

Contract notice

Directive 2014/24/EU / Regulation (EU, Euratom) No 966/2012	Directive 2014/24/EU
Section I: Contracting authority	
I.1) Name and addresses (please identify all contracting authorities responsible for the procedure)	
Official name:	The Minister for the Cabinet Office acting through Crown Commercial Service (CCS)
National registration number:	
Postal address:	Rosebery Court, St Andrews Business Park
Town:	Norwich
NUTS code:	UK
Postal code:	NR7 0HS
Country:	United Kingdom
Contact person:	
Telephone: e.g. +44 12345678; +44 12345678-0001; +44 12345678/79/80; +44 12345678/+44 987654321:	+44 3450103503
E-mail:	supplier@crowncommercial.gov.uk
Fax:	
Internet address(es)	
Main address: (URL)	https://www.gov.uk/ccs
Address of the buyer profile: (URL)	https://crowncommercialservice.bravosolution.co.uk
Name and addresses: (please repeat as many times as needed)	
I.2) Joint procurement	
The contract involves joint procurement	
In the case of joint procurement involving different countries, state applicable national procurement law:	
The contract is awarded by a central purchasing body	x
I.3) Communication	
(URL)	The procurement documents are available for unrestricted and full direct access, free of charge, at https://crowncommercialservice.bravosolution.co.uk
Additional information can be obtained from:	the abovementioned address
Official name:	
National registration number:	
Postal address:	
Town:	
NUTS code:	
Postal code:	
Country:	
Contact person:	

Telephone: e.g. +44 12345678; +44 12345678-0001; +44 12345678/79/80; +44 12345678/+44 987654321:	
E-mail:	
Fax:	
Internet address(es)	
Main address: (URL)	
Address of the buyer profile: (URL)	
Tenders or requests to participate must be submitted	
electronically via:	yes
(URL)	https://crowncommercialservice.bravosolution.co.uk
Tenders or requests to participate must be submitted:	to the abovementioned address
Official name:	
National registration number:	
Postal address:	
Town:	
NUTS code:	
Postal code:	
Country:	
Contact person:	
Telephone: e.g. +44 12345678; +44 12345678-0001; +44 12345678/79/80; +44 12345678/+44 987654321:	
E-mail:	
Fax:	
Internet address(es)	
Main address: (URL)	
Address of the buyer profile: (URL)	
Tenders or requests to participate must be submitted:	
Official name:	
National registration number:	
Postal address:	
Town:	
NUTS code:	
Postal code:	
Country:	
Contact person:	
Telephone: e.g. +44 12345678; +44 12345678-0001; +44 12345678/79/80; +44 12345678/+44 987654321:	
E-mail:	
Fax:	
Internet address(es)	
Main address: (URL)	

Address of the buyer profile: (URL)	
Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: (URL)	
I.4) Type of the contracting authority:	Ministry or any other national or federal authority, including their regional or local subdivisions
Other type:	
I.5) Main activity:	
Other activity:	Public Procurement
Section II: Object	
II.1) Scope of the procurement	
II.1.1) Title:	Network Services 2
Reference number:	RM3808
II.1.2) Main CPV code:	64200000
II.1.3) Type of contract:	Services
II.1.4) Short description:	The framework is for the provision of telecommunications and network services and can be used by the whole of the UK Public Sector and their associated bodies & agencies, the Voluntary Sector, Charities, and/or other private organisations acting as managing agents or procuring on behalf of the Public Sector delivering services of a public nature. The following Services will be made available under 13 Lots: Data access; Local connectivity; Traditional telephony; Inbound telephony; IP telephony; Mobile voice and data; Paging and alerting; Video conferencing; Audio conferencing; Unified communications; Radio; Security and surveillance; and Contact centres. The scope includes: Services which provide the main functionality of a Lot; associated technology, equipment and solutions and optional goods and services that enhance, supplement or support the delivery of the Services; and services delivered over the public internet, private networks, the PSN and/or the HSCN. See VI.3 and bid pack.
II.1.5) Estimated total value	
Value excluding VAT: (for framework agreements or dynamic purchasing systems – estimated total maximum value for the entire duration of the framework agreement or dynamic purchasing system)	5000000000.00
Currency:	Pound sterling
II.1.6) Information about lots	
This contract is divided into lots:	yes
Tenders may be submitted for:	all lots
maximum number of lots:	
Maximum number of lots that may be awarded to one tenderer:	13
The contracting authority reserves the right to award contracts combining the following lots or groups of lots:	
II.2) Description	13
Description	
II.2.1) Title:	Data Access Services
Lot No:	1
II.2.2) Additional CPV code(s)	

Main CPV code:	31000000, 31700000, 31710000, 31712000, 31712111, 32000000, 32200000, 32260000, 32270000, 32322000, 32400000, 32410000, 32412000, 32412100, 32412110, 32413000, 32413100, 32415000, 32416000, 32418000, 32420000, 32421000, 32425000, 32426000, 32427000, 32428000, 32430000, 32500000, 32530000, 32531000, 32570000, 32571000, 32572100, 32572200, 32572300, 32573000, 32580000, 32581000, 32581100, 32581110, 32581120, 32581130, 45000000, 45214320, 45300000, 45310000, 45314000, 45314200, 45314300, 48000000, 48200000, 48210000, 48214000, 48216000, 48219000, 48219100, 48219500, 48800000, 48820000, 48821000, 50000000, 50300000, 50310000, 50312300, 50312310, 50312320, 64000000, 64200000, 64210000, 64214000, 64214100, 72000000, 72200000, 72224000, 72225000, 72253000, 72253100, 72300000, 72310000, 72315000, 72315100, 72315200, 72400000, 72410000, 72411000, 72700000, 72720000				
II.2.3) Place of performance					
NUTS code:	UK				
Main site or place of performance:					
II.2.4) Description of the procurement (nature and quantity of works, supplies or services or indication of needs and requirements):	<p>Lot 1 Data Access Services, including Wide Area Networks (WAN) is for the provision of connectivity services enabling site-to-site or site-to-cloud interconnectivity.</p> <p>The Primary Services are:</p> <p>a) Wide area connectivity for the provision of a managed or unmanaged point-to-point data-only connection.</p> <p>b) Wide area connectivity for the provision of a managed or unmanaged point-to-internet/cloud data-only connection</p> <p>The scope of this Lot includes technology, equipment and solutions that may be required in the delivery of the Primary Services of this Lot 1, including but not limited to:</p> <p>a) design, survey, build, management, support and maintenance for Lot 1 services;</p> <p>b) unmanaged dark connectivity;</p> <p>c) terrestrial, fibre, wireless and satellite solutions;</p> <p>d) data networking equipment;</p> <p>e) software-defined networking (SD WAN);</p> <p>f) individual or multiple data connectivity circuits;</p> <p>g) connectivity to support voice services (e.g. PSTN and IP;)</p> <p>h) network related security and access control solutions including but not limited to provision of security equipment;</p> <p>i) domain name resolution services;</p> <p>j) support for classes and/or qualities of service (COS/QOS) and flexible bandwidth option;and</p> <p>k) closed user groups and virtual private networks;</p> <p>l) Internet Service Providers (ISP) and Internet services & gateways, including;</p> <p>i) internet access, transit and ISP peering solutions</p> <p>ii) broadband routing and performance monitoring tools (including user self-test speed detection and reporting)</p> <p>iii) home and teleworker service packages, including remote access solutions</p> <p>vi) e-mail and website services as part of ISP service</p> <p>v) co-location and hosting - but only as part of ISP service</p> <p>vi) on-line storage as part of ISP service (i.e.; not SAN solutions or components)</p> <p>The Ancillary Services for this Lot 1 are optional Services that enhance or otherwise supplement or support the delivery and/or the functionality of the Primary Services and will be set out by the Supplier in their catalogue Service Offers or responses to a Further Competition.</p> <p>Where the Buyer's requirement spans more than one Lot they may conduct their competition across more than one Lot.</p> <p>Buyers will be able to award specific Call-Off Contracts through two order procedures including direct award from catalogue and Further Competition.</p> <p>i) When a Call-Off Contract is awarded by a Buyer without holding a Further Competition the maximum Call-Off Contract will not exceed five (5) years (60 months).</p> <p>ii) When a Call-Off Contract is awarded by a Buyer in accordance with the Further Competition Procedure the maximum Call-Off Contract Period will not exceed a maximum Contract Period of up to ten (10) years (120 months).</p> <p>Both order procedures allow the Buyer to decide the Initial Period and Extension Period provided that the total Call-Off Contract Period does not exceed the maximum permitted.</p> <p>Electronic auctions may be held by Buyers using the Framework Contract in order to award specific Call-Off Contracts.</p> <p>The conclusion of Framework Contract(s) will be on the basis of the most economically advantageous tender(s) for each Lot and not necessarily those tenders with the lowest price.</p>				
II.2.5) Award criteria:	Price is not the only award criterion and all criteria are stated only in the procurement documents				
	<table border="1"> <thead> <tr> <th>Name</th> <th>Weighting</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> </tr> </tbody> </table>	Name	Weighting		
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Cost criterion Price:					
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Name	Weighting				
Weighting:					
II.2.6) Estimated value					

