

### Mission Information Exploitation (MIX) Service Executive

# Imagery and Geospatial Systems (IMaGE) Delivery Team

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## PICASSO Future IT Service Management (F-ITSM)



## Prior Information Notice (PIN)

**Title:** Ministry of Defence (MOD) Industry Day for the procurement of Service Management for PICASSO (SM4P) Services (formerly F-ITSM)

**Short Description**

The PICASSO programme within the Ministry of Defence (MOD) develops and sustains the United Kingdom’s (UK) national Geospatial Intelligence (GEOINT) Information Communication Technology (ICT) capabilities which includes access to ally and partner collected imagery and associated geospatial data; provision of platform-agnostic exploitation systems for sovereign GEOINT collection and the production of maps, air charts and other foundation geospatial information.

The PICASSO family of capabilities is sustained through a variety of IT Service Management (ITSM) arrangements which are not currently aligned, nor easily scalable. There is opportunity to consolidate ITSM arrangements across the PICASSO programme to provide a more efficient service:

* that is more responsive to changes in operational need and technical opportunity;
* that aligns with and enables the use of Defence Digital Operational Service Management (OSM) where appropriate;
* that is more cost-effective; and
* that is contractually easier to manage.

The incumbent contract delivering existing ITSM services is due to expire in October 2025 and the MOD will be going to market for a new contract to ensure ongoing service continuity from this date.

This opportunity follows the initial Future-ITSM (F-ITSM) early market engagement event in March 2023.

**Description of the procurement**

The MOD will be procuring this new ITSM Contract under the Competitive Negotiated Procedure under Defence and Security Public Contracts Regulations (DSPCR).

Following an early market engagement event in March 2023, the MOD will be holding a further industry day on the 19th April 2024 to provide further detail on the scope, ambitions, requirements, timeline and commercial considerations to inform suppliers responding to the subsequent Dynamic Pre-Qualification Questionnaire (DPQQ). During the event suppliers will have the opportunity to be briefed by the programme and senior management team and find out more about the SM4P capability and commercial construct.

Suppliers interested in attending the 19th April 2024 industry day are invited to register their attendance via this link [https://www.techuk.org/what-we-deliver/events/](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.techuk.org%2Fwhat-we-deliver%2Fevents%2Fministry-of-defence-industry-day-for-the-procurement-of-service-management-for-picasso-sm4p-services-formerly-f-itsm&data=05%7C02%7CAdnahn.Qureshi104%40mod.gov.uk%7C1eeb4993023b4e06d50d08dc23e6a8f8%7Cbe7760ed5953484bae95d0a16dfa09e5%7C0%7C0%7C638424720912543522%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=8B9iGu6BzL5NYjb12KsQd7LWU10sMKhUIWMXZ5DlGus%3D&reserved=0)[ministry-of-defence-industry-day-for-the-procurement-of-service-management-for-picasso-sm4p-services-formerly-f-itsm](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.techuk.org%2Fwhat-we-deliver%2Fevents%2Fministry-of-defence-industry-day-for-the-procurement-of-service-management-for-picasso-sm4p-services-formerly-f-itsm&data=05%7C02%7CAdnahn.Qureshi104%40mod.gov.uk%7C1eeb4993023b4e06d50d08dc23e6a8f8%7Cbe7760ed5953484bae95d0a16dfa09e5%7C0%7C0%7C638424720912554437%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=ZSIrn%2FqL%2FJ7SDmco69Cak1FW7cMJX2lPncxOBVMXZqs%3D&reserved=0)no later than Tuesday 16th April 2024.This will be an in-person event only. techUK will be assisting the MOD in running this event and the link provides further information regarding location, time, agenda, number of delegates allowed and further contact details regarding the industry day.

Suppliers should note:

* Following DPQQ submission and evaluation, the MOD will down-select a number of suppliers (minimum three) to go forward to Invitation to Negotiate (ITN) stage;
* This PIN indicates the intent to start contracting from March 2025 which represents the commencement of any transition period;
* The contract will be for three (3) years with up to an option of up to a further twelve (12) months, to a maximum of four (4) years; and
* This PIN is to alert the market to this potential future requirement and is not a formal request for Expressions of Interest (EOI). A Contract Notice and DPQQ will be issued in due course to request EOIs which shall reference this PIN.

**Estimated Date of Publication of Contract Notice**

March 2025

**Additional Information**

PICASSO directly enables the production of GEOINT that is critical to Government decision-making and to commanders and military forces’ ability to understand, plan, navigate and target. PICASSO currently consists of c70 systems and services, plus associated in-flight change projects, grouped in major themes as sub-programmes reflecting that, while the projects are connected through GEOINT, each delivers different capability for Defence.

The scope of this procurement forms part of the future of the PICASSO Programme, which is part of UK Strategic Command Information and Cyber Portfolio, which aims to maintain and develop the UK National Centre for Geospatial Intelligence (NCGI) GEOINT capability for processing and delivery of GEOINT to national, strategic and tactical decision makers. It provides NCGI with the capability to deliver GEOINT, Geospatial Information (GEOINF) and services to Defence, including deployed forces, Partners Across Government (PAGs) and international partners in order to support the achievement of national North Atlantic Treaty Organisation (NATO) doctrine and Five Eye (5E) objectives.

The PICASSO family of capabilities is underpinned by a range of bespoke systems and architectures, spanning every security classification. Storage is at multiple petabyte scale, while many live services are provided through a mix of Commercial off-the-shelf (COTS), Government off-the-shelf (GOTS), Military of-the-shelf (MOTS) and bespoke applications.