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**The Provision of Maintenance and Support for the FLIR Star Safire
HD EO System**

Terms and Conditions

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General Conditions

1. General

- a. The defined terms in the Contract shall be as set out in Schedule 1.
- b. The Contractor shall comply with all applicable Legislation, whether specifically referenced in this Contract or not.
- c. The Contractor warrants and represents, that:
 - (1) they have the full capacity and authority to enter into, and to exercise their rights and perform their obligations under, the Contract;
 - (2) from the Effective Date of Contract and for so long as the Contract remains in force it shall give the Authority Notice of any litigation, arbitration (unless expressly prohibited from doing so in accordance with the terms of the arbitration), administrative or adjudication or mediation proceedings before any court, tribunal, arbitrator, administrator or adjudicator or mediator or relevant authority against themselves or a Subcontractor which would adversely affect the Contractor's ability to perform their obligations under the Contract;
 - (3) as at the Effective Date of Contract no proceedings or other steps have been taken and not discharged (nor, to the best of the knowledge of the Contractor, threatened) for the winding-up of the company or dissolution or for the appointment of a receiver, administrative receiver, administrator, liquidator, trustee or similar officer in relation to any of its assets or revenues;
 - (4) for so long as the Contract remains in force they shall give the Authority Notice of any proceedings or other steps that have been taken but not discharged (nor to the best of the knowledge of the Contractor, threatened) for the winding-up of the company or dissolution or for the appointment of a receiver, administrator, liquidator, trustee or similar officer in relation to any of its assets or revenues.
- d. Unless the context otherwise requires:
 - (1) The singular includes the plural and vice versa, and the masculine includes the feminine and vice versa.
 - (2) The words "include", "includes", "including" and "included" are to be construed as if they were immediately followed by the words "without limitation", except where explicitly stated otherwise.
 - (3) The expression "person" means any individual, firm, body corporate, unincorporated association or partnership, government, state or agency of a state or joint venture.
 - (4) References to any statute, enactment, order, regulation, or other similar instrument shall be construed as a reference to the statute, enactment, order, regulation, or instrument as amended, supplemented, replaced or consolidated by any subsequent statute, enactment, order, regulation, or instrument.
 - (5) The heading to any Contract provision shall not affect the interpretation of that provision.
 - (6) Any decision, act or thing which the Authority is required or authorised to take or do under the Contract may be taken or done only by the person (or its nominated deputy)

authorised in Schedule 3 (Contract Data Sheet) to take or do that decision, act, or thing on behalf of the Authority.

(7) Unless excluded within the Conditions of the Contract or required by law, references to submission of documents in writing shall include electronic submission.

2. Duration of Contract

This Contract comes into effect on the Effective Date of Contract and will expire automatically on the date identified in Schedule 3 (Contract Data Sheet) unless it is otherwise terminated in accordance with the provisions of the Contract, or otherwise lawfully terminated.

3. Entire Agreement

This Contract constitutes the entire agreement between the Parties relating to the subject matter of the Contract. The Contract supersedes, and neither Party has relied upon, any prior negotiations, representations and undertakings, whether written or oral, except that this Condition shall not exclude liability in respect of any fraudulent misrepresentation.

4. Governing Law

a. Subject to clause 4.d, the Contract shall be considered as a contract made in England and subject to English Law.

b. Subject to clause 4.d and Condition 40 (Dispute Resolution) and without prejudice to the dispute resolution process set out therein, each Party submits and agrees to the exclusive jurisdiction of the Courts of England to resolve, and the laws of England to govern, any actions, proceedings, controversy or claim of whatever nature arising out of or relating to the Contract or breach thereof.

c. Subject to clause 4.d any dispute arising out of or in connection with the Contract shall be determined within the English jurisdiction and to the exclusion of all other jurisdictions save that other jurisdictions may apply solely for the purpose of giving effect to this Condition and for the enforcement of any judgment, order or award given under English jurisdiction.

d. If the Parties pursuant to the Contract agree that Scots Law should apply then the following amendments shall apply to the Contract:

(1) Clause 4.a, 4.b and 4.c shall be amended to read:

"a. The Contract shall be considered as a contract made in Scotland and subject to Scots Law.

b. Subject to Condition 40 (Dispute Resolution) and without prejudice to the dispute resolution process set out therein, each Party submits and agrees to the exclusive jurisdiction of the Courts of Scotland to resolve, and the laws of Scotland to govern, any actions, proceedings, controversy or claim of whatever nature arising out of or relating to the Contract or breach thereof.

c. Any dispute arising out of or in connection with the Contract shall be determined within the Scottish jurisdiction and to the exclusion of all other jurisdictions save that other jurisdictions may apply solely for the purpose of giving effect to this Condition and for the enforcement of any judgment, order or award given under Scottish jurisdiction."

(2) Clause 40.b shall be amended to read:

"In the event that the dispute or claim is not resolved pursuant to clause 40.a the dispute shall be referred to arbitration. Unless otherwise agreed in writing by the Parties, the arbitration and this clause 40.b shall be governed by the Arbitration (Scotland) Act 2010. The seat of the arbitration shall be Scotland. For the avoidance of doubt, for the purpose of arbitration the tribunal shall have the power to make provisional awards pursuant to Rule 53 of the Scottish Arbitration Rules, as set out in Schedule 1 to the Arbitration (Scotland) Act 2010."

- e. Each Party warrants to each other that entry into the Contract does not, and the performance of the Contract will not, in any way violate or conflict with any provision of law, statute, rule, regulation, judgement, writ, injunction, decree or order applicable to it. Each Party also warrants that the Contract does not conflict with or result in a breach or termination of any provision of, or constitute a default under, any mortgage, contract or other liability, charge or encumbrance upon any of its properties or other assets.
- f. Each Party agrees with each other Party that the provisions of this Condition shall survive any termination of the Contract for any reason whatsoever and shall remain fully enforceable as between the Parties notwithstanding such a termination.
- g. Where the Contractor's place of business is not in England or Wales (or Scotland where the Parties agree pursuant to the Contract that Scots Law should apply), the Contractor irrevocably appoints the solicitors or other persons in England and Wales (or Scotland where the Parties agree pursuant to the Contract that Scots Law should apply) detailed in Schedule 3 (Contract Data Sheet) as their agents to accept on their behalf service of all process and other documents of whatever description to be served on the Contractor in connection with any litigation or arbitration within the English jurisdiction (or Scottish jurisdiction where the Parties agree pursuant to the Contract that Scots Law should apply) arising out of or relating to the Contract or any issue connected therewith.

5. Precedence

- a. If there is any inconsistency between the different provisions of the Contract the inconsistency shall be resolved according to the following descending order of precedence:
- (1) Conditions 1 - 44 (and 45 - 47, if included in the Contract) of the Conditions of the Contract shall be given equal precedence with Schedule 1 (Definitions of Contract) and Schedule 3 (Contract Data Sheet);
 - (2) Schedule 2 (Schedule of Requirements) and Schedule 8 (Acceptance Procedure);
 - (3) the remaining Schedules; and
 - (4) any other documents expressly referred to in the Contract.
- b. If either Party becomes aware of any inconsistency within or between the documents referred to in clause 5.a such Party shall notify the other Party forthwith and the Parties will seek to resolve that inconsistency on the basis of the order of precedence set out in clause 5.a. Where the Parties fail to reach agreement, and if either Party considers the inconsistency to be material to its rights and obligations under the Contract, then the matter will be referred to the dispute resolution procedure in accordance with Condition 40 (Dispute Resolution).

6. Formal Amendments to the Contract

- a. Except as provided in Condition 31 and subject to clause 6.c, the Contract may only be amended by the written agreement of the Parties (or their duly authorised representatives acting on their behalf). Such written agreement shall consist of:
- (1) the Authority Notice of Change under Schedule 4 (Contract Change Control Procedure) (where used) and;
 - (2) the Contractor's unqualified acceptance of the contractual amendments as evidenced by the DEFFORM 10B duly signed by the Contractor.
- b. Where required by the Authority in connection with any such amendment, the Contractor shall (as so required) confirm that any existing Parent Company Guarantee is sufficiently comprehensive so as to cover and support all of the Contractor's liabilities and obligations under and in connection with the Contract (as amended by such amendment) or provide a revised Parent Company Guarantee with such DEFFORM 10B to achieve the same purposes.
- c. Where the Authority wishes to amend the Contract to incorporate any work that is unpriced at the time of amendment:

- (1) if the Contract is not a Qualifying Defence Contract, the Authority shall have the right to settle with the Contractor a price for such work under the terms of DEFCON 643 (SC2) or DEFCON 127. Where DEFCON 643 (SC2) is used, the Contractor shall make all appropriate arrangements with all its Subcontractors affected by the Change or Changes in accordance with clause 5 of DEFCON 643 (SC2); or
- (2) if the Contract is a Qualifying Defence Contract, the Contract Price shall be redetermined on amendment in accordance with the Defence Reform Act 2014 and Single Source Contract Regulations 2014 (each as amended from time to time).

Changes to the Specification

- d. The Specification forms part of the Contract and all Contract Deliverables to be supplied by the Contractor under the Contract shall conform in all respects with the Specification.
- e. The Contractor shall use a configuration control system to control all changes to the Specification. The configuration control system shall be compatible with ISO 9001 (latest published version) or as specified in the Contract.

7. Authority Representatives

- a. Any reference to the Authority in respect of:
 - (1) the giving of consent;
 - (2) the delivering of any Notices; or
 - (3) the doing of any other thing that may reasonably be undertaken by an individual acting on behalf of the Authority,shall be deemed to be references to the Authority's Representatives in accordance with this Condition.
- b. The Authority's Representatives detailed in Schedule 3 (Contract Data Sheet) (or their nominated deputy) shall have full authority to act on behalf of the Authority for all purposes of the Contract. Unless notified in writing before such act or instruction, the Contractor shall be entitled to treat any act of the Authority's Representatives which is authorised by the Contract as being expressly authorised by the Authority and the Contractor shall not be required to determine whether authority has in fact been given.
- c. In the event of any change to the identity of the Authority's Representatives, the Authority shall provide written confirmation to the Contractor, and shall update Schedule 3 (Contract Data Sheet) in accordance with Condition 6 (Formal Amendments to the Contract).

8. Severability

- a. If any provision of the Contract is held to be invalid, illegal or unenforceable to any extent then:
 - (1) such provision shall (to the extent that it is invalid, illegal or unenforceable) be given no effect and shall be deemed not to be included in the Contract but without invalidating any of the remaining provisions of the Contract; and
 - (2) the Parties shall use all reasonable endeavours to replace the invalid, illegal or unenforceable provision by a valid,

legal and enforceable substitute provision the effect of which is as close as possible to the intended effect of the invalid, illegal or unenforceable provision.

9. Waiver

- a. No act or omission of either Party shall by itself amount to a waiver of any right or remedy unless expressly stated by that Party in writing. In particular, no reasonable delay in exercising any right or remedy shall by itself constitute a waiver of that right or remedy.
- b. No waiver in respect of any right or remedy shall operate as a waiver in respect of any other right or remedy.

10. Assignment of Contract

Neither Party shall be entitled to assign the Contract (or any part thereof) without the prior written consent of the other Party.

11. Third Party Rights

Notwithstanding anything to the contrary elsewhere in the Contract, no right is granted to any person who is not a Party to the Contract to enforce any term of the Contract in its own right and the Parties to the Contract declare that they have no intention to grant any such right.

12. Transparency

- a. Notwithstanding any other term of this Contract, including Condition 13 (Disclosure of Information), the Contractor understands that the Authority may publish the Transparency Information and Publishable Performance Information to the general public.
- b. Subject to clause 12.c the Authority shall publish and maintain an up-to-date version of the Transparency Information and Publishable Performance Information in a format readily accessible and reusable by the general public under an open licence where applicable.
- c. If, in the Authority's reasonable opinion, publication of any element of the Transparency Information and Publishable Performance Information would be contrary to the public interest, the Authority shall be entitled to exclude such Information from publication. The Authority acknowledges that it would expect the public interest by default to be best served by publication of the Transparency Information and Publishable Performance Information in its entirety. Accordingly, the Authority acknowledges that it shall only exclude Transparency Information and Publishable Performance Information from publication in exceptional circumstances and agrees that where it decides to exclude Information from publication on that basis, it will provide a clear statement to the general public explaining the categories of information that have been excluded from publication and reasons for withholding that information.
- d. The Contractor shall assist and co-operate with the Authority as reasonably required to enable the Authority to publish the Transparency Information and Publishable Performance Information, in accordance with the principles set out above, including through compliance with the requirements relating to the preparation of Publishable Performance Information set out in clause 12.e to 12.i. Where the Authority publishes Transparency Information, it shall:
 - (1) before publishing, redact any Information that would be exempt from disclosure if it was the subject of a request for information under the Freedom of Information Act 2000 (FOIA) or the Environmental Information Regulations 2004 (EIR), for the avoidance of doubt, including Sensitive information;
 - (2) taking account the Sensitive Information set out in Schedule 5, consult with the Contractor where the Authority intends to publish Information which has been identified as Sensitive Information. For the avoidance of doubt the Authority, acting reasonably, shall have absolute discretion to decide what information shall be published or be exempt from disclosure in accordance with the FOIA and/or the EIR; and

- (3) present information in a format that assists the general public in understanding the relevance and completeness of the information being published to ensure the public obtain a fair view on how this Contract is being performed.

Publishable Performance Information

- e. Within three (3) months of the effective date of Contract the Contractor shall provide to the Authority for its approval (such approval shall not be unreasonably withheld or delayed) a draft Publishable Performance Information KPI Data Report consistent with the content requirements of Schedule 9.
- f. If the Authority rejects any draft Publishable Performance Information the Contractor shall submit a revised version of the relevant KPI Data Report for further approval by the Authority with five (5) business days of receipt of any notice or rejection, taking account of any recommendations for revision and improvement to the report provided by the Authority. This process shall be repeated until the parties have an agreed version of the Publishable Performance Information.
- g. The Contractor shall provide an accurate and up-to-date version of the KPI Data Report to the Authority for each quarter at the frequency referred to in the agreed Schedule 9.
- h. Any dispute in connection with the preparation and/or approval of Publishable Performance Information, other than under clause 12.f, shall be resolved in accordance with the dispute resolution procedure provided for in this Contract.
- i. The requirements of this Condition are in addition to any other reporting requirements in this Contract.

13. Disclosure of Information

- a. Subject to clauses 13.d to 13.i and Condition 12 each Party:
- (1) shall treat in confidence all Information it receives from the other;
 - (2) shall not disclose any of that Information to any third party without the prior written consent of the other Party, which consent shall not unreasonably be withheld, except that the Contractor may disclose Information in confidence, without prior consent, to such persons and to such extent as may be necessary for the performance of the Contract;
 - (3) shall not use any of that Information otherwise than for the purpose of the Contract; and
 - (4) shall not copy any of that Information except to the extent necessary for the purpose of exercising its rights of use and disclosure under the Contract.
- b. The Contractor shall take all reasonable precautions necessary to ensure that all Information disclosed to the Contractor by or on behalf of the Authority under or in connection with the Contract:
- (1) is disclosed to their employees and Subcontractors, only to the extent necessary for the performance of the Contract;
and
 - (2) is treated in confidence by them and not disclosed except with the prior written consent of the Authority or used otherwise than for the purpose of performing work or having work performed for the Authority under the Contract or any subcontract.

c. The Contractor shall ensure that their employees are aware of the Contractor's arrangements for discharging the obligations at clauses 13.a and 13.b before receiving Information and shall take such steps as may be reasonably practical to enforce such arrangements.

d. A Party shall not be in breach of Clauses 13.a, 13.b, 13.f, 13.g and 13.h to the extent that either Party:

- (1) exercises rights of use or disclosure granted otherwise than in consequence of, or under, the Contract;
- (2) has the right to use or disclose the Information in accordance with other Conditions of the Contract; or
- (3) can show:
 - (a) that the Information was or has become published or publicly available for use otherwise than in breach of any provision of the Contract or any other agreement between the Parties;
 - (b) that the Information was already known to it (without restrictions on disclosure or use) prior to receiving the Information under or in connection with the Contract;
 - (c) that the Information was received without restriction on further disclosure from a third party which lawfully acquired the Information without any restriction on disclosure; or
 - (d) from its records that the same Information was derived independently of that received under or in connection with the Contract;

provided that the relationship to any other Information is not revealed.

e. Neither Party shall be in breach of this Condition where it can show that any disclosure of Information was made solely and to the extent necessary to comply with a statutory, judicial or parliamentary obligation. Where such a disclosure is made, the Party making the disclosure shall ensure that the recipient of the Information is made aware of and asked to respect its confidentiality. Such disclosure shall in no way diminish the obligations of the Parties under this Condition.

f. The Authority may disclose the Information:

- (1) to any Central Government Body for any proper purpose of the Authority or of the relevant Central Government Body, which shall include: disclosure to the Cabinet Office and/or HM Treasury for the purpose of ensuring effective cross-Government procurement processes, including value for money and related purposes. Where such a disclosure is made the Authority shall ensure that the recipient is made aware of its confidentiality;
- (2) to Parliament and Parliamentary Committees or if required by any Parliamentary reporting requirement;
- (3) to the extent that the Authority (acting reasonably) deems disclosure necessary or appropriate in the course of carrying out its public functions;
- (4) subject to clause 13.g below, on a confidential basis to a professional adviser, consultant or other person engaged by any of the entities defined in Schedule 1 (including benchmarking organisations) for any purpose relating to or connected with the Contract;
- (5) subject to clause 13.g below, on a confidential basis for the purpose of the exercise of its rights under the Contract; or
- (6) on a confidential basis to a proposed body in connection with any assignment, novation or disposal of any of its rights, obligations or liabilities under the Contract;

and for the purposes of the foregoing, references to disclosure on a confidential basis shall mean disclosure subject to a confidentiality agreement or arrangement containing terms no less stringent than those placed on the Authority under this Condition.

g. Where the Authority intends to disclose Information to a commercial entity which is not a Central Government Body in accordance with clauses 13.f.(4) or 13.f.(5) above, the Authority will endeavour to provide the Contractor with 3 Business Days' notice in advance of such disclosure.

In relation to a disclosure of Information made under clause 13.f.(3) above, if reasonably requested by the Contractor within 2 Business Days of such notice being given, where the Authority has not already done so, it will endeavour to procure from the intended recipient of the Information an agreement containing confidentiality terms the same as, or substantially similar to, those placed on the Authority under this Condition.

h. Before sharing any Information in accordance with clause 13.f, the Authority may redact the Information. Any decision to redact Information made by the Authority shall be final.

i. The Authority shall not be in breach of the Contract where disclosure of Information is made solely and to the extent necessary to comply with the Freedom of Information Act 2000 (the "Act") or the Environmental Information Regulations 2004 (the "Regulations"). To the extent permitted by the time for compliance under the Act or the Regulations, the Authority shall consult the Contractor where the Authority is considering the disclosure of Information under the Act or the Regulations and, in any event, shall provide prior notification to the Contractor of any decision to disclose the Information. The Contractor acknowledges and accepts that their representations on disclosure during consultation may not be determinative and that the decision whether to disclose Information in order to comply with the Act or the Regulations is a matter in which the Authority shall exercise its own discretion, subject always to the provisions of the Act or the Regulations.

j. Nothing in this Condition shall affect the Parties' obligations of confidentiality where Information is disclosed orally in confidence.

14. Publicity and Communications with the Media

The Contractor shall not and shall ensure that any employee or Subcontractor shall not communicate with representatives of the press, television, radio or other media on any matter concerning the Contract unless the Authority has given its prior written consent.

15. Change of Control of Contractor

a. The Contractor shall notify the Representative of the Authority in writing at the address given in clause 15c

(1) as soon as practicable of any intended, planned or actual change in control of the Contractor and/or their First-Tier Sub-contractor; and

(2) Immediately on the Contractor being aware of any actual change of control of any Lower-Tier Sub-Contractor.

b. The Contractor shall include in any such notification any concerns the Contractor may have with the change of control. Such concerns may include but are not limited to potential threats to national security and security of supply. The Contractor shall not be required to submit any notice which is unlawful or is in breach of either any pre-existing non-disclosure agreement or any regulations governing the conduct of the Contractor in the UK or other jurisdictions where the Contractor may be subject to legal sanction arising from issuing such a notice.

c. Each notice of change of control shall be taken to apply to all contracts with the Authority. Notices shall be submitted to: [REDACTED]

d. The Representative of the Authority shall consider the notice of change of control and advise the Contractor in writing of any concerns the Authority may have. Such concerns may include but are not limited to potential threats to national security, the ability of the Authority to comply with its statutory obligations or matters covered by the declarations made by the Contractor prior to the Effective Date of Contract. The Contractor shall be required to submit a response to the concerns raised by the Authority, including any plans to mitigate those concerns, within 14 calendar days (or as agreed by the parties) of receipt of the Authority's written concerns, for the Authority's consideration.

- e. To the extent that the Authority considers that it is reasonable to do so, the Authority shall work with the Contractor to seek to resolve the Authority's concerns. The Contractor agrees to answer the Authority's questions or requests for clarification promptly.
- f. Where the Authority considers, in its absolute discretion, that the risk may be appropriately mitigated, the Contractor shall implement any agreed mitigations promptly and, in any case, within the timescales required by the Authority. Where the Contractor fails to do so, clause 15.g. shall apply.
- g. The Authority may, acting reasonably, terminate the Contract by giving written notice to the Contractor (and/or request the Contractor to terminate any relevant First-Tier or Lower-Tier Sub-Contractor's contract) within six months of the Authority being notified in accordance with clause 15a. The Authority shall act reasonably in exercising its right of termination, including, but not limited to, taking into account the Contractor's own assessment of the change of control.
- h. Where the Authority terminates the Contract in accordance with clause 15.g, subject to clause 15.i, the Contractor may request payment for any unavoidable commitments, liabilities or expenditure incurred by the Contractor in connection with the Contract up to the point of termination. The Authority shall act reasonably when assessing the Contractor's request for payment although the parties agree that the Authority shall retain the sole discretion, acting reasonably, to decide whether to make such requested payment in accordance with clause 15.i.
- i. Any requests for payment by the Contractor must be submitted promptly and the Contractor shall demonstrate to the reasonable satisfaction of the Authority that such request for payment:
 - (1) is reasonable and properly chargeable;
 - (2) would otherwise represent an unavoidable loss by the Contractor by reason of the termination of the Contract; and
 - (3) is fully supported by documentary evidence.
- j. In the event that the Contractor fails to demonstrate any of the conditions set out at 15.i.(1)-(3), the Authority may reject such request for payment.
- k. Notification by the Contractor of any intended, planned or actual change of control shall not prejudice the existing rights of the Authority or the Contractor under the Contract nor create or imply any rights of either the Contractor or the Authority additional to the Authority's rights set out in this Condition.
- l. The Contractor shall include provisions equivalent to those set out in this Condition in all relevant sub-contracts.

16. Environmental Requirements

The Contractor shall in all their operations to perform the Contract, adopt a sound proactive environmental approach that identifies, considers, and where possible, mitigates the environmental impacts of their supply chain. The Contractor shall provide evidence of so doing to the Authority on demand.

17. Contractor's Records

- a. The Contractor and their Subcontractors shall maintain all records specified in and connected with the Contract (expressly or otherwise) and make them available to the Authority when requested on reasonable notice.
- b. The Contractor and their Subcontractors shall also permit access to relevant records that relate to the contractual obligations to supply goods or services under the Contract, held by or controlled by them and reasonably required by the Comptroller and Auditor General, their staff and any appointed representative of the National Audit Office, and provide such explanations and information as reasonably necessary for the following purposes:

- (1) to enable the National Audit Office to carry out the Authority's statutory audits and to examine and/or certify the Authority's annual and interim report and accounts; and
- (2) to enable the National Audit Office to carry out an examination pursuant to Part II of the National Audit Act 1983 of the economy, efficiency and effectiveness with which the Authority has used its resources.

c. With regard to the records made available to the Authority under clause 17.a of this Condition, and subject to the provisions of Condition 13 (Disclosure of Information), the Contractor shall permit records to be examined and if necessary copied, by the Authority, or Representative of the Authority, as the Authority may require.

d. Unless the Contract specifies otherwise the records referred to in this Condition shall be retained for a period of at least 6 years from:

- (1) the end of the Contract term;
- (2) the termination of the Contract; or
- (3) the final payment,

whichever occurs latest.

18. Notices

a. A Notice served under the Contract shall be:

- (1) in writing in the English language;
- (2) authenticated by signature or such other method as may be agreed between the Parties;
- (3) sent for the attention of the other Party's Representative, and to the address set out in Schedule 3 (Contract Data Sheet);
- (4) marked with the number of the Contract; and
- (5) delivered by hand, prepaid post (or airmail), facsimile transmission or, if agreed in Schedule 3 (Contract Data Sheet), by electronic mail.

b. Notices shall be deemed to have been received:

- (1) if delivered by hand, on the day of delivery if it is the recipient's Business Day and otherwise on the first Business Day of the recipient immediately following the day of delivery;
- (2) if sent by prepaid post, on the fourth Business Day (or the tenth Business Day in the case of airmail) after the day of posting;
- (3) if sent by facsimile or electronic means:
 - (a) if transmitted between 09:00 and 17:00 hours on a Business Day (recipient's time) on completion of receipt by the sender of verification of the transmission from the receiving instrument; or
 - (b) if transmitted at any other time, at 09:00 on the first Business Day (recipient's time) following the completion of receipt by the sender of verification of transmission from the receiving instrument.

19. Progress Monitoring, Meetings and Reports

a. The Contractor shall attend progress meetings at the frequency or times (if any) specified in Schedule 3 (Contract Data Sheet) and shall ensure that their Contractor's representatives are suitably qualified to attend such meetings.

b. The Contractor shall submit progress reports to the Authority's Representatives at the times and in the format (if any) specified in Schedule 3 (Contract Data Sheet). The reports shall detail as a minimum:

- (1) performance/Delivery of the Contractor Deliverables;
- (2) risks and opportunities;
- (3) any other information specified in Schedule 3 (Contract Data Sheet); and
- (4) any other information reasonably requested by the Authority.

Supply of Contractor Deliverables**20. Supply of Contractor Deliverables and Quality Assurance**

- a. The Contractor shall provide the Contractor Deliverables to the Authority, in accordance with the Schedule of Requirements and the Specification, and shall allocate sufficient resource to the provision of the Contractor Deliverables to enable it to comply with this obligation.
- b. The Contractor shall:
 - (1) comply with any applicable quality assurance requirements specified in Schedule 3 (Contract Data Sheet) in providing the Contractor Deliverables; and
 - (2) discharge their obligations under the Contract with all due skill, care, diligence and operating practice by appropriately experienced, qualified and trained personnel.
- c. The provisions of clause 20.b. shall survive any performance, acceptance or payment pursuant to the Contract and shall extend to any remedial services provided by the Contractor.
- d. The Contractor shall:
 - (1) observe, and ensure that the Contractor's Team observe, all health and safety rules and regulations and any other security requirements that apply at any of the Authority's premises;
 - (2) notify the Authority as soon as they become aware of any health and safety hazards or issues which arise in relation to the Contractor Deliverables; and
 - (3) before the date on which the Contractor Deliverables are to start, obtain, and at all times maintain, all necessary licences and consents in relation to the Contractor Deliverables.

