Expanding Opportunities for All



Supporting investment in digital infrastructure by enabling supply and stimulating demand

Engagement	Ways of Working	Inclusion	Behaviour
Working with Operators to facilitate investment and speed up deployment	Transparent, consistent approach and processes, providing scale for investment	Ensuring everyone benefits from excellent connectivity by design	Helping residents make the connection between digital infrastructure and the benefits of great connectivity
Working in partnership with Operators to better understand demand, reveal investment opportunities and plan deployments 5G West Mapping project to provide geospatial data to guide network planning and decision making – making available LA assets Regular roundtables to deal with blockers Understanding how business led areabased organisations, such as BIDS, could support aggregating demand for 5G services, enhancing the case for investment Understanding carbon impacts to inform business cases	Establish clear principles for 5G in West London and a clear pathway for deployments with streamlined and standardised processes Template agreements to reduce overheads for local authorities and Operators A clear charging structure which supports a cost neutral delivery model and ensures compliance with the Electronics Communications Code Working with other public sector property owners to increase the scope for investment in West London and ensure that all public sector organisations can benefit from 5G.	Working with Operators to ensure everyone in West London enjoys the benefits of excellent connectivity Building digital inclusion into the mapping that informs deployment planning Using LOTI digital exclusion personas to test solutions — always looking at the impact on people Collaborating with Operators to add real social value — supporting residents, businesses and public services Linking with and supporting the GLA Digital Recovery Mission	Understanding why some residents don't adopt technologies and ways of addressing this Developing a consistent approach to myth busting, based on expert guidance e.g. around health concerns Working with Operators to build a better 'brand' for digital infrastructure as it rolls out and innovate around design