|  |  |
| --- | --- |
| **FRAMEWORK AGREEMENT**  **NO: QC0001** | **ROUTE AGREEMENT**  **NO: QC85103** |
|  |  |
|  | **ROUTE: 14/N14** |

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and

Conditions

Schedule ID – Minimum Performance Standards

|  |  |
| --- | --- |
| **FRAMEWORK AGREEMENT**  **NO: QC0001** | **ROUTE AGREEMENT**  **NO: QC85103** |
|  |  |
|  | **ROUTE: 14/N14** |

**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 1 – ROUTE REQUIREMENTS**

**1. Terminal Points**

Route number 14/N14 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

1. **Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight.  If a driver is certain no passengers wish to board or alight, they may continue.  If the driver is in any doubt, they must stop.

**3.** **Garage Address**

The operation of this route will be managed from the Operator’s garage as detailed below:

Garage Address: Putney Garage (AF)

Chelverton Road

London

SW15 1RN

**4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

`

|  |  |
| --- | --- |
| **FRAMEWORK AGREEMENT**  **NO: QC0001** | **ROUTE AGREEMENT**  **NO: QC85103** |
|  |  |
|  | **ROUTE: 14/N14** |

**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

As detailed on the attached Public Timetable.

**LONDON BUSES - ROUTE DESCRIPTION**

**ROUTE 14/N14: Putney Heath, Green Man - Russell Square**

**Date of Structural Change:** 18 November 2023.

**Date of Service Change:** 18 November 2023.

**Reason for Issue:** New Contract.

**STREETS TRAVERSED**

**Towards Russell Square:** Putney Heath, Putney Hill, Putney High Street, Putney

Bridge, Putney Bridge Approach, Fulham High Street, Fulham Road, Fulham

Broadway, Fulham Road, Sydney Place, Onslow Square, Cromwell Place, Cromwell

Road, Cromwell Gardens, Thurloe Place, Brompton Road, Knightsbridge, Hyde Park

Corner, Piccadilly, Piccadilly Circus, Shaftesbury Avenue, Charing Cross Road,

Tottenham Court Road, Great Russell Street, Montague Street, Russell Square

**Towards Putney Heath, Green Man:** Russell Square, Bedford Place, Great Russell

Street, Bloomsbury Street, Shaftesbury Avenue, St Giles High Street, Denmark Street, Charing Cross Road, Shaftesbury Avenue, Piccadilly Circus Contra-Flow Bus Lane, Piccadilly, Duke of Wellington Place, Grosvenor Place, Knightsbridge, Brompton Road, Thurloe Place, Onslow Square, Sydney Place, Fulham Road, Fulham Broadway, Fulham Road, Fulham High Street, Putney Bridge Approach, Putney Bridge, Putney High Street, Putney Hill, Putney Heath, Bus Standing Area

**AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

**Putney Heath, Green Man**

Private stand for 7 buses in marked bays in Putney Heath Bus Parking Area opposite the Green Man public house.

Buses proceed from Bus Standing Area to stand, departing via Bus Standing Area to

Putney Heath.

Set down in Putney Heath Green Man Stand, at Alighting Point (BP4991 - Putney

Heath / Green Man) and pick up in Putney Heath, at Stop L (BP4691 - Putney Heath /Green Man).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than two buses to be scheduled to

stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Putney Heath.

OTHER INFORMATION: Council toilet facilities available 24 hours a day.

**Putney Bus Garage (from Russell Square)**

Private stand in Go-Ahead's Putney Bus Garage.

From Putney Heath, Green Man

Buses proceed from Putney High Street to stand, departing via Putney Bus Garage,

Chelverton Road to Putney High Street.

Set down in Putney High Street - A219, at stop B (4864 - Putney Station) and pick up

in Putney High Street - A219, at stop E (34752 - Putney Station).

From RUSSELL SQUARE

Buses proceed from Putney High Street to stand, departing via Putney Bus Garage,

Chelverton Road to Putney High Street.

Set down in Putney High Street - A219, at stop L (11144 - Putney Exchange) and pick up in Putney High Street - A219, at stop M (11143 - Putney Exchange).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Putney Station.

**Putney Bridge Station (from Russell Square)**

Buses proceed from Fulham High Street, Putney Bridge Approach, Station Approach, Ranelagh Gardens, Fulham High Street, Gonville Street, Putney Bridge Approach departing to Fulham High Street.

