**Call-Off Schedule 20 (Call-Off Specification)**

This Schedule sets out the characteristics of the Deliverables that the Supplier will be required to make to the Buyers under this Call-Off Contract

**SPECIFICATION**

The Authority is seeking the provision of four SAN switches with a minimum of 24 active ports

to replace existing Brocade Silkworm 300 Fabric Switches.

Please refer to the suggested specification below:

Part code: Q0U59B

Description: HPE SN6600B 32GB 48/24PP+24PSFP+SW

Part code: AG467A

Description: HP DOOR/DOCK Medium Logistic SVC

Part code: H1K92A3/2HZ

Description: HPE SN6600B 32GB 48\_48 PP Switch support

Part code: HA113A1/5GA

Description: HPE Low End SAN\_Edge Switch\_HAFM Inst SVC

The new switches must able to support a minimum 2Gb/s connection between our primary

and secondary sites.

**The new switches should be compatible with the current Brocade Silkworm 300 Fabric**

**Switches specifications.**

The new switches must include ISL trunking capabilities and where possible allow

VSAN/Virtual Fabric separation.

The Authority is seeking a three (3) years contract for 24/7 365 support for these switches,

**with the option of a break clause. This clause is covered by clause 10.3.1 as detailed**

**in the Framework Core Terms 3.0.6. document, stated here for convenience: ‘Each**

**Buyer has the right to terminate their Call-Off Contract at any time without reason or**

**liability by giving the Supplier not less than 90 days' written notice and if it’s terminated**

**Clause 10.5.2 to 10.5.7 applies.’**

Incident Resolution Service Levels are as follows:

|  |  |
| --- | --- |
| Incident severity | Resolution time |
| Priority 1 | 4 hours |
| Priority 2 | 8 hours |
| Priority 3 | 1. days |

The Authority is seeking installation and configuration services, to be provided by SC cleared

engineers. Preferably engineers will also have NPPV3 clearance.

The Authority will dispose of any switches that cannot be fixed and need to be replaced by the

supplier. They are not to be taken away by the supplier.

The Authority is seeking the installation of the hardware to be completed and the support to

commence by 1st February 2021. (Contract commencement date)