21. Marking of Contractor Deliverables

- a. Each Contractor Deliverable shall be marked in accordance with the required particulars specified in Schedule 3 (Contract Data Sheet).
- b. Each ASSC shall be marked with a UII, to be affixed by way of a 2D data matrix label, in accordance with DEF-STAN 05-132.
- c. Where the Contract requires a non-ASSC Contractor Deliverable to be marked with a UII, to be affixed by way of a 2D data matrix label, this shall also be in accordance with DEF-STAN 05-132.
- d. Any marking method used shall not have a detrimental effect on the strength, serviceability or corrosion resistance of the Contractor Deliverables. Where a 2D data matrix label is affixed, it shall last for the life of a Contractor Deliverable.
- e. The marking shall include any serial numbers allocated to the Contractor Deliverable.
- f. Where because of its size or nature it is not possible to mark a Contractor Deliverable with the required particulars, they shall be included on the package or carton in which the Contractor Deliverable is packed, in accordance with Condition 22 (Packaging and Labelling (excluding Contractor Deliverables containing Munitions)).

22. Packaging and Labelling (excluding Contractor Deliverables containing Munitions)

- a. Packaging responsibilities are as follows:
 - (1) The Contractor shall be responsible for providing Packaging which fully complies with the requirements of the Contract.
 - (2) The Authority shall indicate in the Contract the standard or level of Packaging required for each Contractor Deliverable, including the PPQ. If a standard or level of Packaging

(including the PPQ) is not indicated in the Contract, the Contractor shall request such instructions from the Authority before proceeding further.

(3) The Contractor shall ensure all relevant information necessary for the effective performance of the Contract is made available to all Subcontractors.

(4) Where the Contractor or any of their Subcontractors have concerns relating to the appropriateness of the Packaging design and or MPL prior to manufacture or supply of the Contractor Deliverables they shall use DEFFORM 129B to feedback these concerns to the Contractor or Authority, as appropriate.

b. The Contractor shall supply Commercial Packaging meeting the standards and requirements of Def Stan 81-041 (Part 1). In addition, the following requirements apply:

(1) The Contractor shall provide Packaging which:

(a) will ensure that each Contractor Deliverable may be transported and delivered to the consignee named in the Contract in an undamaged and serviceable condition; and

(b) is labelled to enable the contents to be identified without need to breach the package; and

(c) is compliant with statutory requirements and this Condition.

(2) The Packaging used by the Contractor to supply identical or similar Contractor Deliverables to commercial customers or to the general public (i.e. point of sale packaging) will be acceptable, provided that it complies with the following criteria:

(a) reference in the Contract to a PPQ means the quantity of a Contractor Deliverable to be contained in an individual package, which has been selected as being the most suitable for issue(s) to the ultimate user;

(b) Robust Contractor Deliverables, which by their nature require minimal or no packaging for commercial deliveries, shall be regarded as "PPQ packages" and shall be marked in accordance with clauses 22.i to 22.l. References to "PPQ packages" in subsequent text shall be taken to include Robust Contractor Deliverables; and

(c) for ease of handling, transportation and delivery, packages which contain identical Contractor Deliverables may be bulked and overpacked, in accordance with clauses 22.i to 22.k.

c. The Contractor shall ascertain whether the Contractor Deliverables being supplied are, or contain, Dangerous Goods, and shall supply the Dangerous Goods in accordance with:

(1) The Health and Safety At Work Act 1974 (as amended);

(2) The Classification Hazard Information and Packaging for Supply Regulations (CHIP4) 2009 (as amended);

(3) The REACH Regulations 2007 (as amended); and

(4) The Classification, Labelling and Packaging Regulations (CLP) 2009 (as amended).

d. The Contractor shall package the Dangerous Goods as limited quantities, excepted quantities or similar derogations, for UK or worldwide shipment by all modes of transport in accordance with the regulations relating to the Dangerous Goods and:

(1) The Safety Of Lives At Sea Regulations (SOLAS) 1974 (as amended); and

(2) The Air Navigation (Amendment) Order 2019.

e. As soon as possible, and in any event no later than one month before delivery is due, the Contractor shall provide a Safety Data Sheet in respect of each Dangerous Good in accordance with the REACH Regulations 2007 (as amended) and the Health and Safety At Work Act 1974 (as amended) and in accordance with Condition 24 (Supply of Hazardous Materials or Substances in Contractor Deliverables).

f. The Contractor shall comply with the requirements for the design of MLP which include clauses 22.f and 22.g as follows:

(1) Where there is a requirement to design UK or NATO MLP, the work shall be undertaken by an MPAS registered organisation, or one that although non-registered is able

to demonstrate to the Authority that their quality systems and military package design expertise are of an equivalent standard.

(a) The MPAS certification (for individual designers) and registration (for organisations) scheme details are available from: [REDACTED]

(b) The MPAS Documentation is also available on the DStan website.

(2) MLP shall be designed to comply with the relevant requirements of Def Stan 81-041, and be capable of meeting the appropriate test requirements of Def Stan 81-041 (Part 3). Packaging designs shall be prepared on a SPIS, in accordance with Def Stan 81-041 (Part 4).

(3) The Contractor shall ensure a search of the SPIS index (the 'SPIN') is carried out to establish the SPIS status of each requirement (using DEFFORM 129a 'Application for Packaging Designs or their Status').

(4) New designs shall not be made where there is an existing usable SPIS, or one that may be easily modified.

(5) Where there is a usable SFS, it shall be used in place of a SPIS design unless otherwise stated by the Contract. When an SFS is used or replaces a SPIS design, the Contractor shall upload this information on to SPIN in Adobe PDF.

(6) All SPIS, new or modified (and associated documentation), shall, on completion, be uploaded by the Contractor on to SPIN. The format shall be Adobe PDF.

(7) Where it is necessary to use an existing SPIS design, the Contractor shall ensure the Packaging manufacturer is a registered organisation in accordance with clause 22.f.(1) above, or if un-registered, is compliant with MPAS ANNEX A Supplement (Code) M. The Contractor shall ensure, as far as possible, that the SPIS is up to date.

(8) The documents supplied under clause 22.f.(6) shall be considered as a contract data requirement and be subject to the terms of DEFCON 15 and DEFCON 21.

g. Unless otherwise stated in the Contract, one of the following procedures for the production of new or modified SPIS designs shall be applied:

(1) If the Contractor or their Subcontractor is the PDA they shall:

(a) On receipt of instructions received from the Authority's representative nominated in Box 2 Annex A to Schedule 3 (Contract Data Sheet), prepare the required package design in accordance with clause 22.f.

(b) Where the Contractor or their Subcontractor is registered, they shall, on completion of any design work, provide the Authority with the following documents electronically:

i. a list of all SPIS which have been prepared or revised against the Contract; and

ii. a copy of all new / revised SPIS, complete with all continuation sheets and associated drawings, where applicable, to be uploaded onto SPIN.

(c) Where the PDA is not a registered organisation, then they shall obtain approval for their design from a registered organisation before proceeding, then follow clause 22.g.(1)(b).

(2) Where the Contractor or their Subcontractor is not the PDA and is un-registered, they shall not produce, modify, or update SPIS designs. They shall obtain current SPIS design(s) from the Authority or a registered organisation before proceeding with manufacture of Packaging. To allow designs to be provided in ample time, they should apply for SPIS designs as soon as practicable.

(3) Where the Contractor or their Subcontractor is un-registered and has been given authority to produce, modify, and update SPIS designs by the Contract, they shall obtain

approval for their design from a registered organisation using DEFFORM 129a before proceeding, then follow clause 22.g.(1)(b).

(4) Where the Contractor or their Subcontractor is not a PDA but is registered, they shall follow clauses 22.g.(1)(a) and 22.g.(1)(b).

h. If special jigs, tooling etc., are required for the production of MLP, the Contractor shall obtain written approval from the Commercial Officer before providing them. Any approval given will be subject to the terms of DEFCON 23 (SC2) or equivalent condition, as appropriate.

i. In addition to any marking required by international or national legislation or regulations, the following package labelling and marking requirements apply:

(1) If the Contract specifies UK or NATO MPL, labelling and marking of the packages shall be in accordance with Def Stan 81-041 (Part 6) and this Condition as follows:

(a) Labels giving the mass of the package, in kilograms, shall be placed such that they may be clearly seen when the items are stacked during storage.

(b) Each consignment package shall be marked with details as follows:

i. name and address of consignor;

ii. name and address of consignee (as stated in the Contract or order);

iii. destination where it differs from the consignee's address, normally either:

(i). delivery destination / address; or

(ii). transit destination, where delivery address is a point for aggregation / disaggregation and / or onward shipment elsewhere, e.g. railway station, where that mode of transport is used;

iv. the unique order identifiers and the CP&F Delivery Label / Form which shall be prepared in accordance with DEFFORM 129J.

(i). If aggregated packages are used, their consignment marking and identification requirements are stated at clause 22.l.

(2) If the Contract specifies Commercial Packaging, an external surface of each PPQ package and each consignment package, if it contains identical PPQ packages, shall be marked, using details of the Contractor Deliverables as shown in the Contract schedule, to state the following:

(a) description of the Contractor Deliverable;

(b) the full thirteen digit NATO Stock Number (NSN);

(c) the PPQ;

(d) maker's part / catalogue, serial and / or batch number, as appropriate;

(e) the Contract and order number when applicable;

(f) the words "Trade Package" in bold lettering, marked in BLUE in respect of trade packages, and BLACK in respect of export trade packages;

(g) shelf life of item where applicable;

(h) for rubber items or items containing rubber, the quarter and year of vulcanisation or manufacture of the rubber product or component (marked in accordance with Def Stan 81-041);

(i) any statutory hazard markings and any handling markings, including the mass of any package which exceeds 3kg gross; and

(j) any additional markings specified in the Contract.

j. Bar code marking shall be applied to the external surface of each consignment package and to each PPQ package contained therein. The default symbology shall be as specified in Def Stan 81-041 (Part 6). As a minimum the following information shall be marked on packages:

(1) the full 13-digit NSN;

(2) denomination of quantity (D of Q);

(3) actual quantity (quantity in package);

- (4) manufacturer's serial number and / or batch number, if one has been allocated; and
 - (5) the CP&F-generated unique order identifier.
- k. Requirements for positioning bar codes in relation to related text, as well as positioning on package etc., are defined in Def Stan 81-041 (Part 6). If size of the bar code does not allow a label to be directly attached, then a tag may be used. Any difficulties over size or positioning of barcode markings shall initially be referred to the organisation nominated in Box 3 of Annex A to Schedule 3 (Contract Data Sheet).
- l. The requirements for the consignment of aggregated packages are as follows:
- (1) With the exception of packages containing Dangerous Goods, over-packing for delivery to the consignee shown in the Contract may be used by the consignor to aggregate a number of packages to different Packaging levels, provided that the package contains Contractor Deliverables of only one NSN or class group. Over-packing shall be in the cheapest commercial form consistent with ease of handling and protection of over-packed items.
 - (2) Two adjacent sides of the outer container shall be clearly marked to show the following:
 - (a) class group number;
 - (b) name and address of consignor;
 - (c) name and address of consignee (as stated on the Contract or order);
 - (d) destination if it differs from the consignee's address, normally either:
 - i. delivery destination / address; or
 - ii. transit destination, if the delivery address is a point of aggregation / disaggregation and / or onward shipment e.g. railway station, where that mode of transport is used;
 - (e) where applicable, the reference number of the delivery note produced by CP&F relating to the contents. The consignee's copy of each delivery note shall be placed in the case / container. If the Contractor Deliverables listed in the delivery note are packed in several cases, the consignee's copy shall be placed in the first case and a separate list detailing the contents shall be prepared for each case after the first and placed in the case to which it relates. Each case is to be numbered to indicate both the number of the case and the total number of cases concerned e.g. 1/3, 2/3, 3/3;
 - (f) the CP&F-generated shipping label; and
 - (g) any statutory hazard markings and any handling markings.
- m. Authorisation of the Contractor to undertake Packaging design, or to use a packaging design, that was not part of the original requirement under the Contract, shall be considered as an alteration to the specification in accordance with Condition 6 (Formal Amendments to the Contract).
- n. The Contractor shall ensure that timber and wood-containing products supplied under the Contract comply with the provisions of Condition 25 (Timber and Wood-Derived Products) and Annex I and Annex II of the International Standards for Phytosanitary Measures, "Guidelines for Regulating Wood Packaging Material in International Trade", Publication No 15 (ISPM 15).
- o. All Packaging shall meet the requirements of the Packaging (Essential Requirements) Regulations 2003 (as amended) where applicable.
- p. In any design work the Contractor shall comply with the Producer Responsibility Obligations (Packaging Waste) Regulations 2007 (as amended) or equivalent legislation. Evidence of compliance shall be a contractor record in accordance with Condition 17 (Contractor's Records).
- q. This Condition is concerned with the supply of Packaging suitable to protect and ease handling, transport and storage of specified items. Where there is a failure of suitable Packaging (a design failure), or Packaging fails and this is attributed to the Packaging supplier, then the supplier shall be liable for the cost of replacing the Packaging.

- r. Liability for other losses resulting from Packaging failure or resulting from damage to Packaging, (such as damage to the packaged item etc.), shall be specified elsewhere in the Contract.
- s. General requirements for service Packaging, including details of UK and NATO MLP and Commercial Packaging descriptions, are contained in Def Stan 81-041 (Part 1) "Packaging of Defence Materiel". Def Stans, NATO Standardisation Agreements (STANAGs), and further information are available from the DStan internet site at: <https://www.dstan.mod.uk/>
- t. Unless specifically stated otherwise in the invitation to tender or the Contract, reference to any standard including Def Stans or STANAGs in any invitation to tender or Contract document means the edition and all amendments extant at the date of such tender or Contract.
- u. In the event of conflict between the Contract and Def Stan 81-041, the Contract shall take precedence.

23. Plastic Packaging Tax

- a. The Contractor shall ensure that any PPT due in relation to this Contract is paid in accordance with the PPT Legislation.
- b. The Contract Price includes any PPT that may be payable by the Contractor in relation to the Contract.
- c. On reasonable notice being provided by the Authority, the Contractor shall provide and make available to the Authority details of any PPT they have paid that relates to the Contract.
- d. The Contractor shall notify the Authority, in writing, in the event that there is any adjustment required to the Contract Price in accordance with section 70 of the Finance Act 2021 and, on reasonable notice being provided by the Authority, the Contractor shall provide any such information that the Authority requires in relation to any such adjustment.
- e. In accordance with Condition 17 the Contractor (and their sub-contractors) shall maintain all records relating to PPT and make them available to the Authority when requested on reasonable notice for reasons related to the Contract.
- f. Where the Contractor manufactures, purchases or imports into the UK any Plastic Packaging Component in relation to the Contract the Contractor shall, on reasonable notice being given, provide the Authority with such information and documentation that it requires to enable the Authority to carry out due diligence checks and satisfy itself that the Contractor has complied with the requirements of the PPT Legislation. This shall include, but is not limited to the Contractor providing:
 - (1) confirmation of the tax status of any Plastic Packaging Component;
 - (2) documents to confirm that PPT has been properly accounted for;
 - (3) product specifications for the packaging components, including, but not limited to, the weight and composition of the products and any other product specifications that may be required; and
 - (4) copies of any certifications or audits that have been obtained or conducted in relation to the provision of Plastic Packaging Components.
- g. The Authority shall have the right, on providing reasonable notice, to physically inspect or conduct an audit on the Contractor, to ensure any information that has been provided in accordance with clause 23.f above is accurate.
- h. In the event the Contractor is not required to register for PPT they (and to the extent applicable, their sub-contractors) shall provide the Authority with a statement to this effect and, to the extent reasonably required by the Authority on reasonable notice, supporting evidence for that statement.
- i. The Contractor shall provide, on the Authority providing reasonable notice, any information that the Authority may require from the Contractor for the Authority to comply with any obligations it may have under the PPT Legislation.

24. Supply of Data for Hazardous Materials or Substances, Mixtures and Articles in Contractor Deliverables

- a. Nothing in this Condition shall reduce or limit any statutory duty or legal obligation of the Authority or the Contractor.
- b. The Contractor shall provide to the Authority:
 - (1) for each Substance, Mixture or Article supplied in meeting the criteria of classification as hazardous in accordance with the GB Classification, Labelling and Packaging (GB CLP) a UK REACH compliant Safety Data Sheet (SDS);
 - (2) where Mixtures supplied do not meet the criteria for classification as hazardous according to GB CLP but contain a hazardous Substance an SDS is to be made available on request; and
 - (3) for each Article whether supplied on its own or part of an assembly that contains a Substance on the UK REACH Authorisation List, Restriction List and/or the Candidate List of Substances of Very High Concern (SVHC) in a proportion greater than 0.1% w/w of the Article, sufficient information, available to the Contractor, to allow safe use of the Article including, as a minimum, the name of that Substance.
- c. For Substances, Mixtures or Articles that meet the criteria list in clause 24.b above:
 - (1) if the Contractor becomes aware of new information which may affect the risk management measures or new information on the hazard, the Contractor shall update the SDS/safety information and forward it to the Authority and to the address listed in clause 24.i below; and
 - (2) if the Authority becomes aware of new information that might call into question the appropriateness of the risk management measures identified in the safety information supplied, shall report this information in writing to the Contractor.
- d. The Contractor shall provide to the Authority a completed Schedule 6 (Hazardous Substances, Mixtures and Articles in Contractor Deliverables Supplied under the Contract: Data Requirements) in accordance with Schedule 3 (Contract Data Sheet).
- e. If the Substances, Mixtures or Articles in Contractor Deliverables are Ordnance, Munitions or Explosives (OME), in addition to the requirements of the GB CLP and UK REACH the Contractor shall comply with hazard reporting requirements of DEF STAN 07-085 Design Requirements for Weapons and Associated Systems.
- f. If the Substances, Mixtures or Articles in Contractor Deliverables, are or contain or embody a radioactive substance as defined in the Ionising Radiation Regulations SI 2017/1075, the Contractor shall additionally provide details in Schedule 6 of:
 - (1) activity; and
 - (2) the substance and form (including any isotope).
- g. If the Substances, Mixtures or Articles in Contractor Deliverables have magnetic properties which emit a magnetic field, the Contractor shall additionally provide details in Schedule 6 of the magnetic flux density at a defined distance, for the condition in which it is packed.
- h. Any SDS to be provided in accordance with this Condition, including any related information to be supplied in compliance with the Contractor's statutory duties under clause 24.b.(1) and 24.c.(1), any information arising from the provisions of clauses 24.f and 24.g and the completed Schedule 6, shall be sent directly to the Authority's Point of Contact as specified in the Schedule 3 as soon as practicable, and no later than one (1) month prior to the Contract delivery date, unless otherwise stated in Schedule 3 (Contract Data Sheet).
- i. So that the safety information can reach users without delay, the Authority shall send a copy preferably as an email with attachment(s) in Adobe PDF or MS WORD format, or, if only hardcopy is available, to the addresses below:

- (1) Hard copies to be sent to: [REDACTED]
- j. SDS which are classified above OFFICIAL including Explosive Hazard Data Sheets (EHDS) for OME are not to be sent to HSIS and must be held by the respective Authority Delivery Team.
- k. Failure by the Contractor to comply with the requirements of this Condition shall be grounds for rejecting the affected Substances, Mixtures and Articles in Contractor Deliverables. Any withholding of information concerning hazardous Substances, Mixtures or Articles in Contractor Deliverables shall be regarded as a material breach of Contract under Condition 43 (Material Breach) for which the Authority reserves the right to require the Contractor to rectify the breach immediately at no additional cost to the Authority or to terminate the Contract in accordance with Condition 43.
- l. Where delivery is made to the Defence Fulfilment Centre (DFC) and / or other Team Leidos location / building, the Contractor must comply with the Logistic Commodities and Services Transformation (LCST) Supplier Manual.

25. Timber and Wood-Derived Products

- a. All Timber and Wood-Derived Products supplied by the Contractor under the Contract:
- (1) shall comply with the Contract Specification; and
 - (2) must originate either:
 - (a) from a Legal and Sustainable source; or
 - (b) from a FLEGT-licensed or equivalent source.
- b. In addition to the requirements of clause 25.a, all Timber and Wood-Derived Products supplied by the Contractor under the Contract shall originate from a forest source where management of the forest has full regard for:
- (1) identification, documentation and respect of legal, customary and traditional tenure and use rights related to the forest;
 - (2) mechanisms for resolving grievances and disputes including those relating to tenure and use rights, to forest management practices and to work conditions; and
 - (3) safeguarding the basic labour rights and health and safety of forest workers.
- c. If requested by the Authority, the Contractor shall provide to the Authority Evidence that the Timber and Wood-Derived Products supplied to the Authority under the Contract comply with the requirements of clause 25.a or 25.b or both.
- d. The Authority reserves the right at any time during the execution of the Contract and for a period of five (5) years from final Delivery under the Contract to require the Contractor to produce the Evidence required for the Authority's inspection within fourteen (14) days of the Authority's request.
- e. If the Contractor has already provided the Authority with the Evidence required under clause 25.c, the Contractor may satisfy these requirements by giving details of the previous notification and confirming the Evidence remains valid and satisfies the provisions of clauses 25.a or 25.b or both.
- f. The Contractor shall maintain records of all Timber and Wood-Derived Products delivered to and accepted by the Authority, in accordance with Condition 17 (Contractor's Records).
- g. Notwithstanding clause 25.c, if exceptional circumstances render it strictly impractical for the Contractor to record Evidence of proof of timber origin for previously used Recycled Timber, the Contractor shall support the use of this Recycled Timber with:
- (1) a record tracing the Recycled Timber to its previous end use as a standalone object or as part of a structure; and
 - (2) an explanation of the circumstances that rendered it impractical to record Evidence of proof of timber origin.
- h. The Authority reserves the right to decide, except where in the Authority's opinion the timber supplied is incidental to the requirement and from a low risk source, whether the Evidence

submitted to it demonstrates compliance with clause 24.a or 24.b, or both. In the event that the Authority is not satisfied, the Contractor shall commission and meet the costs of an Independent Verification and resulting report that will:

- (1) verify the forest source of the timber or wood; and
- (2) assess whether the source meets the relevant criteria of clause 25.b.

i. The statistical reporting requirement at clause 25.j applies to all Timber and Wood-Derived Products delivered under the Contract. The Authority reserves the right to amend the requirement for statistical reporting, in the event that the UK Government changes the requirement for reporting compliance with the Government Timber Procurement Policy. Amendments to the statistical reporting requirement will be made in accordance with Condition 6 (Formal Amendments to the Contract).

j. The Contractor shall provide to the Authority, a completed Schedule 7 (Timber and Wood-Derived Products Supplied under the Contract: Data Requirements), the data or Information the Authority requires in respect of Timber and Wood-Derived Products delivered to the Authority under the Contract, or in respect of each order in the case of a Framework Agreement, or at such other frequency as stated in the Contract. The Contractor shall send all completed Schedule 7s (Timber and Wood-Derived Products Supplied under the Contract: Data Requirements), including nil returns where appropriate, to the Authority's Representative (Commercial).

k. The Schedule 7 (Timber and Wood-Derived Products Supplied under the Contract: Data Requirements) may be amended by the Authority from time to time, in accordance with Condition 6 (Formal Amendments to the Contract).

l. The Contractor shall obtain any wood, other than processed wood, used in Packaging from:

- (1) companies that have a full registered status under the Forestry Commission and Timber Packaging and Pallet Confederation's UK Wood Packaging Material Marking Programme (more detailed information can be accessed at www.forestry.gov.uk) and all such wood shall be treated for the elimination of raw wood pests and marked in accordance with that Programme; or
- (2) sources supplying wood treated and marked so as to conform to Annex I and Annex II of the International Standard for Phytosanitary Measures, "Guidelines for Regulating Wood Packaging Material in International Trade", Publication No 15 published by the Food and Agricultural Organisation of the United Nations (ISPM15) (more detailed information can be accessed at www.fao.org).

26. Certificate of Conformity

a. Where required in Schedule 3 (Contract Data Sheet) the Contractor shall provide a Certificate of Conformity (CofC) in accordance with Schedule 2 (Schedule of Requirements) and any applicable Quality Plan, the CofC shall be in English unless stated otherwise in the Contract. One copy of the CofC shall be sent to the Authority's Representative (Commercial) upon Delivery, and one copy shall be provided to the Consignee upon Delivery and the CofC will clearly detail the Articles (quantities, part numbers, batch numbers, NSNs etc) that are contained in a specific delivery.

b. Each CofC shall be clearly identified as a conformity document and should include the wording "Certificate of Conformity" (or similar) in the title of the document to allow for easy identification.

c. The Contractor shall consider the CofC to be a record in accordance with Condition 17 (Contractor's Records).

d. The Information provided on the CofC shall include:

- (1) Contractor's name and address;

- (2) Contractor unique CofC number;
 - (3) Contract number and where applicable Contract amendment number and/or CP&F (Contracting, Purchasing and Finance) Purchase Order Number;
 - (4) Details of any approved concessions (clearly linked to the relevant item);
 - (5) Acquirer name and organisation;
 - (6) Delivery address;
 - (7) Contract Item Number from Schedule 2 (Schedule of Requirements);
 - (8) Line item numbers when there is more than one line item on the CofC;
 - (9) Description of Contractor Deliverable, including part number, specification and configuration status;
 - (10) NATO Stock Number (NSN) (where allocated);
 - (11) Identification marks, batch and serial numbers in accordance with the Specification;
 - (12) Quantities;
 - (13) A signed and dated statement by the Contractor's Authorised Personnel that the Contractor Deliverables comply with the requirements of the Contract and approved concessions. The signing of the CofC may be in the form of a signature or traceable stamp. The Contractor's Authorised Personnel shall mean a competent person appointed and authorised by the Contractor to sign a CofC.
 - (14) Exceptions or additions to the above are to be documented.
- e. Where Schedule 2 (Schedule of Requirements) and any applicable Quality Plan require demonstration of traceability and design provenance through the supply chain the Contractor shall include in any relevant subcontract the requirement for the Information called for at clause 26.d. The Contractor shall ensure that this Information is available to the Authority through the supply chain upon request in accordance with Condition 17 (Contractor's Records).

27. Access to Contractor's Premises

- a. The Contractor shall provide to the Authority's Representatives following reasonable Notice, relevant accommodation/facilities, at no direct cost to the Authority, and all reasonable access to their premises for the purpose of monitoring the Contractor's progress and quality standards in performing the Contract.
- b. As far as reasonably practical, the Contractor shall ensure that the provisions of clause 27.a are included in their subcontracts with those suppliers identified in the Contract. The Authority, through the Contractor, shall arrange access to such Subcontractors.

