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| FRAMEWORK AGREEMENT **NO: QC0001** | **ROUTE AGREEMENT**  **NO: QC75701** |
|  |  |
|  | **ROUTE: 413** |

**ROUTE AGREEMENT**

THIS ROUTE AGREEMENT is dated the TENTH day of MARCH 2022.

BETWEEN

1. LONDON BUS SERVICES LIMITED (and its successors in title) whose registered office is at 5 Endeavour Square, London, E20 1JN (the “Corporation”);

and

1. LONDON GENERAL TRANSPORT SERVICES LIMITED of company number 2328489 and whose registered office is at 3rd Floor, 41-51 Grey Street, Newcastle Upon Tyne, Tyne & Wear, NE1 6EE (the “Operator”).

RECITALS:

The Parties have entered into a Framework Agreement by which they have agreed that whenever the Parties enter into a Route Agreement for the provision of bus services by the Operator which is expressed to be pursuant to the Framework Agreement, Annex B and Annex C of the Framework Agreement shall apply to the Route Agreement as if they were incorporated into the Route Agreement.

IT IS AGREED AS FOLLOWS:

1. This is an agreement entered into pursuant to the Framework Agreement for the provision of bus services by the Operator on the terms and conditions set out herein.

2. This Route Agreement includes this Agreement together with the Schedules hereto (and any documents referred to therein) and the terms, conditions and Schedules set out in Annex B and Annex C of the Framework Agreement, except in so far as they may be varied by Schedule IC to this Route Agreement, provided that only Part 1 of Annex C shall be legally binding and all other documents contained in Annex C are for guidance and information only.

.

3. The Corporation reserves the right at any time to make any changes to all or any part of Annex C provided that in relation to Part 1 only, the Corporation shall comply with any express conditions which may be set out in the Route Agreement relating to such changes.

4. Wherever Annex B of the Framework Agreement indicates that a Schedule is completed individually in respect of each Route Agreement such Schedules are attached hereto.

5. This Route Agreement commenced on 12 July 2021 and the Services commenced on 4 December 2021 (the "Commencement Date"). This Route Agreement shall continue in force until 4 December 2026 (the "Initial Expiry Date") unless it is extended in accordance with the provisions of clause 2 of Annex B of the Framework Agreement to 1 December 2028 (the "Extended Expiry Date") or unless earlier terminated in accordance with the provisions of the Framework Agreement or this Route Agreement.

Signed on behalf of the Signed on behalf of the

Corporation by Operator by:

Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name: *TOM CUNNINGTON* Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Position: *HEAD OF BUS BUSINESS* Position: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

*DEVELOPMENT*

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| FRAMEWORK AGREEMENT **NO: QC0001** | **ROUTE AGREEMENT**  **NO: QC75701** |
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|  | **ROUTE: 413** |

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and

Conditions

Schedule ID – Minimum Performance Standards

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|  | **ROUTE: 413** |

**SCHEDULE IA**

## **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

# **PART 1 – ROUTE REQUIREMENTS**

**1. Terminal Points**

Route number 413 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

1. **Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight.  If a driver is certain no passengers wish to board or alight, they may continue.  If the driver is in any doubt, they must stop.

**3.** **Garage Address**

The operation of this route will be managed from the Operator’s garage as detailed below:

Garage Address: Merton Garage

Merton High Street

London

SW19 1DN

**4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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|  | **ROUTE: 413** |

**SCHEDULE IA**

## **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

# **PART 2 – ROUTE DESCRIPTION**

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of the Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

**LONDON BUSES - ROUTE DESCRIPTION**

**ROUTE 413: Sutton, Bushey Road - Morden Station**

**Date of Structural Change:** 4 December 2021.

**Date of Service Change:** 4 December 2021.

**Reason for Issue:** New Contract.

**STREETS TRAVERSED**

**Towards Morden Station:** Bushey Road (East Arm), Sutton High Street, Marshall's Road, Throwley Way, Carshalton Road, Chalk Pit Way, Sutton Court Road, Grove Road, Sutton Park Road, Cheam Road, Gander Green Lane, London Road, Stonecot Hill, Tudor Drive, Grand Drive, Cannon Hill Lane, Martin Way, Crown Lane.

