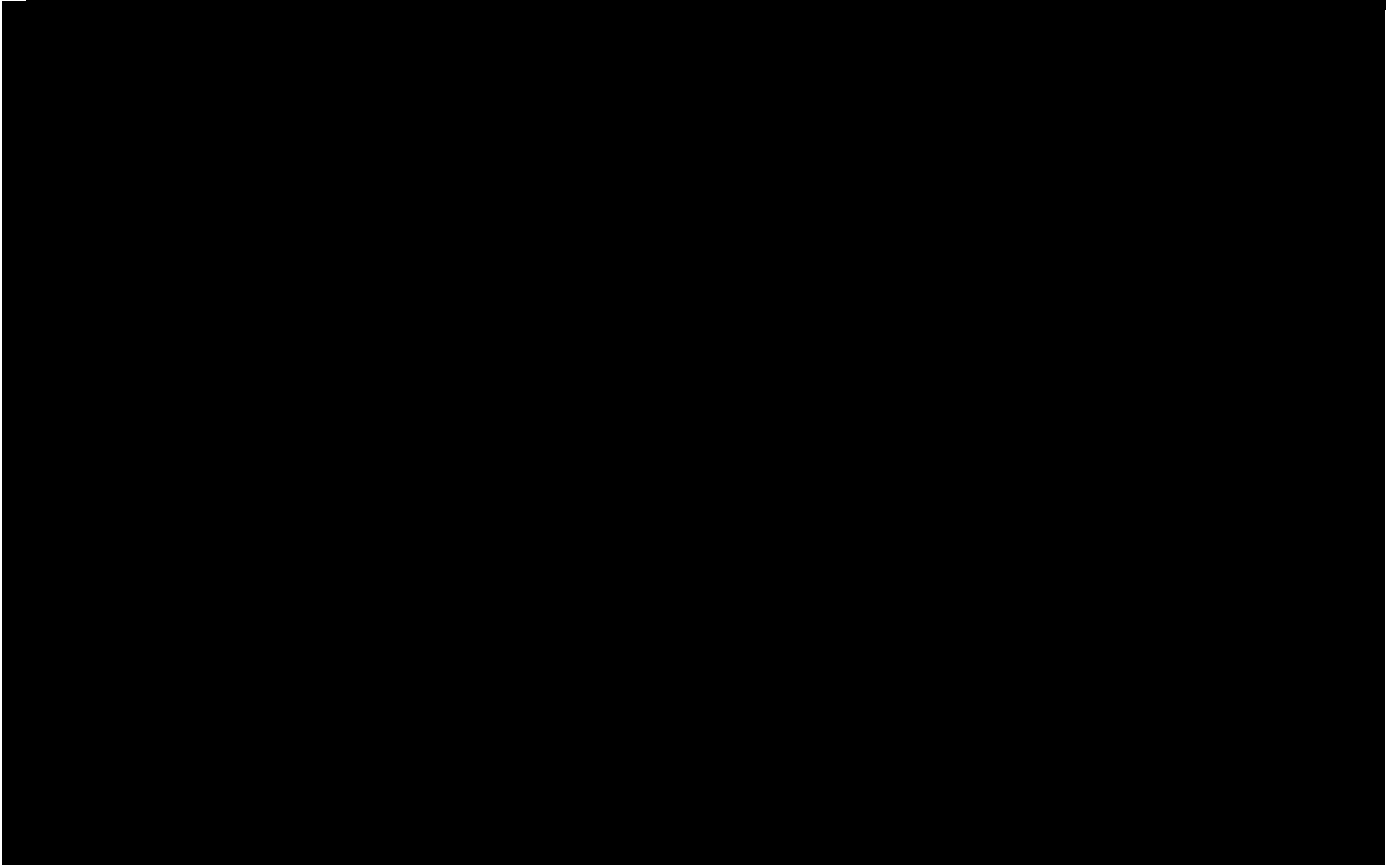
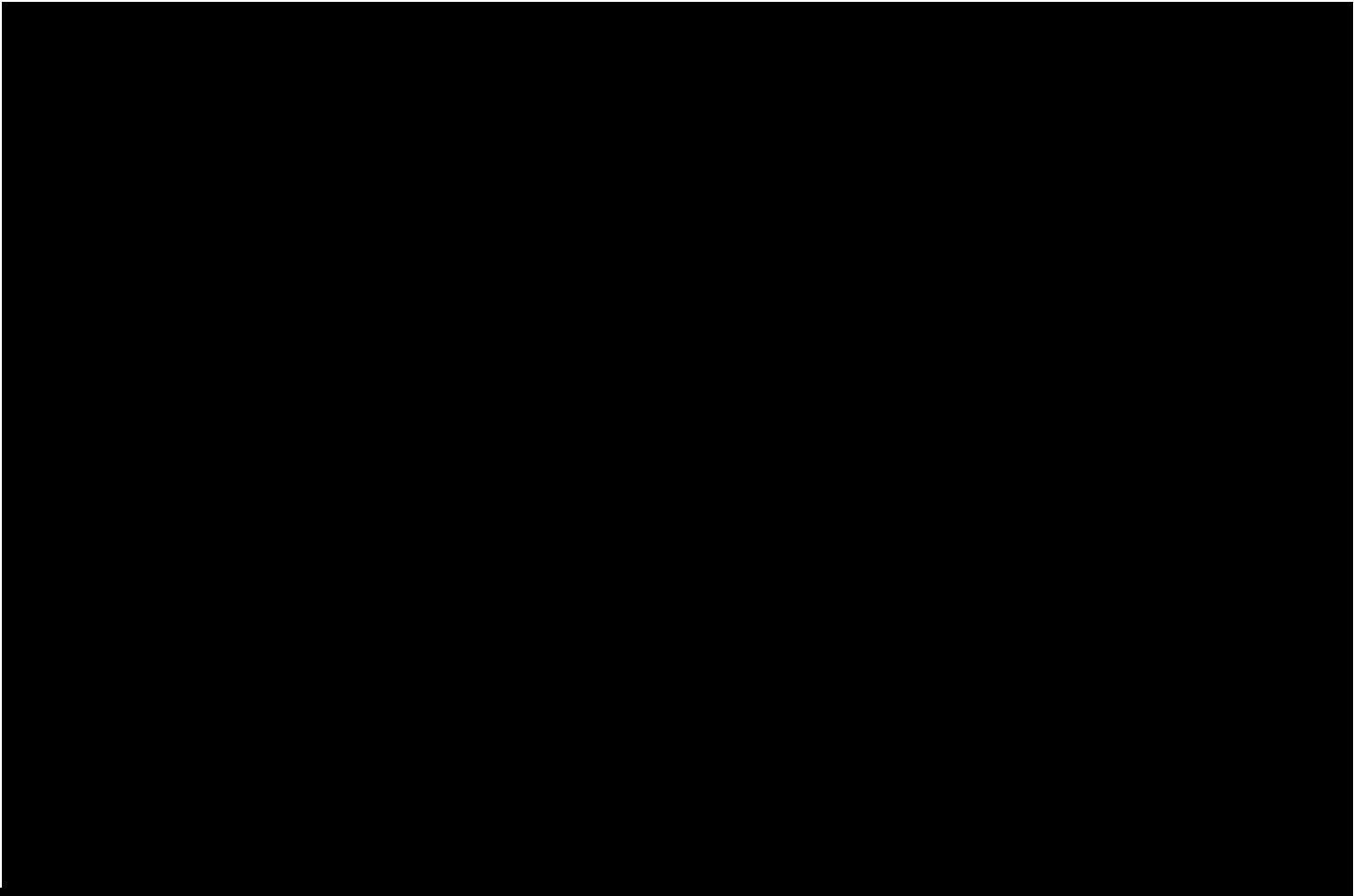


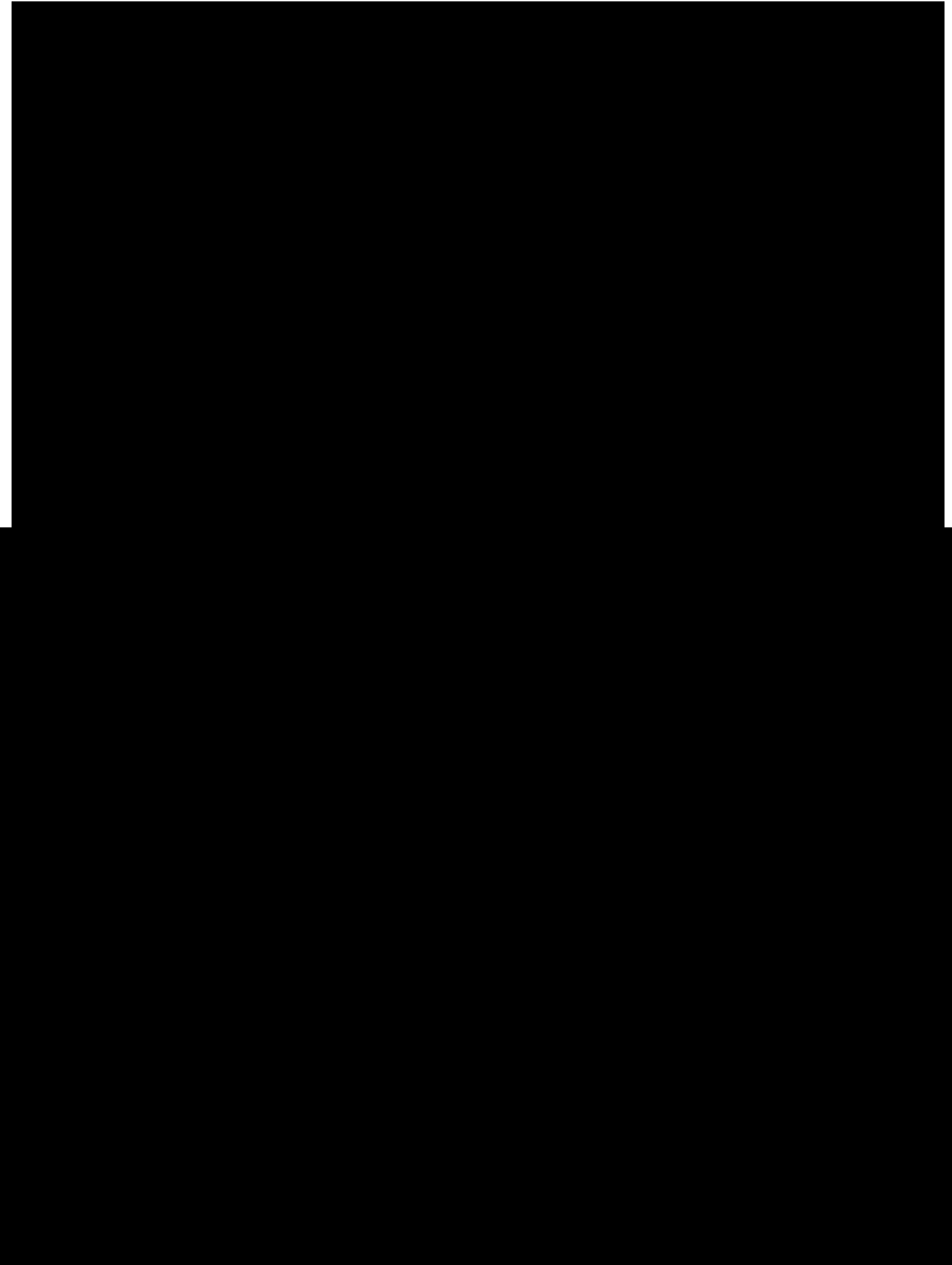


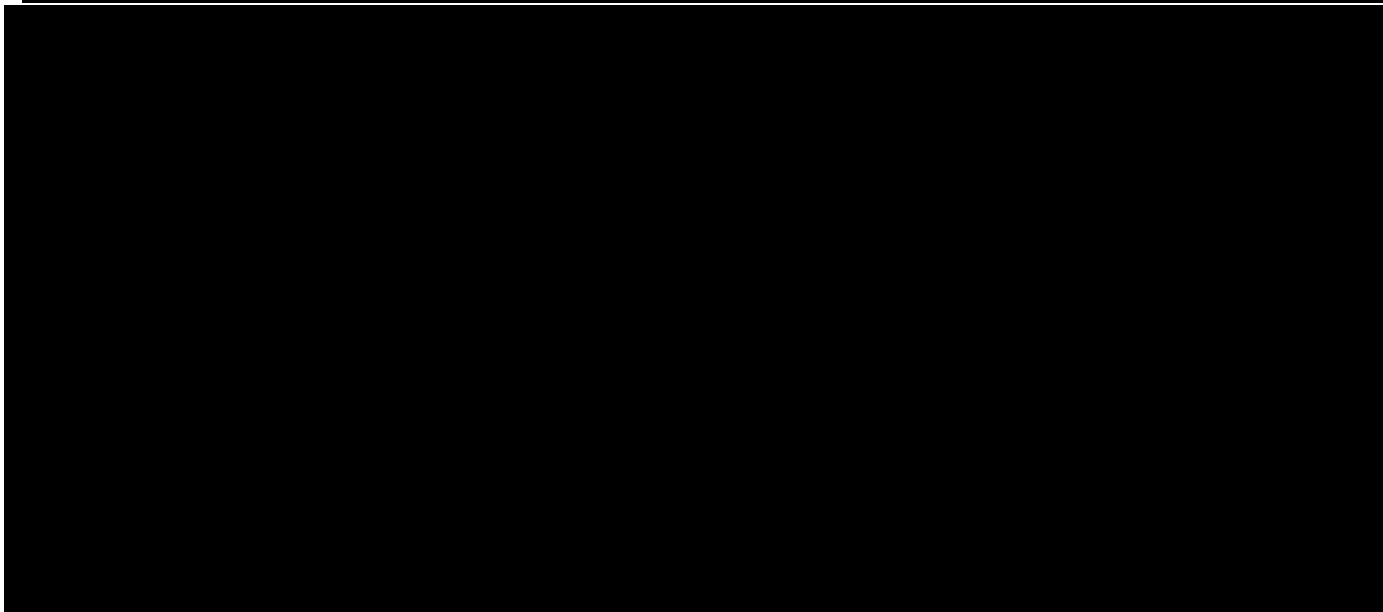
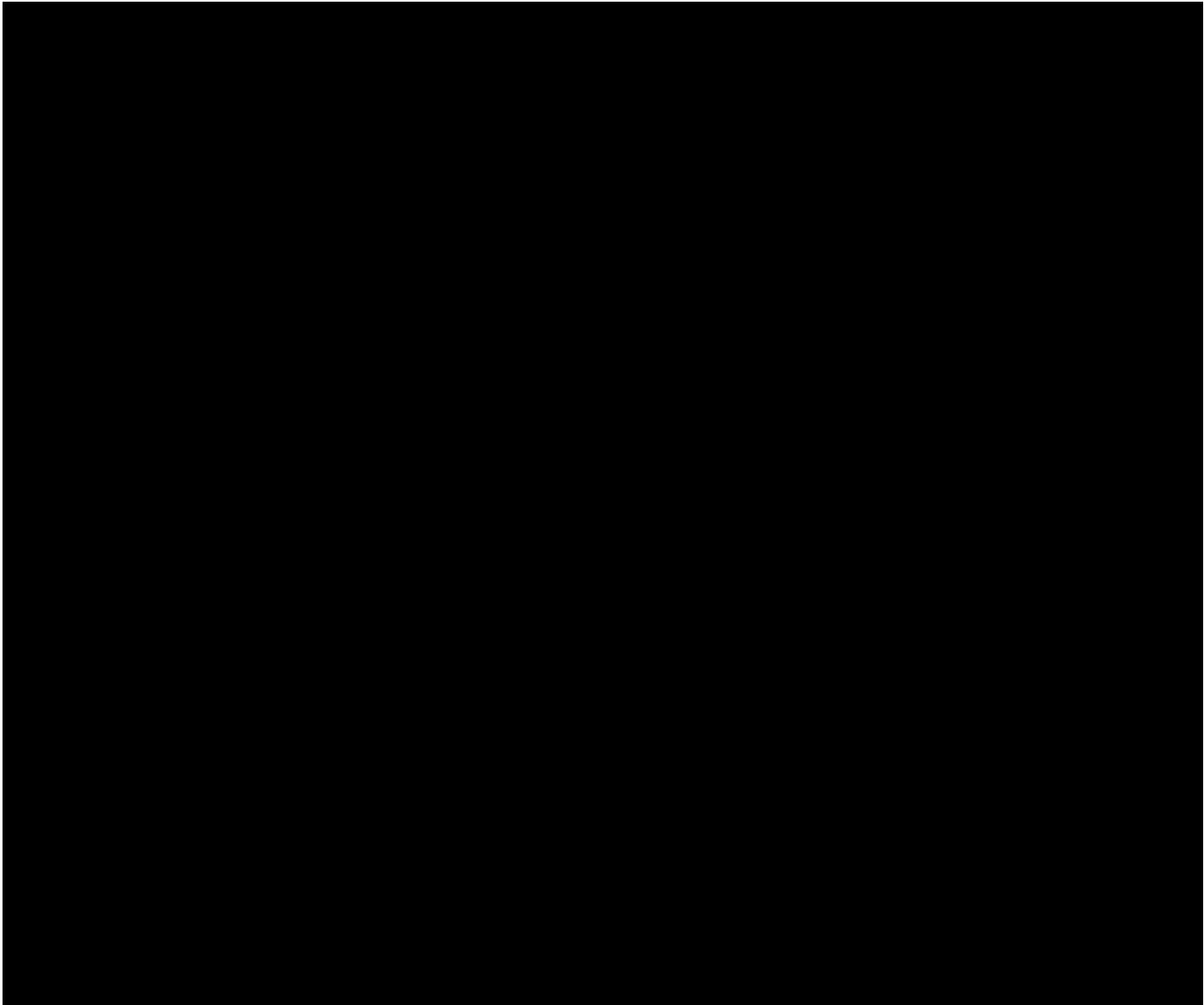


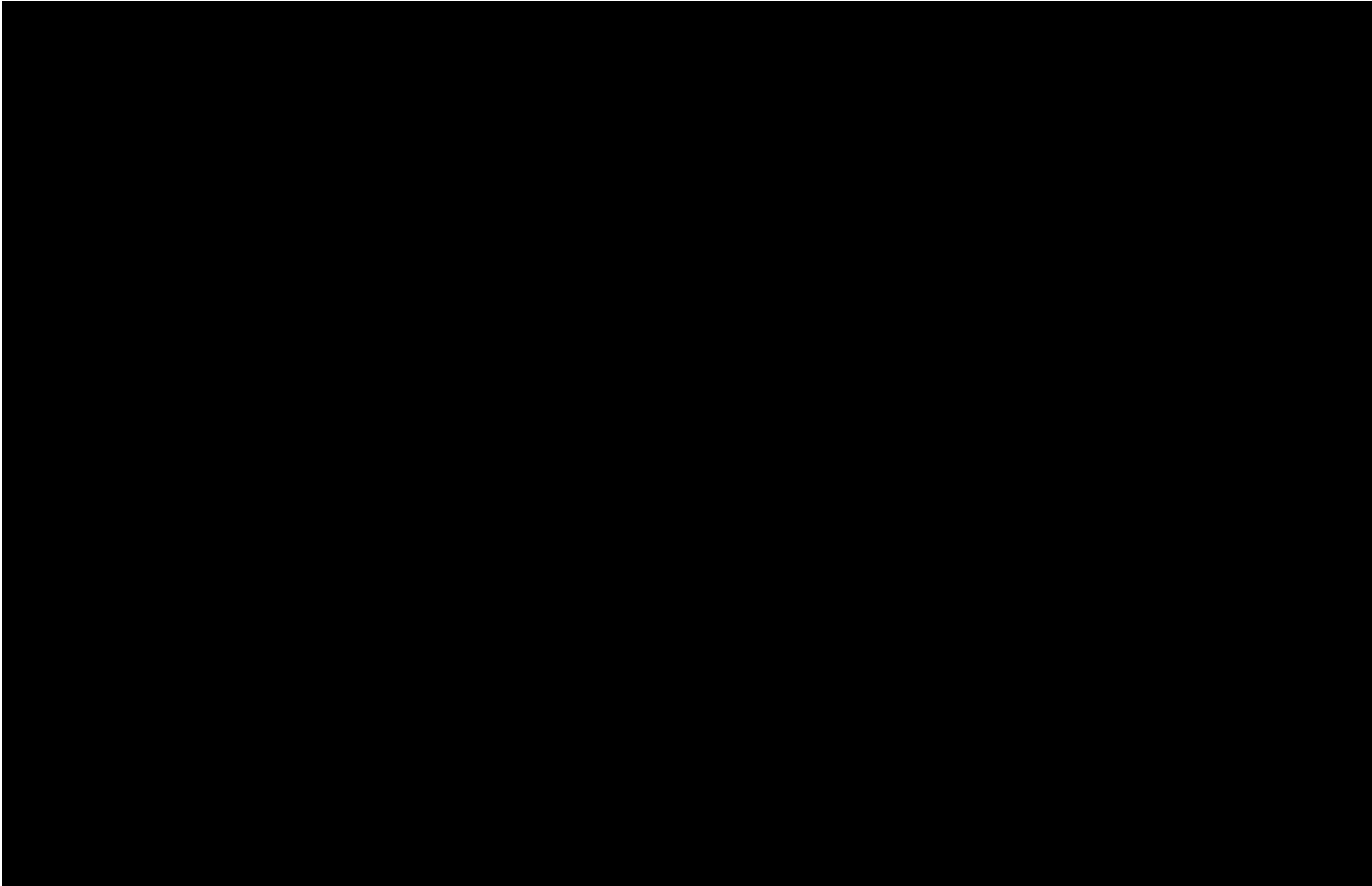
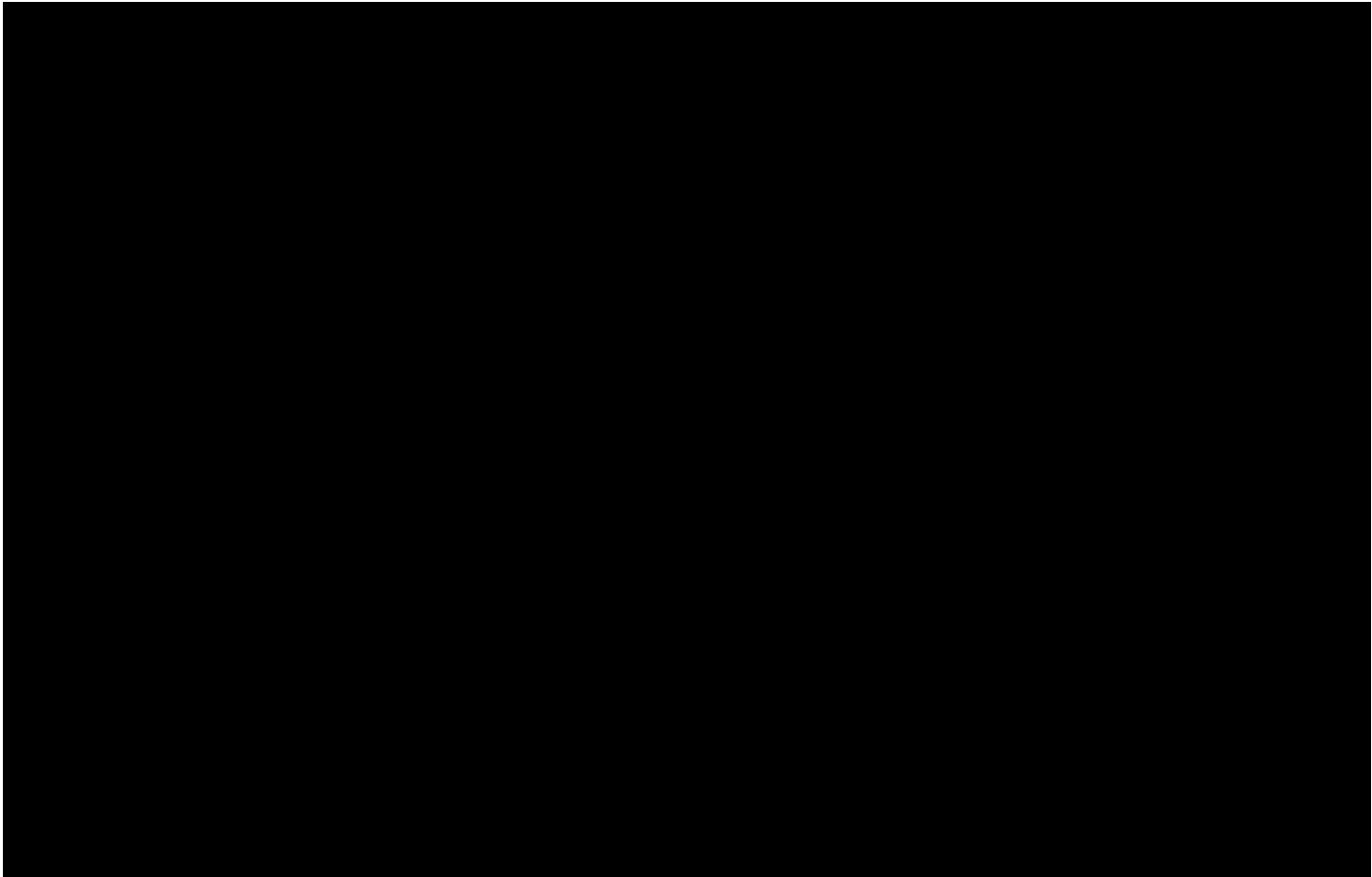


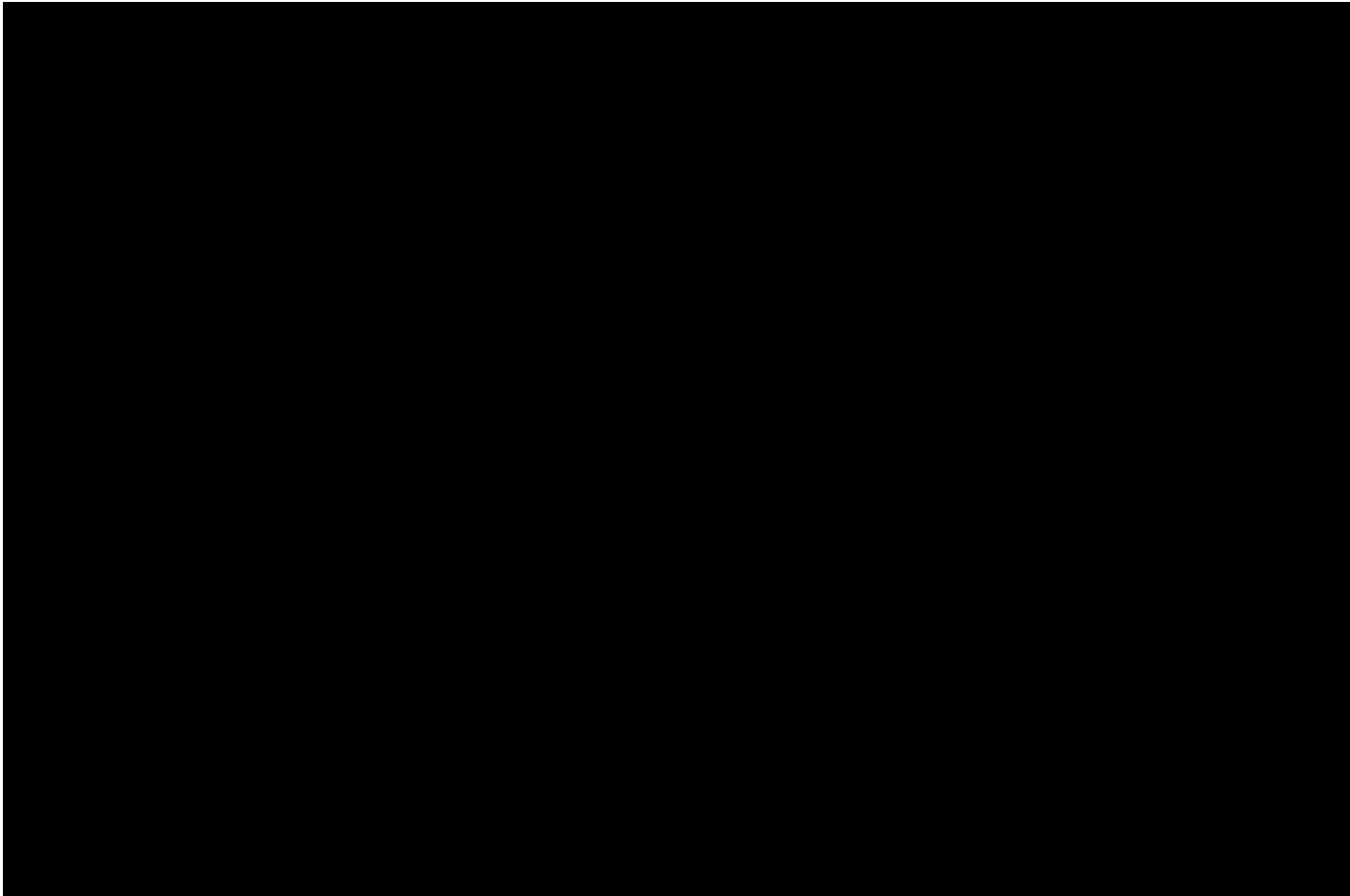
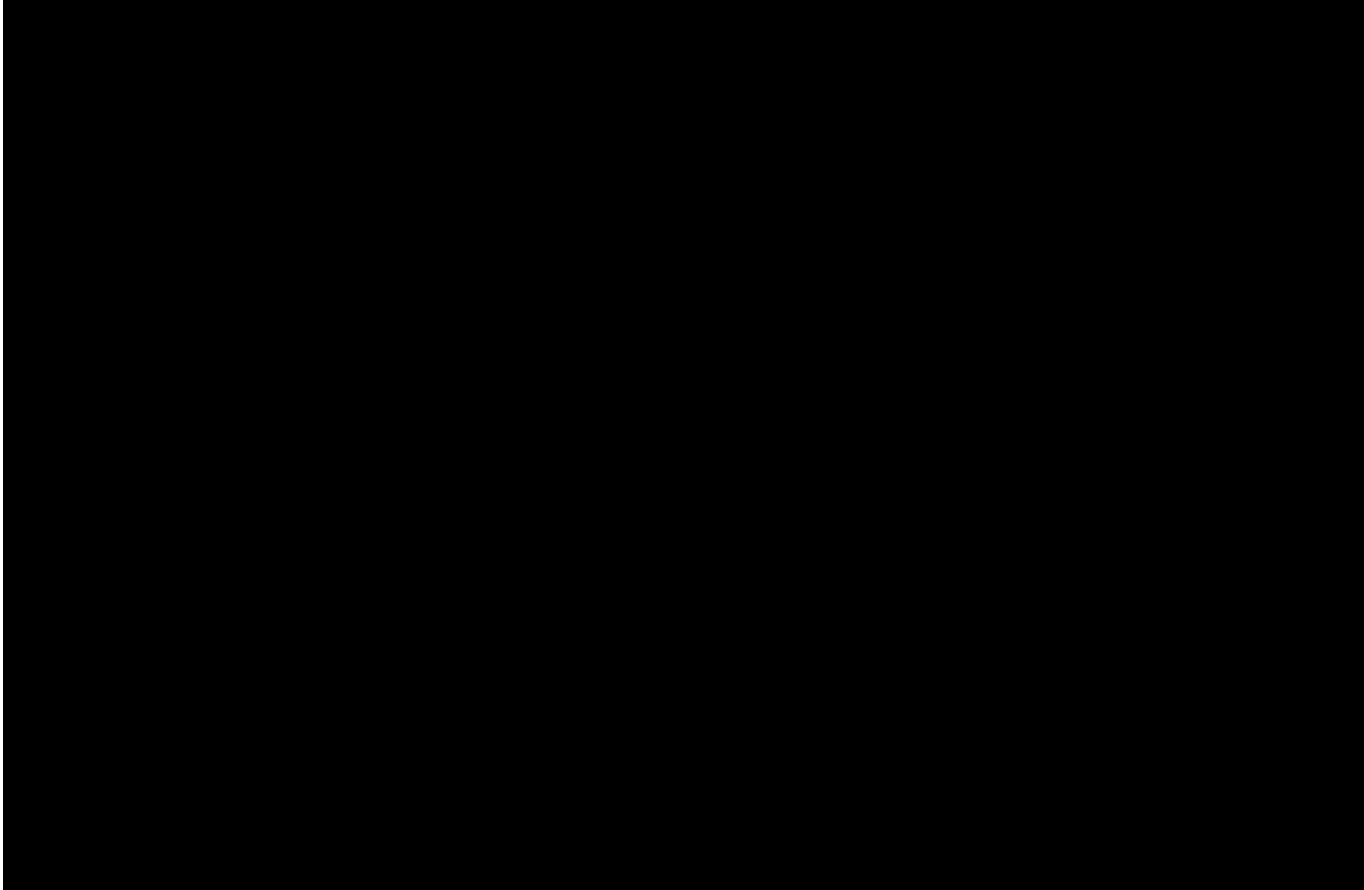






