

**Dulwich GP Services Market Engagement Event**  
**Thursday 21 June 2018, 12 – 2pm**  
Room 132A/B/C

**NOTES**

**1.0 Introductions and housekeeping**

Introductions were made by all.

**2.0 Background – NHS Southwark CCG, our population and General Practice**

The Commissioners thanked all for attending and was pleased there was a range of providers who had attended. An overview was given to the background of NHS Southwark Clinical Commissioning Group (CCG), see presentation, the local population that will be covered through this procurement and the GP contracts which would be included.

**3.0 Proposed Model**

The CCG had received previous local engagement on the proposal procurement model. As a result the CCG view is the Extended Primary Care Service (EPCS) contract will be considered separately to the rest of the contract for procurement. If providers have further comments on the proposed model outside the engagement event they were asked to contact the CCG via email with a deadline of 6 July 2018. All engagement will be included in the engagement report. This will be used when the CCG makes the final decision on what model will be procured in July/August. The EPCS will still be relocated in part or full to Dulwich pending patient engagement.

**4.0 Questions and Answers and 5.0 Discussions**

There were a number of questions raised by the providers, see below:

**Q – Does the design of the centre take into account the rise of the population in Dulwich?**

A – Yes the design of the building is based on GLA data which shows population projections to 2035. In the Dulwich area there is not a significant population growth although the balance across age groups will change. There will be more older people and fewer younger patients living in the local area. The net impact shows Dulwich as largely neutral.

It was confirmed there will be a slight population increase in the Peckham and Camberwell area. Dulwich Health Centre will host some of the other services used by people across the whole of south Southwark. The points to be considered by the CCG are: 1) where to draw the practice registration catchment areas 2) what would be an acceptable travel time for patients to access GP services?

**Q – Historically were there more than two practices due to move into the Dulwich Health Centre?**

A – Originally there were two practices, Melbourne Grove Group Practice and Dr Sarma. Dr Sarma retired a few years ago. The CCG has recently reconsidered the opportunities offered by the ending of two APMS contracts over the next year and Hambledon Clinic is also being proposed to relocate.

It is expected that some Hambledon Clinic patients will choose to move to nearer Lambeth practices.

The building was originally sized to accommodate a list of up to 20,000 patients. The services proposed now will include a smaller list and the EPCS service. The building will have 12 consultation rooms, 4 treatment rooms, (both with flexibility to switch functions), 1 counselling room, administration space as well as space for non-face to face clinical work. This has been approved through the national business case sign off process which required detailed justification for the quantum of space.

**Q – Are the other services (including the diagnostics) being separately commissioned?**

A – The CCG want the service access to be integrated for patients however, the majority of the services will not be separately procured as they are currently being provided in other contracts, either as clinic services elsewhere in the community or on hospital sites. When the CCG undertook the engagement work while developing the overall Dulwich service model, the strongest message was to enable services to work in an integrated way. For example, a diabetes patient would be able to be seen for all of the services required within the same building for example eye screening and foot check, potentially in the same appointment slot. Patient records and appointment access will be enabled so services have the capacity to allow patients to schedule appointments on the same day. The rooms will be able to be used by different clinicians and providers.

Part of the preparation work in advance of occupation will be for the CCG to work with the local providers on how the building assist integrated access for patients to different services. There is work happening at South East London level looking at community diagnostic hubs and the CCG will look at how Dulwich can fit into that programme.

**Q – Will there be a main reception downstairs?**

A – Yes it will be staffed by Community Health Partnerships (CHP) and will include signposting to services. There will be other receptions elsewhere in the building as the centre would be too big to have only one. The operational centre management will be through Community Health Partnerships (CHP) which is the head lease-holder. CHP has recently reviewed centre management and have invested in both operational and strategic management in order to improve the service and utilisation. The CCG however sees the role of the GP services provider as being pivotal to the development of integration with other services there.

**Q – What are the core hours for the reception?**

A – This has not been decided as of yet.

**Q – How long would the lease term be? How will the service charge be funded? Would the rent and rates be reimbursed like the GP contract?**

A – The service charge would be funded by the provider through the contract income and the rent and rates would be reimbursed as per the GP core contract funding arrangements.

**Q – Longer leases are normally preferred and the stamp duty implications need to be considered**

This will be considered by Commissioners when making the final procurement decisions.

**Q – In London the same principles apply, without knowing the list size there is a potential risk.**

The merged list size has been estimated to be approximately the same. The CCG recognises that some Hambleton Clinic patients will register nearer their home in the Lambeth area, however the CCG also expects patients to wish to register from their own practices in the Dulwich health centre due to services offered on site with the GP practice. This will be considered by Commissioners when making the final procurement decisions.

**Q – Will there be space in the waiting areas for computers so that patients can access the internet?**

A – The current digital strategy for Dulwich is currently being reviewed, and this can be fed into that process.

**Q – Would attendees be happy to share their organisational contact information?**

A – Under the new GDPR law and regulations, the CCG will write to all attendees to ask for their permission to share their contacts.

**Q – Can the PowerPoint presentation be shared electronically?**

A – Yes they will be emailed to all those who attended and be on the contracts finder page online.

The Commissioners informed the group the patient engagement is still in process which will end on 6 July 2018 and reminded providers to send in any further comments by this date.

## **6.0 Dulwich Building Plans**

The Commissioners introduced the building proposals. On the ground floor there are services where ground floor access is required, for example children's services (access for people with buggies), diagnostics (volume of people having blood tests and access to mobile MRI unit) and renal services. Also on the ground floor there are two group rooms which could be available for community groups out of service delivery hours. On the first floor there is a suite of services where there are multiple opportunities for assisting service integration – general practice, mental health, long term conditions and physiotherapy.

## **7.0 Procurement Process and Draft Timeframe**

ITT will follow in September 2018. The Procurement Lead emphasised to the providers to register now on ProContract: <https://procontract.due-north.com/register>

There are uploaded guides and video tutorials as well as the Helpdesk number for all technical problems – 01670 597136.

It was highlighted by the Procurement Lead to read the documents and to get clarifications on the questions in the early stages. When bids are to be submitted, sufficient time (more than 24 hours) should be allowed in case technical problems arise.

An indicative timetable (subject to operational change) was summarised. The timeline for the procurement, including key milestones will be communicated in due course.

The provisional key dates are:

- Contract Award (January 2019)
- Service Commencement (April 2019)
- Service Move (Spring 2020)

## **8.0 Next steps**

The CCG will take away all of the feedback questions raised from today's event. A copy of the presentation will be posted on Contracts Finder and circulated to all attendees. The ITT publication date will be communicated in advance. A summary will be available from the event.

Meeting Closed.