



## G-Cloud 11 Terms & Conditions

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# 1. Unifii Terms & Conditions

- Terms & Conditions as laid out in the G-Cloud 11 agreement shall be adhered to.
- In addition, the following terms and conditions shall apply.

## 1.1. INTELLECTUAL PROPERTY RIGHTS

1.1.1. The copyright and all other intellectual property rights of whatsoever nature in any programs, reports or other written material of whatsoever nature created by Unifii for the Client during the performance of the services shall be the property of Unifii, unless explicitly agreed otherwise. The Client is hereby granted a perpetual non-exclusive license to use such material for any purpose whatsoever.

1.1.2. Unifii provides IT Service Management expertise, good practice guidance and technical implementation techniques based on the ServiceNow platform. All services are based on the knowledge and experience Unifii has gained in the course of working with many other customers. The Client acknowledges that elements of the services based on such knowledge and experience are part of Unifii's library of good practice and capabilities of a reusable nature etc. and that such items are and will remain the exclusive property of Unifii