

MARKET ENGAGEMENT EVENT – Lived Experiences services framework procurement on behalf of NHS England and NHS Improvement

NHS Arden & Greater East Midlands Commissioning Support Unit (AGCSU) are supporting NHS England and NHS Improvement (NHSE&I) on this project, to identify and engage with Suppliers who provide **Lived Experience** services, in particular those who support persons who have come in to contact with the health and justice sector, or might be at particular risk of in the future and / or their families and carers.

For clarity, the following sectors of health and justice are included:

- Liaison & Diversion
- Sexual Assault Referral Centres (SARCs)
- Community Sentence Treatment Requirements
- Children & Young People
- Female prison estate
- Immigration Removal Centres (ICRs)
- Courts and healthcare
- Prisons.

We would like to invite these Providers interested parties to express their interest in Applying to be on the Lived Experiences services framework.

This framework would then be used to obtain service provision from in the future via “call-offs”; It is anticipated that “call-offs” (mini-competitions and direct awards, where allowed) would be undertaken to engage these then Framework Members in providing services. These “call-offs” would include further descriptions of the exact services to be commissioned.

All the terms and the anticipated process would be explained in a **planned virtual event**, run via WebEx, **in the afternoon of Monday 29th June 2020**. The details to register for this event are further on in this advert. WebEx is an application which is preferably run from a computer / laptop or performance-tablet, and not a smartphone. The audio will be presented via the web and not via a dial-in. We are able to test connectivity with you if you have not used WebEx before or would just like peace of mind prior to the event. There is no application (“app”) to download prior to the event, but **only when** you join the event, or a test that you request, you must allow the app to “Run” by clicking so when prompted. Further instructions will be sent with your event invite.

We would like to invite you to attend a Virtual Market Engagement Event, to take place via WebEx. **To register for the event, please send the following details:**

- Name of delegate(s)
- Email address(es) of delegate(s)
- Telephone number(s) of delegate(s)
- Organisation name
- Organisation type (NHS, Limited Company, Charity etc.)
- Organisation address

- If you wish your details to be shared with other delegates and posted on the Procurement Portal (if you do not include this, it shall be assumed you do **not** wish for your details to be shared)
- If you would like to test WebEx on your device prior to the event

to agcsu.southprocurement@nhs.net by no later than 5pm Friday 19th June. You will then be added to a calendar invite with a link to click when the event is about to start.

You are not required to respond to this market engagement activity in order to be eligible to Apply to be a Framework Member when we publish the tender, **however we hope that you find attending the market engagement event helpful in preparing your organisation to take part and be eligible for future business (providing services).**

In the meantime, if you are not already registered, we recommend you register on AGCSU's Procurement Portal, EU Supply.

To register on the portal:

- » <https://uk.eu-supply.com/login.asp?B=UK>
- » From the portal Home Page, click the "New Supplier Registration" link on the left if you have not registered before, or log in on the right if your organisation is already registered **(please note the portal will not allow multiple registrations for the same organisation so if your company already has log in details, these must be utilised)**
- » By registering, or logging in you are accepting the terms & conditions for using the portal

If you require technical support in submitting your expression of interest, please contact:

- uksupport@eu-supply.com
- 0800 840 2050 during working hours ONLY (08.00 to 17.00).

Please note there will be no detail regarding the project present on the portal currently, but you may wish to prepare your organisation's log in details and access arrangements for relevant staff.