

Services - 298715-2019

27/06/2019 S122 -- Services -- Contract award notice -- Competitive dialogue

I. II. IV. V. VI.

United Kingdom–Norwich: Health and social work services

2019/S 122–298715

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

Norfolk County Council
Floor 3, County Hall, Martineau Lane
Norwich
NR1 2DH
United Kingdom

Contact person: Joan Murray
E-mail: sourcingteam@norfolk.gov.uk
NUTS code: UK

Internet address(es):

Main address: www.norfolk.gov.uk
Address of the buyer profile: <https://intendhost.co.uk/norfolkcc.aspx/Home>

I.2) Information about joint procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Early Childhood and Family Service
Reference number: NCCT41677

II.1.2) Main CPV code

85000000

II.1.3) Type of contract

Services

II.1.4) Short description:

Norfolk County Council has awarded a contract for a new service which will work with families who have children aged 0–5 years and who need extra help to cope with the demands of family life:

- supporting them to help their children achieve their developmental milestones,
- preventing more children from experiencing neglect or emotional harm,
- increasing their social mobility.

This will be a county wide service.

II.1.6) Information about lots

This contract is divided into lots: no

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: 65 000 000.00 GBP

II.2) Description

II.2.1) Title:

II.2.2) Additional CPV code(s)

II.2.3) Place of performance

NUTS code: UKH16

NUTS code: UKH17

NUTS code: UKH15

II.2.4) Description of the procurement:

Norfolk County Council has awarded a contract for a new county-wide service which will work with families who have children aged 0–5 years and who need extra help to cope with the demands of family life:

- supporting them to help their children achieve their developmental milestones,
- preventing more child children from experiencing neglect or emotional harm,
- increasing their social mobility.

II.2.5) Award criteria

Quality criterion – Name: Delivery model / Weighting: 35 %

Quality criterion – Name: Service delivery / Weighting: 20 %

Quality criterion – Name: Mobilisation of new service / Weighting: 10 %

Quality criterion – Name: On-going service development / Weighting: 5 %

Quality criterion – Name: Givernance, management and supervision / Weighting: 5 %

Quality criterion – Name: Workforce retention and operation resilience / Weighting: 5 %

Cost criterion – Name: Financial model / Weighting: 20 %

II.2.11) Information about options

Options: no

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

The value given includes all contract extensions.

Section IV: Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement:
no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: 2018/S 226-517484

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Contract No: NCCT41677

Lot No: 1

Title:

Early Childhood and Family Service

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

29/04/2019

V.2.2) **Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States:
0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Action for Children

WD18 8AG

Watford

United Kingdom

NUTS code: UKH23

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 65 000 000.00 GBP

Total value of the contract/lot: 65 000 000.00 GBP

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

This procurement will be managed electronically via the Council's e-procurement system. To participate in this procurement, applicants must first be registered on the system at <https://in-tendhost.co.uk/norfolkcc>. Full instructions for registration and use of the system can be found at <https://in-tendhost/norfolkcc/asp/BuyerProfiles>. The children's service committee is due to meet on 22.1.2019 to agree the locations and budget for this new service. This information will be shared with bidders prior to submission of their outline proposal. The dialogue sessions will be used to work with bidders to develop their solutions.

VI.4) Procedures for review

VI.4.1) Review body

Norfolk County Council
Norwich
United Kingdom

VI.4.2) Body responsible for mediation procedures

Norfolk County Council
Norwich
United Kingdom

VI.4.3) Review procedure

VI.4.4) Service from which information about the review procedure may be obtained

Norfolk County Council
Norwich
United Kingdom

VI.5) Date of dispatch of this notice:

24/06/2019