ROUTE AGREEMENT NO: QC0019 NO: QC79301

ROUTE: 177

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled In Service Mileage

Schedule IC - Special Conditions and Variations from Annex B Terms and Conditions

Schedule ID - Minimum Performance Standards

ROUTE AGREEMENT NO: QC0019 NO: QC79301

ROUTE: 177

SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

Terminal Points 1.

Route number 177 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. **Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. **Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: Plumstead Garage

Pettman Crescent

Plumstead London **SE28 0BJ**

Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

ROUTE AGREEMENT NO: QC0019 NO: QC79301

ROUTE: 177

SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

Route Description -

As detailed on the attached Route Description.

2. Public Timetable -

Due to the widespread use of the Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 177: Thamesmead, Town Centre - Peckham Bus Station

Date of Structural Change: 28 May 2022. **Date of Service Change:** 28 May 2022.

Reason for Issue: New Contract

STREETS TRAVERSED

Towards Peckham Bus Station: Thamesmere Drive, Thamesmere Drive Roundabout, Central Way, Crossway, Summerton Way Roundabout, Crossway, Boiler House Roundabout, Carlyle Road, Harrow Manor Way, Eynsham Drive, Basildon Road, Bostall Hill, Plumstead High Street, Plumstead Road, Beresford Street, Woolwich High Street, Woolwich Church Street, Woolwich Road, Trafalgar Road, Romney Road, Nelson Road, Greenwich High Road, Deptford Bridge, Deptford Broadway, New Cross Road, Amersham Road, Parkfield Road, Lewisham Way, New Cross Road, Queen's Road, Peckham High Street, Peckham Bus Station.

Towards Thamesmead, Town Centre: Peckham Bus Station, Peckham High Street, Queen's Road, New Cross Road, Deptford Broadway, Deptford Bridge, Greenwich High Road, Greenwich Church Street, College Approach, King William Walk, Romney Road, Trafalgar Road, Woolwich Road, Woolwich Church Street, Woolwich High Street, John Wilson Street, Castile Road, Monk Street, Calderwood Street, Thomas Street, Woolwich New Road, Plumstead Road, Plumstead High Street, Bostall Hill, Basildon Road, Eynsham Drive, Harrow Manor Way, Carlyle Road, Boiler House Roundabout, Crossway, Summerton Way Roundabout, Crossway, Greenhaven Drive Roundabout, Crossway, Central Way, Thamesmere Drive.

<u>AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND</u> DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

THAMESMEAD TOWN CENTRE, THAMESMERE DRIVE

Public stand for 5 buses in lay-by on west side of Thamesmere Drive opposite Claude Ramsey Library. Overflow stand for 2 buses on south side of Thamesmere Drive turning circle.

Buses proceed from Thamesmere Drive direct to stand, departing via Thamesmere Drive and Turning Circle to Thamesmere Drive. Set down in Thamesmere Drive, at Stop C (37417 - Thamesmead Town Centre and pick up in Thamesmere Drive, at Stop A (BP1582 - Thamesmead Town Centre, First Stop on LOR: BP1582 - Thamesmead Town Centre).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 177 should be

scheduled to stand at any one time.

MEAL RELIEFS:

No meal relief vehicles to stand at any time.

FERRY VEHICLES:

No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Thamesmead.

THAMESMEAD, BOILER HOUSE (from PECKHAM BUS STATION)

Buses proceed from Carlyle Road via Boiler House Roundabout departing to Carlyle Road. Set down in Carlyle Road, SK (34918 - Carlyle Road / Bentham Road, Last Stop on LOR: 34918 - Carlyle Road / Bentham Road) and pick up in Carlyle Road, SJ (35406 - Carlyle Road / Crossway, First Stop on LOR: 35406 - Carlyle Road / Crossway).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand** Thamesmead, Boiler House Roundabout.

WOOLWICH, BERESFORD STREET (from Thamesmead, Town Centre)

Public stand for ten buses on south side of Beresford Street and Woolwich High Street in 3 parts:

- 1. For two buses commencing 25 metres south east of Macbean Street extending 31 metres south east.
- 2. For three buses as an overflow stand commencing 4 metres north west of lamp standard 06A0121 extending 36 metres south east.
- 3. For five buses as an overflow stand commencing 4 metres west of lamp standard 16AA1549 extending 61 metres east.

Buses proceed from Beresford Street direct to stand, departing via Beresford Street and Woolwich High Street to John Wilson Street. Set down in Beresford Street, at stop U (3681 - Beresford Sq / Woolwich Arsenal Stn [dlr], Last Stop on LOR: 3681 - Beresford Sq / Woolwich Arsenal Stn [dlr]) and pick up in John Wilson Street, at stop Y (37259 - John Wilson Street / Powis Street, First Stop on LOR: 37259 - John Wilson Street / Powis Street).

