

**FRAMEWORK AGREEMENT
NO: QC0020**

**ROUTE AGREEMENT
NO: QC83606**

ROUTE: K4

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

**FRAMEWORK AGREEMENT
NO: QC0020**

**ROUTE AGREEMENT
NO: QC83606**

ROUTE: K4

SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number K4 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Tolworth Garage (TV)
Kingston Road
Surbiton
KT5 9NU

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

**FRAMEWORK AGREEMENT
NO: QC0020**

**ROUTE AGREEMENT
NO: QC83606**

ROUTE: K4

SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE K4: Kingston Hospital - Mansfield Park, Ripon Gardens

Date of Structural Change: 1 July 2023.

Date of Service Change: 1 July 2023.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Mansfield Park, Ripon Gardens : Private Road In Kingston Hospital Grounds, Galsworthy Road, Coombe Road, London Road, Fairfield North, Wheatfield Way, Ashdown Road, Eden Street, Kingston High Street, Kingston Hall Road, College Roundabout, Wheatfield Way, Orchard Road, Fairfield South, Villiers Road, Villiers Avenue, Lambert's Road, St Mark's Hill, Victoria Road, Brighton Road, Upper Brighton Road, Hook Road, Ace of Spades Roundabout, Hook Road, Bridge Road Roundabout, Leatherhead Road, Merritt Gardens, Coppard Gardens, Mansfield Road, Woodgate Avenue, Stormont Way, Holsworthy Way, Hereford Way, Ripon Gardens

Towards Kingston Hospital: Ripon Gardens, Woodgate Avenue, Mansfield Road, Coppard Gardens, Merritt Gardens, Leatherhead Road, Bridge Road Roundabout, Hook Road, Ace of Spades Roundabout, Hook Road, Upper Brighton Road, Brighton Road, Victoria Road, Claremont Road, St Mark's Hill, Lambert's Road, Villiers Avenue, Grove Lane, Villiers Road, Fairfield South, Orchard Road, Wheatfield Way, College Roundabout, Kingston Hall Road, Kingston High Street, Eden Street, Clarence Street, Cromwell Road, Queen Elizabeth Road, London Road, Coombe Road, Galsworthy Road, Private Road In Kingston Hospital Grounds

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Kingston Hospital

Private stand for 2 buses in grounds of Kingston Hospital on west side of Galsworthy Road on north side of outbound roadway adjacent to out-patients department car park.

Buses proceed from Private Road In Kingston Hospital Grounds to stand, departing to Private Road In Kingston Hospital Grounds.

Set down in Kingston Hospital, at Alighting Point (BP2614 - Kingston Hospital) and pick up in Kingston Hospital Bus Stand, at Stop NJ (BP1268 - Kingston Hospital).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route K4 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Kingston Hospital.

Kingston, Cromwell Road Bus Station (from Mansfield Park, Ripon Gardens)

Private stand for 12 buses in marked bays in Cromwell Road Bus Station on north side of Cromwell Road. Buses to stand as follows:

Bays A5/A6 - Route 285,
Bays A7/A8 - Route 111,
Bay A9 - Route 216,
Bay A10 - Route 411,
Bay A11 - other operators,
Bay A12 - Route 481 and other operators,
Bay A13 - Route K1,
Bays A14/A15 - Route 71,
Bay A16 - Route 465.

Buses proceed from Cromwell Road to stand.

Set down in Cromwell Road Bus Station, at Stop A2 (BP1094 - Cromwell Road Bus Station) and pick up in Eden Street, at Stop D1 (R0701 - Eden Street).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Kingston.

Surbiton, Claremont Road, East Side (from Kingston Hospital)

Public stand for two buses on east side of Claremont Road, commencing at lamp standard 7 extending 29 metres north.

Buses proceed from St Marks Hill direct to stand, departing via Claremont Road, Victoria Road, Brighton Road, Upper Brighton Road, Brighton Road to Victoria Road. Set down in St Marks Hill, at Stop NN (27379 - Surbiton Station) and pick up in Victoria Road, at Stop NB (33219 - Surbiton Station).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Surbiton.

Hook, Kingston By-Pass (from Kingston Hospital)

Buses proceed from Hook Road, departing to Hook Road.
Set down in Hook Road, at Stop HC (4516 - Southborough High School) and pick up in Hook Road, at Stop HP (4515 - Southborough High School).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Hook Junction.

Hook, Bridge Road (from Kingston Hospital)

Buses proceed from Hook Road, Bridge Road Roundabout departing to Hook Road.
Set down in Hook Road, at Stop Q (R0127 - Holmwood Road) and pick up in Hook Road, at Stop P (25571 - Mansfield Road).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Hook, Bridge Road.

