

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:395765-2016:TEXT:EN:HTML>

**United Kingdom-Liverpool: IT services: consulting, software development, Internet and support
2016/S 217-395765**

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

The Minister for the Cabinet Office acting through Crown Commercial Service
9th Floor The Capital Old Hall Street
L3 9PP Liverpool
United Kingdom
Telephone: +44 3450103503
E-mail: supplier@crowncommercial.gov.uk , enablement@crowncommercial.gov.uk

Internet address(es):

General address of the contracting authority: <http://www.gov.uk/ccs>
Address of the buyer profile: <https://gpsesourcing.cabinetoffice.gov.uk>

Further information can be obtained from: The above mentioned contact point(s)

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from: The above mentioned contact point(s)

Tenders or requests to participate must be sent to: The above mentioned contact point(s)

I.2) Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local sub-divisions

I.3) Main activity

Other: public procurement

I.4) Contract award on behalf of other contracting authorities

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract by the contracting authority:

Digital Outcomes and Specialists 2.

II.1.2) Type of contract and location of works, place of delivery or of performance

Services
Service category No 7: Computer and related services
Main site or location of works, place of delivery or of performance: Primarily in the UK with some limited requirements overseas.
NUTS code UK

II.1.3) Information about a public contract, a framework agreement or a dynamic purchasing system (DPS)

The notice involves the establishment of a framework agreement

II.1.4) Information on framework agreement

Framework agreement with several operators

maximum number of participants to the framework agreement envisaged: 999

Duration of the framework agreement

Duration in months: 24

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT: 345 000 000 GBP

II.1.5) Short description of the contract or purchase(s)

Crown Commercial Service as the Contracting Authority is putting in place a Pan Government Collaborative Framework Agreement for use by UK public sector bodies identified at VI.3 (and any future successors to these organisations), which include Central Government Departments and their Arm's Length Bodies and Agencies, Non Departmental Public Bodies, NHS bodies and Local Authorities.

The above Public Sector Bodies have a need for a compliant Procurement Vehicle to access digital outcomes, specialists and supporting services.

This Framework will be a recurring Framework, the maximum duration of any Call-Off Contract that may be placed by an eligible Contracting Body is 24 months (with an optional extension for a further 6 months).

This Digital Outcomes and Specialists 2 procurement will be responded to via the Digital Marketplace (accessed here: <https://www.digitalmarketplace.service.gov.uk>) and details of how to register are included in the ITT.

Suppliers must register on the Digital Marketplace as this is a new system being used by the Contracting Authority. Full instructions on how to register are included in the ITT and suppliers must follow the instructions to register.

Full instructions are contained in the ITT for this procurement and details the steps that suppliers need to take to offer services on the Digital Marketplace.

II.1.6) Common procurement vocabulary (CPV)

72000000, 72200000, 72211000, 72212000, 72221000, 72223000, 72230000, 72232000, 72243000, 72244000, 72260000, 73110000, 73111000, 79300000

II.1.7) Information about Government Procurement Agreement (GPA)

The contract is covered by the Government Procurement Agreement (GPA): yes

II.1.8) Lots

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

II.1.9) Information about variants

Variants will be accepted: no

II.2) Quantity or scope of the contract

II.2.1) Total quantity or scope:

All digital outcome and specialist based services.

Estimated value excluding VAT: 345 000 000 GBP

II.2.2) Information about options

Options: no

II.2.3) Information about renewals

II.3) Duration of the contract or time limit for completion

Duration in months: 12 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: Digital Outcomes

1) **Short description**

Suppliers in the digital outcomes category will provide solutions to research, test, design, build, deliver, evolve, retire or support a digital service during the phases outlined in the Service Design Manual.

2) **Common procurement vocabulary (CPV)**

72000000, 72230000, 72232000

3) **Quantity or scope**

Digital outcomes suppliers can help research, test, design, build, release, iterate, support or retire a digital service.