OPERATING RESTRICTIONS: Unscheduled curtailments only

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Woolwich.

WOOLWICH, MONK STREET (from PECKHAM BUS STATION)

Public stand for five buses in Monk Street in three parts:

- 1 For two buses on the west side commencing 52 metres north of Castile Road and extending 25 metres south.
- 2 For two buses on the west side commencing 42 metres north of Calderwood Street extending 25 metres south.
- 3 For one bus on east side commencing 10 metres north of Calderwood Street extending 13.5 metres north.

Buses proceed from John Wilson Street via Castile Road and Monk Street to stand, departing via Monk Street, Bus Turning Circle, Monk Street, Calderwood Street, Thomas Street, Woolwich New Road, Vincent Road and Burrage Road to Plumstead Road. Set down in John Wilson Street, at stop Y (37259 - John Wilson Street / Powis Street, Last Stop on LOR: 37259 - John Wilson Street / Powis Street) and pick up in Plumstead Road, at stop D (BP4397 - Woolwich Station <>, First Stop on LOR: BP4397 - Woolwich Station <>).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Woolwich.

CHARLTON, ANCHOR & HOPE LANE

Public stand for two buses on east side of Anchor & Hope Lane, commencing 89 metres south of and opposite Bugsbys Way extending 20 metres north.

From Peckham Bus Station.

Buses proceed from Woolwich Road via Anchor And Hope Lane to stand, departing via Anchor And Hope Lane and Charlton Church Lane to Woolwich Road. Set down in Woolwich Road (18825 - Woolwich Road / Gallions Road, Last Stop on LOR: 18825 - Woolwich Road / Gallions Road) and pick up in Woolwich Road (10439 - Woolwich Road / Gallions Road).

From Thamesmead, Town Centre.

Buses proceed from Woolwich Road via Anchor And Hope Lane to stand, departing via Anchor And Hope Lane to Woolwich Road. Set down in Woolwich Road, at Stop F (18828 - Charlton Station # / Woolwich Road, Last Stop on LOR: 18828 - Charlton Station # / Woolwich Road) and pick up in Woolwich Road, at Stop E (26701 - Charlton Station / Woolwich Road).

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Charlton.

EAST GREENWICH LIBRARY

Public stand for two buses on north east side of Tunnel Avenue, commencing 2 metres from north west flank wall of the Fire Station and extending 19 metres north west.

From Peckham Bus Station.

Buses proceed from Woolwich Road via Denham Street and Tunnel Avenue to stand, departing via Tunnel Avenue, Woolwich Road and Horn Lane Roundabout to Woolwich Road. Set down in Woolwich Road, at Stop P (18820 - Marlton Street, Last Stop on LOR: 18820 - Marlton Street) and pick up in Woolwich Road, at Stop D (34401 - Kemsing Road, First Stop on LOR: 34401 - Kemsing Road).

From Thamesmead, Town Centre.

Buses proceed from Woolwich Road via Denham Street and Tunnel Avenue to stand, departing via Tunnel Avenue, Woolwich Road and Horn Lane Roundabout to Woolwich Road. Set down in Woolwich Road, at Stop D (34401 - Kemsing Road, Last Stop on LOR: 34401 - Kemsing Road) and pick up in Woolwich Road, at Stop H (26703 - Rainton Road, First Stop on LOR: 26703 - Rainton Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS:

No meal relief vehicles to stand at any time.

FERRY VEHICLES:

No ferry vehicles to park on stand at any time.

BLIND DISPLAY: East Greenwich.

GREENWICH, CUTTY SARK (from Thamesmead, Town Centre)

Buses proceed from Nelson Road via Greenwich Church Street and College Approach departing to King William Walk. Set down in Nelson Road, at Stop E (40015 - Greenwich Town Centre / Nelson Road, Last Stop on LOR: 40015 - Greenwich Town Centre / Nelson Road) and pick up in King William Walk, at Stop C (29439 - Greenwich Town Centre / Cutty Sark, First Stop on LOR: 29439 - Greenwich Town Centre / Cutty Sark).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Turning Point Only - Buses must not stand

BLIND DISPLAY: Greenwich, Cutty Sark.

GREENWICH, CUTTY SARK (from PECKHAM BUS STATION)

Buses proceed from King William Walk departing to Nelson Road. Set down in King William Walk, at Stop C (29439 - Greenwich Town Centre / Cutty Sark, Last Stop on LOR: 29439 - Greenwich Town Centre / Cutty Sark) and pick up in Nelson Road, at Stop E (40015 - Greenwich Town Centre / Nelson Road, First Stop on LOR: 40015 - Greenwich Town Centre / Nelson Road).

OPERATING RESTRICTIONS: Turning Point Only - Buses must not stand

BLIND DISPLAY: Greenwich, Cutty Sark.