28. Delivery / Collection

- a. Schedule 3 (Contract Data Sheet) shall specify whether the Contractor Deliverables are to be Delivered to the Consignee by the Contractor or Collected from the Consignor by the Authority.
- b. Where the Contractor Deliverables are to be Delivered by the Contractor (or a third party acting on behalf of the Contractor), the Contractor shall, unless otherwise stated in writing:
 - (1) contact the Authority's Representative as detailed in Schedule 3 (Contract Data Sheet) in advance of the Delivery Date in order to agree administrative arrangements for Delivery and provide any Information pertinent to Delivery requested;

- (2) comply with any special instructions for arranging Delivery in Schedule 3 (Contract Data Sheet);
 - (3) ensure that each consignment of the Contractor Deliverables is accompanied by, (as specified in Schedule 3 (Contract Data Sheet)), a DEFFORM 129J in accordance with the instructions;
 - (4) be responsible for all costs of Delivery; and
 - (5) Deliver the Contractor Deliverables to the Consignee at the address stated in Schedule 2 (Schedule of Requirements) by the Delivery Date between the hours agreed by the Parties.
- c. Where the Contractor Deliverables are to be Collected by the Authority (or a third party acting on behalf of the Authority), the Contractor shall, unless otherwise stated in writing:
- (1) contact the Authority's Representative (Transport) as detailed in box 10 of Annex A to Schedule 3 (Contract Data Sheet) in advance of the Delivery Date in order to agree specific arrangements for Collection and provide any Information pertinent to the Collection requested;
 - (2) comply with any special instructions for arranging Collection in Schedule 3 (Contract Data Sheet);
 - (3) ensure that each consignment of the Contractor Deliverables is accompanied by, (as specified in Schedule 3 (Contract Data Sheet)), a DEFFORM 129J in accordance with the instructions;
 - (4) ensure that the Contractor Deliverables are available for Collection by the Authority from the Consignor (as specified in Schedule 3 (Contract Data Sheet)) by the Delivery Date between the hours agreed by the Parties; and
 - (5) in the case of Overseas consignments, ensure that the Contractor Deliverables are accompanied by the necessary transit documentation. All Customs clearance shall be the responsibility of the Authority's Representative (Transport).
- d. Title and risk in the Contractor Deliverables shall only pass from the Contractor to the Authority:
- (1) on the Delivery of the Contractor Deliverables by the Contractor to the Consignee in accordance with clause 28.b; or
 - (2) on the Collection of the Contractor Deliverables from the Consignor by the Authority once they have been made available for Collection by the Contractor in accordance with clause 28.c.

29. Acceptance

- a. Acceptance of the Contractor Deliverables shall occur in accordance with any acceptance procedure specified in Schedule 8 (Acceptance Procedure). If no acceptance procedure is so specified acceptance shall occur when either:
- (1) the Authority does any act in relation to the Contractor Deliverable which is inconsistent with the Contractor's ownership; or
 - (2) the time limit in which to reject the Contractor Deliverables defined in clause 30.b has elapsed.

30. Rejection and Counterfeit Materiel

Rejection:

- a. If any of the Contractor Deliverables Delivered to the Authority do not conform to the Specification or any other terms of the Contract, then (without limiting any other right or remedy that the Authority may have) the Authority may reject the Contractor Deliverables (in whole or in part). The Authority shall return these Contractor Deliverables to the Contractor at the Contractor's risk and cost.

b. Rejection of any of the Contractor Deliverables under clause 30.a shall take place by the time limit for rejection specified in Schedule 3 (Contract Data Sheet), or if no such period is specified, the Contractor Deliverables shall be deemed to be accepted within a reasonable period of time.

Counterfeit Materiel:

c. Where the Authority suspects that any Contractor Deliverable or consignment of Contractor Deliverables contains Counterfeit Materiel, it shall:

- (1) notify the Contractor in writing of its suspicion and reasons therefore;
- (2) where reasonably practicable, and if requested by the Contractor within 10 Business Days of such notification, (at the Contractor's own risk and expense and subject to any reasonable controls specified by the Authority) afford the Contractor the facility to (i) inspect the Contractor Deliverable or consignment and/or (ii) obtain a sample thereof for validation or testing purposes.
- (3) at its discretion, provide the Contractor with a sample of the Contractor Deliverable or consignment for validation or testing purposes by the Contractor (at the Contractor's own risk and expense);
- (4) give the Contractor a further 20 Business Days or such other reasonable period agreed by the Authority, from the date of the inspection at 30.c.(2).(i) or the provision of a sample at 30.c.(2).(ii), to comment on whether the Contractor Deliverable or consignment meets the definition of Counterfeit Materiel; and
- (5) determine, on the balance of probabilities and strictly on the evidence available to it at the time, whether the Contractor Deliverable or consignment meets the definition of Counterfeit Materiel.

d. Where the Authority has determined that the Contractor Deliverable, part or consignment of Contractor Deliverables contain Counterfeit Material then it may reject the Contractor Deliverable, part or consignment under 30.a and 30.b (Rejection), and provide written notification to the Contractor of the rejection.

e. In addition to its rights under 30.a and 30.b (Rejection), where the Authority has determined that any Contractor Deliverable or consignment of Contractor Deliverables contains Counterfeit Materiel, it shall be entitled to:

- (1) retain any Counterfeit Materiel; and/or
- (2) retain the whole or any part of such Contractor Deliverable or consignment where it is not possible to separate the Counterfeit Materiel from the rest of the Contractor Deliverable, or consignment;

and such retention shall not constitute acceptance under Condition 29 (Acceptance).

f. Where the Authority intends to exercise its rights under clause 30.e, the Contractor may, subject to the agreement of the Authority (and at the Contractor's own risk and expense and subject to any reasonable controls and timeframe agreed), arrange for:

- (1) the separation of Counterfeit Materiel from any Contractor Deliverable or part of a Contractor Deliverable; and/or
- (2) the removal of any Contractor Deliverable or part of a Contractor Deliverable that the Authority is reasonably satisfied does not contain Counterfeit Materiel.

g. In respect of any Contractor Deliverable, consignment or part thereof that is retained in accordance with clause 30.e, including where the Authority permits the Contractor to remove non-Counterfeit Materiel under clause 30.f but the Contractor fails to do so within the period agreed and subject to clause 30.k, the Authority shall be entitled to exercise any, all, or any combination of, the following rights:

- (1) to dispose of it responsibly, and in a manner that does not permit its reintroduction into the supply chain or market;
- (2) to pass it to a relevant investigatory or regulatory authority;

- (3) to retain conduct or have conducted further testing including destructive testing, for further investigatory, regulatory or risk management purposes. Results from any such tests shall, at the discretion of the Authority, be shared with the Contractor; and/or
- (4) to recover the appropriate, attributable, and reasonable costs incurred by the Authority in respect of testing, storage, access, and/or disposal of it from the Contractor;
- and exercise of the rights granted at clauses 30.g.(1) to 30.g.(3) shall not constitute acceptance under Condition 29 (Acceptance).
- h. Any scrap or other disposal payment received by the Authority shall be off set against any amount due to the Authority under clause 30.g.(4). If the value of the scrap or other disposal payment exceeds the amount due to the Authority under clause 30.g.(4) then the balance shall accrue to the Contractor.
- i. The Authority shall not use a retained Contract Deliverable or consignment other than as permitted in clauses 30.c – 30.k.
- j. The Authority may report a discovery of Counterfeit Materiel and disclose information necessary for the identification of similar materiel and its possible sources.
- k. The Contractor shall not be entitled to any payment or compensation from the Authority as a result of the Authority exercising the rights set out in clauses 30.c – 30.k except:
- (1) in relation to the balance that may accrue to the Contractor in accordance with clause 30.h; or
- (2) where it has been determined in accordance with Condition 40 (Dispute Resolution) that the Authority has made an incorrect determination in accordance with clause 30.c.(5). In such circumstances the Authority shall reimburse the Contractors reasonable costs of complying with clause 30.c.

31. Diversion Orders

- a. The Authority shall notify the Contractor at the earliest practicable opportunity if it becomes aware that a Contractor Deliverable is likely to be subject to a Diversion Order.
- b. The Authority may issue a Diversion Order for the urgent delivery of the Contractor Deliverables identified in it. These Contractor Deliverables are to be delivered by the Contractor using the quickest means available as agreed by the Authority.
- c. The Authority reserves the right to cancel the Diversion Order.
- d. If the terms of the Diversion Order are unclear, the Contractor shall immediately contact the Representative of the Authority who issued it for clarification and/or further instruction.
- e. If the Diversion Order increases the quantity of Contractor Deliverables beyond the scope of the Contract, it is to be returned immediately to the Authority's Commercial Officer with an appropriate explanation.
- f. The Contractor shall be entitled to reasonable additional delivery and packaging costs incurred in complying with the Diversion Order or cancellation. Claims are to be submitted by the Contractor to the Authority's Commercial Officer together with applicable receipts and agreed as an amendment to the Contract in accordance with Condition 6 (Formal Amendments to the Contract). The Contractor shall comply with the requirements of the Diversion Order upon receipt of the Diversion Order.

32. Self-to-Self Delivery

Where it is stated in Schedule 3 (Contract Data Sheet) that any Contractor Deliverable is to be Delivered by the Contractor to their own premises, or to those of a Subcontractor ('self-to-self delivery'), the risk in such a Contractor Deliverable shall remain vested in the Contractor until such time as it is handed over to the Authority.

Licences and Intellectual Property

33. Import and Export Licences

- a. If, in the performance of the Contract, the Contractor is required to import into or export out of the UK anything not supplied by or on behalf of the Authority and for which a UK Licence is required, the Contractor is responsible for applying for and maintaining that Licence.
- b. Without prejudice to the HM Government's position on the validity of any claim by a foreign government to extra-territoriality, the Authority shall provide the Contractor with sufficient information, certification, documentation, and other reasonable assistance to obtain Licences from the UK or a foreign government for the performance of the Contract.
- c. The Contractor shall consult the Authority as soon as reasonably practicable if a Licence is required from a foreign government. Where the Contractor is the applicant for obtaining Licences they shall ensure that when Restrictions apply to all or part of any Contractor Deliverables (which for the purposes of this Condition) shall also include information, technical data, software and services) unless otherwise agreed with the Authority, they shall identify in the application:
- (1) the end user as: The Secretary of State for Defence of the United Kingdom of Great Britain and Northern Ireland (hereinafter "UK MOD"); and
 - (2) the end use as: For the Purposes of UK MOD; and
 - (3) include in the submission for the Licence a statement that "information on the status of processing this application may be shared with the Ministry of Defence of the United Kingdom".
- d. The Contractor shall take expeditious action to arrange the application for the foreign Licences required to import or export any Materiel not supplied by or on behalf of the Authority or perform any services for which a Licence is required by a foreign government; this includes, but is not limited to, compliance with the ITAR, EAR, FMS and any applicable UK-US agreements. The Contractor shall include the dependencies for the Licence application, grant, and maintenance in the Contract risk register and in the risk management plan for the Contract, with appropriate review points. Where a risk management plan is not required under the Contract the Contractor shall inform the Authority's representative accordingly.
- e. During the term of the Contract and for up to two years after Contract completion, the Authority may make a written request to the Contractor to seek a variation to the conditions of a foreign Licence to enable the Authority to re-export or re-transfer a licenced or authorised Materiel from the UK and/or to a non-licenced third party. If the Authority makes such a request, it will consult the Contractor before making a determination on which party is best placed to seek a variation. Where the Contractor is best placed to seek a variation:
- (1) the Contractor shall, expeditiously file an application to seek a variation of the applicable Licence in accordance with the procedures of the foreign government or raise their objection to the request. Where the Contractor has an objection to the variation request, the Parties shall meet within 5 Business Days to resolve the issue; should they fail to do so, the matter shall be escalated to an appropriate level within both Parties' organisations, to include their respective export or import control subject matter experts; and
 - (2) the Authority shall provide sufficient information, certification, documentation, and other reasonable assistance necessary to support the application to seek a variation.
- f. Where the Authority determines that it is best placed to make such a request for variation, the Contractor shall provide sufficient information, certification, documentation, and other reasonable assistance necessary to support the Authority to make the application for the requested variation.
- g. Where the Authority invokes clause 33.e or 33.f the Authority will pay the Contractor a fair and reasonable price for this service based on the cost of providing it.

- h. The Contractor shall use all reasonable endeavours to incorporate in each relevant Subcontract equivalent terms regarding foreign export and/or import controls to those set out in this Condition. Where it is not possible to include equivalent terms to those set out in this Condition, the Contractor shall promptly report that fact and the circumstances to the Authority.
- i. The Authority shall use reasonable endeavours to identify any Restrictions that apply to Materiel to be provided to the Contractor as Government Furnished Assets.
- j. Where the Authority is to provide Materiel necessary to enable the Contractor to perform the Contract, or in respect of which the services are to be provided, and that is subject to Restrictions the Authority shall provide a completed DEFFORM 528 (and a copy of any applicable Licence, where available) to the Contractor as soon as reasonably practicable and no later than 30 days prior to the delivery of such Materiel to the Contractor. If the DEFFORM 528 provided is found to be inaccurate or incomplete the Authority shall deliver a new DEFFORM 528 as soon as reasonably practicable.
- k. Where Restrictions are advised by the Authority to the Contractor in a DEFFORM 528 provided pursuant to clause 33.j or any of the information provided by the Authority in any DEFFORM 528 is inaccurate or incomplete the Parties shall promptly agree on the best course of action and implement it to mitigate the impact of the incomplete or inaccurate disclosure under the terms of Condition 6 (Formal Amendments to the Contract), or as may otherwise be provided by the Contract. If there is no alternative or appropriate mitigation available, the Authority may terminate the Contract in accordance with Condition 42 (Termination for Convenience), as appropriate and as referenced in the Contract. Providing the Contractor has taken such steps as are reasonable to mitigate the impact the Contractor shall be relieved of their obligation to perform those elements of the Contract affected by the Restrictions or provision of incorrect or incomplete information.
- l. The Contractor shall use reasonable endeavours to identify whether any Contractor Deliverable is subject to any foreign Licence including those that impose or will impose Restrictions. During the term of the Contract the Contractor shall inform the Authority of any foreign Licence and/or any Restrictions not already disclosed at the Effective Date of Contract or relevant amendment. This does not include the Intellectual Property-specific restrictions of the type referred to in Condition 34 (Third Party Intellectual Property – Rights and Restrictions).
- m. The Contractor shall notify the Authority of all, or any part of the Contractor Deliverables identified within clause 33. l, by submitting a DEFFORM 528 or other mutually agreed alternative format as soon as reasonably practicable and no less than 30 days prior to delivery of the Contractor Deliverables. Such notification shall include an update on the validity of all previous information submitted and shall include any Restrictions (not already disclosed to the Authority) notified to the Contractor by any of their Subcontractors, suppliers, or other third parties. The Contractor, within 10 Business Days (or such longer period as shall have been agreed in writing by the Parties) of such notification shall submit a proposal to the Authority outlining actions to mitigate the impact of such Restrictions. Such proposals may include, where appropriate, mutually supported attempts to obtain removal of or modification to the Restrictions, or to obtain appropriate authorisations from the relevant foreign government. The Authority shall inform the Contractor within 10 Business Days (or such longer period as shall have been agreed in writing by the Parties) of receipt of the proposal whether it is acceptable and where appropriate the Contract shall be modified in accordance with Condition 6 (Formal Amendments to the Contract) or as otherwise provided by the Contract to implement the proposal.
- n. If the Contractor is unable to perform their obligations under the Contract due to the Restrictions notified in accordance with clauses 33.l and 33.m and the Restrictions are not

capable of being removed, modified, or otherwise satisfactorily managed within a reasonable time, the Authority may at its absolute discretion amend the Contract in accordance with Condition 6 (Formal Amendments to the Contract) or as otherwise provided by the Contract or terminate the Contract. Except where clause 33.o applies, termination shall be on fair and reasonable terms having regard to all the circumstances including payments already made and those due under the Contract, costs incurred by the Contractor and benefits received by the Authority. The Parties, acting in good faith, shall use all reasonable endeavours to agree such fair and reasonable terms failing which either Party may refer the matter to dispute resolution in accordance with Condition 40 (Dispute Resolution). Providing the Contractor has taken such steps as are reasonable to mitigate the impact the Contractor shall be relieved of their obligation to perform those elements of the Contract directly affected by the Restrictions or provision of incorrect or incomplete information.

o. Where the Contractor knew or ought reasonably to have known that the Contract Deliverables were subjected to the Restrictions notified in accordance with clauses 33.l and 33.m, either at the Effective Date of Contract or at the date of submission of the most recent previous DEFFORM 528 to the Authority in accordance with clause 33.m, and failed to notify the Authority or the information disclosed was inaccurate or incomplete, the termination of the Contract will be in accordance with Condition 43 (Material Breach) and the provisions of clause 33.n with respect to termination will not apply.

p. For a period of up to 2 years from the completion of the Contract, and in response to a specific written request from the Authority, the Contractor shall notify the Authority as soon as reasonably practicable of any change to the Restrictions applicable to any Materiel provided under the Contract by issuing an updated DEFFORM 528 to the Authority.

34. Third Party Intellectual Property – Rights and Restrictions

a. The Contractor and, where applicable any Subcontractor, shall promptly notify the Authority as soon as they become aware of:

- (1) any invention or design the subject of patent or registered Design Rights (or application thereof) owned by a third party which appears to be relevant to the performance of the Contract or to use by the Authority of anything required to be done or delivered under the Contract;
- (2) any restriction as to disclosure or use, or obligation to make payments in respect of any other intellectual property (including technical Information) required for the purposes of the Contract or subsequent use by the Authority of anything delivered under the Contract and, where appropriate, the notification shall include such Information as is required by Section 2 of the Defence Contracts Act 1958;
- (3) any allegation of infringement of intellectual property rights made against the Contractor and which pertains to the performance of the Contract or subsequent use by the Authority of anything required to be done or delivered under the Contract.

clause 34.a does not apply in respect of Contractor Deliverables normally available from the Contractor as a Commercial Off The Shelf (COTS) item or service.

b. If the Information required under clause 34.a has been notified previously, the Contractor may meet their obligations by giving details of the previous notification.

c. For COTS Contractor Deliverables patents and registered designs in the UK, in respect of any question arising (by way of an allegation made to the Authority or Contractor, or otherwise) that the manufacture or provision under the Contract of Contractor Deliverables normally available from the Contractor as a COTS item or service is an infringement of a UK patent or registered design not owned or controlled by the Contractor or the Authority, the Contractor shall, subject to the agreement of the third party owning such patent or registered design, be given

exclusive conduct of any and all negotiations for the settlement of any claim or the conduct of any litigation arising out of such question. The Contractor shall indemnify the Authority, its officers, agents and employees against any liability and cost arising from such allegation. This Condition shall not apply if:

- (1) the Authority has made or makes an admission of any sort relevant to such question;
- (2) the Authority has entered or enters into any discussions on such question with any third party without the prior written agreement of the Contractor;
- (3) the Authority has entered or enters into negotiations in respect of any relevant claim for compensation in respect of Crown Use under Section 55 of the Patents Act 1977 or Section 12 of the Registered Designs Act 1949;
- (4) legal proceedings have been commenced against the Authority or the Contractor in respect of Crown Use, but only to the extent of such Crown Use that has been properly authorised.

d. The indemnity in clause 34.c does not extend to use by the Authority of anything supplied under the Contract where that use was not reasonably foreseeable at the time of the Contract.

e. In the event that the Authority has entered into negotiation in respect of a claim for compensation, or legal proceedings in respect of the Crown Use have commenced, the Authority shall forthwith authorise the Contractor for the purposes of performing the Contract (but not otherwise) to utilise a relevant invention or design in accordance with Sections 55 and 56 of the Patents Act 1977 or Section 12 of the Registered Designs Act 1949 and to use any model, document or information relating to any such invention or design which may be required for that purpose.

f. For all other Contractor Deliverables patents and registered designs in the UK, if a relevant invention or design has been notified to the Authority by the Contractor prior to the Effective Date of Contract, then unless it has been otherwise agreed, under the provisions of Sections 55 and 56 of the Patents Act 1977 or Section 12 of the Registered Designs Act 1949, the Contractor is hereby authorised to utilise that invention or design, notwithstanding the fact that it is the subject of a UK Patent or UK Registered Design, for the purpose of performing the Contract.

g. If, under clause 34.a, a relevant invention or design is notified to the Authority by the Contractor after the Effective Date of Contract, then:

- (1) if the owner (or its exclusive licensee) takes or threatens in writing to take any relevant action against the Contractor, the Authority shall issue to the Contractor a written authorisation in accordance with the provisions of Sections 55 and 56 of the Patents Act 1977 or Section 12 of the Registered Designs Act 1949, and
- (2) in any event, unless the Contractor and the Authority can agree an alternative course of action, the Authority shall not unreasonably delay the issue of a written authorisation in accordance with the provisions of Sections 55 and 56 of the Patents Act 1977 or Section 12 of the Registered Designs Act 1949.

h. The Authority shall assume all liability and shall indemnify the Contractor, their officers, agents and employees against liability, including the Contractor's costs, as a result of infringement by the Contractor or their suppliers of any patent, utility model, registered design or like protection outside the United Kingdom in the performance of the Contract when such infringement arises from or is incurred by reason of the Contractor following any specification, statement of work or instruction in the Contract or using, keeping or disposing of any item given by the Authority for the purpose of the Contract in accordance with the Contract.

i. The Contractor shall assume all liability and shall indemnify the Authority, its officers, agents and employees against liability, including the Authority's costs, as a result of infringement by the Contractor or their suppliers of any patent, utility model, registered design or like protection outside the UK in the performance of the Contract when such infringement arises from or is

incurred otherwise than by reason of the Contractor following any specification, statement of work or instruction in the Contract or using, keeping or disposing of any item given by the Authority for the purpose of the Contract in accordance with the Contract.

j. The Contractor shall not be entitled to any reimbursement of any royalty, licence fee or similar expense incurred in respect of anything to be done under the Contract, where:

- (1) a relevant discharge has been given under Section 2 of the Defence Contracts Act 1958, or relevant authorisation in accordance with Sections 55 or 57 of the Patents Act 1977, Section 12 of the Registered Designs Act 1949 or Section 240 of the Copyright, Designs and Patents Act 1988 in respect of any intellectual property; or
- (2) any obligation to make payments for intellectual property has not been promptly notified to the Authority under clause 34.a.

k. Where authorisation is given by the Authority under clause 34.e, 34.f or 34.g, to the extent permitted by Section 57 of the Patents Act 1977, Section 12 of the Registered Designs Act 1949 or Section 240 of the Copyright, Designs and Patents Act 1988, the Contractor shall also be:

- (1) released from payment whether by way of royalties, licence fees or similar expenses in respect of the Contractor's use of the relevant invention or design, or the use of any relevant model, document or information for the purpose of performing the Contract; and
- (2) authorised to use any model, document or information relating to any such invention or design which may be required for that purpose.

l. The Contractor shall assume all liability and indemnify the Authority and its officers, agents and employees against liability, including costs as a result of:

- (1) infringement or alleged infringement by the Contractor or their suppliers of any copyright, database right, Design Right or the like protection in any part of the world in respect of any item to be supplied under the Contract or otherwise in the performance of the Contract;
- (2) misuse of any confidential information, trade secret or the like by the Contractor in performing the Contract;
- (3) provision to the Authority of any Information or material which the Contractor does not have the right to provide for the purpose of the Contract.

m. The Authority shall assume all liability and indemnify the Contractor, their officers, agents and employees against liability, including costs as a result of:

- (1) infringement or alleged infringement by the Contractor or their suppliers of any copyright, database right, Design Right or the like protection in any part of the world in respect of any item provided by the Authority for the purpose of the Contract but only to the extent that the item is used for the purpose of the Contract;
- (2) alleged misuse of any confidential Information, trade secret or the like by the Contractor as a result of use of Information provided by the Authority for the purposes of the Contract, but only to the extent that Contractor's use of that Information is for the purposes intended when it was disclosed by the Authority.

n. The general authorisation and indemnity is:

- (1) clauses 34.a – 34.m represents the total liability of each Party to the other under the Contract in respect of any infringement or alleged infringement of patent or other Intellectual Property Right (IPR) owned by a third party;
- (2) neither Party shall be liable, one to the other, for any consequential loss or damage arising as a result, directly or indirectly, of a claim for infringement or alleged infringement of any patent or other IPR owned by a third party;
- (3) a Party against whom a claim is made or action brought, shall promptly notify the other Party in writing if such claim or action appears to relate to an infringement which is the subject of an indemnity or authorisation given under this Condition by such other Party. The

notification shall include particulars of the demands, damages and liabilities claimed or made of which the notifying Party has notice;

(4) the Party benefiting from the indemnity or authorisation shall allow the other Party, at its own expense, to conduct any negotiations for the settlement of the same, and any litigation that may arise therefrom and shall provide such information as the other Party may reasonably require;

(5) following a notification under clause 34.n.(3), the Party notified shall advise the other Party in writing within thirty (30) Business Days whether or not it is assuming conduct of the negotiations or litigation. In that case the Party against whom a claim is made or action brought shall not make any statement which might be prejudicial to the settlement or defence of such a claim without the written consent of the other Party;

(6) the Party conducting negotiations for the settlement of a claim or any related litigation shall, if requested, keep the other Party fully informed of the conduct and progress of such negotiations.

o. If at any time a claim or allegation of infringement arises in respect of copyright, database right, Design Right or breach of confidence as a result of the provision of any Contractor Deliverable by the Contractor to the Authority, the Contractor may at their own expense replace the item with an item of equivalent functionality and performance so as to avoid infringement or breach. The Parties will co-operate with one another to mitigate any claim or damage which may arise from use of third party IPR.

p. Nothing in Condition 34 shall be taken as an authorisation or promise of an authorisation under Section 240 of the Copyright, Designs and Patents Act 1988.

q. Notwithstanding any other provisions of the Contract and for the avoidance of doubt, award of the Contract by the Authority and placement of any contract task under it does not constitute an authorisation by the Crown under Sections 55 and 56 of the Patents Act 1977 or Section 12 of the Registered Designs Act 1949. The Contractor acknowledges that any such authorisation by the Authority under its statutory powers must be expressly provided in writing, with reference to the acts authorised and the specific intellectual property involved.

Notification of Intellectual Property Rights (IPR) Restrictions

r. Where any of the conditions listed below (1 to 3) have been added to the Conditions of the Contract as project specific DEFCONs at Clause 45, or where required by Clauses 34.a. - 34.q., the Contractor warrants and confirms that all Intellectual Property Rights restrictions and associated export restrictions relating to the use or disclosure of the Contractor Deliverables that are notifiable under those Conditions, or of which the Contractor is or should reasonably be aware as at Effective Date of Contract, are disclosed in Schedule 10 (Notification of Intellectual Property Rights (IPR) Restrictions).

(1) DEFCON 15 - including notification of any self-standing background Intellectual Property;

(2) DEFCON 90 - including copyright material supplied under clause 5;

(3) DEFCON 91 - limitations of Deliverable Software under clause 3b.

s. The Contractor shall promptly notify the Authority in writing if they become aware during the performance of the Contract of any required additions, inaccuracies or omissions in Schedule 10.

t. Any amendment to Schedule 10 shall be made in accordance with Condition 6.

