# Call-Off Schedule 13 (Implementation Plan and Testing)

## **Part A - Implementation**

#### 1. Definitions

1.1 In this Schedule, the following words shall have the following meanings and they shall supplement Joint Schedule 1 (Definitions):

"Delay"	<ul> <li>a) a delay in the Achievement of a Milestone by its Milestone Date; or</li> </ul>
	<ul> <li>b) a delay in the design, development, testing or implementation of a Deliverable by the relevant date set out in the Implementation Plan;</li> </ul>
"Deliverable Item"	an item or feature in the supply of the Deliverables delivered or to be delivered by the Supplier at or before a Milestone Date listed in the Implementation Plan;
"Milestone Payment"	a payment identified in the Implementation Plan to be made following the issue of a Satisfaction Certificate in respect of Achievement of the relevant Milestone;
Implementation Period"	has the meaning given to it in Paragraph 7.1;

#### 2. Agreeing and following the Implementation Plan

A draft of the Implementation Plan is set out in the Annex to this Schedule. The Supplier shall provide a further draft Implementation PLAN 5 DAYS AFTER THE CALL-OFF CONTRACT Start Date.

2.1 The draft Implementation Plan:

must contain information at the level of detail necessary to manage the implementation stage effectively and as the Buyer may otherwise require; and

it shall take account of all dependencies known to, or which should reasonably be known to, the Supplier.

Following receipt of the draft Implementation Plan from the Supplier, the Parties shall use reasonable endeavours to agree the contents of the Implementation Plan. If the Parties are unable to agree the contents of the Implementation Plan within twenty (20) Working Days of its submission, then such Dispute shall be resolved in accordance with the Dispute Resolution Procedure.

- The Supplier shall provide each of the Deliverable Items identified in the Implementation Plan by the date assigned to that Deliverable Item in the Implementation Plan so as to ensure that each Milestone identified in the Implementation Plan is Achieved on or before its Milestone Date.
- The Supplier shall monitor its performance against the Implementation Plan and Milestones (if any) and report to the Buyer on such performance.

#### 3. Reviewing and changing the Implementation Plan

- the Supplier shall keep the Implementation Plan under review in accordance with the Buyer's instructions and ensure that it is updated on a regular basis.
- 3.1 The Buyer shall have the right to require the Supplier to include any reasonable changes or provisions in each version of the Implementation Plan.
- 3.2 Changes to any Milestones, Milestone Payments and Delay Payments shall only be made in accordance with the Variation Procedure.
- 3.3 Failure of the Supplier to comply with the Implementation Plan such that Achievement of a Milestone is Delayed shall be a material Default.

#### 4. Security requirements before the Start Date

- 4.1 The Supplier shall note that it is incumbent upon them to understand the lead-in period for security clearances and ensure that all Supplier Staff have the necessary security clearance in place before the Call-Off Start Date. The Supplier shall ensure that this is reflected in their Implementation Plans.
- 4.2 The Supplier shall ensure that all Supplier Staff and Subcontractors do not access the Buyer's IT systems, or any IT systems linked to the Buyer, unless they have satisfied the Buyer's security requirements.
- 4.3 The Supplier shall be responsible for providing all necessary information to the Buyer to facilitate security clearances for Supplier Staff and Subcontractors in accordance with the Buyer's requirements.
- 4.4 The Supplier shall provide the names of all Supplier Staff and Subcontractors and inform the Buyer of any alterations and additions as they take place throughout the Call-Off Contract.
- 4.5 The Supplier shall ensure that all Supplier Staff and Subcontractors requiring access to the Buyer Premises have the appropriate security clearance. It is the Supplier's responsibility to establish whether or not the level of clearance will be sufficient for access. Unless prior approval has been received from the Buyer, the Supplier shall be

responsible for meeting the costs associated with the provision of security cleared escort services.

4.6 If a property requires Supplier Staff or Subcontractors to be accompanied by the Buyer's Authorised Representative, the Buyer must be given reasonable notice of such a requirement, except in the case of emergency access.

#### 5. What to do if there is a Delay

5.1 If the Supplier becomes aware that there is, or there is reasonably likely to be, a Delay under this Contract it shall:

notify the Buyer as soon as practically possible and no later than within two (2) Working Days from becoming aware of the Delay or anticipated Delay;

include in its notification an explanation of the actual or anticipated impact of the Delay;

comply with the Buyer's instructions in order to address the impact of the Delay or anticipated Delay; and

use all reasonable endeavours to eliminate or mitigate the consequences of any Delay or anticipated Delay.

### **Annex 1: Implementation Plan**

The Implementation Plan is set out below and the Milestones to be Achieved are identified below:

Milestone	Deliverable Items	Duration	Milestone Date	Buyer Responsibilities	
1	Site Surveys	29 March – 12 April 2024	29 March – 19 April 2024	To provide contact and address details for locations of site surveys to be conducted	
2	Charge point Installation	29 March – 19 May 2024	29 March – 19 May 2024	To provide contact and address details for the installation of charge points	
The Milestones will be Achieved in accordance with this Call-Off Schedule 13: (Implementation Plan and Testing)					

Call-Off Schedule 13: (Implementation Plan and Testing) Call-Off Ref: Crown Copyright 2018