GREENWICH STATION (from Thamesmead, Town Centre)

Public bus stand for two buses on north side of Greenwich High Road in front of Greenwich Station, extending 27 metres west.

Buses proceed from Greenwich High Road direct to stand, departing via Greenwich High Road, Norman Road, Haddo Street, Creek Road, Greenwich Church Street and College Approach to King William Walk. Set down in Greenwich High Road, at Stop P (13819 - Greenwich Station # [dlr], Last Stop on LOR: 13819 - Greenwich Station # [dlr]) and pick up in King William Walk, at Stop C (29439 - Greenwich Town Centre / Cutty Sark, First Stop on LOR: 29439 - Greenwich Town Centre / Cutty Sark).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Greenwich Station.

DEPTFORD BRIDGE (from Thamesmead, Town Centre)

Buses proceed from Deptford Bridge via Deptford Church Street departing to Deptford Bridge. Set down in Deptford Bridge, at stop T (4627 - Deptford Bridge Station [dlr], Last Stop on LOR: 4627 - Deptford Bridge Station [dlr]) and pick up in Deptford Bridge, Y (BP4896 - Deptford Bridge [dlr], First Stop on LOR: BP4896 - Deptford Bridge [dlr]).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Turning Point Only - Buses must not stand

BLIND DISPLAY: Deptford Bridge.

NEW CROSS, MARQUIS OF GRANBY (from Thamesmead, Town Centre)

Buses proceed from Lewisham Way departing to New Cross Road. Set down in Lewisham Way, at stop X (26416 - Marquis Of Granby / Goldsmiths, Last Stop on LOR: 26416 - Marquis Of Granby / Goldsmiths) and pick up in New Cross Road, at stop T (4631 - Marquis Of Granby, First Stop on LOR: 4631 - Marquis Of Granby).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Turning Point Only - Buses must not stand

BLIND DISPLAY: New Cross.

NEW CROSS GATE, SAINSBURY'S (from Thamesmead, Town Centre)

Private stand for three buses in the north-western corner of the Sainsbury's car park. Buses proceed from New Cross Road via Sainsburys Access Road to stand, departing via Sainsburys Access Road to New Cross Road. Set down in New Cross Road, at stop O (26343 - New Cross Gate Station #, Last Stop on LOR: 26343 - New Cross Gate Station #) and pick up in New Cross Road, at stop R (BP1237 - New Cross Gate Station #, First Stop on LOR: BP1237 - New Cross Gate Station #).

OPERATING RESTRICTIONS: Unscheduled curtailments only

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: New Cross Gate.

PECKHAM BUS STATION

Private stand for up to 12 buses in Peckham Bus Station. Buses to stand abreast in 2 portions - 4 buses to stand facing east and 8 buses to stand facing south.

All buses must be fitted with an audible-reversing device.

Buses proceed from Peckham Bus Station direct to stand, departing to Peckham Bus Station. Set down in Peckham Bus Station, at Alighting Point (BP1344 - Peckham Bus Station, Last Stop on LOR: BP1344 - Peckham Bus Station) and pick up in Peckham Bus Station, at Stop H (37419 - Peckham Bus Station, First Stop on LOR: 37419 - Peckham Bus Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 177 should be

scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Peckham.

OTHER INFORMATION: Toilets available in station 24 hours a day for

drivers only.

FRAMEWORK AGREEMENT NO: QC0019

ROUTE AGREEMENT NO: QC79301

ROUTE: 177

SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the "Peak Vehicle Requirement" (PVR) by day type and time of day in respect of the Services

	Working Timetable		Number of Vehicles In Service			Service	Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage	
	Reference	Effective	Vehicle	AM	Midday	PM	Evening	Per Day	Days	Days
	No.	Date	Type**	PVR	PVR	PVR	PVR			
Mondays to	177- 58224-	30/05/22	A/B	18	18	18	12	2,744.52	250	686,130.00
Fridays (SDO)	MFSc-SK-1-2									,
Saturdays &	177- 58224-	28/05/22	A/B	N/A	19	N/A	11	2,364.36	56	148,397.76
Good Friday	Sa-SK-1-2							·		- ,
Sundays &	177- 58224-	29/05/22	A/B	N/A	15	N/A	11	2,649.96	58	137,132.88
Public Holidays*	Su-SK-1-2							·		,
								Total Scheduled In Service Mileage	364	971,660.64

- Excluding Christmas Day and Good Friday
- ** See Schedule IIA Part 1
- # Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays. The PM PVR is the maximum quantity of vehicles in service between 16.00 hours and 18.30 hours on Mondays to Fridays.

