Specification:

* 4 year gold comprehensive with one annual service visit maintenance service contract. Unlimited repair service inc travel and labour, electrical safety test. Software updates included
* Equipment: IOM system NIM eclipse E4 monitoring system (serial number X30418269) includes accessories (serial no’s X30430744, X30430736, X30434488, X30434482, X30046011)
* Location: Kings College Hospital Neurophysiology Dept

Please advise the following:

* Response times
* Working days
* Cancellation terms
* Payment terms