



Crown
Commercial
Service

**Technology Products 2 Agreement RM3733
Framework Schedule 4 - Annex 1**

Order Form

In this Order Form, capitalised expressions shall have the meanings set out in Call Off Schedule 1 (Definitions), Framework Schedule 1 or the relevant Call Off Schedule in which that capitalised expression appears.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of the Call Off Contract for the duration of the Call Off Period.

This Order Form should be used by Customers post running a Further Competition Procedure under the Technology Products 2 Framework Agreement ref. RM3733.

The Call Off Terms, referred to throughout this document, are available from the Crown Commercial Service website at <http://ccs-agreements.cabinetoffice.gov.uk/contracts/rm3733>



Section A General information

This Order Form is issued in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

Customer details
Customer organisation name Ministry of Defence
Billing address REDACTED.
Customer representative name REDACTED
Customer representative contact details REDACTED
Supplier details
Supplier name XMA Limited
Supplier address REDACTED
Supplier representative name REDACTED
Supplier representative contact details REDACTED
Order reference number CCTS19A26



Section B Overview of the requirement

Framework Lot under which this Order is being placed

- | | |
|---|-------------------------------------|
| 1. HARDWARE | <input checked="" type="checkbox"/> |
| 2. SOFTWARE | <input type="checkbox"/> |
| 3. COMBINED SOFTWARE AND HARDWARE REQUIREMENTS | <input type="checkbox"/> |
| 4. INFORMATION ASSURED PRODUCTS | <input type="checkbox"/> |
| 5. VOLUME HARDWARE REQUIREMENTS (DIRECT FROM OEM) | <input type="checkbox"/> |

Customer project reference

60526693 / CCTS19A26

Call Off Commencement Date

28.05.2019

Call Off Contract Period (Term)

The Contract will expire on successful delivery of the requirement.

Specific Standards or compliance requirements

The specification for this requirement is outlined within the Statement of Requirements. The Customer's populated Schedule 5 in line with GDPR can be found under Annex A - Call-Off Schedule 5 Schedule of Processing, Personal Data and Data Subjects. By signing this Contract the Supplier has accepted the Customer's completed Annex A.



Section C Customer Core Goods and/or Services Requirements

Please provide details of all Goods and/or Services required (including any items which are considered business critical) including the locations where the supplier will be required to deliver the service/s Ordered.

Goods and/or Services

The Supplier is to supply and deliver the following hardware:

REDACTED

Key Milestones and Deliverables

The following Contract milestones/deliverables that XMA will be monitored against are as follows:

Milestone/Deliverable	Description	Timeframe or Delivery Date
1	Return of Signed Contract	Within one (1) working day of Contract Award
2	Delivery of all items: Authority to be provided with two (2) working days' notice of impending delivery.	Within three (3) weeks of Contract Award.

SERVICE LEVELS AND PERFORMANCE

The Customer will measure the quality of the XMA's delivery by:

KPI/SLA	Service Area	KPI/SLA description	Target
1	Packaging	All goods are to be securely packaged and free from damage.	100%
2	Delivery timescales	Delivery of units to be fulfilled in accordance with milestones annotated in paragraph 7.	100%
3	Delivery notification	Authority to be provided with two (2) working days' notice of impending delivery.	100%
4	Damaged good received	Any units damaged at point of delivery to be replaced within five (5) working days' notice.	100%



Where the Supplier fails at any of the above KPI's, the Customer will, in the first instance, seek a mutually agreeable resolution with the supplier.

However, if this is not possible, the Customer reserves the right to cancel the agreement and seek alternative services from the next ranked potential provider identified during the procurement event.

Warranty Period, if applicable

Three (3) years Standard Manufacturer Warranty

Location/Site(s) for Delivery

REDACTED

Dates for Delivery of the Goods and/or the Services

Within three (3) weeks of Contract Award

Software

Supplier Software

Not Applicable.

Third Party Software

Not Applicable.

Maintenance Agreement

Not Applicable.

Additional Clauses (see Annex 3 of Framework Schedule 4) Tick as required

Alternative Clauses

Scots Law
Or

Northern Ireland Law

Non-Crown Bodies

Non-FOIA Public
Bodies

Additional Clauses

Tick one box below as applicable

A: Termed Delivery – Goods

B: Complex Delivery – Solutions
(includes Termed Delivery – Goods)

**NB Both of the above options
require an Implementation Plan
which should be appended to this
Order Form**

Optional Clauses

Tick any applicable boxes below

C: Due Diligence

D: Call Off Guarantee

E: NHS Coding
Requirements

F: Continuous Improvement
& Benchmarking

G: Customer Premises

H: Customer Property

I: MOD Additional Clauses

Items licensed by the Customer to the Supplier (including any Customer Software, Customer Background IPR and Customer Data)

Not Applicable.



Call Off Contract Charges payable by the Customer to the Supplier (including any applicable Milestone Payments and/or discount(s), but excluding VAT) and payment terms/profile including method of payment (e.g. Government Procurement Card (GPC) or BACS)

£17,010.00 (excluding VAT)

Is a Financed Purchase Agreement being used?

Estimated Year 1 Call Off Contract Charges (£) £17,010.00 (excluding VAT)

Section D Supplier response

Suppliers - use this section to provide any details that may be relevant in the fulfilment of the Customer Order

Commercially Sensitive information
REDACTED

Total contract value

£17,010.00 (excluding VAT)

REDACTED

Section E Call Off Contract award

This Call Off Contract is awarded in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of this Order Form and the Call Off Terms (together referred to as “the Call Off Contract”) for the duration of the Call Off Contract Period.

SIGNATURES

For and on behalf of the Supplier

Name	REDACTED
Job role/title	REDACTED



Signature	REDACTED
Date	REDACTED

For and on behalf of the Customer

Name	REDACTED
Job role/title	REDACTED
Signature	REDACTED
Date	REDACTED

ANNEX A

Call-Off Schedule 5 Schedule of Processing, Personal Data and Data Subjects

Description	Details
Subject matter of the processing	REDACTED
Duration of the processing	REDACTED



Nature and purposes of the processing	REDACTED
Type of Personal Data	REDACTED
Categories of Data Subject	REDACTED
Plan for return or destruction of the data once the processing is complete UNLESS requirement under union or member state law to preserve that type of data	REDACTED

Annex B
Technical Data Sheets
REDACTED