

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

Order Form

CALL-OFF REFERENCE:	C2300
THE BUYER:	Central Digital and Data Office, Cabinet Office
BUYER ADDRESS	REDACTED TEXT under FOIA Section 40, Personal Information
THE SUPPLIER:	Specialist Computer Centres PLC
SUPPLIER ADDRESS:	REDACTED TEXT under FOIA Section 40, Personal Information
REGISTRATION NUMBER:	01428210

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 22nd March 2023. It's issued under the Framework Contract with the reference number RM6068 for the provision of Technology Products and Associated Services.

CALL-OFF LOT(S):

Lot 3 Software & Associated Services

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1 This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2 Joint Schedule 1(Definitions and Interpretation) RM6068
- 3 The following Schedules in equal order of precedence:
 - Joint Schedules for RM6068
 - o Joint Schedule 2 (Variation Form)
 - o Joint Schedule 3 (Insurance Requirements)
 - o Joint Schedule 4 (Commercially Sensitive Information)
 - o Joint Schedule 6 (Key Subcontractors)
 - o Joint Schedule 10 (Rectification Plan)
 - o Joint Schedule 11 (Processing Data)

Call-Off Schedules for C2300

- o Call-Off Schedule 6 (ICT Services)
- o Call-Off Schedule 8 (Business Continuity & Disaster Recovery)
- o Call-Off Schedule 9 (Security)
- o Call-Off Schedule 10 (Exit Management) Part B
- o Call-Off Schedule 15 (Call-Off Contract Management)
- o Call-Off Schedule 20 (Call-Off Specification)

4 CCS Core Terms (version 3.0.6)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

Not Applicable.

CALL-OFF START DATE: 22nd March 2023

CALL-OFF EXPIRY DATE: 21st March 2024

CALL-OFF INITIAL PERIOD: 12 months

CALL-OFF OPTIONAL EXTENSION 12 months + 12 months
PERIOD:

CALL-OFF DELIVERABLES

REDACTED TEXT under FOIA Section 43, Commercial Interests Slack Workspace upgrade to "Business+" for 12 months, fixed price equivalent to **REDACTED TEXT under FOIA Section 43, Commercial Interests** using the workspace during the contract period.

Business+ will enable the following features:

- Send unlimited messages
- Unlimited message archive
- Group video and voice calls with screen sharing
- Organise channels, messages and apps into custom, collapsible sections
- Flexible alternatives to meetings (Huddles, Clips)
- Slack Connect
- Unlimited apps
- Create no-code workflows
- Build custom apps
- Centralised view of all channels
- Admin analytics
- Message activity
- 24/7 support with fast turnaround times
- 99.99% guaranteed uptime SLA
- Partner dedicated with Customer Success Team
- Two-factor authentication

- Session duration
- User and group provisioning
- SAML-based single sign-on
- App & integration management
- Global retention policies
- Data exports—public channels only
- Data exports—all channels & conversations
- Data residency

Further details can be found in Call-Off Schedule 20 (Specification).

DATES FOR DELIVERY OF THE DELIVERABLES

Delivery of the deliverables will commence upon the start date of this contract.

TESTING OF DELIVERABLES

None

WARRANTY PERIOD

The warranty period for the purposes of Clause 3.1.2 of the Core Terms shall be 90 days.

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is
£175,443.04

CALL-OFF CHARGES

Total contract charges will be £175,443.04 for the 1 year period of this contract, summarised below.

REDACTED TEXT under FOIA Section 43, Commercial Interests

The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of a Specific Change in Law or Benchmarking using Call-Off Schedule 16 (Benchmarking) where this is used.

REIMBURSABLE EXPENSES

None

PAYMENT METHOD

Payment by BACS.

BUYER'S INVOICE ADDRESS:

REDACTED TEXT under FOIA Section 40, Personal Information

BUYER'S AUTHORISED REPRESENTATIVE

REDACTED TEXT under FOIA Section 40, Personal Information

BUYER'S SECURITY POLICY

Appended at Call-Off Schedule 9.

SUPPLIER'S AUTHORISED REPRESENTATIVE

REDACTED TEXT under FOIA Section 40, Personal Information

SUPPLIER'S CONTRACT MANAGER

REDACTED TEXT under FOIA Section 40, Personal Information

SUPPLIER'S DATA PROTECTION OFFICER

REDACTED TEXT under FOIA Section 40, Personal Information

PROGRESS REPORT FREQUENCY

None

PROGRESS MEETING FREQUENCY

None

KEY STAFF

REDACTED TEXT under FOIA Section 40, Personal Information

KEY SUBCONTRACTOR(S)

Slack Technologies Limited

REDACTED TEXT under FOIA Section 40, Personal Information

Refer to Joint Schedule 6 (Key Subcontractors).

SERVICE CREDITS

Not applicable

ADDITIONAL INSURANCES

Not applicable

GUARANTEE

Not applicable

For and on behalf of the Supplier:

Signature: **REDACTED TEXT under FOIA Section 40, Personal Information**

Name: **REDACTED TEXT under FOIA Section 40, Personal Information**

Role: **REDACTED TEXT under FOIA Section 40, Personal Information**

Date: 28-03-23

For and on behalf of Buyer:

Signature: **REDACTED TEXT under FOIA Section 40, Personal Information**

Name: **REDACTED TEXT under FOIA Section 40, Personal Information**

Role: **REDACTED TEXT under FOIA Section 40, Personal Information**

Date: 28/03/2023

