

CLARIFICATION LOG

Tender:	CCTV Infrastructure Maintenance for Newquay / St Austell
Tender Reference:	CF-007
Clarification deadline:	09/08/2019
Published Date:	31/07/2019
Version number:	1.3

Number	Clarification	Response	Reply date
CL-001	There is inconsistency with the bid deadlines between documents Volume 1 (Invitation to Tender) and Volume 2 (Applicants Offer)	Volume 2 (Applicants Offer) has been updated to correct the error	19/07/2019
CL-002	How do we identify if TUPE applies?	As stated in Clause 2.4.1 it is the view of the Authority that TUPE is unlikely to apply to this tender. We have had this confirmed by the current incumbent.	24/07/2019
CL-003	The specification indicates quarterly maintenance of all cameras. We cannot complete this without breaching the contract value for the services	That is the requirement of the Authority however it will not base its decision solely on price alone as per the evaluation process.	24/07/2019
CL-004	The documentation suggests across 2 locations there are approximately 200 faults per annum. We cannot complete this without breaching the contract value for the services	That is the requirement of the Authority however it will not base its decision solely on price alone as per the evaluation process.	24/07/2019
CL-005	We are not fully aware of the condition of each of the assets to be covered we could not provide a fully comprehensive contract which covers the full replacement cost for defective kit - either cameras or control room	The Authority will not expect a replacement of equipment unless absolutely necessary and this will be discussed with the winning bidder prior to any replacements taking place. The focus on the bid should primarily be repair and maintenance of equipment. Where replacements are required the winning bidder will be asked to provide a separate quotation.	24/07/2019
CL-006	There is no documentation on the chargeable calls for Newquay, only St Austell	There were no chargeable calls for Newquay during the statistical period.	31/07/2019
CL-007	What is the Authority's stance on repair of equipment where the damage has been caused by Fire, Flood, Lighting etc which are insurable losses?	The Authority would pay for the replacement of any equipment which suffered damage through the result of Fire, Flood, Lightning, Extreme Weather etc however the contractor would be responsible for the installation of said equipment	31/07/2019

In the event of queries please contact: charity.horton@newquay.town