Pricing and Payment

35. Contract Price

a. The Contractor shall provide the Contractor Deliverables to the Authority at the Contract Price. The Contract Price shall be a Firm Price unless otherwise stated in Schedule 3 (Contract Data Sheet).

b. Subject to clause 35.a the Contract Price shall be inclusive of any UK custom and excise or other duty payable. The Contractor shall not make any claim for drawback of UK import duty on any part of the Contract Deliverables supplied which may be for shipment outside of the UK.

36. Payment and Recovery of Sums Due

a. Payment for Contractor Deliverables will be made by electronic transfer and prior to submitting any claims for payment under clause 36.b the Contractor will be required to register their details (Supplier on-boarding) on the Contracting, Purchasing and Finance (CP&F) electronic procurement tool.

b. Where the Contractor submits an invoice to the Authority in accordance with clause 36.a, the Authority will consider and verify that invoice in a timely fashion.

c. The Authority shall pay the Contractor any sums due under such an invoice no later than a period of 30 days from the date on which the Authority has determined that the invoice is valid and undisputed.

d. Where the Authority fails to comply with clause 36.a and there is undue delay in considering and verifying the invoice, the invoice shall be regarded as valid and undisputed for the purpose of clause 36.c after a reasonable time has passed.

e. The approval for payment of a valid and undisputed invoice by the Authority shall not be construed as acceptance by the Authority of the performance of the Contractor's obligations nor as a waiver of its rights and remedies under the Contract.

f. Without prejudice to any other right or remedy, the Authority reserves the right to set off any amount owing at any time from the Contractor to the Authority against any amount payable by the Authority to the Contractor under the Contract or under any other contract with the Authority, or with any other Government Department.

37. Value Added Tax and other Taxes

a. The Contract Price excludes any UK output Value Added Tax (VAT) chargeable on the supply of Contractor Deliverables by the Contractor to the Authority.

b. If the Contractor is required by UK VAT law to be registered for UK VAT (or has registered voluntarily) in respect of their business activities at the time of any supply, and the circumstances of any supply are such that the Contractor is liable to pay the tax due to HM Revenue and Customs (HMRC), the Authority shall pay to the Contractor in addition to the Contract Price (or any other sum due to the Contractor) a sum equal to the output VAT chargeable on the tax value of the supply of Contractor Deliverables, and all other payments under the Contract according to the law at the relevant tax point.

c. The Contractor is responsible for the determination of VAT liability. The Contractor shall consult their Client Relationship Manager or the HMRC Enquiries Desk (and not the Authority's Representative (Commercial)) in cases of doubt. The Contractor shall notify the Authority's Representative (Commercial) of the Authority's VAT liability under the Contract, and any changes to it, within twenty (20) Business Days of becoming aware the liability is other than at the standard rate of VAT. In the event of any doubt about the applicability of the tax in such cases, the Authority may require the Contractor to obtain, and pass to the Authority, a formal ruling from HMRC. The Contractor shall comply promptly with any such requirement. Where the Contractor obtains a ruling from HMRC, they shall supply a copy to the Authority within three (3) Business Days of receiving that ruling unless they propose to challenge the ruling. Where the Contractor challenges the ruling they shall supply to the Authority a copy of any final decisions issued by HMRC on completion of the challenge within three (3) Business Days of receiving the decision.

d. Where supply of Contractor Deliverables comes within the scope of UK VAT, but the Contractor is not required by UK VAT law to be registered for UK VAT (and has not registered voluntarily), the Authority shall be responsible for assessing and paying over directly to HMRC

any UK output VAT due in respect of the Contractor Deliverables. The Contractor shall be responsible for ensuring they take into account any changes in VAT law regarding registration.

e. Where Contractor Deliverables are deemed to be supplied to the Authority outside the UK, the Contractor may be required by the laws of the country where the supply takes place to register there for tax purposes. In that event, it is the Contractor's responsibility to ensure the Contract Price captures this tax.

f. In relation to the Contractor Deliverables supplied under the Contract the Authority shall not be required to pay any sum in respect of the Contractor's input VAT (or similar non-UK input taxes). However, these input taxes will be allowed where they were included in the Contract Price and it is established that, despite the Contractor having taken all reasonable steps to recover them, it has not been possible to do so. Where there is any doubt that the Contractor has complied with this requirement the matter shall be resolved in accordance with Condition 40 (Dispute Resolution).

g. Should HMRC decide that the Contractor has incorrectly determined the VAT liability, in accordance with clause 37.b above, the Authority will pay the VAT assessed by HMRC. In the event that HMRC so determines, the Contractor shall pay any interest charged on any assessment or penalties or both directly to HMRC. Such interest or penalties or both shall not be recoverable from the Authority under the Contract or any other contract. The Contractor shall supply the Authority with a copy of all correspondence between HMRC and the Contractor's advisors regarding the VAT assessment within three (3) Business Days of a written request from the Authority for such correspondence.

38. Debt Factoring

a. Subject to the Contractor obtaining the prior written consent of the Authority in accordance with Condition 10 (Assignment of Contract), the Contractor may assign to a third Party ("the Assignee") the right to receive payment of the Contract Price or any part thereof due to the Contractor under the Contract (including interest which the Authority incurred through late payment under the Late Payment of Commercial Debts (Interest) Act 1998 ("the Act")). Any assignment of the right to receive payment of the Contract Price (or any part thereof) under this Condition 38 shall be subject to:

- (1) reduction of any sums in respect of which the Authority exercises its right of recovery under clause 36.f;
- (2) all related rights of the Authority under the Contract in relation to the recovery of sums due but unpaid; and
- (3) the Authority receiving notification under both clauses 38.b and 38.c.(2).

b. In the event that the Contractor obtains from the Authority the consent to assign the right to receive the Contract Price (or any part thereof) under clause 38.a, the Contractor shall notify the Authority in writing of the assignment and the date upon which the assignment becomes effective.

c. The Contractor shall ensure that the Assignee:

- (1) is made aware of the Authority's continuing rights under clauses 38.a.(1) and 38.a.(2); and
- (2) notifies the Authority of the Assignee's contact information and bank account details to which the Authority shall make payment, subject to any reduction made by the Authority in accordance with clauses 38.a.(1) and 38.a.(2).

d. The provisions of Condition 36 (Payment and Recovery of Sums Due) shall continue to apply in all other respects after the assignment and shall not be amended without the prior approval of the Authority.

39. Subcontracting and Prompt Payment

- a. Subcontracting any part of the Contract shall not relieve the Contractor of any of the Contractor's obligations, duties or liabilities under the Contract.
- b. Where the Contractor enters into a subcontract, they shall cause a term to be included in such subcontract:
- (1) providing that where the Subcontractor submits an invoice to the Contractor, the Contractor will consider and verify that invoice in a timely fashion;
 - (2) providing that the Contractor shall pay the Subcontractor any sums due under such an invoice no later than a period of thirty (30) days from the date on which the Contractor has determined that the invoice is valid and undisputed;
 - (3) providing that where the Contractor fails to comply with clause 39.b.(1) above, and there is an undue delay in considering and verifying the invoice, that the invoice shall be regarded as valid and undisputed for the purposes of clause 39.b.(2) after a reasonable time has passed; and
 - (4) requiring the counterparty to that subcontract to include in any subcontract which it awards, provisions having the same effect as clauses 39.b.(1) to 39.b.(4).

Termination

40. Dispute Resolution

- a. The Parties will attempt in good faith to resolve any dispute or claim arising out of or relating to the Contract through negotiations between the respective representatives of the Parties having authority to settle the matter, which attempts may include the use of any alternative dispute resolution procedure on which the Parties may agree.
- b. In the event that the dispute or claim is not resolved pursuant to clause 40.a the dispute shall be referred to arbitration. Unless otherwise agreed in writing by the Parties, the arbitration and this clause 40.b shall be governed by the Arbitration Act 1996. For the purposes of the arbitration, the arbitrator shall have the power to make provisional awards pursuant to Section 39 of the Arbitration Act 1996.
- c. For the avoidance of doubt, anything said, done or produced in or in relation to the arbitration process (including any awards) shall be confidential between the Parties, except as may be lawfully required in judicial proceedings relating to the arbitration or otherwise.

41. Termination for Insolvency or Corrupt Gifts

Insolvency:

- a. The Authority may terminate the Contract, without paying compensation to the Contractor, by giving written Notice of such termination to the Contractor at any time after any of the following events:

Where the Contractor is an individual or a firm:

- (1) the application by the individual or, in the case of a firm constituted under English law, any partner of the firm to the court for an interim order pursuant to Section 253 of the Insolvency Act 1986; or
- (2) the court making an interim order pursuant to Section 252 of the Insolvency Act 1986; or
- (3) the individual, the firm or, in the case of a firm constituted under English law, any partner of the firm making a composition or a scheme of arrangement with them or their creditors; or
- (4) the presentation of a petition for bankruptcy order against the individual or, in the case of a firm constituted under English law, any partner of the firm unless it is withdrawn within three (3) Business Days from the date on which the Contractor is notified of the presentation; or

- (5) the court making a bankruptcy order in respect of the individual or, in the case of a firm constituted under English law, any partner of the firm; or
- (6) where the Contractor is either unable to pay their debts as they fall due or has no reasonable prospect of being able to pay debts which are not immediately payable. The Authority shall regard the Contractor as being unable to pay their debts if:
 - (a) they have failed to comply with or to set aside a Statutory demand under Section 268 of the Insolvency Act 1986 within twenty-one (21) days of service of the Statutory Demand on them; or
 - (b) execution or other process to enforce a debt due under a judgement or order of the court has been returned unsatisfied in whole or in part.
- (7) the presentation of a petition for sequestration in relation to the Contractor's estates unless it is withdrawn within three (3) Business Days from the date on which the Contractor is notified of the presentation; or
- (8) the court making an award of sequestration in relation to the Contractor's estates. Where the Contractor is a company registered in England:
- (9) the presentation of a petition for the appointment of an administrator; unless it is withdrawn within three (3) Business Days from the date on which the Contractor is notified of the presentation; or
- (10) the court making an administration order in relation to the company; or
- (11) the presentation of a petition for the winding-up of the company unless it is withdrawn within three (3) Business Days from the date on which the Contractor is notified of the presentation; or
- (12) the company passing a resolution that the company shall be wound-up; or
- (13) the court making an order that the company shall be wound-up; or
- (14) the appointment of a Receiver or manager or administrative Receiver.

Where the Contractor is a company registered other than in England, events occur or are carried out which, within the jurisdiction to which they are subject, are similar in nature or effect to those specified in clauses 41.a.(9) to 41.a.(14) inclusive above.

b. Such termination shall be without prejudice to and shall not affect any right of action or remedy which shall have accrued or shall accrue thereafter to the Authority and the Contractor.

Corrupt Gifts:

c. The Contractor shall not do, and warrants that in entering the Contract they have not done any of the following (hereafter referred to as 'prohibited acts'):

- (1) offer, promise or give to any Crown servant any gift or financial or other advantage of any kind as an inducement or reward;
 - (a) for doing or not doing (or for having done or not having done) any act in relation to the obtaining or execution of this or any other Contract with the Crown; or
 - (b) for showing or not showing favour or disfavour to any person in relation to this or any other Contract with the Crown.
- (2) enter into this or any other Contract with the Crown in connection with which commission has been paid or has been agreed to be paid by them or on their behalf, or to their knowledge, unless before the Contract is made particulars of any such commission and of the terms and conditions of any such agreement for the payment thereof have been disclosed in writing to the Authority.

d. If the Contractor, their employees, agents or any Subcontractor (or anyone acting on their behalf or any of their employees) does any of the prohibited acts or commits any offence under the Bribery Act 2010 with or without the knowledge or authority of the Contractor in relation to this Contract or any other contract with the Crown, the Authority shall be entitled:

- (1) to terminate the Contract and recover from the Contractor the amount of any loss resulting from the termination;

- (2) to recover from the Contractor the amount or value of any such gift, consideration or commission; and
 - (3) to recover from the Contractor any other loss sustained in consequence of any breach of this Condition, where the Contract has not been terminated.
- e. In exercising its rights or remedies under this Condition, the Authority shall:
- (1) act in a reasonable and proportionate manner having regard to such matters as the gravity of, and the identity of the person performing, the prohibited act;
 - (2) give all due consideration, where appropriate, to action other than termination of the Contract, including (without being limited to):
 - (a) requiring the Contractor to procure the termination of a subcontract where the prohibited act is that of a Subcontractor or anyone acting on their behalf;
 - (b) requiring the Contractor to procure the dismissal of an employee (whether their own or that of a Subcontractor or anyone acting on their behalf) where the prohibited act is that of such employee.
- f. Recovery action taken against any person in His Majesty's service shall be without prejudice to any recovery action taken against the Contractor pursuant to this Condition.

42. Termination for Convenience

- a. The Authority shall have the right to terminate the Contract in whole or in part at any time by giving the Contractor at least twenty (20) Business Days written notice (or such other period as may be stated in Schedule 3 (Contract Data Sheet)). Upon expiry of the notice period the Contract, or relevant part thereof, shall terminate without prejudice to the rights of the parties already accrued up to the date of termination. Where only part of the Contract is being terminated, the Authority and the Contractor shall owe each other no further obligations in respect of the part of the Contract being terminated, but will continue to fulfil their respective obligations on all other parts of the Contract not being terminated.
- b. Following the above notification the Authority shall be entitled to exercise any of the following rights in relation to the Contract (or part being terminated) to direct the Contractor to:
- (1) not start work on any element of the Contractor Deliverables not yet started;
 - (2) complete in accordance with the Contract the provision of any element of the Contractor Deliverables;
 - (3) as soon as may be reasonably practicable take such steps to ensure that the production rate of the Contractor Deliverables is reduced as quickly as possible;
 - (4) terminate on the best possible terms any subcontracts in support of the Contractor Deliverables that have not been completed, taking into account any direction given under clauses 42.b.(2) and 42.b.(3) of this Condition.
- c. Where this Condition applies (and subject always to the Contractor's compliance with any direction given by the Authority under clause 42.b):
- (1) The Authority shall take over from the Contractor at a fair and reasonable price all unused and undamaged materiel and any Contractor Deliverables in the course of manufacture that are:
 - (a) in the possession of the Contractor at the date of termination; and
 - (b) provided by or supplied to the Contractor for the performance of the Contract, except such materiel and Contractor Deliverables in the course of manufacture as the Contractor shall, with the agreement of the Authority, choose to retain;
 - (2) the Contractor shall deliver to the Authority within an agreed period, or in absence of such agreement within a period as the Authority may specify, a list of:
 - (a) all such unused and undamaged materiel; and
 - (b) Contractor Deliverables in the course of manufacture,

that are liable to be taken over by, or previously belonging to the Authority, and shall deliver such material and Contractor Deliverables in accordance with the directions of the Authority;

(3) in respect of Services, the Authority shall pay the Contractor fair and reasonable prices for each Service performed, or partially performed, in accordance with the Contract.

d. The Authority shall (subject to clause 42.e below and to the Contractor's compliance with any direction given by the Authority in clause 42.b above) indemnify the Contractor against any commitments, liabilities or expenditure which would otherwise represent an unavoidable loss by the Contractor by reason of the termination of the Contract, subject to:

- (1) the Contractor taking all reasonable steps to mitigate such loss; and
- (2) the Contractor submitting a fully itemised and costed list of such loss, with supporting evidence, reasonably and actually incurred by the Contractor as a result of the termination of the Contract or relevant part.

e. The Authority's total liability under the provisions of this Condition shall be limited to the total price of the Contractor Deliverables payable under the contract (or relevant part), including any sums paid, due or becoming due to the Contractor at the date of termination.

f. The Contractor shall include in any subcontract over £250,000 which it may enter into for the purpose of the Contract, the right to terminate the subcontract under the terms of clauses 42.a to 42.e except that:

- (1) the name of the Contractor shall be substituted for the Authority except in clause 42.c.(1);
- (2) the notice period for termination shall be as specified in the subcontract, or if no period is specified twenty (20) Business Days; and
- (3) the Contractor's right to terminate the subcontract shall not be exercised unless the main Contract, or relevant part, has been terminated by the Authority in accordance with the provisions of this Condition 42.

g. Claims for payment under this Condition shall be submitted in accordance with the Authority's direction.

43. Material Breach

a. In addition to any other rights and remedies, the Authority shall have the right to terminate the Contract (in whole or in part) with immediate effect by giving written Notice to the Contractor where the Contractor is in material breach of their obligations under the Contract.

b. Where the Authority has terminated the Contract under clause 43.a the Authority shall have the right to claim such damages as may have been sustained as a result of the Contractor's material breach of the Contract, including but not limited to any costs and expenses incurred by the Authority in:

- (1) carrying out any work that may be required to make the Contractor Deliverables comply with the Contract; or
- (2) obtaining the Contractor Deliverable in substitution from another supplier.

44. Consequences of Termination

The termination of the Contract, however arising, shall be without prejudice to the rights and duties of either Party accrued prior to termination. The Conditions that expressly or by implication have effect after termination shall continue to be enforceable even after termination.

Additional Conditions

45. The project specific DEFCONS and DEFCON SC variants that apply to the Contract are:

DEFCON 14 (11/22) – Inventions and Designs Crown Rights and Ownership of patents and registered Designs

Note: This shall be applicable to new inventions and designs generated with Authority funding under the Contract. It is not anticipated that any new designs will arise under the Contract. This DEFCON shall not apply to existing proprietary items of Teledyne FLIR LLC, FLIR Systems Ltd or third-party proprietary items.

DEFCON 16 (06/21) – Repair and Maintenance Information

Note: This DEFCON does not apply to FLIR and/or third-party proprietary information.

DEFCON 21 (06/21) – Retention of Records

DEFCON 76 (11/22) – Contractor's Personnel at Government Establishments

DEFCON 90 (06/21) – Copyright

Note: Clause 47d shall take precedence over this DEFCON for existing proprietary technical publications.

DEFCON 117 (09/24) – Supply of Information for NATO Codification and Defence Inventory Introduction

DEFCON 532B (12/22) – Protection of Personal Data

DEFCON 540 (05/23) – Conflicts of Interest

DEFCON 601 (04/14) – Redundant Materiel

Note: The Authority acknowledges that parts removed from the Star SAFIRE HD systems during repair do not qualify as redundant materiel.

DEFCON 611 (12/22) – Issued Property

DEFCON 637 (05/17) – Defect Investigation and Liability

DEFCON 658 (10/22) – Cyber (RAR-250213A08 / Risk Level: Moderate)

DEFCON 659A (02/24) – Security Measures

DEFCON 660 (12/15) – Official-Sensitive Security Requirements

DEFCON 694 (07/21) – Accounting for Property of the Authority

DEFCON 815 (04/15) – Single Source Non-qualifying Contracts – Contract Pricing Statement

46. The special Conditions that apply to the Contract are:

a. Russian and Belarusian Exclusion Condition for Inclusion in Contracts:

- (1) The Contractor shall, and shall procure that their Sub-contractors shall, notify the Authority in writing as soon as they become aware that:
 - i. the Contract Deliverables and/or Services contain any Russian/Belarusian products and/or services; or
 - ii. that the Contractor or any part of the Contractor's supply chain is linked to entities who are constituted or organised under the law of Russia or

Belarus, or under the control (full or partial) of a Russian/Belarusian person or entity. Please note that this does not include companies:

(1) registered in the UK or in a country with which the UK has a relevant international agreement providing reciprocal rights of access in the relevant field of public procurement; and/or

(2) which have significant business operations in the UK or in a country with which the UK has a relevant international agreement providing reciprocal rights of access in the relevant field of public procurement.

- (2) The Contractor shall, and shall procure that their Sub-contractors shall, include in such notification (or as soon as reasonably practicable following the notification) full details of the Russian products, services and/or entities and shall provide all reasonable assistance to the Authority to understand the nature, scope and impact of any such products, services and/or entities on the provision of the Contract Deliverables and/or Services.
- (3) The Authority shall consider the notification and information provided by the Contractor and advise the Contractor in writing of any concerns the Authority may have and/or any action which the Authority will require the Contractor to take. The Contractor shall be required to submit a response to the concerns raised by the Authority, including any plans to mitigate those concerns, within 14 business days of receipt of the Authority's written concerns, for the Authority's consideration.
- (4) The Contractor shall include provisions equivalent to those set out in this clause in all relevant Subcontracts.

b. Government Furnished Equipment:

- (1) The Authority shall be responsible for making available the use of GFE, as listed at Schedule 16 to the Contractor to facilitate performance of the Contract. Any GFE issued under this Contract shall be provided free of charge to the Contractor on the Loan Terms specified in Schedule 16.
- (2) It is the Contractor's responsibility to inform the Authority when the GFE is required and to allow adequate time for provision of such GFE.
- (3) The Authority shall have no liability to the Contractor if the Contractor fails to make use of the equipment made available on the agreed date. The Contractor shall indemnify the Authority in respect of any additional costs incurred in such circumstances including the cost of making available such equipment on an alternative date.
- (4) The Contractor shall be responsible for all security of the GFE listed in Schedule 16.
- (5) The Contractor shall observe the instructions of the Project Manager regarding any GFE issued to him for the purpose of the Contract. The Contractor shall also observe any accounting instructions issued by the Authority.

- (6) The Contractor shall not demand equipment's on loan from Government sources except for those Items listed at Schedule 16 without the prior written agreement of the Project Manager and the Commercial Officer listed at Schedule 3 Annex A (DEFFORM 111).
- (7) The Contractor shall be fully and exclusively responsible for verifying (on its own account) the information it relies on or applies for the purposes of performing this Contract.
- (8) Neither any approval by the Authority of any Drawings, Specifications, Schedules or any other relevant technical and administrative documents nor of any other matter or thing whether under this Contract or not, nor the giving of any advice, comment, suggestion or approval or expression of satisfaction by the Authority shall derogate in any way from the Contractor being solely responsible for ensuring that the GFE issued by the Authority in pursuance of this Contract is in all respects suitable for meeting the requirements of this Contract.
- (9) The Contractor shall be responsible for maintenance, servicing (scheduled and unscheduled) of the GFE listed in Schedule 16. The Contractor is responsible for maintaining a record of usage and ensuring that all items of GFE are used within their operating parameters. The Contractor shall ensure that all Items are returned to the Authority within the Loan Period stated in Schedule 16 and upon expiry of the contract.

c. Price and Payment:

- (1) Pricing of Line Items 1 - 4: The Prices under Line Items 1 to 4 of the Schedule of Requirements (SOR), Schedule 2, to this contract shall be firm priced and non-revisable by the contractor in GBP (£) Sterling. Claims for payment shall be made in accordance with the acceptance criteria at Schedule 8, the KPI's at Schedule 13 and Payment Plan set out in Schedule 18 to the contract.
- (2) Pricing of Line Items 5 - 8: The Prices under Line Items 5 to 8 of the Schedule of Requirements (SOR), Schedule 2, to this contract shall be firm priced and non-revisable by the contractor in GBP (£) Sterling. Claims for payment shall be made in accordance with the acceptance criteria at Schedule 8 and Payment Plan set out in Schedule 18 to the contract.
 - i. For the avoidance of doubt, claims for payment shall be made upon completion and Authority acceptance of annual scheduled maintenance [REDACTED] Payment shall be made in accordance with condition 36c.
- (3) Pricing of Line Items 9 - 12: The Prices under Line Items 9 to 12 of the Schedule of Requirements (SOR), Schedule 2 to this contract shall be firm priced on an ad-hoc basis in accordance with the ad-hoc tasking process detailed within Schedule 20. Claims for payment of Line Items 9 - 12 of the SOR shall be invoiced on a completion of each task in accordance with the acceptance criteria at Schedule 8 and the instructions set out within each individual TAF.
 - i. For the avoidance of doubt, all tasks issued under this process shall

be bound by the contract conditions.

d. Bi-Annual Progress Meetings:

- (1) Bi-Annual Progress Meetings shall be held between the Authority and the Contractor on a six-monthly basis. The first will be a progress review and the second will be a progress and KPI review in line with Schedule 12 Statement of Requirement and Schedule 13 KPIs. The aim of these reviews shall be to ensure that the KPIs and associated metrics remain valid in the context of this Contract and the associated processes operate smoothly and efficiently.
- (2) The Contractor shall chair both meetings and will provide administrative and secretarial services.
- (3) In addition to the Annual Progress Meetings, the Authority's Project Manager, shall convene other meetings on an as required basis, subject to agreement with the Contractor, at either the Contractor's premises, the Authority's premises or virtually, to enable the Authority to monitor progress under the Contract.
- (4) The Contractor shall issue minutes to the Authority for approval no later than ten (10) business days following each scheduled meeting. The Authority will review and either request amendment or agree the minutes within a further ten (10) business days.
- (5) The Contractor shall issue and distribute the final agreed minutes no later than twenty (20) business days of agreement being reached with the Authority.

e. Key Performance Indicator - Unsatisfactory Performance:

- (1) Key Performance Indicators (KPIs) shall be scored as good, approaching target, requires improvement or inadequate, which are further described against each KPI stipulated at Schedule 13.
- (2) The contractor shall present the KPI measurements within the quarterly progress report to the APM and commercial manager within ten (10) business days, post quarter end. If the contractor does not provide the required quarterly progress report within the stated time period, the Authority shall temporarily withhold core payment for that quarter, until the report is received.
- (3) All KPI's shall be reported and measured in accordance with the process stated at Schedule 13 of this agreement.
- (4) The KPI's detailed at Schedule 13 to this Contract shall be used to measure the Contractor's performance against Line Items 1-4 inclusive.
- (5) The parties acknowledge that, without prejudice to any other amounts payable to the Contractor under this Contract:
 - i) the Payment Plan at Schedule 18 sets out the quarterly payments; and
 - ii) the provisions of this Condition 46e and Schedule 13 are intended to ensure effective management and maintenance [REDACTED] by the Contractor pursuant to Schedule 12 (Statement of Requirement).

(6) [REDACTED]

f. MAA Regulations Procedures (MRPs):

- (1) [REDACTED]
- (2) Compliance with the MRPs as detailed in Schedule 15 are the responsibility of the Contractor when fulfilling contractual responsibilities within the Military Air Environment (MAE).
- (3) The Contractor shall not refuse to assist with any reasonable request put forward by either the DO or the Authority that is essential to meet current or future MRP requirements when conducting activity within the MAE. Such requirements shall be technically feasible, with sufficient advance notice given, and subject to fair and reasonable terms being agreed between the Contractor, DO and Authority as applicable.
- (4) Complying with the MRPs does not reduce or limit any statutory or legal obligation of the Contractor.

g. Option Year:

- (1) The Authority shall have the right to exercise the firm priced option stated at Schedule 2, no later than one (1) month before the contract period expiry.
- (2) The Authority shall not be obligated to exercise the option period stated at Schedule 2.

h. Security Aspects Letter (SAL):

- (1) For the purposes of this Contract, all Information has been classified up to 'OFFICIAL SENSITIVE' as identified in Security Aspects Letter (SAL) at Schedule 23 to this Contract. The Authority can confirm for this Contract the Contractor should not have to work with/receive Secret Matter. Accordingly, the Contractor shall comply with all security requirements of the SAL and DEFCON 660 (Official-Sensitive Security Requirements) for all Information related to this Contract.