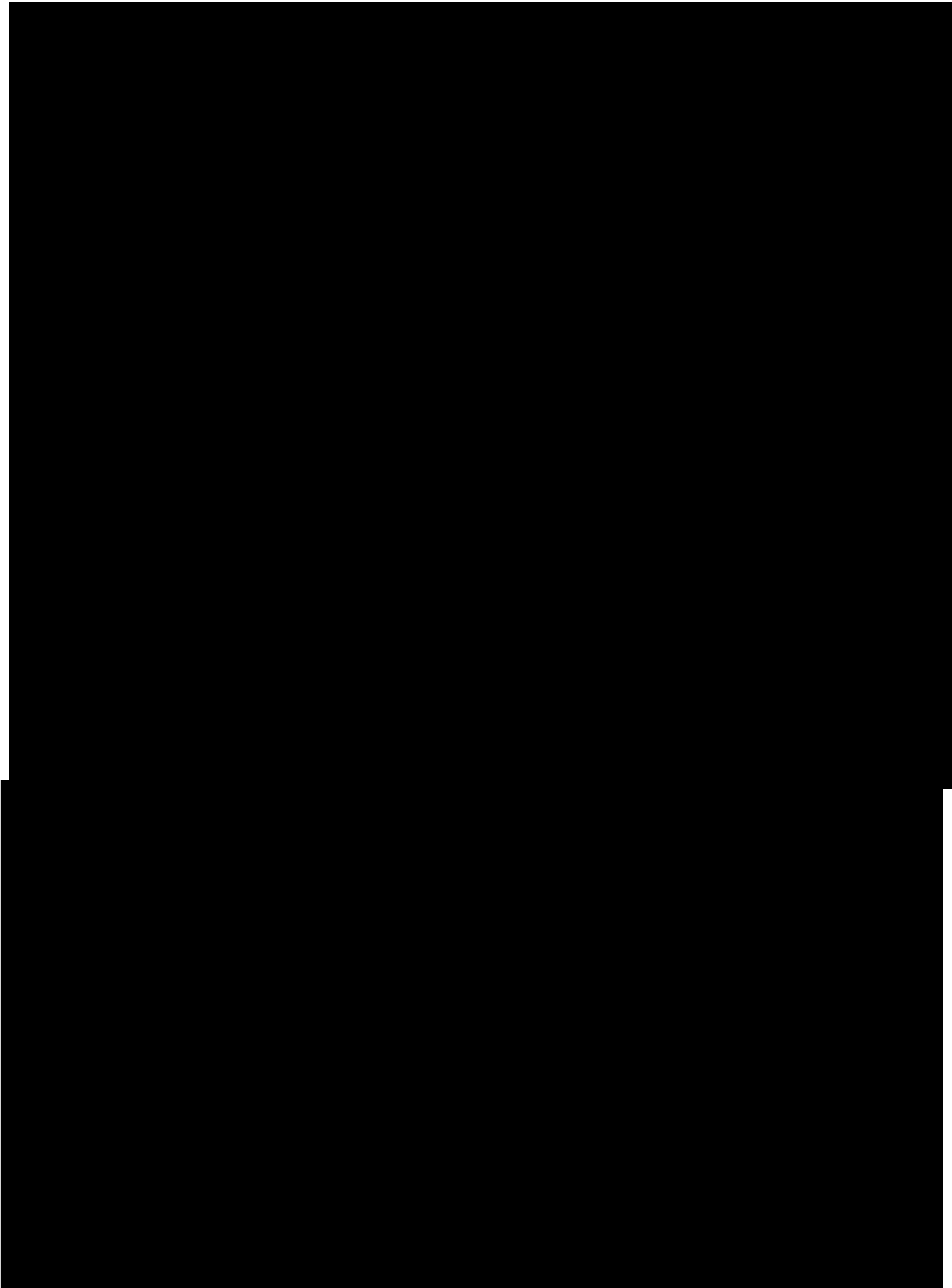


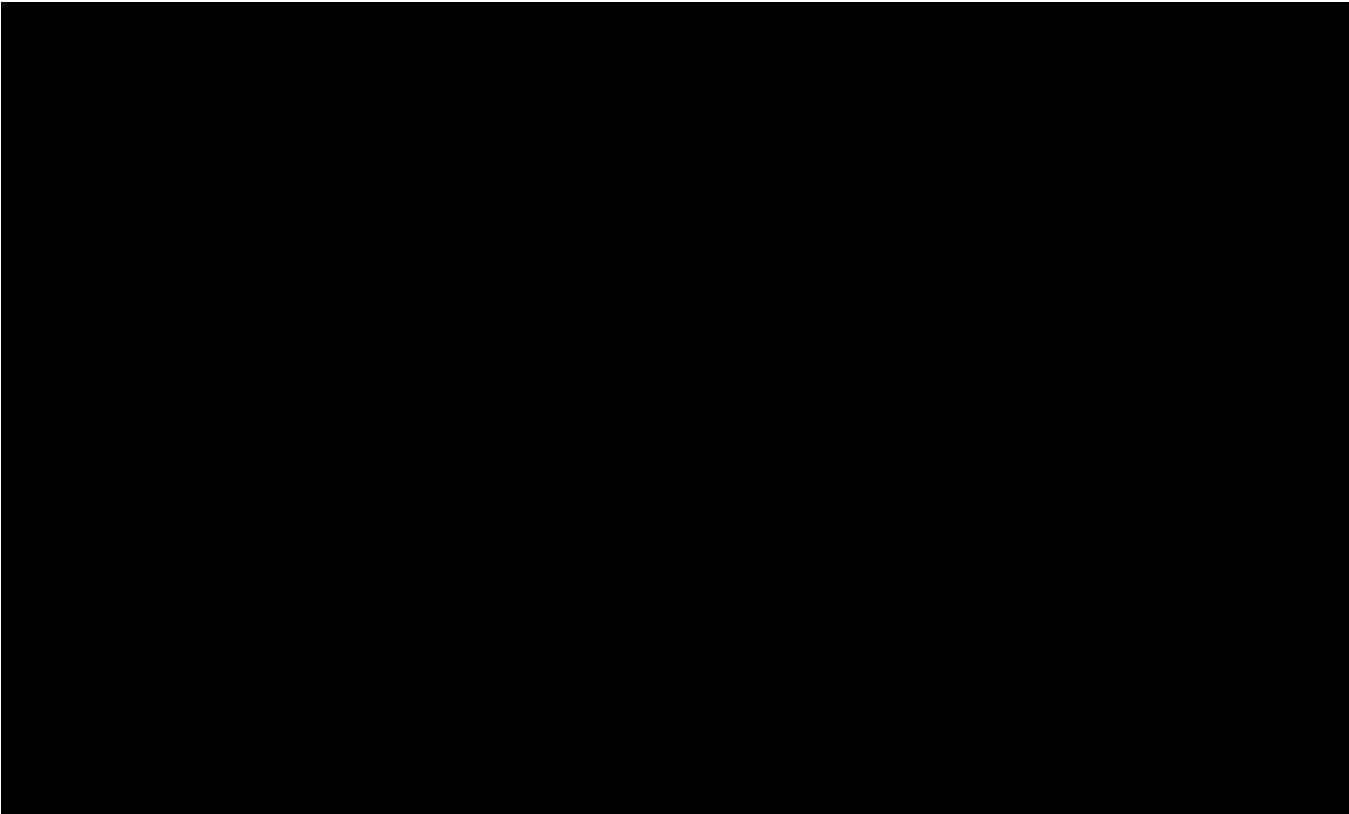
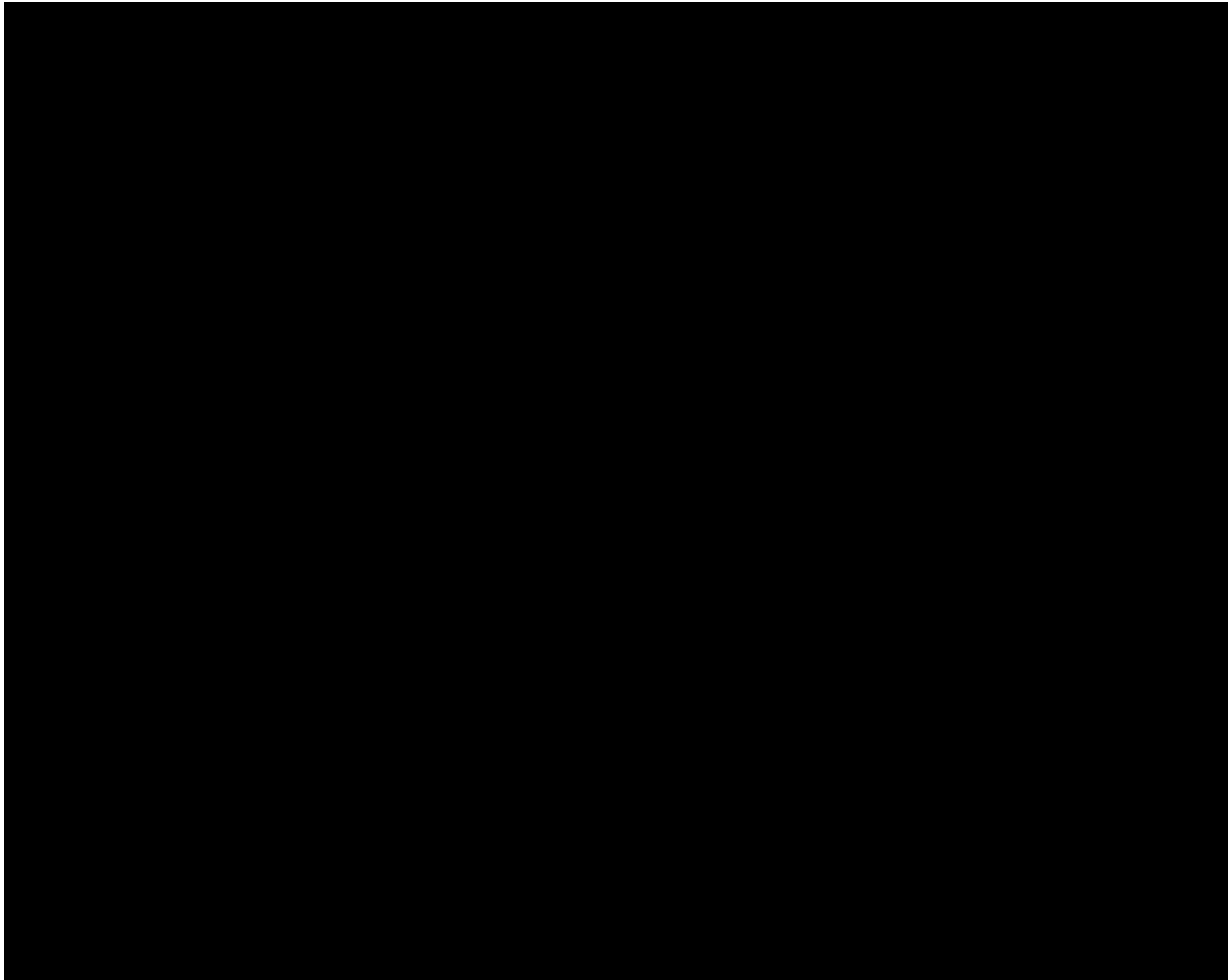


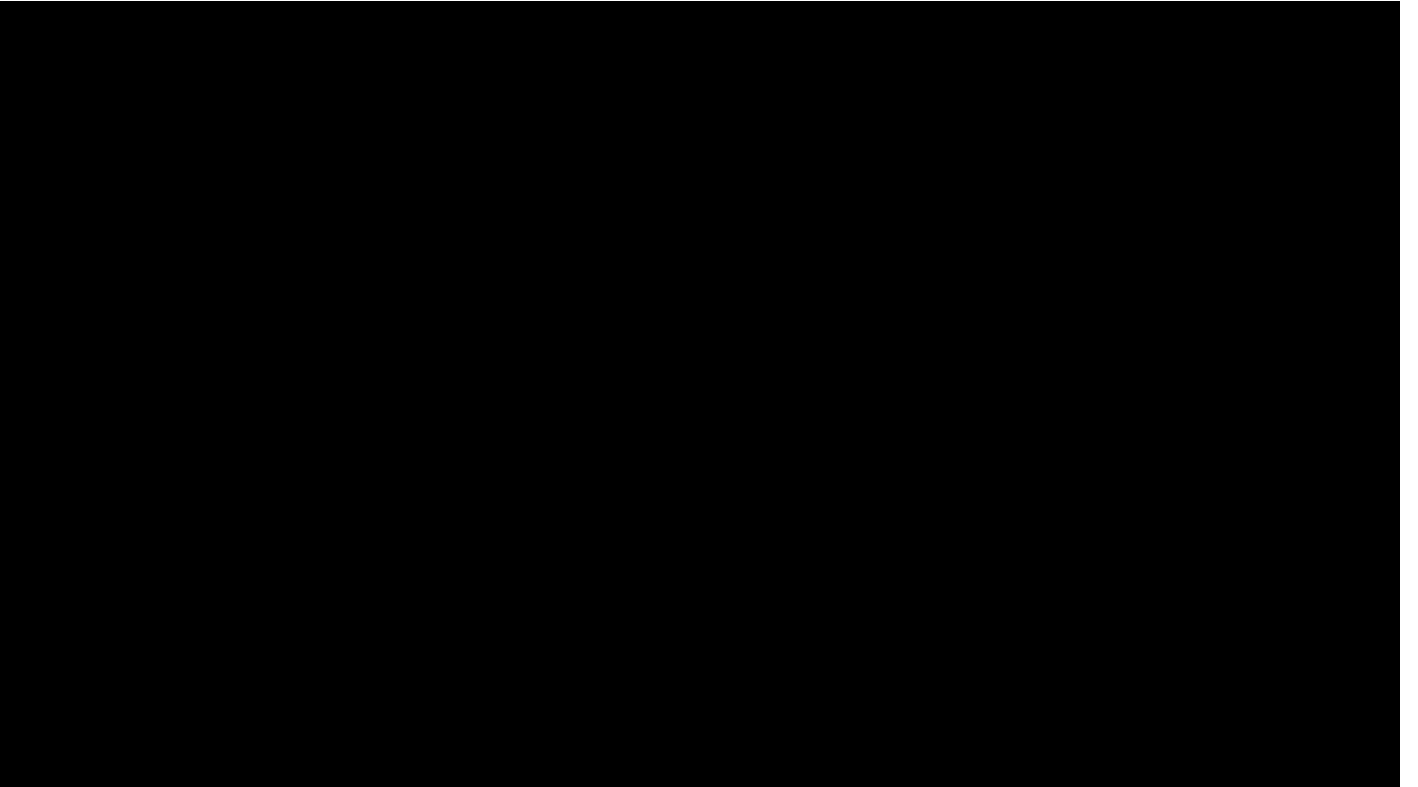
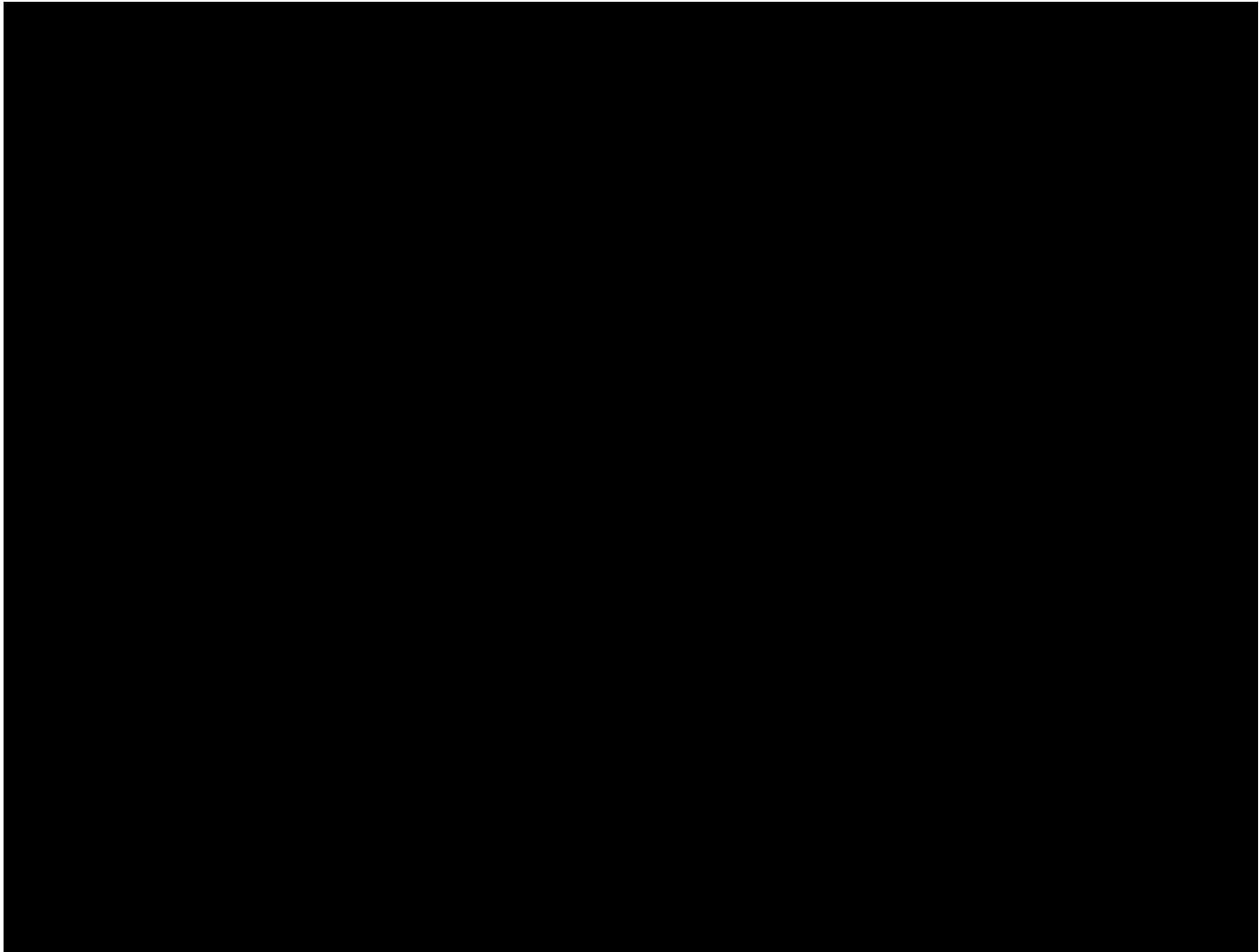


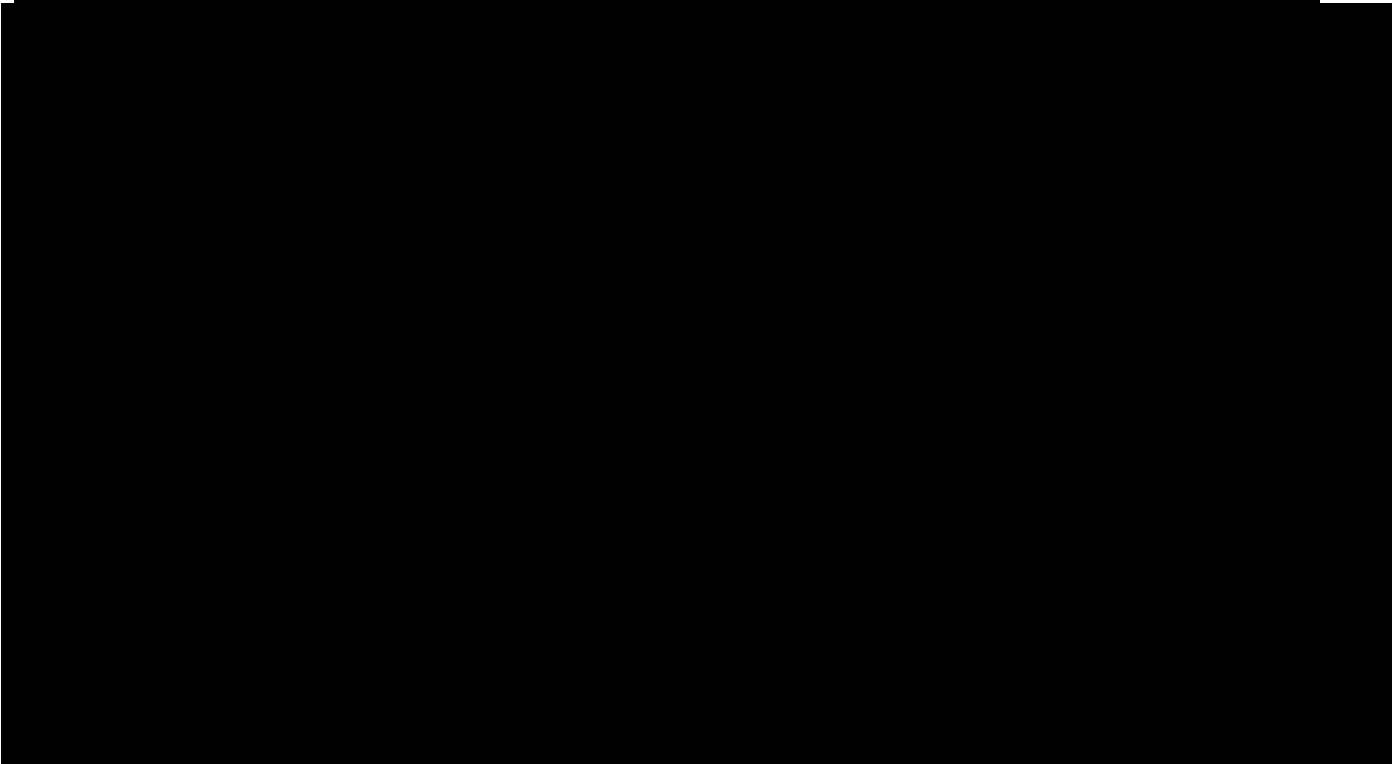
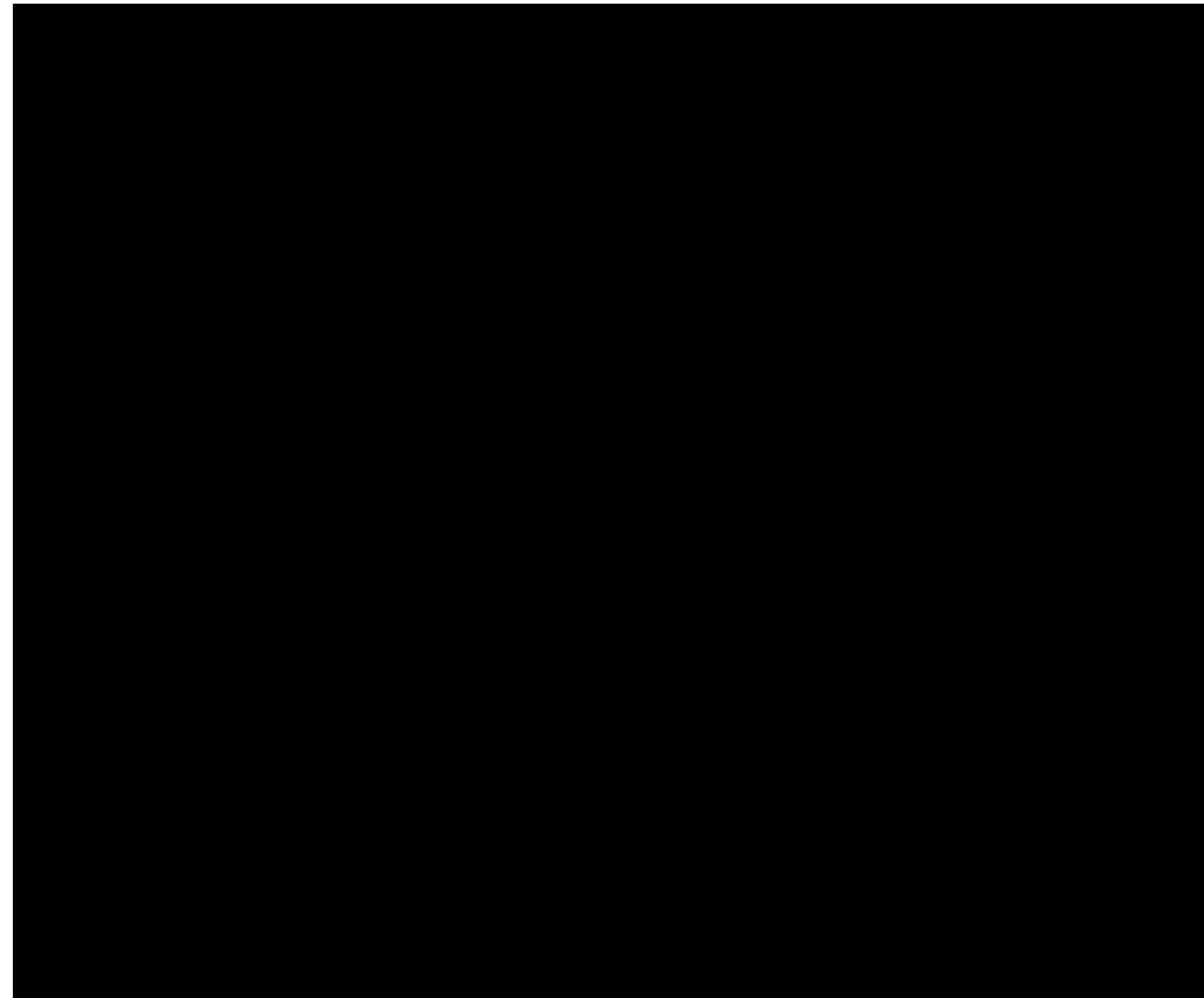