Value excluding VAT (for framework agreements or dynamic purchasing systems – estimated total maximum value for the entire duration of this lot):	
Currency:	
II.2.7) Duration of the contract, framework agreement or dynamic purchasing system:	Duration in months or Duration in days
Duration in months or Duration in days:	Duration in months
	48
Start: (dd/mm/yyyy) /	
End: (dd/mm/yyyy)	
End: (dd/mm/yyyy)	
This contract is subject to renewal	no
Description of renewals:	
II.2.9) Information about the limits on the number of candidates to be invited (except in open procedures):	
Envisaged number of candidates:	
Envisaged minimum number:	
Maximum number:	
Maximum number:	
Objective criteria for choosing the limited number of candidates:	
II.2.10) Information about variants	
Variants will be accepted	no
II.2.11) Information about options	
Options	no
Description of options:	
II.2.12) Information about electronic catalogues	
Tenders must be presented in the form of electronic catalogues or include an electronic catalogue	
II.2.13) Information about European Union funds	
The procurement is related to a project and/or programme financed by European Union funds:	no
Identification of the project:	
II.2.14) Additional information:	
Description	
II.2.1) Title:	Local Connectivity Services
Lot No:	2
II.2.2) Additional CPV code(s)	
Main CPV code:	32000000, 32200000, 32260000, 32270000, 32322000, 32400000, 32410000, 32411000, 32412000, 32412100, 32412110, 32412120, 32413000, 32413100, 32415000, 32416000, 32416100, 32418000, 32420000, 32421000, 32423000, 32424000, 32425000, 32426000, 32427000, 32428000, 32570000, 32571000, 32572100, 32572200, 32572300, 32573000, 32580000, 32581000, 32581100, 32581110, 32581120, 32581130, 45000000, 45214320, 45300000, 45310000, 45314000, 45314300, 48000000, 48200000, 48210000, 48214000, 48216000, 48219000, 48219100, 48219500, 48800000, 48820000, 48821000, 50000000, 50300000, 50310000, 50312300, 50312310, 50312320, 72000000, 72200000, 72224000, 72225000, 72253000, 72253100, 72300000, 72310000, 72315000, 72315100, 72315200, 72700000, 72710000
II.2.3) Place of performance	
NUTS code:	UK
Main site or place of performance:	

<p>II.2.4) Description of the procurement (nature and quantity of works, supplies or services or indication of needs and requirements):</p>	<p>Lot 2 Local Connectivity Services, is for the provision of single site connectivity services, including local area networks (LAN) enabling interconnectivity</p> <p>The Primary Services are;</p> <p>a) Local area network (LAN) connectivity services, constrained to a single site, multiple sites in the same locale, campus sites and metropolitan area sites enabling a user to consume a locally hosted service</p> <p>b) Local connectivity services to connect an end user device to a local service.</p> <p>The scope of this Lot includes the technology, equipment and solutions that may be required in the delivery of the Primary Services of this Lot 2, including but not limited to;</p> <p>a) design, survey, build, management, support and maintenance for Lot 2 Services;</p> <p>b) wired and/or wireless solutions;</p> <p>c) local area network (LAN) equipment and/or cabling and/or storage area network (SAN) equipment;</p> <p>d) LAN power solution and managed equipment room;</p> <p>e) local infrastructure audit and/or testing services (such as asset management tools);</p> <p>f) environmental and local access control solution;</p> <p>g) specialist security and/or operational management and/or monitoring solutions, including cloud based solutions; and</p> <p>h) optimal equipment operation services (such as air conditioning, fire suppression and power consumption management).</p> <p>The Ancillary Services for this Lot 2 are optional Services that enhance or otherwise supplement or support the delivery and/or the functionality of the Primary Services and will be set out by the Supplier in their catalogue Service Offers or responses to a Further Competition.</p> <p>Where the Buyer's requirement spans more than one Lot they may conduct their competition across more than one Lot. Buyers will be able to award specific Call-Off Contracts through two order procedures including direct award from catalogue and Further Competition.</p> <p>i) When a Call-Off Contract is awarded by a Buyer without holding a Further Competition the maximum Call-Off Contract will not exceed five (5) years (60 months). ii) When a Call-Off Contract is awarded by a Buyer in accordance with the Further Competition Procedure the maximum Call-Off Contract Period will not exceed a maximum Contract Period of up to ten (10) years (120 months).</p> <p>Both order procedures allow the Buyer to decide the Initial Period and Extension Period provided that the total Call-Off Contract Period does not exceed the maximum permitted. Electronic auctions may be held by Buyers using the Framework Contract in order to award specific Call-Off Contracts.</p> <p>The conclusion of Framework Contract(s) will be on the basis of the most economically advantageous tender(s) for each Lot and not necessarily those tenders with the lowest price.</p>				
<p>II.2.5) Award criteria:</p>	<p>Price is not the only award criterion and all criteria are stated only in the procurement documents</p>				
	<table border="1"> <thead> <tr> <th data-bbox="395 1176 805 1220">Name</th> <th data-bbox="805 1176 1530 1220">Weighting</th> </tr> </thead> <tbody> <tr> <td data-bbox="395 1220 805 1332"></td> <td data-bbox="805 1220 1530 1332"></td> </tr> </tbody> </table>	Name	Weighting		
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<p>Cost criterion Price:</p>					
	<table border="1"> <thead> <tr> <th data-bbox="395 1366 805 1411">Name</th> <th data-bbox="805 1366 1530 1411">Weighting</th> </tr> </thead> <tbody> <tr> <td data-bbox="395 1411 805 1523"></td> <td data-bbox="805 1411 1530 1523"></td> </tr> </tbody> </table>	Name	Weighting		
Name	Weighting				
<p>Weighting:</p>					
<p>II.2.6) Estimated value</p>					
<p>Value excluding VAT (for framework agreements or dynamic purchasing systems - estimated total maximum value for the entire duration of this lot):</p>					
<p>Currency:</p>					
<p>II.2.7) Duration of the contract, framework agreement or dynamic purchasing system:</p>	<p>Duration in months or Duration in days</p>				
<p>Duration in months or Duration in days:</p>	<p>Duration in months</p>				
	<p>48</p>				
<p>Start: (dd/mm/yyyy) /</p>					
<p>End: (dd/mm/yyyy)</p>					
<p>End: (dd/mm/yyyy)</p>					
<p>This contract is subject to renewal</p>	<p>no</p>				
<p>Description of renewals:</p>					

II.2.9) Information about the limits on the number of candidates to be invited (except in open procedures):	
Envisaged number of candidates:	
Envisaged minimum number:	
Maximum number:	
Maximum number:	
Objective criteria for choosing the limited number of candidates:	
II.2.10) Information about variants	
Variants will be accepted	no
II.2.11) Information about options	
Options	no
Description of options:	
II.2.12) Information about electronic catalogues	
Tenders must be presented in the form of electronic catalogues or include an electronic catalogue	
II.2.13) Information about European Union funds	
The procurement is related to a project and/or programme financed by European Union funds:	no
Identification of the project:	
II.2.14) Additional information:	
Description	
II.2.1) Title:	Traditional Telephony Services
Lot No:	3
II.2.2) Additional CPV code(s)	
Main CPV code:	32000000, 32300000, 32340000, 32342000, 32342440, 32344000, 32400000, 32420000, 32428000, 32500000, 32510000, 32520000, 32521000, 32522000, 32523000, 32524000, 32540000, 32541000, 32542000, 32543000, 32544000, 32545000, 32546000, 32546100, 32550000, 32551000, 32551100, 32551200, 32551300, 32551400, 32551500, 32552000, 32552100, 32552110, 32552120, 32552130, 32552140, 32552150, 32552160, 32552310, 32552320, 32552330, 32552600, 32570000, 32571000, 32572000, 32572100, 32572200, 32572300, 32573000, 45000000, 45300000, 45310000, 45314000, 45314100, 45314120, 45314200, 45314300, 50000000, 50300000, 50330000, 50331000, 50332000, 50334000, 50334100, 50334110, 50334120, 50334130, 50334140, 50334200, 50334400, 51000000, 51300000, 51340000, 64000000, 64200000, 64210000, 64211000, 64211100, 64213000, 64214000, 64214200, 64214400, 64220000, 64227000, 72000000, 72200000, 72224000, 72225000, 72253000, 72253100
II.2.3) Place of performance	
NUTS code:	UK
Main site or place of performance:	

<p>II.2.4) Description of the procurement (nature and quantity of works, supplies or services or indication of needs and requirements):</p>	<p>Lot 3 is for the provision of traditional telephony, enabling voice services</p> <p>The Primary Services are; a) Voice services enabling a Buyer's local traditional telephony equipment to be connected to the PSTN, enabling a user to make and receive telephone calls. b) The ability to connect local exchange equipment to a Telco carrier exchange enabling a user to make and receive telephone calls.</p> <p>The scope of this Lot includes the technology, equipment and solutions that may be required in the delivery of the Primary Services of this Lot 3, including but not limited to; a) design, survey, build, management, support and maintenance for Lot 3 services; b) the adoption/on-boarding and management/maintenance of existing legacy equipment estates; c) the transitioning from existing legacy equipment estates into a new solution d) traditional voice connectivity (ISDN2, ISDN30 and analogue and digital exchange lines); e) session initiation protocol (SIP) trunks; f) voice call packages (including voice minutes, volume packages); and g) direct dial in (DDI) ranges</p> <p>The Ancillary Services for this Lot 3 are optional Services that enhance or otherwise supplement or support the delivery and/or the functionality of the Primary Services and will be set out by the Supplier in their catalogue Service Offers or responses to a Further Competition.</p> <p>Where the Buyer's requirement spans more than one Lot they may conduct their competition across more than one Lot. Buyers will be able to award specific Call-Off Contracts through two order procedures including direct award from catalogue and Further Competition.</p> <p>i) When a Call-Off Contract is awarded by a Buyer without holding a Further Competition the maximum Call-Off Contract will not exceed five (5) years (60 months). ii) When a Call-Off Contract is awarded by a Buyer in accordance with the Further Competition Procedure the maximum Call-Off Contract Period will not exceed a maximum Contract Period of up to seven (7) years (84 months).</p> <p>Both order procedures allow the Buyer to decide the Initial Period and Extension Period provided that the total Call-Off Contract Period does not exceed the maximum permitted.</p> <p>Electronic auctions may be held by Buyers using the Framework Contract in order to award specific Call-Off Contracts.</p> <p>The conclusion of Framework Contract(s) will be on the basis of the most economically advantageous tender(s) for each Lot and not necessarily those tenders with the lowest price</p>				
<p>II.2.5) Award criteria:</p>	<p>Price is not the only award criterion and all criteria are stated only in the procurement documents</p>				
	<table border="1"> <thead> <tr> <th data-bbox="359 1075 790 1120">Name</th> <th data-bbox="790 1075 1530 1120">Weighting</th> </tr> </thead> <tbody> <tr> <td data-bbox="359 1120 790 1243"></td> <td data-bbox="790 1120 1530 1243"></td> </tr> </tbody> </table>	Name	Weighting		
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<p>Cost criterion Price:</p>					
	<table border="1"> <thead> <tr> <th data-bbox="359 1276 790 1321">Name</th> <th data-bbox="790 1276 1530 1321">Weighting</th> </tr> </thead> <tbody> <tr> <td data-bbox="359 1321 790 1444"></td> <td data-bbox="790 1321 1530 1444"></td> </tr> </tbody> </table>	Name	Weighting		
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<p>Weighting:</p>					
<p>II.2.6) Estimated value</p>					
<p>Value excluding VAT (for framework agreements or dynamic purchasing systems - estimated total maximum value for the entire duration of this lot):</p>					
<p>Currency:</p>					
<p>II.2.7) Duration of the contract, framework agreement or dynamic purchasing system:</p>	<p>Duration in months or Duration in days</p>				
<p>Duration in months or Duration in days:</p>	<p>Duration in months 48</p>				
<p>Start: (dd/mm/yyyy) /</p>					
<p>End: (dd/mm/yyyy)</p>					
<p>End: (dd/mm/yyyy)</p>					
<p>This contract is subject to renewal</p>	<p>no</p>				
<p>Description of renewals:</p>					

