**Bill date:** 5 March 2024 **Bill number**: 806514029

This is a VAT invoice VAT registration number 684 9667 62

Side 1 of 2

Mr Richard Bone WR Bone & Son St Buryan Farmshop St Buryan Penzance Cornwall, TR19 6EL



# Account number 603684742

Contact us Questions about your bill? We're available on Live Chat here.

**0333 009 5778\*** Mon to Fri 8am to 6pm

### А

# Your business electricity bill

Site address: St Buryan Farmshop, St Buryan, Penzance, Cornwall TR19 6EL

Billing period: 1 February 2024 to 29 February 2024

### Your account

#### Since your previous bill

Outstanding balance - 1 February 2024 £2,694.			
Payment received - 14 February 2024, thank you £2,694			
Balance from last bill	£0.00		
New charges this bill			
Electricity charges	£1,769.34		
Additional charges	£119.19		
Standing charges	£188.11		
Climate Change Levy (CCL)	£42.14		
Total charges exc VAT	£2,118.78		
VAT	£423.75		
Total new charges this bill inc VAT	£2,542.53		

£2,542.53

### Total amount due

We'll claim this amount from your bank by Direct Debit on or immediately after 19 March 2024 - your payment reference is 000603684742010622

#### Your Fixed Price Energy Plan

You've cancelled your Fixed Price Energy Plan and can switch supplier after this ends on 5 Jul 2025. Or you could save money with a new energy plan tailored to your business needs call us on **0333 009 5821**.

# Useful information

#### Emergency or loss of supply

### 105

or contact: WPD (SOUTH WEST), Lostwithiel Road, Bodmin, Cornwall, PL31 1DE

#### Help us prevent fraud

You can pay your bills by Direct Debit, credit or debit card, BACS or cheque. If you're ever asked to pay in another way, please let us know by calling 0333 202 9823\*.

#### Understanding your bill

You'll find a simple guide on how to read your bills here. Our terms and conditions are available here.

#### To stau

Get in touch and we'll be happy to agree a new energy plan with you call us on 0333 009 5821\*

#### To switch

Simply call us on 0333 009 5821\* and we'll find an energy plan that suits your business needs. If you're planning to move supplier, you'll need to make sure you've paid any outstanding bills.

#### Moving premises?

Please provide a meter reading on the day you move so we can bill you accurately. Call us on 0333 202 9386\* or go online.

\*Calls may be monitored or recorded to help improve our services to you. Calls to 0800 numbers are free. 0845 numbers are charged at 4 pence per minute plus your telephone company's network charge. For information about calls to 0330 and regional numbers please contact your network provider as individual call charges will vary.

British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England and Wales No. 3078711. Registered office: Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD.

Citizens Advice Consumer Service provides free, unbiased advice on consumer issues at citizensadvice.org.uk/energy or call the helpline on 0345 404 0506.

#### What to do if you have a complaint

Please see our complaints process and chat online, or call us on 0333 009 5778\*. We'll do all we can to sort things out quickly for you. Or see if you can resolve the issue through your online account - login or register today.

If your complaint is about the agreement with your broker, please contact them directly.

If you're a micro business and your complaint, with us or your broker, hasn't been sorted out within eight weeks, you have the right to refer your complaint to the Energy Ombudsman. You don't have to accept their decision, but if you do it must be acted on. Call 0330 440 1624 or visit energyombudsman.org

For details about our complaints procedure and definition of a micro business are online.

#### **Fuel mix**

Below is the mix of fuels used to generate the electricity we supply to our customers and their environmental impact for the fuel mix year April 2022 to March 2023 in total, by product and compared to the UK average

British	Gas Trading Ltd	UK Average	Zero Carbon Energy for Business	Renewable Energy for Business	All Other Products
Coal	2%	3%	0%	0%	2%
Natural Gas	17%	39%	0%	0%	25%
Nuclear	26%	14%	26%	0%	35%
Renewables	54%	41%	74%	100%	36%
Other Fuels	1%	3%	0%	0%	2%
CO2 Emissions	88 g/kWh	199 g/kWh	0 g/kWh	0 g/kWh	129 g/kWh
High Level Radioactive Waste	0.0018 g/kWh	0.001 g/kWh	0.0018 g/kWh	0 g/kWh	0.0025 g/kWh

British Gas is a mandatory Feed-in Tariff Licensee.

# Payments to your account

Direct Debit - 14 February 2024	£2,694.62	CR
Total payments	£2,694.62	CR

# Details of charges

S	00	84	5	L02	Meter ID K18D02862			
	22	0004	2907	791	Metel ID (10002002			
Cons	umptic	n				kWh	Rate	Charges
Day	Unit	Char	ge (0	7:00	to 24:00) 1 Feb 2024 to 29 Feb 2024	4,584.00	34.630p	£1,587.44
Nigł	nt Uni	t Cho	ırge	(00:0	<b>0 to 07:00)</b> 1 Feb 2024 to 29 Feb 2024	854.00	21.300p	£181.90
Elec	tricitu	ι Chα	rges	exc \	/AT			£1,769.34

Electricity Charges exc VAT

## Additional charges

		Units	Rate	Charges
Capacity Charge	1 Feb 2024 to 29 Feb 2024	2,900 kVA	2,900 kVA/day 4.110p	
Total additional charges exc \	/AT			£119.19
Standing Charge	1 Feb 2024 to 29 Feb 2024	29.00 days at	648.670p	£188.11
Climate Change Levy	1 Feb 2024 to 29 Feb 2024	5,438.00 kWh	at 0.775p	£42.14
Total charges exc VAT				£2,118.78
VAT at 20%				£423.75
Total new charges this bill inc	VAT			£2,542.53