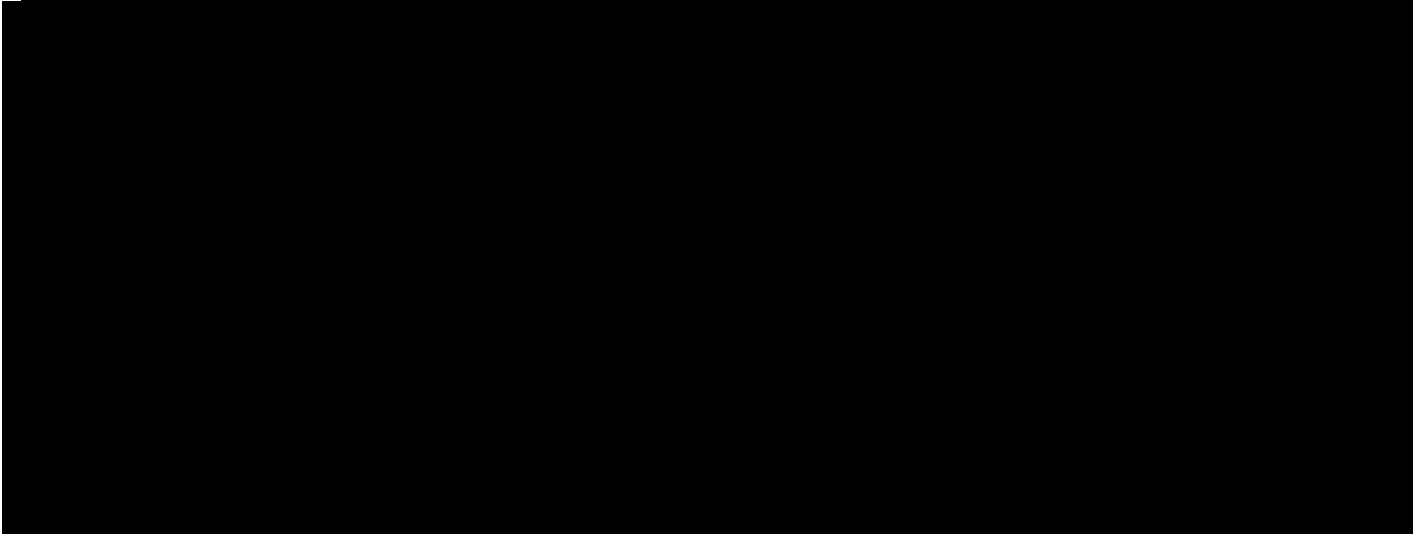
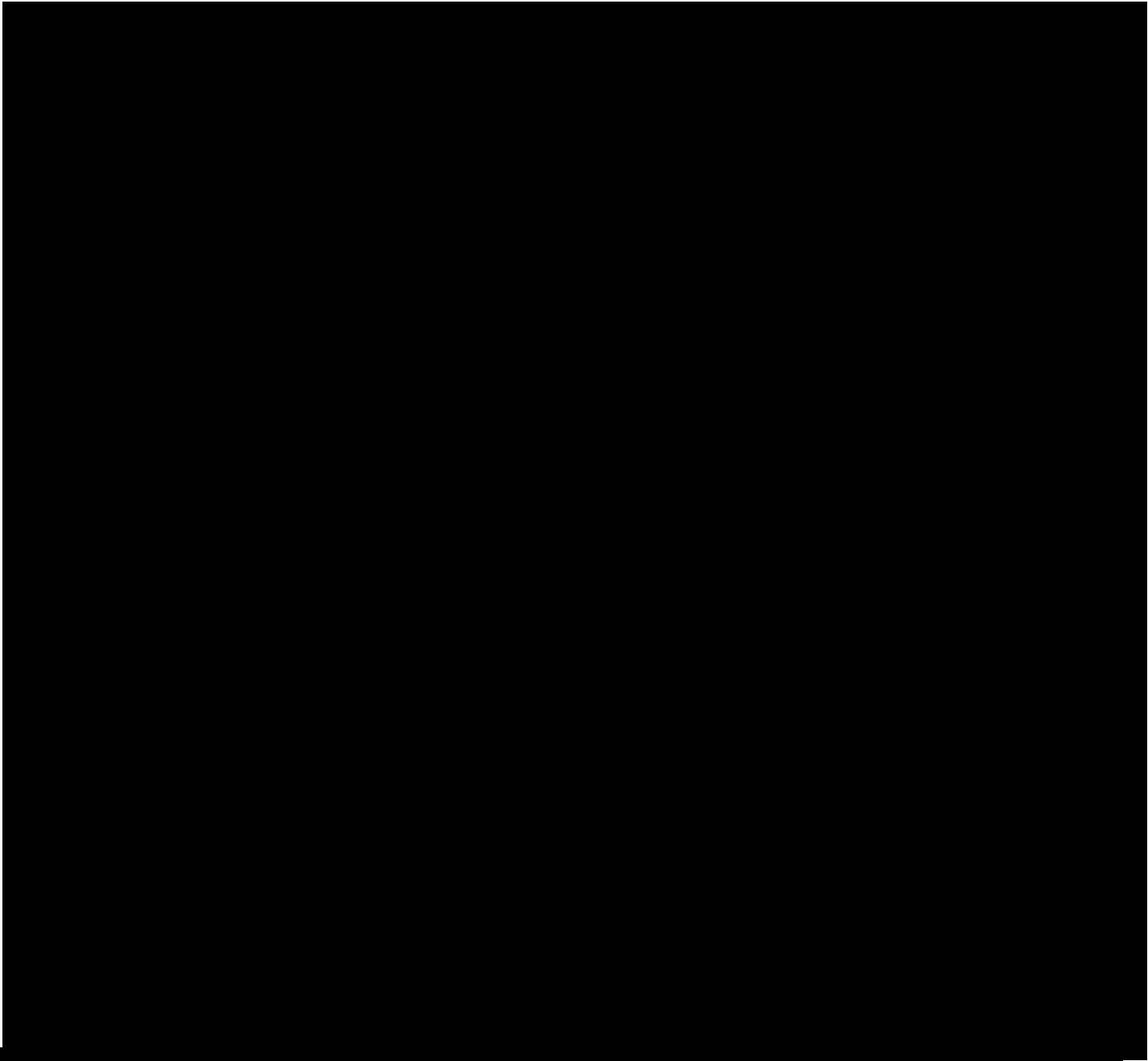




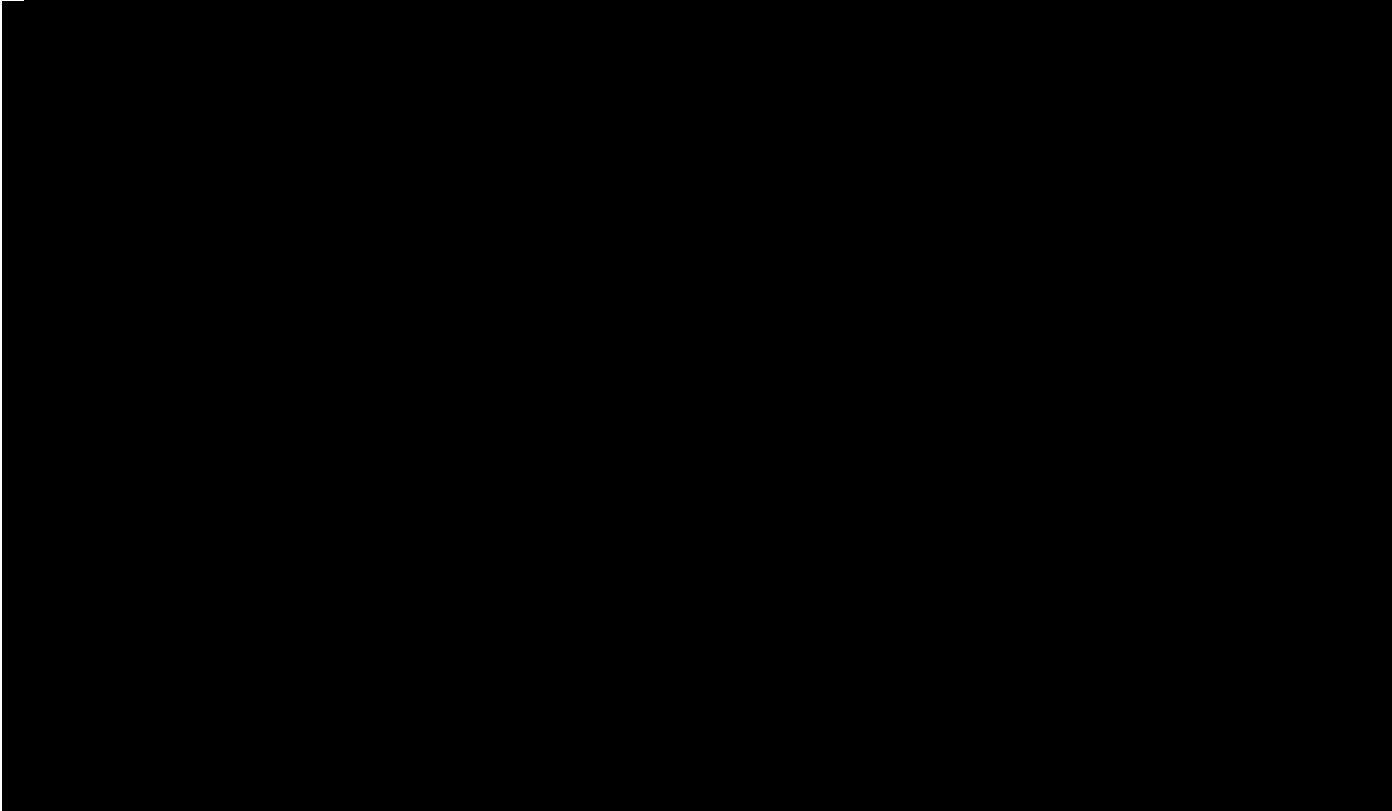
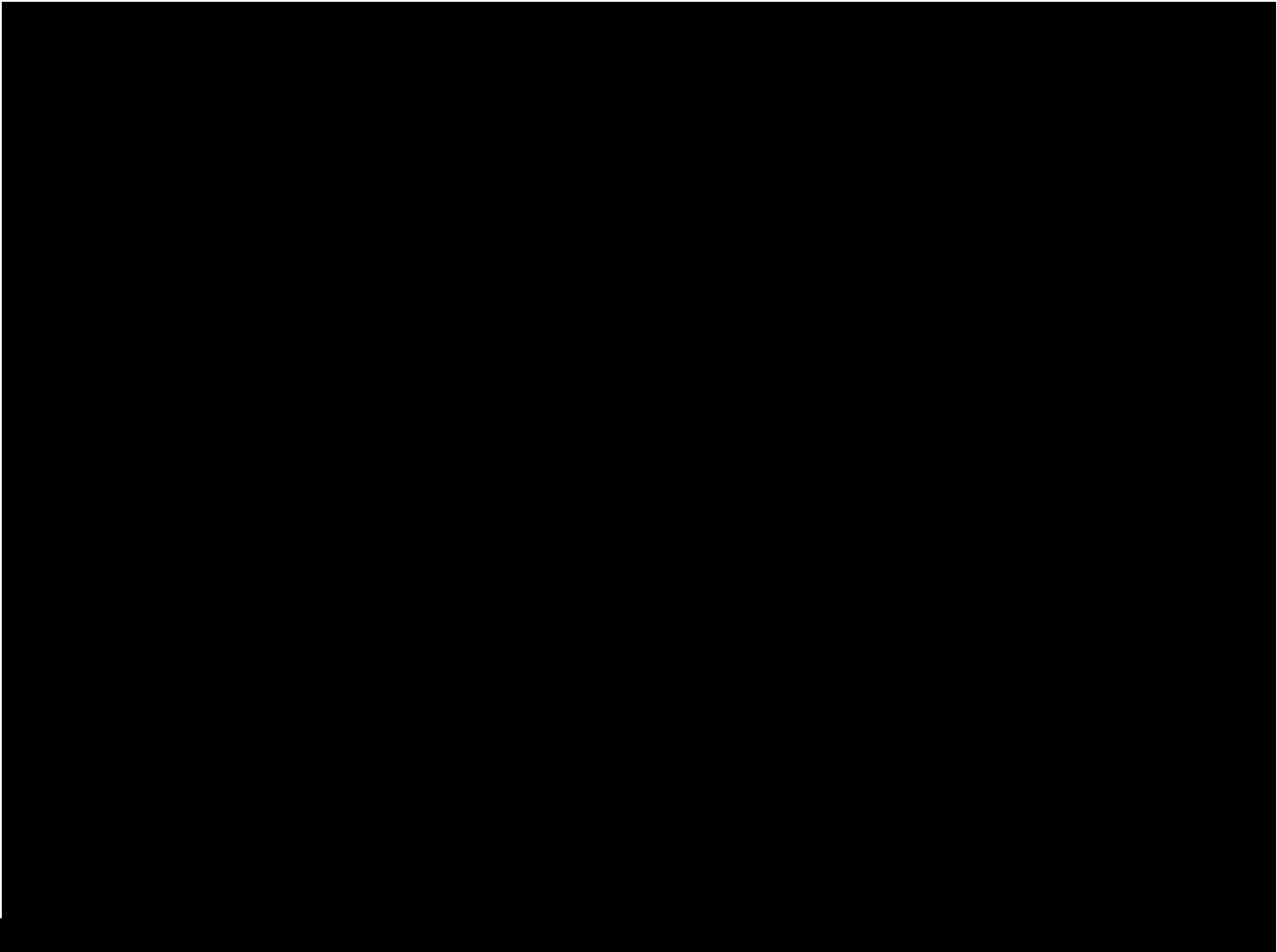




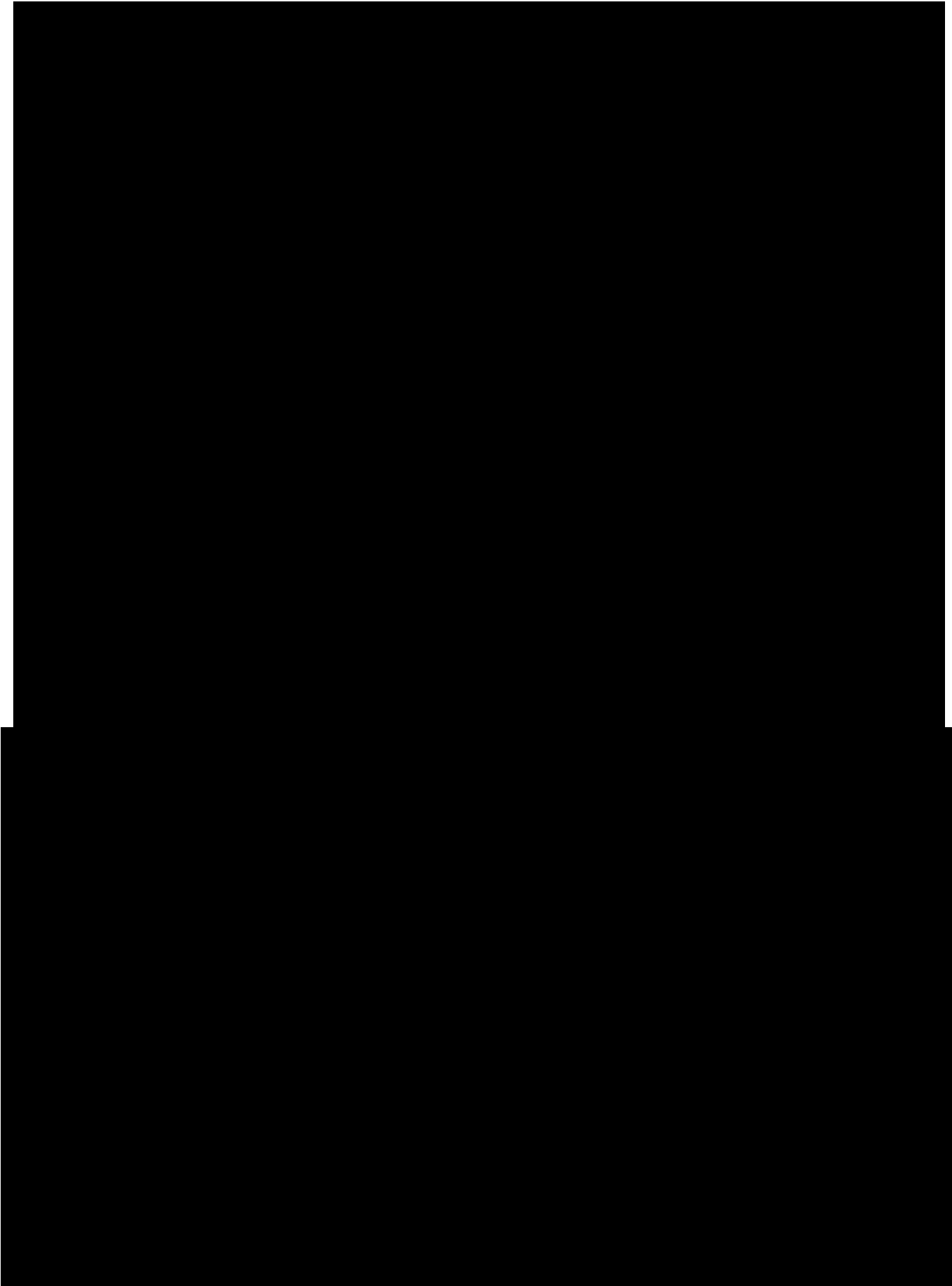




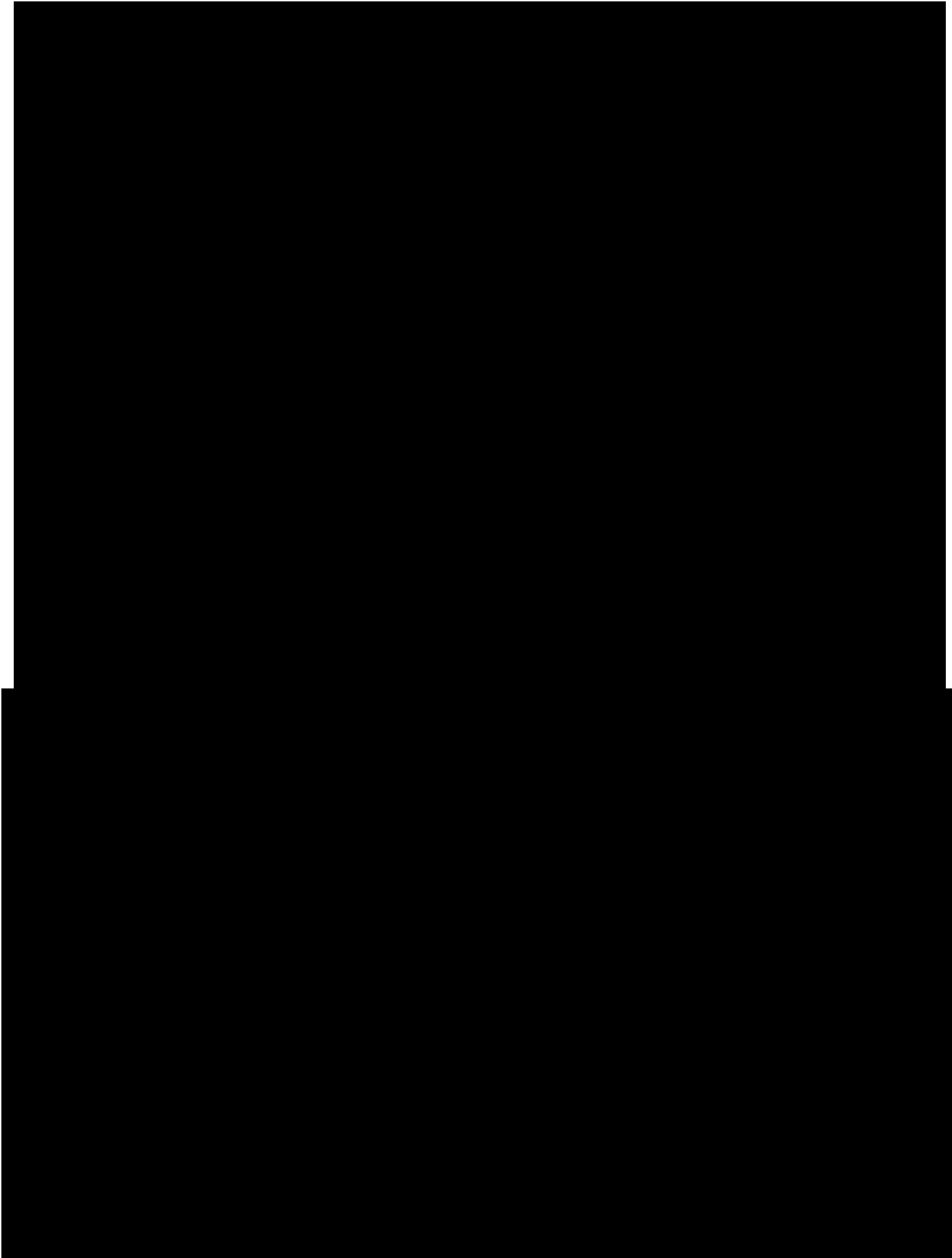


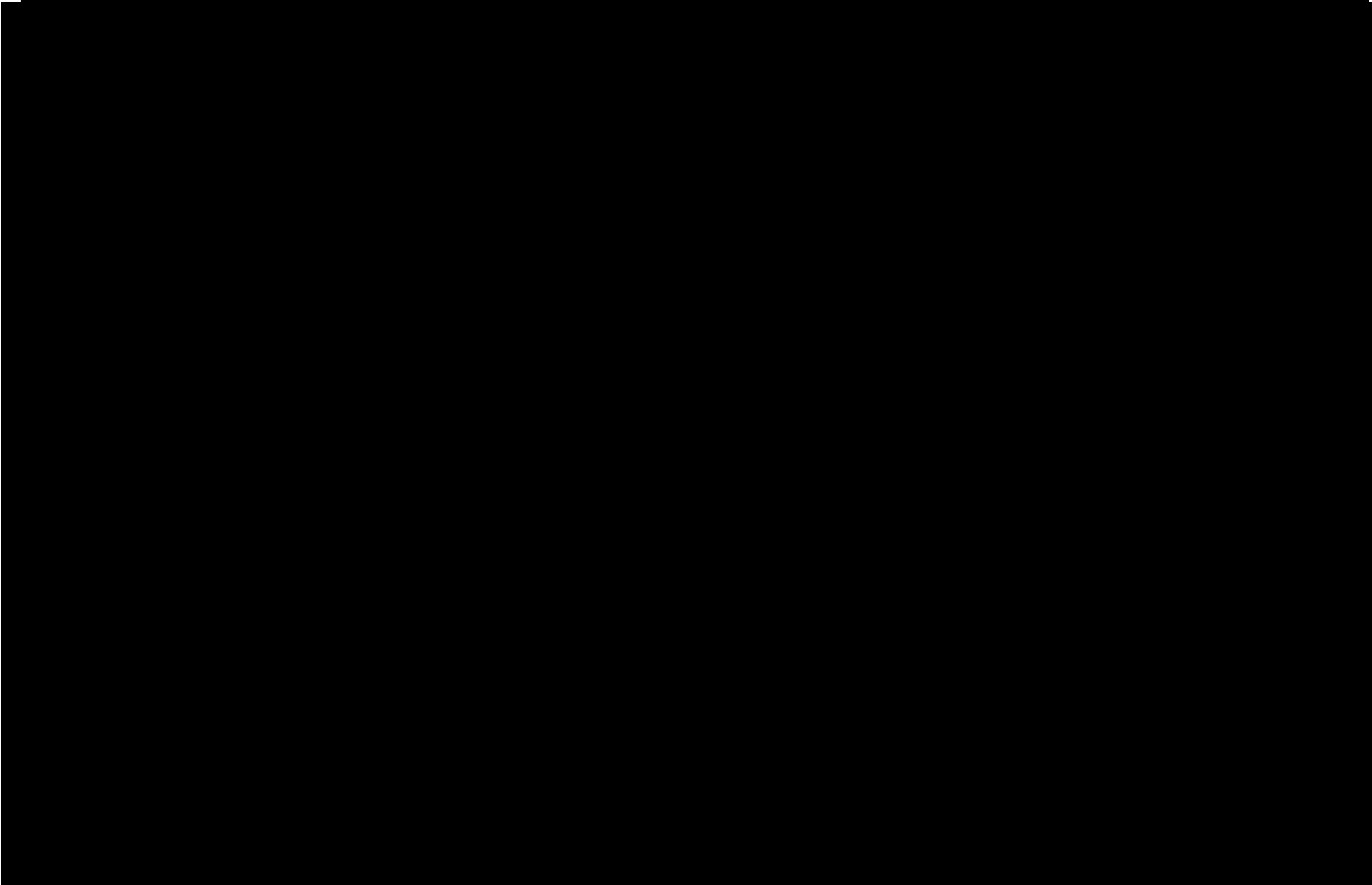
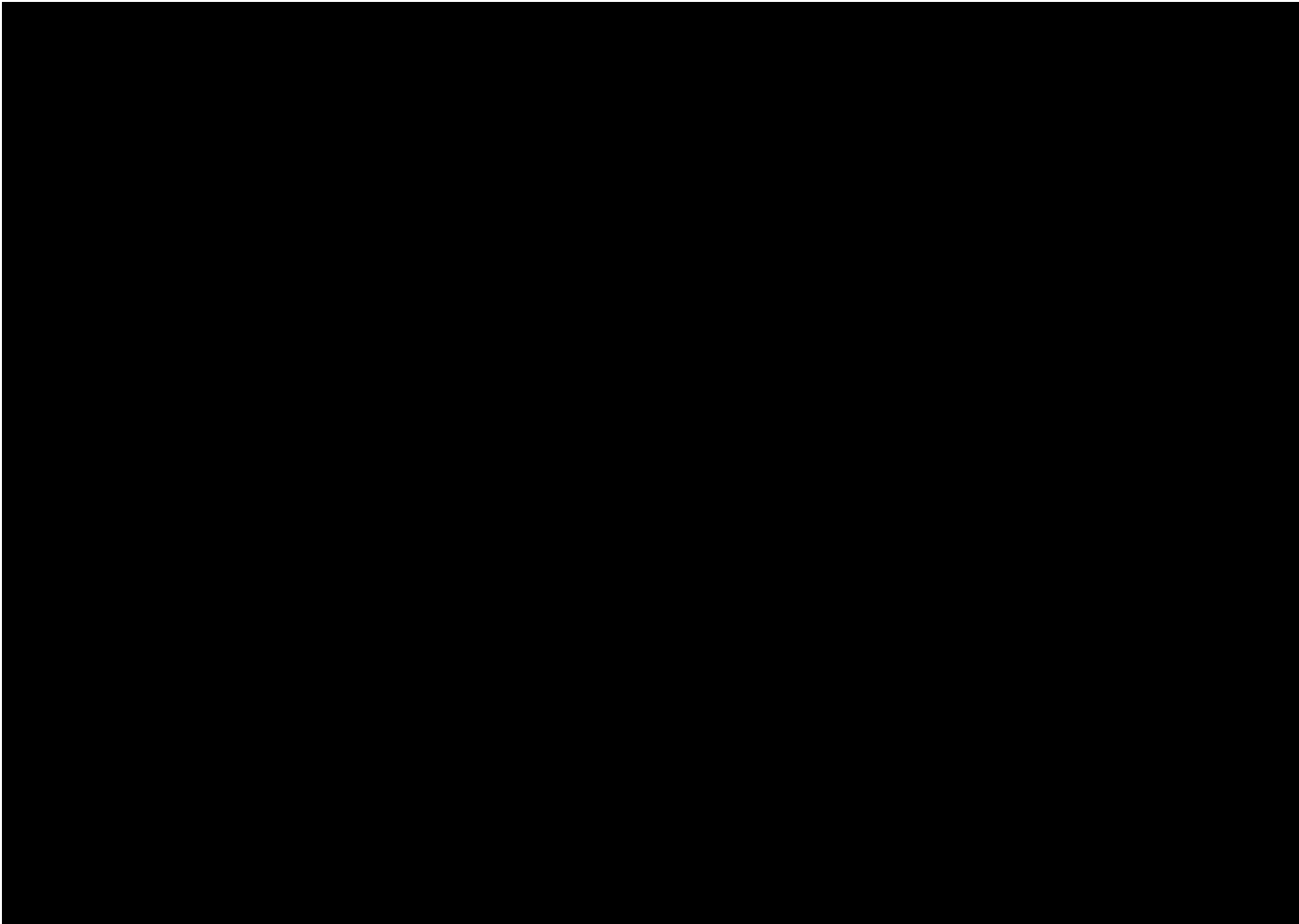