Digital outcomes suppliers must:

- comply with the technology code of practice (<https://www.gov.uk/service-manual/technology/code-of-practice.html>)
- work according to the government service design manual (<https://www.gov.uk/service-manual>)
- understand what it means to work on one of the discovery, alpha, beta, live or retirement phases outlined in the government service design manual (<https://www.gov.uk/service-manual>)

Examples of recent digital outcomes include:

- a discovery phase to create an information systems vision for the business functions of an NHS department
 - development of online resources to support medieval history teaching in secondary schools
 - the build of an online, front-end billing application to replace a paper-based system for Ministry of Justice
- Digital outcomes suppliers must provide at least one of the following:

- design
- performance analysis and data
- security
- service delivery
- software development
- support and operations
- testing and auditing
- user research.

Estimated value excluding VAT:

Range: between 150 000 000 and 300 000 000 GBP

4) **Indication about different date for duration of contract or starting/completion**

Duration in months: 12 (from the award of the contract)

5) **Additional information about lots**

Lot No: 2

Lot title: Digital Specialists

1) **Short description**

Digital Specialist suppliers provide their expertise as a service. The various roles and how to build a good service can also be found in the Service Design Manual. Government departments and teams often need digital specialists to deliver a specific piece of work on a service, programme or project. Specialists will be commissioned to deliver a specific outcome with defined deliverables.

2) **Common procurement vocabulary (CPV)**

72000000, 72232000, 72230000

3) **Quantity or scope**

Digital specialists suppliers provide government departments and teams with specialists for work on a service, programme or project. The work you do has a defined scope and deliverables.

Digital specialists suppliers must:

- only provide specialists from their existing team
- offer evidence of competence in each role if requested by the buyer
- ensure all roles support the government service design manual's description (<https://www.gov.uk/service-manual/the-team>) of what you need to build a successful service

Examples of digital specialist briefs include:

- a user researcher for the discovery phase of the prison visits tool
- a delivery manager to work on the transition of the replacement driving licence product from beta to live
- a front-end developer to work on the beta of the MOT recording product, which is part of the MOT registrations service

Digital specialists suppliers must provide at least one of the following roles:

- agile coach
- business analyst
- communications manager
- content designer or copywriter
- cyber security consultant
- delivery manager or project manager
- designer
- developer
- performance analyst
- portfolio manager
- product manager
- programme delivery manager
- quality assurance analyst
- service manager
- technical architect
- user researcher
- visual designer
- web operations engineer

Any supplier wishing to provide services through an Agency model should be aware that other CCS agreements are available to offer services as an Agency.

Estimated value excluding VAT:

Range: between 20 000 000 and 40 000 000 GBP

4) **Indication about different date for duration of contract or starting/completion**

Duration in months: 12 (from the award of the contract)

5) **Additional information about lots**

Lot No: 3

Lot title: User Research Studios

1) **Short description**

User research should inform the development of all government digital services.

User research studios suppliers must provide:

- user research studio hire in the right location on specific dates.

2) **Common procurement vocabulary (CPV)**

73111000, 73110000

3) **Quantity or scope**

User research should inform the development of all government digital services.

User research studios suppliers must provide:

— user research studio hire in the right location on specific dates.

Estimated value excluding VAT:

Range: between 1 000 000 and 2 500 000 GBP

4) **Indication about different date for duration of contract or starting/completion**

Duration in months: 12 (from the award of the contract)

5) **Additional information about lots**

Lot No: 4

Lot title: User Research Participants

1) **Short description**

All government digital services need to:

— use research to develop a deep knowledge of who the service users are and what that means for the design of the service

— have a plan for ongoing user research and usability testing to continuously seek feedback from users to improve the service

User research participants suppliers must provide:

— access to user research participants who best reflect the users of a service.

2) **Common procurement vocabulary (CPV)**

73110000, 79300000

3) **Quantity or scope**

All government digital services need to:

— use research to develop a deep knowledge of who the service users are and what that means for the design of the service

— have a plan for ongoing user research and usability testing to continuously seek feedback from users to improve the service

User research participants suppliers must provide:

— access to user research participants who best reflect the users of a service.

Estimated value excluding VAT:

Range: between 1 000 000 and 2 500 000 GBP

4) **Indication about different date for duration of contract or starting/completion**

Duration in months: 12 (from the award of the contract)

5) **Additional information about lots**

Section III: Legal, economic, financial and technical information

III.1) **Conditions relating to the contract**

III.1.1) **Deposits and guarantees required:**

Participants will not be required to provide a deposit. No guarantees will be required at Framework Agreement level; Contracting Bodies may insist on a guarantee at further competition stage.

