

# Better Security, Better Care Expression of interest to provide Programme Evaluation

#### **Background**

Better Security, Better Care is a national programme to improve data and cyber security in the adult social care provider sector. It is led by a programme board whose members include NHSX, NHS Digital, NHS England and Improvement, the Local Government Association, the Association of Directors of Adult Social Services and, on behalf of the care provider sector, <u>Digital Social Care.</u> You can find more about the programme <u>here.</u>

The BSBC programme supports the adult social care sector with resources and assistance to help care providers complete the Data Security & Protection Toolkit (DSPT). The DSPT is a free, online self-assessment for health and care providers to evaluate and improve their data and cyber security. It's an ambitious programme with the aim that all CQC registered adult social care services will have completed the DSPT to 'standards met'. The programme is delivered by a diverse group of care sector organisations, including many local care associations, with colleagues from the NHS, ADASS and local councils also involved.

Better Security, Better Care is led by a programme board whose members are NHSX, NHS Digital, NHS England and Improvement, the Local Government Association, the Association of Directors of Adult Social Services and, Digital Social Care on behalf of care providers.

Reflecting the increased importance of the secure sharing of information between health and care services, the programme requires an evaluation of its impact in the care sector.

#### The project

As the BSBC programme concludes it would be beneficial and best practice to undertake an independent evaluation process for the programme activity this year.

#### **Anticipated outcomes:**

1. Report on size and scope of the programme, providing data on engagement across geographical and care services.

- 2. Report on number of care providers who are at approaching standards, standards met, and standards exceeded. Benchmarking from data at the start of the programme to measure impact.
- 3. Evaluate programme management. This needs to include how well the programme has fit within the wider health and social care system, other initiatives and networks.
- 4. Evaluate the different delivery methodologies adopted by Local Support Organisations, Regional Coordinators, Ageing Well Leads and ADASS Leads. Reporting on which had the most positive impact and best results.
- 5. Report on value for money.
- 6. Future recommendations.

#### **Timescales**

EOI deadline	19 <sup>th</sup> November 2021
Application review and clarifications	w/c 22 <sup>nd</sup> November 2021
Grant awards	26 <sup>th</sup> November 2021
Projects go live	6 <sup>th</sup> December 2021

All work on this project must be completed by 31st March 2022

The maximum available budget for this work is £75,000.

#### **Expression of Interest**

should include the following information:

- Company details.
- A brief summary of relevant experience.
- A brief summary of how you would undertake this work and the process you would propose to follow.
- Brief project plan with timescales
- Your price for completing this work with a budget for the project

Expressions of interest will be reviewed by a group which may include representatives from any of the programme partners listed in the background given above.

The submissions scoring will be weighted towards those who can demonstrate relevant experience in the social care sector.

Experience	50%
Project Delivery	30%
Budget	20%

## **Expression of Interest form**

Organisation and contact information	
Name of organisation	
Contact name	
Role in organisation	
Phone number	
E-mail address	
Postal address	
What type of organisation are you? For example, a company, a registered charity, a local council? Please give any company, charity or other registered numbers.	

<u>•                                      </u>	
Organisation Experience	
A brief description of your organisation's main activities: 300 words	
Give examples of similar projects your organisation has completed:	
750 words	

Project Delivery

How will you achieve the outcomes of this project? Please detail the activities you will undertake for this project  750 words		
Will you subcontract any part of this work? If so who with and what role will they play in the project?		
250 words		and limait
Please include a project	plan as an appendix to this application – no	word limit
Place summarice your	aranacad praiact hudget and confirm th	a amount of
Flease summanse your p	oroposed project budget and confirm th funding you are seeking	le amount of
E	Budget heading	Amount
TOTAL PROJECT BUDGET		
AMOUNT OF FUNDING F	REQUESTED (IF DIFFERENT)	

### Authorised representative of the organisation making this application

#### I confirm that:

- I have read and understood the Expressions of Interest guidance above.
- I am authorised to make this expression of interest on behalf of my organisation.
- The information given is, to the best of my knowledge, true and complete.
- I agree that the information I have provided in this form may, for the purposes of considering my organisation's interest in this programme, be shared with and processed by the Programme Partners<sup>1</sup>, the Institute of Public Care at Oxford Brookes University and the RNHA's Programme Manager.

Signed	
Name	
Date	

<sup>&</sup>lt;sup>1</sup> The Registered Nursing Home Association (RNHA), the Local Government Association, NHSX and NHS Digital.