II.2.9) Information about the limits on the number of candidates to be invited (except in open procedures):	
Envisaged number of candidates:	
Envisaged minimum number:	
Maximum number:	
Maximum number:	
Objective criteria for choosing the limited number of candidates:	
II.2.10) Information about variants	
Variants will be accepted	no
II.2.11) Information about options	
Options	no
Description of options:	
II.2.12) Information about electronic catalogues	
Tenders must be presented in the form of electronic catalogues or include an electronic catalogue	
II.2.13) Information about European Union funds	
The procurement is related to a project and/or programme financed by European Union funds:	no
Identification of the project:	
II.2.14) Additional information:	
Description	
II.2.1) Title:	Inbound Telephony Services
Lot No:	4
II.2.2) Additional CPV code(s)	
Main CPV code:	72200000, 72224000, 72225000, 72253000, 72253100
II.2.3) Place of performance	
NUTS code:	UK
Main site or place of performance:	

<p>II.2.4) Description of the procurement (nature and quantity of works, supplies or services or indication of needs and requirements):</p>	<p>Lot 4 is for the provision of inbound telephony services, enabling call management services.</p> <p>The Primary Services are;</p> <p>a) Inbound call management services for contact centre functionality b) The ability to provide a Buyer with a non-geographic number; and deliver all calls to that number to the Buyer's nominated location</p> <p>The scope of this Lot includes the technology, equipment and solutions that may be required in the delivery of the Primary Services of this Lot 4, including but not limited to;</p> <p>a) design, survey, build, management, support and maintenance for Lot 4 services b) Non-geographic numbers such as:</p> <p>i) 03xx number services ii) 05xx number services iii) 08xx number services iv) 09xx number services</p> <p>The Ancillary Services for this Lot 4 are optional Services that enhance or otherwise supplement or support the delivery and/or the functionality of the Primary Services and will be set out by the Supplier in their catalogue Service Offers or responses to a Further Competition.</p> <p>Where the Buyer's requirement spans more than one Lot they may conduct their competition across more than one Lot. Buyers will be able to award specific Call-Off Contracts through two order procedures including direct award from catalogue and Further Competition.</p> <p>i) When a Call-Off Contract is awarded by a Buyer without holding a Further Competition the maximum Call-Off Contract will not exceed five (5) years (60 months). ii) When a Call-Off Contract is awarded by a Buyer in accordance with the Further Competition Procedure the maximum Call-Off Contract Period will not exceed a maximum Contract Period of up to ten (10) years (120 months).</p> <p>Both order procedures allow the Buyer to decide the Initial Period and Extension Period provided that the total Call-Off Contract Period does not exceed the maximum permitted.</p> <p>Electronic auctions may be held by Buyers using the Framework Contract in order to award specific Call-Off Contracts.</p> <p>The conclusion of Framework Contract(s) will be on the basis of the most economically advantageous tender(s) for each Lot and not necessarily those tenders with the lowest price</p>				
<p>II.2.5) Award criteria:</p>	<p>Price is not the only award criterion and all criteria are stated only in the procurement documents</p>				
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<p>Weighting:</p>					
<p>II.2.6) Estimated value</p>					
<p>Value excluding VAT (for framework agreements or dynamic purchasing systems - estimated total maximum value for the entire duration of this lot):</p>					
<p>Currency:</p>					
<p>II.2.7) Duration of the contract, framework agreement or dynamic purchasing system:</p>	<p>Duration in months or Duration in days</p>				
<p>Duration in months or Duration in days:</p>	<p>Duration in months 48</p>				
<p>Start: (dd/mm/yyyy) /</p>					
<p>End: (dd/mm/yyyy)</p>					
<p>End: (dd/mm/yyyy)</p>					
<p>This contract is subject to renewal</p>	<p>no</p>				
<p>Description of renewals:</p>					
<p>II.2.9) Information about the limits on the number of candidates to be invited (except in open procedures):</p>					
<p>Envisaged number of candidates:</p>					

Envisaged minimum number:	
Maximum number:	
Maximum number:	
Objective criteria for choosing the limited number of candidates:	
II.2.10) Information about variants	
Variants will be accepted	no
II.2.11) Information about options	
Options	no
Description of options:	
II.2.12) Information about electronic catalogues	
Tenders must be presented in the form of electronic catalogues or include an electronic catalogue	
II.2.13) Information about European Union funds	
The procurement is related to a project and/or programme financed by European Union funds:	no
Identification of the project:	
II.2.14) Additional information:	
Description	
II.2.1) Title:	IP Telephony Services
Lot No:	5
II.2.2) Additional CPV code(s)	
Main CPV code:	32000000, 32300000, 32340000, 32342000, 32342440, 32344000, 32344110, 32500000, 32510000, 32520000, 32521000, 32522000, 32523000, 32524000, 32540000, 32541000, 32542000, 32543000, 32544000, 32545000, 32546000, 32546100, 32550000, 32551000, 32551100, 32551200, 32551300, 32551400, 32551500, 32552000, 32552100, 32552110, 32552120, 32552130, 32552140, 32552150, 32552160, 32552310, 32552320, 32552330, 32552600, 32570000, 32571000, 32572000, 32572100, 32572200, 32572300, 32573000, 45000000, 45214320, 45300000, 45310000, 45314000, 45314100, 45314200, 45314300, 48000000, 48500000, 48510000, 48512000, 50000000, 50300000, 50330000, 50331000, 50332000, 50334000, 50334100, 50334110, 50334120, 50334130, 50334140, 50334200, 50334400, 51000000, 51300000, 51340000, 64000000, 64200000, 64210000, 64211000, 64211100, 64213000, 64214000, 64214200, 64214400, 64215000, 64220000, 64227000, 72000000, 72200000, 72224000, 72225000, 72253000, 72253100
II.2.3) Place of performance	
NUTS code:	UK
Main site or place of performance:	

<p>II.2.4) Description of the procurement (nature and quantity of works, supplies or services or indication of needs and requirements):</p>	<p>Lot 5 IP Telephony Solution, is for the provision of end-to-end IP telephony services with the ability to connect to the PSTN.</p> <p>The Primary Services are:</p> <p>a) Internet Protocol (IP) telephony services with the ability to make and receive telephone calls by the transmission of voice over an IP based network service, including breakout to PSTN</p> <p>The scope of this Lot includes the technology, equipment and solutions that may be required in the delivery of the Primary Services of this Lot 5, including but not limited to:</p> <p>a) design, survey, build, management, support and maintenance for Lot 5 services;</p> <p>b) Internet Protocol (IP) telephony services with the ability to make and receive multimedia messaging over an IP based network service;</p> <p>c) voice call packages (including voice minutes, volume packages);</p> <p>d) direct dial in (DDI) ranges;</p> <p>e) authentication and access management;</p> <p>f) interconnection gateways to traditional PSTN call delivery services;</p> <p>g) contact centre functionality and features for the use of Buyer employees only, including but not limited to:</p> <p>i. Speech recognition software.</p> <p>ii. Automated call distribution (ACD) functionality, including intelligent contact routing (ICR), enhanced queuing and transfer.</p> <p>iii. Intelligent voice response (IVR) solutions involving provision of automated call routing using speech recognition software</p> <p>iv. Other specialist administrative and reporting tools.</p> <p>v. Call Recording and quality management solutions that record calls either for training, development purposes and/or for compliance are also to be considered as within scope of this Lot.</p> <p>The Ancillary Services for this Lot 5 are optional Services that enhance or otherwise supplement or support the delivery and/or the functionality of the Primary Services and will be set out by the Supplier in their catalogue Service Offers or responses to a Further Competition.</p> <p>Where the Buyer's requirement spans more than one Lot they may conduct their competition across more than one Lot.</p> <p>Buyers will be able to award specific Call-Off Contracts through two order procedures including direct award from catalogue and Further Competition.</p> <p>i) When a Call-Off Contract is awarded by a Buyer without holding a Further Competition the maximum Call-Off Contract will not exceed five (5) years (60 months).</p> <p>ii) When a Call-Off Contract is awarded by a Buyer in accordance with the Further Competition Procedure the maximum Call-Off Contract Period will not exceed a maximum Contract Period of up to seven (7) years (84 months).</p> <p>Both order procedures allow the Buyer to decide the Initial Period and Extension Period provided that the total Call-Off Contract Period does not exceed the maximum permitted.</p> <p>The conclusion of Framework Contract(s) will be on the basis of the most economically advantageous tender(s) for each Lot and not necessarily those tenders with the lowest price.</p> <p>Electronic auctions may be held by Buyers using the Framework Contract in order to award specific Call-Off Contracts.</p>									
<p>II.2.5) Award criteria:</p>	<p>Price is not the only award criterion and all criteria are stated only in the procurement documents</p>									
	<table border="1"> <thead> <tr> <th data-bbox="368 1451 794 1485">Name</th> <th data-bbox="794 1451 1527 1485">Weighting</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> </tr> </tbody> </table>	Name	Weighting			<table border="1"> <thead> <tr> <th data-bbox="794 1451 1527 1485">Name</th> <th data-bbox="794 1451 1527 1485">Weighting</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> </tr> </tbody> </table>	Name	Weighting		
Name	Weighting									
Name	Weighting									
<p>Cost criterion Price:</p>										
	<table border="1"> <thead> <tr> <th data-bbox="368 1648 794 1682">Name</th> <th data-bbox="794 1648 1527 1682">Weighting</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> </tr> </tbody> </table>	Name	Weighting			<table border="1"> <thead> <tr> <th data-bbox="794 1648 1527 1682">Name</th> <th data-bbox="794 1648 1527 1682">Weighting</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> </tr> </tbody> </table>	Name	Weighting		
Name	Weighting									
Name	Weighting									
<p>Weighting:</p>										
<p>II.2.6) Estimated value</p>										
<p>Value excluding VAT (for framework agreements or dynamic purchasing systems – estimated total maximum value for the entire duration of this lot):</p>										
<p>Currency:</p>										

