## **SWOT**

# Strengths

- Strong group of core volunteers.
- Welcoming friendly atmosphere.
- Good quality of displays for a small centre.
- Wealth of local historical artefacts and oral material
- Offer lots of volunteer opportunities for skills training.
- Interesting volunteer opportunities gives them varying roles and tasks.
- Committed and knowledgeable staff.
- Well managed professionally run collection.
- Growing collection with great highlights.
- Steadily growing visitor numbers.
- Children's activity sessions.
- Supportive Trust board.
- Non reliant on grants and donations for core funding.
- Business model based on variety of funding streams not reliant on grants/donations/entry fees to run.
- Good storage capacity.
- Own the building.

## Opportunities

- The shop.
- Increase in space.
- Oral history collection.
- Better opening hours increase in visitor numbers.
- Partnerships with other museums or organisations.
- JHH project opportunity to extend the centre.
- Increase capacity to expand the heritage offer

#### Weaknesses

- Shop needs to have more relevance to the centre.
- Opening times very limited not open weekends.
- Displays overall are not great for children.
- No interactions (although with Covid many centres and museums cannot use their interactivities at all).
- Not a large space.
- No space for temporary exhibitions which encourage repeat visits.
- Volunteers work in the main room guests assume it is an office and head straight into the Drawing room.
- Orientation around the centre is not very clear.
- Building needs renovation.
- No shop frontage and poor visibility.
- Poor accessibility.
- Archive not linked to centre and needs work.
- Inadequate staff and public welfare facilities

### Threats

- Building is old and needs work which will cost a lot of money.
- Gradual deterioration will increase and affect business
- Covid highlighted lack on online content.
- Volunteers leaving (Due to Covid or building being closed).
- Staff leaving.
- Loss of income due to rental units not letting.