**Towards Sutton, Bushey Road:** London Road, Crown Road, Crown Lane, Martin Way, Cannon Hill Lane, Grand Drive, Tudor Drive, Stonecot Hill, London Road, Gander Green Lane, Cheam Road, St Nicholas Way, Crown Road, Collingwood Road, Bushey Road (West Arm).

**AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

**SUTTON, BUSHEY ROAD**

Public stand on north side of Bushey Road (western arm) in two parts:  
1. Commencing 14 metres west of the centre line of Bushey Lane and extending 29 metres west.  
2. Commencing opposite 125/135 Bushey Road and extending 17 metres west.

Buses proceed from Bushey Road (West Arm) via Bushey Road to stand, departing via Bushey Road and Bushey Lane to Bushey Road (East Arm). Set down in Bushey Road (west Arm), at Alighting Point X (35557 - Sutton Bus Garage, Last Stop on LOR: 35557 - Sutton Bus Garage) and pick up in Bushey Road (east Arm) (18540 - Sutton Bus Garage, First Stop on LOR: 18540 - Sutton Bus Garage).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 bus on Route 413 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Sutton, Bushey Road.

OTHER INFORMATION: Toilets available, at the behest of garage operator.

**LOWER MORDEN, BEVERLEY, TUDOR DRIVE (from Sutton, Bushey Road)**

Public stand on north side of Tudor Drive, commencing opposite the party wall of Nos 205/207 and extending 11 metres west.

Buses proceed from Tudor Drive direct to stand, departing via Tudor Drive and Lower Morden Lane to Tudor Drive. Set down in Tudor Drive, at stop TN (W29 - Aragon School, Last Stop on LOR: W29 - Aragon School) and pick up in Tudor Drive, at stop TA (W27 - Morden Park Baptist Church, First Stop on LOR: W27 - Morden Park Baptist Church).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Lower Morden.

**MORDEN STATION FORECOURT**

Private stand for up to 8 buses on Morden Station Forecourt on north side of London Road.

Buses proceed from Crown Lane via Morden Station Forecourt to stand, departing via Morden Station Forecourt, London Road and Morden Hall Road Roundabout to London Road. Set down in Crown Lane, at Stop M (BP2256 - Morden Station <>, Last Stop on LOR: BP2256 - Morden Station <>) and pick up in London Road, at Stop F (R0726 - London Road / Morden Station <>, First Stop on LOR: R0726 - London Road / Morden Station <>).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 bus on Route 413 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Morden.

OTHER INFORMATION: Toilet facilities available 0430 - 0130 Mon - Sat, 0600 - 0100 Sun..

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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Working Timetable** | | | **Number of Vehicles In Service** | | | | **Daily Scheduled In Service Miles** | **Number of Days** | **Scheduled in Service Mileage** |
|  | Reference  No. | Effective Date | Vehicle  Type\*\* | AM  PVR | Midday  PVR | PM  PVR | Evening PVR | Per Day | Days | Days |
| Mondays to Fridays | 413-55752-MF-LG-1-2 | 06/12/21 | A | 8 | 6 | 7 | 3 | 886.92 | 250 | 221,730.00 |
| Saturdays & Good Friday | 413-55752-Sa-LG-1-2 | 04/12/21 | A | N/A | 7 | N/A | 3 | 821.52 | 56 | 46,005.12 |
| Sundays & Public Holidays\* | 413-55752-Su-LG-1-3 | 05/12/21 | A | N/A | 3 | N/A | 2 | 489.10 | 58 | 28,367.80 |
|  |  |  |  |  |  |  |  | **Total daily** | **364** | **296,102.92** |

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

# Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 16.00 hours and 18.30 hours on Mondays to Fridays.

