

**FRAMEWORK AGREEMENT
NO: QC0011**

**ROUTE AGREEMENT
NO: QC83102**

ROUTE: 145

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 145 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: BARKING (BK)
205 Longbridge Road
Barking
IG11 8UE

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –
As detailed on the attached Route Description.
2. Public Timetable –
As detailed on the attached Public Timetable.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 145: Dagenham, Asda - Leytonstone Bus Station

Date of Structural Change: 29 April 2023

Date of Service Change: 29 April 2023

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Leytonstone Bus Station: Asda Access Road, Messina Way, Chequers Lane, Heathway, New Road, Ballards Road, Church Lane, Siviter Way, Church Elm Lane, Hedgemans Road, Gale Street, Porters Avenue, Wood Lane, Longbridge Road, South Park Drive, Green Lane, Winston Way, Riches Road, Ilford High Road, Clements Road, Ilford High Road, Bus-Only Right Turn, Cranbrook Road, The Drive, Eastern Avenue, Redbridge Roundabout, Eastern Avenue, Harrier Avenue, A12, Harrier Avenue, Cambridge Park, Blake Hall Road, Bush Road, Leytonstone High Road, Gainsborough Road, Lemna Road, Kirkdale Road, Leytonstone Bus Station

Towards Dagenham, Asda: Leytonstone Bus Station, Church Lane, Leytonstone High Road, Cambridge Park, Kingfisher Avenue, Eastern Avenue, Redbridge Roundabout, Eastern Avenue, The Drive, Cranbrook Road, Chapel Road, Winston Way, Handforth Road, Clements Road, Ilford High Road, Riches Road, Winston Way, Ilford High Road, Green Lane, South Park Drive, Longbridge Road, Wood Lane, Porters Avenue, Gale Street, Hedgemans Road, Church Elm Lane, Siviter Way, Church Lane, Ballards Road, The Bull Roundabout, Ballards Road, Ballards Road (northern Arm), Ballards Road (eastern Arm), New Road, Kent Avenue, New Road, Chequers Lane, Messina Way, Asda Access Road, Merrielands Crescent, Asda Access Road

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Dagenham, Asda

Private stand for two buses in front of Asda store.

Buses proceed from Merrilands Crescent direct to stand.

Set down in Merrilands Crescent, at Stop D (LE195 - Dagenham Asda) and pick up in Merrilands Crescent, at Stop D (LE195 - Dagenham Asda).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 145 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Dagenham, Asda.

OTHER INFORMATION: No toilet facilities available.

Dagenham Heathway (from Leytonstone Bus Station)

Buses proceed from Hedgemans Road, Heathway, Ripple Road, Merrilands Crescent departing to Asda Access Road.

Set down in Hedgemans Road, at stop C (20540 - Talbot Road / Goresbrook Park) and pick up in Merrilands Crescent, at stop S (LE195 - Dagenham Asda).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Dagenham Heathway.

Dagenham, Ballards Road (from Leytonstone Bus Station)

Public stand for three buses in Ballards Road (western arm) on east side of central island, commencing at the southern kerbline of Oval Road South and extending approximately 30 metres southwards.

Buses proceed from Oval Road South direct to stand.

Set down in Oval Road South, at Stop M (34884 - Oval Road South) and pick up in Ballards Road, at Stop G (29241 - Oval Road South).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Dagenham, New Road.

Dagenham Village (from Leytonstone Bus Station)

Buses proceed from Siviter Way, Church Lane, Ballards Road, The Bull

Roundabout, Ballards Road, Church Lane departing to Siviter Way.

Set down in Siviter Way, at stop T (37185 - St Giles Avenue) and pick up in Siviter Way, at stop X (37184 - St Giles Avenue).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Dagenham Village.

Becontree, Becontree Avenue (from Leytonstone Bus Station)

Public stand for one bus on north side of Becontree Avenue outside Brocklebank Lodge, commencing 45 metres east of Bennetts Castle Lane and extending 12 metres west.