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system:	Duration in months or Duration in days
Duration in months or Duration in days:	Duration in months
	48
Start: (dd/mm/yyyy) /	
End: (dd/mm/yyyy)	
End: (dd/mm/yyyy)	
This contract is subject to renewal	no
Description of renewals:	
II.2.9) Information about the limits on the number of candidates to be invited (except in open procedures):	
Envisaged number of candidates:	
Envisaged minimum number:	
Maximum number:	
Maximum number:	
Objective criteria for choosing the limited number of candidates:	
II.2.10) Information about variants	
Variants will be accepted	no
II.2.11) Information about options	
Options	no
Description of options:	
II.2.12) Information about electronic catalogues	
Tenders must be presented in the form of electronic catalogues or include an electronic catalogue	
II.2.13) Information about European Union funds	
The procurement is related to a project and/or programme financed by European Union funds:	no
Identification of the project:	
II.2.14) Additional information:	
Description	
II.2.1) Title:	Mobile Voice and Data Services
Lot No:	6
II.2.2) Additional CPV code(s)	
Main CPV code:	31000000, 31700000, 31710000, 31712000, 31712111, 32000000, 32200000, 32250000, 32251000, 32251100, 32252000, 32252100, 32252110, 32570000, 32571000, 32572000, 32572100, 32572200, 32572300, 32573000, 64000000, 64200000, 64210000, 64212000, 64212100, 64212200, 64212300, 64212400, 64212500, 64212600, 64212700, 64212900, 64216000, 64216100, 64216110, 64216120, 72000000, 72200000, 72224000, 72225000, 72253000, 72253100
II.2.3) Place of performance	
NUTS code:	UK
Main site or place of performance:	

<p>II.2.4) Description of the procurement (nature and quantity of works, supplies or services or indication of needs and requirements):</p>	<p>Lot 6 is for the provision of mobile voice and/or data services.</p> <p>The Primary Services are; a) Mobile services with the ability to make and receive voice calls from a compatible handheld mobile device, outside of a building b) Mobile services with the ability to send and receive data from a compatible handheld mobile device, outside of a building.</p> <p>The scope of this Lot includes the technology, equipment and solutions that may be required in the delivery of the Primary Services of this Lot 6, including but not limited to: a) Design, survey, build, management, support and maintenance for Lot 6 Services; b) The ability to send and receive short message service (SMS); c) Voicemail services; d) Mobile data connectivity; e) Mobile e-mail services (push and pull); f) Mobile data applications and value added mobile services; and g) Mobile device management (MDM), including the administration of mobile devices, such as smartphones, tablets and laptops when linked to a corporate network.</p> <p>The Ancillary Services for this Lot 6 are optional Services that enhance or otherwise supplement or support the delivery and/or the functionality of the Primary Services and will be set out by the Supplier in their catalogue Service Offers or responses to a Further Competition.</p> <p>Where the Supplier is required to provide mobile devices to a Buyer, those mobile devices will be provided unlocked; or will be unlocked at no additional Charge to that Buyer at least thirty (30) days prior to the expiry or termination of the Call-Off Contract.</p> <p>Where the Buyer's requirement spans more than one Lot they may conduct their competition across more than one Lot. Buyers will be able to award specific Call-Off Contracts through two order procedures including direct award from catalogue and Further Competition.</p> <p>i) When a Call-Off Contract is awarded by a Buyer without holding a Further Competition the maximum Call-Off Contract will not exceed three (3) years (36 months). ii) When a Call-Off Contract is awarded by a Buyer in accordance with the Further Competition Procedure the maximum Call-Off Contract Period will not exceed a maximum Contract Period of up to three (3) years (36 months).</p> <p>Both order procedures allow the Buyer to decide the Initial Period and Extension Period provided that the total Call-Off Contract Period does not exceed the maximum permitted.</p> <p>The conclusion of Framework Contract(s) will be on the basis of the most economically advantageous tender(s) for each Lot and not necessarily those tenders with the lowest price.</p> <p>Electronic auctions may be held by Buyers using the Framework Contract in order to award specific Call-Off Contracts.</p>				
<p>II.2.5) Award criteria:</p>	<p>Price is not the only award criterion and all criteria are stated only in the procurement documents</p>				
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Name	Weighting				
<p>Cost criterion Price:</p>					
	<table border="1"> <thead> <tr> <th data-bbox="491 1433 874 1478">Name</th> <th data-bbox="874 1433 1530 1478">Weighting</th> </tr> </thead> <tbody> <tr> <td data-bbox="491 1478 874 1594"></td> <td data-bbox="874 1478 1530 1594"></td> </tr> </tbody> </table>	Name	Weighting		
Name	Weighting				
<p>Weighting:</p>					
<p>II.2.6) Estimated value</p>					
<p>Value excluding VAT (for framework agreements or dynamic purchasing systems – estimated total maximum value for the entire duration of this lot):</p>					
<p>Currency:</p>					
<p>II.2.7) Duration of the contract, framework agreement or dynamic purchasing system:</p>	<p>Duration in months or Duration in days</p>				
<p>Duration in months or Duration in days:</p>	<p>Duration in months</p>				
	<p>48</p>				
<p>Start: (dd/mm/yyyy) /</p>					
<p>End: (dd/mm/yyyy)</p>					
<p>End: (dd/mm/yyyy)</p>					
<p>This contract is subject to renewal</p>	<p>no</p>				
<p>Description of renewals:</p>					

II.2.9) Information about the limits on the number of candidates to be invited (except in open procedures):	
Envisaged number of candidates:	
Envisaged minimum number:	
Maximum number:	
Maximum number:	
Objective criteria for choosing the limited number of candidates:	
II.2.10) Information about variants	
Variants will be accepted	no
II.2.11) Information about options	
Options	no
Description of options:	
II.2.12) Information about electronic catalogues	
Tenders must be presented in the form of electronic catalogues or include an electronic catalogue	
II.2.13) Information about European Union funds	
The procurement is related to a project and/or programme financed by European Union funds:	no
Identification of the project:	
II.2.14) Additional information:	
Description	
II.2.1) Title:	Paging and Alerting Services
Lot No:	7
II.2.2) Additional CPV code(s)	
Main CPV code:	31000000, 31700000, 31710000, 31712000, 31712111, 32000000, 32300000, 32340000, 32344000, 32344100, 32344220, 32500000, 32570000, 32571000, 32572000, 32572100, 32572200, 32572300, 32573000, 64000000, 64200000, 64220000, 64223000, 72000000, 72200000, 72224000, 72225000, 72253000, 72253100
II.2.3) Place of performance	
NUTS code:	UK
Main site or place of performance:	
II.2.4) Description of the procurement (nature and quantity of works, supplies or services or indication of needs and requirements):	<p>Lot 7 Paging and Alerting Services, is for the provision of a range of paging and mobile messaging services</p> <p>The Primary Services are; a) Paging and alerting services with the ability to provide and users receive, a tone, numeric or word based alert</p> <p>The scope of this Lot includes the technology, equipment and solutions that may be required in the delivery of the Primary Services of this Lot 7, including but not limited to: a) design, survey, build, management, support and maintenance for Lot 7 service; b) bureau services; and c) local and/or national and/or international coverage</p> <p>The Ancillary Services for this Lot 7 are optional Services that enhance or otherwise supplement or support the delivery and/or the functionality of the Primary Services and will be set out by the Supplier in their catalogue Service Offers or responses to a Further Competition.</p> <p>Where the Buyer's requirement spans more than one Lot they may conduct their competition across more than one Lot. Buyers will be able to award specific Call-Off Contracts through two order procedures including direct award from catalogue and Further Competition.</p> <p>i) When a Call-Off Contract is awarded by a Buyer without holding a Further Competition the maximum Call-Off Contract will not exceed five (5) years (60 months). ii) When a Call-Off Contract is awarded by a Buyer in accordance with the Further Competition Procedure the maximum Call-Off Contract Period will not exceed a maximum Contract Period of up to seven (7) years (84 months).</p> <p>Both order procedures allow the Buyer to decide the Initial Period and Extension Period provided that the total Call-Off Contract Period does not exceed the maximum permitted.</p> <p>The conclusion of Framework Contract(s) will be on the basis of the most economically advantageous tender(s) for each Lot and not necessarily those tenders with the lowest price</p> <p>Electronic auctions may be held by Buyers using the Framework Contract in order to award specific Call-Off Contracts.</p>
II.2.5) Award criteria:	Price is not the only award criterion and all criteria are stated only in the procurement documents