47. The processes that apply to the Contract are:

a. Tasking Process:

- (1) All ad-hoc tasking requests shall be tasked by the Authority in accordance with Schedule 20.
- (2) Additional Tasks in this context are the tasks that are unforeseen at the time of Contract award. This process enables the Authority to add additional requirements should they arise.
- (3) A Task shall not be considered additional tasking if it is an enduring requirement, which constitutes a material change or an addition to the current scope of the contract. Tasks of this nature will be considered a change in requirement and will be implemented via a formal contract amendment.
- (4) Once on Contract, each Task shall be incorporated into Schedule 21 of the Contract by formal Contract Amendment.

b. Export Compliance:

- (1) The Authority acknowledges that import and export laws and regulations of the U.S. and of other countries apply to purchases pursuant to this Contract, including in connection with the sale, resale, delivery or redelivery of the "Products" provided by the Contractor with the Services ("Product" includes hardware, data, software and services).
- (2) Laws and regulations include but are not limited to the Arms Export Control Act (22 U.S.C. 2751-2794), the International Traffic in Arms Regulations (ITAR) (22 C.F.R. 120 et seq.), the Export Administration Act of 1979 (50 U.S.C. 2401-2420), the Export Administration Regulations (EAR) (15 C.F.R. 730-774), the Office of Foreign Assets Control (OFAC) regulations (31 C.F.R. Chapter V), the Bureau of Alcohol, Tobacco, Firearms, and Explosives (ATF) regulations (22 C.F.R. Parts 447, 478, 479, and 555) and U.S. customs regulations (19 CFR Part 4 to 199).
- (3) The Contractor will make all reasonable efforts to obtain export authorizations in order to fulfil its obligation under this Contract.
- (4) The Contractor shall not be liable if any government export authorization is :
 - i. delayed,
 - ii. denied,
 - iii. revoked,
 - iv. restricted or
 - v. not renewed

provided it is not caused by an act or omission of the Contractor.

- (5) Additionally, such delay, denial, revocation, restriction or non-renewal which is not caused by an act or omission of the Contractor shall not constitute a breach of this Contract.
- (6) The Contractor shall have no obligation to deliver any Service(s), Products or information to the Authority as part of its performance under this Contract except as permitted under the laws and may cancel any related delivery or order if it is unable to perform in accordance with applicable laws and regulations.
- (7) If any FLIR Products subject to the Services are required to be destroyed by the Authority, then the Authority agrees to destroy the Product in accordance with all applicable laws (including the terms and provisos of applicable U.S. Government authorizations) and will ensure the safe and proper

demilitarization, destruction and disposal once the Product or information is no longer required.

- (8) The Authority acknowledges that where any provisions in the Contract require the Contractor to provide access to the Contractor's information and/or facilities, or allow disclosure of the Contractor's information, such access or disclosure is subject to export restrictions.

c. Material Breach Remedy Period:

- (1) With reference to Condition 43 (Material Breach), the Contractor is entitled to a remedy period of 30 calendar days to rectify the breach prior to termination by the Authority.

d. Repair and Maintenance Information:

- (1) The Authority shall have the right to use, copy and annotate the Contractor's Operators Manual, Training Manuals, and any other technical or maintenance publications delivered under the Contract in whole or in part [REDACTED]. [REDACTED]

e. Force Majeure Events

- (2) For the purposes of this Contract a Force Majeure Event is defined as one of the following:
- a. acts of nature;
 - b. war;
 - c. hostilities;
 - d. terrorism;
 - e. fire at any of the Contractor's premises or those of their suppliers except to the extent that the fire was caused by their own negligence;
 - f. biohazards;
 - g. national strikes;
 - h. foreign government policy
- (3) The Contractor shall not be in breach of this Contract, nor liable for late or non-performance of any of their obligations under this Contract if such delay or failure result from a Force Majeure Event.
- (4) The Contractor shall immediately notify the MOD in writing on the occurrence of a Force Majeure Event, including details of the Force Majeure Event, its effect on the Contractor's obligations under this Contract, and the actions proposed to mitigate its effect.
- (5) Subject to Clause 5 below, the Contractor shall be entitled to an appropriate extension of time for performing such obligations provided always that the Contractor has used to the satisfaction of the MOD all reasonable endeavours, both to mitigate the effects of the Force Majeure Event, and to facilitate the continued performance of their obligations under this Contract.
- (6) The maximum extension of time granted under this clause shall be limited to 3 months after which time the MOD may, on giving written notice to the Contractor, terminate this Contract, without seeking compensation from the Contractor, with immediate effect.
- (7) In the event that the Authority requests the Contractor (and the Contractor agrees) to perform measures which are in addition to any obligations detailed within this Contract to alleviate a Force Majeure Event and all reasonable endeavours have been undertaken by the Contractor, pursuant to clause 4 above; the Authority shall reimburse the Contractor for such additional measures, provided that all costs are agreed by the Authority prior to the incurrence of any additional costs by the Contractor.

f) Loan Equipment



g) **LIMITATIONS ON LIABILITY**

Definitions

1.1 In this Condition the following words and expressions shall have the meanings given to them, except where the context requires a different meaning:

“Charges” means any of the charges for the provision of the Services, Contractor Deliverables and the performance of any of the Contractor’s other obligations under this Contract, as determined in accordance with this Contract;

“Data Protection Legislation” means all applicable Law in force from time to time in the UK relating to the processing of personal data and privacy, including but not limited to:

(1) UK GDPR;

(2) DPA 2018; and

(3) the Privacy and Electronic Communications (EC Directive) Regulations 2003 (SI 2003/2426) as amended, each to the extent that it relates to the processing of personal data and privacy;

“Default” means any breach of the obligations of the relevant Party (including fundamental breach or breach of a fundamental term) or any other default, act, omission, negligence or statement of the relevant Party, its employees, servants, agents or sub-contractors in connection with or in relation to the subject matter of this Contract and in respect of which such Party is liable to the other. In no event shall a failure or delay in the delivery of an Authority responsibility or an activity to be carried out by the Authority or its representatives in accordance with the Contract be considered a Default;

‘DPA 2018’ means the Data Protection Act 2018;

“Law” means any applicable law, subordinate legislation within the meaning of section 21(1) of the Interpretation Act 1978, regulation, order, regulatory policy, mandatory guidance or code of practice judgment of a relevant court of law, or directives or requirements of any regulatory body, delegated or subordinate legislation or notice of any regulatory body.

“Term” means the period commencing on the date on which this Contract takes effect and ending on 31st March 2029 or on earlier termination of this Contract.

‘UK GDPR’ means the General Data Protection Regulation (Regulation (EU) 2016/679) as retained in UK law by the EU (Withdrawal) Act 2018 and the Data Protection, Privacy and Electronic Communications (Amendments etc) (EU Exit) Regulations 2019;

Unlimited liabilities

1.2 Neither Party limits its liability for:

1.2.1 death or personal injury caused by its negligence, or that of its employees, agents or sub-contractors (as applicable);

- 1.2.2 fraud or fraudulent misrepresentation by it or its employees;
 - 1.2.3 breach of any obligation as to title implied by section 12 of the Sale of Goods Act 1979 or section 2 of the Supply of Goods and Services Act 1982; or
 - 1.2.4 any liability to the extent it cannot be limited or excluded by law.
- 1.3 The financial caps on liability set out in Clauses 1.4 and 1.5 below shall not apply to the following:
- 1.3.1 for any indemnity given by the Contractor to the Authority under this Contract, including but not limited to:
 - 1.3.1.1 Condition 34 (Third Party IP – Rights and Restrictions);
 - 1.3.2 for any indemnity given by the Authority to the Contractor under this Contract;
 - 1.3.3 breach by the Contractor of DEFCON 532B and Data Protection Legislation;
 - 1.3.4 breach by the Contractor of Conditions 41 c, d, e and f; and
 - 1.3.5 to the extent it arises as a result of a Default by either Party, any fine or penalty incurred by the other Party pursuant to Law and any costs incurred by such other Party in defending any proceedings which result in such fine or penalty.

Financial limits

- 1.4 Subject to Clauses 1.2 and 1.3 and to the maximum extent permitted by Law:
- 1.4.1 [throughout the Term] the Contractor's total liability in respect of losses that are caused by Defaults of the Contractor shall in no event exceed:
 - 1.4.1.1 in respect of DEFCON 76 (SC2) [REDACTED] pounds]
[REDACTED] in aggregate;
 - 1.4.1.2 in respect of Condition 43b [REDACTED] pounds]
[REDACTED] in aggregate;
 - 1.4.1.3 in respect of DEFCON 611 (SC2) [REDACTED] pounds]
[REDACTED] in aggregate; and
 - 1.4.1.4 in respect of condition 28d [REDACTED] pounds]
[REDACTED] in aggregate;
 - 1.4.2 without limiting Clause 1.4.1 and subject always to Clauses 1.2, 1.3 and 1.4.3, the Contractor's total liability throughout the Term in respect of all other liabilities (but excluding any price adjustments in accordance with Schedule 13 and whether in contract, in tort (including negligence), arising under warranty, under statute or otherwise under or in connection with this Contract shall be [REDACTED] pounds] [REDACTED] in aggregate.

1.4.3 on the exercise of any and, where more than one, each option period or agreed extension to the Term, the limitation of the Contractor's total liability (in aggregate) set out in Clauses 1.4.1 and 1.4.2 above shall be fully replenished such that on and from each such exercise or extension of the Term, the Authority shall be able to claim up to the full value of the limitation set out in Clauses 1.4.1 and 1.4.2 of this Contract.

1.5 Subject to Clauses 1.2, 1.3 and 1.6, and to the maximum extent permitted by Law the Authority's total liability (in aggregate) whether in contract, in tort (including negligence), under warranty, under statute or otherwise under or in connection with this Contract shall in respect of all liabilities (taken together) be limited to the Charges paid by the Authority in the relevant Contract Year in respect of any and all claims in that Contract Year.

1.6 Clause 1.5 shall not exclude or limit the Contractor's right under this Contract to claim for the Charges.

Consequential loss

1.7 Subject to Clauses 1.2, 1.3 and 1.8, neither Party shall be liable to the other Party or to any third party, whether in contract (including under any warranty), in tort (including negligence), under statute or otherwise for or in respect of:

- 1.7.1 indirect loss or damage;
- 1.7.2 special loss or damage;
- 1.7.3 consequential loss or damage;
- 1.7.4 loss of profits (whether direct or indirect);
- 1.7.5 loss of turnover (whether direct or indirect);
- 1.7.6 loss of business opportunities (whether direct or indirect); or
- 1.7.7 damage to goodwill (whether direct or indirect),

even if that Party was aware of the possibility of such loss or damage to the other Party.

1.8 The provisions of Clause 1.7 shall not restrict the Authority's ability to recover any of the following losses incurred by the Authority to the extent that they arise as a result of a Default by the Contractor:

1.8.1 any additional operational and administrative costs and expenses arising from the Contractor's Default, including any costs paid or payable by the Authority:

- 1.8.1.1 to any third party;
- 1.8.1.2 for putting in place workarounds for the Contractor Deliverables and other deliverables that are reliant on the Contractor Deliverables; and

- 1.8.1.3 relating to time spent by or on behalf of the Authority in dealing with the consequences of the Default;
- 1.8.2 any or all wasted expenditure and losses incurred by the Authority arising from the Contractor's Default, including wasted management time;
- 1.8.3 the additional cost of procuring and maintaining in place transitional assistance and replacement deliverables for the remainder of the Term and any option period or agreed extension to the Term (including legal and other consultants' fees, re-procurement project costs, other expenses associated with such exercise and any increase in the fees for the replacement services over and above the Contract Price that would have been payable for the relevant Contractor Deliverables);
- 1.8.4 any losses arising in connection with the loss, destruction, corruption, inaccuracy or degradation of Authority data, or other data or software, including, to the extent the Authority data, other data or software can be recovered or reconstituted, the fees, costs and expenses of reconstituting such Authority data, data or software;
- 1.8.5 damage to the Authority's physical property and tangible assets, including damage under DEFCONs 76 (SC2) and 611 (SC2);
- 1.8.6 costs, expenses and charges arising from, or any damages, account of profits or other award made for, infringement of any third-party Intellectual Property Rights or breach of any obligations of confidence;
- 1.8.7 any additional costs incurred by the Authority in relation to the Authority's contracts with a third party (including any compensation or interest paid to a third party by the Authority) as a result of the Default (including the extension or replacement of such contracts);
- 1.8.8 any fine or penalty incurred by the Authority pursuant to Law and any costs incurred by the Authority in defending any proceedings which result in such fine or penalty; or
- 1.8.9 any savings, discounts or price reductions during the Term and any option period or agreed extension to the Term committed to by the Contractor pursuant to this Contract.

Invalidity

1.9 If any limitation or provision contained or expressly referred to in this Condition is held to be invalid under any Law, it will be deemed to be omitted to that extent, and if any Party becomes liable for loss or damage to which that limitation or provision applied, that liability will be subject to the remaining limitations and provisions set out in this Condition.

Third party claims or losses

1.10 Without prejudice to any other rights or remedies the Authority may have under this Contract (including but not limited to any indemnity claim under Condition

34 or at Law), the Authority shall be entitled to make a claim under this Contract against the Contractor in respect of any losses incurred by the Authority which arise out of a claim made against the Authority by a third party under any contract with that third party provided that such third party claim:

1.10.1 arises naturally and ordinarily as a result of the Contractor's failure to provide the Contractor Deliverables or failure to perform any of its obligations under this Contract; and

1.10.2 is a type of claim or loss that would have been recoverable under this Contract if the third party were a party to this Contract (whether as the Authority or the Contractor), such claim to be construed as direct losses for the purpose of this Contract.

No double recovery

1.11 Neither Party shall be entitled to employ such rights and remedies available to it so as to seek to recover more than once in respect of the same loss, but the Authority shall be entitled to use (singly or together) such rights and remedies available to the Authority so as to recover the full extent of any recoverable losses suffered or incurred, including any remedies the Authority may have against any guarantor.

Offer and Acceptance**Contract 714035451 for The Provision of Maintenance and Support for the FLIR Star
Safire HD EO System**

This Contract shall come into effect on the date of signature by both parties.

For and on behalf of the Company Name: FLIR Systems Ltd

Name, Title and Company Position	██████████
Signature	<Original Signed>
Date	30/06/2025

For and on behalf of the Secretary of State for Defence

Name and Title	██████████
Signature	<Original Signed>
Date	30/06/2025

Schedule 1 – Definitions of Contract

Article	means, in relation to clause 24 and Schedule 6 only, an object which during production is given a special shape, surface or design which determines its function to a greater degree than does its chemical composition;
Articles	means (except in relation to Schedule 10) the Contractor Deliverables (goods and/or the services), including Packaging (and Certificate(s) of Conformity and supplied in accordance with any QA requirements if specified) which the Contractor is required to provide under the Contract in accordance with Schedule 2 (Schedule of Requirements), but excluding incidentals outside Schedule 2 (Schedule of Requirements) such as progress reports.
Assets Subject to Special Controls (ASSC)	means a Contractor Deliverable which is: <ul style="list-style-type: none">a. subject to the United States International Traffic In Arms Regulations (ITAR);b. subject to the 600 series of the United States Export Administration Regulations (EAR); orc. classified as Attractive to Criminal and Terrorist Organisations (ACTO), meaning that it includes material which represents an immediate risk to Defence personnel or the public; or which is considered as attractive to criminal and terrorist organisations;
ASSC Indicator	means for Contractor Deliverables subject to ITAR, a United States Munitions List (USML) or for Contractor Deliverables subject to the 600 series of the EAR, an Export Control Classification Number (ECCN);
Authority	means the Secretary of State for Defence acting on behalf of the Crown;
Authority's Representative(s)	shall be those person(s) defined in Schedule 3 (Contract Data Sheet) who will act as the Authority's Representative(s) in connection with the Contract. Where the term "Authority's Representative(s)" in the Conditions is immediately followed by a functional description in

brackets, the appropriate Authority's Representative(s) shall be the designated person(s) for the purposes of Condition 7;

Business Day means 09:00 to 17:00 Monday to Friday, excluding public and statutory holidays;



Central Government Body a body listed in one of the following sub-categories of the Central Government classification of the Public Sector Classification Guide, as published and amended from time to time by the Office for National Statistics:

- a. Government Department;
- b. Non-Departmental Public Body or Assembly Sponsored Public Body (advisory, executive, or tribunal);
- c. Non-Ministerial Department; or
- d. Executive Agency;

Collect means pick up the Contractor Deliverables from the Consignor. This shall include loading, and any other specific arrangements, agreed in accordance with Clause 28.c and Collected and Collection shall be construed accordingly;

Commercial Packaging means commercial Packaging for military use as described in Def Stan 81-041 (Part 1)

Conditions means the terms and conditions set out in this document;

Consignee means that part of the Authority identified in Schedule 3 (Contract Data Sheet) to whom the Contractor Deliverables are to be Delivered or on whose behalf they are to be Collected at the address specified in Schedule 3 (Contract Data Sheet) or such other part of the Authority as may be instructed by the Authority by means of a Diversion Order;

Consignor	means the name and address specified in Schedule 3 (Contract Data Sheet) from whom the Contractor Deliverables will be dispatched or Collected;
Contract	means the Contract including its Schedules and any amendments agreed by the Parties in accordance with condition 6 (Formal Amendments to the Contract);
Contract Price	means the amount set out in Schedule 2 (Schedule of Requirements) to be paid (inclusive of Packaging and exclusive of any applicable VAT) by the Authority to the Contractor, for the full and proper performance by the Contractor of its obligations under the Contract.
Contractor	means the person who, by the Contract, undertakes to supply the Contractor Deliverables, for the Authority as is provided by the Contract. Where the Contractor is an individual or a partnership, the expression shall include the personal representatives of the individual or of the partners, as the case may be, and the expression shall also include any person to whom the benefit of the Contract may be assigned by the Contractor with the consent of the Authority;
Contractor Deliverables	means the goods and/or the services, including Packaging (and Certificate(s) of Conformity and supplied in accordance with any QA requirements if specified) which the Contractor is required to provide under the Contract;
Control	<p>means the power of a person to secure that the affairs of the Contractor are conducted in accordance with the wishes of that person:</p> <p>a. by means of the holding of shares, or the possession of voting powers in, or in relation to, the Contractor; or</p> <p>b. by virtue of any powers conferred by the constitutional or corporate documents, or any other document, regulating the Contractor;</p>

and a change of Control occurs if a person who Controls the Contractor ceases to do so or if another person acquires Control of the Contractor;

means the quarterly Technical Support payment in accordance with schedule 18 (Payment Plan) and schedule 2 (Schedule of Requirements) line items 1-4.

Core services payment

CPET

means the UK Government's Central Point of Expertise on Timber, which provides a free telephone helpline and website to support implementation of the UK Government timber procurement policy;

Crown Use

in relation to a patent means the doing of anything by virtue of Sections 55 to 57 of the Patents Act 1977 which otherwise would be an infringement of the patent and in relation to a Registered Design has the meaning given in paragraph 2A(6) of the First Schedule to the Registered Designs Act 1949;

Dangerous Goods

means those substances, preparations and articles that are capable of posing a risk to health, safety, property or the environment which are prohibited by regulation, or classified and authorised only under the conditions prescribed by the:

- a. Carriage of Dangerous Goods and Use of Transportable Pressure Equipment Regulations 2009 (CDG) (as amended 2011);
- b. European Agreement Concerning the International Carriage of Dangerous Goods by Road (ADR);
- c. Regulations Concerning the International Carriage of Dangerous Goods by Rail (RID);
- d. International Maritime Dangerous Goods (IMDG) Code;
- e. International Civil Aviation Organisation (ICAO) Technical Instructions for the Safe Transport of Dangerous Goods by Air;

f. International Air Transport Association (IATA)
Dangerous Goods Regulations.

DBS Finance means Defence Business Services Finance, at the address stated in Schedule 3 (Contract Data Sheet);

DEFFORM means the MOD DEFFORM series which can be found at <https://www.kid.mod.uk>;

DEF STAN means Defence Standards which can be accessed at <https://www.dstan.mod.uk>;

Deliver means hand over the Contractor Deliverables to the Consignee. This shall include unloading, and any other specific arrangements, agreed in accordance with Condition 28 and Delivered and Delivery shall be construed accordingly;

Delivery Date means the date as specified in Schedule 2 (Schedule of Requirements) on which the Contractor Deliverables or the relevant portion of them are to be Delivered or made available for Collection;

Denomination of Quantity (D of Q) means the quantity or measure by which an item of material is managed;

Design Right(s) has the meaning ascribed to it by Section 213 of the Copyright, Designs and Patents Act 1988;

Diversion Order means the Authority's written instruction (typically given by MOD Form 199) for urgent Delivery of specified quantities of Contractor Deliverables to a Consignee other than the Consignee stated in Schedule 3 (Contract Data Sheet);

Effective Date of Contract	means the date upon which both Parties have signed the Contract;
Evidence	means either: <ul style="list-style-type: none">a. an invoice or delivery note from the timber supplier or Subcontractor to the Contractor specifying that the product supplied to the Authority is FSC or PEFC certified; orb. other robust Evidence of sustainability or FLEGT licensed origin, as advised by CPET;
Firm Price	means a price (excluding VAT) which is not subject to variation;
First-Tier Sub-Contractor	means a Sub-contractor directly engaged by the Contractor to provide Contractor Deliverables wholly or substantially for the purpose of performing (or contributing to the performance of) the whole or any part of the Contract;
FLEGT	means the Forest Law Enforcement, Governance and Trade initiative by the European Union to use the power of timber-consuming countries to reduce the extent of illegal logging;
Government Furnished Assets (GFA)	is a generic term for any MOD asset such as equipment, information or resources issued or made available to the Contractor in connection with the Contract by or on behalf of the Authority;
Hazardous Contractor Deliverable	means a Contractor Deliverable or a component of a Contractor Deliverable that is itself a hazardous material or substance or that may in the course of its use, maintenance, disposal, or in the event of an accident, release one or more hazardous materials or substances and each material or substance that may be so released;

Independent Verification	means that an evaluation is undertaken and reported by an individual or body whose organisation, systems and procedures conform to "ISO Guide 65:1996 (EN 45011:1998) General requirements for bodies operating product certification systems or equivalent", and who is accredited to audit against forest management standards by a body whose organisation, systems and procedures conform to "ISO 17011: 2004 General Requirements for Providing Assessment and Accreditation of Conformity Assessment Bodies or equivalent";
Information	means any Information in any written or other tangible form disclosed to one Party by or on behalf of the other Party under or in connection with the Contract;
Issued Property	means any item of Government Furnished Assets (GFA), including any materiel issued or otherwise furnished to the Contractor in connection with the Contract by or on behalf of the Authority;
Licence	means, in relation to clause 33 only, import licence, export licence or other import or export related authorisation, agreement, exception or exemption, including (but not limited to) the export licences required by the United States under the International Traffic in Arms Regulations (ITAR), Export Administration Regulations (EAR) and Foreign Military Sales (FMS), or those required as a result of any applicable UK-US agreements;
Legal and Sustainable	means production and process methods, also referred to as timber production standards, as defined by the document titled "UK Government Timber Production Policy: Definition of legal and sustainable for timber procurement". The edition current on the day the Contract documents are issued by the Authority shall apply;
Legislation	means in relation to the United Kingdom any Act of Parliament, any subordinate legislation within the meaning of section 21 of the Interpretation Act 1978, or any exercise of Royal Prerogative;

Lower-Tier Sub-Contractor	means any Sub-contractor other than any First-Tier Sub-Contractor at any lower level of the supply chain engaged to provide Contractor Deliverables wholly or substantially for the purpose of performing (or contributing to the performance of) the whole or any part of the Contract;
Materiel	means, in relation to clause 33 only, information, technical data, and items, including all goods, components of goods and software;
Military Level Packaging (MLP)	means Packaging that provides enhanced protection in accordance with Def Stan 81-041 (Part 1), beyond that which Commercial Packaging normally provides for the military supply chain;
Military Packager Approval Scheme (MPAS)	is a MOD sponsored scheme to certify military Packaging designers and register organisations, as capable of producing acceptable Services Packaging Instruction Sheet (SPIS) designs in accordance with Defence Standard (Def Stan) 81-041 (Part 4);
Military Packaging Level (MPL)	shall have the meaning described in Def Stan 81-041 (Part 1);
Mixture	means a mixture or solution composed of two or more substances;
MPAS Registered Organisation	is a packaging organisation having one or more MPAS Certificated Designers capable of Military Level designs. A company capable of both Military Level and commercial Packaging designs including MOD labelling requirements;
MPAS Certificated Designer	shall mean an experienced Packaging designer trained and certified to MPAS requirements;

NATO	means the North Atlantic Treaty Organisation which is an inter-governmental military alliance based on the North Atlantic Treaty which was signed on 4 April 1949;
Notices	shall mean all Notices, orders, or other forms of communication required to be given in writing under or in connection with the Contract;
Overseas	shall mean non UK or foreign;
Packaging	<p>Verb. The operations involved in the preparation of materiel for; transportation, handling, storage and Delivery to the user;</p> <p>Noun. The materials and components used for the preparation of the Contractor Deliverables for transportation and storage in accordance with the Contract;</p>
Packaging Design Authority (PDA)	shall mean the organisation that is responsible for the original design of the Packaging except where transferred by agreement. The PDA shall be identified in the Contract, see Annex A to Schedule 3 (Appendix – Addresses and Other Information), Box 3;
Parties	means the Contractor and the Authority, and Party shall be construed accordingly;
Plastic Packaging Components	shall have the same meaning as set out in Part 2 of the Finance Act 2021 together with any associated secondary legislation;
PPT	means a tax called “plastic packaging tax” charged in accordance with Part 2 of the Finance Act 2021;
PPT Legislation	means the legislative provisions set out in Part 2 and Schedule 9-15 of the Finance Act 2021 together with any secondary legislation made under powers contained in Part 2 of the Finance Act 2021. This includes, but is not limited

to, The Plastic Packaging Tax (Descriptions of Products) Regulations 2021 and The Plastic Packaging Tax (General) Regulations 2022;

Primary Packaging Quantity (PPQ)

means the quantity of an item of material to be contained in an individual package, which has been selected as being the most suitable for issue(s) to the ultimate user, as described in Def Stan 81-041 (Part 1);

Publishable Performance Information

means any of the Information in Schedule 9 (KPI Data Report) as it relates to Key Performance Indicator where it is expressed as publishable in the table in Schedule 9 which shall not contain any Information which is exempt from disclosure which shall be determined by the Authority; and which shall not constitute Sensitive Information;

Recycled Timber

means recovered wood that prior to being supplied to the Authority had an end use as a standalone object or as part of a structure. Recycled Timber covers:

- a. pre-consumer reclaimed wood and wood fibre and industrial by-products;
 - b. post-consumer reclaimed wood and wood fibre, and driftwood;
 - c. reclaimed timber abandoned or confiscated at least ten years previously;
- it excludes sawmill co-products;

means the contract quarter which the Authority shall assess the Contractor's KPI performance against.