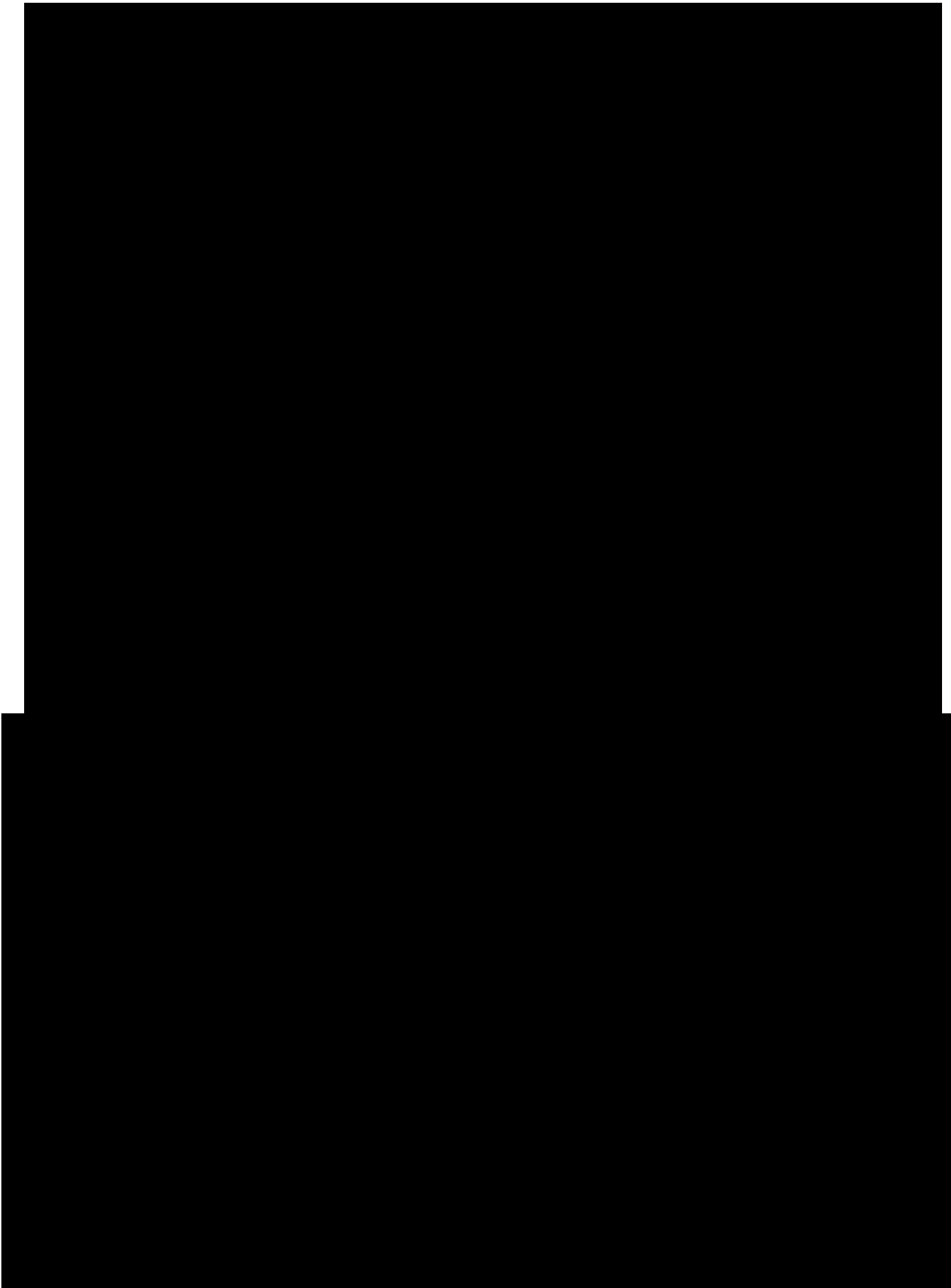


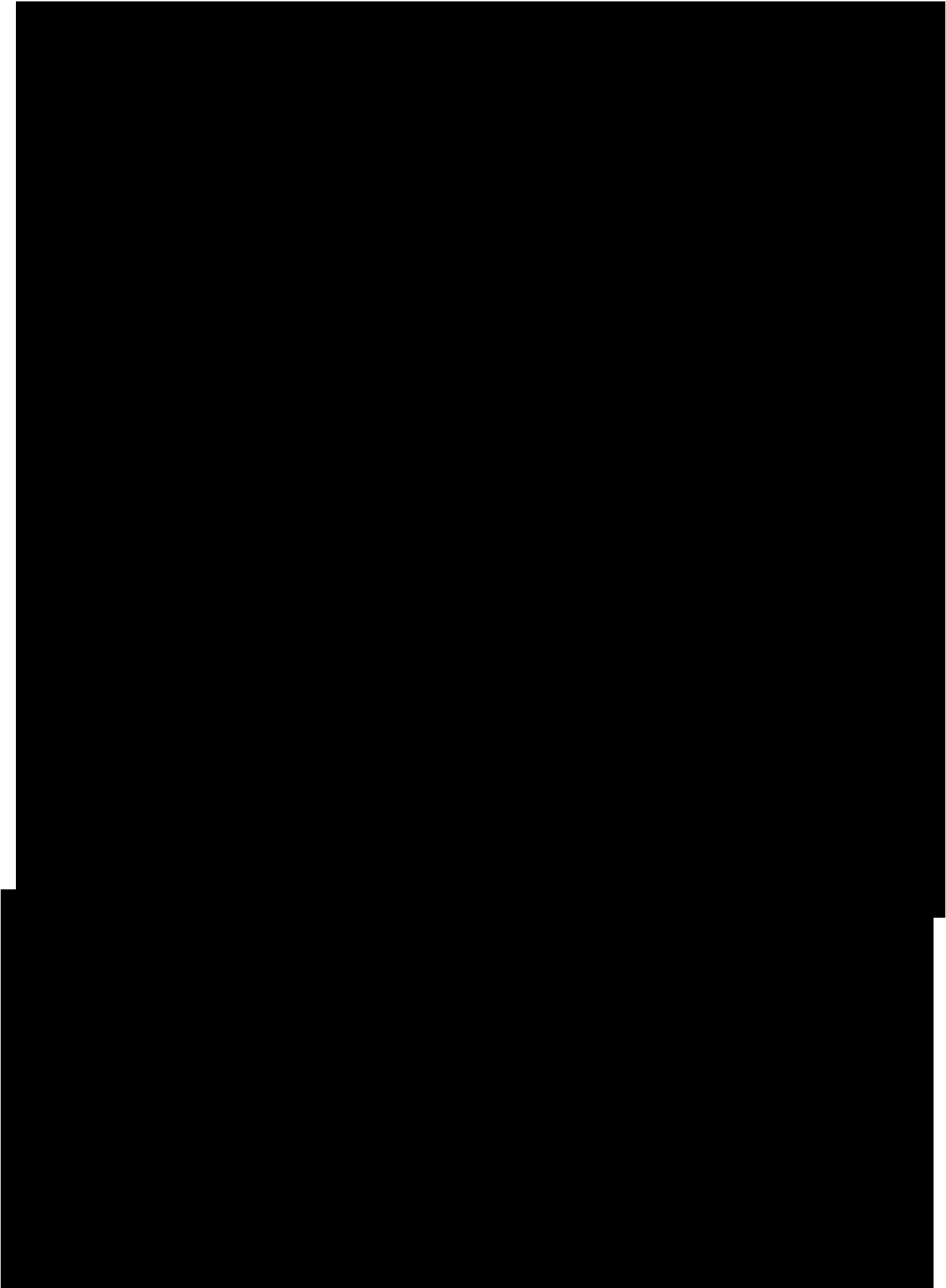


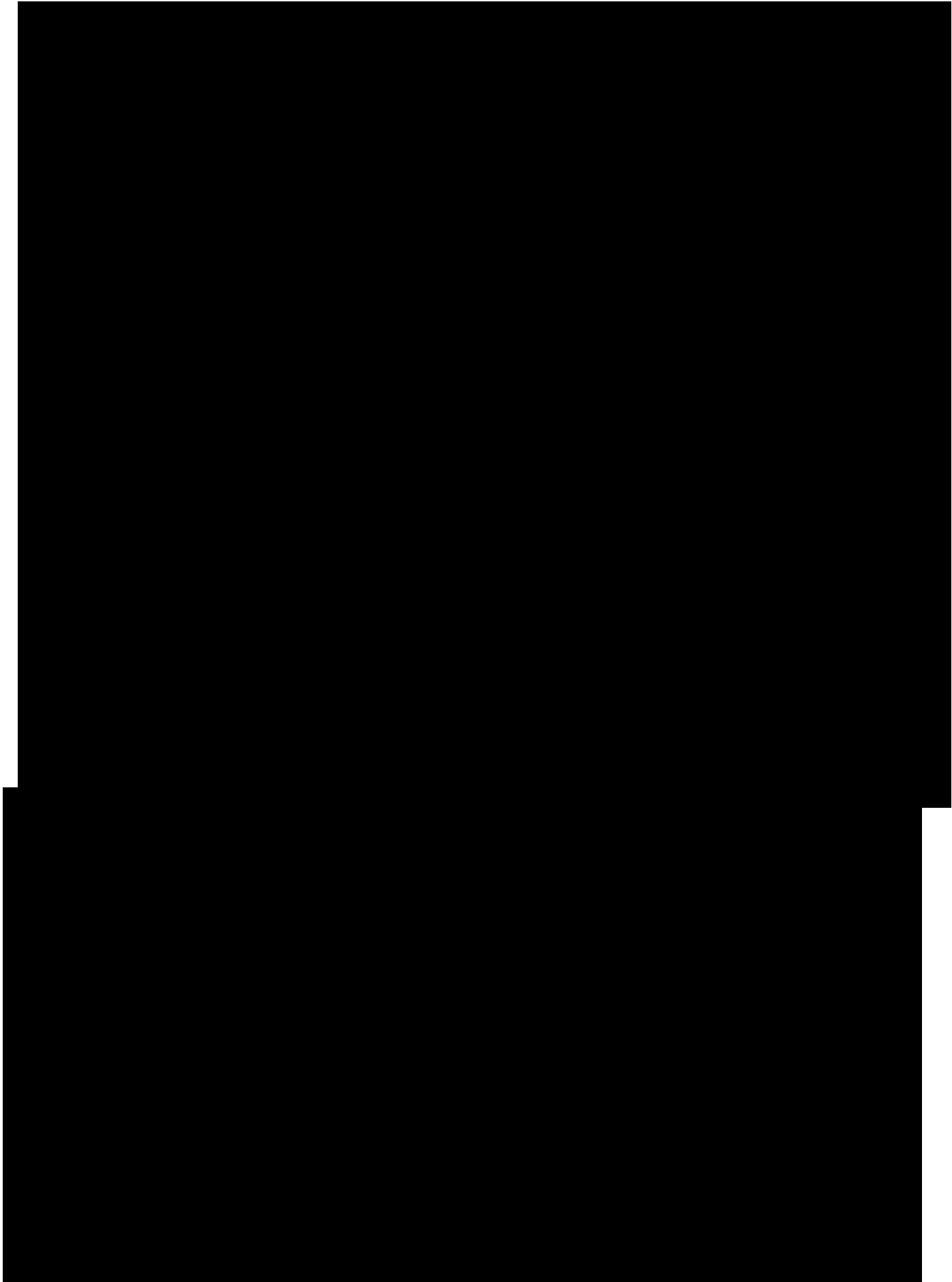


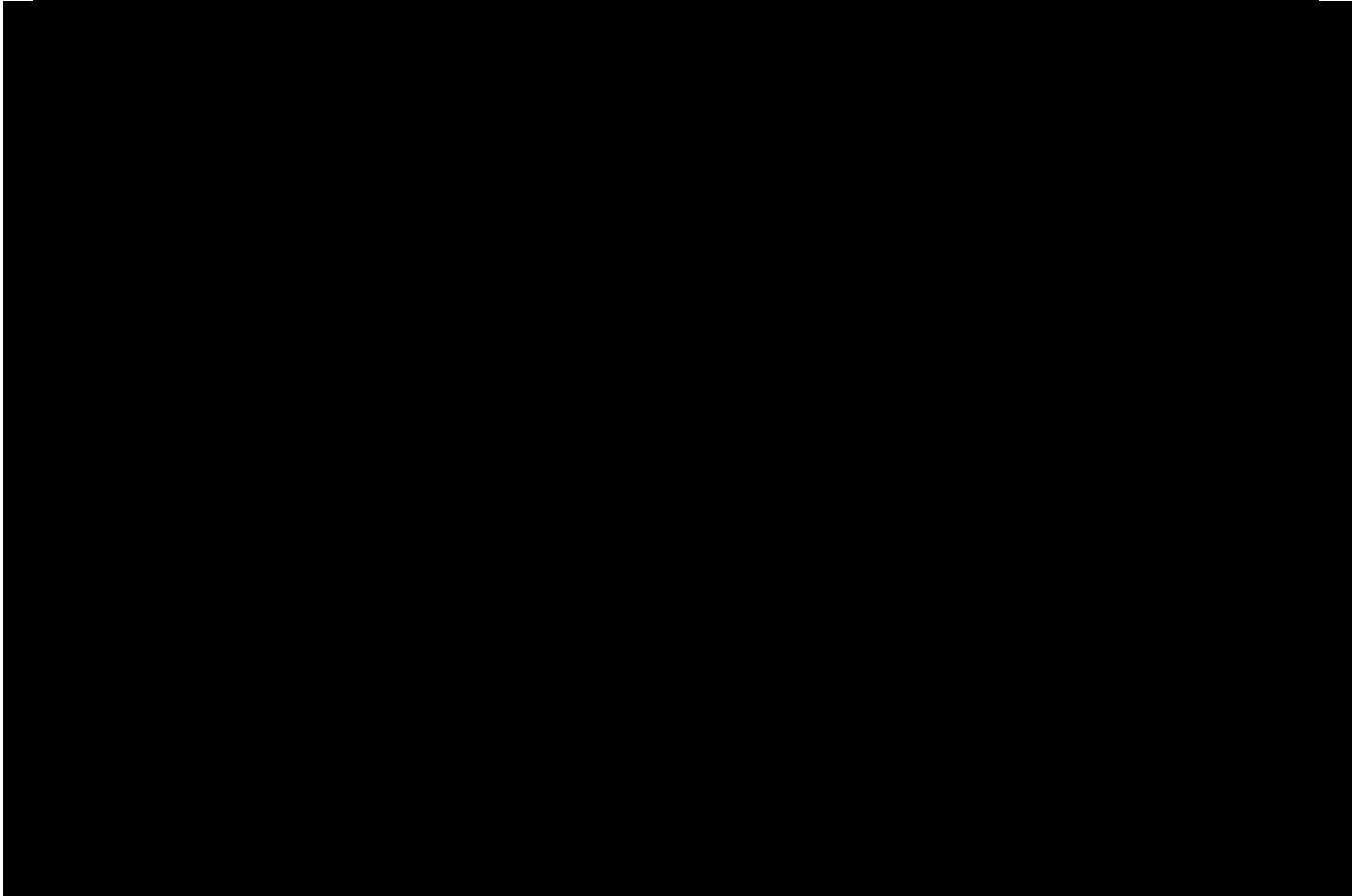
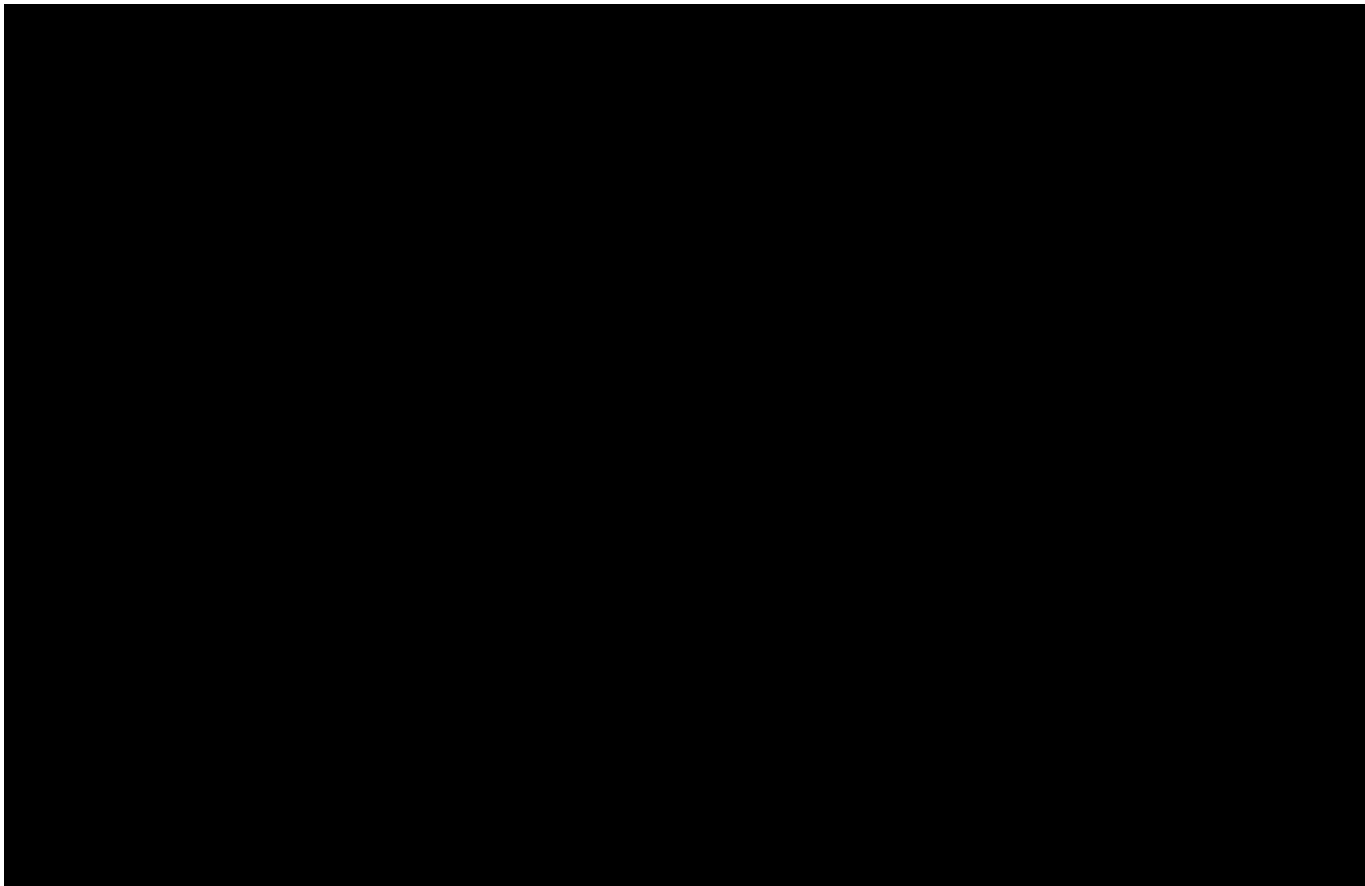