	Name	Weighting
Cost criterion Price:		
	Name	Weighting
Weighting:		
II.2.6) Estimated value		
Value excluding VAT (for framework agreements or dynamic purchasing systems – estimated total maximum value for the entire duration of this lot):		
Currency:		
II.2.7) Duration of the contract, framework agreement or dynamic purchasing system:	Duration in months or Duration in days	
Duration in months or Duration in days:	Duration in months	
	48	
Start: (dd/mm/yyyy) /		
End: (dd/mm/yyyy)		
End: (dd/mm/yyyy)		
This contract is subject to renewal	no	
Description of renewals:		
II.2.9) Information about the limits on the number of candidates to be invited (except in open procedures):		
Envisaged number of candidates:		
Envisaged minimum number:		
Maximum number:		
Maximum number:		
Objective criteria for choosing the limited number of candidates:		
II.2.10) Information about variants		
Variants will be accepted	no	
II.2.11) Information about options		
Options	no	
Description of options:		
II.2.12) Information about electronic catalogues		
Tenders must be presented in the form of electronic catalogues or include an electronic catalogue		
II.2.13) Information about European Union funds		
The procurement is related to a project and/or programme financed by European Union funds:	no	
Identification of the project:		
II.2.14) Additional information:		
Description		
II.2.1) Title:	Video Conferencing Services	
Lot No:	8	
II.2.2) Additional CPV code(s)		
Main CPV code:	32000000, 32200000, 32230000, 32232000, 32320000, 32322000, 32324000, 32324100, 32324200, 32324300, 32330000, 32340000, 32350000, 32351000, 32351200, 32500000, 32570000, 32571000, 32572000, 32572100, 32572200, 32572300, 32573000, 45000000, 45214320, 45300000, 45310000, 45314000, 45314300, 48000000, 48500000, 48510000, 48515000, 50000000, 50300000, 50340000, 50343000, 51000000, 51300000, 51310000, 51314000, 72000000, 72200000, 72224000, 72225000, 72253000, 72253100	
II.2.3) Place of performance		
NUTS code:	UK	
Main site or place of performance:		

<p>II.2.4) Description of the procurement (nature and quantity of works, supplies or services or indication of needs and requirements):</p>	<p>Lot 8 Video Conferencing Services, is for the provision of traditional and IP based video conferencing services.</p> <p>The Primary Services are: a) Video conferencing services with the ability to call, connect and share audio-visual communications with another compatible video device over any distance in real time.</p> <p>The scope of this Lot includes the technology, equipment and solutions that may be required in the delivery of the Primary Services of this Lot 8, including but not limited to:</p> <p>a) design, survey, build, management, support and maintenance for Lot 8 services; b) related consultancy and training services to optimise performance or otherwise improve operations; c) related software management tools (including performance enhancing software and software based clients to extend reach and interoperability of the Services); d) conference recording and quality/usage analysis tools; e) self serve and/or fully managed service; and f) supplementary services and/or peripheral equipment, including: i) test and analysis tools ii) security access products iii) collaboration tools iv) call recording and playback v) transcribing/translation services</p> <p>The Ancillary Services for this Lot 8 are optional Services that enhance or otherwise supplement or support the delivery and/or the functionality of the Primary Services and will be set out by the Supplier in their catalogue Service Offers or responses to a Further Competition.</p> <p>Where the Buyer's requirement spans more than one Lot they may conduct their competition across more than one Lot.</p> <p>Buyers will be able to award specific Call-Off Contracts through two order procedures including direct award from catalogue and Further Competition.</p> <p>i) When a Call-Off Contract is awarded by a Buyer without holding a Further Competition the maximum Call-Off Contract will not exceed five (5) years (60 months). ii) When a Call-Off Contract is awarded by a Buyer in accordance with the Further Competition Procedure the maximum Call-Off Contract Period will not exceed a maximum Contract Period of up to seven (7) years (84 months).</p> <p>Both order procedures allow the Buyer to decide the Initial Period and Extension Period provided that the total Call-Off Contract Period does not exceed the maximum permitted.</p> <p>The conclusion of Framework Contract(s) will be on the basis of the most economically advantageous tender(s) for each Lot and not necessarily those tenders with the lowest price.</p> <p>Electronic auctions may be held by Buyers using the Framework Contract in order to award specific Call-Off Contracts.</p>				
<p>II.2.5) Award criteria:</p>	<p>Price is not the only award criterion and all criteria are stated only in the procurement documents</p>				
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Name	Weighting				
<p>Cost criterion Price:</p>					
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Name	Weighting				
<p>Weighting:</p>					
<p>II.2.6) Estimated value</p>					
<p>Value excluding VAT (for framework agreements or dynamic purchasing systems - estimated total maximum value for the entire duration of this lot):</p>					
<p>Currency:</p>					
<p>II.2.7) Duration of the contract, framework agreement or dynamic purchasing system:</p>	<p>Duration in months or Duration in days</p>				
<p>Duration in months or Duration in days:</p>	<p>Duration in months</p>				
	<p>48</p>				

Start: (dd/mm/yyyy) /	
End: (dd/mm/yyyy)	
End: (dd/mm/yyyy)	
This contract is subject to renewal	no
Description of renewals:	
II.2.9) Information about the limits on the number of candidates to be invited (except in open procedures):	
Envisaged number of candidates:	
Envisaged minimum number:	
Maximum number:	
Maximum number:	
Objective criteria for choosing the limited number of candidates:	
II.2.10) Information about variants	
Variants will be accepted	no
II.2.11) Information about options	
Options	no
Description of options:	
II.2.12) Information about electronic catalogues	
Tenders must be presented in the form of electronic catalogues or include an electronic catalogue	
II.2.13) Information about European Union funds	
The procurement is related to a project and/or programme financed by European Union funds:	no
Identification of the project:	
II.2.14) Additional information:	
Description	
II.2.1) Title:	Audio Conferencing Services
Lot No:	9
II.2.2) Additional CPV code(s)	
Main CPV code:	32000000, 32500000, 32570000, 32571000, 32572000, 32572100, 32572200, 32572300, 32573000, 45000000, 45214320, 45300000, 45310000, 45314000, 45314300, 50000000, 50300000, 50340000, 50342000, 64000000, 64200000, 64220000, 64224000, 72000000, 72200000, 72224000, 72225000, 72253000, 72253100
II.2.3) Place of performance	
NUTS code:	UK
Main site or place of performance:	

<p>II.2.4) Description of the procurement (nature and quantity of works, supplies or services or indication of needs and requirements):</p>	<p>Lot 9 Audio Conferencing Services, is for the provision of traditional and IP based audio conferencing services</p> <p>The Primary Services are; a) Audio conferencing services with the ability to set up an audio only conference on demand</p> <p>The scope of this Lot includes the technology, equipment and solutions that may be required in the delivery of the Primary Services of this Lot 9, including but not limited to: a) design, survey, build, management, support and maintenance for Lot 9 services; b) call recording and quality/usage analysis tools; and c) self serve and/or fully managed services; supplementary services and/or peripheral equipment, including: i) test and analysis tools ii) security access products iii) collaboration tools iv) call recording and playback v) transcribing/translation services</p> <p>The Ancillary Services for this Lot 9 are optional Services that enhance or otherwise supplement or support the delivery and/or the functionality of the Primary Services and will be set out by the Supplier in their catalogue Service Offers or responses to a Further Competition.</p> <p>Where the Buyer's requirement spans more than one Lot they may conduct their competition across more than one Lot. Buyers will be able to award specific Call-Off Contracts through two order procedures including direct award from catalogue and Further Competition.</p> <p>i) When a Call-Off Contract is awarded by a Buyer without holding a Further Competition the maximum Call-Off Contract will not exceed five (5) years (60 months). ii) When a Call-Off Contract is awarded by a Buyer in accordance with the Further Competition Procedure the maximum Call-Off Contract Period will not exceed a maximum Contract Period of up to seven (7) years (84 months).</p> <p>Both order procedures allow the Buyer to decide the Initial Period and Extension Period provided that the total Call-Off Contract Period does not exceed the maximum permitted.</p> <p>The conclusion of Framework Contract(s) will be on the basis of the most economically advantageous tender(s) for each Lot and not necessarily those tenders with the lowest price.</p> <p>Electronic auctions may be held by Buyers using the Framework Contract in order to award specific Call-Off Contracts.</p>				
<p>II.2.5) Award criteria:</p>	<p>Price is not the only award criterion and all criteria are stated only in the procurement documents</p>				
	<table border="1"> <thead> <tr> <th data-bbox="550 1209 901 1254">Name</th> <th data-bbox="901 1209 1530 1254">Weighting</th> </tr> </thead> <tbody> <tr> <td data-bbox="550 1254 901 1377"></td> <td data-bbox="901 1254 1530 1377"></td> </tr> </tbody> </table>	Name	Weighting		
Name	Weighting				
<p>Cost criterion Price:</p>					
	<table border="1"> <thead> <tr> <th data-bbox="550 1411 901 1456">Name</th> <th data-bbox="901 1411 1530 1456">Weighting</th> </tr> </thead> <tbody> <tr> <td data-bbox="550 1456 901 1579"></td> <td data-bbox="901 1456 1530 1579"></td> </tr> </tbody> </table>	Name	Weighting		
Name	Weighting				
<p>Weighting:</p>					
<p>II.2.6) Estimated value</p>					
<p>Value excluding VAT (for framework agreements or dynamic purchasing systems - estimated total maximum value for the entire duration of this lot):</p>					
<p>Currency:</p>					
<p>II.2.7) Duration of the contract, framework agreement or dynamic purchasing system:</p>	<p>Duration in months or Duration in days</p>				
<p>Duration in months or Duration in days:</p>	<p>Duration in months 48</p>				
<p>Start: (dd/mm/yyyy) /</p>					
<p>End: (dd/mm/yyyy)</p>					
<p>End: (dd/mm/yyyy)</p>					
<p>This contract is subject to renewal</p>	<p>no</p>				
<p>Description of renewals:</p>					
<p>II.2.9) Information about the limits on the number of candidates to be invited (except in open procedures):</p>					