Buses proceed from Wood Lane, Valence Avenue, Green Lane, Bennett's Castle Lane, Becontree Avenue to stand, departing via Becontree Avenue, Valence Avenue to Wood Lane.

Set down in Wood Lane, at stop ED (33722 - Martins Corner / Valence Avenue) and pick up in Wood Lane, at stop WT (14954 - Martins Corner / Valence Avenue).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Becontree, Martins Corner.

Ilford Station (from Dagenham, Asda)

Buses proceed from Cranbrook Road, Coventry Road, Granville Road, Park Avenue departing to Cranbrook Road.

Set down in Cranbrook Road, at bus stop VL (LE126 - Beal Road) and pick up in Cranbrook Road, at bus stop VH (15440 - Coventry Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Ilford Town Centre.

Ilford, Hainault Street (from Dagenham, Asda)

Private stand for 18 buses standing abreast in marked bays in Bus Parking Area on east side of Hainault Street, with the first 4 bays (nearest entrance) restricted to midibuses.

From Dagenham, Asda

Buses proceed from Ilford High Road, Hainault Street, Ilford Bus Station to stand, departing via Ilford Bus Station, Ley Street, Hainault Street to Ilford High Road. Set down in High Road, at stop W (FC04 - Hainault Street) and pick up in High Road, at stop T (FC45 - Hainault Street).

From LEYTONSTONE BUS STATION

Buses proceed from Clements Road, Ilford High Road, Hainault Street, Ilford Bus Station to stand, departing via Ilford Bus Station, Ley Street, Griggs Approach, Winston Way, Riches Road to Ilford High Road.

Set down in Clements Road, at stop R (FC60 - Redbridge Central Library) and pick up in High Road, at stop W (FC04 - Hainault Street).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Ilford, Hainault Street.

Redbridge Station (from Dagenham, Asda)

Private stand for three buses on station forecourt in two parts:

1. For one bus on east side of station buildings, commencing in line with the centre of the station car park entrance and extending 10 metres southwards.
2. For two buses in marked bays on north side of station buildings.

Buses proceed from Eastern Avenue, Redbridge Roundabout, Eastern Avenue, Redbridge Station Forecourt to stand, departing via Redbridge Station Forecourt, Redbridge Lane East, Redbridge Roundabout to Eastern Avenue.

Set down in Eastern Avenue, at Stop B (1323 - Redbridge Station) and pick up in Eastern Avenue, at Stop RH (15473 - Redbridge Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Redbridge Station.

Wanstead, Woodbine Place (from Leytonstone Bus Station)

From Dagenham, Asda

Buses proceed from Harrier Avenue, Kingfisher Avenue departing to Eastern Avenue.

Set down in Eastern Avenue, at Stop A (20907 - Wanstead Station) and pick up in Eastern Avenue, at stop R (R0326 - Nutter Lane).

From LEYTONSTONE BUS STATION

Buses proceed from Cambridge Park, Wanstead High Street, Woodbine Place, Wanstead High Street departing to Cambridge Park.

Set down in Cambridge Park, at stop B (9326 - Wanstead Station) and pick up in Cambridge Park, at stop C (2998 - Wanstead Station / George Green).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Wanstead .

Leytonstone Bus Station

Private stand for five buses in bus station on north side of Kirkdale Road.

Buses proceed from Kirkdale Road direct to stand.

Set down in Kirkdale Road, at Alighting Point X (BP1542 - Leytonstone Station) and pick up in Kirkdale Road, at Stop T (BP1545 - Leytonstone Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 145 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Leytonstone.

OTHER INFORMATION: 24hr unisex toilets available.