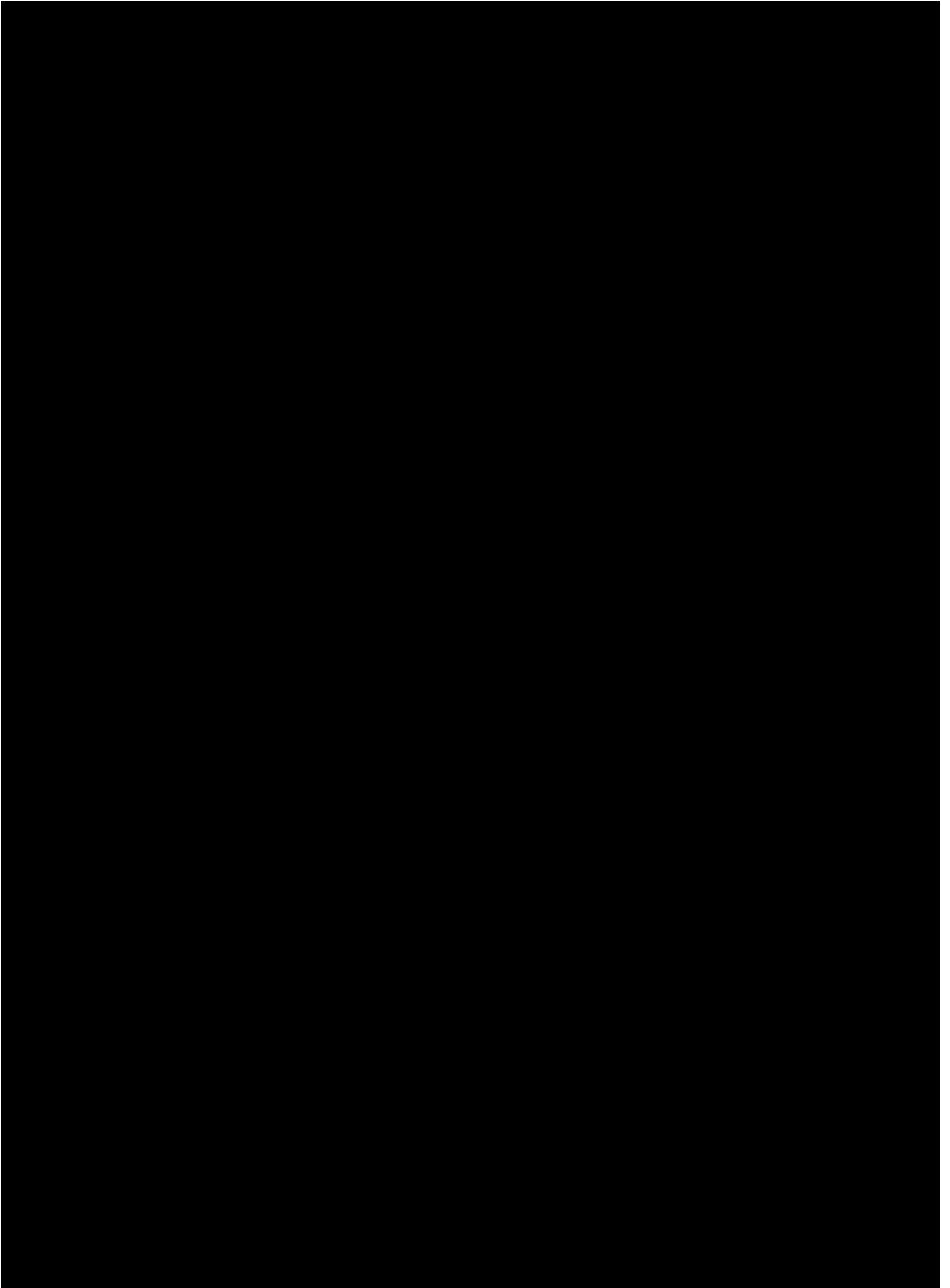


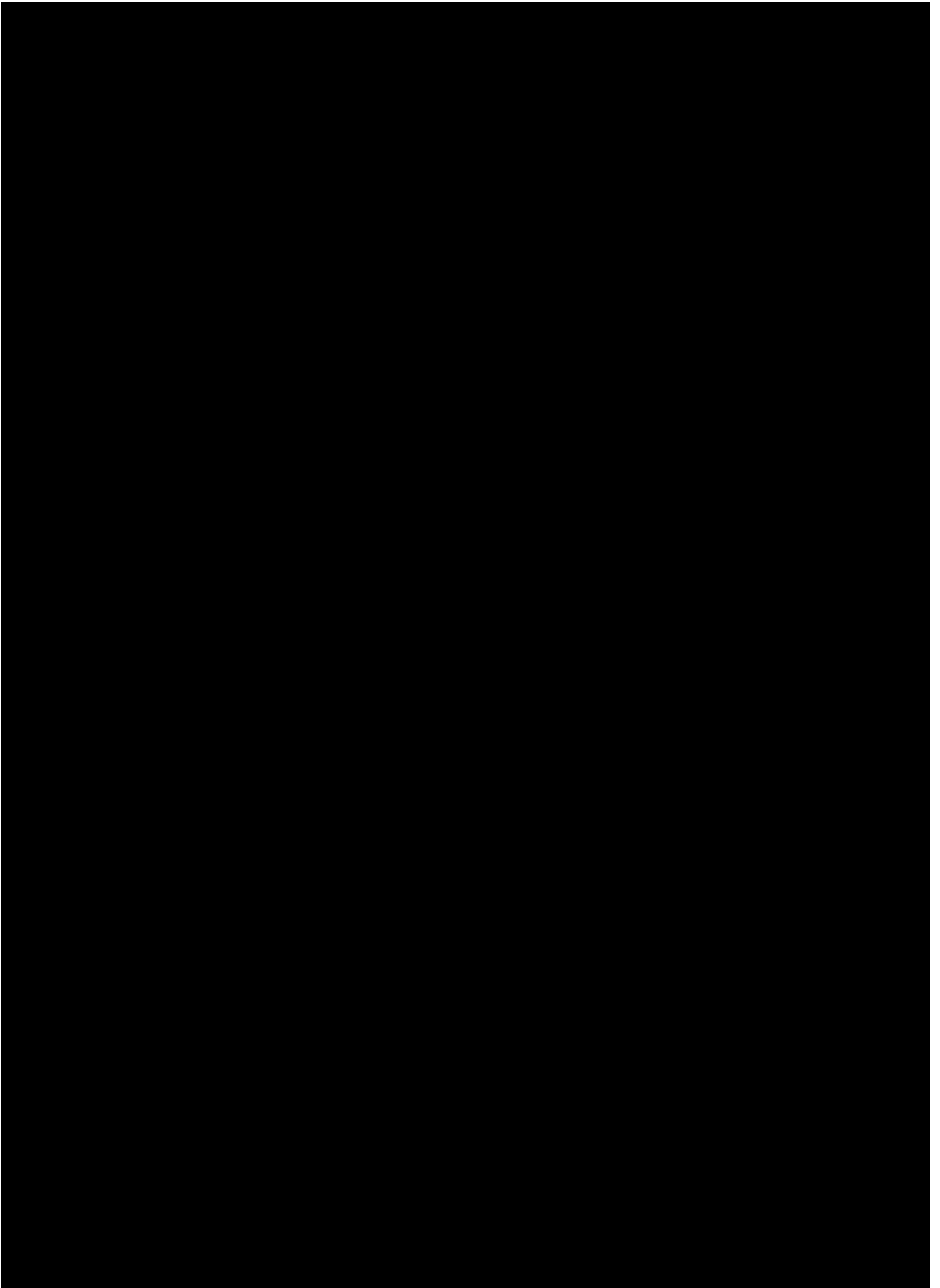


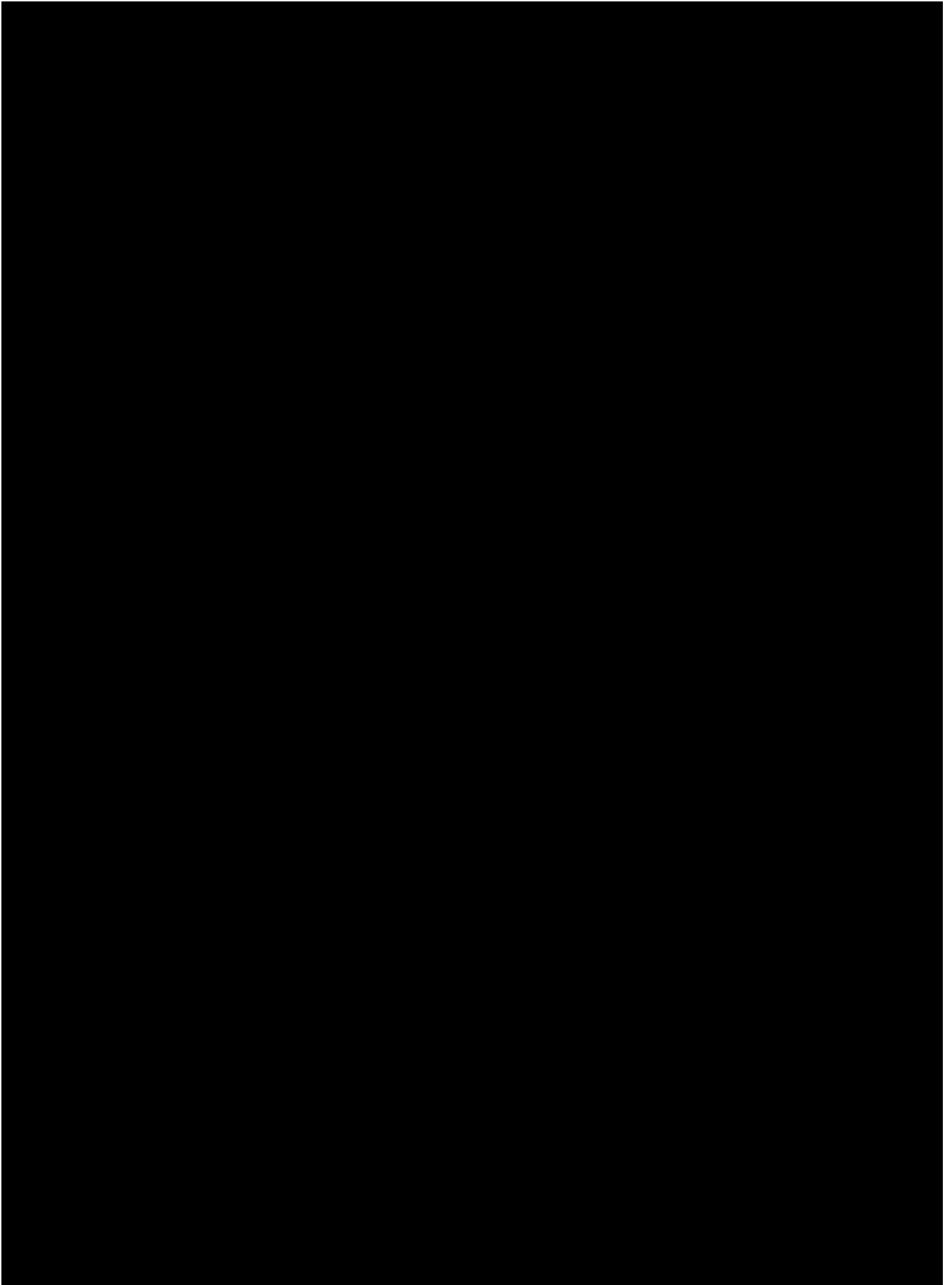


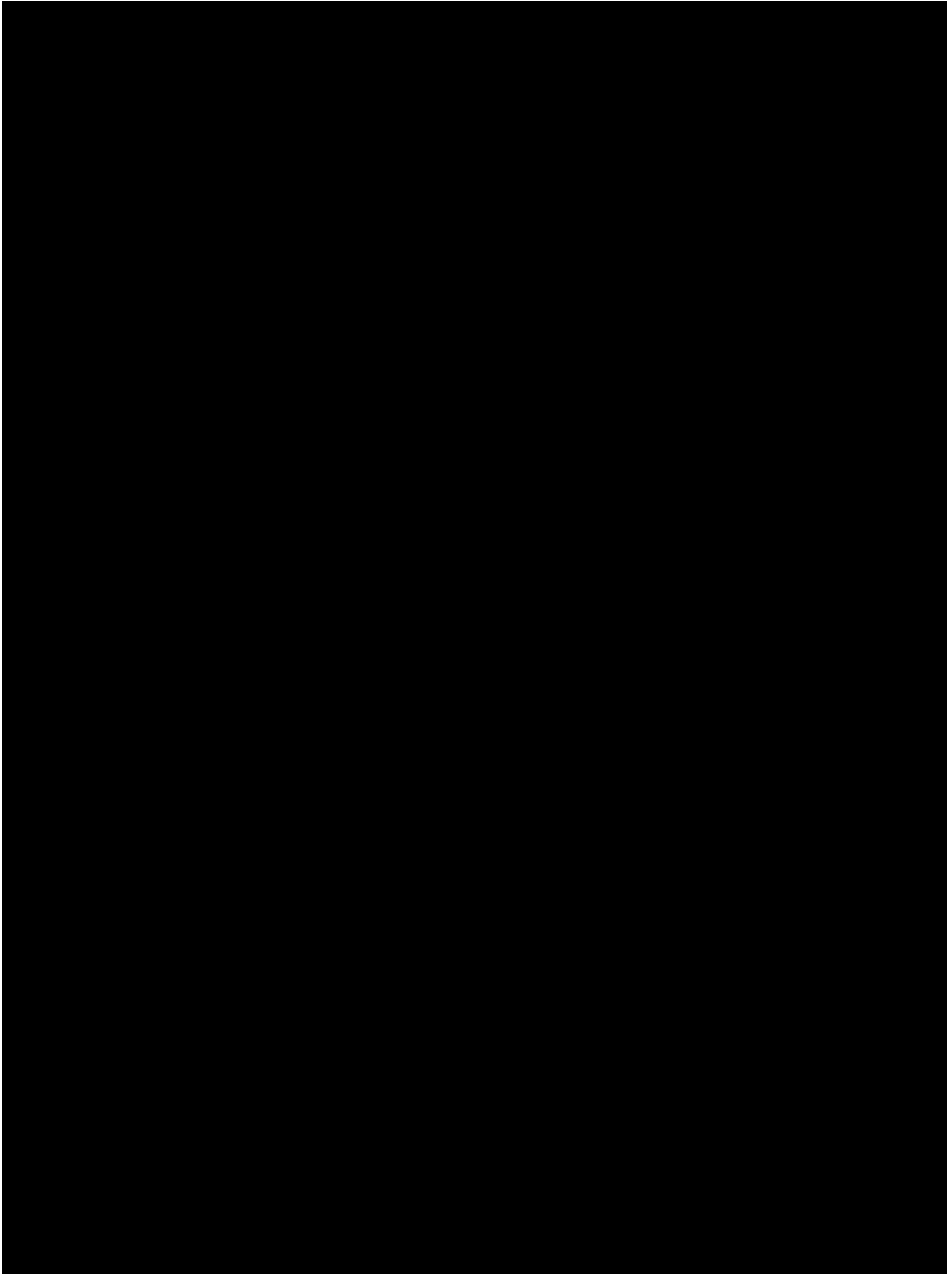


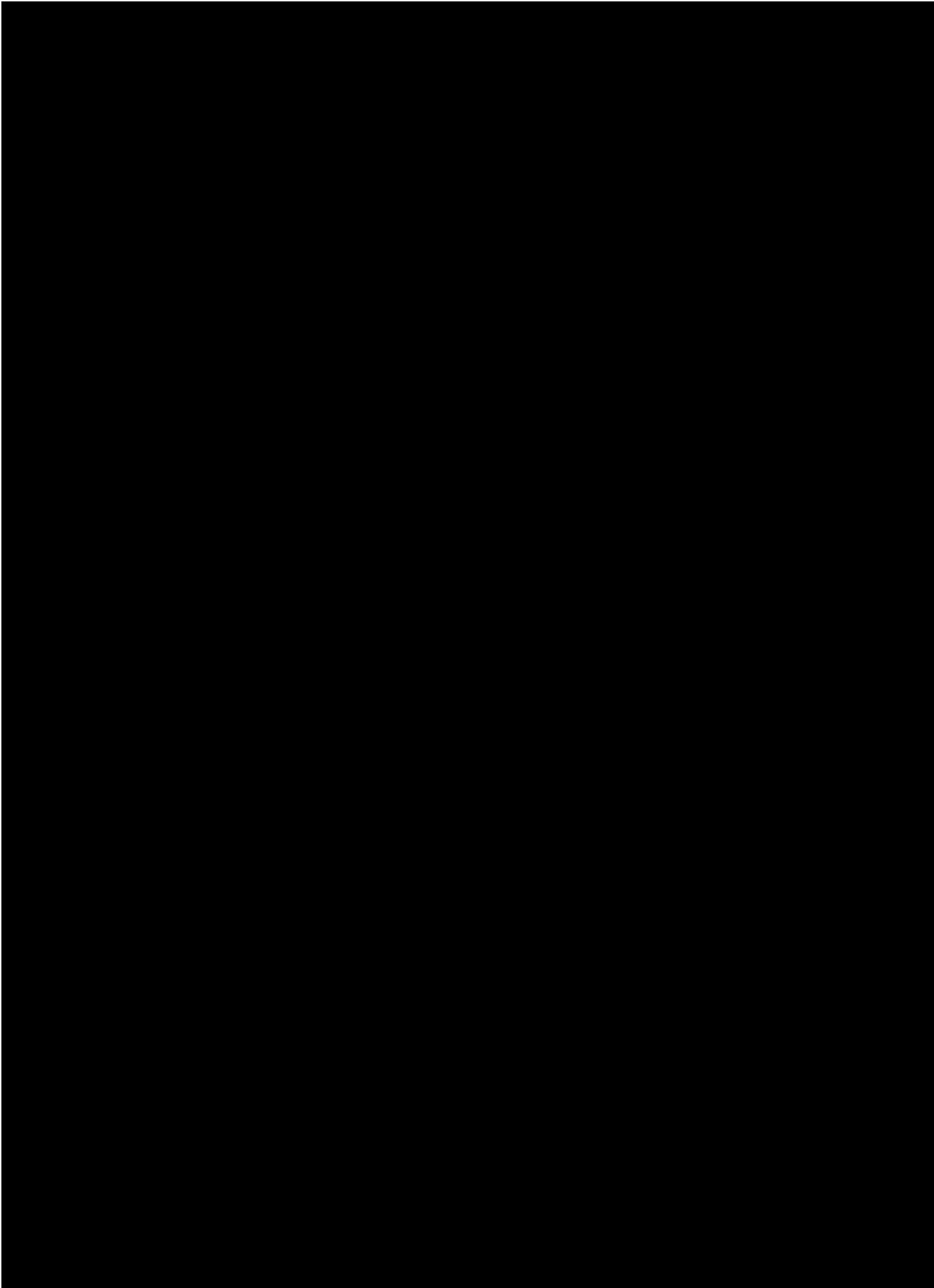


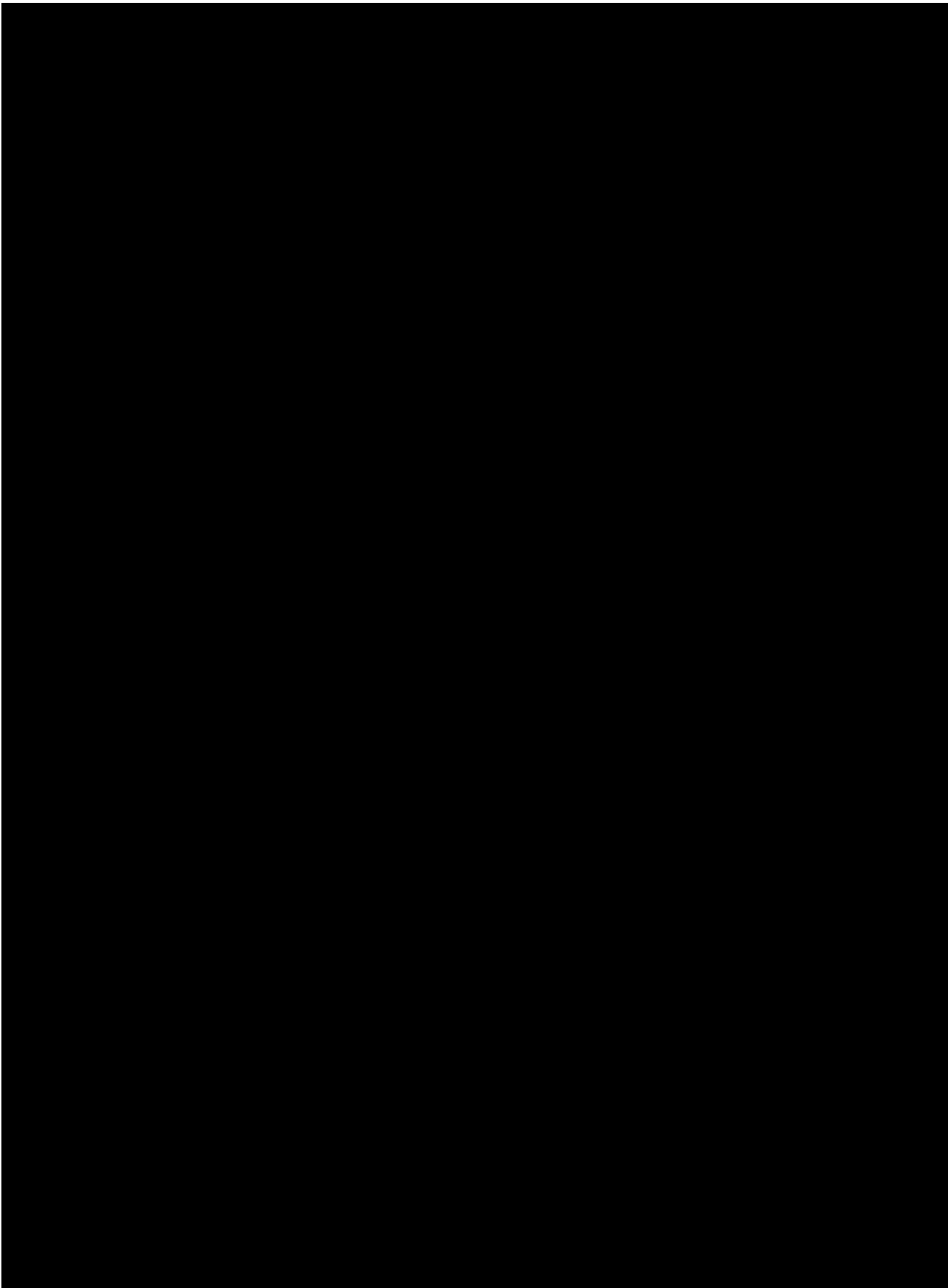


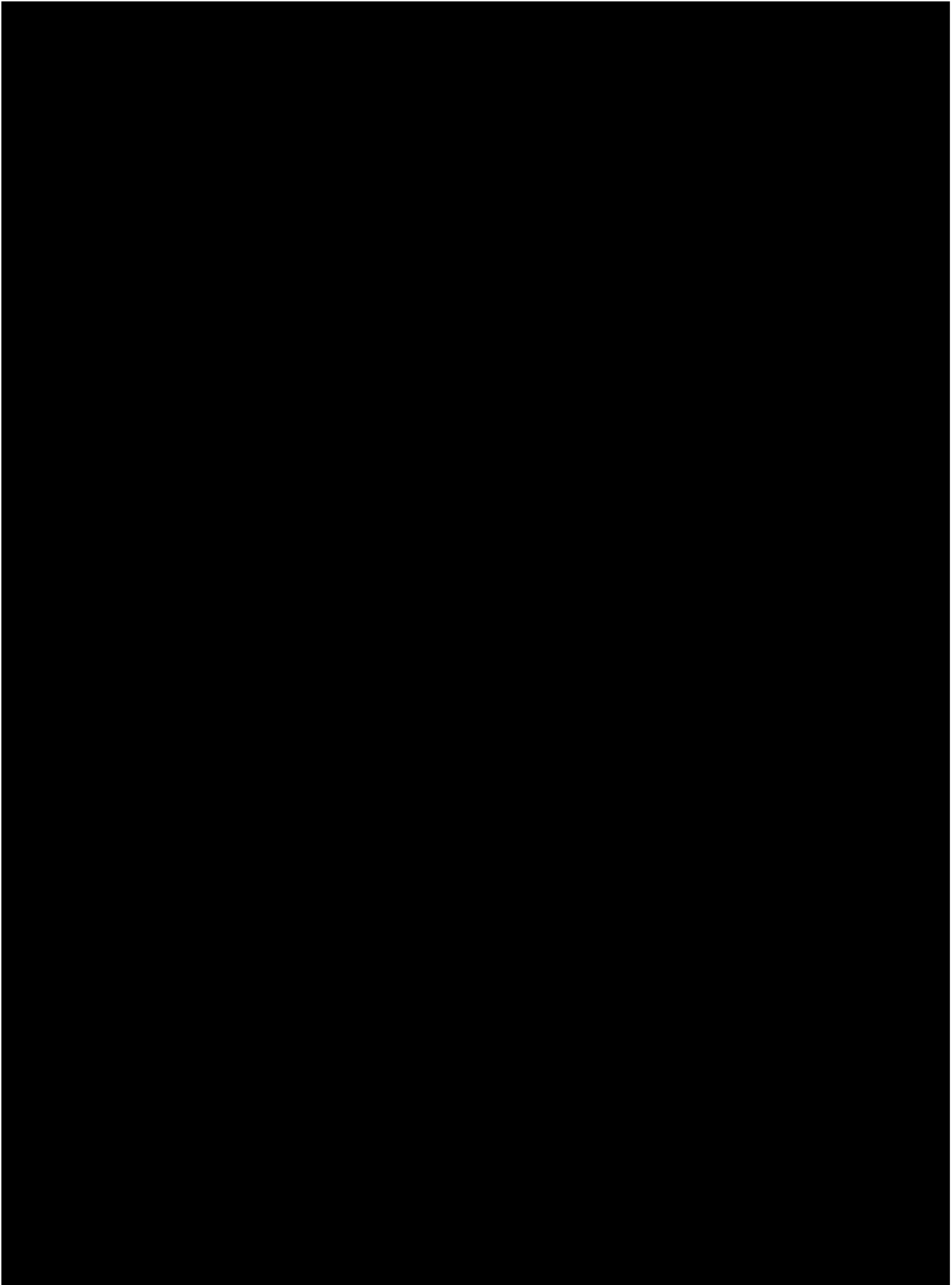


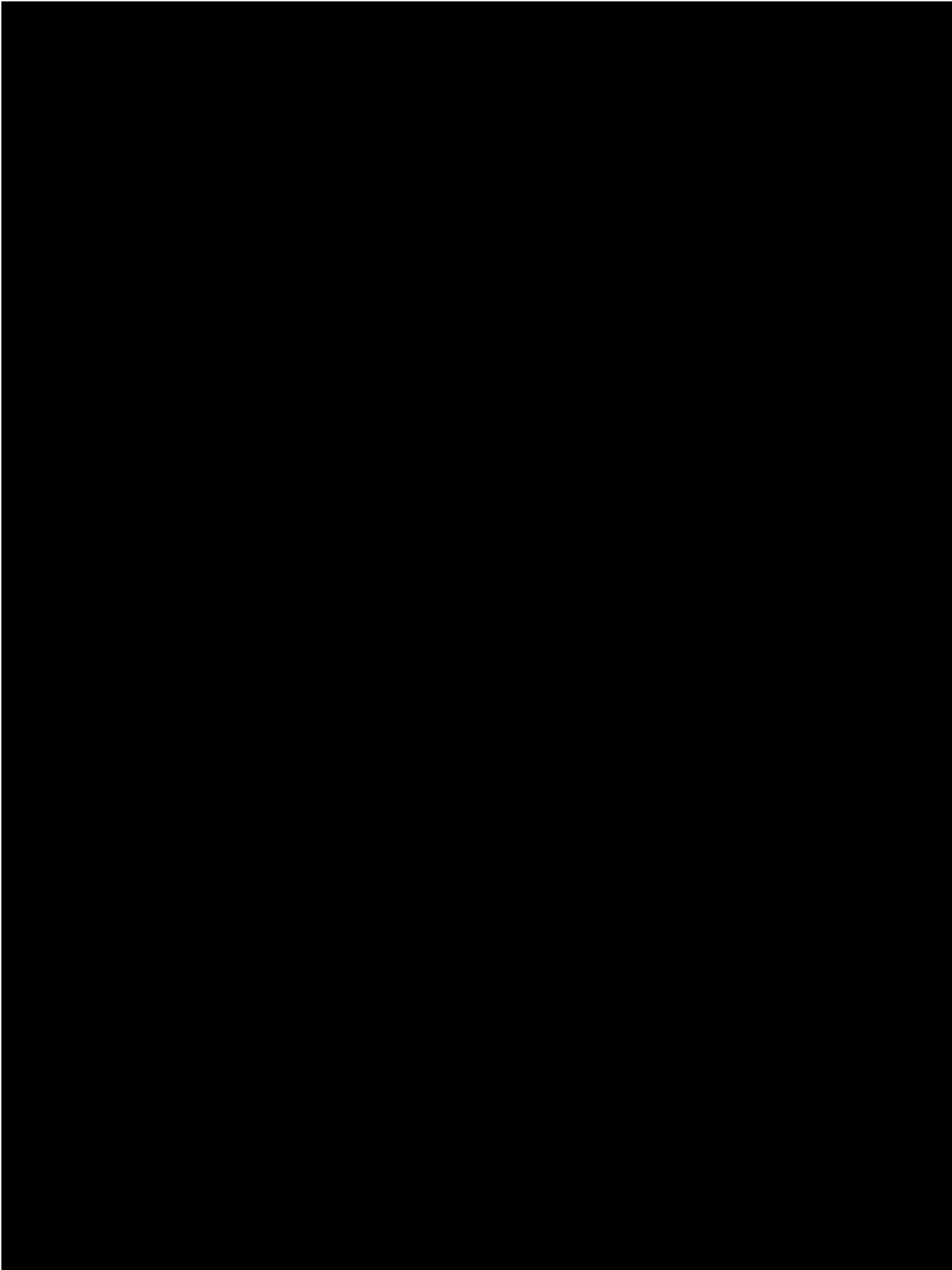


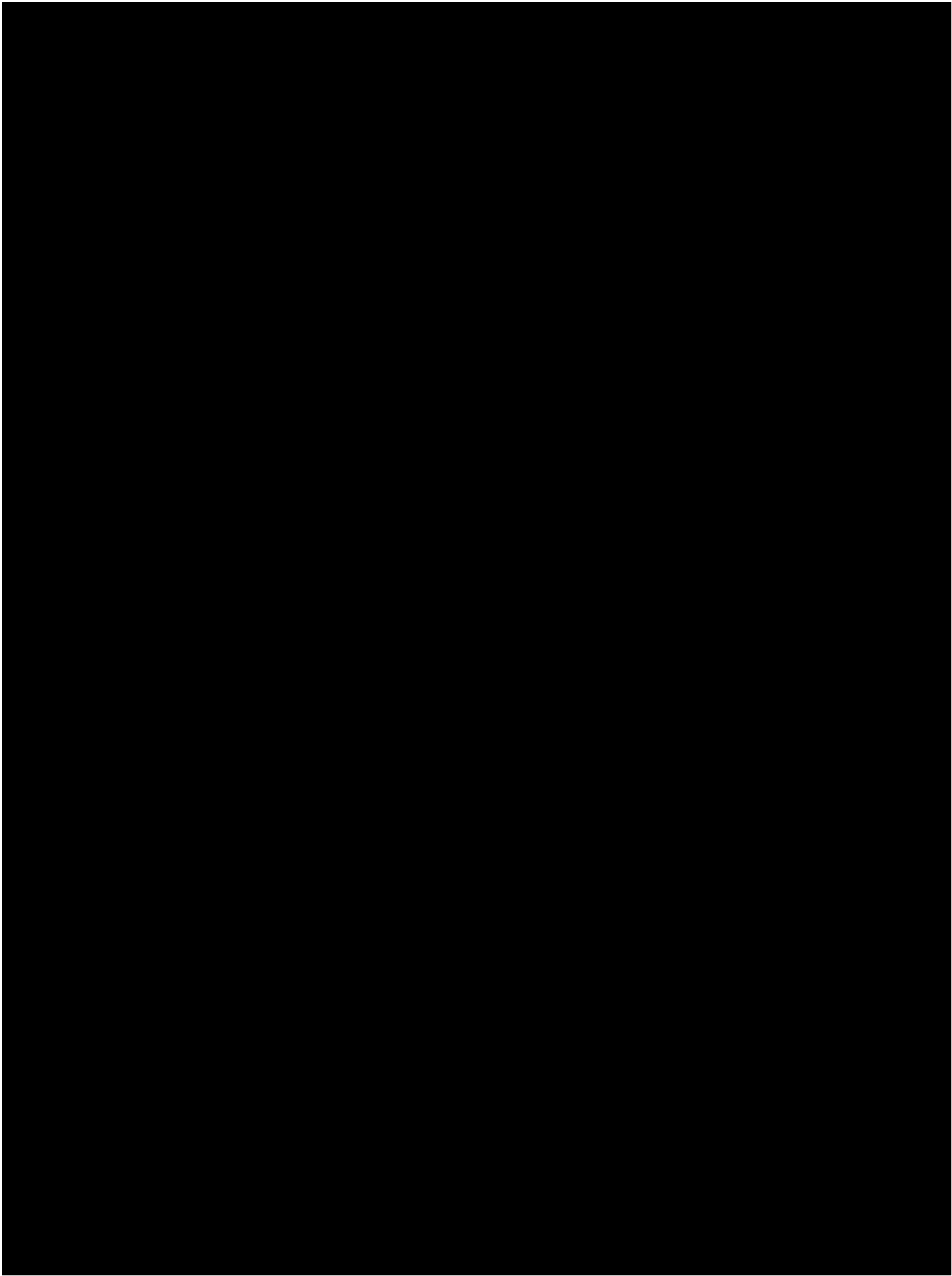




