The purpose of this Prior Information Notice (PIN) is to alert and potential suppliers to a future opportunity in relation to maintenance service for 2x Hormone analysers Delfia Xpress, and to engage with the market before starting the formal procurement process.

King Facilities Management (KFM) are seeking to maximise value for money and improve the services that provides better outcomes.

Please see below the equipment list that requires maintenance services:

Maintenance cover: One-off preventative maintenance service. Includes 6 and 12 month service kits and total of 8 hours labour

Contract length – 1 year

Equipment: 2x Hormone analyser - Delfia Xpress. Serial numbers are: 60000501 & 60000072

Location – King’s College Hospital NHS Foundation Trust, Harris Birthright Unit – Laboratory, Denmark Hill, SE5 9RS

Could you please confirm the following:

Response times – please advise

Coverage times – please advise

Call-out charge fees – please advise

Cancellation term – please advise

Payment terms – please advise

Service label – please advise