



Order form

Order details

Subscription Start Date:	December 14, 2022	Subscription End Date:	December 13, 2023	Subscription Term:	12	months
Payment Terms:	Net 30	Payment Frequency:	Annual	PO Required?:	Yes	
Mural Plan:	Business	Memberships:	■	Price Per Membership:	■	\$USD
LUMA Offering:	N/A	LUMA Offerings Purchased:	■	LUMA Offering Price:	■	\$USD
				Service Fees:	\$12,900.00	\$USD

Billing information

Entity Name: Department for Health and Social Care

Address: 39 Victoria St

City: London

State/Province:

Postal Code: SW1H 0EU

Country: United Kingdom

VAT#/TIN (Optional):

Sales Tax Exemptions: Exemption Certificate

Shipping information (if different)

Entity Name: Department for Health and Social Care

Address: 39 Victoria St

City: London

State/Province:

Postal Code: SW1H 0EU

Country: United Kingdom

Workspace

Workspace ID:

Contact information*

Contact Person: ■

Contact Email: ■

Contact Phone:

Order form effective date: 12/13/2022

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Last Updated: 11/30/2022

Mural

Customer

Signature:



Signature:



Name:



Name:



Position:



Position:



* Contact person will be Customer's primary point of contact for all administrative, billing, data processing, and security notification purposes. This Order Form is governed by the terms of the Mural Services Agreement (the "Agreement") and Data Protection Addendum, each available at mural.co/terms, unless and to the extent Tactivos, Inc. dba Mural ("Mural") and Customer have previously executed offline written agreements for Mural's Services (the "MSA"), in which case the parties agree the Agreement does not apply, and the Order Form is expressly incorporated in and made part of the MSA, and the MSA will govern Customer's applicable use of the Services. Capitalized terms not defined in this Order Form have the meanings given in the Agreement or the MSA, as applicable. Accepted and agreed to as of the date specified below. Billing Information: If you are exempt from sales tax, please send a valid exemption or resale certificate for the applicable state(s) to tax@mural.co. If you file a Use Tax return and would like us to not charge sales tax, please provide a written statement to tax@mural.co confirming that the purchase will be included on the Use Tax return for the applicable state filed by you and you will be responsible for the liabilities. For billing questions, please contact the Mural Finance Team at ar@mural.co or +1 (415)-687-2501. Invoices will reflect Mural calculation of applicable taxes with which purchase orders must conform. Our Flexible Membership Model: "Membership" is the unit of value associated with a Workspace; for every Membership, there may be one (1) concurrent Member of a Workspace; Customer pays for the number of Memberships associated with a Workspace (but doesn't pay for Guests or Visitors). Memberships are based on the number of Quarterly Engaged Members (QEMs) within your Workspaces as determined based on engagement reviews. For more information about Membership and QEMs, please visit support.mural.co. Engagement Reviews: Customer and Mural will review Customer's usage metrics in good faith at an agreed frequency, to determine the number of Memberships required for the remainder of the Subscription Term. If the number of Memberships required for the upcoming billing cycle exceeds the then number of licensed Memberships, then the Memberships shall be subject to a Membership true-up. If required, a new Order Form will be created with the new number of Memberships and signed prior to invoicing. For more information about Membership true-ups, please visit support.mural.co. Special Terms: see following page

*Special terms

Section "Late Payments" in the Agreement shall be replaced to read as follows:
 "In the event of late payments or non-payments, Mural reserves the right to suspend the Services, and/or downgrade you to our Free Plan until those amounts are paid in full, to be decided by us in our sole discretion. You acknowledge that a downgrade to a Free Plan may result in a decrease in certain features and functionality. Customer will reimburse Mural for the reasonable costs of collection, including reasonable fees and expenses of attorneys, in case Mural was not successful in resolving the non-payment by working together with the Customer."

Parties agree that section "Publicity" in the Agreement shall be deleted and does not apply to this Order Form.

The Order Form and the Agreement shall be governed by the laws of England and Wales. Any legal action or proceeding relating to the Order Form or the Agreement will be brought exclusively in the competent public courts located in London, UK.

12/13/2022

Order form effective date:

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Last Updated: 11/30/2022