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

| | Working Timetable | | | Number of Vehicles In Service | | | | Daily Scheduled In Service Miles | Number of Days | Scheduled in Service Mileage |
|-------------------------------|-----------------------|-------------------|-------------------|-------------------------------|---------------|-----------|----------------|---|-------------------|------------------------------------|
| | Reference No. | Effective Date | Vehicle Type** | AM PVR | Midday PVR | PM PVR | Evening PVR | Per Day | Days | Days |
| Mondays to Fridays | 145-61389- IF-MF-1 | 02/05/23 | A/B | 16 | 15 | 17 | 10 | 2,262.32 | 250 | 565,580.00 |
| Saturdays & Good Friday | 145-61389- IF-Sa-1 | 29/04/23 | A/B | N/A | 17 | N/A | 10 | 2,098.24 | 56 | 117,501.44 |
| Sundays & Public Holidays* | 145-61389- IF-Su-1 | 30/04/23 | A/B | N/A | 12 | N/A | 9 | 1,705.68 | 58 | 98,929.44 |
| | | | | | | | | Total Scheduled in Service Mileage | 364 | 782,010.88 |

* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | |
|---|---------------|
| 1. Early Termination Date (clause 27.9) | 23 April 2027 |
| 2. Sponsored Route (clause 27.10) | No |
| 3. Multiple Termination Clause 27.11 to apply | No |
| 4. Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 2
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 145.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

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MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD

| | |
|---|--|
| Minimum Operated Mileage Standard | 98% |
| Route Categorisation | High Frequency Route |
| Initial Minimum Performance Standard (24 June 2022 to 31 March 2024) | 1.00 minute Excess Wait Time |
| Minimum Performance Standard | 1.00 minute Excess Wait Time |
| Method of monitoring QSI Performance | Full iBus |
| QSI Coverage Locations | See attached list of Full iBus QSI Locations |
| QSI Threshold | Not Applicable |

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SCHEDULE ID – ATTACHMENT

| OUT DIRECTION Timing Point Code Stop Name | | BACK DIRECTION Timing Point Code Stop Name | |
|--|---------------------------------|---|---------------------------------|
| DAGMAS | Dagenham Asda | LSTNBS | Leytonstone Station |
| DAGMNB | Ballards Road / Princess Parade | WANSSN | Wanstead Station |
| DGHYCE | Heathway | REDBEG | Redbridge Station |
| BCONSN | Beacontree Station | ILFDSN | Ilford Station |
| BCONMC | Martins Corner / Valence Avenue | ILFDHS | Hainault High Street |
| BARKSP | Longbridge Road | BARKSP | Longbridge Road |
| ILFDHS | Hainault Street | BCONMC | Martins Corner / Valence Avenue |
| ILFDSN | High Road Ilford | BCONSN | Beacontree Station |
| REDBSN | Redbridge Station | DGHYCE | Heathway |
| WANSSN | Wanstead Station / George Green | DAGMNB | Ballards Road |

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

| | Vehicle Type A | Vehicle Type B |
|-------------------------------------|----------------------------|----------------------------|
| Chassis Manufacturer and Type | ADL E40D | ADL E40H |
| Body Manufacturer and Type | ADL Enviro 400MMC | ADL Enviro 400MMC |
| Single /Double Deck or Articulated | Double-deck | Double-deck |
| Upper Deck Air Cooling System | Factory fitted | Factory fitted |
| Minimum Seating Capacity | 66 + 1 wheelchair space | 66 + 1 wheelchair space |
| Maximum Standing Capacity | 28 | 24 |
| Maximum Length | 10,355mm | 10,355mm |
| Maximum Width | 2,550mm | 2,550mm |
| Number of Doors | Two | Two |
| Year of Manufacture | 2016 | 2017 |
| Engine Type (Including Euro Rating) | Euro VI | Euro VI hybrid |

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 29 April 2023

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|---|-------------------------|
| 1. | Contract Price | £4,218,366.00 per annum |
| 2. | Period Contract Payment | £324,489.69 |
| 3. | Scheduled In Service Mileage | 782,010.88 miles p.a |
| 4. | Deduction Figure | £5.39 per mile |
| 5. | Date of Tender | 24 May 2022 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 1 (Quarter 1) and ends on the last day of Payment Period 13 (Quarter 4), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 24 June 2023 (Payment Period 4, Quarter 2) to 31 March 2024 (Payment Period 13, Quarter 4). | |
-