Set down in Fulham High Street, at Alighting Point (BP286 - Fulham High Street / New Kings Road) and pick up in Fulham High Street, at Stop FJ (8872 - Fulham High Street).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Putney Bridge.

**Fulham Broadway, Vanston Place (from Russell Square)**

Public stand for one bus forward of bus stop E on north side of Fulham Broadway,

commencing outside Caffe Nero.

Buses proceed from Fulham Road, Fulham Broadway, Fulham Road, Fulham High

Street, Fulham Road, Fulham Broadway to stand, departing via Fulham Broadway to

Fulham Road.

Set down in Fulham Road, at Stop M (1455 - Fulham Broadway Station) and pick up in Fulham Road, at Stop L (1453 - Fulham Broadway Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Fulham Broadway.

**South Kensington Station (from Russell Square)**

From Putney Heath, Green Man

Buses proceed from Cromwell Place, Cromwell Road, Cromwell Gardens departing to Thurloe Place.

Set down in Cromwell Place, at stop E (16870 - South Kensington Station) and pick up in Cromwell Place, at stop T (BP5352 - South Kensington Station).

From RUSSELL SQUARE

Buses proceed from Thurloe Place, Old Brompton Road, Queen's Gate, Stanhope

Gardens, Harrington Road departing to Cromwell Place.

Set down in Cromwell Place, at stop T (BP5352 - South Kensington Station) and pick

up in Cromwell Place, at stop E (16870 - South Kensington Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: South Kensington.

**Hyde Park Corner, Achilles Way (from Putney Heath, Green Man)**

Public stand for two buses on the south side (offside) of Achilles Way, commencing 18 metres west of the southbound carriageway of Park Lane and extending 20 metres west.

Buses proceed from Knightsbridge, Hyde Park Corner, Park Lane, Achilles Way to

stand, departing via Achilles Way, Park Lane, Hyde Park Corner, Duke of Wellington

Place, Grosvenor Place to Knightsbridge.

Set down in Knightsbridge, at Stop T (96 - Hyde Park Corner Station) and pick up in

Knightsbridge, at Stop N (4906 - Hyde Park Corner Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Hyde Park Corner.

**Green Park Station (from Putney Heath, Green Man)**

Buses proceed from Piccadilly, departing to Piccadilly.

Set down in Piccadilly, at Stop D (989 - Old Park Lane / Hard Rock Cafe) and pick up in Piccadilly, at Stop PE (15192 - Green Park Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Green Park.

**Piccadilly Circus, Waterloo Place (from Putney Heath, Green Man)**

Public stand for two buses on west side of Waterloo Place, commencing 9 metres

south of lamp standard No.3 and extending 25 metres south.

Buses proceed from Piccadilly, Piccadilly Circus, Haymarket, Pall Mall, Waterloo Place to stand, departing via Regent Street St.james, Regent Street to Piccadilly.

Set down in Piccadilly, at Stop B (37122 - Piccadilly Circus) and pick up in Piccadilly, at Stop S (34716 - Piccadilly Circus).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Piccadilly Circus.

**Tottenham Court Road (from Putney Heath, Green Man)**

Buses proceed from Charing Cross Road, Tottenham Court Road departing to Great

Russell Street.

Set down in Charing Cross Road, at stop A (29684 - Denmark Street) and pick up in

Great Russell Street, at stop B (37671 - British Museum).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Cambridge Circus, Charing Cross Road.

**Russell Square, North Side**

Public stand for three buses on north side of Russell Square, commencing 25 metres

west of Bedford Way and extending 55 metres westwards.

Buses proceed from Russell Square to stand, departing to Russell Square.

Set down in Russell Square, E (33925 - Russell Square) and pick up in Russell

Square, E (33925 - Russell Square).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 14 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Russell Square

|  |  |
| --- | --- |
| **FRAMEWORK AGREEMENT**  **NO: QC0001** | **ROUTE AGREEMENT**  **NO: QC85103** |
|  |  |
|  | **ROUTE: 14/N14** |