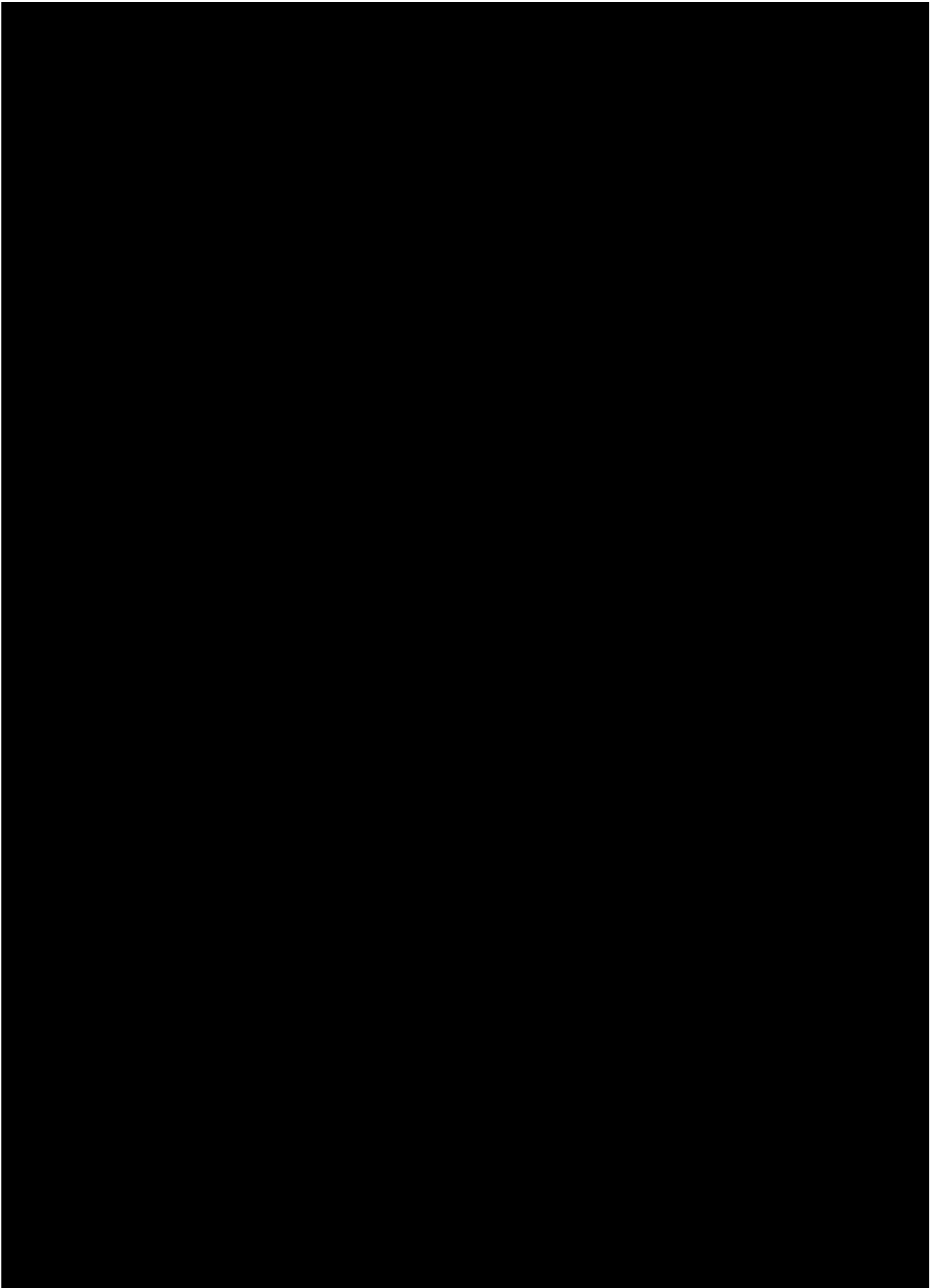


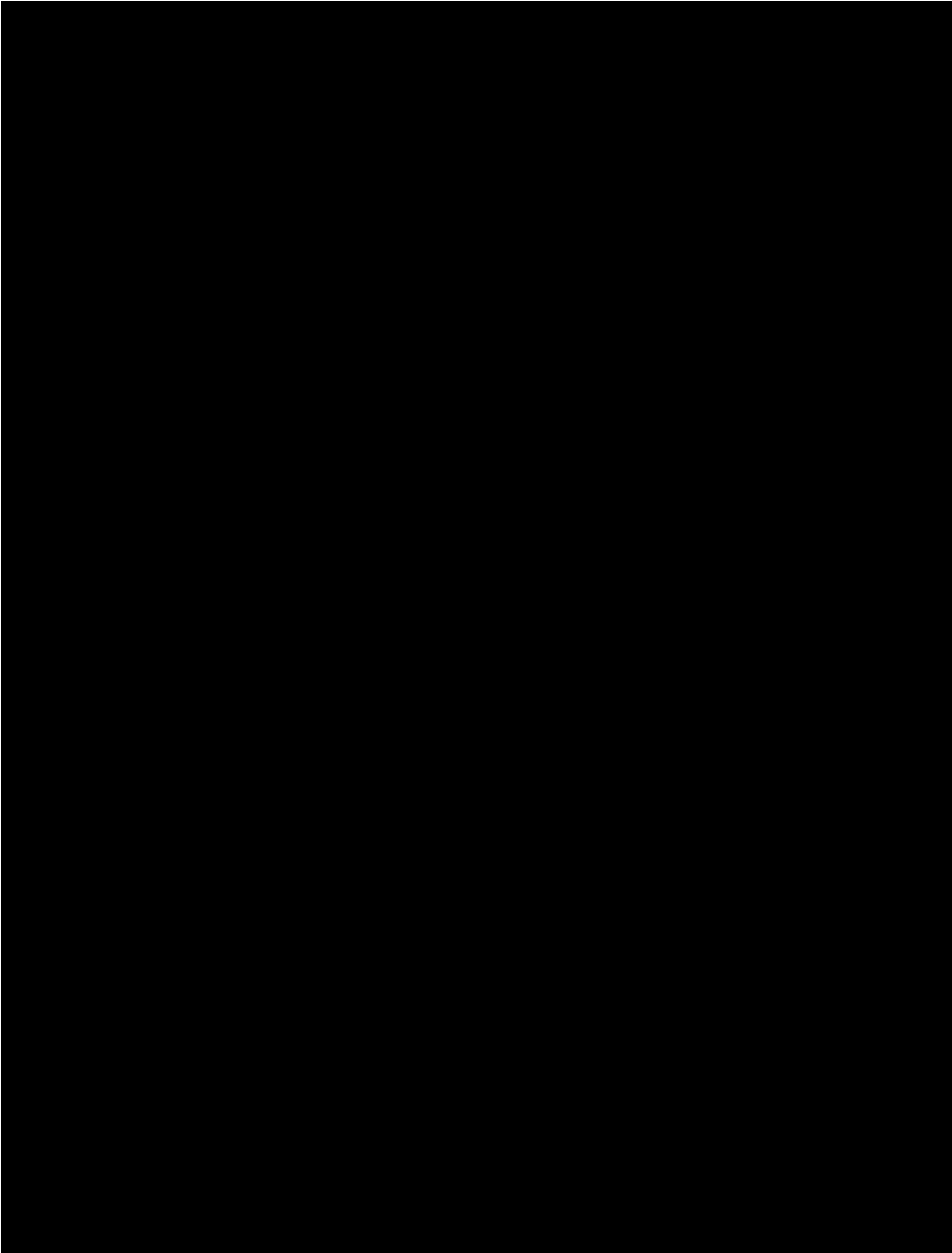


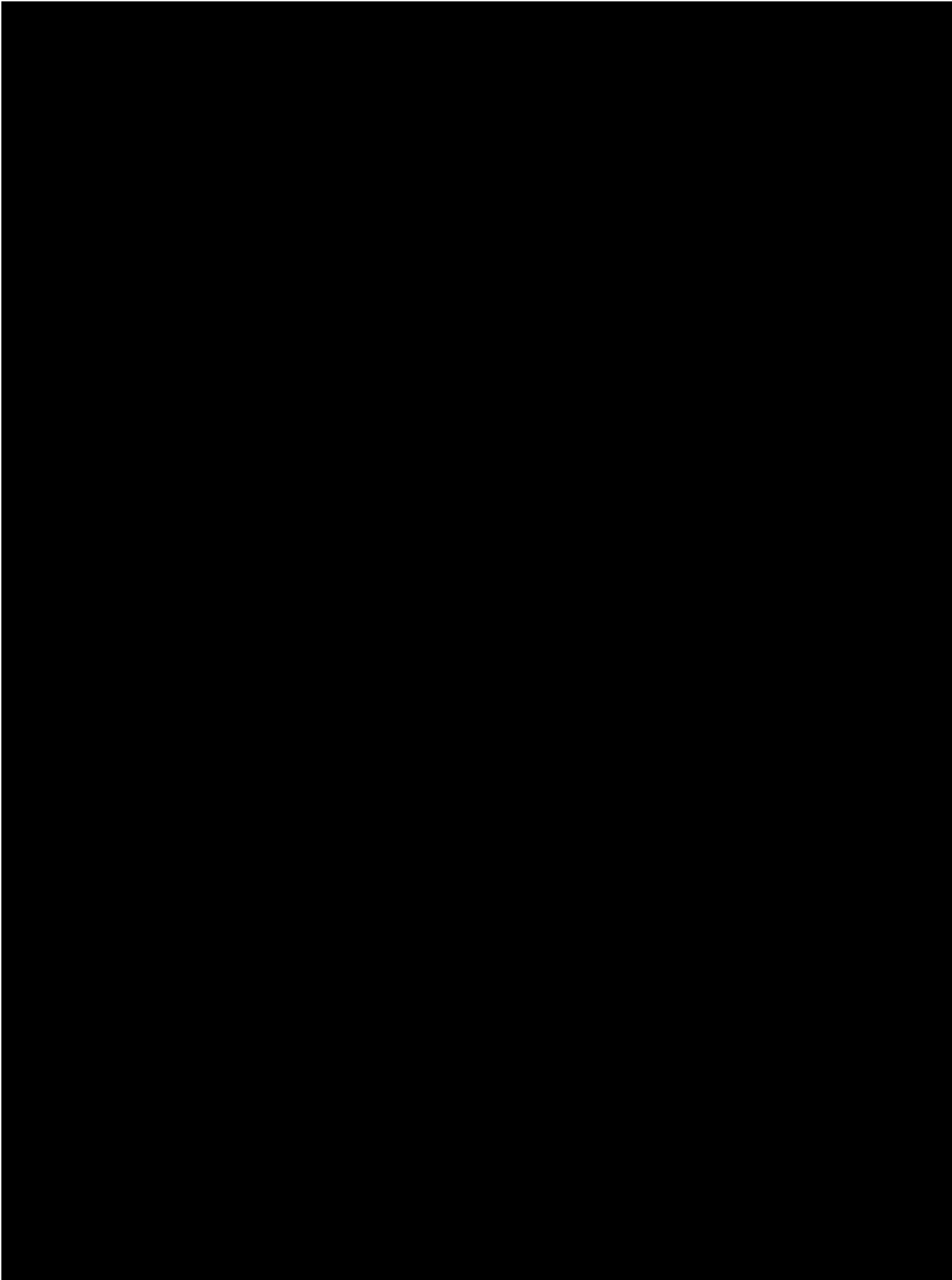


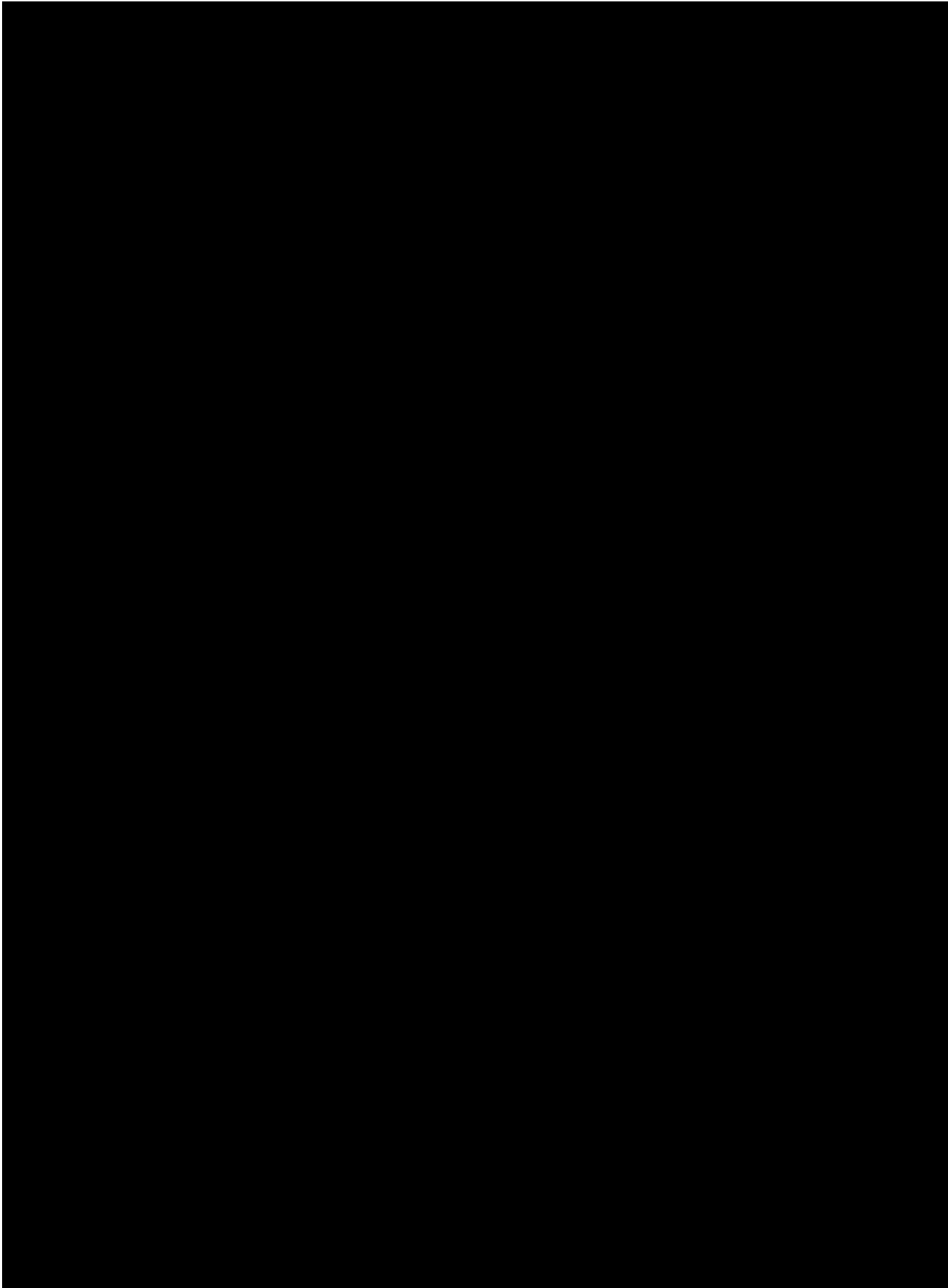




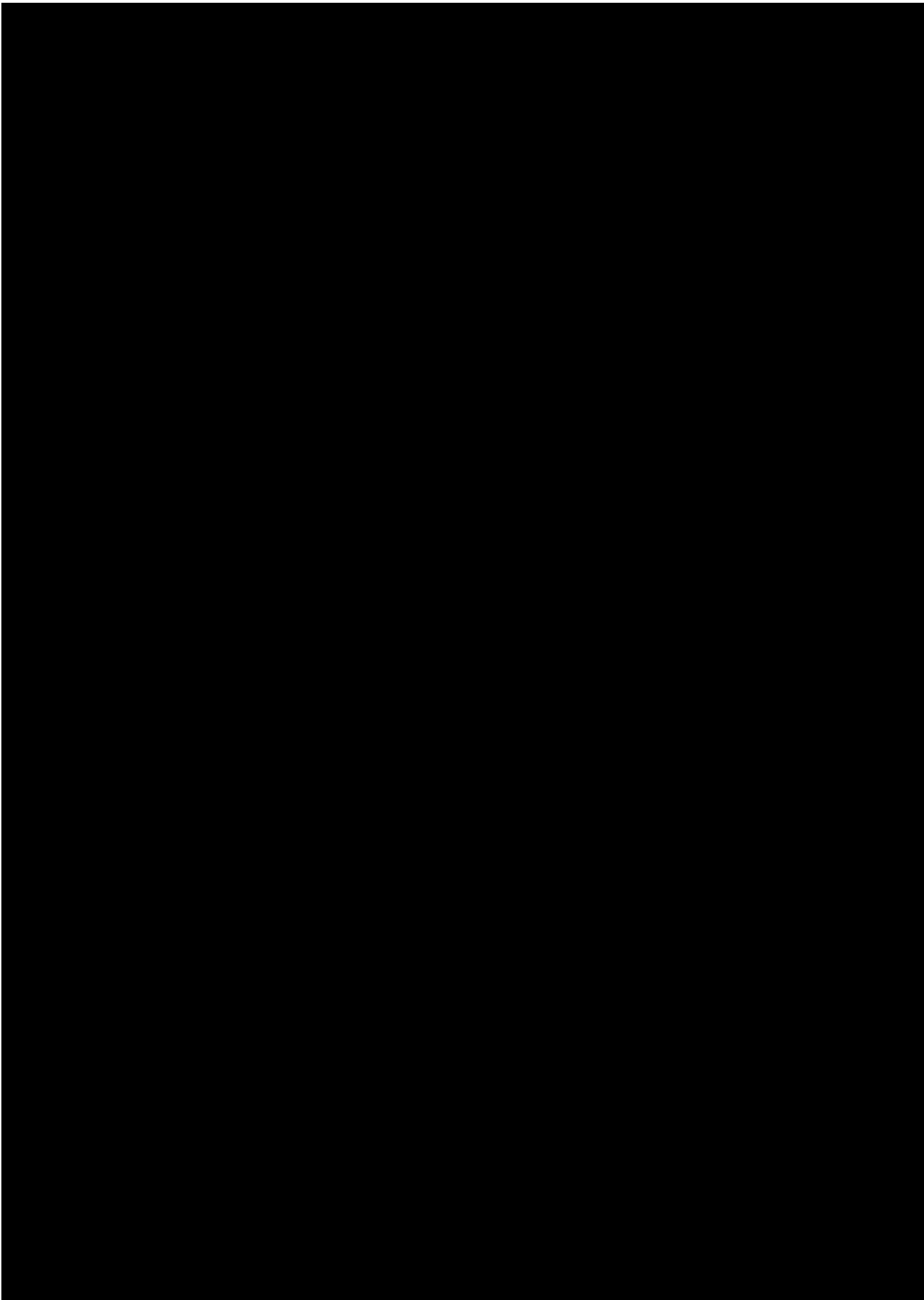


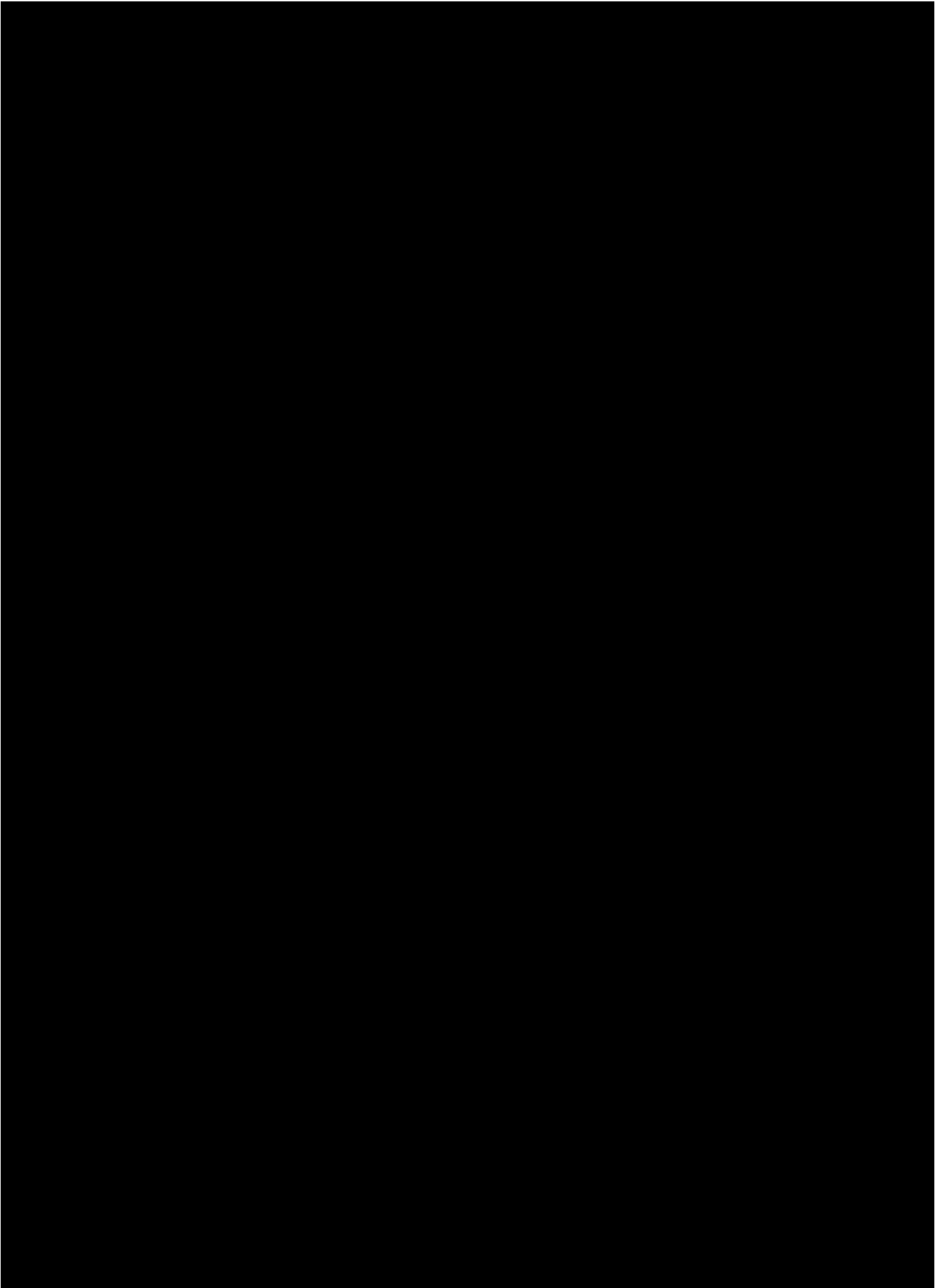


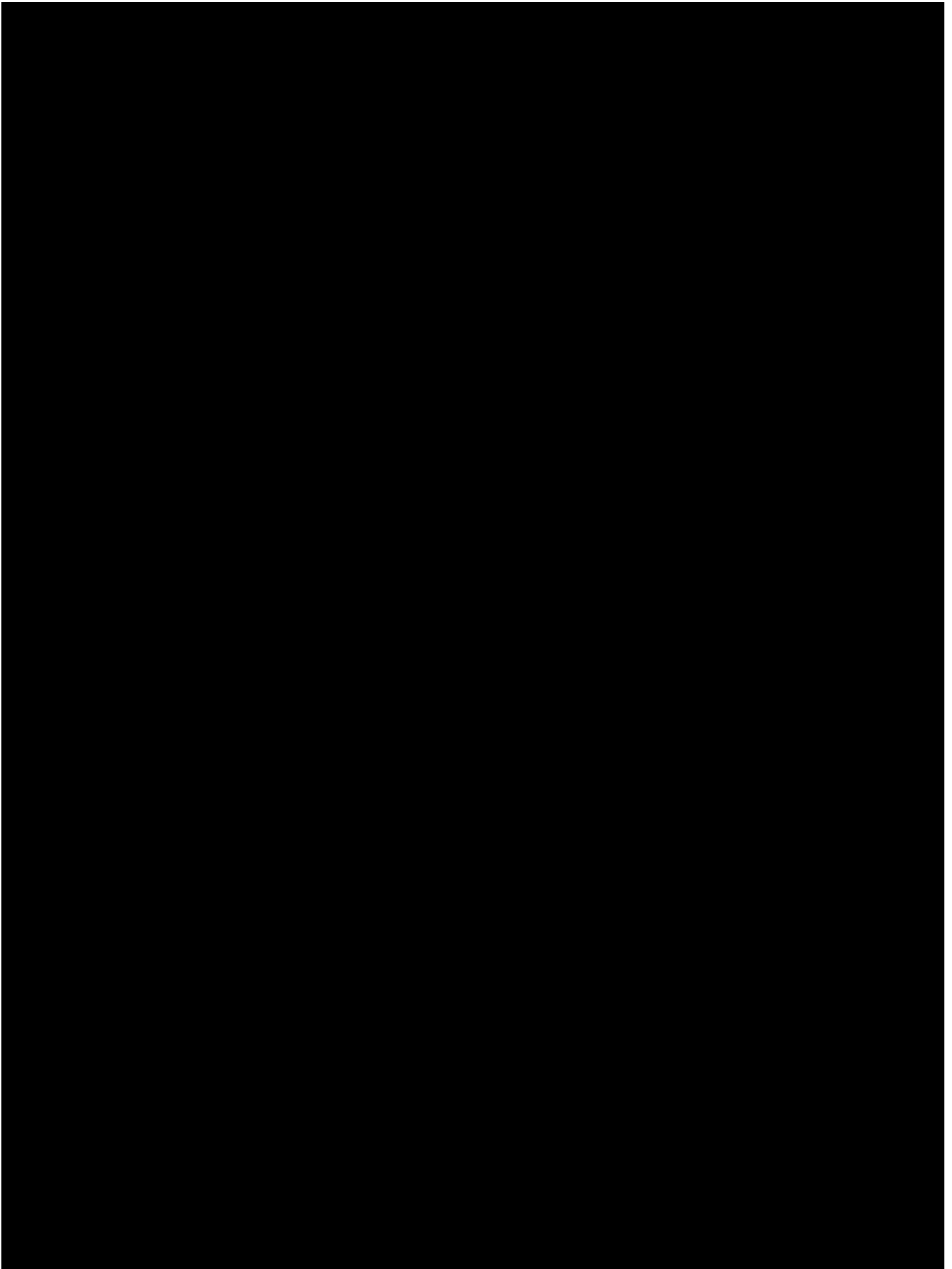


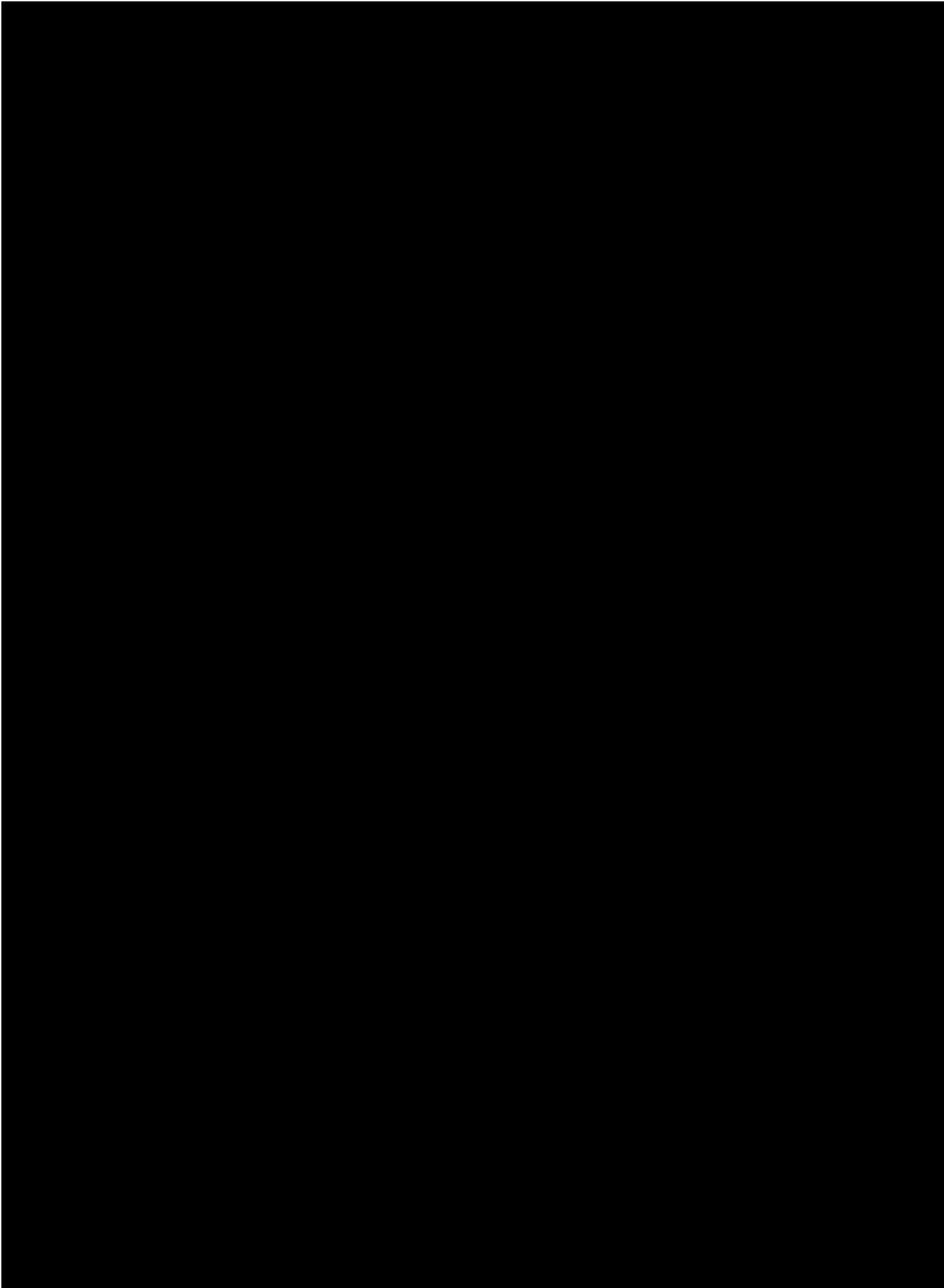


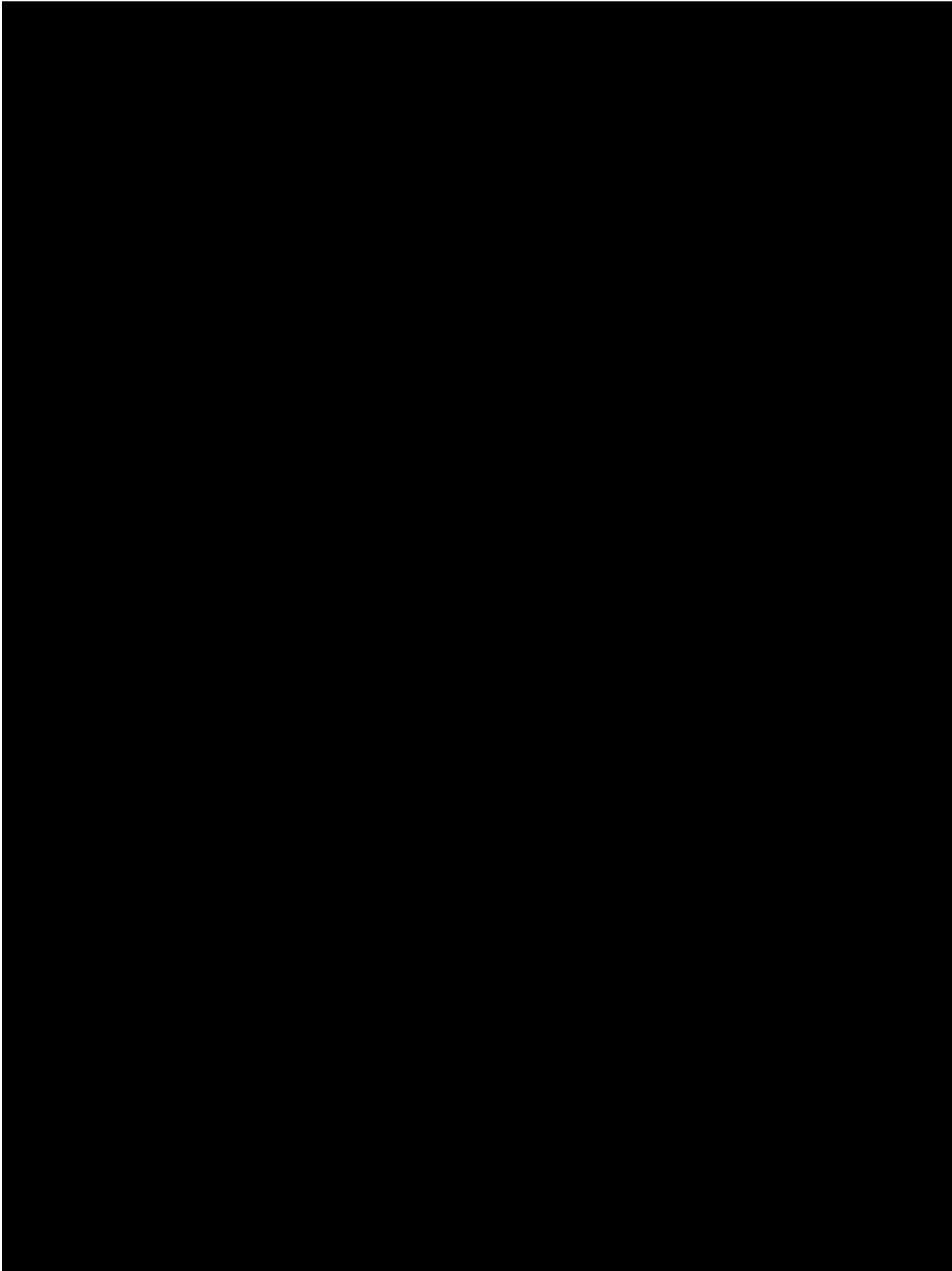


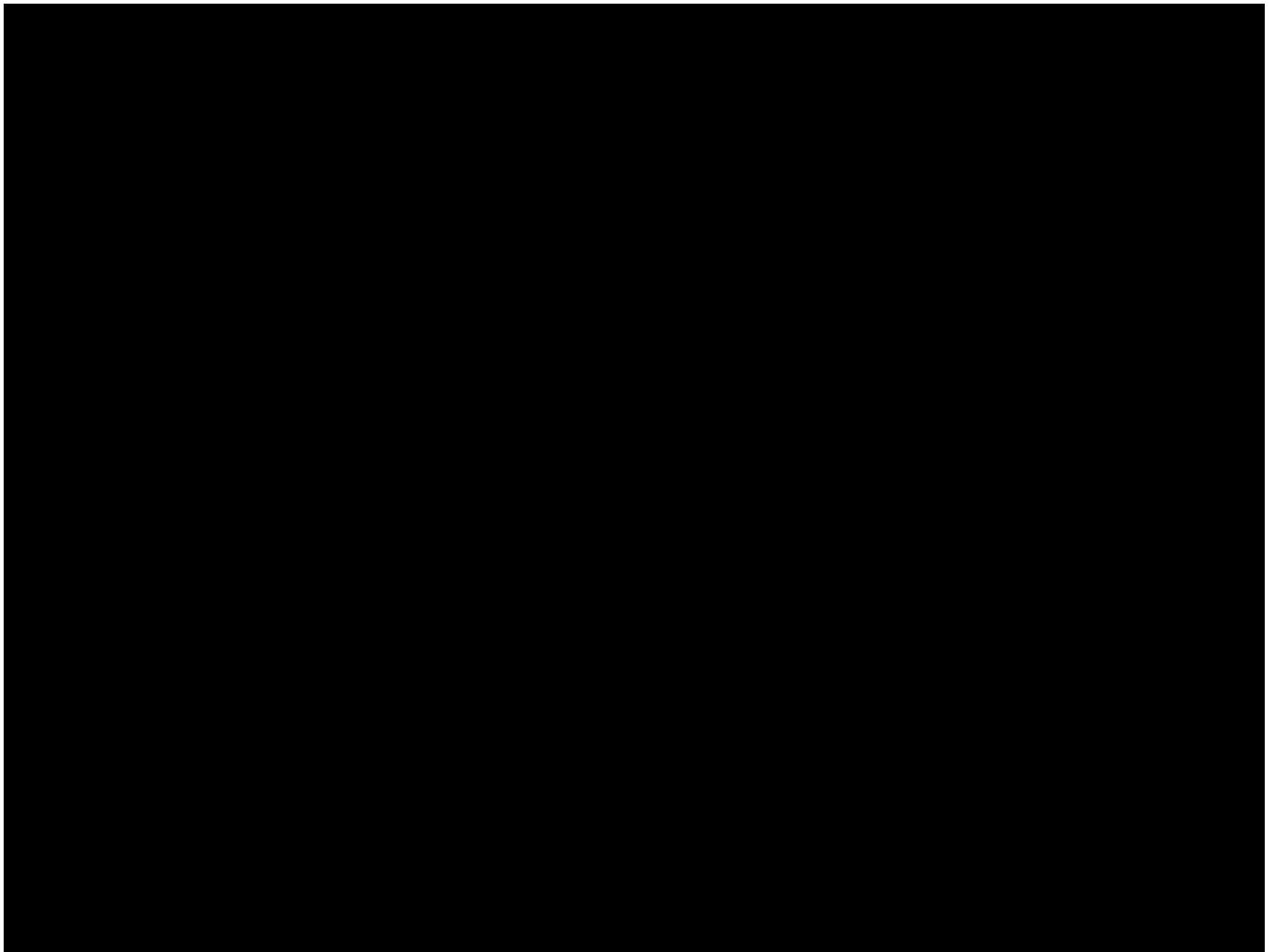