III.1.2) **Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them:**

III.1.3) **Legal form to be taken by the group of economic operators to whom the contract is to be awarded:**

No special legal form is required but if a contract is awarded to a consortium, the Contracting Authority may require the consortium to form a legal entity before entering into the Framework Agreement.

III.1.4) **Other particular conditions**

The performance of the contract is subject to particular conditions: no

III.2) **Conditions for participation**

III.2.1) **Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers**

Information and formalities necessary for evaluating if the requirements are met: Candidates will be assessed in accordance with Section 5 of the Regulations on the basis of information provided in response to an Invitation to Tender ('ITT').

This procurement will be managed electronically via the Digital Marketplace. To participate in this procurement, participants must first be registered on the Digital Marketplace. If you are new to the Digital Marketplace, go to <https://www.digitalmarketplace.service.gov.uk/suppliers/create> to create an account.

1. Create, or log into, an account on the Digital Marketplace homepage <https://www.digitalmarketplace.service.gov.uk> (this is only required once for all tenders on the platform) — Click on 'Log in' or 'Create a supplier account'. To create a new supplier account, you will need to provide your company's head office DUNS number, Companies House number (if you have one), and contact details.

2. Click the 'start application' button at the top of your account page to start your application. You can now receive Digital Outcomes and Specialists 2 email updates, read legal documents and guidance, ask clarification questions, make your supplier declaration and add services to your submission.

3. Services that you've marked as 'complete' will be automatically submitted at 17:00 GMT, 14.12.2016, if you have also made the supplier declaration. You must ask any clarification questions on the Digital Marketplace Digital Outcomes and Specialists updates page at: <https://www.digitalmarketplace.service.gov.uk/suppliers/frameworks/digital-outcomes-and-specialists-2/updates>

III.2.2) **Economic and financial ability**

Information and formalities necessary for evaluating if the requirements are met: Potential Providers will be assessed on the basis of information provided in response to an ITT.

This procurement will be managed electronically via the Digital Marketplace. To participate in this procurement, participants must first be registered on the Digital Marketplace.

If you have not yet registered on the Digital Marketplace, this can be done online at <https://www.digitalmarketplace.service.gov.uk>

. Click on 'Create a supplier account'. You will need to provide your company's head office DUNS number, Companies House number (if you have one), and contact details.

The Contracting Authority is not conducting financial checks for appointment to the Framework Agreement. Financial checks may be performed by the Contracting Bodies during further competition.

III.2.3) **Technical capacity**

Information and formalities necessary for evaluating if the requirements are met:

Potential Providers will be assessed in accordance with Section 5 of the Regulations on the basis of information provided in response to an ITT.

The ITT can be accessed at: <https://www.digitalmarketplace.service.gov.uk> using the instructions detailed in III.2.1.

This is a low threshold framework, entry onto which will be largely based on supplier self-certification as to technical capability and quality service delivery.

III.2.4) **Information about reserved contracts**

III.3) **Conditions specific to services contracts**

III.3.1) Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2) Staff responsible for the execution of the service

Legal persons should indicate the names and professional qualifications of the staff responsible for the execution of the service: no

Section IV: Procedure

IV.1) Type of procedure

IV.1.1) Type of procedure

Open

IV.1.2) Limitations on the number of operators who will be invited to tender or to participate

IV.1.3) Reduction of the number of operators during the negotiation or dialogue

IV.2) Award criteria

IV.2.1) Award criteria

The most economically advantageous tender in terms of the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document

IV.2.2) Information about electronic auction

An electronic auction will be used: no

IV.3) Administrative information

IV.3.1) File reference number attributed by the contracting authority:

RM1043iv

IV.3.2) Previous publication(s) concerning the same contract

no

IV.3.3) Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4) Time limit for receipt of tenders or requests to participate

14.12.2016 - 17:00

IV.3.5) Date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6) Language(s) in which tenders or requests to participate may be drawn up

English.