Envisaged number of candidates:	
Envisaged minimum number:	
Maximum number:	
Maximum number:	
Objective criteria for choosing the limited number of candidates:	
II.2.10) Information about variants	
Variants will be accepted	no
II.2.11) Information about options	
Options	no
Description of options:	
II.2.12) Information about electronic catalogues	
Tenders must be presented in the form of electronic catalogues or include an electronic catalogue	
II.2.13) Information about European Union funds	
The procurement is related to a project and/or programme financed by European Union funds:	no
Identification of the project:	
II.2.14) Additional information:	
Description	
II.2.1) Title:	Unified Communications
Lot No:	10
II.2.2) Additional CPV code(s)	
Main CPV code:	31000000, 31700000, 31710000, 31712000, 32000000, 32200000, 32230000, 32232000, 32250000, 32251000, 32252000, 32300000, 32320000, 32322000, 32324000, 32330000, 32340000, 32342000, 32344000, 32350000, 32351000, 32400000, 32410000, 32417000, 32500000, 32510000, 32520000, 32521000, 32522000, 32523000, 32524000, 32540000, 32541000, 32543000, 32544000, 32545000, 32546000, 32550000, 32551000, 32552000, 32552100, 32552120, 32552130, 32552150, 32552600, 32570000, 32571000, 32572000, 32573000, 45000000, 45300000, 45310000, 45314000, 48000000, 48500000, 48510000, 48512000, 48515000, 50000000, 50300000, 50330000, 50331000, 50332000, 50334000, 50340000, 50342000, 50343000, 51000000, 51300000, 51310000, 51314000, 51340000, 64000000, 64200000, 64210000, 64211000, 64212000, 64212100, 64212200, 64212300, 64212400, 64212500, 64212600, 64212700, 64212900, 64213000, 64214000, 64215000, 64216000, 64220000, 64224000, 64227000, 72000000, 72200000, 72224000, 72225000, 72253000
II.2.3) Place of performance	
NUTS code:	UK
Main site or place of performance:	

<p>II.2.4) Description of the procurement (nature and quantity of works, supplies or services or indication of needs and requirements):</p>	<p>Lot 10 is for the provision of Unified Communications solutions to provide a consistent user interface across a range of end-user devices</p> <p>The Primary Services are;</p> <p>a) Unified communications products and related services that integrate several messaging and/or voice/video/data applications together and present user access (including reporting aspects) of such tools via a common interface.</p> <p>b) A consistent user interface across multiple devices providing a cohesive end user experience in accessing two or more of the Primary Services from the following Lots: Lot 5: IP Telephony Solutions. Lot 6: Mobile Voice & Data Services Lot 8: Video Conferencing Services Lot 9: Audio Conferencing Services</p> <p>The scope of this Lot includes the technology, equipment and solutions that may be required in the delivery of the Primary Services of this Lot 10, including but not limited to:</p> <p>a) design, survey, build, management, support and maintenance for Lot 10 services; b) access realtime and non-real time communication services; c) fixed and/or mobile voice services; d) email and messaging; e) paging, alerts and radio; f) audio & video conferencing services; g) collaboration tools and integration services; and h) training</p> <p>The Ancillary Services for this Lot 10 are optional Services that enhance or otherwise supplement or support the delivery and/or the functionality of the Primary Services and will be set out by the Supplier in their catalogue Service Offers or responses to a Further Competition.</p> <p>Where the Buyer's requirement spans more than one Lot they may conduct their competition across more than one Lot.</p> <p>Buyers will be able to award specific Call-Off Contracts through two order procedures including direct award from catalogue and Further Competition.</p> <p>i) When a Call-Off Contract is awarded by a Buyer without holding a Further Competition the maximum Call-Off Contract will not exceed five (5) years (60 months).</p> <p>ii) When a Call-Off Contract is awarded by a Buyer in accordance with the Further Competition Procedure the maximum Call-Off Contract Period will not exceed a maximum Contract Period of up to seven (7) years (84 months).</p> <p>Both order procedures allow the Buyer to decide the Initial Period and Extension Period provided that the total Call-Off Contract Period does not exceed the maximum permitted.</p> <p>The conclusion of Framework Contract(s) will be on the basis of the most economically advantageous tender(s) for each Lot and not necessarily those tenders with the lowest price.</p> <p>Electronic auctions may be held by Buyers using the Framework Contract in order to award specific Call-Off Contracts.</p>				
<p>II.2.5) Award criteria:</p>	<p>Price is not the only award criterion and all criteria are stated only in the procurement documents</p>				
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<p>Cost criterion Price:</p>					
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Name	Weighting				
<p>Weighting:</p>					
<p>II.2.6) Estimated value</p>					
<p>Value excluding VAT (for framework agreements or dynamic purchasing systems – estimated total maximum value for the entire duration of this lot):</p>					
<p>Currency:</p>					
<p>II.2.7) Duration of the contract, framework agreement or dynamic purchasing system:</p>	<p>Duration in months or Duration in days</p>				
<p>Duration in months or Duration in days:</p>	<p>Duration in months</p>				

	48
Start: (dd/mm/yyyy) /	
End: (dd/mm/yyyy)	
End: (dd/mm/yyyy)	
This contract is subject to renewal	no
Description of renewals:	
II.2.9) Information about the limits on the number of candidates to be invited (except in open procedures):	
Envisaged number of candidates:	
Envisaged minimum number:	
Maximum number:	
Maximum number:	
Objective criteria for choosing the limited number of candidates:	
II.2.10) Information about variants	
Variants will be accepted	no
II.2.11) Information about options	
Options	no
Description of options:	
II.2.12) Information about electronic catalogues	
Tenders must be presented in the form of electronic catalogues or include an electronic catalogue	
II.2.13) Information about European Union funds	
The procurement is related to a project and/or programme financed by European Union funds:	no
Identification of the project:	
II.2.14) Additional information:	
Description	
II.2.1) Title:	Radio Services
Lot No:	11
II.2.2) Additional CPV code(s)	
Main CPV code:	31000000, 31700000, 31710000, 31712000, 31712111, 32000000, 32200000, 32220000, 32221000, 32230000, 32233000, 32236000, 32237000, 32300000, 32340000, 32344000, 32344100, 32344200, 32344210, 32344220, 32344230, 32344240, 32344250, 32344260, 32344270, 32344280, 32400000, 32410000, 32418000, 32570000, 32571000, 32572000, 32572100, 32572200, 32572300, 32573000, 45000000, 45300000, 45310000, 45312000, 45312330, 50000000, 50300000, 50330000, 50333000, 50333100, 50333200, 51000000, 51300000, 51310000, 51311000, 51330000, 64000000, 64200000, 64220000, 64225000, 72000000, 72200000, 72224000, 72225000, 72253000, 72253100
II.2.3) Place of performance	
NUTS code:	UK
Main site or place of performance:	

<p>II.2.4) Description of the procurement (nature and quantity of works, supplies or services or indication of needs and requirements):</p>	<p>Lot 11 is for the provision of voice services over a radio communications systems</p> <p>The Primary Services are; a) A voice communication solution utilising UHF, and/or VHF radio frequency bands b) The ability to transmit and receive from a central operator console a voice communication over the allocated frequency to a hand held device, push to talk release to listen, outside of a building</p> <p>The scope of this Lot includes the technology, equipment and solutions that may be required in the delivery of the Primary Services of this Lot 11, including but not limited to: a) design, survey, build, management, support and maintenance for Lot 11 services b) mobile radio and two-way transceiver c) point to point and/or point to multipoint d) supply, installation and, maintenance e) secure radio and support equipment f) commodity and/or managed service g) professional mobile radio (PMR) (known in UK as private radio) h) compliance with any prevailing radio standards, including TETRA i) closed user groups</p> <p>The Ancillary Services for this Lot 11 are optional Services that enhance or otherwise supplement or support the delivery and/or the functionality of the Primary Services and will be set out by the Supplier in their catalogue Service Offers or responses to a Further Competition.</p> <p>Where the Buyer's requirement spans more than one Lot they may conduct their competition across more than one Lot. Buyers will be able to award specific Call-Off Contracts through two order procedures including direct award from catalogue and Further Competition.</p> <p>i) When a Call-Off Contract is awarded by a Buyer without holding a Further Competition the maximum Call-Off Contract will not exceed five (5) years (60 months). ii) When a Call-Off Contract is awarded by a Buyer in accordance with the Further Competition Procedure the maximum Call-Off Contract Period will not exceed a maximum Contract Period of up to seven (7) years (84 months).</p> <p>Both order procedures allow the Buyer to decide the Initial Period and Extension Period provided that the total Call-Off Contract Period does not exceed the maximum permitted.</p> <p>The conclusion of Framework Contract(s) will be on the basis of the most economically advantageous tender(s) for each Lot and not necessarily those tenders with the lowest price.</p> <p>Electronic auctions may be held by Buyers using the Framework Contract in order to award specific Call-Off Contracts.</p>					
<p>II.2.5) Award criteria:</p>	<p>Price is not the only award criterion and all criteria are stated only in the procurement documents</p>					
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<p>Value excluding VAT (for framework agreements or dynamic purchasing systems – estimated total maximum value for the entire duration of this lot):</p>						
<p>Currency:</p>						
<p>II.2.7) Duration of the contract, framework agreement or dynamic purchasing system:</p>	<p>Duration in months or Duration in days</p>					
<p>Duration in months or Duration in days:</p>	<p>Duration in months</p>					
	<p>48</p>					
<p>Start: (dd/mm/yyyy) /</p>						
<p>End: (dd/mm/yyyy)</p>						
<p>End: (dd/mm/yyyy)</p>						
<p>This contract is subject to renewal</p>	<p>no</p>					
<p>Description of renewals:</p>						

