

Order Form

Framework agreement reference: NHS/16/CR/WAB/8723

Date of	12/06/2020	Order Number	TBA To be quoted on all correspondence relating to this Order
order		Number	To be quoted on all correspondence relating to this Order

FROM

Customer	Public Health England	"Customer"	
Customer's Address	61 Colindale Avenue		
	London		
	NW9 5EQ		
Invoice Address	PHE PORTON DOWN, MANOR FARM ROAD		
	SALISBURY, Wiltshire SP4 0JG		
Contact Ref:	Name: Address: Phone: e-mail: 61 Colindale Avenue, London, NW9 5EQ 62 Colindale Avenue, London, NW9 5EQ		

TO

Supplier	Stone Group	"Supplier"	
Supplier's Address	Granite One Hundred Acton Gate Stafford Staffordshire ST18 9AA		
Account Manager	Name:		
	Address:	Phoenix Software Ltd	
	Blenheim House		
	York Road		
	Pocklington York		
	YO42 1NS		
	Phone:		
	e-mail:		

GUARANTEE

Guarantee to be provided	No

Where a guarantee is to be provided then this Contract is conditional upon the provision of a Guarantee to the Customer from the Guarantor in respect of the Supplier. Details of the Guarantor (if any) are set out below:

[Parent Company			"Guarantor"
Parent Company address			
Account Manager	Name:]	
-	Address:]	
	Phone:]	
	e-mail:]	
	Fax:]]	



1. TERM (1.1) Commencement Date
22/09/2020
[Guidance: Insert the date on which the Contract is to take effect.]
(1.2) Expiry Date
22/09/2020
2. GOODS AND SERVICES REQUIREMENTS
VEEM Backup re Quote No: 01182487
2422772 P.VPQ227 8U
01333508 P-VBO365-0U- SU3YP-00 Veeam Availability Suite - Universal License - Includes Enterprise Plus Edition features - 3 2
Years Subscription - Upfront Billing & Production 24/7 - Support - Public Sector - Licence
01360111 P-VASVUL-0I- £
[Guidance: Insert details of the Goods which are the subject of the Contract]
The Customer agrees to purchase all of its requirements for the Goods or equivalent goods from the Supplier.
Service Profile - [
[Guidance: Insert details of the service profile agreed]
Minimum Order Value £ 47026.14 Ex VAT (£56431.68 Inc VAT)
,

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Optional Services
Collection and recycling
Paper catalogue
Secure Collection
[Guidance: Include a description of the core Services which are applicable to the Customer together with any specific Service requirements.]
(2.2) Premises
Licences are to be delivered to PHE Porton
(2.3) Lease/ Licenses
NA
(2.4) Standards
NA
(2.5) Security Requirements
No personal data will be processed by Phoenix.
(2.6) Exit Plan (where required)
NOT REQUIRED
[(O.7) Fundamental Blan
(2.7) Environmental Plan
Any waste materials will be recycled or reused whenever possible. All waste will be removed from Stone's premises by a licensed waste removal company.
3. SUPPLIER SOLUTION
(3.1) Supplier Solution
Not applicable
Not applicable
Not applicable



(3.2) Account structure including Key Personnel
Angela Banner Account Manager Leon Jacobs Account Manager
1
(3.3) Sub-contractors to be involved in the provision of the Services and/or Goods
None
[Guidance: Insert details of any Sub-contractors being used by the Supplier]
(3.4) Outline Security Management Plan
Not applicable
(3.5) Relevant Convictions
A Relevant Conviction is a Conviction that is relevant to the nature of the Services to be provided -
None
(3.6) Implementation Plan
NA NA
4. PERFORMANCE QUALITY (4.1) Key Performance Indicators
(4.1) Key Performance indicators
[NA]
(4.2) Service Levels and Service Credits
When providing the Goods and/or Services, the Supplier shall as a minimum ensure that it achieves the following service levels:
NA NA



If the level of performance of the Supplier during the Contract Period:

- (i) fails to achieve a Service Level in respect of each element of the Service, then the Customer shall be entitled to deduct the Service Credits from the Contract Price; and/or
- (ii) constitutes a Critical Service Failure, the Customer shall be entitled to terminate this Contract.

[Guidance: It is intended that the definition of critical service failure should link to a specified threshold of service level performance. The intention is to provide certainty over what level of service would trigger a termination right. If you wish to include such a concept then the definition above should be populated with relevant thresholds.]

5. PRICE AND PAYMENT

(5.1) Contract Price payable by the Customer in accordance with the commercial schedule set out in the framework agreement (including applicable discount but excluding VAT), payment profile and method of payment (e.g. Government Procurement Card (GPC) or BACS))

[Guidance: Insert details of any specific price arrangements.]

(5.2) Invoicing and Payment

The Supplier shall issue invoices [monthly] in arrears. The Customer shall pay the Supplier within [thirty (30) days] of receipt of a Valid Invoice, submitted in accordance with this paragraph 5.2, the payment profile set out in paragraph 5.1 above and the provisions of the Contract.

[Guidance: Also include any specific arrangements relating to method of payment.]

6. SUPPLEMENTAL AND/OR ADDITIONAL CLAUSES (6.1) Supplemental requirements

BY SIGNING AND RETURNING THIS ORDER FORM THE SUPPLIER AGREES to enter a legally binding contract with the Customer to provide the Goods and/or Services. The Parties hereby acknowledge and agree that they have read the NHS Conditions of Contract for purchase of goods and/or Services and by signing below agree to be bound by the terms of this Contract.

For and on behalf of the Supplier:

Name and Title	
Signature	REDACTED
Date	22/09/2020

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For and on behalf of the Customer:

Name and Title	
Signature	REDACTED
Date	22/09/20