IV.3.7) Minimum time frame during which the tenderer must maintain the tender

in days: 120 (from the date stated for receipt of tender)

IV.3.8) Conditions for opening of tenders

Date: 14.12.2016 - 17:00

Place:

Electronically, via web-based portal

Section VI: Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: no

VI.2) Information about European Union funds

The contract is related to a project and/or programme financed by European Union funds: no

VI.3) Additional information

The duration specified in section II.1.4 is made up of an Initial Framework Period of 12 months with the Authority reserving the right to extend for any period or periods up to a maximum of 24 months in total from the expiry of the Initial Framework Period (the Extension Framework Period).

Potential Providers should note that, in accordance with the UK Government's policies on transparency, Crown Commercial Service intends to publish the Invitation to Tender (ITT) document and the text of any [Framework Agreement] awarded, subject to possible redactions at the discretion of Crown Commercial Service. The terms of the proposed Framework Agreement will also permit a public sector contracting authority, awarding a contract under this Framework Agreement, to publish the text of that contract, subject to possible redactions at the discretion of the contracting authority. Further information on transparency can be found at:

<https://www.gov.uk/government/publications/procurement-and-contracting-transparency-requirements-guidance>

Crown Commercial Service expressly reserves the right (i) not to award any contract as a result of the procurement process commenced by publication of this notice; and (ii) to make whatever changes it may see fit to the content and structure of the tendering competition; and in no circumstances will Crown Commercial Service be liable for any costs incurred by the Potential Providers. If Crown Commercial Service decides to enter into a [Framework Agreement] with the successful Supplier, this does not mean that there is any guarantee of subsequent contracts being awarded. Any expenditure, work or effort undertaken prior to contract award is accordingly a matter solely for the commercial judgement of Potential Providers. [Any orders placed under this Framework Agreement will form a separate contract under the scope of this Framework between the Supplier and the specific requesting other contracting authority(s). Crown Commercial Service and other contracting bodies utilising the Framework Agreement reserve the right to use any electronic portal during the life of the agreement.]

Section 2 Additional Information 1.4 — Information on Framework Agreement — Framework number of operators. The figure stated of (999) is the highest allowable on the eNotice, however the envisaged number of operators is unlimited.

The duration referenced in Section II.1.4 is for the placing of orders.

The value provided in Section II.1.4 is only an estimate. We cannot guarantee to Suppliers any business through this Framework Agreement.

Crown Commercial Service wishes to establish a Framework Agreement for use by the following UK public sector bodies (and any future successors to these organisations):

A list of customers eligible to use the Framework Agreement should be listed in this section. A full list of potential contracting authorities can be found here:

The following customers, and any of their successors, are permitted to use this Framework Agreement/ Contract:

Central Government Departments, Local Government and Public Corporations that can be accessed at the Public Sector Classification Guide:

<http://www.ons.gov.uk/ons/search/index.html?>

[pageSize=50&sortBy=none&sortDirection=none&newquery=Public+Sector+Classification+Guide](http://www.ons.gov.uk/ons/search/index.html?pageSize=50&sortBy=none&sortDirection=none&newquery=Public+Sector+Classification+Guide)

Local Authorities (England and Wales)

<http://www.idea.gov.uk/idk/org/la-data.do>

www.ubico.co.uk

NDPBs

<https://www.gov.uk/government/organisations>

National Parks Authorities

<http://www.nationalparks.gov.uk/>

Educational Establishments in England and Wales, maintained by the Department for Children, Schools and Families including Schools, Universities and Colleges but not Independent Schools

<http://www.education.gov.uk/edubase/home.xhtml>

Police Forces in the United Kingdom

<https://www.police.uk/contact/force-websites/>

Police Forces and Special Police Forces in the United Kingdom, and/or Police and Crime Commissioners (as defined by the Police Reform and Social Responsibility Act 2011) and/or the Police Authorities (as defined in the Police Act 1964, Police Act 1996, Serious Organised Crime and Police Act 2005, Police and Justice Act 2006, Police, Public Order and Criminal Justice (Scotland) Act 2006), and other relevant legislation for the constituent parts of the United Kingdom, for their respective rights and interests

Fire and Rescue Services in the United Kingdom

<http://www.fireservice.co.uk/information/ukfrs>

<http://www.nifrs.org/areas-districts/>

<http://www.firescotland.gov.uk/your-area.aspx>

NHS Bodies England

<http://www.nhs.uk/ServiceDirectories/Pages/AcuteTrustListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/CCGListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/MentalHealthTrustListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/CareTrustListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/AreaTeamListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/SpecialHealthAuthorityListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/OtherListing.aspx>