**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Working Timetable** | | | **Number of Vehicles In Service** | | | | **Daily Scheduled In Service Miles** | **Number of Days** | **Scheduled in Service Mileage** |
|  | Reference  No. | Effective Date | Vehicle  Type\*\* | AM  PVR | Midday  PVR | PM  PVR | Evening PVR | Per Day | Days | Days |
| Mondays to Fridays | 14-63015-LG-MF-1 | 20/11/23 | A/B | 19 | 20 | 21 | 11 | 1,574.98 | 250 | 393,745.00 |
| Saturdays & Good Friday | 14-63015-LG-Sa-1 | 18/11/23 | A/B | N/A | 20 | N/A | 12 | 1,545.44 | 56 | 86,544.64 |
| Sundays & Public Holidays \* | 14-63015-LG-Su-1 | 19/11/23 | A/B | N/A | 16 | N/A | 10 | 1,359.60 | 58 | 78,856.80 |
|  |  |  |  |  |  |  |  | **Total Scheduled in Service Mileage** | **364** | **559,146.44** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Working Timetable** | | | **Number of Vehicles In Service** | **Nightly Scheduled In Service Miles** | **Number of Nights** | **Scheduled in Service Mileage** |
|  | Reference No. | Effective Date | Vehicle  Type\*\* | Evening PVR | Per Night | Nights | Nights |
| Sun – Thurs pm /  Mon – Fri am # | N14-63015-LG-MTNt-1 | 20/11/2023 | A/B | 7 | 312.06 | 259 | 80,823.54 |
| Fri pm / Sat am | N14-63015-LG-FrNt-1 | 18/11/2023 | A/B | 9 | 312.06 | 52 | 16,227.12 |
| Sat pm / Sun am | N14-63015-LG-SaNt-1 | 19/11/2023 | A/B | 9 | 312.06 | 52 | 16,227.12 |
|  |  |  |  |  | **Total nightly** | **363** | **113,277.78** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  | **Total Scheduled In Service Mileage**  **(daily + nightly)** | **672,424.22** |

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

|  |  |
| --- | --- |
| **FRAMEWORK AGREEMENT**  **NO: QC0001** | **ROUTE AGREEMENT**  **NO: QC85103** |
|  |  |
|  | **ROUTE: 14/N14** |

**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM**

**ANNEX B TERMS AND CONDITIONS**

|  |  |  |  |
| --- | --- | --- | --- |
| 1. | Early Termination Date  (clause 27.9) | 19 November 2027 | |
| 2. | Sponsored Route  (clause 27.10) | No | |
| 3. | Multiple Termination  Clause 27.11 to apply?  The following agreements will be subject to multiple termination: | Yes  QC85103 – Route 14/N14  QC85104 – Route 74/N74 | |
| 4. | Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes | |
| 5. | Incentive Provisions – Do the Incentive Provisions apply? (clause 46)  \* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:  “46. INCENTIVE PROVISIONS   * 1. The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.   2. The following Contract Extension Criteria provisions shall not apply to this Route Agreement:   46.3.1 clause 2 and clause 44.2; and  46.3.2 Schedule IX in its entirety.  All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.” | Yes\* | |
| 6. | Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. | | 2 |
| 7. | Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service. | | |
| 8. | Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 14/N14. | | |
| 9. | Contract Price Adjustment – applied from Tranche 730 onwards:  Paragraph 9.2.2 is deleted and replaced by the following:  The percentage price adjustment (R) is a 12-month rolling average given by: -  Where:   |  |  |  | | --- | --- | --- | | W | = | 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index. | | Pi+1 | = | The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS). | | Pi+13 | = | The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS). | |  |  |  | |  |  | For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable. | | | |

|  |  |
| --- | --- |
| **FRAMEWORK AGREEMENT**  **NO: QC0001** | **ROUTE AGREEMENT**  **NO: QC85103** |
|  |  |
|  | **ROUTE: 14/N14** |

**SCHEDULE ID**

**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

|  |  |
| --- | --- |
| Minimum Operated Mileage Standard | 98% |
| Route Categorisation | Route 14: High Frequency Route  Route N14: Low Frequency Route |
| Initial Minimum Performance Standard  (6 January 2024 to 13 September 2024) | Route 14: EWT = 1.15 minutes  Route N14: 88.3% “On Time” |
| Minimum Performance Standard | Route 14: EWT = 1.20 minutes  Route N14: 88.0% “On Time” |
| Method of monitoring QSI Performance | Full iBus |
| QSI Coverage Locations | See attached list of Full iBus QSI Locations |
| QSI Threshold | Not Applicable |