II.2.9) Information about the limits on the number of candidates to be invited (except in open procedures):	
Envisaged number of candidates:	
Envisaged minimum number:	
Maximum number:	
Maximum number:	
Objective criteria for choosing the limited number of candidates:	
II.2.10) Information about variants	
Variants will be accepted	no
II.2.11) Information about options	
Options	no
Description of options:	
II.2.12) Information about electronic catalogues	
Tenders must be presented in the form of electronic catalogues or include an electronic catalogue	
II.2.13) Information about European Union funds	
The procurement is related to a project and/or programme financed by European Union funds:	no
Identification of the project:	
II.2.14) Additional information:	
Description	
II.2.1) Title:	Security and Surveillance Services
Lot No:	12
II.2.2) Additional CPV code(s)	
Main CPV code:	31000000, 31700000, 31710000, 31712000, 31712111, 31712113, 32000000, 32200000, 32230000, 32231000, 32234000, 32235000, 32240000, 32300000, 32320000, 32323000, 32323100, 32323300, 32323400, 32323500, 32360000, 32400000, 32440000, 32441000, 32441100, 32441200, 32500000, 32550000, 32552600, 32570000, 32571000, 32572000, 32572100, 32572200, 32572300, 32573000, 35000000, 35100000, 35120000, 35121000, 35121100, 35121300, 35121700, 35121800, 35123000, 35123100, 35123400, 35123500, 35125000, 35125100, 35125110, 35125300, 45000000, 45214320, 45300000, 45310000, 45311000, 45312000, 45312200, 45312310, 45314000, 45314300, 45316000, 45316100, 48000000, 48300000, 48310000, 48314000, 48500000, 48510000, 48512000, 72000000, 72200000, 72224000, 72225000, 72253000, 72253100
II.2.3) Place of performance	
NUTS code:	UK
Main site or place of performance:	

<p>II.2.4) Description of the procurement (nature and quantity of works, supplies or services or indication of needs and requirements):</p>	<p>Lot 12 Security and Surveillance Services is the provision of CCTV and physical security monitoring services; including but not limited to:</p> <p>The Primary Services are;</p> <p>a) Services to access in real time audio and video activities regarding the security of premises, internal and external</p> <p>The scope of this Lot includes the technology, equipment and solutions that may be required in the delivery of the Primary Services of this Lot 12, including but not limited to:</p> <p>a).design, survey, build, management, support and maintenance for Lot 12 services b) traditional and IP based CCTV services; c) access control; remote door opening; automated gates and barriers; d) image recording and archiving; e) image recognition applications; f) alarms and security monitoring; d) supply of software; management; test and analysis tools; and e) CCTV as a service</p> <p>The Ancillary Services for this Lot 12 are optional Services that enhance or otherwise supplement or support the delivery and/or the functionality of the Primary Services and will be set out by the Supplier in their catalogue Service Offers or responses to a Further Competition.</p> <p>This Lot EXCLUDES the provision of personnel.</p> <p>Where the Buyer's requirement spans more than one Lot they may conduct their competition across more than one Lot. Buyers will be able to award specific Call-Off Contracts through two order procedures including direct award from catalogue and Further Competition.</p> <p>i) When a Call-Off Contract is awarded by a Buyer without holding a Further Competition the maximum Call-Off Contract will not exceed five (5) years (60 months). ii) When a Call-Off Contract is awarded by a Buyer in accordance with the Further Competition Procedure the maximum Call-Off Contract Period will not exceed a maximum Contract Period of up to seven (7) years (84 months).</p> <p>Both order procedures allow the Buyer to decide the Initial Period and Extension Period provided that the total Call-Off Contract Period does not exceed the maximum permitted.</p> <p>The conclusion of Framework Contract(s) will be on the basis of the most economically advantageous tender(s) for each Lot and not necessarily those tenders with the lowest price.</p> <p>Electronic auctions may be held by Buyers using the Framework Contract in order to award specific Call-Off Contracts.</p>				
<p>II.2.5) Award criteria:</p>	<p>Price is not the only award criterion and all criteria are stated only in the procurement documents</p>				
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<p>Value excluding VAT (for framework agreements or dynamic purchasing systems - estimated total maximum value for the entire duration of this lot):</p>					
<p>Currency:</p>					
<p>II.2.7) Duration of the contract, framework agreement or dynamic purchasing system:</p>	<p>Duration in months or Duration in days</p>				
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	<p>48</p>				
<p>Start: (dd/mm/yyyy) /</p>					
<p>End: (dd/mm/yyyy)</p>					
<p>End: (dd/mm/yyyy)</p>					
<p>This contract is subject to renewal</p>	<p>no</p>				
<p>Description of renewals:</p>					

II.2.9) Information about the limits on the number of candidates to be invited (except in open procedures):	
Envisaged number of candidates:	
Envisaged minimum number:	
Maximum number:	
Maximum number:	
Objective criteria for choosing the limited number of candidates:	
II.2.10) Information about variants	
Variants will be accepted	no
II.2.11) Information about options	
Options	no
Description of options:	
II.2.12) Information about electronic catalogues	
Tenders must be presented in the form of electronic catalogues or include an electronic catalogue	
II.2.13) Information about European Union funds	
The procurement is related to a project and/or programme financed by European Union funds:	no
Identification of the project:	
II.2.14) Additional information:	
Description	
II.2.1) Title:	Contact Centre Services
Lot No:	13
II.2.2) Additional CPV code(s)	
Main CPV code:	32000000, 32300000, 32340000, 32342000, 32342440, 32344000, 32344110, 32500000, 32510000, 32520000, 32521000, 32522000, 32523000, 32524000, 32540000, 32541000, 32542000, 32543000, 32544000, 32545000, 32546000, 32546100, 32550000, 32551000, 32551100, 32551200, 32551300, 32551400, 32551500, 32552000, 32552100, 32552110, 32552120, 32552130, 32552140, 32552150, 32552160, 32552310, 32552320, 32552330, 32552600, 32570000, 32571000, 32572000, 32572100, 32572200, 32572300, 32573000, 45000000, 45214320, 45300000, 45310000, 45314000, 45314100, 45314200, 45314300, 48000000, 48500000, 48510000, 48512000, 50000000, 50300000, 50330000, 50331000, 50332000, 50334000, 50334100, 50334110, 50334120, 50334130, 50334140, 50334200, 50334400, 51000000, 51300000, 51340000, 64000000, 64200000, 64210000, 64213000, 64214000, 64214200, 64214400, 64215000, 64220000, 64227000, 72000000, 72200000, 72224000, 72225000, 72253000, 72253100
II.2.3) Place of performance	
NUTS code:	UK
Main site or place of performance:	

<p>II.2.4) Description of the procurement (nature and quantity of works, supplies or services or indication of needs and requirements):</p>	<p>Lot 13 Contact Centre Services is the provision of call/contact centre services, for the use of Buyer employees only including but not limited to:</p> <p>The Primary Services are;</p> <p>a) The ability to make outbound contact and respond to an incoming contact and route the contact to a predefined destination</p> <p>The scope of this Lot includes the technology, equipment and solutions that may be required in the delivery of the Primary Services of this Lot 13, including but not limited to:</p> <p>a) survey, build, management, support and maintenance for Lot 13 services, b) supply/support as equipment, commodity and managed services; c) omnichannel customer experience platform; d) customer experience management software; e) DDI and NGN ranges; f) messaging services; g) integration with the Buyer's existing telephony platform; h) interactive voice response (IVR); i) specialist administrative and reporting tools; j) automated call distribution (ACD); k) intelligent contact routing; l) automatic speech recognition and associated technologies; m) take back and transfer; n) intelligent queuing; o) enhanced routing; and p) calls/email/web/social media integration</p> <p>The Ancillary Services for this Lot 13 are optional Services that enhance or otherwise supplement or support the delivery and/or the functionality of the Primary Services and will be set out by the Supplier in their catalogue Service Offers or responses to a Further Competition.</p> <p>This Lot EXCLUDES the provision of personnel.</p> <p>Where the Buyer's requirement spans more than one Lot they may conduct their competition across more than one Lot. Buyers will be able to award specific Call-Off Contracts through two order procedures including direct award from catalogue and Further Competition.</p> <p>i) When a Call-Off Contract is awarded by a Buyer without holding a Further Competition the maximum Call-Off Contract will not exceed five (5) years (60 months). ii) When a Call-Off Contract is awarded by a Buyer in accordance with the Further Competition Procedure the maximum Call-Off Contract Period will not exceed a maximum Contract Period of up to seven (7) years (84 months).</p> <p>Both order procedures allow the Buyer to decide the Initial Period and Extension Period provided that the total Call-Off Contract Period does not exceed the maximum permitted.</p> <p>The conclusion of Framework Contract(s) will be on the basis of the most economically advantageous tender(s) for each Lot and not necessarily those tenders with the lowest price.</p> <p>Electronic auctions may be held by Buyers using the Framework Contract in order to award specific Call-Off Contracts.</p>				
<p>II.2.5) Award criteria:</p>	<p>Price is not the only award criterion and all criteria are stated only in the procurement documents</p>				
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<p>Weighting:</p>					
<p>II.2.6) Estimated value</p>					
<p>Value excluding VAT (for framework agreements or dynamic purchasing systems – estimated total maximum value for the entire duration of this lot):</p>					
<p>Currency:</p>					
<p>II.2.7) Duration of the contract, framework agreement or dynamic purchasing system:</p>	<p>Duration in months or Duration in days</p>				
<p>Duration in months or Duration in days:</p>	<p>Duration in months</p>				
	<p>48</p>				
<p>Start: (dd/mm/yyyy) /</p>					