Mansfield Park, Ripon Gardens

Public Stand for one bus in Ripon Gardens in a lay-by commencing at a point 24 metres east of junction with Hereford way and extending 12 metres west.

Buses proceed from Ripon Gardens, Woodgate Avenue, Stormont Way, Holsworthy Way, Hereford Way, Ripon Gardens to stand, departing to Ripon Gardens.
Set down in Ripon Gardens, at Alighting Point (BP3109 - Ripon Gardens).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 1 bus on Route K4 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Mansfield Park.

**FRAMEWORK AGREEMENT
NO: QC0020**

**ROUTE AGREEMENT
NO: QC83606**

ROUTE: K4

SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	K4-61116- LU-MF-1-1	03/07/23	A	4	4	4	2	466.10	250	116,525.00
Saturdays & Good Friday	K4-61116- LU-Sa-1-1	01/07/23	A	N/A	4	N/A	2	466.10	56	26,101.60
								Total Scheduled In Service Mileage	306	142,626.60

** See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.
The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

**FRAMEWORK AGREEMENT
NO: QC0020**

**ROUTE AGREEMENT
NO: QC83606**

ROUTE: K4

SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | |
|---|-----------------|
| 1. Early Termination Date
(clause 27.9) | 25 June
2027 |
| 2. Sponsored Route
(clause 27.10) | No |
| 3. Multiple Termination
Clause 27.11 to apply | No |
| 4. Is the Operator permitted to accept advertising on the vehicles? (clause 20
of Annex B) | Yes |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes * |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route K4.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.:

**FRAMEWORK AGREEMENT
NO: QC0020**

**ROUTE AGREEMENT
NO: QC83606**

ROUTE: K4

SCHEDULE ID

MINIMUM PERFORMANCE STANDARDS

Minimum Operated Mileage Standard	98%
Route Categorisation	Low Frequency Route
Initial Minimum Performance Standard (16 September 2023 to 21 June 2024)	85.1 % "On Time"
Minimum Performance Standard	86.0 % "On Time"
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

FRAMEWORK AGREEMENT
NO: QC0020

ROUTE AGREEMENT
NO: QC83606

ROUTE: K4

SCHEDULE ID - ATTACHMENT

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
KINGHP	Kingston Hospital	MNSERG	Ripon Gardens
KINGES	St James's Road	HOOKLB	Hook Parade
KINGAP	Athelstan Park	HOOKAS	Southborough High School
SURBSNV	Victoria Road / Surbiton Station #	SURBSNV	Surbiton Station #
HOOKAS	Southborough High School	KINGAP	Athelstan Park
HOOKLB	Hook Parade	KINGCB	Cromwell Road Bus Station
CHSSWM	Merritt Gardens		

**FRAMEWORK AGREEMENT
NO: QC0020**

**ROUTE AGREEMENT
NO: QC83606**

ROUTE: K4

SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1	Vehicle Description
Part 2	No longer used

**FRAMEWORK AGREEMENT
NO: QC0020**

**ROUTE AGREEMENT
NO: QC83606**

ROUTE: K4

SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	Alexander Dennis Enviro 200
Body Manufacturer and Type	Alexander Dennis Enviro 200 MMC
Single or Double Deck	Single Deck
Upper Deck Air Cooling System	Not Applicable
Minimum Seating Capacity	24 + 1 Wheelchair Space
Maximum Standing Capacity	39
Maximum Length	8,900mm
Maximum Width	2,400mm
Number of Doors	One
Year of Manufacture	2018
Engine Type (Including Euro Rating)	Euro VI Diesel

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

**FRAMEWORK AGREEMENT
NO: QC0020**

**ROUTE AGREEMENT
NO: QC83606**

ROUTE: K4

SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

FRAMEWORK AGREEMENT
NO: QC0020

ROUTE AGREEMENT
NO: QC83606

ROUTE: K4

VERSION NO: 00

EFFECTIVE DATE: 1 JULY 2023

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|--|------------------------|
| 1. | Contract Price | £ 983,545.00 per annum |
| 2. | Period Contract Payment | £ 75,657.31 |
| 3. | Scheduled In Service Mileage | 142,626.60 miles p.a. |
| 4. | Deduction Figure | £ 6.90 per mile |
| 5. | Date of Tender | 12 July 2022 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 4 (Quarter 2), and ends on the last day of Payment Period 3 (Quarter 1), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 16 September 2023 (Payment Period 7, Quarter 3) to 21 June 2024 (Payment Period 3, Quarter 1). | |