Hospices in the UK

<http://www.helpthehospices.org.uk/about-hospice-care/find-a-hospice/uk-hospice-and-palliative-care-services>

Registered Social Landlords (Housing Associations)

<https://www.gov.uk/government/publications/current-registered-providers-of-social-housing>

Third Sector and Charities in the United Kingdom

<http://www.charitycommission.gov.uk/find-charities/>

<http://www.oscr.org.uk/search-charity-register/>

<https://www.charitycommissionni.org.uk/ShowCharity/RegisterOfCharities/RegisterHomePage.aspx>

Citizens Advice in the United Kingdom

<http://www.citizensadvice.org.uk/index/getadvice.htm>

www.cas.org.uk

<http://www.citizensadvice.co.uk/>

Scottish Public Bodies

The framework agreement will be available for use by any Scottish Public Sector Body: the Authority; Scottish Non-Departmental Public Bodies; offices in the Scottish Administration which are not ministerial offices; cross-border public authorities within the meaning of section 88(5) of the Scotland Act 1998; the Scotland Office; the Scottish Parliamentary Corporate Body; councils constituted under section 2 of the Local Government etc. (Scotland) Act 1994 (except where they are acting in their capacity as educational authority); Scottish joint fire boards or joint fire and rescue boards; Scottish joint police boards or any successor National Police or Fire Authority; Scottish National Park authorities, bodies registered as social landlords under the Housing (Scotland) Act 2001, Scottish health boards or special health boards, Student Loans Company Limited, Northern Lighthouse Board, further or higher education institutions being fundable bodies within the meaning of section 6 of the Further and Higher Education (Scotland) Act 2005 any public body established by or under the Scotland

Act 1998 or any Act of the Scottish Parliament, any association of or formed by one or more of the foregoing, bodies financed wholly or mainly by one or more of the foregoing, bodies subject to management supervision by one or more of the foregoing and bodies more than half of the board of directors or members of which, or, in the case of a group of individuals, more than half of those individuals, being appointed by one or more of the foregoing.

Scottish Government

<http://www.gov.scot>

Scottish Parliament

<http://www.scottish.parliament.uk/abouttheparliament/27110.aspx>

Scottish Local Authorities

<http://www.gov.scot/About/Government/councils>

<http://www.scotland.org.uk/home/AboutUs/OurMembers/AssociateMembers.aspx>

Scottish Agencies, NDPBs

<http://www.gov.scot/Topics/Government/public-bodies/about/Bodies>

Scottish NHS Bodies

<http://www.gov.scot/Topics/Health/NHS-Workforce/NHS-Boards>

<http://www.show.scot.nhs.uk/organisations/>

Scottish Further and Higher Education Bodies

<http://www.universities-scotland.ac.uk/index.php?page=members>

<http://www.collegesscotland.ac.uk/member-colleges.html>

http://www.sfc.ac.uk/aboutus/council_funded_institutions/WhoWeFundColleges.aspx

Scottish Police

<http://www.scotland.police.uk/your-community/>

Scottish Housing Associations

http://www.sfha.co.uk/component/option,com_membersdir/Itemid,149/view,membersdir/

The Scotland Office

<https://www.gov.uk/government/organisations/scotland-office>

Registered Social Landlords (Housing Associations) — Scotland

http://www.esystems.scottishhousingregulator.gov.uk/register/reg_pub_dsp.search

Scottish Primary Schools

<http://www.educationscotland.gov.uk/parentzone/myschool/findaschool/index.asp>

Scottish Secondary Schools

<http://www.educationscotland.gov.uk/parentzone/myschool/findaschool/index.asp>

Scottish Special Schools

<http://www.educationscotland.gov.uk/parentzone/myschool/findaschool/index.asp>

Welsh Public Bodies

National Assembly for Wales, Welsh Assembly Government and Welsh Local Authorities, and all bodies covered by:

<http://www.assembly.wales/en/Pages/Home.aspx>

<http://gov.wales>

NHS Wales

<http://www.wales.nhs.uk/ourservices/directory>

Housing Associations — Registered Social Landlords Wales

<http://gov.wales/topics/housing-and-regeneration/publications/registered-social-landlords-in-wales/?lang=en>

