

Defence Medical Information Services Programme CORTISONE – Notice of Request for Information relating to Primary Dental Care products is now available

This announcement invites interested suppliers to view the Request for Information (RFI) and Draft Statement of Requirements (SoR) for Primary Dental Care products and services for Defence Medical Information Services' (MedIS) Programme CORTISONE within the UK Ministry of Defence (MOD), available through:

- The Medical Information Services' (MedIS) Digital Healthcare Supplier Portal (DHSP)
- The Contracts Finder Early Engagement Notice.

This RFI and accompanying SoR invites interested suppliers to read and provide feedback for MedIS Programme CORTISONE's planned procurement of a Primary Dental Care product/service. The CORTISONE team intends to provide further details of the procurement itself later in 2023. The programme team's preference is to procure a PDC product/service through a suitable framework (where one exists).

The objectives of this Request for Information are for the Authority to:

- a. better understand relevant products that may provide the capability required
- b. confirm that the market can provide the services required
- c. better understand the routes to market which could provide access to relevant products and services.

Overview of the Primary Dental Care Product Requirements

The MOD's Primary Dental Care digital capability is seen as a key component in supporting Defence Primary Healthcare to contribute to Defence Medical Services' aim of maximising the number of personnel fit for role. Primary Dental Care is one of

MOD CORTISONE Primary Dental Care Request for Information

a number of medical services provided by Defence Primary Healthcare to the Royal Navy, Army, Air Force and some civilians, both in the UK and overseas. Defence Primary Healthcare's dentistry service is provided by Defence Primary Healthcare (Dental) which employs over 700 trained dentists, therapists, hygienists, technicians and dental nurses in 110 dental facilities serving a population of approximately 170,000.

The Medical Information Services' (MedIS) CORTISONE Programme is seeking to integrate a number of Commercial Off The Shelf (COTS) products and services to provide an ecosystem including Primary Dental Care to support healthcare across Defence Primary Healthcare. Primary Dental Care products will be required to have the ability to integrate with other applications within and outside of the MedIS ecosystem.

The focus of this RFI is on better understanding the relevant products which may provide the Primary Dental Care capability required. The attached draft dental functional Statement of Requirements (SoR) highlights the main areas of functionality required by the Authority, particularly those requirements deemed 'Must Haves'. However, the draft SoR focuses on the functional requirement and does not include the totality of CORTISONE's Primary Dental Care specification of requirements.

In addition, the Authority is also interested in:

- confirming that the market can provide the services required
- better understanding the routes to market to access relevant products and services
- any further information which interested parties can provide on products or capabilities not covered by this RFI/SoR.

How do I access the information?

The CORTISONE team will make the RFI and SoR available through the Digital Healthcare Supplier Portal (please see below for more information), an online workspace that enables Medical Information Services (MedIS), of which CORTISONE is a component programme, to share information with suppliers of relevant products and services in pre-procurement market engagement.

The RFI and SOR will also be available through a Contracts Finder Early Engagement Notice.

Please note that completed RFI questionnaires should be returned to the CORTISONE Team by email to UKStratComDD-CIS-ASD-MISEngage@mod.gov.uk no later than **12:00 GMT on 31 March 2023**.

Responding to this announcement is voluntary and does not start the official procurement process for the CORTISONE requirement. Response to the RFI does not guarantee, or jeopardise, your inclusion in a future procurement exercise. It should be noted that all information released in relation to the RFI is released subject to contract (without commitment), is subject to change and may not form part of any future procurement process.

No down-selection will take place as a consequence of any responses or interactions relating to the RFI. Additionally, no information provided in response to this announcement or in relation to the RFI will be used in any way for the purpose of evaluating suppliers or their products in any future procurement process.

What is Programme CORTISONE?

The Medical Information Services' (MedIS) Programme CORTISONE is a suite of digital medical/healthcare services and products delivered to Defence Medical Services (DMS) by the MedIS delivery team.

The aim of Programme CORTISONE is to deliver an integrated ecosystem of medical information services to DMS. Its vision is to deliver 'a sustainable, integrated, cohesive and enduring information capability that will fully and effectively support the delivery of evidence-based medical and dental health and healthcare outputs, to achieve the aim of the Defence Medical Services (DMS). The primary role of DMS is to Promote, Protect and Restore the health of the UK armed forces to ensure that they are ready and medically fit to go wherever they are required in the UK and throughout the world.

Programme CORTISONE, a multi-million-pound programme, with global reach and operations equivalent in size to an Integrated Care System, is procuring a full suite of healthcare software from multiple healthcare product/service suppliers, together with development, delivery and support services. Elements of the ecosystem are re-competed on a regular basis to ensure the best solutions are being delivered to users, providing an ongoing opportunity for market players to be involved with the ecosystem on a long-term basis.

MOD is looking for a range of companies to potentially engage with the Programme, delivering a full-suite of healthcare software to meet use-cases and patient-journey-defined functional requirements. With the modular nature of the procurement allowing innovation, all suppliers are encouraged to take a leading role in delivery of functionality.

CORTISONE is also looking to the future and will exploit innovation to align with NHS strategy, virtualise healthcare and integrate with services across the healthcare sector.

The Digital Healthcare Supplier Portal

The Defence Digital Healthcare Supplier Portal (DHSP) is an online workspace that enables MedIS, including Programme CORTISONE, to share information with suppliers of relevant products and services in pre-procurement market engagement. This may include draft Statements of Requirements for different products and services that CORTISONE intends to procure as well as design artefacts that provide useful technical details for suppliers interested in the Programme. The portal also provides background information about the context and status of CORTISONE.

Significant additions to the market engagement or procurement content published on the Digital Healthcare Supplier Portal will be announced on Contracts Finder first.

New suppliers are invited to request access to the Digital Healthcare Supplier Portal by nominating **up to two** representatives from their company to be granted membership.

The representatives should provide the following information to

UKStratComDD-CIS-ASD-MISEngage@mod.gov.uk :

- Full name of company
- Full name(s) of representative(s)
- Role(s) of the representative(s) within the company
- Company email address(es) of representative(s). This email will be associated with their membership of the portal.

Any queries about the Digital Healthcare Supplier Portal should be directed to UKStratComDD-CIS-ASD-MISEngage@mod.gov.uk .