End: (dd/mm/yyyy)							
End: (dd/mm/yyyy)							
This contract is subject to renewal	no						
Description of renewals:							
II.2.9) Information about the limits on the number of candidates to be invited (except in open procedures):							
Envisaged number of candidates:							
Envisaged minimum number:							
Maximum number:							
Maximum number:							
Objective criteria for choosing the limited number of candidates:							
II.2.10) Information about variants							
Variants will be accepted	no						
II.2.11) Information about options							
Options	no						
Description of options:							
II.2.12) Information about electronic catalogues							
Tenders must be presented in the form of electronic catalogues or include an electronic catalogue							
II.2.13) Information about European Union funds							
The procurement is related to a project and/or programme financed by European Union funds:	no						
Identification of the project:							
II.2.14) Additional information:							
II.2) Description							
II.2.2) Additional CPV code(s)							
II.2.3) Place of performance							
NUTS code:							
Main site or place of performance:							
II.2.4) Description of the procurement: (nature and quantity of works, supplies or services or indication of needs and requirements)							
II.2.5) Award criteria:							
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Weighting							
II.2.6) Estimated value							

Value excluding VAT: (for framework agreements or dynamic purchasing systems – estimated total maximum value for the entire duration of this lot)	
Currency:	
II.2.7) Duration of the contract, framework agreement or dynamic purchasing system:	
Duration in months or Duration in days:	
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Variants will be accepted	
II.2.11) Information about options	
Options	
Description of options:	
II.2.12) Information about electronic catalogues	
Tenders must be presented in the form of electronic catalogues or include an electronic catalogue	
II.2.13) Information about European Union funds	
The procurement is related to a project and/or programme financed by European Union funds:	
Identification of the project:	
II.2.14) Additional information:	
Section III: Legal, economic, financial and technical information	
III.1) Conditions for participation	
III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers	
List and brief description of conditions:	
III.1.2) Economic and financial standing	

Selection criteria as stated in the procurement documents	x
List and brief description of selection criteria:	
Minimum level(s) of standards possibly required:	
III.1.3) Technical and professional ability	
Selection criteria as stated in the procurement documents	x
List and brief description of selection criteria:	
Minimum level(s) of standards possibly required:	
III.1.5) Information about reserved contracts	
The contract is reserved to sheltered workshops and economic operators aiming at the social and professional integration of disabled or disadvantaged persons	
The execution of the contract is restricted to the framework of sheltered employment programmes	
III.2) Conditions related to the contract	
III.2.1) Information about a particular profession (only for service contracts)	
Execution of the service is reserved to a particular profession	
Reference to the relevant law, regulation or administrative provision:	
III.2.2) Contract performance conditions:	
III.2.3) Information about staff responsible for the performance of the contract	
Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract	
Section IV: Procedure	
IV.1) Description	
IV.1.1) Type of procedure:	Open procedure
Accelerated procedure	
Justification:	
Accelerated procedure	
Justification:	
Accelerated procedure	
Justification:	
IV.1.3) Information about a framework agreement or a dynamic purchasing system	

The procurement involves the establishment of a framework agreement:	Framework agreement with several operators
Envisaged maximum number of participants to the framework agreement:	
In the case of framework agreements, provide justification for any duration exceeding 4 years:	
The procurement involves the setting up of a dynamic purchasing system	
The dynamic purchasing system might be used by additional purchasers	
IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue	
Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated	
IV.1.5) Information about negotiation (only for competitive procedures with negotiation)	
The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations	
IV.1.6) Information about electronic auction	
An electronic auction will be used	
Additional information about electronic auction:	
IV.1.8) Information about the Government Procurement Agreement (GPA)	
The procurement is covered by the Government Procurement Agreement:	yes
IV.2) Administrative information	
IV.2.1) Previous publication concerning this procedure (One of the following: Prior information notice; Notice on a buyer profile)	
Notice number in the OJ S:	2018/S 068-150950
IV.2.2) Time limit for receipt of tenders or requests to participate	
Date: (dd/mm/yyyy)	31/01/2019
Local time: (hh:mm)	12:00
IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates	
Date: (dd/mm/yyyy)	
IV.2.4) Languages in which tenders or requests to participate may be submitted:	EN
IV.2.6) Minimum time frame during which the tenderer must maintain the tender	
Tender must be valid until: (dd/mm/yyyy)	
or Duration in months	x
(from the date stated for receipt of tender):	6

IV.2.7) Conditions for opening of tenders	
Date: (dd/mm/yyyy)	31/01/2019
Local time: (hh:mm)	12:01
Place:	
Information about authorised persons and opening procedure:	
Section VI: Complementary information	
VI.1) Information about recurrence	
This is a recurrent procurement:	no
Estimated timing for further notices to be published	
VI.2) Information about electronic workflows	
Electronic ordering will be used	
Electronic invoicing will be accepted	
Electronic payment will be used	
VI.3) Additional information:	<p>CCS expressly reserves the right (i) not to conclude a Framework Contract as a result of the procurement process commenced by the publication of this notice; and (ii) to make whatever changes it may see fit to the content and structure of the procurement and in no circumstances will CCS be liable for any costs incurred by the bidders in relation to this procurement. If CCS decides to enter into Framework Contracts with the successful bidders, this does not mean that there is any guarantee of subsequent specific Call-Off Contracts being awarded. Any expenditure, work or effort undertaken prior to the conclusion of a Framework Contract is accordingly a matter solely for the commercial judgement of bidders.</p> <p>Any specific contracts awarded under this Framework Contract will form a separate Call-Off Contract between the successful bidder and the Buyer. CCS and Buyers utilising the Framework Contract reserve the right to use any electronic portal for the purpose of administering the Framework Contract and any specific Call-Off Contracts awarded under the Framework Contract.</p> <p>The duration of this Framework Contract will be a maximum of 48 months, formed of an initial period of 36 months with the option to extend for a period or periods up to a maximum of 12 months (e.g. 36 +12 months).</p> <p>The value provided in Section II.1.5 is only an estimate. CCS cannot guarantee to bidders any business through this Framework Contract.</p> <p>As part of this Contract Notice the following documents can be accessed on the Contracts Finder website: 1) Contract Notice Transparency Information for the Framework Contract; 2) Contract Notice Authorised Buyer List; 3) Rights Reserved for CCS Framework. Go to URL: https://www.contractsfinder.service.gov.uk/Notice/a05522a4-3ef9-4cb5-a3ea-f5853173a9b7</p> <p>Registering for access: This procurement will be managed electronically via the BravoSolution eSourcing tool. This will be the route for sharing all information and communicating with bidders. If you have recently registered on the BravoSolution portal for another CCS procurement you can use the same account for this new procurement. If not, you will first need to register your organisation on the portal. To register, you will need to: 1) Go to the URL: https://crowncommercialService.bravosolution.co.uk 2) Select the link "I am a new supplier user"; 3) Read and agree to the portal user agreement; 4) Complete the registration form, providing information including: — the full legal name of your organisation, — your company registration number, — your DUNS number — a unique nine-digit number provided to organisations free of charge by Dun and Bradstreet, — user and contact details.</p> <p>Once you have registered on the BravoSolution eSourcing tool, you will be able to express your interest in this specific procurement. Your registered user will receive a notification email to alert them once this has been done.</p> <p>Note: If you require additional users from your organisation to see the Invitation to Tender (ITT), do not repeat the above process as this will create a new separate organisation account; instead the registered user can add additional users to the existing supplier organisation account via "User Management" > Manage Users > "Users" > "Create".</p> <p>Expressing an interest: To express your interest in this procurement: 1) Login to the BravoSolution eSourcing Suite portal: https://crowncommercialService.bravosolution.co.uk 2) On the dashboard select the link ITTs Open to All Suppliers; 3) On the "ITTs Open to All Suppliers" webpage you will see one or more procurements listed, click on the procurement name you wish to access; 4) Click on Express Interest at the top of the next screen; 5) You can now access the published documents in the BravoSolution portal. For assistance please contact the eSourcing Help-desk operated by BravoSolution by email at help@bravosolution.co.uk or call 0800 069 8630.</p>
VI.4) Procedures for review	

VI.4.1) Review body	
Official name:	Crown Commercial Service (CCS)
Postal address:	Rosebery Court
Town:	Norwich
Postal code:	NR7 0HS
Country:	United Kingdom
Telephone: e.g. +44 12345678; +44 12345678-0001; +44 12345678/79/80; +44 12345678/+44 987654321:	
E-mail:	
Fax:	
Internet address: (URL)	
VI.4.2) Body responsible for mediation procedures	
Official name:	
Postal address:	
Town:	
Postal code:	
Country:	
Telephone: e.g. +44 12345678; +44 12345678-0001; +44 12345678/79/80; +44 12345678/+44 987654321:	
E-mail:	
Fax:	
Internet address: (URL)	
VI.4.3) Review procedure	
Precise information on deadline(s) for review procedures:	
VI.4.4) Service from which information about the review procedure may be obtained	
Official name:	
Postal address:	
Town:	
Postal code:	
Country:	
Telephone: e.g. +44 12345678; +44 12345678-0001; +44 12345678/79/80; +44 12345678/+44 987654321:	
E-mail:	
Fax:	
Internet address: (URL)	
VI.5) Date of dispatch of this notice: (dd/mm/yyyy)	05/12/2018