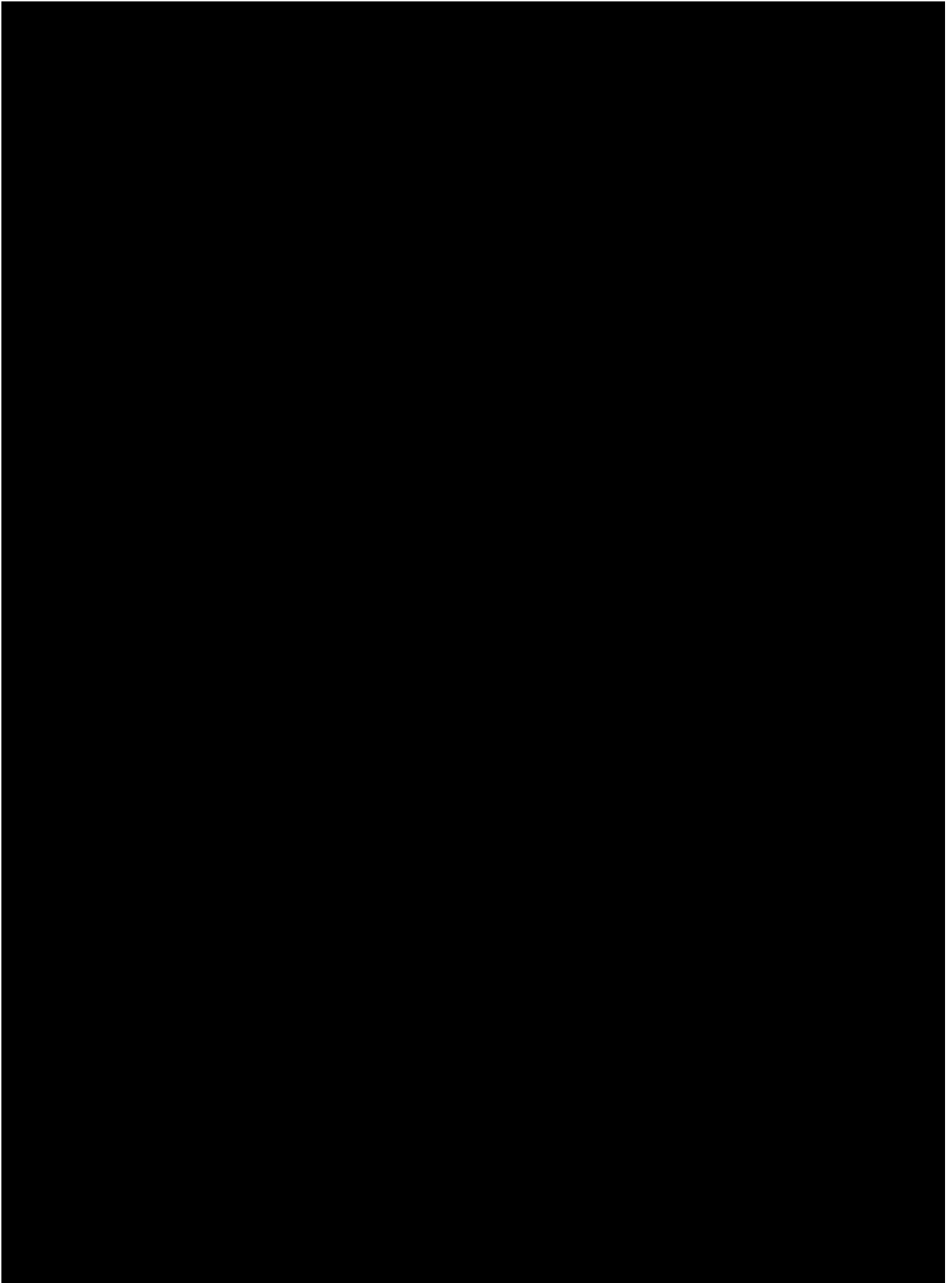


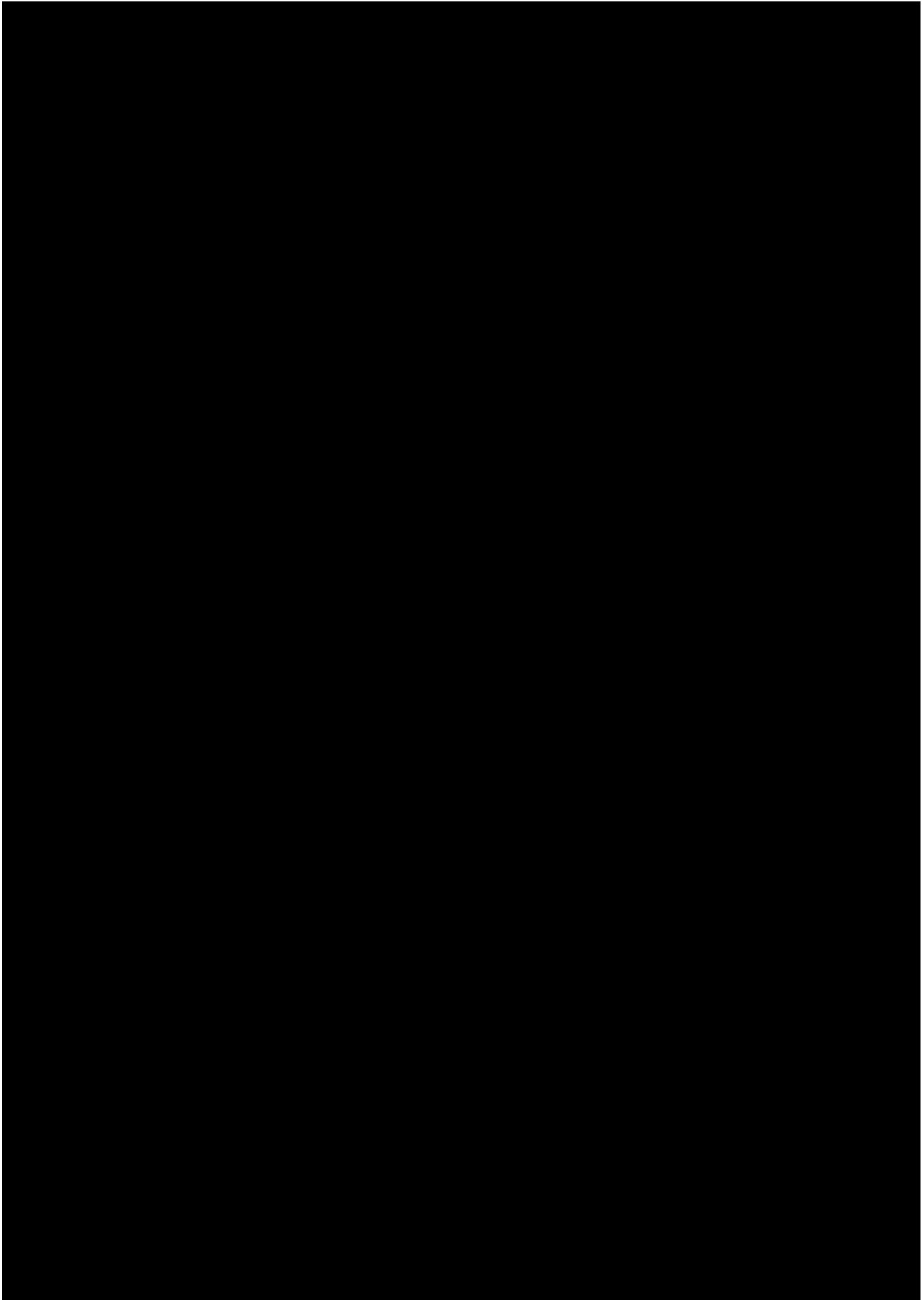


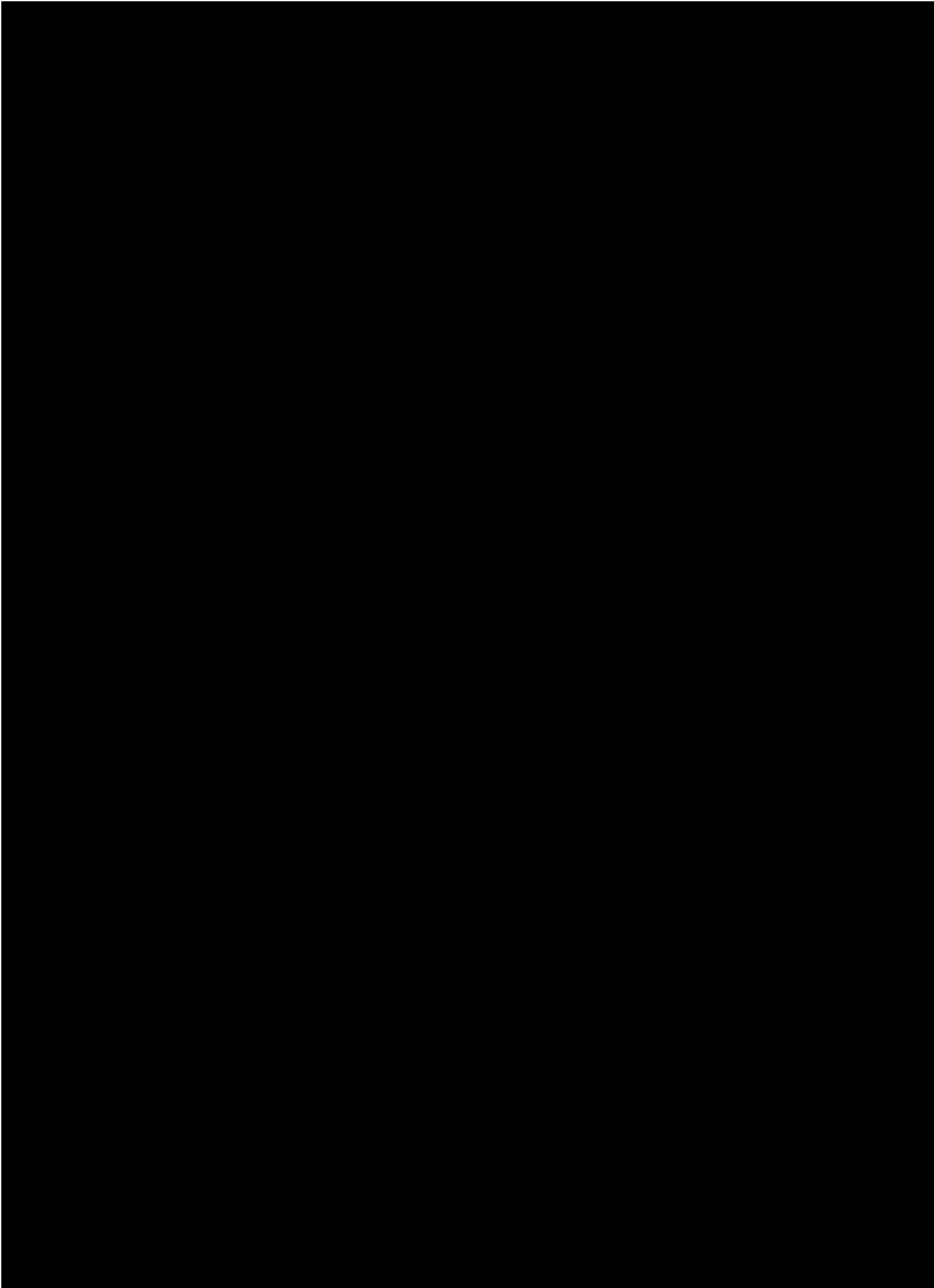


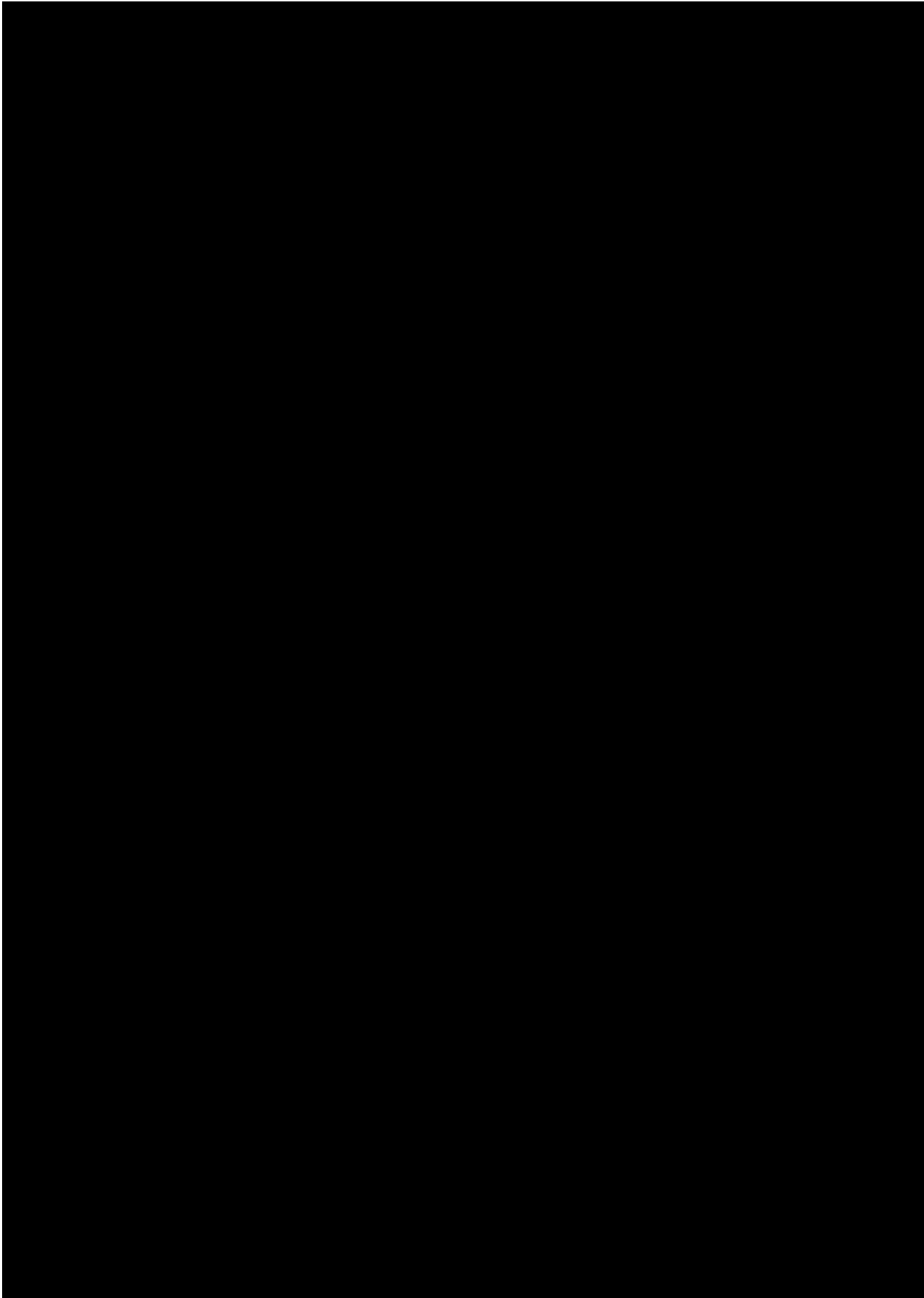


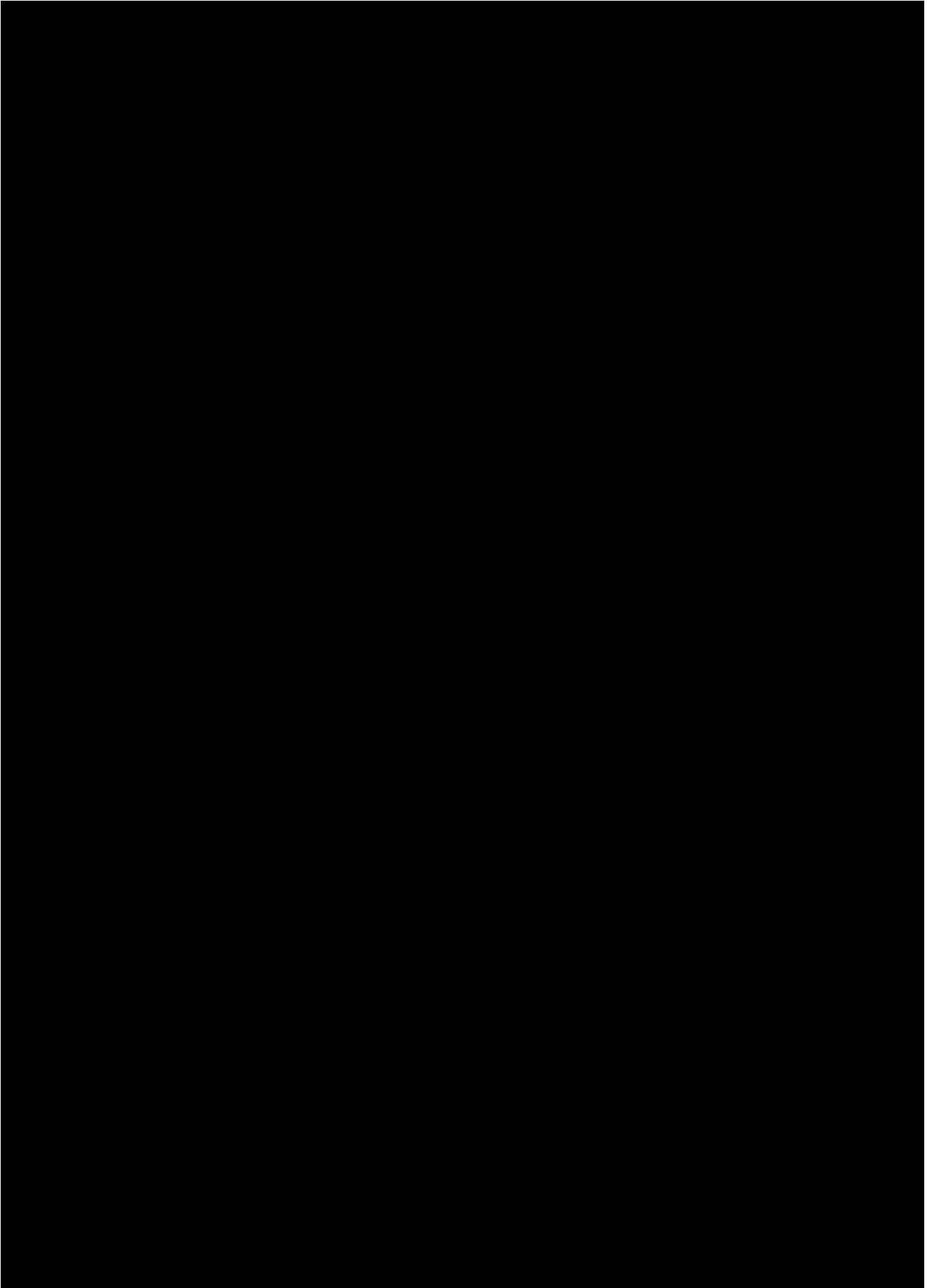


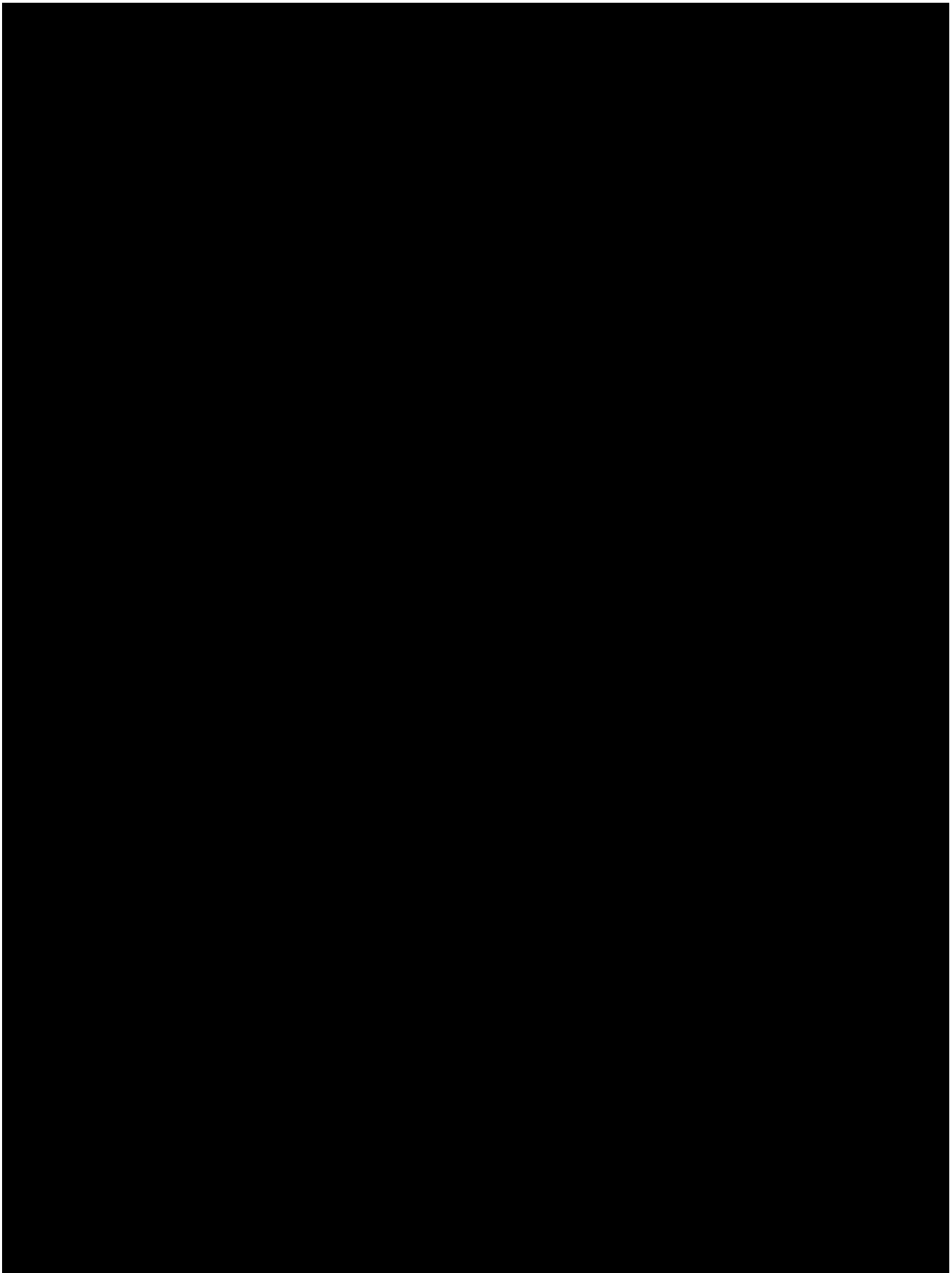


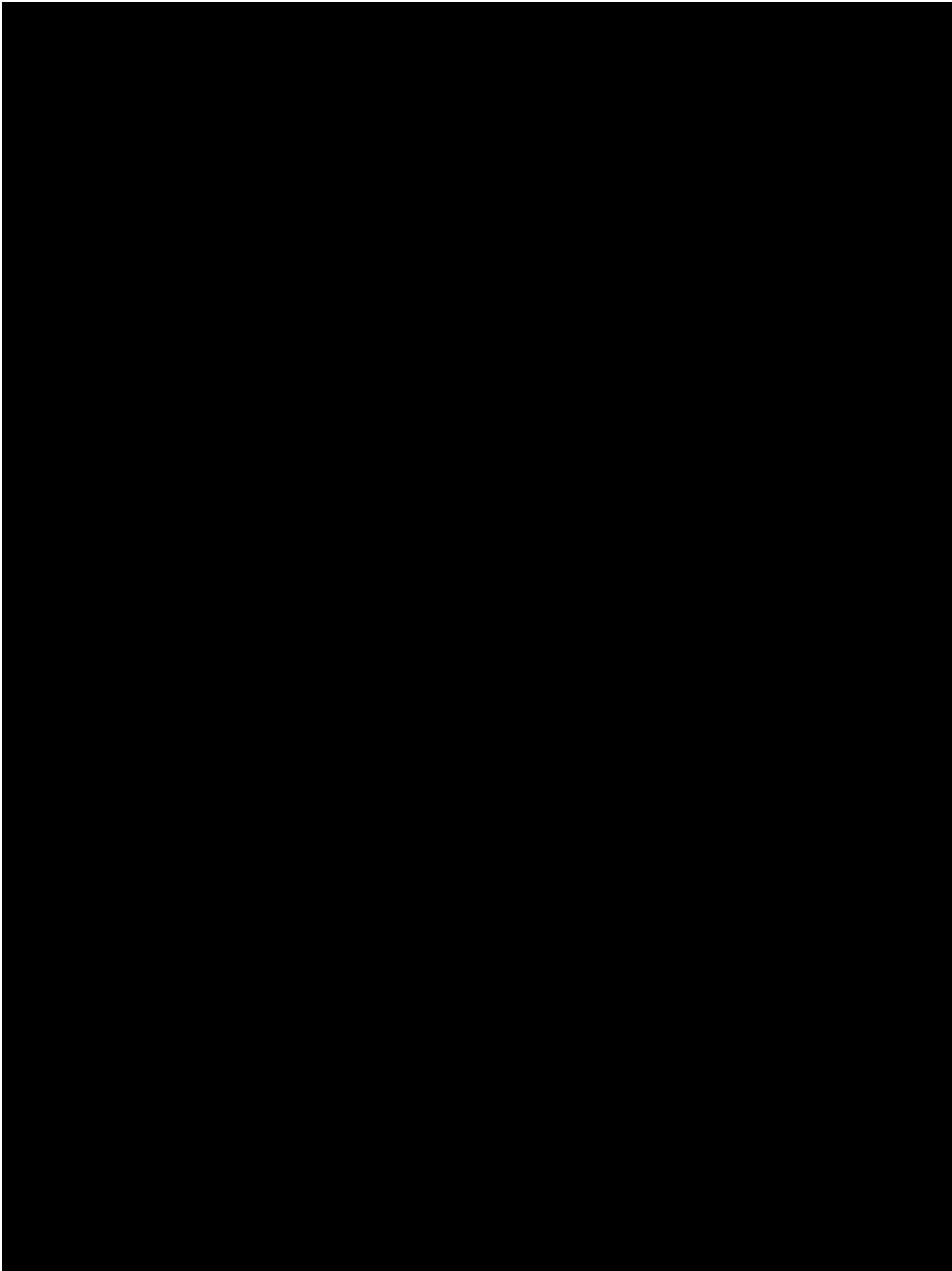


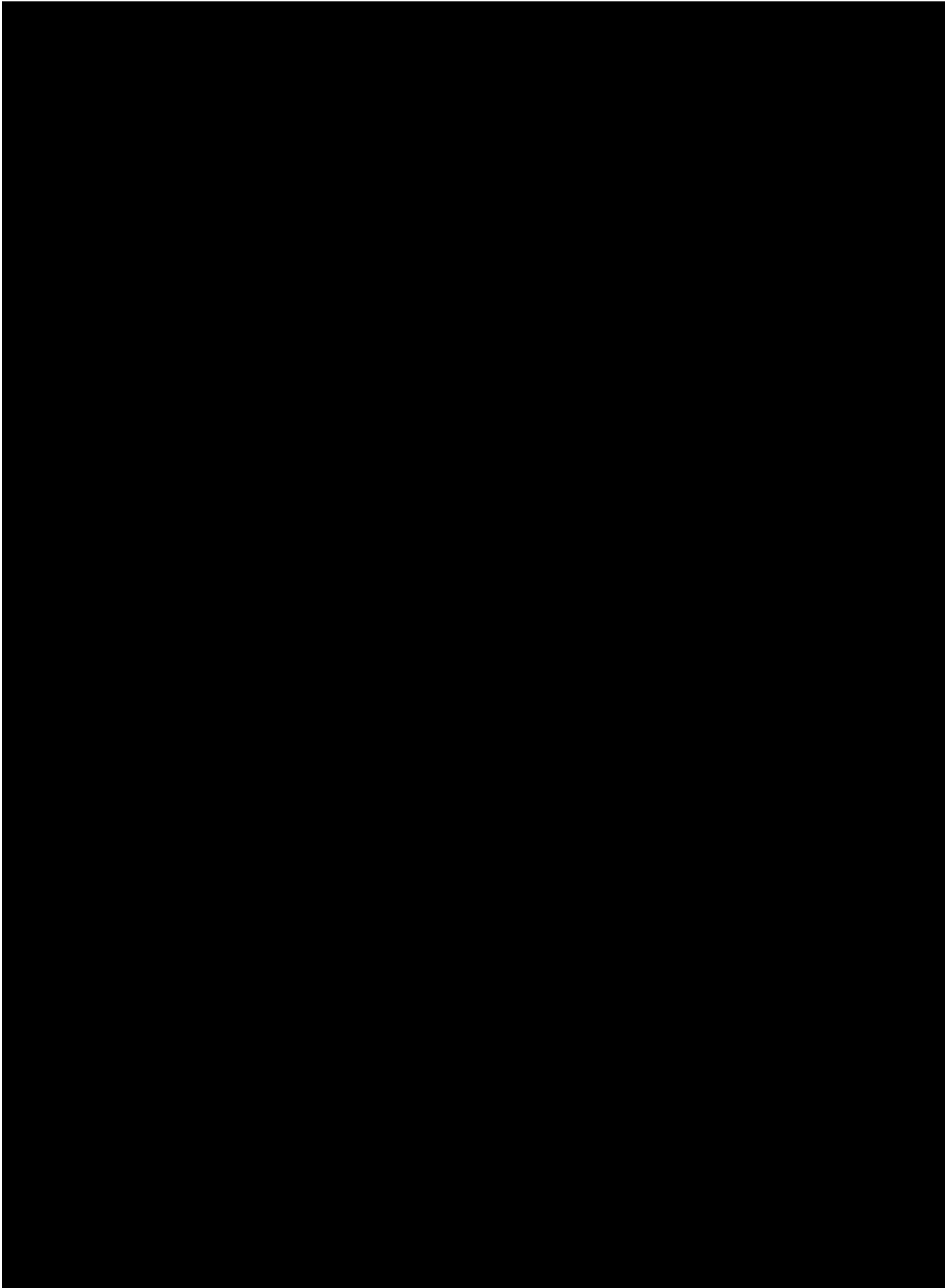


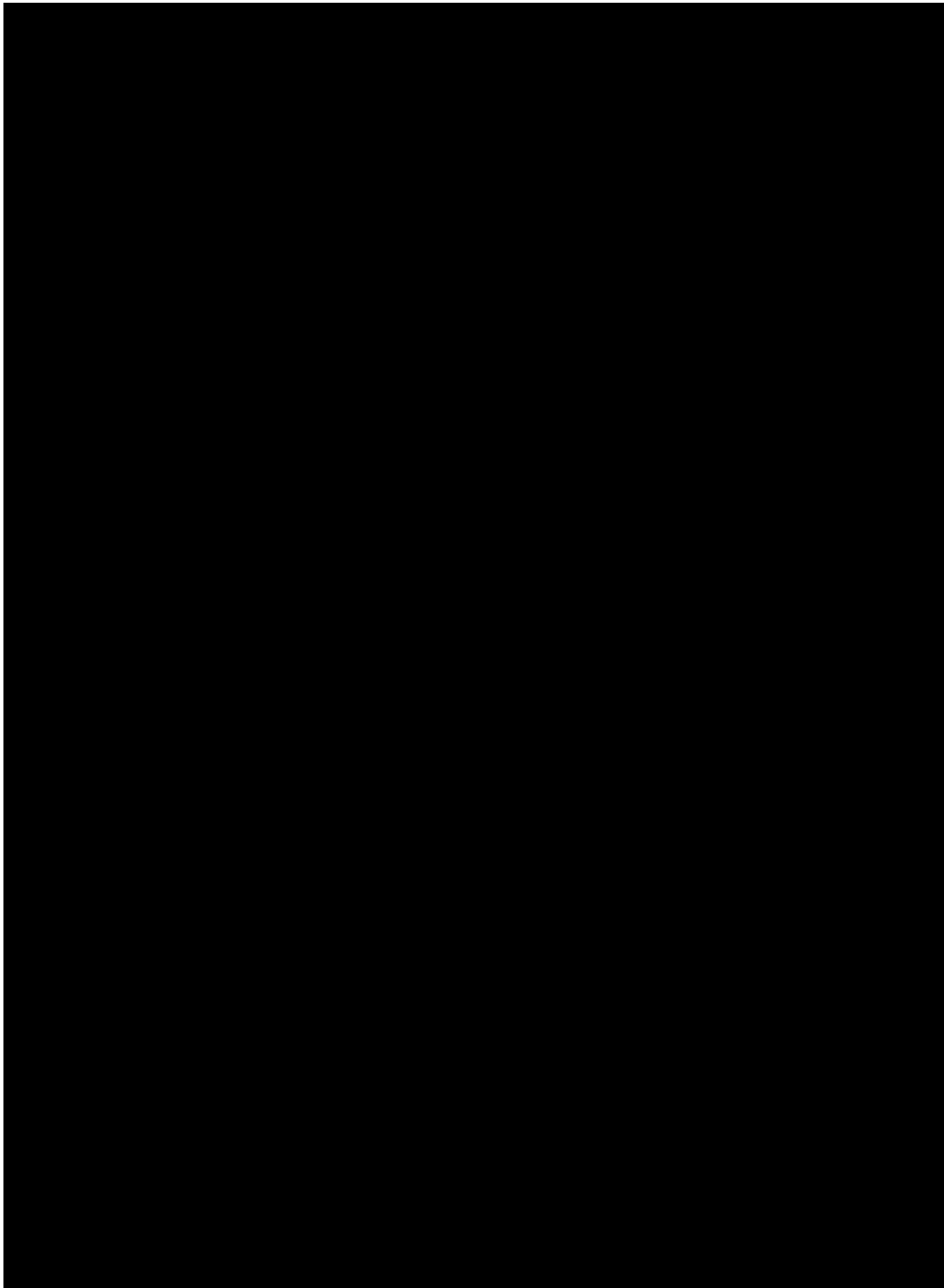