|  |  |
| --- | --- |
| **FRAMEWORK AGREEMENT**  **NO: QC0001** | **ROUTE AGREEMENT**  **NO: QC85103** |
|  |  |
|  | **ROUTE: 14/N14** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  |  |  | |
|  |  |  |  |  |
|  | **SCHEDULE ID - ATTACHMENT** | | | |
|  |  |  |  |  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **OUT DIRECTION** | |  | **BACK DIRECTION** | |
|  |  |  |  |  |
| **Timing Point Code** | **Stop Name** |  | **Timing Point Code** | **Stop Name** |
|  |  |  |  |  |
| PHTHGM | Putney Heath / Green Man |  | RSSQNS | Russell Square |
|  |  |  |  |  |
| PUTBGS | Putney Bridge |  | TCTRSG | Tottenham Court Road Station |
|  |  |  |  |  |
| FULHBY | Fulham Broadway Station |  | PCIRPC | Piccadilly Circus |
|  |  |  |  |  |
| CHELHP | Chelsea and Westminster Hospital |  | HPCRKB | Hyde Park Corner Station |
|  |  |  |  |  |
| SKENSN | South Kensington Station |  | SKENSN | South Kensington Station |
|  |  |  |  |  |
| HPCRKB | Hyde Park Corner Station |  | CHELHP | Chelsea and Westminster Hospital |
|  |  |  |  |  |
| PCIRPC | Piccadilly Circus |  | FULHBY | Fulham Broadway Station |
|  |  |  |  |  |
|  |  |  | PUTBGS | Putney Bridge |

|  |  |
| --- | --- |
| **FRAMEWORK AGREEMENT**  **NO: QC0001** | **ROUTE AGREEMENT**  **NO: QC85103** |
|  |  |
|  | **ROUTE: 14/N14** |

**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

|  |  |
| --- | --- |
| **FRAMEWORK AGREEMENT**  **NO: QC0001** | **ROUTE AGREEMENT**  **NO: QC85103** |
|  |  |
|  | **ROUTE: 14/N14** |

**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

|  |  |  |
| --- | --- | --- |
|  | **Vehicle Type A** | **Vehicle Type B** |
| Chassis Manufacturer and Type | ADL E400H (Hybrid) | Volvo B5LH (Hybrid) |
| Body Manufacturer and Type | ADL E400 MMC | Wrights Gemini 3 |
| Single or Double Deck | Double Deck | Double Deck |
| Upper Deck Air Cooling System | Yes | Yes |
| Minimum Seating Capacity | 66 + 1 Wheelchair space | 63 + 1 Wheelchair space |
| Maximum Standing Capacity | 24 | 29 |
| Maximum Length | 10,400mm | 10,600mm |
| Maximum Width | 2,550mm | 2,550mm |
| Number of Doors | Two | Two |
| Year of Manufacture | 2016 | 2016 |
| Engine Type (Including Euro Rating) | Cummins ISBE4 Euro VI | Volvo TD5 Euro VI |

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

|  |  |
| --- | --- |
| **FRAMEWORK AGREEMENT**  **NO: QC0001** | **ROUTE AGREEMENT**  **NO: QC85103** |
|  |  |
|  | **ROUTE: 14/N14** |

**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator’s obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

|  |  |
| --- | --- |
| **FRAMEWORK AGREEMENT**  **NO: QC0001** | **ROUTE AGREEMENT**  **NO: QC85103** |
|  |  |
|  | **ROUTE: 14/N14** |
|  | **VERSION NO: 00** |
|  | **EFFECTIVE DATE: 18 NOVEMBER 2023** |

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

1. Contract Price£7,520,269.00 per annum

Route 14: £6,635,780.00

Route N14: £884,489.00

2. Period Contract Payment £578,482.23

3. Scheduled In Service Mileage 672,424.22 miles p.a

Route 14: 559,146.44 miles p.a

Route N14: 113,277.78 miles p.a

4. Deduction Figure £11.18 per mile

5. Date of Tender 14 March 2023

1. Contract Price Adjustment – The basis upon which the Contract Price

shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.

1. The **Payment Year** commences on the first day of Payment Period 7 (Quarter 3), and ends on the last day of Payment Period 6 (Quarter 2), save where the Initial Payment Year applies.
2. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 6 January 2024 (Payment Period 11, Quarter 4) to 13 September 2024 (Payment Period 6, Quarter 2).