

**FRAMEWORK AGREEMENT
NO: QC0011**

**ROUTE AGREEMENT
NO: QC86406**

ROUTE: 362

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 362 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: Barking (BK)
 205 Longbridge Road
 Barking
 Essex
 IG11 8UE

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –
As detailed on the attached Route Description.
2. Public Timetable –
As detailed on the attached Public Timetable.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 362: Grange Hill - King George Hospital

Date of Structural Change: 23 March 2024.

Date of Service Change: 23 March 2024.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards King George Hospital: Manford Way, Brocket Way, The Lowe, New North Road, Romford Road, Whalebone Lane North, Billet Road, Rose Lane, Whalebone Lane North, Moby Dick, Whalebone Lane North, Chadwell Heath High Road, Seven Kings High Road, Grove Road, Chadwell Heath Lane, Little Heath, Barley Lane, Private Road In Goodmayes Hospital Grounds

Towards Grange Hill: Private Road In Goodmayes Hospital Grounds, Barley Lane, Chadwell Heath Lane, Grove Road, Seven Kings High Road, Chadwell Heath High Road, Whalebone Lane North, Moby Dick, Whalebone Lane North, Rose Lane, Billet Road, Whalebone Lane North, Romford Road, New North Road, The Lowe, Brocket Way, Manford Way

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Grange Hill, Manford Way

Public stand for one bus on east side of Manford Way (eastern arm) at junction with Manor Road.

Buses proceed from Manford Way direct to stand, departing to Manford Way.

Set down in Manford Way, at Stop D (BP740 - Manor Road / Grange Hill Station) and pick up in Manford Way, at Stop C (BP739 - Manor Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 362 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Grange Hill.

Hainault, the Lowe (from Goodmayes, King George Hospital)

Buses proceed from New North Road, departing to New North Road.

Set down in New North Road, at stop N (26537 - The Forest Academy) and pick up in New North Road, at stop H (26543 - The Lowe).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Hainault, The Lowe.

Marks Gate, Whalebone Lane North (from Goodmayes, King George Hospital)

Public stand on east side of Whalebone Lane North, commencing 50 metres north of No. 1 and extending 22 metres northwards.

Buses proceed from Whalebone Lane North to stand, departing to Whalebone Lane North.

Set down in Billet Road, at Stop T (29417 - Furze Farm Close) and pick up in Billet Road, at Stop C (29418 - Furze Farm Close).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Marks Gate.

Chadwell Heath, Wangey Road (from Grange Hill Station)

Public stand for three buses on west side of Wangey Road commencing 6 metres south of No. 8 and extending 35 metres south.

Buses proceed from Chadwell Heath High Road, Station Road, Wangey Road to stand, departing via Wangey Road to Chadwell Heath High Road.

Set down in High Road, at Stop H (4298 - Japan Road) and pick up in High Road, at Stop C (9644 - Chadwell Heath Lane).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any
time. FERRY VEHICLES:	No ferry vehicles to park on stand at any
time. BLIND DISPLAY:	Chadwell Heath.

Little Heath. Haw Bush (from Grange Hill Station)

Buses proceed from Chadwell Heath Lane, Little Heath, Barley Lane departing to Chadwell Heath Lane.

Set down in Chadwell Heath Lane, at stop J (FC66 - Little Heath) and pick up in Chadwell Heath Lane, at stop E (29914 - Little Heath).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Little Heath.

Goodmayes. King George Hospital West Side

Private stand for two buses on Routes 173 and 362 inside the hospital grounds, on west side of green, commencing 55 metres west of the hospital entrance and extending 22 metres north.

Buses proceed from Private Road In Goodmayes Hospital Grounds to stand, departing to Private Road In Goodmayes Hospital Grounds.

Set down in King George Hospital, at alighting point (BP439 - King George Hospital) and pick up in King George Hospital, at stop A (BP281 - King George Hospital).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 362 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any
time. FERRY VEHICLES:	No ferry vehicles to park on stand at any
time. BLIND DISPLAY:	Goodmayes, King George Hospital.
OTHER INFORMATION:	Toilet facilities available (24 hours).

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	362- 62883-1 IF-MF	25/03/24	TBC	3	3	3	3	529.04	250	132,260.00
Saturdays & Good Friday	362- 62883-1 IF-Sa	23/03/24	TBC	N/A	3	N/A	3	513.48	56	28,754.88
Sundays & Public Holidays*	362- 62883-1 IF-Su	24/03/24	TBC	N/A	3	N/A	3	521.26	58	30,233.08
								Total Scheduled In Service Mileage	364	191,247.96

* No Service on Sundays or Public Holidays except Good Friday

** See Schedule IIA Part 1

Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.
The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | | |
|----|--|---------------|
| 1. | Early Termination Date
(clause 27.9) | 24 March 2028 |
| 2. | Sponsored Route
(clause 27.10) | No |
| 3. | Multiple Termination
Clause 27.11 to apply | Yes |
| 4. | Is the Operator permitted to accept advertising on the vehicles?
(clause 20 of Annex B) | Yes |
| 5. | Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 362.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by:

-

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table 362BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table 362BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

10. In accordance with the award letter dated 31 July 2023, this contract may be extended by one further year, subject to mutual agreement. The Corporation will serve a minimum of one year's notice prior to the end of the six-year term.

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SCHEDULE ID

MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD

Minimum Operated Mileage Standard	98%
Route Categorisation	Low Frequency Route
Initial Minimum Performance Standard (1 April 2024 to 3 January 2025)	82.0% "On Time"
Minimum Performance Standard	82.0% "On Time"
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
GRHLSN	Manor Road	GOODKG	King George Hospital
HAINTL	The Lowe	CHADSY	St Chad's Road
MKGTCL	The City Pavilion	MKGTRL	Marks Gate Community Centre
MKGTRL	Marks Gate Community Centre	MKGTCL	The City Pavilion
CHADSY	St Chad's Road	HAINTL	Manford Way

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

- | | |
|--------|---------------------|
| Part 1 | Vehicle Description |
| Part 2 | No longer used |

SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	<i>TBC</i>
Body Manufacturer and Type	<i>TBC</i>
Single /Double Deck or Articulated	<i>TBC</i>
Upper Deck Air Cooling System	<i>TBC</i>
Minimum Seating Capacity	<i>TBC</i>
Maximum Standing Capacity	<i>TBC</i>
Maximum Length	<i>TBC</i>
Maximum Width	<i>TBC</i>
Number of Doors	<i>TBC</i>
Year of Manufacture	<i>TBC</i>
Engine Type (Including Euro Rating)	<i>TBC</i>

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 23 MARCH 2024

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

1. Contract Price £ 1,040,500.00 per annum
2. Period Contract Payment £80,038.46
3. Scheduled In Service Mileage 191,247.96 miles p.a
4. Deduction Figure £ 5.44 per mile
5. Date of Tender 16 May 2023
6. Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
7. The **Payment Year** commences on the first day of Payment Period 11 (Quarter 4), and ends on the last day of Payment Period 10 (Quarter 3), save where the Initial Payment Year applies.
8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 1 April 2024 (Payment Period 1, Quarter 1) to 3 January 2025 (Payment Period 10, Quarter 3).