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**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM**

**ANNEX B TERMS AND CONDITIONS**

|  |  |  |  |
| --- | --- | --- | --- |
| 1. | Early Termination Date  (clause 27.9) | 6 December 2024 | |
| 2. | Sponsored Route  (clause 27.10) | No | |
| 3. | Multiple Termination  Clause 27.11 to apply | No | |
| 4. | Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes | |
| 5. | Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes | |
| 6. | Spare Vehicle - The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. | 1 | |
| 7.  8. | Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the March 2014 Refurbishment Specification prior to entering service.  Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 413. | | |
|  |  | | |
|  |  | | |
| 9. Contract Price Adjustment – applied from Tranche 730 onwards:  Paragraph 9.2.2 is deleted and replaced by the following:  The percentage price adjustment (R) is a 12-month rolling average given by: -  Where:   |  |  |  | | --- | --- | --- | | W | = | 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index. | | Pi+1 | = | The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS). | | Pi+13 | = | The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS). |   For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable. | | |
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**SCHEDULE ID**

**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

|  |  |
| --- | --- |
| Minimum Operated Mileage Standard | 98% |
| Route Categorisation | Low Frequency Route |
| Initial Minimum Performance Standard  (8 January 2022 – 16 September 2022) | 83.1% “On-Time” |
| Minimum Performance Standard | 82.0% “On-Time” |
| Method of monitoring QSI Performance | Full iBus |
| QSI Coverage Locations | See attached list of Full iBus QSI Locations |
| QSI Threshold | 85.0% “On-Time” |
| Extension Assessment Period | Quarter 1 Of Financial Year 2023/2024  To  Quarter 4 Of Financial Year 2024/2025 |

|  |  |  |  |  |
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**SCHEDULE ID - ATTACHMENT**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **OUT DIRECTION** | |  | **BACK DIRECTION** | |
| **Timing Point Code** | **Stop Name** |  | **Timing Point Code** | **Stop Name** |
|  |  |  |  |  |
| SUTTBR | Sutton Bus Garage |  | MORDSN | London Road / Morden Station |
|  |  |  |  |  |
| SUTTPO | Sutton / Grove Road |  | CHLNCR | St James Church |
|  |  |  |  |  |
| WSUTSN | West Sutton Station |  | LMORBV | Queen Mary Avenue |
| LNRDGG | London Road / St Anthony's Hospital |  |  |  |
|  |  |  | LNRDGG | London Road / St Anthony's Hospital |
| LMORBV | Morden Park Baptist Church |  | WSUTSN | West Sutton Station |
|  |  |  |  |  |
| CHLNCR | Cherrywood Lane |  | SUTTSC | Sutton Civic Centre |

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|  | **ROUTE: 413** |

**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

|  |  |
| --- | --- |
|  | Vehicle Type A |
| Chassis Manufacturer and Type | BYD D8UR |
| Body Manufacturer and Type | ADL Enviro 200 EV |
| Single or Double Deck | Single deck |
| Upper Deck Air Cooling System | Not applicable |
| Minimum Seating Capacity | 31 + 1 wheelchair space |
| Maximum Standing Capacity | 49 |
| Maximum Length | 10,800mm |
| Maximum Width | 2,550mm |
| Number of Doors | Two |
| Year of Manufacture | 2017 |
| Engine Type (Including Euro Rating) | Electric |

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator’s obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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|  | **VERSION NO: 00** |
|  | **EFFECTIVE DATE: 4 DECEMBER 2021** |

**SCHEDULE IVA**

### CONTRACT PRICE AND OTHER FINANCIAL DETAILS

1. Contract Price£ 1,846,000.00 per annum

2. Period Contract Payment £ 142,000.00

3. Scheduled In Service Mileage 296,102.92 miles p.a.

4. Deduction Figure £ 6.23 per mile

5. Date of Tender 12 January 2021

1. Contract Price Adjustment – The basis upon which the Contract Price

shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.

1. The **Payment Year** commences on the first day of Payment Period 7 (Quarter 3), and ends on the last day of Payment Period 6 (Quarter 2), save where the Initial Payment Year applies.
2. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 8 January 2022 (Payment Period 11, Quarter 4) to 16 September 2022 (Payment Period 6, Quarter 2).