**Public Convenience Cleaning “Early Engagement “: Request for Information**

Winchester City Council (WCC) aspires to enhance its public conveniences and the customer experience; a critical element of this is to maintain high standards of sanitisation and cleanliness during their operational hours. The council seeks to update and inform any specification issued as part of any future procurement process (to be carried out in accordance with PCR 2015 or other legislation). Please see attached overview of the current facilities and specification.

Winchester City Council welcomes comments and information from suppliers on the following areas:

1. How can the levels of cleanliness best be maintained during the hours of operation?
2. What technology is available to support the level of cleanliness and the completion of scheduled cleaning (please note that refurbishing public convenience sanitaryware / estate is not possible for financial reasons)?
3. Please provide indicative pricing for an annual service which would allow high levels of cleanliness in the facilities and incorporation of technology?
4. Please describe what systems are available to allow the customer and service provider to monitor (and record) the status of cleaning activities and the resolution of on-going issues.
5. How can organisations best maintain standards following “abuse of the facilities” and a subsequent urgent cleaning request?
6. The council seeks to become “greener faster”, what measures could be put in place to help achieve this (including low/zero emission vehicles, cleaning materials)?

The council would be grateful for any comments and observations on the above questions to be sent to the procurement@winchester.gov.uk by 14th May 2024.

*Please note this is not a call for competition, and WCC reserve the right to explore alternative routes to market and solutions at its discretion.*

Many thanks for your assistance.

**Procurement Team, Winchester City Council**