Reporting Period

Restrictions

means, in relation to clause 33 only, end use or end user restrictions including (but not limited to) restrictions on transfers to third parties or disclosure to individuals based on their nationality, residency status and/or employment status;

Robust Contractor Deliverables	shall mean Robust items as described in Def Stan 81-041 (Part 2)
Safety Data Sheet	has the meaning as defined in the Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH) Regulations 2007 (as amended);
Schedule of Requirements	means Schedule 2 (Schedule of Requirements), which identifies, either directly or by reference, Contractor Deliverables to be provided, the quantities and dates involved and the price or pricing terms in relation to each Contractor Deliverable;
Sensitive Information	means the Information listed in the completed Schedule 5 (Contractor's Sensitive Information), which is Information notified by the Contractor to the Authority, which is acknowledged by the Authority as being sensitive, at the point at which the Contract is entered into or amended (as relevant) and remains sensitive information at the time of publication;
Short-Rotation Coppice	means a specific management regime whereby the poles of trees are cut every one to two years and which is aimed at producing biomass for energy. It is exempt from the UK Government timber procurement policy. For avoidance of doubt, Short-Rotation Coppice is not conventional coppice, which is subject to the timber policy;
Specification	means the description of the Contractor Deliverables, including any specifications, drawings, samples and / or patterns, and shall include any document or item which, individually or collectively is referred to in Schedule 2 (Schedule of Requirements). The Specification forms part of the Contract and all Contractor Deliverables to be supplied by the Contractor under the Contract shall conform in all respects with the Specification;
STANAG 4329	means the publication NATO Standard Bar Code Symbolologies which can be sourced at https://www.dstan.mod.uk/faqs.html ;

Subcontractor	means any subcontractor engaged by the Contractor or by any other subcontractor of the Contractor at any level of subcontracting to provide Contractor Deliverables wholly or substantially for the purpose of performing (or contributing to the performance of) the whole or any part of this Contract and 'Subcontract' shall be interpreted accordingly;
Substance	means a chemical element and its compounds in the natural state or obtained by any manufacturing process, including any additive necessary to preserve its stability and any impurity deriving from the process used, but excluding any solvent which may be separated without affecting the stability of the substance or changing its composition;
Timber and Wood-Derived Products	means timber (including Recycled Timber and Virgin Timber but excluding Short-Rotation Coppice) and any products that contain wood or wood fibre derived from those timbers. Such products range from solid wood to those where the manufacturing processes obscure the wood element;
Transparency Information	means the content of this Contract in its entirety, including from time to time agreed changes to the Contract, except for (i) any Information which is exempt from disclosure in accordance with the provisions of the Freedom of Information Act 2000 (FOIA) or the Environmental Information Regulations 2004 (EIR), which shall be determined by the Authority, and (ii) any Sensitive Information;
Unique Item Identifier (UII)	<p>means a unique and unambiguous identifier that distinguishes an item from all other like and unlike items, consisting of:</p> <ul style="list-style-type: none">a. NATO Stock Number (NSN);b. NATO Commercial and Government Entity (NCAGE) code;c. ASSC Indicator, where applicable;

- d. serial number; and
- e. part number;.

Virgin Timber means Timber and Wood-Derived Products that do not include Recycled Timber.

Where project specific DEFCONs are included under Condition 45 definitions shall be in accordance with DEFCON 501.

Additional Definitions of Contract iaw. Conditions 45 - 47 (Additional Conditions):

None Applicable.

<u>Contractor Deliverables</u>									
Item No	MOD Stock Ref. No	Serial No. (where applicable)	Specification	Consignee Address Code (full address is detailed in DEFFORM 96)	Packaging Requirements inc. PPQ and DofQ (as detailed in DEFFORM 96)	Delivery Date	Total Qty	Price (£) Ex VAT	
								Per Item	Total inc. Packaging (and Delivery if specified in Schedule 3 (Contract Data Sheet))
1.		N/A	Year 1 Provision of Technical Support [REDACTED]			30/06/2026	[REDACTED]		[REDACTED]
2.		N/A	Year 2 Provision of Technical Support [REDACTED]			30/06/2027	[REDACTED]		[REDACTED]
3.		N/A	Year 3 Provision of Technical Support [REDACTED]			30/06/2028	[REDACTED]		[REDACTED]
4.		N/A	Year 4 *Option Year* Provision of Technical Support [REDACTED]			31/03/2029	[REDACTED]		[REDACTED]
5.		N/A	Year 1 Provision of Annual Scheduled Maintenance [REDACTED]			30/06/2026	[REDACTED]		[REDACTED]
6.		N/A	Year 2			30/06/2027	[REDACTED]		[REDACTED]

			Provision of Annual Scheduled Maintenance [REDACTED]						
7.		N/A	Year 3 Provision of Annual Scheduled Maintenance [REDACTED]			30/06/2028	[REDACTED]		[REDACTED]
8.		N/A	Year 4 *Option Year* Provision of Annual Scheduled Maintenance [REDACTED]			31/03/2029	[REDACTED]		[REDACTED]
9.		N/A	Year 1 Provision of Ad-Hoc tasking requests in accordance with condition 47.a.			30/06/2026	[REDACTED]		To be updated via Contract Amendment.
10.		N/A	Year 2 Provision of Ad-Hoc tasking requests in accordance with condition 47.a.			30/06/2027	[REDACTED]		To be updated via Contract Amendment.
11.		N/A	Year 3 Provision of Ad-Hoc tasking requests in accordance with condition 47.a.			30/06/2028	[REDACTED]		To be updated via Contract Amendment.

12.		N/A	Year 4 *Option Year* Provision of Ad-Hoc tasking requests in accordance with condition 47.a.			31/03/2029			To be updated via Contract Amendment.
								Total Price (Ex- Optio n Year)	
								Total Price (Inc- Optio n Year)	

Item Number	Consignee Address (XY code only)

General Conditions**Condition 2 – Duration of Contract:**

The Contract expiry date shall be: 30th June 2028 (Exclusive of 1x Option Year)

Contracting Periods are:

- Year 1: 01 July 2025 – 30 June 2026
 - Quarter 1: 01 July 25 – 30 Sep 25
 - Quarter 2: 01 Oct 25 – 31 Dec 25
 - Quarter 3: 01 Jan 26 – 31 Mar 26
 - Quarter 4: 01 Apr 26 – 30 June 26
- Year 2: 01 July 2026 – 30 June 2027
 - Quarter 1: 01 July 26 – 30 Sep 26
 - Quarter 2: 01 Oct 26 – 31 Dec 26
 - Quarter 3: 01 Jan 27 – 31 Mar 27
 - Quarter 4: 01 Apr 27 – 30 June 27
- Year 3: 01 July 2027 – 30 June 2028 – Contract Expiry
 - Quarter 1: 01 July 27 – 30 Sep 27
 - Quarter 2: 01 Oct 27 – 31 Dec 27
 - Quarter 3: 01 Jan 28 – 31 Mar 28
 - Quarter 4: 01 Apr 28 – 30 June 28
- Year 4 (Option Year) 01 July 2028 – 31 March 2029
 - Quarter 1: 01 July 28 – 30 Sep 28
 - Quarter 2: 01 Oct 28 – 31 Dec 28
 - Quarter 3: 01 Jan 29 – 31 Mar 29

Condition 4 – Governing Law:

Contract to be governed and construed in accordance with: (delete as appropriate)

English Law

Solicitors or other persons based in England and Wales (or Scotland if Scots Law applies) irrevocably appointed for Contractors without a place of business in England (or Scotland, if Scots Law applies) in accordance with clause 4.g (if applicable) are as follows:

Solicitors Appointed: N/A

Condition 7 – Authority's Representatives:

The Authority's Representatives for the Contract are as follows:

Commercial: [REDACTED] (as per Annex A to Schedule 3 (DEFFORM 111))

Project Manager: [REDACTED] (as per Annex A to Schedule 3 (DEFFORM 111))

Condition 18 – Notices:

Notices served under the Contract shall be sent to the following address:

Authority: Commercial & Project Manager (as per DEFFORM 111)

Contractor: [REDACTED]

Notices can be sent by electronic mail? Yes

Condition 19.a – Progress Meetings:

The Contractor shall be required to attend the following meetings:

Progress Meetings Details: The contractor shall attend bi-annual progress meetings. These meetings shall occur as below:

- Quarter 2 via Microsoft Teams. Progress Review.
- Quarter 4 @ MOD [REDACTED] or Contractor Premises.
Progress review and KPI review.

Condition 19.b – Progress Reports:

The Contractor is required to submit the following Reports:

Progress Reports: Quarterly Progress Report to be provided no later than ten (10) business days of the month of the new quarter.

Reports shall be Delivered to the following address: Commercial & Project Manager (as per DEFFORM 111).

Supply of Contractor Deliverables

Condition 20 – Quality Assurance:

Is a Deliverable Quality Plan required for this Contract:

No (DEFCON 602b – Quality Assurance (without Quality Plan))

Other Quality Requirements:

DEFCON 627 – Quality Assurance – Requirement for a Certificate of Conformity.

AQAP 2310 Edition B Version 2 NATO Quality Assurance Requirements for Aviation, Space and Defence Suppliers.

AS/EN 9100 Quality Management Systems – Requirements for Aviation, Space and Defence Organizations

Note: The AQAP 2310 and AS9100 shall be satisfied by the Contractor being certified to ISO9001 and Teledyne FLIR Defense Inc. as the Contractor's manufacturing site for the product, being certified to AS9100.

The Contractor shall flow down AQAP 2310 requirements to Teledyne FLIR Defense Inc. The Contractor shall ensure that Teledyne FLIR Defense Inc will maintain its AS9100 certification for the duration of the Contract.

Exclusions: no requirement for a Quality Management Plan or Risk Management Plan.

Clarification: GQAR is an option on the Contract invoked by AQAP 2310, however, currently the Authority do not see the need to task external surveillance against the Contractor or Teledyne FLIR Defense Inc.

Def Stan. 05-061 Part 1, Issue 7 - Quality Assurance Procedural Requirements - Concessions.

Def Stan. 05-061 Part 4, Issue 4 - Quality Assurance Procedural Requirements - Contractor Working Parties.

Def Stan. 05-135, Issue 2 – Avoidance of Counterfeit Materiel.

BS EN 9100: Quality Management Systems – Requirements for Aviation, Space and Defence Organisations

RA 4814: Quality Occurrence Reports

Condition 21 – Marking of Contractor Deliverables:

Special Marking requirements:

N/A

Condition 24 - Supply of Data for Hazardous Substances, Mixtures and Articles in Contractor Deliverables:

A completed Schedule 6 (Hazardous and Non-Hazardous Substances, Mixture or Articles Statement), and if applicable, UK REACH compliant Safety Data Sheet(s) are to be provided by e-mail with attachments in Adobe PDF or MS WORD format to:

- a) The Authority's Representative (Commercial)
- b) Defence Safety Authority [REDACTED]

to be Delivered no later than one (1) month prior to the Delivery Date for the Contract Deliverable or by the following date: Tender Return Date

Condition 25 – Timber and Wood-Derived Products:

A completed Schedule 7 (Timber and Wood-Derived Products Supplied under the Contract: Data Requirements) is to be provided by e-mail with attachments in Adobe PDF or MS WORD format to the Authority's Representative (Commercial)

to be Delivered by the following date: Tender Return Date

Condition 26 – Certificate of Conformity:

Is a Certificate of Conformity required for this Contract?

Yes (DEFCON 627 – Quality Assurance – Requirement for a Certificate of Conformity)

Applicable to Line Items:

If required, does the Contractor Deliverables require traceability throughout the supply chain?

Potential to apply to Ad-Hoc Tasking or new requirements, this will be confirmed at the time.

Condition 28.b – Delivery by the Contractor:

The following Line Items are to be Delivered by the Contractor:
Provision of Maintenance Support [REDACTED]

Special Delivery Instructions:

- Ad-Hoc Tasking requirements upon Authority acceptance.

Special Delivery Instructions: N/A

Each consignment is to be accompanied by a DEFFORM 129J.

Condition 28.c - Collection by the Authority:

The following Line Items are to be Collected by the Authority: N/A

Special Delivery Instructions: N/A

Each consignment is to be accompanied by a DEFFORM 129J.

Consignor details (in accordance with Condition 28.c.(4)):

[REDACTED]

Consignee details (in accordance with condition 22):

Contact Name: [REDACTED]

Address: [REDACTED]
[REDACTED]

Condition 30 – Rejection:

The default time limit for rejection of the Contractor Deliverables is thirty (30) days unless otherwise specified here:

The time limit for rejection shall be thirty (30) Business Days.

Condition 32 – Self-to-Self Delivery:

Self-to-Self Delivery required?

No

Pricing and Payment**Condition 35 – Contract Price:**

All Schedule 2 line items shall be FIRM Price other than those stated below:
N/A.

Termination**Condition 42 – Termination for Convenience:**

The Notice period for terminating the Contract shall be twenty (20) days unless otherwise specified here:

The Notice period for termination shall be twenty (20) Business Days

Other Addresses and Other Information *(forms and publications addresses and official use information)*

See Annex A to Schedule 3 (DEFFORM 111)

Schedule 4: Contract Change Control Procedure (i.a.w. clause 6.d) for Contract No: 714035451

Authority Changes

1. The Authority shall be entitled to propose any change to the Contract (a "Change") or (subject to Clause 2) Changes in accordance with this Schedule 4.
2. Nothing in this Schedule shall operate to prevent the Authority from specifying more than one Change in any single proposal, provided that such changes are related to the same or similar matter or matters.

Notice of Change

3. If the Authority wishes to propose a Change or Changes, it shall serve a written notice (an "Authority Notice of Change") on the Contractor.
4. The Authority Notice of Change shall set out the Change(s) proposed by the Authority in sufficient detail to enable the Contractor to provide a written proposal (a "Contractor Change Proposal") in accordance with clauses 7 to 9 (inclusive).
5. The Contractor may only refuse to implement a Change or Changes proposed by the Authority, if such change(s):
 - a. would, if implemented, require the Contractor to deliver any Contractor Deliverables under the Contract in a manner that infringes any applicable law relevant to such delivery; and/or
 - b. would, if implemented, cause any existing consent obtained by or on behalf of the Contractor in connection with their obligations under the Contract to be revoked (or would require a new necessary consent to be obtained to implement the Change(s) which, after using reasonable efforts, the Contractor has been unable to obtain or procure and reasonably believes it will be unable to obtain or procure using reasonable efforts); and/or
 - c. would, if implemented, materially change the nature and scope of the requirement (including its risk profile) under the Contract;

and:

- d. the Contractor notifies the Authority within 10 (ten) Business Days (or such longer period as shall have been agreed in writing by the parties) after the date of the Authority Notice of Change that the relevant proposed Change or Changes is/are a Change(s) falling within the scope of Clauses 5.a, 5.b and/or 5.c providing written evidence for the Contractor's reasoning on the matter; and
- e. further to such notification:
 - (1) either the Authority notifies the Contractor in writing that the Authority agrees, or (where the Authority (acting reasonably) notifies the Contractor that the Authority disputes the Contractor's notice under Clause 5.d) it is determined in accordance with Condition 40 (Dispute Resolution), that the relevant Change(s) is/are a Change(s) falling within the scope of Clauses 5.a, 5.b and/or 5.c; and
 - (2) (where the Authority either agrees or it is so determined that the relevant Change(s) is/are a Change(s) falling within the scope of Clauses 5.a, 5.b and/or 5.c) the

Authority fails to make sufficient adjustments to the relevant Authority Notice of Change (and issue a revised Authority Notice of Change) to remove the Contractor's grounds for refusing to implement the relevant Change under Clauses 5.a, 5.b and/or 5.c within 10 (ten) Business Days (or such longer period as shall have been agreed in writing by the parties) after:

- i) the date on which the Authority notifies in writing the Contractor that the Authority agrees that the relevant Change(s) is/are a Change(s) falling within the scope of Clauses 5.a, 5.b and/or 5.c); or
- ii) the date of such determination.

6. The Contractor shall at all times act reasonably, and shall not seek to raise unreasonable objections, in respect of any such adjustment.

Contractor Change Proposal

7. As soon as practicable, and in any event within:

a. (where the Contractor has not notified the Authority that the relevant Change or Changes is/are a Changes) falling within the scope of Clauses 5.a, 5.b and/or 5.c in accordance with Clause 5) fifteen (15) Business Days (or such other period as the Parties agree (acting reasonably) having regard to the nature of the Change(s)) after the date on which the Contract shall have received the Authority Notice of Change; or

b. (where the Contractor has notified the Authority that the relevant Change or Changes is/are a Change(s) falling within the scope of Clauses 5.a, 5.b and/or 5.c in accordance with Clause 5 and:

(1) the Authority has agreed with the Contractor's conclusion so notified or it is determined under Condition 40 (Dispute Resolution) that the relevant Change(s) is/are a Change(s) falling within the scope of Clauses 5.a, 5.b and/or 5.c and the Authority has made sufficient adjustments to the relevant Authority Notice of Change (and issued a revised Authority Notice of Change(s)) to remove the Contractor's grounds for refusing to implement the relevant Change(s) under Clauses 5.a, 5.b and/or 5.c) fifteen (15) Business Days (or such other period as the parties shall have agreed (both parties acting reasonably) having regard to the nature of the Change(s)) after the date on which the Contractor shall have received such revised Authority Notice of Change; or

(2) the Authority has disputed such conclusion and it has been determined in accordance with Condition 40 (Dispute Resolution) that the relevant Change(s) is/are not a Change(s) falling within the scope of Clauses 5.a, 5.b and/or 5.c) fifteen (15) Business Days (or such other period as the parties shall have agreed (both parties acting reasonably) having regard to the nature of the Change(s)) after the date of such determination,

the Contractor shall deliver to the Authority a Contractor Change Proposal. For the avoidance of doubt, the Contractor shall not be obliged to deliver to the Authority a Contractor Change Proposal where the Contractor notifies the Authority, and the Authority agrees or it is determined further to such notification in accordance with Clause 5, that the relevant Change or Changes is/are a Change(s) falling within the scope of Clauses 5.a, 5.b and/or 5.c.

8. The Contractor Change Proposal shall comprise in respect of each and all Change(s) proposed:

- a. the effect of the Change(s) on the Contractor's obligations under the Contract;
- b. a detailed breakdown of any costs which result from the Change(s);

Note: The detailed breakdown shall be provided in accordance with Schedule 19 (Ad-hoc Rates) and Part 2 of the Ad-Hoc Tasking Form (TAF) at Schedule 20 (Ad-hoc Tasking).

- c. the programme for implementing the Change(s);
- d. any amendment required to this Contract as a result of the Change(s), including, where appropriate, to the Contract Price; and
- e. such other information as the Authority may reasonably require.

9. The price for any Change(s) shall be based on the prices (including rates) already agreed for the Contract and shall include, without double recovery, only such charges that are fairly and properly attributable to the Change(s).

Contractor Change Proposal – Process and Implementation

10. As soon as practicable after the Authority receives a Contractor Change Proposal, the Authority shall:

- a. evaluate the Contractor Change Proposal; and
- b. where necessary, discuss with the Contractor any issues arising (and (in relation to a Change(s) proposed by the Authority) following such discussions the Authority may modify the Authority Notice of Change) and the Contractor shall as soon as practicable, and in any event not more than ten (10) Business Days (or such other period as the Parties shall have agreed in writing) after receipt of such modification, submit an amended Contractor Change Proposal.

11. As soon as practicable after the Authority has evaluated the Contractor Change Proposal (amended as necessary) the Authority shall:

- a. either indicate its acceptance of the Change Proposal by issuing a DEFFORM10B in accordance with Condition 6 (Formal Amendments to the Contract), whereupon the Contractor shall promptly sign and return to the Authority the Contractor's DEFFORM 10B indicating their unqualified acceptance of such amendment in accordance with, and otherwise discharge their obligations under, such Condition and implement the relevant Change(s) in accordance with such proposal; or
- b. serve Notice on the Contractor rejecting the Contractor Change Proposal and withdrawing (where issued in relation to a Change or Changes proposed by the Authority) the Authority Notice of Change (in which case such notice of change shall have no further effect).

12. If the Authority rejects the Contractor Change Proposal, it shall not be obliged to give its reasons for such rejection.

13. The Authority shall not be liable to the Contractor for any additional work undertaken or expense incurred in connection with the implementation of any Change(s), unless a Contractor Change Proposal has been accepted by the Authority in accordance with Clause 11a. and then subject only to the terms of the Contractor Change proposal so accepted.

Contractor Changes

14. If the Contractor wishes to propose a Change or Change(s), they shall serve a Contractor Change Proposal on the Authority. Such proposal shall be prepared and reviewed in accordance with and otherwise be subject to the provisions of Clauses 8 to 13 (inclusive).

Schedule 5: Contractor's Commercially Sensitive Information

Contract No: 714035451

Description of Contractor's Sensitive Information:

[REDACTED]

Cross Reference(s) to location of Sensitive Information:

[REDACTED]

Explanation of Sensitivity:

[REDACTED]

Details of potential harm resulting from disclosure:

[REDACTED]

Period of Confidence (if applicable): [REDACTED]

Contact Details for Transparency / Freedom of Information matters:

Name: [REDACTED]

Position: [REDACTED]

Address: [REDACTED]

Telephone Number: [REDACTED]

Email Address: [REDACTED]

Contract Number 714035451

**Schedule 6 — Hazardous Contractor Deliverables, Materials or Substances
Supplied under the Contract**

DEFFORM 68 (Edn 09/22)

**Hazardous and Non Hazardous Substances, Mixtures or Articles Statement by the
Contractor**

Contract Number: 714035451

Contract Title: The provision of maintenance and support for the FLIR Star Safire HD EO System

Contractor: FLIR Systems Ltd

Date of Contract: 1st July 2025

- * To the best of our knowledge there are no hazardous Substances, Mixtures or Articles to be supplied. ☒ or
- * To the best of our knowledge the hazards associated with Substances, Mixtures or Articles to be supplied under the Contract are identified in the Safety Data Sheets or UK REACH Article 33 Communication attached in accordance with either:

DEFCON 68 ☐; or

Condition 9 of Standardised Contract 1A/B Conditions ☐

Contractor's Signature: <Original Signed>

Name: [REDACTED]

Job Title: [REDACTED]

Date: 4/29/2025

- * check box (III) as appropriate

To be completed by the Authority

DMC:

NATO Stock Number:

Contact Name:

Contact Address:

Contact Phone Number:

Contract Number 714035451

Schedule 6 — Hazardous Contractor Deliverables, Materials or Substances Supplied under the Contract

Contact Email Address:

Copy to be forwarded to:

Hazardous Stores Information System (HSIS)

[REDACTED]

[REDACTED]

[REDACTED]

Email: [REDACTED]

Contract Number 714035451

Schedule 7— Timber and Wood - Derived Products Supplied under the Contract**Timber and Wood- Derived Products Supplied under the Contract:
Data Requirements for Contract No: 714035451**

The following information is provided in respect of condition 25 (Timber and Wood-Derived Products):

Schedule of Requirements item and timber product type	Volume of timber Delivered to the Authority with FSC, PEFC or equivalent evidence	Volume of timber Delivered to the Authority with other evidence	Volume (as Delivered to the Authority) of timber without evidence of compliance with Government Timber Procurement Policy	Total volume of timber Delivered to the Authority under the Contract
[None]	[0]	[0]	[0]	[0]
[]			[]	
		[]	[]	[]
[]			[]	

**Schedule 8: Acceptance Procedure (i.a.w. Condition 29) for Contract No:
714035451**

1. Acceptance and Rejection for Line Item 1, 2, 3 and 4 – Technical Support

- a. Within ten (10) business days following receipt of the Quarterly Progress Report detailing Contractor performance, in accordance with the Key Performance Indicators at Schedule 13, the Authority shall review the Contractor's Performance.
- b. Provided the report, in accordance with Work Package 1 of Schedule 12 Statement of Requirement, accurately reflects the Contractor's performance for that period, the Authority will:
 - 1) Confirm level of performance
 - 2) Communicate acceptance.
 - 3) Detail any performance rectifications and or deductions that will be made in accordance with the Key Performance Indicators
- c. If the report is rejected, the Contractor shall review and submit a revised report within five (5) business days. The Authority will review the revised report in accordance with Conditions 1.a and 1.b above.

2. Acceptance and Rejection for Line Item 5, 6, 7, 8 – Annual Scheduled Maintenance

- a. The Contractor shall notify the Authority within 5 business days of completion of an Annual Scheduled Maintenance and provide the required report and supporting evidence as set out in Schedule 12 (Statement of Requirement).
- b. Following completion of an Annual Scheduled Maintenance for each system as detailed in Schedule 12 (Statement of Requirement), the Authority will inspect all Articles and review all documentation received.
- c. The Authority shall confirm acceptance in writing within 10 working days, provided the Articles and documentation conform with the requirements of the Contract.
- d. Prior to acceptance by the Authority, the Authority may reject the report if maintenance has not been carried out in full. The Authority shall detail in writing the reasons for rejection and agree a reasonable timeframe with the Contractor for rectification and submission of a revised report.

3. Acceptance and Rejection for Line Item 9, 10, 11 and 12 – Ad-hoc Tasks

- a. This is in accordance with the ad-hoc tasking procedure. Acceptance of quotation shall be at Part 3. Delivery acceptance shall be provided at Part 5.
- b. All Part 1 and 3 requests from the Authority shall include DT Commercial endorsement. Any Part 1's or Part 3's issued without DT Commercial endorsement shall be deemed invalid.
- c. The Authority shall not be liable for any work carried out by the Contractor before the Part 3 Task Form has been approved and issued to the Contractor.
- d. Acceptance and Rejection will occur on completion of each task in accordance with the instructions set out within each individual TAF.
- e. The Authority shall confirm acceptance in accordance with the ad-hoc procedure via Part 5 acceptance.
- f. Prior to Acceptance by the Authority, the Authority may reject any Article which does not conform with the requirements of the Contract. If an article or document is rejected the Authority shall detail in writing why and agree a reasonable timeframe with the Contractor for rectification.



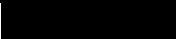

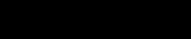








Schedule 9 - Publishable Performance Information - Key Performance Indicator Data Report (i.a.w. Condition 12) for Contract No: 714035451

KPI Description*	Rating Thresholds	Frequency of Measurement	Quarter and Year*	Average for Reporting Period	Rating*	Comment*
Compliance with Flir Star Safire HD EO System Availability	Good*: [REDACTED]	Quarterly	[]	[]	[]	[]
	Approaching Target: [REDACTED]					
	Requires Improvement: [REDACTED]					
	Inadequate: [REDACTED]					
Compliance with timeframes stipulated for customer support	Good*: [REDACTED]	Quarterly	[]	[]	[]	[]
	Approaching Target: [REDACTED]					
	Requires Improvement: [REDACTED]					
	Inadequate: [REDACTED]					

*Publishable fields. Please note, of the four Rating Thresholds, only the 'Good' threshold is published.

Please see the [DEFFORM 539B Explanatory Notes](#) for guidance on completing the KPI Data Report.

Schedule 10 – Notification of Intellectual Property Rights (IPR) Restrictions for**Contract No. 714035451****PART A – Notification of IPR Restrictions**

1. ITT / Contract		714035451		
Number				
0.	1.	2.	3.	4.
I	Unique Technical	Unique	Statement	Ownership of the
	Data Reference	Article(s)*	Describing IPR Restriction	Intellectual
	Number / Label	Identification		Property Rights
		Number / Label		
1	 			
2				
3				
4				

Contract Number				

714035451

Schedule 10 – Notification of Intellectual Property Rights (IPR) Restrictions

5
6
7
8
9
10

Please continue on additional sheets where necessary.

