

Clarification Questions & Answers 24/04/2019

ID	Supplier Clarification Question	MCA Response
1	<p>RM Software - Instructions for Submission of Tenders (final).docx</p> <p>Paragraph 26 which refers to questions 1 to 14 (with two different questions 4s) but there are no numbered questions 1-14 anywhere in your ITT documents. There are 14 bullet points in your document:</p> <p>RM Software - Specification.pdf so, are these un-numbered 14 bullet points meant to be referenced by the question numbers 1-14?</p>	<p>The Instructions for Submission of Tenders document has been amended to correct the numbering issues.</p>
2	<p>RM Software - Instructions for Submission of Tenders (final).docx</p> <p>Paragraph 26 which refers to questions 1 to 4 and separately to questions 4 to 14. But there are two different questions 4s. Which is the correct question 4?</p>	<p>The Instructions for Submission of Tenders document has been amended to correct the numbering issues.</p>
3	<p>RM Software - Instructions for Submission of Tenders (final).docx</p> <p>Paragraph 39 containing the link:</p>	<p>Link in the document has been amended</p>

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	<p>https://www.ncsc.gov.uk/guidance/security-design-principles-digital-services-main</p> <p>which is invalid. What is the correct URL?</p>	
4	<p>RM Software - Instructions for Submission of Tenders (final).docx</p> <p>Paragraph 39 containing the link:</p> <p>https://www.ncsc.gov.uk/guidance/serving-web-content-architectural-pattern-10 which is invalid - its contents have been superseded. What is the correct URL?</p>	Reference removed from the Instructions for Submission of Tenders pending an update from the MCA Information Assurance Branch
5	<p>5. Over which external networks does MCA want the RM tool SaaS service to be delivered?</p> <p>a) PSN? - if so, which PSN - PSN A or P?</p> <p>b) Public Internet?</p> <p>c) Other - please specify</p>	Public internet with a secure logon
6	<p>What will be the highest security classification of the information that you anticipate being stored in the RM tool?</p>	Unclassified

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7	If you expect the security classification of information in the RM Tool to be OFFICIAL - SENSITIVE or higher, does the MCA have access to CLAS consultant(s) to provide the necessary Authority to Operate (ATO) for the RM tool and, if not, how does the MCA expect to get the ATO needed for the RM tool?	see above response
8	Does the MCA expect to allow external third parties to have access to the RM tool and to the information inside the RM tool? If so, how will the MCA provide such external third parties with network connections to the RM tool that are no less secure than the network by which the MCA itself gets access to the RM tool (for example if the MCA is connected to PSN, will the MCA provide PSN connectivity for its third parties)? -	No
9	Does the MCA have an existing tenancy with any PaaS or IaaS providers (sometimes simply called 'hosting companies')?	MCA Currently use Azure based in UK data centres
10	Does the MCA have any preference for, or specific objections to, any characteristics of PaaS/IaaS companies? For example, does the MCA require UK sovereign providers? Does the MCA require data to be stored in the UK?	MCA prefer hosting to be held within UK data centres or Europe. Other countries would be risk assessed by exception.

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11	Does the MCA have any preferences for any particular hosting company for other business reasons, such as commonality with any of the MCA's principal partners or suppliers?	If the solution is fully supported and managed, no.
12	<p>What is the MCA's position with respect to the US Cloud Act and the nature of the data that the MCA proposes to store in the RM tool?</p> <p>Does the MCA envisage any possibility of storing data in the RM tool that could be regarded as sensitive by any US Federal authority? Will the MCA indemnify the RM tool provider and the hosting company against any costs that may be incurred should the RM tool use a hosting company that is US owned and a US Federal Agency demands access to data within the RM tool?</p>	The MCA would not wish its data to be stored in US data centres.