



Computacenter UK,
Hatfield Avenue,
Hatfield Business Park,
Hatfield,
AL10 9TW

Attn: REDACTED (Personal Information)

Date: 21/09/2021

Contract reference: CCIS21A25

Dear REDACTED (Personal Information),

Award of contract for the Provision of Services Partner for the Get Help with Technology Service

Following our recent correspondence, I can now confirm that the standstill period has expired and I am delighted to inform you that your organisation has now been awarded the Contract, subject to your signature.

The call-off contract shall commence 4th of October 2021 and the Expiry Date will be 3rd of April 2021. The Contracting Authority reserves the option to extend the call-off contract by two (2) periods of 3 months. The total contract value shall be up to a maximum of £9,000,000.00 (ex VAT) including all extensions and options.

This procurement activity was a Call Off under Commercial Agreement RM6100 Technology Services 3, Lot 3a End User Services and the Commercial Agreement Terms and Conditions shall apply. A copy of the contract is provided with this Award Letter and includes those terms and conditions.

Please sign the Call-Off Contract/Terms and Conditions (Attachment 5) and forward to the Procurement Lead electronically via the e-Sourcing Suites' messaging service by 15:00 on Friday 1st October 2021.

A copy signed on behalf of the Contracting Authority will be returned for your records.

Should you have any queries regarding this or any other matter please do not hesitate to contact me.

Yours faithfully,

REDACTED (Personal Information)

Signed for and on behalf of Department for Education

REDACTED (Personal Information)