* Article(s), for the purpose of this form only, means part or the whole of any item, component or process which the Contractor is required under the Contract to supply or in connection with which it is required under the Contract to carry out any service and any other article or part thereof to the same design as that article.

PART B – System / Product Breakdown Structure (PBS)

[REDACTED]

[REDACTED]

(Please see the [DEFFORM 711 Completion Notes](#) for guidance on completing the Notification of Intellectual Property Rights (IPR) Restrictions form)

Schedule 11 - DEFFORM 111

(Edn 10/22)

Appendix - Addresses and Other Information

1. Commercial Officer

Name: [REDACTED]

Address: [REDACTED]

Email: [REDACTED]

 [REDACTED]**8. Public Accounting Authority**

1. Returns under DEFCON 694 (or SC equivalent) should be sent to [REDACTED]

2. For all other enquiries contact [REDACTED]

2. Project Manager, Equipment Support Manager or PT Leader (from whom technical information is available)

Name: [REDACTED]

Address: [REDACTED]

Email: [REDACTED]

 [REDACTED]**9. Consignment Instructions**

The items are to be consigned as follows:

[REDACTED]

Address: [REDACTED]

[REDACTED]

3. Packaging Design Authority

Organisation & point of contact:

(Where no address is shown please contact the Project Team in Box 2)

**10. Transport.** The appropriate Ministry of Defence Transport Offices are:

[REDACTED]

4. (a) Supply / Support Management Branch or Order Manager:

N/A

[REDACTED]



(b) U.I.N.

5. Drawings/Specifications are available from

N/A

11. The Invoice Paying Authority

Ministry of Defence



Website is:

<https://www.gov.uk/government/organisations/ministry-of-defence/about/procurement>

6. Intentionally Blank

12. Forms and Documentation are available through *:

[REDACTED]

Applications via fax or email:

[REDACTED]

7. Quality Assurance Representative:

[REDACTED]
Commercial staff are reminded that all Quality Assurance requirements should be listed under the General Contract Conditions.

AQAPS and **DEF STANs** are available from UK Defence Standardization [REDACTED]

*** NOTE**

1. Many **DEFCONs** and **DEFFORMs** can be obtained from the MOD Internet Site:

<https://www.kid.mod.uk/maincontent/business/commercial/index.htm>

2. If the required forms or documentation are not available on the MOD Internet site requests should be submitted through the Commercial Officer named in Section 1.

[illegible]

1. Core Services						
WP	Service	Requirement	Deliverable	Compliance standard	Acceptance criteria	Delivery
(a)	(b)	(c)	(d)	(e)	(f)	(g)
1.1		[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	Throughout the duration of the Contract
1.2		[REDACTED]	[REDACTED]	KPI	[REDACTED]	Throughout the duration of the Contract
			[REDACTED]			
			c. Access to Subject Matter Expert (SME) technical support in accordance with WP1.6.	KPI		
			[REDACTED]	RA4814		
				DEFStan 05-061 pt 4		
			e. The provision of an updated FLIR Operators Manual in PDF format to [REDACTED] and when updates are made to the previously provided Manual. As a minimum, the Manual is to be reviewed annually.			
			f. Provision of a Service Support Plan (SSP) (1.12 refers). The Contactor will provide a SSP detailing how the required Support and Training will be delivered during the entire contract's duration.			
1.3		Bi-Annual Progress Meeting	a. The Contractor shall Chair and provide administrative and secretarial services for all BiAPMs.		Meeting attended and all meeting deliverables met to	a. Provide agenda to authority for review 10 working days before 6 monthly meeting.
		a. Throughout the duration of the	b. The contractor to produce action list in collaboration with the APM.			
1.4		[REDACTED]	[REDACTED]	KPI	[REDACTED]	Throughout the duration of the Contract
1.5		Annual Scheduled Maintenance	[REDACTED]	DEFCON 694	[REDACTED]	Throughout the duration of the contract
		Annual Scheduled Maintenance shall be carried out by the Contractor under the following conditions.	b. The Contractor shall propose the content and duration of the scheduled maintenance within the suggested Service Support Plan, and this will be agreed by the Authority at Contract award.			
			[REDACTED]			
			c. [REDACTED]			
			d. Shipping, insurance and delivery of FLIR components and systems to [REDACTED] is the responsibility of the Contractor.			
			e. Software/firmware updates shall be provided as part of the scheduled maintenance.	AS9100		
1.6		CUSTOMER SUPPORT	a. Specialist Technical support by telephone available from [REDACTED]		The Customer Support Programme as agreed within the contract is required as a minimum as agreed [REDACTED].	Throughout the duration of the contract
		The Contractor will provide a customer support line as follows:	b. Facility to leave a telephone message or email requesting Specialist Technical Support by telephone from [REDACTED]			
			c. During normal working hours [REDACTED], the Contractor shall provide [REDACTED] to a request for support.			
			d. Between the hours of [REDACTED], the Contractor is requested to provide a telephone call within [REDACTED] of the initial telephone call, with the ability for the Authority to leave a voicemail between [REDACTED].			
			e. For requests for support made between [REDACTED], the Contractor shall provide a telephone or email response by [REDACTED]			
			f. The contractor shall provide the Authority with suitable qualified and experienced point of contacts for all periods stated. Such individuals are to ensure all support is documented in accordance with approved plan to satisfy KPI 2.			
			g. Once contacted for support, any requirement by the Contractor to consult technical information and/or personnel that will involve a delay in providing technical support is to be clearly identified and agreed with the customer.			
			h. If the perceived fault is not able to be corrected by telephone assistance or other means, and [REDACTED], contractor support is to be provided within [REDACTED]. If the [REDACTED] is not compromised by the perceived fault, contractor support will be mutually arranged between the Contractor and the APM or his nominated representative for a convenient time and may result in either [REDACTED]. Any further issues or developments are to be referred to the APM for resolution.			
			i. Additionally, requests for SME advice and support from the APM or his representative by telephone or email may be requested that are not immediately in direct support of [REDACTED]. The Contractor will provide the requested SME advice and support in mutually agreed scope and timescales.			
			[REDACTED]			
1.7		UNSCHEDULED MAINTENANCE	a. The asset can be repaired and/or replaced on-site.		The Unscheduled Maintenance programme is as agreed within	Throughout the duration of the Contract
		The following levels of on-site activity	b. A catastrophic failure has occurred, and the asset is to be taken to the Contractor's premises for repair.			
1.8		ON-SITE REPAIR	a. The Authority will provide suitable working space and facilities to support the Contractor in the on-site repair of the system(s). The Authority will also endeavour to provide suitable equipment handling equipment (trolley, Pallet Truck etc) when required. The Authority shall allow the Contractor to use suitable ground power facility and other reasonably required utilities e.g. water whilst on site.	DEFCON 76 KPI	The On-Site Repair programme is as agreed within the contract and is required as a minimum as agreed [REDACTED]	Throughout the duration of the Contract
		If the Contractor deems a system can be repaired on-site [REDACTED], the following conditions, inclusive of DEFCON 76 shall apply:	b. Should a permanent fix not be achieved on site during the first visit to the reported problem, a fault report, including the estimated down time/outage of the equipment shall be submitted to and agreed [REDACTED], whereupon authorisation may be given to transport the equipment to the Contractor's base.	DEFCON 76 KPI		
			[REDACTED]			

1.6		CUSTOMER SUPPORT The Contractor will provide a customer support line as follows:	<p>a. Specialist Technical support by telephone available from [REDACTED]</p> <p>b. Facility to leave a telephone message or email requesting Specialist Technical Support by telephone from [REDACTED]</p> <p>c. During normal working hours [REDACTED], the Contractor shall provide [REDACTED] to a request for support.</p> <p>d. Between the hours of [REDACTED], the Contractor is requested to provide a telephone call within [REDACTED] of the initial telephone call, with the ability for the Authority to leave a voicemail between [REDACTED].</p> <p>e. For requests for support made between [REDACTED], the Contractor shall provide a telephone or email response by [REDACTED]</p> <p>f. The contractor shall provide the Authority with suitably qualified and experienced point of contacts for all periods stated. Such individuals are to ensure all support is documented in accordance with approved plan to satisfy KPI 2.</p> <p>g. Once contacted for support, any requirement by the Contractor to consult technical information and/or personnel that will involve a delay in providing technical support is to be clearly identified and agreed with the customer.</p> <p>h. If the perceived fault is not able to be corrected by telephone assistance or other means, and [REDACTED], contractor support is to be provided within [REDACTED]. If the [REDACTED] is not compromised by the perceived fault, contractor support will be mutually arranged between the Contractor and the APM or his nominated representative for a convenient time and may result in either [REDACTED]. Any further issues or developments are to be referred to the APM for resolution.</p> <p>i. Additionally, requests for SME advice and support from the APM or his representative by telephone or email may be requested that are not immediately in direct support of [REDACTED]. The Contractor will provide the requested SME advice and support in mutually agreed scope and timescales.</p> <p>[REDACTED]</p>		The Customer Support Programme as agreed within the contract is required as a minimum as agreed [REDACTED].	Throughout the duration of the contract	
1.7		UNSCHEDULED MAINTENANCE The following levels of on-site activity may be required when the Authority declares an unserviceable asset. A diagnostic check of the system(s) to ascertain whether:	<p>a. The asset can be repaired and/or replaced on-site.</p> <p>b. A catastrophic failure has occurred, and the asset is to be taken to the Contractor’s premises for repair.</p>		The Unscheduled Maintenance programme is as agreed within the contract and is required as a minimum as agreed [REDACTED]		Throughout the duration of the Contract
1.8		ON-SITE REPAIR If the Contractor deems a system can be repaired on-site [REDACTED], the following conditions, inclusive of DEFCON 76 shall apply:	<p>a. The Authority will provide suitable working space and facilities to support the Contractor in the on-site repair of the system(s). The Authority will also endeavour to provide suitable equipment handling equipment (trolley, Pallet Truck etc) when required. The Authority shall allow the Contractor to use suitable ground power facility and other reasonably required utilities e.g. water whilst on site.</p> <p>b. Should a permanent fix not be achieved on site during the first visit to the reported problem, a fault report, including the estimated down time/outage of the equipment shall be submitted to and agreed [REDACTED], whereupon authorisation may be given to transport the equipment to the Contractor’s base. [REDACTED]</p>	<p>DEFCON 76 KPI</p> <p>DEFCON 76 KPI</p>	The On-Site Repair programme is as agreed within the contract and is required as a minimum as agreed [REDACTED]		Throughout the duration of the Contract

1.9		OFF-SITE REPAIR If the Contractor deems that a system cannot be repaired on-site [REDACTED], the following conditions will apply:	<p>a. The removal of components or systems [REDACTED] to facilitate off-site repair is to be agreed between the Contractor and APM or his nominated representative.</p> <p>b. All off-site repair work is to be conducted at the Contractor's own facilities.</p> <p>c. Shipping, insurance and delivery of FLIR components and systems [REDACTED] is the responsibility of the Contractor. Shipping, insurance and delivery of FLIR components to the Contractor is the responsibility of the Authority.</p> <p>d. Timescales for completion and return are to be agreed between the Contractor and the APM or his nominated representative. Nominated rep will ensure equipment is packaged correctly for shipping</p> <p>e. The Authority recognises the Contractor's requirements to accurately complete the Returns Material Authorisation (RMA) process when arranging dispatch of equipment to/from the Contractor for service, maintenance or replacement. [REDACTED]</p>	DEFCON 694	The Off-Site Repair programme is as agreed within the contract and is required as a minimum as agreed [REDACTED]	Throughout the duration of the contract
1.10		REPORTING The following reporting is required:	<p>a. On completion of scheduled or unscheduled maintenance, the Contractor shall provide a report detailing the work carried out subject to ITAR Regulations. The report can be written or typed and provide a comprehensive record of all maintenance carried out by equipment serial number. [REDACTED]. Follow-on reports should be in PDF format, sent to [REDACTED].</p> <p>b. A Quarterly Progress Report is to be provided. The report is to be in PDF format and is to provide a comprehensive record of all maintenance and support provided by the Contractor over the period. It must include but is not limited to: i) Servicing carried out, number of requests for telephone support received (detailing the issue and the response provided for each request inclusive of turnaround time). ii) Any on-site visits carried out (detailing reason and any additional information for each visit inclusive of turnaround time). iii) Details of any components or equipment replaced and provisions of spares. iv) Details of any components or equipment removed [REDACTED] for work carried out at Contractor's own facilities (including progress and timeline for return). v) Contractor performance against KPI 1 and KPI 2 for the previous reporting period (quarter) with supporting evidence as set out in Schedule 13. vi) Progress against the schedule of Annual Maintenance [REDACTED], including any delays, issues and completion status. viii) Risks, issues and mitigations undertaken by the Contractor within the quarter</p>		<p>The Reporting Procedure is as agreed for the duration of the contract and is required as a minimum as agreed [REDACTED].</p> <p>Report to be provided to the APM no later than 5 business days of the month of the new quarter as stated at Schedule 3, contract data sheet.</p>	Throughout the duration of the Contract
1.11		DELIVERY STANDARDS	[REDACTED]	[REDACTED]		Throughout the duration of the Contract
1.12		SERVICE SUPPORT PLAN The Contactor will provide a Service Support Plan detailing how the required Support and Training will be delivered. It should include, but is not limited to:	<p>a. Planned maintenance activities envisaged for the life of the service.</p> <p>b. Analysis of any impacts to the service availability and the plans in place for ensuring the service availability will not be compromised.</p> <p>c. Identification of the responsible parties for delivering the Contract.</p> <p>d. Identification of how the contractor will manage spares provision to meet the availability requirements of the Contract, including any Export Controls, that may apply to any spares or equipment.</p> <p>e. The timelines associated with supply of equipment which is not held as an Off the Shelf (OTS) spare and the mechanisms in place for planning and implementing this activity.</p> <p>f. A detailed description of contractual relationships between the Contractor and its key subcontractors and its supply chain.</p> <p>g. How obsolescence will be managed throughout the Contract period.</p> <p>h. How the contractor will manage the impacts of the Contract on the environment and providing any environmental certification.</p> <p>i. How safety will be managed throughout the Contract period.</p> <p>j. A high-level schedule, summarising key activities throughout the service period including, but not limited to, planned maintenance activity, rotation of systems, key meetings and governance activities.</p> <p>k. A summary of risks, issues and mitigations undertaken by the Contractor</p>	DEFSTAN 00-056	SSP Delivered and accepted by the authority	To be delivered within 3 months of contract start.

1.13		SECURITY MANAGEMENT The Contractor shall ensure that its organisation, procedures and processes are compliant with, and maintained, the integrity of all classified information in accordance with the following security requirements	a. The baseline pan-Governmental Policy and Guidance in Government Functional Standards GovS 007: Security.	Functional Standards GovS 007: Security		Throughout the duration of the Contract
			b. The Contract together with any associated Security Aspects Letter (SAL), Security Grading Guide (SGG) and Requirements documents.			Throughout the duration of the Contract
			c. Defence Condition (DEFCON) 658 - Cyber.	a. To complete the supplied Supplier Assurance Questionnaire (SAQ) and, if not met, a Cyber Implementation Plan (CIP) to be created until all requirements of their SAQ are met. b. Review SAQ, annually on contract award.		Throughout the duration of the Contract
			d. Defence Standard (Def-Stan) 05-138 Cyber Security for Defence Suppliers invoked into the Contract.			
			e. Defence Condition (DEFCON) 660 - Reportable Official and Official-Sensitive Security Requirements.			Throughout the duration of the Contract
			f. Defence Condition (DEFCON) 76 - Contractor's Personnel at Government Establishments invoked into the Contract.			Throughout the duration of the Contract
1.14		EXCLUSIONS	g. All Industry Security Notices (ISN), published on GOV.UK, extant either at time of Contract or published within Contract.			Throughout the duration of the Contract
			h. All Contractor Personnel in the support and operation of the contract, shall hold the appropriate Security Clearance in accordance with the baseline pan-Government Policy and Guidance in Government: Functional Standards GovS 007: Security	a. Personnel to be appropriately security cleared no less than 8 weeks prior to contract start.		Throughout the duration of the Contract
			Note: The Authority will sponsor support of renewal of security clearances as required.			
			The following faults are excluded from the support service: a) Repair of damage resulting from malicious intent caused by anyone other than the Contractor. b) Failure of fluctuation of electrical power. c) Failure of interconnecting equipment not supplied by the Contractor. d) Operator fault arising other than as a result of ordinary use.			Throughout the duration of the Contract

2. Ad Hoc Tasking						
WP	Service	Requirement	Deliverable	Compliance standard	Acceptance criteria	Delivery
(a)	(b)	(c)	(d)	(e)	(f)	(g)
2.1		Any additional Ad-Hoc Tasking shall be processed in accordance with condition 47 of the terms and conditions, schedule 19 - Ad-Hoc Rates and schedule 20 - Ad Hoc Tasking.	Stated upon request.			

3. Training Quality Assurance						
WP	Service	Requirement	Deliverable	Compliance standard	Acceptance criteria	Delivery
(a)	(b)	(c)	(d)	(e)	(f)	(g)
3.1		TRAINING QUALITY ASSURANCE	[REDACTED]			
		Any additional Ad-Hoc Tasking will be separately priced and	[REDACTED]			

4.							
Quality							
WP	Service	Requirement	Deliverable	Compliance standa	Acceptance criteria	Delivery	
(a)	(b)	(c)	(d)	(e)	(f)	(g)	
4.1		The Contractor shall adhere to the following Quality requirements:	a. AQAP 2310 NATO Quality Management System Requirements for Aviation, Space and Defence Suppliers.	AQAP 2310 AS/EN 9100	As per AQAP 2310 which is to be used for products used within defence. AQAP 2310 is created from AS/EN 9100 requirements and thus tied into AS/EN 9100. <i>Note: The AQAP 2310 and AS9100 shall be satisfied by the Contractor being certified to ISO9001 and Teledyne FLIR Defense Inc. as the Contractor's manufacturing site for the product, being certified to AS9100.</i> <i>The Contractor shall flow down AQAP 2310 requirements to Teledyne FLIR Defense Inc. The Contractor shall ensure that Teledyne FLIR Defense Inc. will maintain its AS9100 certification for the duration of the Contract.</i> <i>Exclusions: no requirement for a Quality Management Plan or Risk Management Plan.</i> <i>Clarification: GQAR is an option on the Contract invoked by AQAP 2310, however, currently the Authority do not see the need to task external surveillance against the Contractor or Teledyne FLIR Defense Inc.</i>		
			b. AS/EN 9100 Quality Management Systems - Requirements for Aviation, Space and Defence Organizations	AS/EN 9100	This is the appropriate quality management standard expected for contractors providing equipment or services to the MOD for the purpose of defence. This same standard is also applicable when the contract involves aviation. This shall be applicable and adhered to by FLIR Systems Limited's manufacturing site, Teledyne FLIR Defense Inc., that design, develop, test and manufacture items for FLIR Systems Limited for onward delivery to the MOD. FLIR Systems Ltd will be required and be responsible for Teledyne FLIR Defense Inc. to maintain and keep the latest version of AS9100 certification for the duration of this Contract to meet the Contract deliverables.		
			c. ISO 9001 - Quality Management System	ISO 9001	FLIR shall hold and maintain the latest ISO 9001 to cover any supplied items maintenance, support, advice and services for this Contract.		
			d. Quality certification		FLIR Systems Ltd will be required to hold the same certification and scope for the duration of the contract.		
			e. Def Stan 05-61 Part 4 Quality Assurance Procedural Requirements - Contractor Working Parties	Def Stan 05-61 Part 4	This standard requirement is to allow the supplier access to MOD facilities. In order to assess, evaluate, repair, provide advice on supplied equipment. Some contracts allow contracted supplier to perform maintenance at MOD facility if they have MAA/CAA suitable approvals and covered under contractor MOE		
			f. Def Stan 05-61 Part 1 Quality Assurance Procedural Requirements - Concessions	Def Stan 05-61 Part 1	This standard is required for all contracts to allow contractor to raise concessions iaw with this standard. It allows the TAA to approve concessions deemed as major.		
			g. Def Stan 05-135 - Avoidance of counterfeit material.	Def Stan 05-135	This is a mandated standard for all equipment provided to the MOD. This element also forms part of a suppliers certified QMS. This provides assurance to the MOD that the contractor has internal policy and plans around counterfeit material that forms part of the suppliers QMS. As well as ensuring that all parts supplied to the MOD are approved parts.		
			h. DEFCON 627 - Requirement for a Certificate of Conformity.	DEFCON 627	This standard is mandated for any equipment provided to the MOD, to ensure that equipment and parts supplied to the MOD are approved parts by an OEM.		
			i. RA 4814 - Occurrence reporting	RA 4814	The contractor will be expected to investigate a quality finding or occurrence affecting items and services provided under the contract. (such as receiving equipment with missing or incorrect documents or if equipment fails to work as intended). The form F791 and F791a will be used iaw with MAM-P chapter 11 and MAM-D F799 (QOR). The contractor would use MAM-P and MAM-D F799 (QOR) as guidance only material for the purpose of understand the process for using Forms F791 & F791a.		
			g. DEFCON 602b - Quality Assurance (without Quality Plan).	DEFCON 602b	There will not be a need for the contractor to provide a quality management plan for this project and this will mean that AQAP 2105 will not apply. This Defstan is added to record that no QMP is required		

Schedule 13 – Key Performance Indicators

1. Definitions

The following definitions shall apply in this schedule 13 (Key Performance Indicators).

██████████

“Core services payment” means the quarterly Technical Support payment in accordance with schedule 18 (Payment Plan) and schedule 2 (Schedule of Requirements) line items 1-4.

“Reporting Period” means the contract quarter which the Authority shall assess the Contractor’s KPI performance against.

2. Introduction

2.1 This schedule 13 should be read in conjunction with schedule 12 (Statement of Requirement), schedule 8 (Acceptance Procedure), schedule 18 (Payment Plan) and condition 46.e of the contract terms and conditions

2.2 This schedule 13 defines and establishes the performance management framework, along with the supporting processes that will be used to assess the Contractor’s performance against the Key Performance Indicators (KPIs).

2.3 The assessment of performance will be used to determine the quarterly core services payment, with any applicable withholds or deductions, paid by the Authority.

3. Key Performance Indicators

3.1. The performance of the contract shall be monitored throughout the contract duration using the KPIs stated below.

KPI 1	Compliance with Flir Star Safire HD EO System Availability
KPI 2	Compliance with timeframes stipulated for customer support

KPI Information

3.2. Within the Quarterly Progress Reports, the Contractor must provide the following information to support their proposed performance rating for KPI 1:

- a) System availability within the quarter, in accordance with the Statement of Requirement (schedule 12).
- b) Number of days / instances where ██████████
- c) Number of days / instances ██████████

3.3 Within the Quarterly Progress Reports, The Contractor must provide the following information to support their proposed performance rating for KPI 2:

- a) Time and Date of receipt of request for support

- b) Time and Date of response

[REDACTED]

[REDACTED]

Performance Ratings

3.4 KPIs shall be scored as Good (Green), Approaching Target (Yellow), Requires Improvement (Amber) or Inadequate (Red), which are further described against each KPI stipulated at items 3 and 4 respectively.

Reporting requirements and assessment of KPIs

- 3.5 The Contractor shall present the KPI measurements within the Quarterly Progress Report to the Authority's Project Manager (APM) and commercial manager within ten (10) Business Days, post quarter end. If the Contractor does not provide the required Quarterly Progress Report within the stated period, the Authority shall temporarily withhold core payment for that quarter, until the report is received.
- 3.6 The quarterly KPI score, shall be based upon all of the events associated with the applicable KPI for a quarterly Reporting Period, as defined below.
- 3.7 Upon receipt of each quarterly progress report in the year, the APM shall complete a performance measurement review within ten (10) Business Days to establish the level of performance for each KPI in that quarter and provide acceptance or rejection to the Contractor's report.
- 3.8 In the event the Contractors quarterly KPI measurement is rejected by the APM, both parties shall seek resolution of scoring within 10 Business Days. Where no resolution is reached, the Authority shall consider the KPI score as 'approaching target' 'as an interim score. Any challenge to this position shall be formally presented to the Authority by the Contractor via email and a resolution meeting shall be held at the earliest convenience.
- 3.9 Where a KPI is scored as 'requires improvement' or 'inadequate' within two consecutive quarters (6-month period) the Contractor shall provide a formal written summary of the reasons for this score and a suitable rectification plan detailing the actions being taken to resolve this within 10 Business Days of the quarter end.

Performance Mechanism - Withholds and Deductions

- 3.10 Where a KPI is scored as Approaching Target (Yellow), Requires Improvement (Amber) or Inadequate (Red) in a Reporting Period, a temporary withhold shall

be made by the Authority against the quarterly core services payment, in accordance with Table 1.

Performance Rating	Description	Withhold Percentages
Green	Good	0%
Yellow	Approaching Target	4%
Amber	Requires Improvement	8%
Red	Inadequate	12%

Table 1

- 3.11 In the event all KPIs are scored as good, the full core services payment will be made as all KPIs have been met for that quarter.
- 3.12 Where 3.10 applies in a Reporting Period, the following terms 3.13-3.18 shall apply:
- 3.13 Subject to 3.15 below, where in the following Reporting Period, the Contractor's performance improves or returns to 'good,' the Authority shall pay 50% of the temporary withhold made in respect of the previous Reporting Period to the Contractor and shall permanently retain 50%. Such payment shall be included with amounts payable by the Authority to the Contractor in respect of the following Reporting Period.
- 3.14 Subject to 3.15 below, where in the following Reporting Period, the Contractor's performance does not improve and remains the same performance band or decreases, the Authority shall permanently deduct the temporary withhold from the previous Reporting Period and make a temporary withhold for the current Reporting Period.
- 3.15 Where 3.10 applies solely to KPI 2 in a Reporting Period, the following terms 3.16-3.18 shall apply:
- 3.16 Where, in the following Reporting Period, the Contractor's performance for KPI 2 improves or returns to 'good,' the Authority shall pay 100% of the temporary withhold made in respect of the previous Reporting Period.
- 3.17 Where, in the following Reporting Period, the Contractor's performance for KPI 2 does not improve and remains the same performance band or decreases, the Authority shall retain the temporary withhold from the previous Reporting Period and make a temporary withhold for the current Reporting Period until the Contractor's performance has returned to 'good' within a Reporting Period. When the Contractor's performance returns to 'good,' the Authority shall pay 100% of

any temporary withholds to the Contractor. Such payment shall be included within the amounts payable by the Authority to the Contractor in respect of the following Reporting Period.

- 3.18 At the end of the Contract, if there are any payments still withheld by the Authority relating to under-performance against solely KPI 2, these shall become a permanent deduction and not paid to the Contractor.

