

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

Order Form

CALL-OFF REFERENCE: CCIS20A05

THE BUYER: Ministry of Defence

BUYER ADDRESS A1 Building 405
MoD Corsham,
Westwells Road,
Corsham,
SN13 9NR

THE SUPPLIER: Bytes Software Services Ltd.

SUPPLIER ADDRESS: Bytes House
Randall Way,
Leatherhead,
Surrey.
KT22 7TW

REGISTRATION NUMBER: 01616977

DUNS NUMBER: 225273754

SID4GOV ID: Unknown

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated Thursday 12th November 2020.

It's issued under the Framework Contract with the reference number RM6068 for the provision of Technology Products and Associated Services.

CALL-OFF LOT(S):

- Lot 3 Software & Associated Services

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. The documents are attached to the Contract as Annex A. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1 (Definitions and Interpretation) RM6068
3. The following Schedules in equal order of precedence:
 - Joint Schedules for RM6068
 - Joint Schedule 2 (Variation Form)
 - Joint Schedule 3 (Insurance Requirements)
 - Joint Schedule 4 (Commercially Sensitive Information)
 - Joint Schedule 7 (Financial Difficulties)
 - Joint Schedule 8 (Guarantee)
 - Joint Schedule 9 (Minimum Standards of Reliability)
 - Joint Schedule 10 (Rectification Plan)
 - Joint Schedule 11 (Processing Data)
- Call-Off Schedules for Call-Off reference number RM6068
 - Call-Off Schedule 6 (ICT Services)
 - Call-Off Schedule 17 (MOD Terms)
4. CCS Core Terms (version 3.0.6)
5. Joint Schedule 5 (Corporate Social Responsibility) RM6068
6. Annexes A to E Call-Off Schedule 6 (ICT Services)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

None

CALL-OFF START DATE: 12th November 2020

CALL-OFF EXPIRY DATE: 14th December 2021

CALL-OFF INITIAL PERIOD: Thirteen (13) months

CALL-OFF OPTIONAL EXTENSION PERIOD: No option to extend.

CALL-OFF DELIVERABLES

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

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1	Call off agreement signed	Within one (1) working day of the contract award, no later than 11th November 2020
2	Renewal of the licence support and support requirement by the required dates	No later than 12th November 2020
3	Licence certificates to be sent to the Authority	Within week 1 of Contract Award

LOCATION FOR DELIVERY

A1 Building 405
MoD Corsham,
Westwells Road,
Corsham,
SN13 9NR

TESTING OF DELIVERABLES

Option A: None

WARRANTY PERIOD

Not Applicable.

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

CALL-OFF CHARGES

See details in Call-Off Schedule 5 (Pricing Details)

REIMBURSABLE EXPENSES

None

PAYMENT METHOD

- Payment will be made by CP&F.
- Payment can only be made following satisfactory delivery of pre-agreed certified products and deliverables.
- Before payment can be considered, each invoice must include a detailed elemental breakdown of work completed and the associated costs.
- Payment will be made thirty (30) days following receipt of a valid invoice.

BUYER'S INVOICE ADDRESS:

Framework Ref: RM6068
Project Version: v1.0
Model Version: v3.2

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A1 Building 405
MoD Corsham,
Westwells Road,
Corsham,
SN13 9NR

BUYER'S AUTHORISED REPRESENTATIVE

REDACTED

Software Asset Manager

Email: **REDACTED**

MoD Corsham, Building 405, A1, Westwells Road, Corsham, Wiltshire, SN13 9NR

BUYER'S ENVIRONMENTAL POLICY

Not Applicable.

BUYER'S SECURITY POLICY

Not Applicable.

SUPPLIER'S AUTHORISED REPRESENTATIVE

REDACTED

Divisional Director – Public Sector

Email: **REDACTED**

Bytes House
Randall Way,
Leatherhead,
Surrey.
KT22 7TW

SUPPLIER'S CONTRACT MANAGER

REDACTED

Sales Manager – MoD & Central Government

Email: **REDACTED**

Bytes House
Randall Way,
Leatherhead,
Surrey.
KT22 7TW

PROGRESS REPORT FREQUENCY

Not Applicable

PROGRESS MEETING FREQUENCY

Not Applicable

KEY SUBCONTRACTOR(S)

Becrypt
Sophos
Deep-Secure

COMMERCIALLY SENSITIVE INFORMATION

Not applicable

KPIs/Service Level Agreements

KPI/SLA	Service Area	KPI/SLA description	Target
1	Delivery Timescales	Renewal of the support requirement commencing 12th November 2020	100%
2	Service Delivery	All product updates and upgrades to be received during the contract term	100%
3	Service Delivery	All support calls resolved within the hour raising	95%

ADDITIONAL INSURANCES

Not applicable.

GUARANTEE

Not applicable.

SOCIAL VALUE COMMITMENT

Not Applicable.

For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:	<i>REDACTED</i>	Signature:	<i>REDACTED</i>
Name:	<i>REDACTED</i>	Name:	<i>REDACTED</i>
Role:	Divisional Director - PS	Role:	Def Digital Commercial Manager
Date:	11 th November 2020	Date:	10 th November 2020.