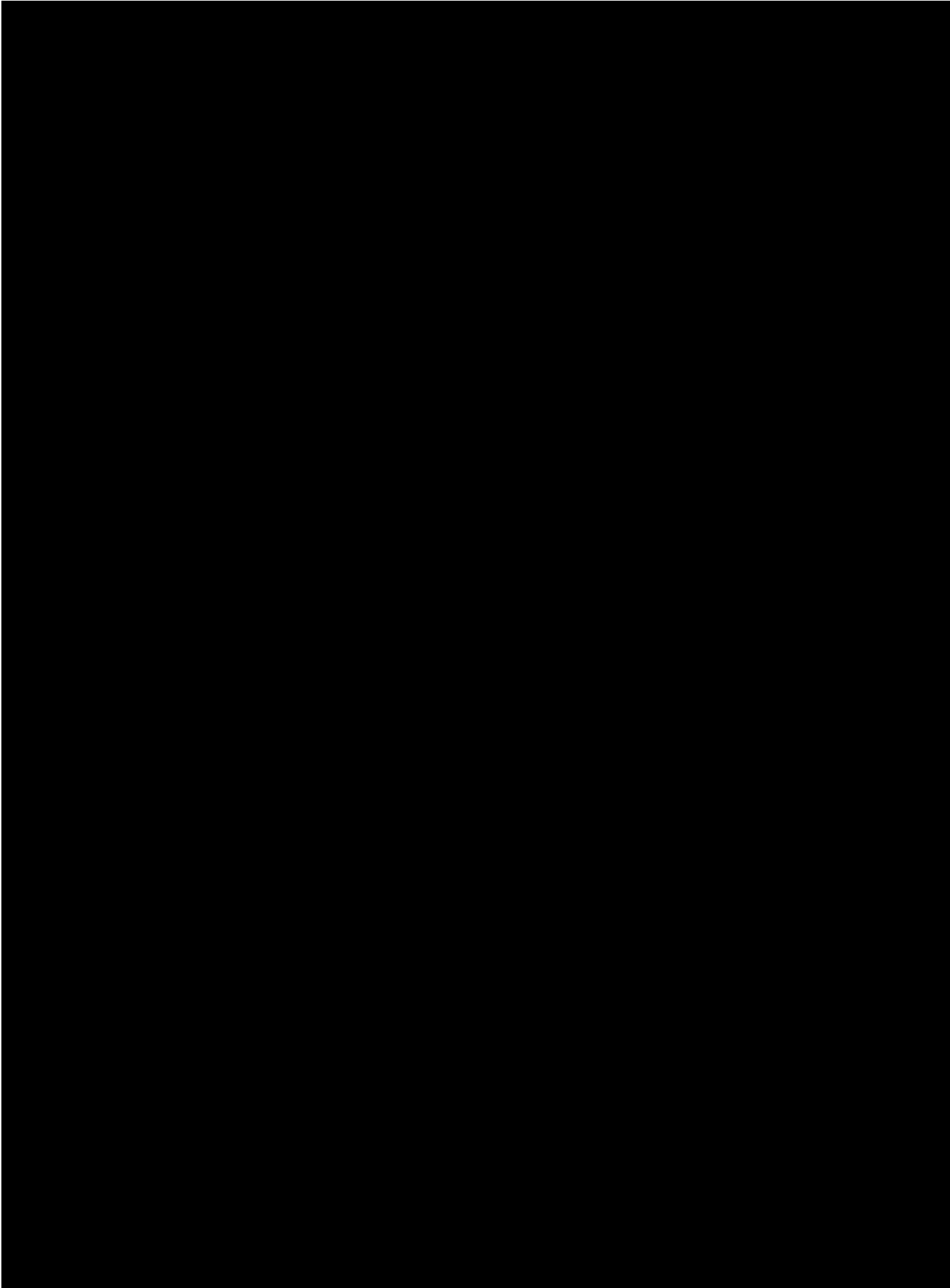


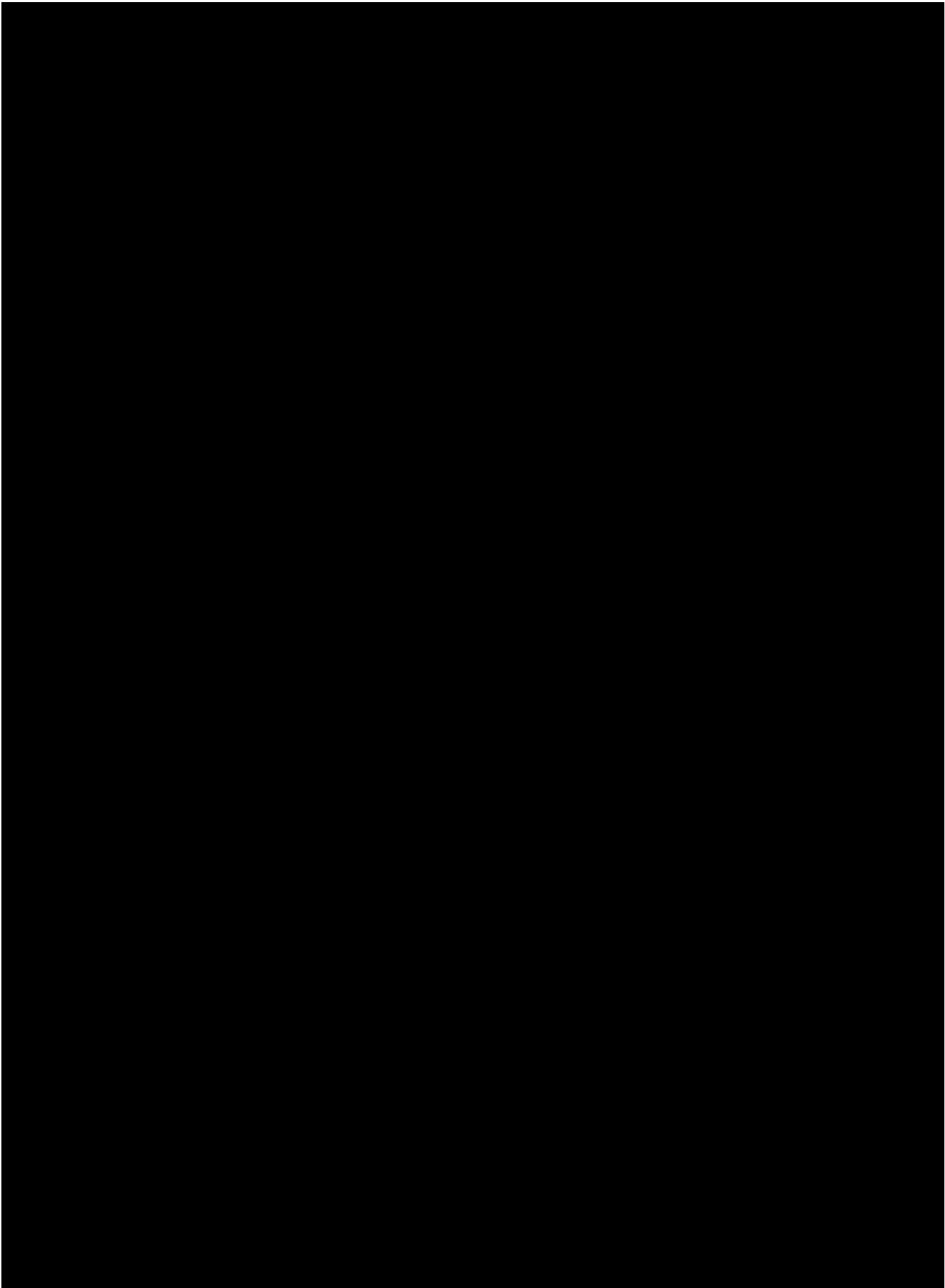


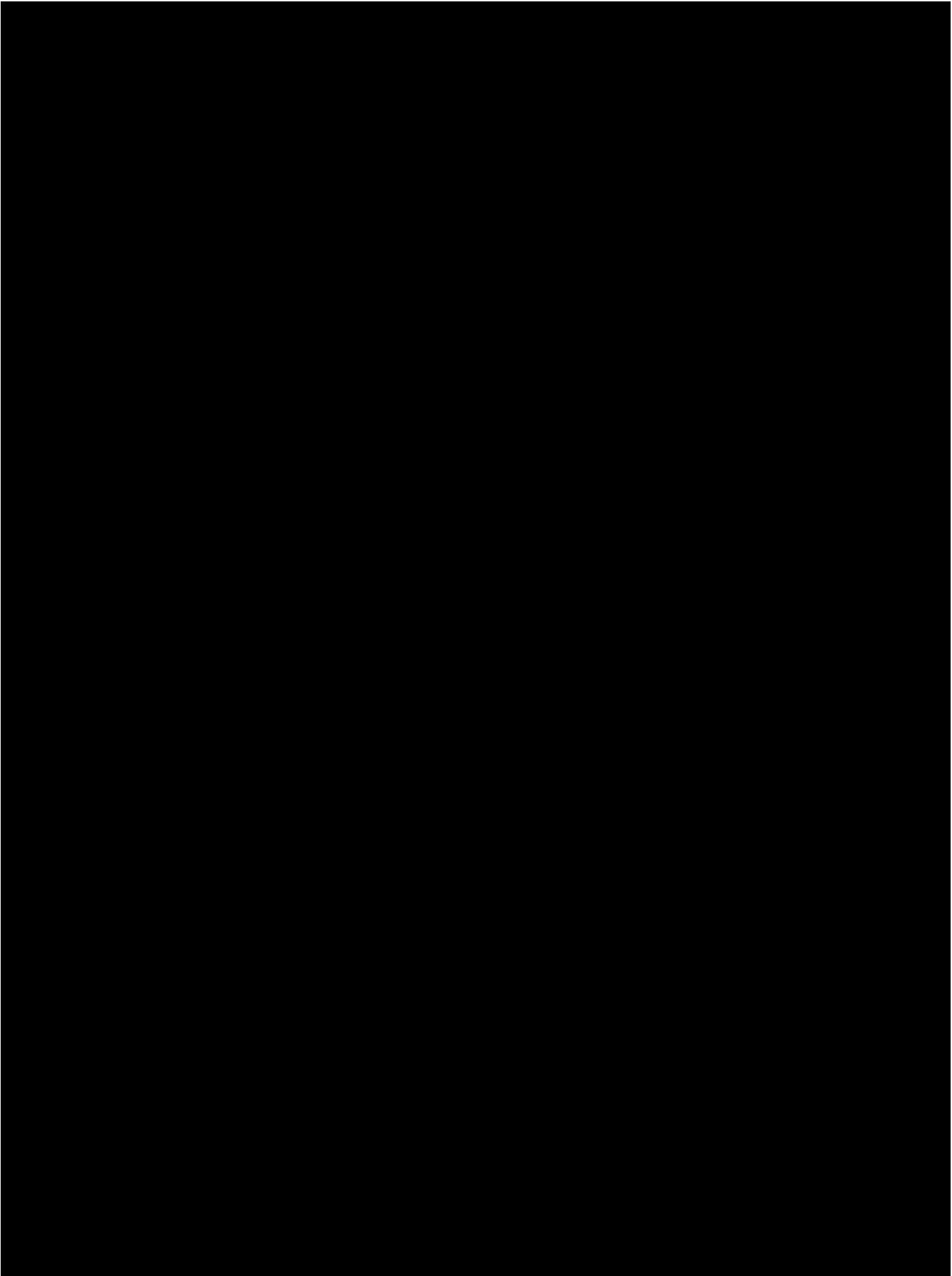


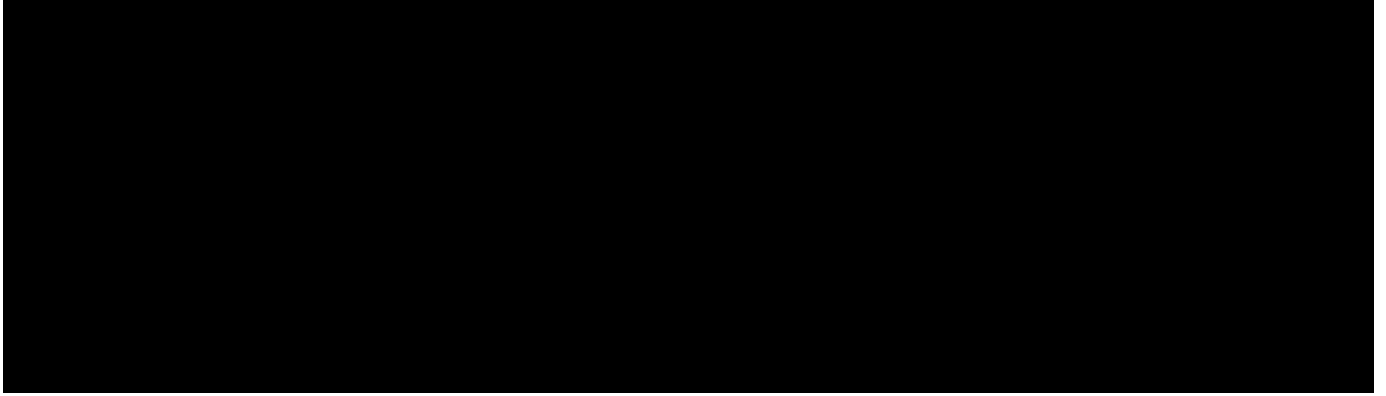


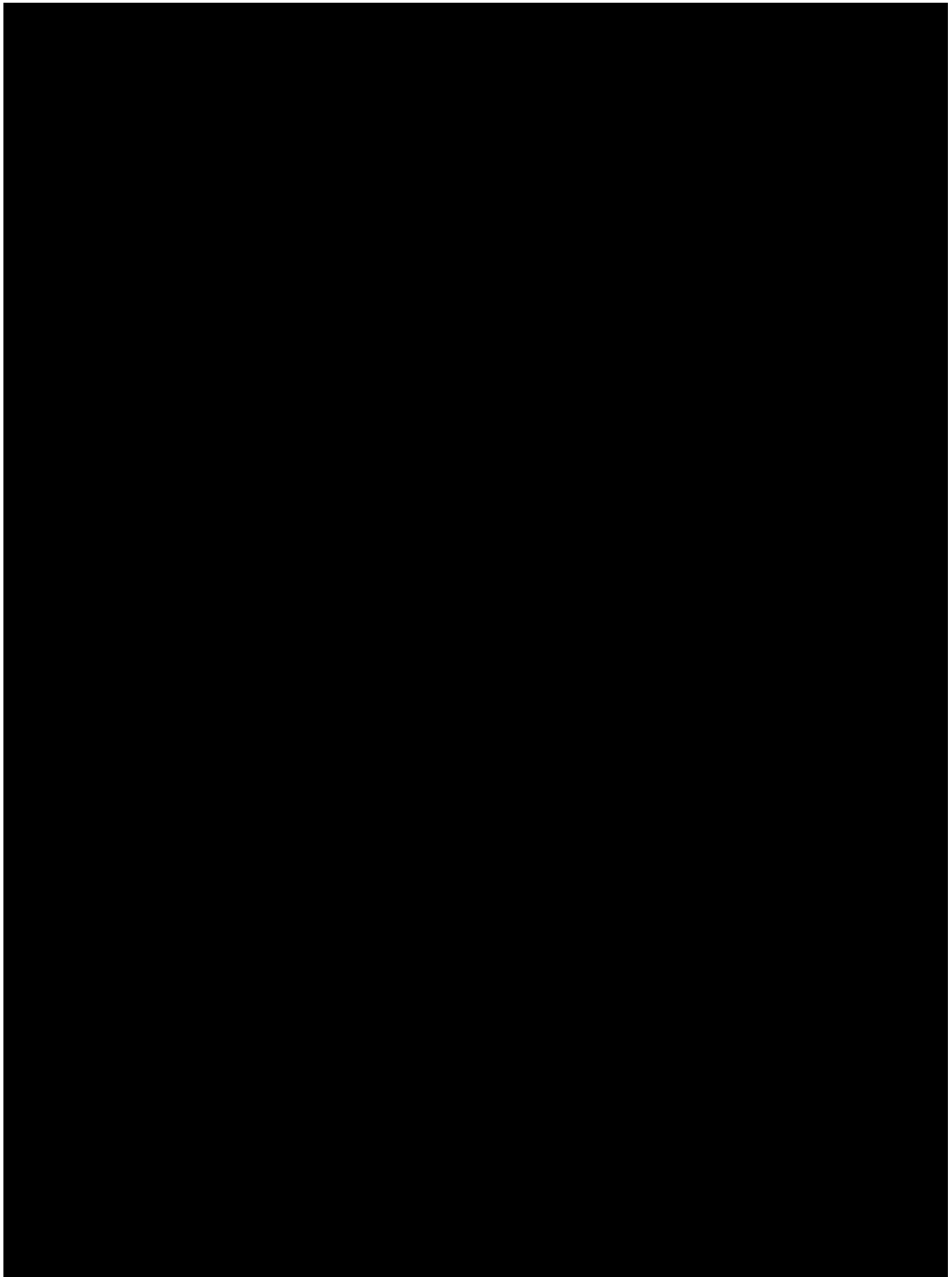


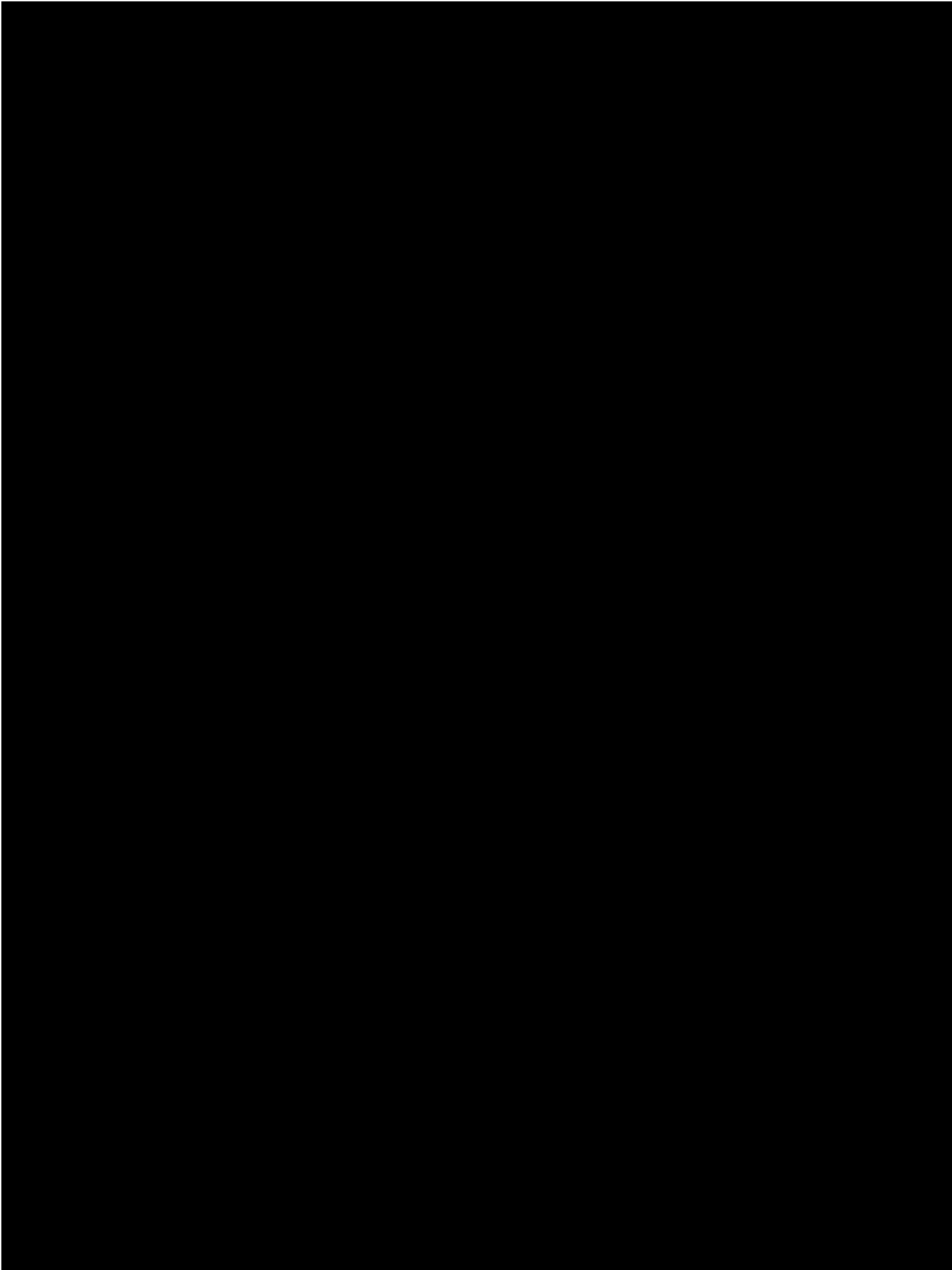


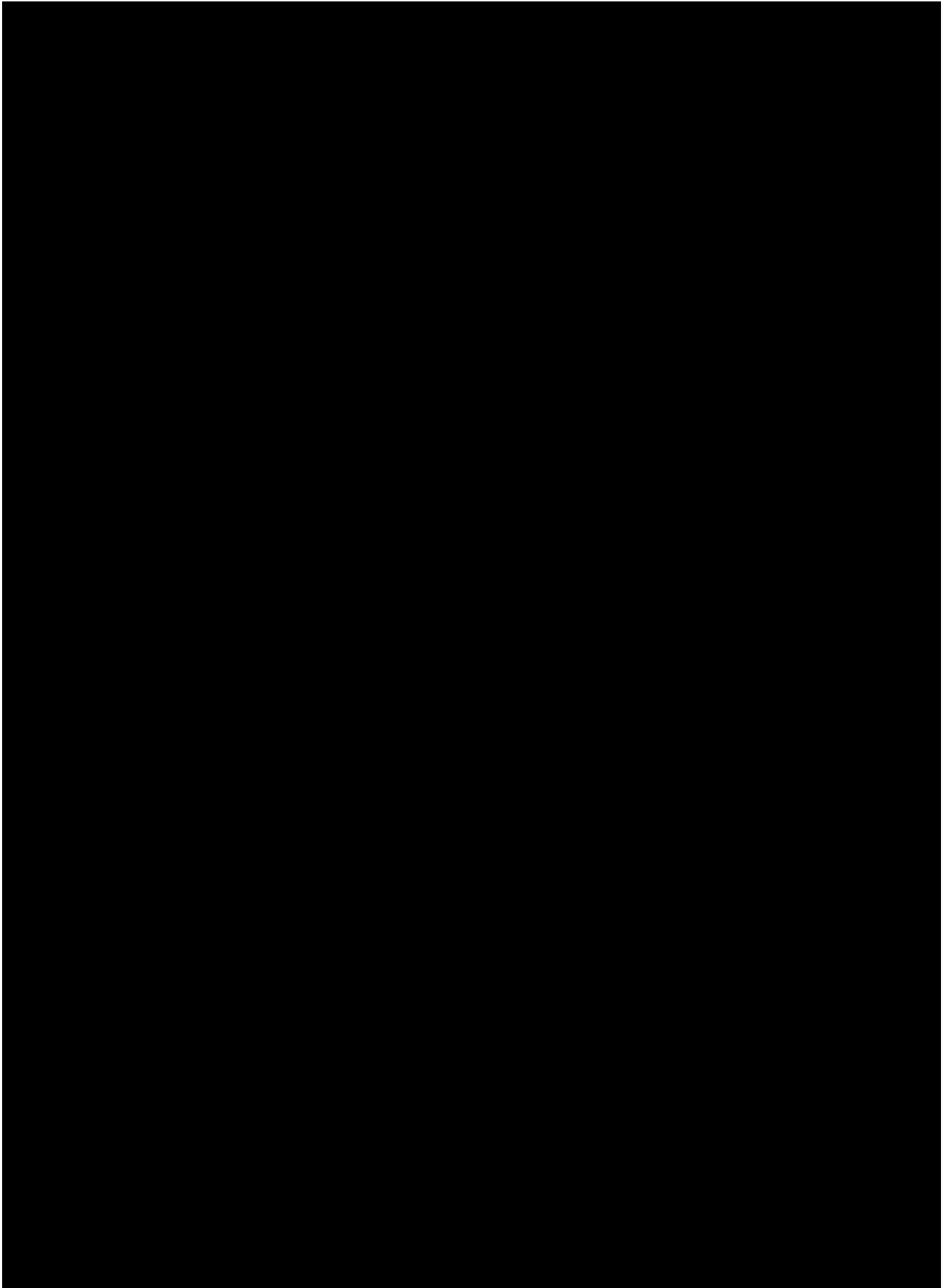


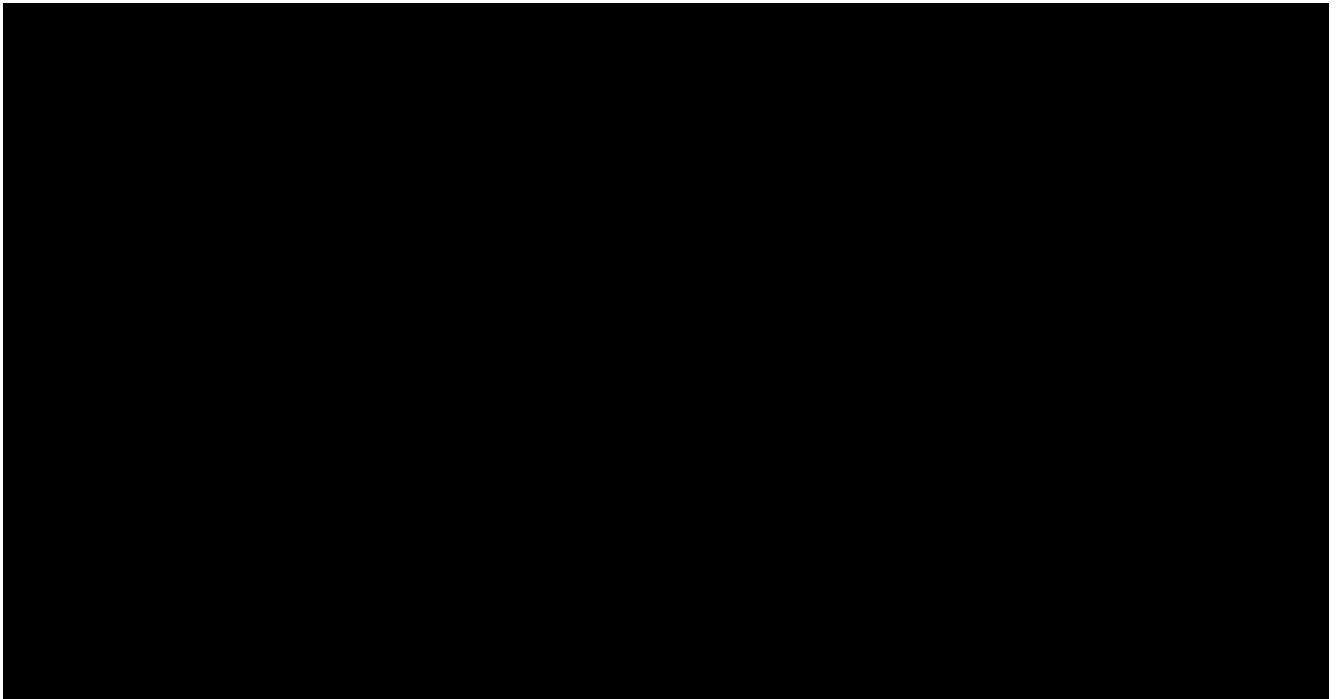












SCHEDULE 2 (SERVICES DESCRIPTION) ESMCP User Services
Version 4.0

