

Food Standards Agency
Service Proposal




Managing Commercial Director



May 6, 2022

Hi [REDACTED],

On behalf of our entire team at Info-Tech Research Group, I am pleased to present this proposal for IT Research and Advisory services to you and your IT department at Food Standards Agency.

Info-Tech's IT Research and Advisory membership provides you with access to our powerful diagnostic tools and key research to help you systematically improve your IT department's performance.

To help you maximize the impact of your membership, we also provide an unmatched level of member service.

I welcome the opportunity to work with you and your IT executives at Food Standards Agency. Should you have questions at any time, please contact me directly at your convenience.

Sincerely,

[REDACTED]
Managing Commercial Director
[REDACTED]

Info-Tech Research Group

345 Ridout Street
London, ON, CAN
N6A 2N8

WE HAVE MOVED
PLEASE NOTE OUR RECENT
ADDRESS CHANGE.

infotech.com

SERVICE AGREEMENT WITH INFO-TECH RESEARCH GROUP

Service Start Date: May 20, 2022 || Contract Length: 1-year

Contact: [REDACTED]

Food Standards Agency

Product	Bundle Options	Description	Quantity	Subtotal	Discount	Total
M/L Flexible Basic Bundle (Green)	See below for your selected bundle products		1.00			
	Counselor Membership	Personalized one-on-one support from a seasoned IT executive, 2 dedicated working sessions, [REDACTED] [REDACTED] [REDACTED]	1.00	[REDACTED]	[REDACTED]	[REDACTED]
	Advisory Membership	Unlimited analyst calls, full diagnostic access, 1 software selection engagement	1.00	[REDACTED]	[REDACTED]	[REDACTED]
	Online Workshop Membership	Workshop Delivered Online	1.00	[REDACTED]	[REDACTED]	[REDACTED]
	Reference Membership	Access to core research content - project blueprints, Info-Tech Academy, software selection content, tools and templates library	5.00	[REDACTED]	[REDACTED]	[REDACTED]
	Concierge Services	Over 20 high-impact, single-day consulting engagements designed to be delivered online or onsite	1.00	[REDACTED]	[REDACTED]	[REDACTED]
Total Discounts:						[REDACTED]
Total:						£68,220.00

All items stated on this document are in GBP and is subject to applicable taxes.

Payment terms: Payable upon receipt of Invoice

Unless otherwise stated, consulting and workshop engagements do not include travel and expenses, which will be charged in addition to the fees listed. Workshops purchased as part of membership expire without refund or credit at the end of the membership period covered by the purchase. Workshops purchased outside membership expire without refund or credit 1-year after purchase. Please work with your member services representative to select and schedule workshops prior to expiration.

Subject to applicable taxes. If your company is tax exempt, please provide a valid tax exemption certificate with the signed proposal. Terms of Use are available at <http://www.infotech.com/terms> ("Terms of Use"). Unless agreed to in writing, any customer terms, including purchase order terms and conditions, are of no force or effect. By signing this Service Agreement, you agree to pay the fees set out herein annually for the term indicated.

At the end of the Initial Term, annual fees are subject to 5% increase (or the then-current membership commercial terms).

This proposal has a definite expiry date of May 20, 2022.

Please return this signed Service Agreement to Info-Tech by DocuSign, [REDACTED]. Please include PO if required. Thank you for your business!

The signature below affirms your commitment to pay for the services ordered in accordance with the terms of this service agreement and in accordance with the Terms of Use.

If you are tax exempt, please provide tax exemption certificate.

Name [REDACTED] _____

Signature [REDACTED]

Title Commercial Category Manager

Date 11th May 2021