

Order Form

Framework agreement reference: SBS/19/AB/WAB/9411

Date of order	TBC	Order Number	TBC
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FROM

Customer	NHS North of England Commissioning Support Unit (NECS) (Hosted by NHS England)
Customer's Address	John Snow House Durham University Science Park Durham DH1 3YG
Invoice Address	OAR Payables – M265, P O Box 312, Leeds, LS11 1HP
Contact Ref:	██████████ – ICT Senior Operations Manager John Snow House, Durham University Science Park, Durham, DH1 3YG ██████████ ████████████████████

TO

Supplier	XMA Limited
Supplier's Address	Wilford Industrial Estate Ruddington Lane Wilford Nottingham NG11 7EP
Account Manager	Name: ██████████ Address: Wilford Industrial Estate Ruddington Lane Wilford Nottingham NG11 7EP Phone: ██████████ E-Mail: ██████████ Fax: NA

GUARANTEE

Guarantee to be provided	No
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[Parent Company	N/A
Parent Company address	N/A
Account Manager	N/A

1. TERM
Commencement Date: 10/04/2025
Expiry Date: 09/04/2028


2. GOODS AND SERVICES REQUIREMENTS
<p>PRTG Network Monitor [REDACTED] Sensors Subscription Licence Renewal (3 Years Agreement) (ESD) by Paessler (814550 (Reseller) (EDU/GOV/NGO/NPO))</p> <p>Manufacturer Part: 814550</p> <p>Start Date: 10/04/2025</p> <p>Order Value: £16,561.05 ex VAT / £19,873.26 inc VAT</p>
<p>(2.2) Premises</p> <p>NA</p> <p>(2.3) Lease/ Licenses</p> <p>Supplier to provide any licence keys from Paessler in digital format to facilitate upload to NECS PRTG instance.</p>
<p>(2.4) Standards</p> <p>Suppliers of products or services should have the following accreditations or be able to demonstrate that their company operates systems/processes equivalent to such standards. Bidders should supply copies of their accreditation certificates or evidence of their equivalent operating systems.</p> <ul style="list-style-type: none"> ▪ BS EN ISO 9001 - For Quality Management. ▪ ISO 14001 - Environmental Management Systems. ▪ ISO 27001 - Information security, cybersecurity and privacy protection <p>Please note the following Brand Protection text that any supplier MUST adhere to.</p> <p>“The supplier guarantees that any product that they intend to deliver to NECS (North of England Care Support);</p> <p>Is new, sourced directly from manufacturer or its authorised resellers</p> <p>Is sold by manufacturer or with its consent within the European Economic Area</p> <p>Is eligible for manufacturer’s warranty</p> <p>Is eligible for manufacturer’s support and services in accordance with manufacturer policies</p> <p>Is reported back to manufacturer as sold to NECS (North of England Care System)</p> <p>In case any supplied product does not fulfil any of the obligations above, the supplier is in breach of contract with the customer/buyer.</p> <p>Customer/buyer reserves the right to check the origin of the supplied products on receipt.”</p>

(2.5) Security Requirements Security Policy N/A Additional Security Requirements ISO27001 Processing personal data under or in connection with this contract N/A
(2.6) Exit Plan (where required) N/A
(2.7) Environmental Plan N/A

3. SUPPLIER SOLUTION
Provision of PRGT Licenses (3.2) Account structure including Key Personnel Huw Cooney
(3.3) Sub-contractors to be involved in the provision of the Services and/or Goods NA
(3.4) Outline Security Management Plan NA
(3.5) Relevant Convictions NA
(3.6) Implementation Plan NA

4. PERFORMANCE QUALITY
(4.1) Key Performance Indicators Licence keys to be provided no later than 10 April 2025 (on receipt of an accepted order from the Customer).
(4.2) Service Levels and Service Credits N/A

5. PRICE AND PAYMENT

Product	Quantity	Total Cost (£) (Ex VAT)
	1	£ 16,561.05

(5.2) Invoicing and Payment

Invoice sent to: OAR Payables – M265, P O Box 312, Leeds, LS11 1HP.

NECS expects to be invoiced for 12 months period at a time.

Supplier must invoice to match the PO format and value.

All invoices should include the supplier specific reference

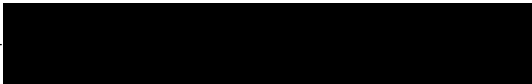
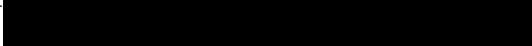
6. SUPPLEMENTAL AND/OR ADDITIONAL CLAUSES

(6.1) Supplemental requirements


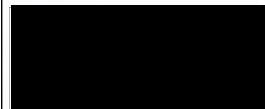
N/A

BY SIGNING AND RETURNING THIS ORDER FORM THE SUPPLIER AGREES to enter a legally binding contract with the Customer to provide the Goods and/or Services. The Parties hereby acknowledge and agree that they have read the NHS Conditions of Contract for purchase of goods and/or Services and by signing below agree to be bound by the terms of this Contract.

For and on behalf of the Supplier:

Name and Title	
Signature	
Date	4th April 2025

For and on behalf of the Customer:

Name and Title	 Interim Business Information Director
Signature	
Date	4 th April 2025