

**Idox Software Plc**

**1st Floor, The Grosvenor Building,  
72 Gordon Street,  
Glasgow G1 3RS.**

Attn: REDACTED

Date: 23 May 2018

Procurement ref: CPD04/118/210 - 00272689

Dear Madam,

**Award of 3 year contract for Idox Information Service**

Following your quote for the Idox Information Service renewal to the Ministry of Housing, Communities and Local Government (MHCLG), we are pleased to award this contract to you.

This letter (Award Letter) and its Annexes set out the terms of the contract between MHCLG as the Customer and Idox Plc as the Supplier for the provision of the services. Unless the context otherwise requires, capitalised expressions used in this Award Letter have the same meanings as in the terms and conditions of contract set out in Annex 1 to this Award Letter (the "**Conditions**"). In the event of any conflict between this Award Letter (and its Annexes) and the Conditions, this Award Letter (and its Annexes) shall prevail.

**1. For the purposes of the Agreement, the Customer and the Supplier agree as follows:**

- 1.1. The services shall be performed at the Customer's premises at 2 Marsham Street, London SW1P 4DF.
- 1.2. The total contract value shall be £34,500.00 excluding VAT.
- 1.3. The specification of the services to be supplied is as set out in the Supplier's quote dated 23 April 2018 and accompanying terms of use. In-house training is included.
- 1.4. GDPR does not apply.
- 1.5. The support period will be from 01/04/18 to 31/03/21.
- 1.6. The Term shall commence on 01/04/18 (the "Start Date") and the Expiry Date shall be 31/03/21, ***unless extended or subject to early termination.***

1.7. The address for notices of the Parties are:

<b>Customer</b>	<b>Supplier</b>
MHCLG, 1st Floor, 2 Marsham Street, London SW1P 4DF. Attention: REDACTED Email: REDACTED	Idox Software Plc 1st Floor, The Grosvenor Building, 72 Gordon Street, Glasgow G1 3RS. Attention: REDACTED Email: REDACTED

1.8. The following persons are Key Personnel for the purposes of the Agreement:

<b>Name</b>	<b>Title/Role</b>
<b>REDACTED</b>	<b>Technical Lead</b>

1.9. The Customer may require the Supplier to ensure that any person employed in the provision of the Services has undertaken a Disclosure and Barring Service check. The Supplier shall ensure that no person who discloses that he/she has a conviction that is relevant to the nature of the Services, relevant to the work of the Customer, or is of a type otherwise advised by the Customer (each such conviction a “**Relevant Conviction**”), or is found by the Supplier to have a Relevant Conviction (whether as a result of a police check, a Disclosure and Barring Service check or otherwise) is employed or engaged in the provision of any part of the Services.

## 2. Payment

All invoices must be sent, quoting a valid purchase order number (PO Number) and detailed description of the services, to: [CLGinvoices@communities.gsi.gov.uk](mailto:CLGinvoices@communities.gsi.gov.uk) Within 10 working days of receipt of your countersigned copy of this letter, the Customer will send you a unique PO Number. You must be in receipt of a valid PO Number before submitting an invoice.

To avoid delay in payment it is important that the invoice is compliant and that it includes a valid PO Number, description of services and the details (name and telephone number) of your Customer contact (i.e. Contract Manager). Non-compliant invoices will be returned, which may lead to a delay in payment.

## 3. Liaison

For general liaison your contact will continue to be REDACTED

Please confirm your acceptance of the award of this contract by signing and returning the enclosed copy of this letter to REDACTED **within 3** days from the date of this letter. No other form of acknowledgement will be accepted. Please remember to quote the procurement reference number above in any future communications relating to this contract

Yours faithfully,

OFFICIAL

Signed for and on behalf of the Ministry of Housing, Communities and Local Government (“the Customer”)

Name: REDACTED

Signature:

Date:

We accept the terms set out in this letter and its Annexes, including the Conditions.

Signed for and on behalf of Idox Software Plc (“the Supplier”)

Name: REDACTED

Head of the Knowledge Exchange

Signature:

Date: 29 May 2018