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ROUTE: 177

SCHEDULE IC

SPECIAL CONDITIONS AND VARIATIONS FROM ANNEX B TERMS AND CONDITIONS

1. Early Termination Date 22 May 2026 (clause 27.9) 2. **Sponsored Route** No (clause 27.10) 3. Multiple Termination No Clause 27.11 to apply 4. Is the Operator permitted to accept advertising on Yes the vehicles? (clause 20 of Annex B) 5. Incentive Provisions – Do the Incentive Provisions Yes* apply? (clause 46) For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be

- deleted in its entirety and replaced by the following clause:
- "46. **INCENTIVE PROVISIONS**
- 46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the "Incentive Provisions".
- 46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:
- 46.3.1 clause 2 and clause 44.2; and 46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis."

- 6 Spare Vehicle The Operator shall ensure that the following number of spare vehicles, which are 2 specified in Schedule IIA Part 1, are available for the provision of the Services.
- 7. Existing Vehicles The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the March 2014 Refurbishment Specification prior to entering service.
- 8. Route Risk Assessment The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 217.
- 9. Contract Price Adjustment applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

Where:

For the avoidance of doubt 15% of the prevailing Contract Price is non-adjustable.

ROUTE AGREEMENT NO: QC79301

ROUTE: 177

SCHEDULE ID

MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD

Minimum Operated Mileage Standard	98%			
Route Categorisation	High Frequency Route			
Initial Minimum Performance Standard (25 June 2022 to 31 March 2023)	1.21 Minutes Excess Wait Time			
Minimum Performance Standard	1.20 Minutes Excess Wait Time			
Method of monitoring QSI Performance	Full iBus			
QSI Coverage Locations	See attached list of Full iBus QSI Locations			
QSI Threshold	Not Applicable			

NO: QC0019

ROUTE AGREEMENT NO: QC79301

ROUTE: 177

SCHEDULE ID - ATTACHMENT

OUT DIREC	TION	BACK DIRECTION			
Timing Point Code	Stop Name Thamesmead	Timing Point Code	Stop Name Peckham Bus		
THMDTC	Town Centre	PECKBS	Station		
THMDBH	Carlyle Road / Crossway	NX GR	New Cross Bus Garage		
EYDRSH	Felixstowe Road	DEPTDB	Deptford Bridge		
PLUMSN	Plumstead Road / Plumstead Station	GNCHNM	National Maritime Museum		
WOOLPR	Plumstead Road / Woolwich Public Market	EGRNVH	Vanbrugh Hill		
CHARAH	Charlton Station / Woolwich Road	CHARAH	Charlton Station / Woolwich Road		
EGRNVH	Vanbrugh Hill	WOOLAS	Woolwich Arsenal Station		
GNCHNR	Greenwich Town Centre / Nelson Road	PLUMSN	Plumstead Station		
DEPTDB	Deptford Bridge Station	EYDRSH	Felixstowe Road		
NX GR	New Cross Bus Garage	THMDBH	Carlyle Road / Bentham Road		

ROUTE AGREEMENT NO: QC79301 NO: QC0019

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Vehicle Description Part 1

No longer used Part 2

NO: QC0019

ROUTE AGREEMENT NO: QC79301

ROUTE: 177

SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A	Vehicle Type B
Chassis Manufacturer and Type	Volvo B5LH	ADL E400H
Body Manufacturer and Type	ADL E400 MMC	ADL E400 MMC
Single or Double Deck	Double Deck	Double Deck
Upper Deck Air Cooling System	Graysons Air Chill	Graysons Air Chill
Minimum Seating Capacity	63	66
Maximum Standing Capacity	32 plus 1 wheelchair space	25 plus 1 wheelchair space
Maximum Length	10,572	10,355
Maximum Width	2,550	2,550
Number of Doors	Two	Two
Year of Manufacture	2015	2016
Engine Type (Including Euro Rating)	Euro VI	Euro VI

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

FRAMEWORK AGREEMENT NO: QC0019 **ROUTE AGREEMENT** NO: QC79301

ROUTE: 177

SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

NO: QC0019

ROUTE AGREEMENT

NO: QC79301

ROUTE: 177

VERSION NO: 00

EFFECTIVE DATE: 28 MAY 2022

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

1.	Contract Price	£ 4,999,250.00 per annum
2.	Period Contract Payment	£ 384,557.69
3.	Scheduled In Service Mileage	971,660.64 miles p.a.
4.	Deduction Figure	£ 5.15 per mile
5.	Date of Tender	15 June 2021
•	Contract Drive Adirectors at The besiever	an which the Contract Dries

- 6. Contract Price Adjustment The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
- 7. The **Payment Year** commences on the first day of Payment Period 1 (Quarter 1),and ends on the last day of Payment Period 13 (Quarter 4), save where the Initial Payment Year applies.
- 8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 25 June 2022 (Payment Period 4, Quarter 2) to 31 March 2023 (Payment Period 13, Quarter 4).