Payment deductions

- 3.19 Any applicable KPI deduction shall be made against the sum payable by the Authority in quarterly arrears. The total quarterly deduction will be limited to a maximum value equivalent to 12% of the core services payment. Worked examples at annex A set out this mechanism.
- 3.20 All KPI deductions refer to a single KPI that has not achieved a score of 'good' within each quarter. Where multiple KPI deductions are applicable to either KPI 1 or KPI 2 in the quarter, the maximum deduction applicable shall be no more than 12% of the quarterly core payment.

KPI alleviation

- 3.21 Any claim for alleviation against KPI performance, and any associated available information, must be submitted in writing to the Authority's APM and commercial manager within ten (10) Business Days, post quarter end within the quarterly progress report. The Contractor shall not be permitted to retrospectively submit information for KPI alleviations after the contract quarter. The Authority shall either authorise alleviation against KPI performance, include the incident in the KPI calculation or where there is insufficient information to reach a conclusion, discount the incident from the KPI calculation until there is sufficient information to sentence the incident.
- 3.22 If, during the Contract, it becomes apparent that a KPI fails to accurately capture the required output the Authority may seek to change the KPIs by agreement with the Contractor at Annual Performance Reviews or bi-annual review meetings. Once agreed these changes will be implemented into this Contract by formal Contract Amendment.

a) Key Performance Indicator 1

Key Performance Indicator	
KPI Number	1
Service Area	Compliance with Flir Star Safire HD EO System Availability
KPI Descriptor	
Incident Measure	Achievement of system availability.
Metric	This KPI refers to the provision of system availability stated within schedule 12, WP1 and are defined as below.

	<p>Assessment Criteria for availability of the Flir Star Safire HD EO System:</p> <p><u>Good (Green):</u> [REDACTED]</p> <p><u>Approaching Target (Yellow):</u> [REDACTED]</p> <p><u>Requires Improvement (Amber) if any or all of the following are met:</u></p> <p>[REDACTED]</p> <p><u>Inadequate (Red) if any or all of the following are met:</u></p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>Worked Example 1 below demonstrates the above performance mechanism deductions.</p>
Who Reports?	The Contractor
Monitoring Frequency	Quarterly
Reporting Frequency	Quarterly
KPI Adjustment Review	Annually or Bi-annually
<u>Performance Bands</u>	
Band	Deduction % from Core Payment OR Percentage of payment to be made
Good	0% OR 100% of payment due
Approaching Target	4% OR 96% of payment due
Requires Improvement	8% OR 92% of payment due
Inadequate	12% OR 88% of payment due

b) **Key Performance Indicator 2**

Key Performance Indicator	
KPI Number	2

Service Area	Compliance with timeframes stipulated for customer support
KPI Descriptor	This KPI assesses the Contractor's compliance in delivering Suitably Qualified Experienced Personnel (SQEP) customer support within the contracted timeframes, in accordance schedule 12, Work Package 1 – Line Item 1.6 (Statement of Requirements).
Incident Measure	Achievement of on time delivery against the agreed timeframes
Metric	<p>This KPI refers to the provision of system availability stated within schedule 12, WP1 and are defined as below.</p> <p>Assessment Criteria for requests made between: [REDACTED] (schedule 12 WP 1.6c): <u>Good:</u> [REDACTED] <u>Approaching Target:</u> [REDACTED] <u>Requires Improvement:</u> [REDACTED] <u>Inadequate:</u> [REDACTED]</p> <p>Assessment Criteria for requests made between: [REDACTED] (schedule 12 WP 1.6d) Good – [REDACTED] Approaching Target – [REDACTED] Requires Improvement – [REDACTED] Inadequate – [REDACTED]</p> <p>Assessment Criteria for requests made between: [REDACTED] (schedule 12 WP 1.6d) Good – [REDACTED] Approaching Target – [REDACTED] Requires Improvement – [REDACTED] Inadequate – [REDACTED]</p> <p>Assessment Criteria for requests made between: [REDACTED] (schedule 12 WP 1.6e) Good – [REDACTED] Approaching Target – [REDACTED] Requires Improvement – [REDACTED] Inadequate – [REDACTED]</p>
Who Reports?	The Contractor
Monitoring Frequency	Quarterly
Reporting Frequency	Quarterly
KPI Adjustment Review	Annually or Bi-annually
Performance Bands	
Band	Deduction % from Core Payment OR Percentage of payment to be made

Good	0% OR 100% of payment due
Approaching Target	4% OR 96% of payment due
Requires Improvement	8% OR 92% of payment due
Inadequate	12% OR 88% of payment due

Examples of Acceptable KPI Alleviations

2.20 The below list is developed for example purposes only; this list does not discount the Contractor's responsibility to claim for alleviation against KPI performance with supporting evidence in writing.



- The Authority provide a statement confirming a customer support timeframe outside of the contracted stipulated timeframes is acceptable.

Worked Example of performance deductions:

Example 1 - KPI 1 withholds and deductions –



Example 2 – KPI 1 withholds and deductions scenarios

Quarterly payment amount is £100 in Contract Year 1. Temporary withholds shall be made in the Reporting Period of under-performance and permanent deductions made if performance does not improve in the following Reporting Period. If performance

improves, 50% of the withhold shall be paid to the Contractor and 50% permanently deducted by the Authority. Such payment shall be made in the next quarterly payment.

Quarter	Q1	Q2	Q3	Q4
Score	Good	Approaching Target	Approaching Target	Good
Quarterly percentage temporary withholds (%)	0%	4%	4%	0%
Quarterly percentage permanent deduction	0%	0%	4%	2%
Quarter £ value deduction	£0	£0	£4	£2
Total £ value deducted across Q1 to Q4	£6			

Quarter	Q1	Q2	Q3	Q4
Score	Inadequate	Good	Requires Improvement	Requires Improvement
Quarterly percentage temporary withholds (%)	12%	0%	8%	8%
Quarterly percentage permanent deduction	0%	0%	0%	8%
Quarter £ value deduction	£0	£0	£0	£8
Total £ value deducted across Q1 to Q4	£8			

Quarter	Q1	Q2	Q3	Q4
Score	Inadequate	Inadequate	Inadequate	Good
Quarterly percentage temporary withholds (%)	12%	12%	12%	0%
Quarterly percentage permanent deduction	0%	12%	12%	6%
Quarter £ value deduction	£0	£12	£12	£6
Total £ value deducted across Q1 to Q4	£30			

Example 3 – KPI2 withholds

Quarterly payment amount is £100 in Contract Year 1. Withholds shall be made in the Reporting Period of under-performance and retained until performance returns to 'good.'

Where performance returns to 'good,' the withheld payment shall be paid to the Contractor as part of the next quarterly payment.

Quarter	Q1	Q2	Q3	Q4
Score	Inadequate	Good	Requires Improvement	Requires Improvement
Quarterly percentage temporary withholds (%)	12%	0%	8%	8%
Quarterly value temporarily withheld by Authority	£12	£0	£8	£8
Quarterly value released to Contractor	£0	£12	£0	£0

Quarter	Q1	Q2	Q3	Q4
Score	Inadequate	Approaching Target	Good	Good
Quarterly percentage temporary withholds (%)	12%	4%	0%	0%
Quarterly value temporarily withheld by Authority	£12	£4	£0	£0
Quarterly value released to Contractor	£0	£0	£16	£0

Schedule 14 – Contract Data Requirements

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Ministry
of Defence

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SCHEDULE 15 TO Contract 714035451

RA No	RA Description	Issue	Comments
RA 1225	Air Safety Documentation Audit Trail	3	[REDACTED]
RA 1410	Occurrence Reporting and Management	12	[REDACTED]
RA 1420	Service Inquiries and non-statutory inquiries	6	[REDACTED]
RA 4808	Equipment, Tools and Material (MRP 145.A.40)	7	[REDACTED]
RA 4809	Acceptance of Components (MRP 145.A.42)	9	[REDACTED]
RA 4814	Occurrence Reporting (MRP 145.A.60)	5	[REDACTED]
RA 5301	Air System Configuration Management	7	[REDACTED]
RA 5305	In-service Design Changes	8	[REDACTED]
RA 5723	Ageing Air System Audit	8	[REDACTED]
RA 5825	Fault Reporting and Investigation	4	[REDACTED]
RA5890	Cyber security for airworthiness and air safety – type design and changes / repairs to type design	2	[REDACTED]

Schedule 16: GFE Register

1. This document is to list all Government Furnished Assets (GFE), equipment, consumables, facilities and miscellaneous items that will be provided to the Contractor by the Authority.
2. Whilst reasonable endeavours will be made, the Authority cannot guarantee that the delivery date for any requested GFE will be met. If the Authority fails to meet expected timelines the Contractor shall not be liable for any consequential delay to Contract turnaround times. For the avoidance of doubt, such delays directly caused by the Authority failing to supply GFE shall be exempt from any penalty or liability.
3. The Contractor shall observe any instructions from the Authority regarding the use of any GFE issued for the purposes of this Contract, including the restoration of GFE back to the Authority if so required by the Authority's Project Manager.
4. GFE shall be managed in accordance with DEFCONs 611 and 694 and the process detailed at Condition 46b of the Contract.
5. The following table lists all items of GFA which can be issued under this Contract and on what loan terms they can be held. A definition of the loan term is included below for information:

Definitions of Loan Item

6. **Contract Work Item (CWI):** The issue of Authority owned material for the purpose of its undergoing repair, maintenance, modification and conversion in accordance with the Terms and Conditions of an Authority Contract.

7. The following table lists all **CWI** to be stored under this Contract.

No.	NSN	Part No.	Description	Quantity	Location	Date Required by Contractor	Date of Return to the Authority	Loan Item Definition
1	-	-	<p>Training support</p> <p>The Authority is to make available</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>for Advanced training courses.</p>	<p>[REDACTED]</p> <p>[REDACTED]</p>	<p>[REDACTED]</p> <p>[REDACTED]</p>		30/06/2028	CWI
2		<p>[REDACTED]</p> <p>[REDACTED]</p>	<p>Annual Scheduled Maintenance</p> <p>The Authority is to make available</p> <p>[REDACTED]</p> <p>for annual scheduled maintenance in accordance with schedule 12 (Statement of Requirement). [REDACTED]</p>	<p>[REDACTED]</p> <p>[REDACTED]</p>	<p>[REDACTED]</p> <p>[REDACTED]</p>		30/06/2028	CWI

Schedule 17 - DEFFORM 815 Contract Pricing Statement

Document redacted in its entirety

Schedule 18: Payment Plan

Payment Period		Value (£)		
YEAR 1				
	Quarter 1 1 st July 2025 – 30 th September 2025	Quarter 2 1 st October 2025 – 31 st December 2025	Quarter 3 1 st January 2026 – 31 st March 2026	Quarter 4 1 st April 2026 – 30 th June 2026
Technical Support	Total (£): <div></div>	Total (£): <div></div>	Total (£): <div></div>	Total (£): <div></div>
Annual Scheduled Maintenance	<div></div> Total (£): <div></div>			
YEAR 2				
	Quarter 1 1 st July 2026 – 30 th September 2026	Quarter 2 1 st October 2026 – 31 st December 2026	Quarter 3 1 st January 2027 – 31 st March 2027	Quarter 4 1 st April 2027 – 30 th June 2027
Technical Support	Total (£): <div></div>	Total (£): <div></div>	Total (£): <div></div>	Total (£): <div></div>
Annual Scheduled Maintenance	<div></div> Total (£): <div></div>			
YEAR 3				
	Quarter 1 1 st July 2027 – 30 th	Quarter 2 1 st October 2027 – 31 st	Quarter 3 1 st January 2028 – 31 st March 2028	Quarter 4 1 st April 2028 – 30 th June 2028

	September 2027	December 2027		
Technical Support	Total (£): ██████████	Total (£): ██████████	Total (£): ██████████	Total (£): ██████████
Annual Scheduled Maintenance	██████████ Total (£): ██████████			
Year 4 *OPTION YEAR*				
	Quarter 1 1st July 2028 – 30th September 2028	Quarter 2 1st October 2028 – 31st December 2028	Quarter 3 1st January 2029 – 31st March 2029 (OSD)	Quarter 4 N/A
Technical Support	Total (£): ██████████	Total (£): ██████████	Total (£): ██████████	Total (£): N/A
Annual Scheduled Maintenance	██████████ Total (£): ██████████			

Schedule 19: Ad-Hoc Rates

1. All ad-hoc tasking shall be tasked in accordance with Schedule 20, Ad-Hoc Tasking.
2. All values are priced per quantity/individual (1) at a firm rate (ex-VAT) per task. Where the contractor's personnel are required to support the requirement, the contractor shall stipulate in their Ad-Hoc Task, Part 2 response as a breakdown.

Training Courses

Item No.	Title	Courses Available per Annum	UK MOD Course Capacity*	Days Required	Value (£) Yr 1 Award to 30 Jun 26	Value (£) Yr 2 01 Jul 26 to 30 Jun 27	Value (£) Yr 3 01 Jul 27 to 30 Jun 28	Value (£) Yr 4 (Option) 01 Jul 27 to 31 Mar 29
1	Basic operator Course	As required		3 days (inclusive of travel there & back)				
2	Advanced User Course	As required		5 days (inclusive of travel there & back)				
3								
4								
5								

*Minimum UK MOD Course attendees to attend each course are

NB. The Contractor is responsible for ensuring the content of the training is adequate to achieve the requirements of the Authority.

Labour & Travel and Subsistence¹

Item No.	Title	Value (£) Yr 1 Award to 30 Jun 26	Value (£) Yr 2 01 Jul 26 to 30 Jun 27	Value (£) Yr 3 01 Jul 27 to 30 Jun 28	Value (£) Yr 4 (Option) 01 Jul 28 to 31 Mar 29
1.	Additional Virtual Technical Support (per hour)				
2.	Additional On-Site Technical Support (per hour)				
3.	Travel & Subsistence –				
4.	Travel & Subsistence – Mileage to MOD Abbey Wood				
5.	Travel & Subsistence – Accommodation				

Products

Item No.	Title	NSN	Value (£) Yr 1 Award to 30 Jun 26	Value (£) Yr 2 01 Jul 26 to 30 Jun 27	Value (£) Yr 3 01 Jul 27 to 30 Jun 28	Value (£) Yr 4 (Option) 01 Jul 28 to 31 Mar 29
1.						
2.						
3.						
4.						

¹ These rates shall be in line with the HMR&C Approved Mileage Allowance Payments for mileage and HM Revenue & Customs policy for Subsistence charges (i.e. Economy class, public transport where appropriate ect)

Schedule 20: PROCEDURE FOR AD-HOC TASKING

1. All work under Schedule 20, as well as non-core activity shall be carried out on an individual tasking basis. The following task authorisation procedure shall apply:
 - a. All Ad-hoc taskings shall be complete in accordance with the tasking process defined below, using the below Task Form template with TAF's only to be considered a contractual agreement at Part 3 acceptance.
 - b. All Ad-Hoc Tasks are to be requested via email submission in accordance with the Tasking Procedure.
 - c. The Authority's Commercial Officer shall submit Part 1 of the Task Form to the Contractors Primary Contact detailing the goods and or services.
 - d. A unique task number will be assigned by the Authority's Project Manager (APM) to each Task.
 - e. Upon receipt of Part 1 of the Task Form, the Contractor shall provide a Firm Price quotation for the Task. The quotation will be sent to the Part 1 APM and Commercial Officer for consideration using Part 2 of the Task Form within 10 working days of receipt (routine), unless otherwise agreed in writing by the Authority's Commercial Officer. Quotation is to be provided within 5 working days where the requirement is considered Urgent.
 - f. All Tasks are to be firm priced in associated with pricing stated at Schedule 19 respectively, which includes delivery of the requested deliverables. Any pricing outside of the stated Schedule are to be stated with a detailed breakdown to the Authority's Commercial Officer at Part 2 submission.
 - g. The Authority shall have the right to reject any Task for any reason, prior to Part 3 approval to proceed at no cost to the Authority.
 - h. The Contractor shall not proceed with any work without first receiving the completed Part 3 Task Form with Authorised Authority approvals.
 - i. The Authority shall not be liable for any work carried out by the Contractor before the Part 3 Task Form has been approved and issued to the Contractor.
 - j. Upon Part 3 approval the Contractor shall complete the work in accordance with the timeframe(s) specified on the Part 3 Task Form, unless otherwise agreed by the Authority's in writing.
 - k. On Submission to the Part 3 Task Form the Authority shall provide the Contractor with a Purchase Order reference for future invoicing upon TAF completion (Part 5 acceptance).
 - l. Upon completion of the Task, the Contractor shall confirm via completion of Part 4 to the tasking form and submit to the APM for Part 5 (deliverable acceptance) of the Task Form and return this to the Contractor.
 - m. Upon Part 5 acceptance, the Contractor shall raise their invoice for the deliverable within 30 calendar days for payment.

- n. Both parties shall be responsible for maintaining a live tasking register list as Schedule 21 which shall be formally updated via a contract amendment as required.
2. All Part 1 and 3 requests from the Authority shall include DT Commercial endorsement. Any Part 1's or Part 3's issued without DT Commercial endorsement shall be deemed invalid.
3. In the event a task will result in the generation of Intellectual Property the TAF form will have an associated DEFFORM 315 (Contract Data Requirement) applied. The form shall be completed and signed by the Authority's Project Manager and Authority's Commercial Officer and sent to the Contractor by the Authority's Commercial Officer.

TASK AUTHORISATION FORM**Part 1 (to be completed by the Authority)**

To: Contractor Address		From: Authority Address	
Tel:		Tel:	
Fax:		Fax:	
Date:		Request Type: Purchase/Training/Tech Support/Meeting	
Task Number:		Quote Required By: - Urgent: 5 Working Days - Routine: 10 Working Days	Date:
Task Detail:			
Details Of Task (to include Deliverables and Delivery Address):			
Delivery Required by: (insert date)			
DEFFORM 315 Attached: (Y/N – N/A)			
Authority Project Manager Signature:	Name:	Date:	
Commercial Officer Signature:	Name:	Date:	

Part 2 (to be completed by the Contractor)

Date:		Task Number:	
Task Title:			
Details of Quotation: - Supporting detail to be provided on separate document (Annex) as required.			
Total Value:		Quote Validation Expiry:	
Delivery Schedule (in weeks) from receipt of authorisation of Task:			

Deliverables:	
Have any dependencies on the Authority been identified? (If yes, please specify)	

Part 3 (to be completed by the Authority)

Acceptance/Rejection:		
The Task detailed above is authorised to proceed at a Firm Price (£) of:		
Purchase Order:		
Authority Project Manager Signature:	Name:	Date:
Authority Finance Officer Signature:	Name:	Date:
Authority Commercial Officer Signature:	Name:	Date:

Part 4 (to be completed by the Contractor)

Task Title:		
Contractor		
I confirm that the above task has been completed and delivered on (date):		
Signed:	Name:	Date:
Appointment:		

Part 5 (to be completed by the Authority)

Authority's Project Manager		
I certify that the Task, as detailed above, has been satisfactorily completed: Y/N		
Signed:	Name:	Date:
Appointment:		

Contract Number:		714035451, Schedule 21 - Ad-Hoc Tasking Register															
Supplier:		FLIR Systems Ltd															
Total Ad-Hoc Value:		£0.00															
Part I					Part II			Part III	Part IV / V				Payment				Additional Comments
Task Number	Task Title	Issue Date: (Authority to Contractor)	Task Type: (Tech Support/Training/Purchase/Meeting)	Completion Required By Date:	Part II Issued Date: (Contractor to Authority)	Revised Lead Time Requested (Y/N):	Completion Target Date:	Authority Acceptance Date:	Authority Rejection Date:	Target Date Achieved: (Y/N)	Revised Lead Time Date Achieved (Y/N/NA):	Authority Deliverable Acceptance Date:	Price £ (Ex-Vat):	Purchase Order Number:	Invoiced Date:	Paid: Date	E.g. Request Revisions, Late Deliverable Justification
1																	
2																	
3																	
4																	

DEFFORM 532

Edn 10/19

Schedule 22: Personal Data Particulars

This Form forms part of the Contract and must be completed and attached to each Contract containing DEFCON 532B.

Data Controller	<p>The Data Controller is the Secretary of State for Defence (the Authority). The Personal Data will be provided by:</p> <p><i>Multi Helicopter Platforms Delivery Team</i> <i>Defence Equipment & Support</i> [REDACTED]</p>
Data Processor	<p>The Data Processor is the Contractor. The Personal Data will be processed at:</p> <p>[REDACTED]</p>
Data Subjects	<p>The Personal Data to be processed under the Contract concern the following Data Subjects or categories of Data Subjects:</p> <p>[REDACTED]</p>
Categories of Data	<p>The Personal Data to be processed under the Contract concern the following categories of data:</p> <p>[REDACTED]</p>

Special Categories of data (if appropriate)	<p>The Personal Data to be processed under the Contract concern the following Special Categories of data:</p> <p>N/A</p>
Subject matter of the processing	<p>The processing activities to be performed under the contract are as follows:</p> <p>[REDACTED]</p>
Nature and the purposes of the Processing	<p>The Personal Data to be processed under the Contract will be processed as follows:</p> <p>[REDACTED]</p>
Technical and organisational measures	<p>The following technical and organisational measures to safeguard the Personal Data are required for the performance of this Contract:</p> <p>[REDACTED]</p>
Instructions for disposal of Personal Data	<p>The disposal instructions for the Personal Data to be processed under the Contract are as follows (where Disposal Instructions are available at the commencement of Contract):</p> <p><i>Retained for duration of the contract, dispose upon termination by deletion.</i></p>

Date from which Personal Data is to be processed	Where the date from which the Personal Data will be processed is different from the Contract commencement date this should be specified here: <i>N/A</i>
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The capitalised terms used in this form shall have the same meanings as in the General Data Protection Regulations.

Schedule 23: Security Aspects Letter

Document redacted in its entirety.

Schedule 24: Not Used

Schedule 25: DEFFORM 528 Import and Export Controls

Document redacted in its entirety.

Statement Relating to Good Standing (DSPCR 2011)

The Statement Relating To Good Standing

Contract Title: The Provision of Maintenance and Support for the FLIR Star Safire HD EO System

Contract Number: 714035451

1. We confirm, to the best of our knowledge and belief, that FLIR Systems Ltd including their directors or any other person who has powers of representation, decision or control of FLIR Systems Ltd have not been convicted of any of the following offences:

- a. conspiracy within the meaning of section 1 or section 1A of the Criminal Law Act 1977 or article 9 or 9A of the Criminal Attempts and Conspiracy (Northern Ireland) Order 1983, or in Scotland the Offence of conspiracy, where that conspiracy relates to participation in a criminal organisation as defined in Article 2 of Council Framework Decision 2008/841/JHA;
- b. involvement in serious organised crime or directing serious organised crime within the meaning of section 28 or 30 of the Criminal Justice and Licensing (Scotland) Act 2010;
- c. corruption within the meaning of section 1 of the Public Bodies Corrupt Practices Act 1889 or section 1 of the Prevention of Corruption Act 1906*;
- d. the offence of bribery;
- e. bribery within the meaning of section 1, 2 or 6 of the Bribery Act 2010;
- f. bribery or corruption within the meaning of section 68 and 69 of the Criminal Justice (Scotland) Act 2003;
- g. money laundering within the meaning of section 93A, 93B, or 93C of the Criminal Justice Act 1988, section 45, 46 or 47 of the Proceeds of Crime (Northern Ireland) Order 1996 or the Money Laundering Regulations 2003 or money laundering or terrorist financing within the meaning of the Money Laundering Regulations 2007*;
- h. terrorist offences or offences linked to terrorist activities, as defined in Articles 1 and 3 of Framework Decision 2002/475/JHA*;
- i. an offence in connection with proceeds of drug trafficking within the meaning of section 49, 50 or 51 of the Drug Trafficking Act 1994; or
- j. in Scotland, the offence of incitement to commit any of the crimes described in Regulation 23(1);
- k. any other offence within the meaning of Article 39(1)(a), (b), (d), or (e) of the Defence and Security Procurement Directive 2009/81/EC as defined by the national law of any part of the United Kingdom or Gibraltar.

* including amendments to the legislation

2. FLIR Systems Ltd further confirms to the best of our knowledge and belief that they:

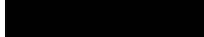
- a. being an individual, are a person in respect of whom a debt relief order has not been made, are not bankrupt or have not had a receiving order or administration order or bankruptcy restrictions order or debt relief restrictions order made against them or have not made any composition or arrangement with or for the benefit of their creditors or have not made any conveyance or assignment for the benefit of their creditors or do not appear unable to pay or to have no reasonable prospect of being able to pay, a debt within the meaning of section 268 of the Insolvency Act 1986, or article 242 of the Insolvency (Northern Ireland) Order 1989, or in Scotland have not granted a trust deed for creditors or become otherwise apparently insolvent, or are not the subject of a petition presented for sequestration of their estate, or are not the subject of any similar procedure under the law of any other state;
- b. being a partnership constituted under Scots law, have not granted a trust deed or become otherwise apparently insolvent, or are not the subject of a petition presented for sequestration of their estate;
- c. being a company or any other entity within the meaning of section 255 of the Enterprise Act 2002 have not passed a resolution or are not the subject of an order by the court for the company's winding up otherwise than for the purpose of bona fide reconstruction or amalgamation, nor had a receiver, manager or administrator on behalf of a creditor appointed in respect of the company's business or any part thereof or are not the subject of similar procedures under the law of any other state;
- d. have not been convicted of a criminal offence relating to the conduct of their business or profession, including, for example, any infringements of any national or foreign law on protecting security of information or the export of defence or security goods;
- e. have not committed an act of grave misconduct in the course of their business or profession, including a breach of obligations regarding security of information or security of supply required by the contracting authority in accordance with Regulation 38 or 39 of the DSPCR during a previous contract;
- f. have not been told by a contracting authority, that the Potential Provider does not possess the reliability necessary to exclude risks to the security of the United Kingdom*;
- g. have fulfilled obligations relating to the payment of social security contributions under the law of any part of the United Kingdom or Gibraltar;
- h. have fulfilled obligations relating to the payment of taxes under the law of any part of the United Kingdom or Gibraltar.

* Please note that under the DSPCR the Authority may, on the basis of any evidence, including protected data sources, not select Potential Providers that do not possess the reliability necessary to exclude risks to the security of the United Kingdom.

3. FLIR Systems Ltd confirms they, or any part(s) of their intended supply chain is / are not linked to entities who are constituted or organised under the law of Russia or Belarus or under the control (full or partial) of a Russian / Belarusian person or entity. ⁴

4 Candidate Note: this does not include companies:

- a. registered in the UK or in a country with which the UK has a relevant international agreement which affords reciprocal rights of access in the relevant field of public procurement; and / or
- b. which have significant business operations in the UK or in a country with which the UK has a relevant international agreement which affords reciprocal rights of access in the relevant field of public procurement.

I confirm that to the best of my knowledge my declaration is correct. I understand that the contracting authority will use the information in the selection process to assess my organisation's suitability to be invited to participate further in this procurement, and I am signing on behalf of my organisation. I understand that the Authority may reject my submission if there is a failure to provide a declaration or if I provide false or misleading information.	
Organisation's name	FLIR Systems Limited
Signed (By Director of the Organisation or equivalent)	[original signed]
Name	
Position	Finance Director
Date	04/24/2025