Universities in Wales

<http://www.uniswales.ac.uk/universities/>

Colleges in Wales

http://www.collegeswales.ac.uk/en-GB/wales_colleges-42.aspx

Schools in Wales (nursery, primary, middle, secondary, special, independent schools and pupil referral units)

<http://gov.wales/statistics-and-research/address-list-of-schools/?lang=en>

Northern Ireland Public Bodies

Northern Ireland Government Departments

<http://www.northernireland.gov.uk/gov.htm>

Northern Ireland Public Sector Bodies and Local Authorities

<http://www.northernireland.gov.uk/az2.htm>

Schools in Northern Ireland

<http://www.nidirect.gov.uk/index/do-it-online/parents-online/find-schools-and-nurseries.htm>

Universities in Northern Ireland

<http://www.deni.gov.uk/links.htm#colleges>

Health and Social care in Northern Ireland

<http://www.hscni.net/>

Northern Ireland Housing Associations

<http://www.nidirect.gov.uk/index/contacts/contacts-az.htm/housing-associations-contact>

Police Service of Northern Ireland

<http://www.psni.police.uk/index.htm>

Any corporation established, or a group of individuals appointed to act together, for the specific purpose of meeting needs in the general interest, not having an industrial or commercial character, and

(i) financed wholly or mainly by another contracting authority listed above in this section VI.3 of this notice;

(ii) subject to management supervision by another contracting authority listed above in this section VI.3 of this notice; or

(iii) more than half of the board of directors or members of which, or, in the case of a group of individuals, more than half of those individuals, are appointed by another contracting authority listed above in this section VI.3 of this notice

(iv) an association of or formed by one or more of the Contracting Authorities listed above in this section VI.3 of this notice

Entities which are not public sector bodies may also use the Framework Agreements if the Authority is satisfied that:

— such entity is calling-off goods and services directly, solely and exclusively in order to satisfy contractual obligations to one or more public sector bodies, all of which are entitled to use the Framework Agreements on their own account;

— all goods to be called-off by it are to be used directly, solely and exclusively to provide energy at sites occupied by such public sector body(ies); and

— it will pass the benefit of the call-off contract to such public sector body(ies) directly, in full and on a purely 'pass-through' basis. Accordingly there must be no mark-up, management fee, service charge or any similar cost solely in relation to the supply of energy imposed on the relevant public sector body(ies), who must be able to benefit from the terms of the Framework Agreements in a like manner and to the same extent as if using the Framework Agreements on its/their own account.

[Cyber Essentials is mandatory for Central Government Contracts which involve handling personal information and providing certain ICT products and services.

The government is taking steps to further reduce the levels of cyber security risk in its supply chain through the Cyber Essentials scheme. The scheme defines a set of controls which, when properly implemented, will provide organisations with basic protection from the most prevalent forms of threat coming from the internet. There are 2 levels of certification: Cyber Essentials and Cyber Essentials Plus.

To participate in this Procurement, Potential Providers must be able to demonstrate that you comply with the technical requirements prescribed by Cyber Essentials for Services under and in connection with this Procurement by the time the first call-off contract is awarded.

Further details of Cyber Essentials may be found here <https://www.cyberstreetwise.com/cyberessentials/>
Further detail of the mandatory requirements may be found in PPN 09/14.]

There is no formal right of appeal against a decision to award in this framework competition. However, a supplier who is aggrieved at the award decision may make representations to CCS during the standstill period and may, if they wish, issue proceedings to challenge the award decision in the High Court. Suppliers are strongly encouraged to seek legal advice before taking such steps as there may be costs consequences flowing from High Court proceedings.

VI.4) **Procedures for appeal**

VI.4.1) **Body responsible for appeal procedures**

VI.4.2) **Lodging of appeals**

Precise information on deadline(s) for lodging appeals: There is no right of appeal in this procurement. If you have a complaint or seek to challenge the outcome, please follow the guidance on procedure contained in the previous section.

VI.4.3) **Service from which information about the lodging of appeals may be obtained**

VI.5) **Date of dispatch of this notice:**
8.11.2016